



Quick Start Guide

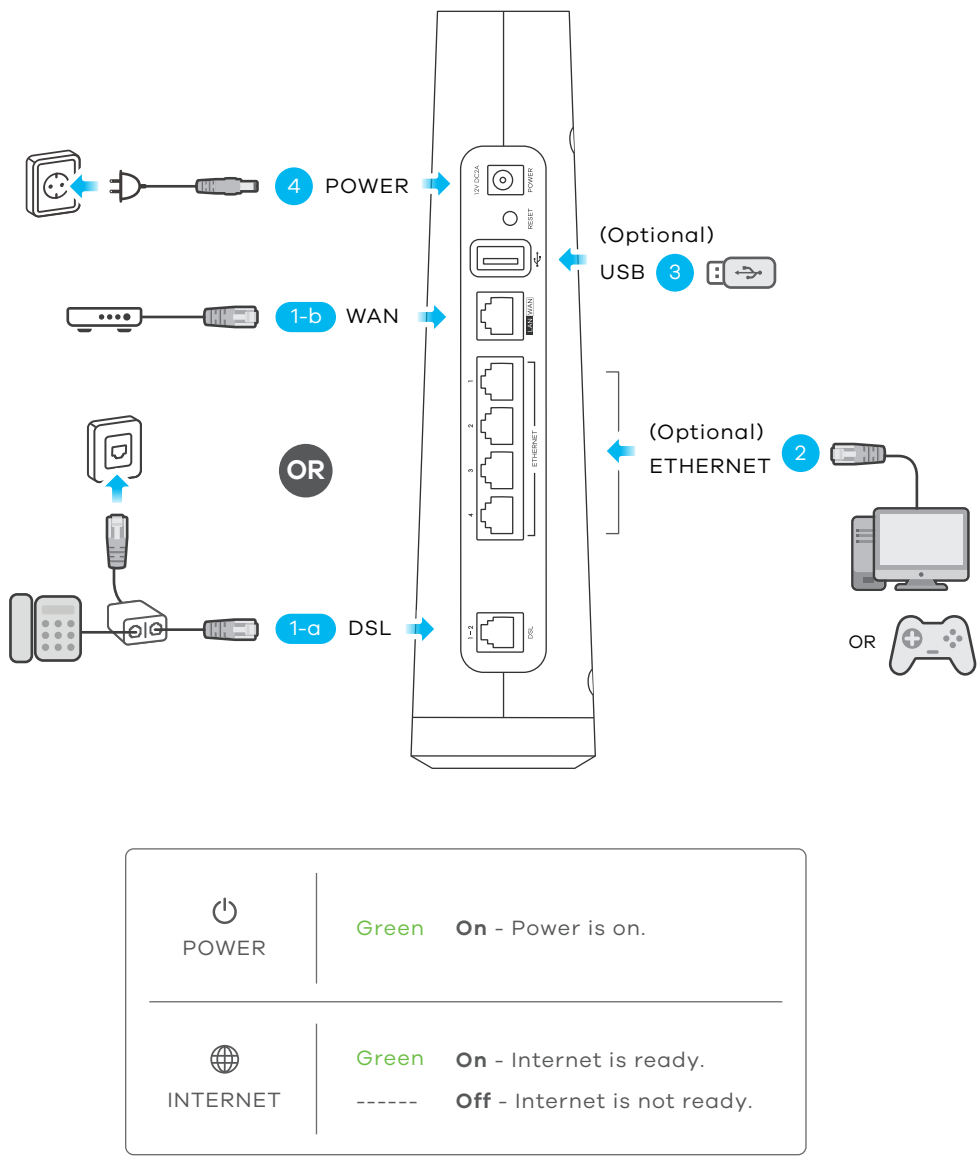
See the User's Guide at www.zyxel.com for more information, including customer support and safety warnings.

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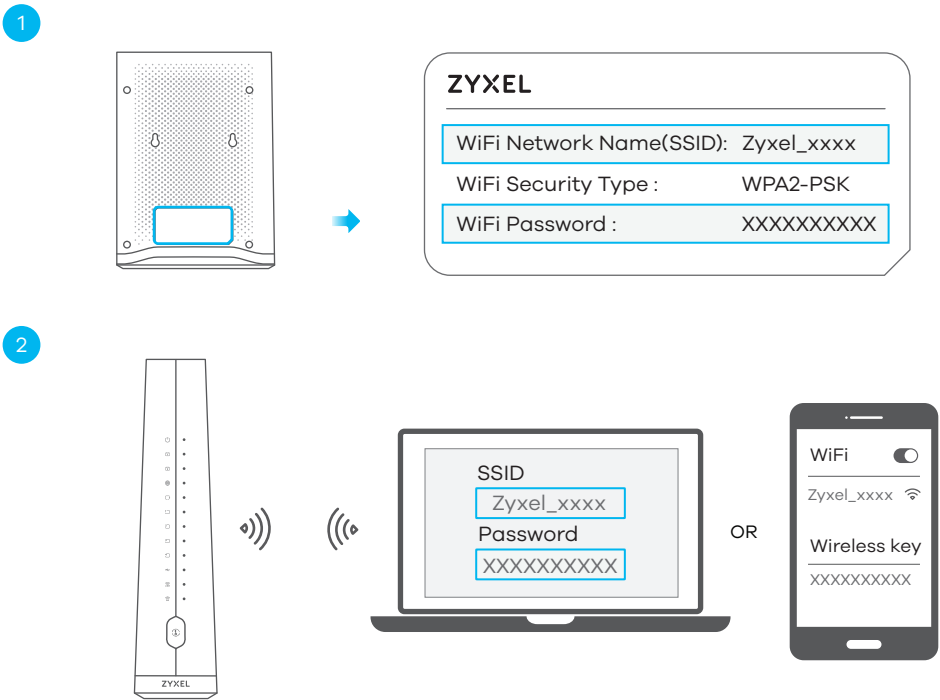
Step 1 Hardware Installation



- EN** ① Use the gray phone cable to connect the DSL port to a DSL splitter (1-a) or directly to the telephone wall outlet.
- OR**
- Use an Ethernet cable to connect the WAN port to a gateway modem (1-b).
- ② Connect a computer to the LAN port using the yellow Ethernet cable (optional).
- ③ Connect a USB memory stick for file sharing (optional).
- ④ Connect the power adapter.

Step 2 WiFi Connection

Using SSID



- EN** **Using SSID**
- ① The SSID and Wireless key are on the device label.
- ② On your smartphone or notebook, find this SSID. Enter the WiFi Password to connect.

Using WPS

1

More than 5 seconds

2.4G

2.4G

5G

5G

Amber

Blinking

- The VMG4927-B50A is connecting to 2.4GHz WiFi via WPS.

Green

On

- 2.4GHz or 5GHz WiFi is ready.

Amber

Blinking

- The VMG4927-B50A is connecting to 5GHz WiFi via WPS.

Green

On

- 2.4GHz or 5GHz WiFi is ready.

... within 2 minutes ...

2

Wi-Fi

Zyxel VMG4927-B50A

Connect

OR

Android Only

WiFi

WPS setup

EN Using WPS

① Press the WPS button until the WiFi 2.4G and 5G LEDs light up in amber.
The WiFi 2.4G and 5G LEDs light up in green when a 2.4G or 5G wireless network is ready.

② Press the WPS button on the client. If the WPS method fails, perform the Using SSID method.

Step 3 Quick Start Wizard

<http://192.168.1.1>

Username : admin

Password : Refer to the device label (default)

ZYXEL

Default IP Address : 192.168.1.1

Administrator Username : admin

Administrator Password : XXXXXXXX

ZYXEL

VMG4927-B50A

Username

admin

Password

XXXXXXXX

Login

Welcome to Quick Start wizard

Time Zone

Back

Next

Close

EN

Open a web browser and go to <http://192.168.1.1>.
Enter the default **Username (admin)** and admin login password (on the device label), and then click **Login**.
A wizard runs. Follow the wizard prompts to complete the setup.

Troubleshooting

The VMG4927-B50A doesn't turn on.

- Make sure you are using the power adaptor or cord included with the VMG4927-B50A.

- Make sure the power cable is connected.

- Make sure the power adaptor is connected to an appropriate power source. Make sure the power source is turned on.

I cannot see or access the Login screen in the Web Configurator.

- Make sure you are using the correct IP address.

- The default IP address is 192.168.1.1.
- If you changed the IP address, use the new IP address.
- If you changed the IP address and have forgotten it, you have to reset the VMG4927-B50A to its factory defaults.

- Check the hardware connections, and make sure the LEDs are behaving as expected.

- Make sure your Internet browser does not block pop-up windows and has JavaScript enabled.

- Make sure you have entered the **Username** and **Password** correctly.

The default **Username** is admin, and the default **Password** is assigned randomly (on the device label). If this does not work, you have to reset the VMG4927-B50A to its factory defaults.

I cannot access the Internet.

- Check the hardware connections and the LED behavior.

- Make sure you entered your ISP account information correctly.

- If you are trying to access the Internet wirelessly, make sure that you enabled the wireless LAN in the VMG4927-B50A and your wireless client. Make sure you use the same wireless settings in the wireless client and the VMG4927-B50A.

- Disconnect all the cables from your VMG4927-B50A and reconnect them.

Safety Warnings

- DO NOT use this product near water, for example, in a wet basement or near a swimming pool.
- DO NOT expose your device to dampness, dust or corrosive liquids.
- DO NOT store things on the device.
- DO NOT install, use, or service this device during a thunderstorm. There is a remote risk of electric shock from lightning.
- Connect ONLY suitable accessories to the device.
- DO NOT open the device or unit. Opening or removing covers can expose you to dangerous high voltage points or other risks.
- ONLY qualified service personnel should service or disassemble this device. Please contact your vendor for further information.
- Make sure to connect the cables to the correct ports.
- Place connecting cables carefully so that no one will step on them or stumble over them.
- Always disconnect all cables from this device before servicing or disassembling.
- Please use the provided or designated connection cables/power cables/ adaptors. Connect it to the right supply voltage (for example, 110V AC in North America or 230V AC in Europe). If the power adaptor or cord is damaged, it might cause electrocution. Remove it from the device and the power source, repairing the power adaptor or cord is prohibited. Contact your local vendor to order a new one.
- DO NOT remove the plug and connect it to a power outlet by itself; always attach the plug to the power adaptor first before connecting it to a power outlet.
- DO NOT allow anything to rest on the power adaptor or cord and do NOT place the product where anyone can walk on the power adaptor or cord.
- DO NOT use the device outside, and make sure all the connections are indoors. There is a remote risk of electric shock from lightning.
- "CAUTION: To reduce the risk of fire, use only No. 26 AWG or larger (e.g 24 AWG) UL Listed or CSA Certified Telecommunication Line Cord"
- CAUTION: Risk of explosion if battery (on the motherboard) is replaced by an incorrect type. Dispose of used batteries according to the instructions. Dispose them at the applicable collection point for the recycling of electrical and electronic equipment. For detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the store where you purchased the product.
- DO NOT obstruct the device ventilation slots, as insufficient airflow may harm your device.
"For example, do not place the device in an enclosed space such as a box or on a very soft surface such as a bed or sofa."
- The following warning statements apply, where the disconnect device is not incorporated in the equipment or where the plug on the power supply cord is intended to serve as the disconnect device,
 - for permanently connected devices, a readily accessible disconnect device shall be incorporated external to the equipment;
 - for pluggable devices, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- Caution! The RJ-45 jacks are not used for telephone line connection.

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