

# User's Guide

## DX/EX/PX Series

### Default Login Details

LAN IP Address	http://192.168.1.1
Login	admin
Password	See the device label

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## **IMPORTANT!**

## **READ CAREFULLY BEFORE USE.**

## **KEEP THIS GUIDE FOR FUTURE REFERENCE.**

This is a User's Guide for a series of products. Not all products support all firmware features. Screenshots and graphics in this book may differ slightly from your product due to differences in product features or Web Configurator brand style. Every effort has been made to ensure that the information in this manual is accurate.

### **Related Documentation**

- Quick Start Guide

The Quick Start Guide shows how to connect the Zyxel Device.

- MPro Mesh app. Download the Mpro Mesh app from Google Play or Apple Store to manage the Zyxel Device using a smartphone or tablet. To view Mpro Mesh app tutorials, please go to <https://service-provider.zyxel.com/app-help/MProMesh/>
- Zyxel One app. Download the Zyxel One app from Google Play or Apple Store to manage the Zyxel Device using a smartphone or tablet. To view Zyxel One app tutorials, please go to <https://service-provider.zyxel.com/app-help/ZyxelOne/FLA/LAN>
- More Information  
Go to <https://service-provider.zyxel.com/global/en/tech-support> to find other information on Zyxel Device.



# Document Conventions

## Warnings and Notes

These are how warnings and notes are shown in this guide.

**Warnings tell you about things that could harm you or your Zyxel Device.**










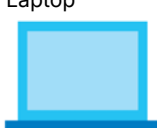


Note: Notes tell you other important information (for example, other things you may need to configure or helpful tips) or recommendations.

## Syntax Conventions

- Product labels, screen names, field labels and field choices are all in **bold** font.
- A right angle bracket ( > ) within a screen name denotes a mouse click. For example, **Network Setting > Routing > DNS Route** means you first click **Network Setting** in the navigation panel, then the **Routing** submenu, and then finally the **DNS Route** tab to get to that screen.

## Icons Used in Figures

Figures in this user guide may use the following generic icons. The Zyxel Device icon is not an exact representation of your Zyxel Device.

Zyxel Device 	Generic Router 	Switch 
Server 	Firewall 	USB Storage Device 
Printer 	4G LTE or 5G NR Base Station 	Desktop 
Laptop 	Smart TV 	Wireless Device 

# Accessibility and Compatibility

## Introduction

This User's Guide complies with the accessibility requirements set out in EAA (European Accessibility Act) (EU) 2019/882.

Accessibility makes this User's Guide usable for people with disabilities, including those with visual, auditory, motor, and cognitive impairments. Compatibility ensures this User's Guide works well with a wide range of devices, software, and assistive technologies.

## Accessibility Feature – Screen Reader Support

The visually impaired may use screen readers, such as NVDA to read contents.

To use the screen reader, do the following:

- 1 Open your screen reader software.
- 2 Navigate to this User's Guide; the screen reader should automatically start reading the contents.
- 3 Use the keyboard shortcuts to navigate through this User's Guide (refer to the screen reader documentation).

## Accessibility Feature – Keyboard Navigation

Keyboard navigation allows you to read the contents in this User's Guide without a mouse. Use the following keys.

- **Tab** key: navigate between interactive elements (for example, buttons, links, fields).
- **Enter** key: select or activate the highlighted item.
- Arrow keys: move between options in menus or lists.
- **Esc** (Escape) key: close pop-up windows or cancel actions.

## How to Get Support

If you are an Internet Service Provider (ISP), please contact your Zyxel sales or service representative for direct support.

If you obtained your Zyxel Device from an ISP, please contact your ISP's support team directly, as the Zyxel Devices may have custom configurations.

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# **PART I**

## **User's Guide**

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# CHAPTER 1

# Introducing the Zyxel Device

## 1.1 Overview

The Zyxel Device refers to the models listed in the tables.

### DX Series

- DX3300-T0
- DX3301-T0
- DX3300-T1
- DX5401-B0
- DX5401-B1

### EX Series

- EX3300-T0
- EX3301-T0
- EX3300-T1
- EX3500-T0
- EX3501-T0
- EX3600-T0
- EX5401-B0
- EX5401-B1
- EX5600-T1
- EX5601-T0
- EX5601-T1
- EX7501-B0
- EX7710-B0

### PX Series

- PX3321-T1
- PX3321-T3
- PX5301-T0
- PX5302-00

### 1.1.1 DX Series

The DX Series are DSL routers, which provide Internet access over telephone lines.

The following table describes the feature differences of the DX Series by model. For more details about the ports panel, please refer from [DX3300-T0 and DX3301-T0](#) to [DX5401-B0 and DX5401-B1](#).

Table 1 DX Series Feature Comparison

	<b>DX3300-T0</b>	<b>DX3300-T1</b>	<b>DX3301-T0</b>	<b>DX5401-B0</b>	<b>DX5401-B1</b>
Wi-Fi 6 Wireless Standard	YES	YES	YES	YES	YES
Supported Frequency Bands	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz
Port Control Protocol	YES	YES	YES	YES	YES
Advanced Broadband	YES	YES	YES	YES	YES
Parental Control Schedule	YES	YES	YES	YES	YES
Parental Control URL Filter	NO	NO	NO	NO	NO
Home Security URL filter	YES	YES	YES	YES	YES
Operation Mode	NO	NO	NO	NO	NO
MPro Mesh Extender Support	YES	YES	YES	YES	YES
Backup WAN	NO	YES	NO	NO	NO
Uplink Port	DSL	DSL	DSL	DSL 1G Ethernet (SFP)	DSL 1G Ethernet (SFP)
USB Port for Cellular Backup, File Sharing and Media Server	USB 2.0	USB 2.0	USB 2.0	USB 3.0	USB 3.0
Phone Port (VoIP)	NO	NO	YES	YES	YES
Wall Mount	YES	NO	YES	YES	YES
App Management	Zyxel One	Zyxel One	Zyxel One	MPro Mesh	MPro Mesh

## 1.1.2 EX Series

The EX Series are Ethernet gateways and routers that provide Internet access through the Ethernet WAN port or an SFP port.

The following table describes the feature differences of the EX Series by model. For more details about the ports panel, please refer from [EX3300-T0 and EX3301-T0](#) to [EX7501-B0](#).

Table 2 EX Series Feature Comparison (Part 1)

	<b>EX3300-T0</b>	<b>EX3300-T1</b>	<b>EX3301-T0</b>	<b>EX3500-T0</b>	<b>EX3501-T0</b>	<b>EX3600-T0</b>	<b>EX5401-B0</b>
Wi-Fi 6 Wireless Standard	YES	YES	YES	YES	YES	YES	YES
Supported Frequency Bands	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz

Table 2 EX Series Feature Comparison (Part 1) (continued)

	<b>EX3300-T0</b>	<b>EX3300-T1</b>	<b>EX3301-T0</b>	<b>EX3500-T0</b>	<b>EX3501-T0</b>	<b>EX3600-T0</b>	<b>EX5401-B0</b>
Port Control Protocol	YES	YES	YES	YES	YES	YES	YES
Advanced Broadband	NO	NO	NO	NO	NO	NO	NO
Parental Control Schedule	YES	YES	YES	YES	YES	YES	YES
Parental Control URL Filter	NO	NO	NO	NO	NO	NO	NO
Home Security URL filter	YES	YES	YES	YES	YES	YES	YES
Operation Mode	NO	NO	NO	YES	YES	YES	NO
MPro Mesh Extender Support	YES	YES	YES	YES	YES	YES	YES
Backup WAN	NO	YES	NO	NO	NO	NO	NO
Uplink Port	Ethernet	Ethernet	Ethernet	Ethernet	Ethernet	Ethernet	Ethernet 1G PON (SFP)
USB Port for Cellular Backup, File Sharing and Media Server	USB 2.0	USB 2.0	USB 2.0	USB 2.0	USB 2.0	USB 3.0	USB 3.0
Phone Port (VoIP)	NO	NO	YES	NO	YES	NO	YES
Wall Mount	YES	YES	YES	NO	NO	YES	YES
App Management	Zyxel One	MPro Mesh	Zyxel One	Zyxel One	Zyxel One	Zyxel One	MPro Mesh

Table 3 EX Series Feature Comparison (Part 2)

	<b>EX5401-B1</b>	<b>EX5600-T1</b>	<b>EX5601-T0</b>	<b>EX5601-T1</b>	<b>EX7501-B0</b>
Wi-Fi 6 Wireless Standard	YES	YES	YES	YES	YES
Supported Frequency Bands	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz
Port Control Protocol	YES	YES	YES	YES	YES
Advanced Broadband	NO	NO	NO	NO	NO
Parental Control Schedule	YES	YES	YES	YES	YES
Parental Control URL Filter	NO	NO	NO	NO	NO
Home Security URL filter	YES	YES	YES	YES	YES
Operation Mode	NO	NO	NO	NO	NO

Table 3 EX Series Feature Comparison (Part 2) (continued)

	<b>EX5401-B1</b>	<b>EX5600-T1</b>	<b>EX5601-T0</b>	<b>EX5601-T1</b>	<b>EX7501-B0</b>
MPro Mesh Extender Support	YES	YES	YES	YES	YES
Backup WAN	NO	NO	NO	NO	NO
Uplink Port	Ethernet 1G PON (SFP)	Ethernet	Ethernet 1G Ethernet (SFP) 2.5G GPON (SFP)	Ethernet	Ethernet
USB Port for Cellular Backup, File Sharing and Media Server	USB 3.0	USB 3.0	USB 3.0	USB 3.0	USB 3.0
Phone Port (VoIP)	YES	NO	YES	YES	YES
Wall Mount	YES	YES	YES	YES	YES
App Management	MPro Mesh	MPro Mesh	Zyxel One	Zyxel One	Zyxel One

Table 4 EX Series Feature Comparison (Part 3)

	<b>EX7710-B0</b>
Wi-Fi 6 Wireless Standard	YES
Supported Frequency Bands	2.4 GHz 5 GHz 6 GHz
Port Control Protocol	NO
Advanced Broadband	NO
Parental Control Schedule	YES
Parental Control URL Filter	NO
Home Security URL filter	NO
Telnet	YES
Operation Mode	NO
MPro Mesh Extender Support	YES
Backup WAN	NO
Uplink Port	NO
USB Port for Cellular Backup, File Sharing and Media Server	USB 3.0
DSL Port	NO
Phone Port (VoIP)	NO
Wall Mount	NO
App Management	MPro Mesh

## 1.1.3 PX Series

The PX Series are PON (Passive Optical Network) routers that connect to the Internet through a fiber cable.

The following table describes the feature differences of the PX Series by model. For more details about the ports panel, please refer to [PX3321-T1](#), [PX5301-T0](#) and [PX5302-00](#).

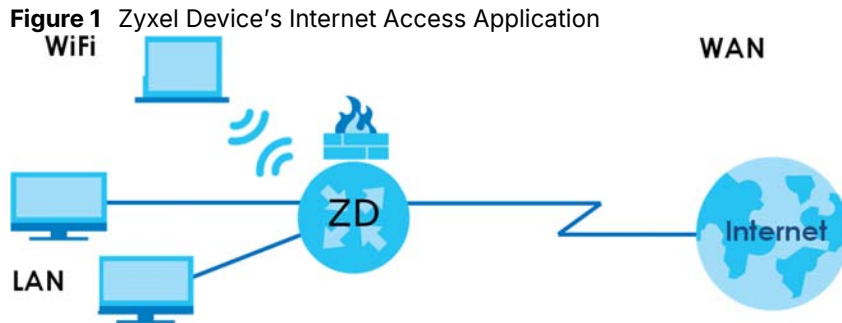
Table 5 PX Series Feature Comparison

	PX3321-T1	PX3321-T3	PX5301-T0	PX5302-00
Wi-Fi 6 Wireless Standard	YES	YES	YES	YES
Supported Frequency Bands	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz	2.4 GHz 5 GHz
Port Control Protocol	YES	YES	YES	YES
Advanced Broadband	NO	NO	NO	NO
Parental Control Schedule	YES	YES	YES	YES
Parental Control URL Filter	NO	NO	NO	NO
Home Security URL filter	YES	YES	YES	YES
Operation Mode	NO	NO	NO	NO
MPro Mesh Extender Support	YES	YES	YES	YES
Backup WAN	NO	NO	NO	NO
Uplink Port	2.5G PON (SC-APC)	2.5G PON (SC-APC)	2.5G PON (SC-APC)	2.5G PON (SC-APC)
USB Port for Cellular Backup, File Sharing and Media Server	USB 2.0	NO	USB 2.0	NO
Phone Port (VoIP)	YES	YES	YES	YES
LAN Ports	4 10, 100, or 1000 Mbps	4 10, 100, or 1000 Mbps	LAN1 to LAN3 10, 100, or 1000 Mbps LAN4 2.5 Gbps	LAN1 and LAN2 10, 100, or 1000 Mbps LAN3 2.5Gbps
Wall Mount	YES	YES	YES	YES
App Management	MPro Mesh	MPro Mesh	MPro Mesh	MPro Mesh

## 1.2 Example Applications

This section shows the few examples of using the Zyxel Device in various network environments.

Connect the WAN port to the Internet. Connect computers to the Zyxel Device's LAN ports, or wirelessly, and access the Internet simultaneously.



In the figure above, you can also configure Firewall on the Zyxel Device for secure Internet access. When the Firewall is on, all incoming traffic from the Internet to your network is blocked by default unless it is initiated from your network. This means that probes from the outside to your network are not allowed, but you can safely browse the Internet and download files.

## 1.2.1 WAN Priority

The WAN connection priority is as follows:

- 1 PON WAN
- 2 SFP
- 3 Ethernet WAN
- 4 DSL
- 5 Cellular WAN (4G or 5G)

See [Zyxel Device's USB Support](#) for more information about Cellular backup.

## 1.2.2 Dual-Band Wi-Fi

Note: Check [Overview](#) to see if your Zyxel Device supports dual-band Wi-Fi.

When Wi-Fi is enabled on the Zyxel Device, IEEE 802.11a/b/g/n/ac/ax compliant clients, such as notebooks, tablets, and smartphones can wirelessly connect to the Zyxel Device to access network resources.

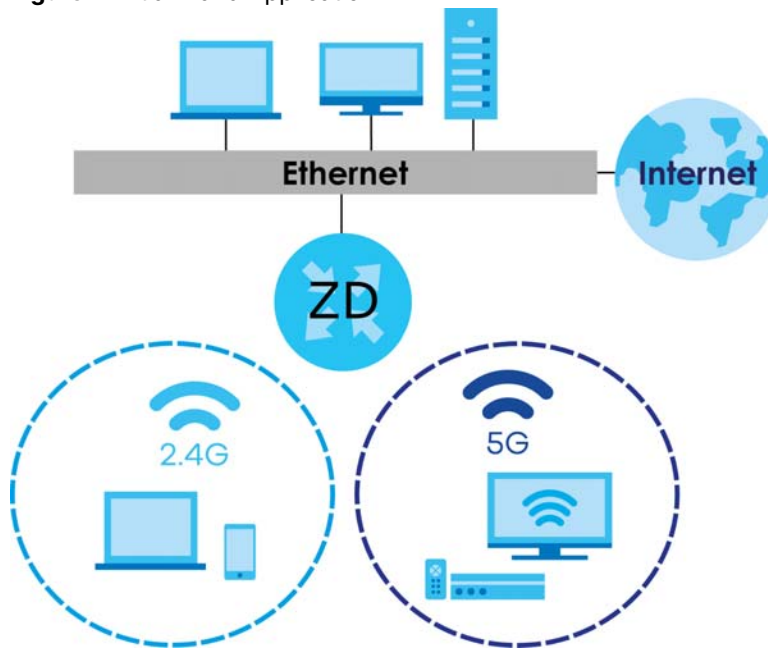
With dual-band, the Zyxel Device is a gateway that can use both 2.4 GHz and 5 GHz Wi-Fi networks at the same time. IOT devices and other low-bandwidth clients could use the 2.4 GHz band for basic connectivity, while the 5 GHz band handles time-sensitive traffic such as high-definition video, music, and gaming.

The Zyxel Device supports Wi-Fi 6 that is most suitable in areas with a high concentration of users.

The Zyxel Devices support backward compatibility with older Wi-Fi standards, ensuring seamless

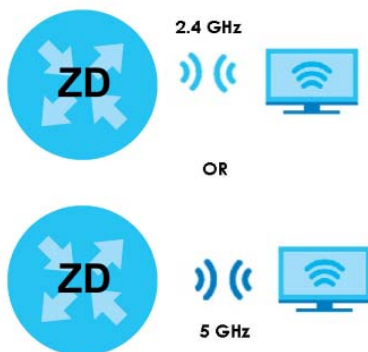
connectivity with previous-generation devices.

**Figure 2** Dual-Band Application



You can leverage concurrent tri-band connectivity across 2.4 GHz, 5 GHz, and 6 GHz bands. This allows IoT devices and various clients to simultaneously maintain connections for basic tasks with 2.4 GHz. At the same time, 5 GHz and 6 GHz handle time-sensitive traffic, and high-bandwidth applications like high-definition video, music, and gaming.

**Figure 3** Without Multi-Link Operation



**Figure 4** Multi-Link Operation Example



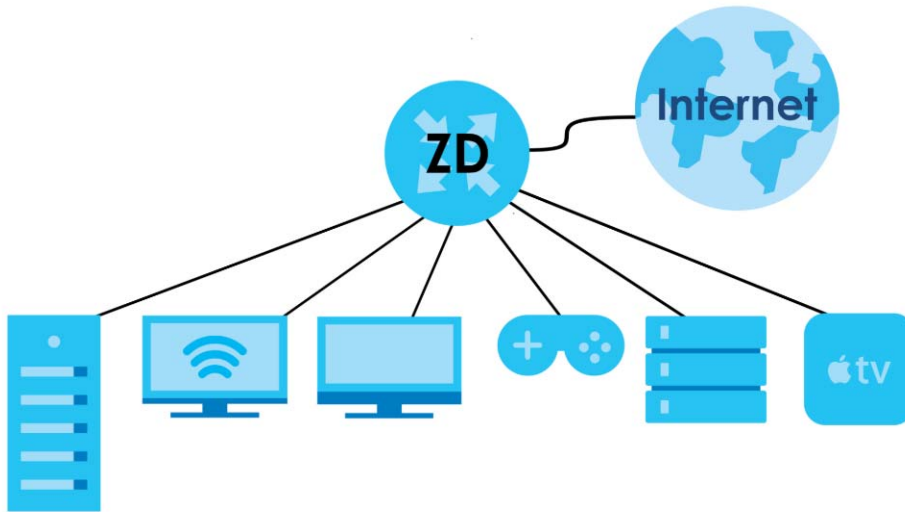
### 1.2.3 Multi-Gigabit Ethernet

Multi-Gigabit Ethernet supports network speeds of 1 Gbps, 2.5 Gbps, 5 Gbps, and 10 Gbps. Not all Multi-Gigabit ports support all speeds. See [Ports Panel](#) for the speeds your Zyxel Device supports.

Some network devices, such as gaming computers, servers, NAS devices, or access points, support 2.5 Gbps or 5 Gbps connectivity. The Multi-Gigabit Ethernet technology enables the Zyxel Device to automatically detect and adjust to the required speed of the connected network device. A non-Multi-Gigabit 10G port would connect to a 2.5 Gbps or 5 Gbps device at just 1 Gbps.

Actual speeds also depend on the type of Ethernet cable used. See [Ethernet Cable Types](#) for the correct Ethernet cable type.

**Figure 5** Multi-Gigabit Application



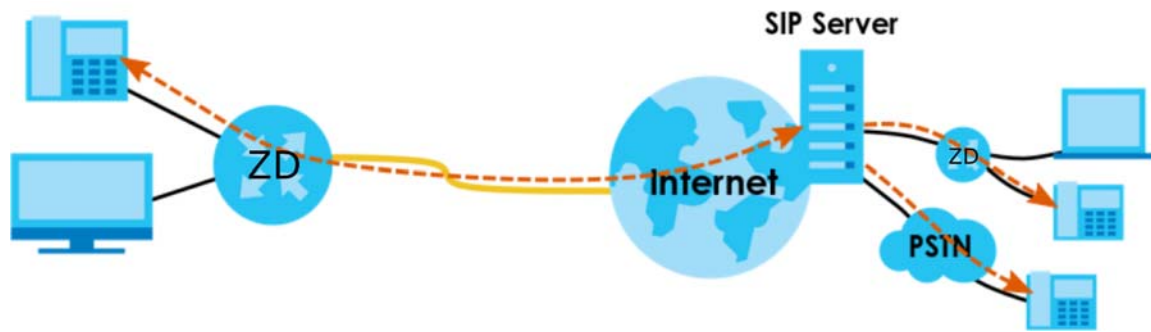
See the following table for the cables required and distance limitation to attain the corresponding speed.

Table 6 Ethernet Cable Types

CABLE	TRANSMISSION SPEED	MAXIMUM DISTANCE	BANDWIDTH CAPACITY
Category 5	100M	100 m	100 MHz
Category 5e	1G, 2.5G, or 5G	100 m	100 MHz
Category 6	5G or 10G	100 m or 55 m	250 MHz
Category 6a	10G	100 m	500 MHz
Category 7	10G	100 m	600 MHz

### 1.2.4 VoIP Applications

The Zyxel Device's VoIP function allows you to register up to eight SIP (Session Initiation Protocol) accounts and use the Zyxel Device to make and receive VoIP telephone calls. The Zyxel Device sends your call to a VoIP service provider's SIP server which forwards the calls to either VoIP or PSTN phones.

**Figure 6** VoIP Application

## 1.2.5 Zyxel Device's USB Support

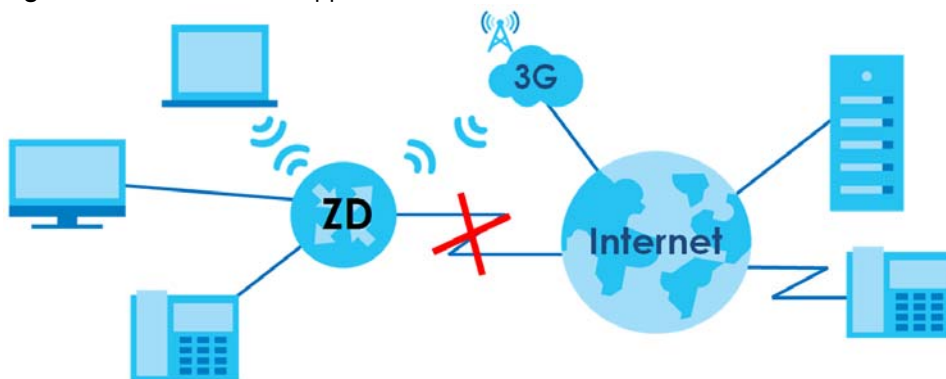
The USB port of the Zyxel Device is used for cellular WAN backup, file-sharing, and media server.

### Cellular WAN Backup

Connect a supported cellular USB dongle with an active SIM card to the USB port. This adds a second WAN interface and allows the Zyxel Device to wirelessly access the Internet via a cellular network. The cellular WAN connection is a backup in case the DSL, Ethernet, or Fiber connection fails.

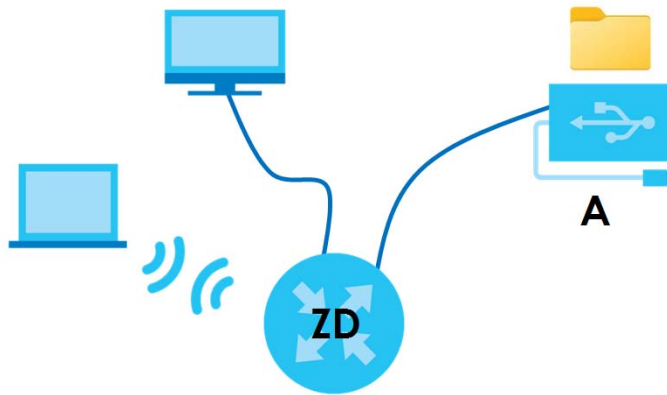
To set up a cellular connection, click **Network > Broadband > Cellular Backup**.

To update the supported cellular USB dongle list, download the latest WWAN package from the Zyxel website and upload it to the Zyxel Device using the **Maintenance > Firmware Upgrade** screen.

**Figure 7** Internet Access Application: Cellular WAN

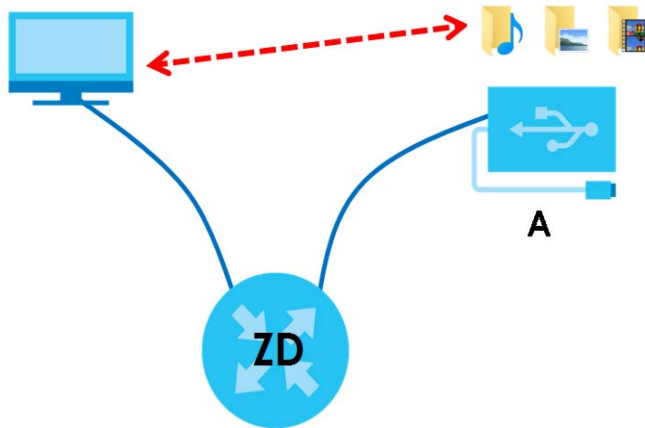
### File Sharing

Use the built-in USB 3.0 port to share files on a USB memory stick or a USB hard drive (A).

**Figure 8** USB File Sharing Application

## Media Server

You can also use the Zyxel Device as a media server. This lets anyone on your network play video, music, and photos from a USB device (**A**) connected to the Zyxel Device's USB port (without having to copy them to another computer).

**Figure 9** USB Media Server Application

## 1.3 Ways to Manage the Zyxel Device

Use any of the following methods to manage the Zyxel Device.

- Web Configurator. This is recommended for management of the Zyxel Device using a (supported) web browser.
- Secure Shell (SSH), Telnet. SSH is for technical support and troubleshooting use only.
- App. Download the app to manage your Zyxel Device using a mobile device. Refer to the Comparison table in [Overview](#) or the Quick Start Guide to find out which app is supported for your Zyxel Device.

- MPro Mesh app. Download the Mpro Mesh app from Google Play or Apple Store to manage the Zyxel Device using a smartphone or tablet. To view Mpro Mesh app tutorials, please go to <https://service-provider.zyxel.com/app-help/MProMesh/>
- Zyxel One app. Download the Zyxel One app from Google Play or Apple Store to manage the Zyxel Device using a smartphone or tablet. To view Zyxel One app tutorials, please go to <https://service-provider.zyxel.com/app-help/ZyxelOne/FLA/LAN>

## 1.4 Good Habits for Managing the Zyxel Device

Do the following things regularly to make the Zyxel Device more secure and to manage the Zyxel Device more effectively.

- Change the Wi-Fi and Web Configurator passwords. Use a password that is not easy to guess and that consists of different types of characters, such as numbers, letters, and special characters.
- Write down the passwords and put it in a safe place.
- Back up the configuration. Restoring an earlier working configuration may be useful if the device becomes unstable or even crashes. If you forget your password, you will have to reset the Zyxel Device to its factory default settings. If you backed up an earlier configuration file, you would not have to totally re-configure the Zyxel Device. You could simply restore your last configuration.

# CHAPTER 2

## Hardware

### 2.1 Overview

This section describes the front and rear panels for each model. Refer to the Zyxel Device's Quick Start Guides to see the product drawings and how to make the hardware connections.

### 2.2 LED Indicators Panel

The following shows the LED indicator panel and the LED behaviors of the Zyxel Device. None of the LEDs are on if the Zyxel Device is not receiving power. See [Ports Panel](#) to check whether your Zyxel Device has ports for multi-gigabit Ethernet, SFP, PON, or phone connections.

DSL (Digital Subscriber Line) Routers

- [DX3300-T0 and DX3301-T0](#)
- [DX3300-T1](#)
- [DX5401-B0 and DX5401-B1](#)

Ethernet Gateways and Routers

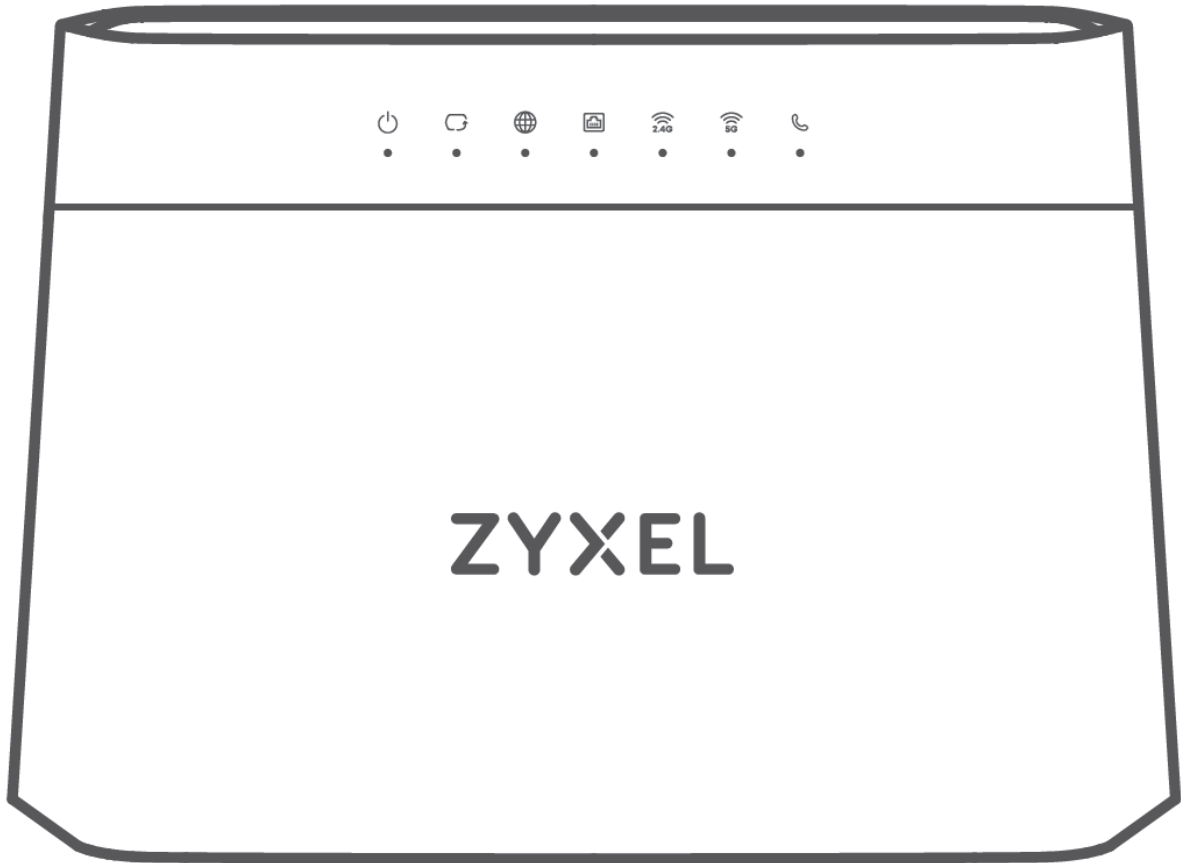
- [EX3300-T0 and EX3301-T0](#)
- [EX3300-T1](#)
- [EX3500-T0 and EX3501-T0](#)
- [EX3600-T0](#)
- [EX5401-B0 and EX5401-B1](#)
- [EX5600-T1, EX5601-T0, and EX5601-T1](#)
- [EX7501-B0](#)
- [EX7710-B0](#)

PON (Passive Optical Network) Routers

- [PX3321-T1](#)
- [PX3321-T3](#)
- [PX5301-T0](#)
- [PX5302-00](#)

## DX3300-T0 and DX3301-T0

**Figure 10** LED Indicators (DX3300-T0 and DX3301-T0)



The following are the LED descriptions for your Zyxel Device.

**Table 7** LED Descriptions (DX3300-T0)







LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is self-testing.
	Red	On	The Zyxel Device detected an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
DSL or Ethernet WAN 	Green	Off	The Zyxel Device is not receiving power.
		On	The VDSL or ADSL link is up.
		Slow Blinking	The Zyxel Device is looking for a VDSL or ADSL link.
		Fast Blinking	The Zyxel Device is initializing the VDSL or ADSL link.

Table 7 LED Descriptions (DX3300-T0) (continued)

LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Zyxel Device has an IP connection but no traffic.  Your device has a WAN IP address (either static or assigned by a DHCP server), PPP negotiation was successfully completed (if used) and the DSL connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN1 to LAN4 	Green	On	The Zyxel Device has a successful 10, 100, or 1000 Mbps Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN at 10, 100, or 1000 Mbps.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.

The following are the LED descriptions for your Zyxel Device.

Table 8 LED Descriptions (DX3301-T0)








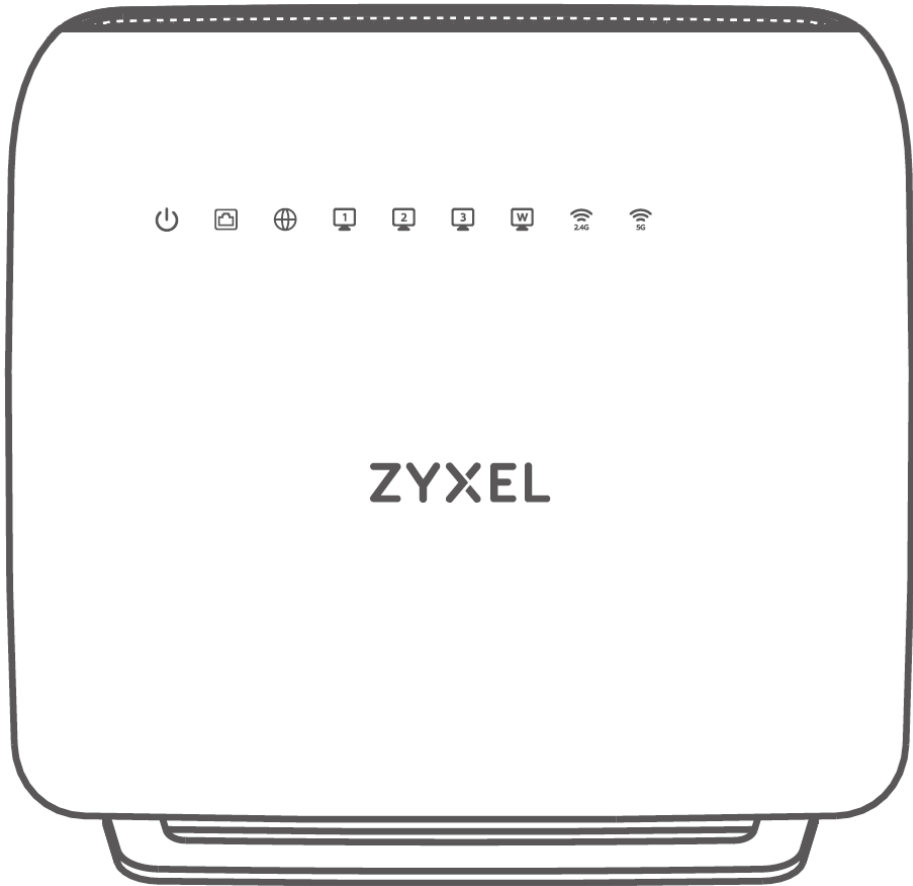
LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is self-testing.
	Red	On	The Zyxel Device detected an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
DSL or Ethernet WAN 	Green	Off	The Zyxel Device is not receiving power.
		On	The VDSL or ADSL link is up.
		Slow Blinking	The Zyxel Device is looking for a VDSL or ADSL link.
		Fast Blinking	The Zyxel Device is initializing the VDSL or ADSL link.

Table 8 LED Descriptions (DX3301-T0) (continued)

LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Zyxel Device has an IP connection but no traffic.  Your device has a WAN IP address (either static or assigned by a DHCP server), PPP negotiation was successfully completed (if used) and the DSL connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN1 to LAN4 	Green	On	The Zyxel Device has a successful 10, 100, or 1000 Mbps Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN at 10, 100, or 1000 Mbps.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.
Phone1 and Phone2 	Green	On	A SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	A telephone connected to one of the phone port has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	A telephone connected to the phone port has its receiver off the hook or there is an incoming call. There is voice message in the corresponding SIP account.
		Off	<ul style="list-style-type: none"> <li>The Zyxel Device is turned off.</li> <li>The VoIP function is not activated.</li> <li>The SIP account is not enabled.</li> <li>The phone port does not have a SIP account registered.</li> </ul>

**DX3300-T1**

**Figure 11** LED Indicators (DX3300-T1)



The following are the LED descriptions for your Zyxel Device.

**Table 9** LED Descriptions (DX3300-T1)








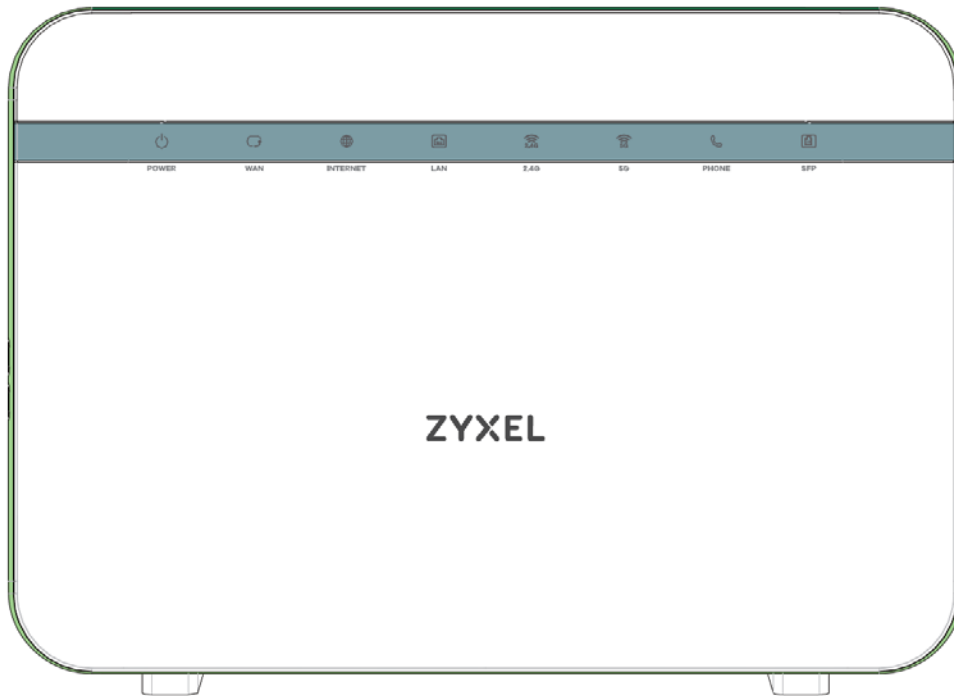
LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
DSL WAN 	Green	On	The ADSL or VDSL link on the WAN is up.
		Slow Blinking	The ADSL or VDSL link is down, and the Zyxel Device is looking for an ADSL or VDSL link.
		Fast Blinking	The Zyxel Device is initializing the ADSL or VDSL link.
		Off	The ADSL or VDSL link is down.

Table 9 LED Descriptions (DX3300-T1) (continued)

LED	COLOR	STATUS	DESCRIPTION
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving traffic.
	Red	On	The Zyxel Device attempted to obtain a WAN IP but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
		Off	There is no Internet connection or the gateway is in bridge mode.
LAN1 to LAN3 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the Local Area Network (LAN) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
LAN4 or WAN 	Green	On	LAN mode: The Zyxel Device has a successful Ethernet connection with a device on the <b>LAN4</b> or <b>WAN</b> port.  WAN mode: The Ethernet WAN connection is up on the <b>LAN4</b> or <b>WAN</b> port.
		Blinking	The Zyxel Device is sending or receiving data to or from the <b>LAN4</b> or <b>WAN</b> port.
		Off	LAN mode: The Zyxel Device does not have an Ethernet connection with a device on the <b>LAN4</b> or WAN port.  WAN mode: The Ethernet WAN connection on the <b>LAN4</b> or <b>WAN</b> port is down.
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is sending or receiving data to or from 2.4 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to a 2.4 GHz Wi-Fi client through WPS.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is sending or receiving data to or from 5 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to a 5 GHz Wi-Fi client through WPS.
		Off	The 5 GHz Wi-Fi network is not activated.

## DX5401-B0 and DX5401-B1

**Figure 12** LED Indicators (DX5401-B0 and DX5401-B1)



The following are the LED descriptions for your Zyxel Device.

**Table 10** LED Descriptions (DX5401-B0 and DX5401-B1)









LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is self-testing.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
DSL or Ethernet WAN 	Green	On	The VDSL line or a successful 100 or 1000 Mbps Ethernet connection on the WAN is up.
		Slow Blinking	The Zyxel Device is looking for a VDSL line.
		Fast Blinking	The Zyxel Device is initializing the VDSL line.
		Off	There is no Ethernet connection on the WAN.
	Amber	On	The ADSL line on the WAN is up.
		Slow Blinking	The Zyxel Device is looking for an ADSL line
		Fast Blinking	The Zyxel Device is initializing the ADSL line.

Table 10 LED Descriptions (DX5401-B0 and DX5401-B1) (continued)

LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Zyxel Device has an IP connection but no traffic.  Your device has a WAN IP address (either static or assigned by a DHCP server), PPP negotiation was successfully completed (if used) and the DSL connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN1 to 4 	Green	On	The Zyxel Device has a successful 10, 100, or 1000 Mbps Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to and from the LAN at 10, 100, or 1000 Mbps.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
	Amber	On	The WPS process fails.
		Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
	Amber	On	The WPS process fails.
		Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.
		Off	The 5 GHz Wi-Fi network is not activated.
Phone1 and Phone2 	Green	On	A SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	A telephone connected to one of the phone port has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	A telephone connected to the phone port has its receiver off the hook or there is an incoming call. There is voice message in the corresponding SIP account.
SFP 	Green	On	The SFP port is connected to the ISP's ONT and the Zyxel Device is receiving optical signals normally, or the SFP port's Ethernet WAN connection is up.
		Off	The connection to the ISP's ONT or the Ethernet WAN connection is down.

## EX3300-T0 and EX3301-T0

**Figure 13** LED Indicators (EX3300-T0 and EX3301-T0)



The following are the LED descriptions for your Zyxel Device.

**Table 11** LED Descriptions (EX3300-T0)









LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is self-testing.
	Red	On	The Zyxel Device detected an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
Ethernet WAN 	Green	On	The WAN connection is active and ready to use.
		Slow Blinking	The Zyxel Device is looking for a WAN connection.
		Fast Blinking	The Zyxel Device is initializing the WAN connection.

Table 11 LED Descriptions (EX3300-T0) (continued)






LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Zyxel Device has an IP connection but no traffic.  Your device has a WAN IP address (either static or assigned by a DHCP server), PPP negotiation was successfully completed (if used) and the DSL connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN1 to LAN4 	Green	On	The Zyxel Device has a successful 10, 100, or 1000 Mbps Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN at 10, 100, or 1000 Mbps.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.

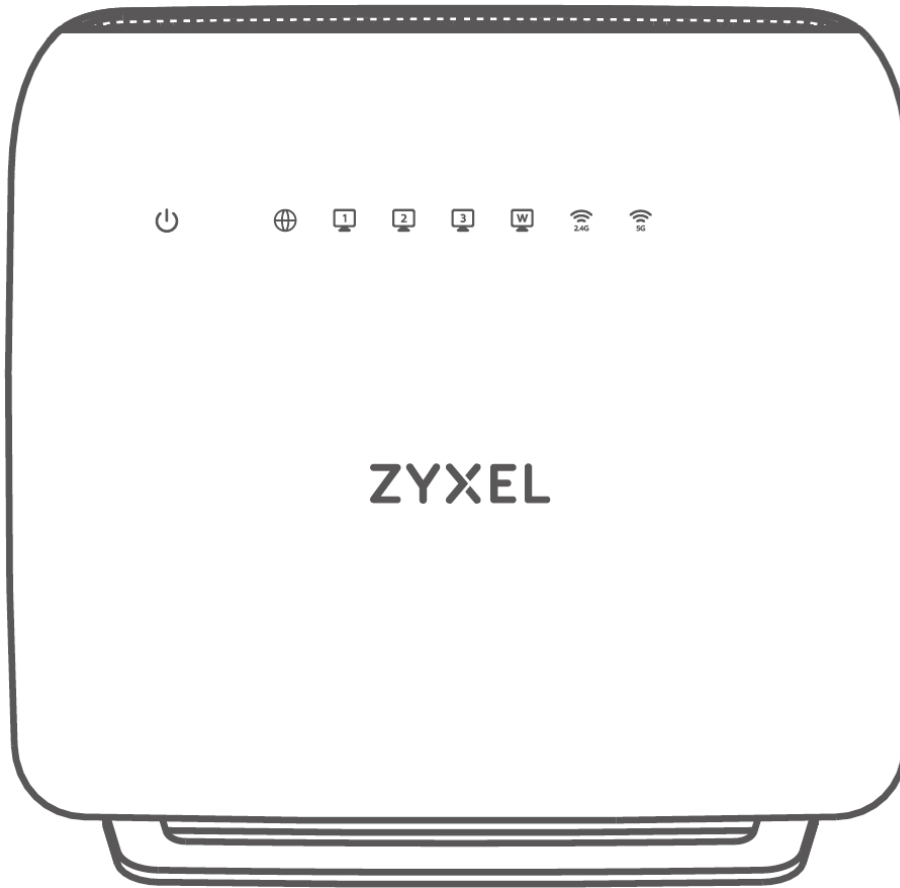
The following are the LED descriptions for your Zyxel Device.

**Figure 14** LED Descriptions (EX3301-T0)

LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is self-testing.
	Red	On	The Zyxel Device detected an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
Ethernet WAN 	Green	On	The WAN connection is active and ready to use.
		Slow Blinking	The Zyxel Device is looking for a WAN connection.
		Fast Blinking	The Zyxel Device is initializing the WAN connection.

**Figure 14** LED Descriptions (EX3301-T0) (continued)

LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Zyxel Device has an IP connection but no traffic.  Your device has a WAN IP address (either static or assigned by a DHCP server), PPP negotiation was successfully completed (if used) and the DSL connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN1 to LAN4 	Green	On	The Zyxel Device has a successful 10, 100, or 1000 Mbps Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to and from the LAN at 10, 100, or 1000 Mbps.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.
Phone1 and Phone2 	Green	On	A SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	A telephone connected to one of the phone port has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	A telephone connected to the phone port has its receiver off the hook or there is an incoming call. There is voice message in the corresponding SIP account.
		Off	<ul style="list-style-type: none"> <li>The Zyxel Device is turned off.</li> <li>The VoIP function is not activated.</li> <li>The SIP account is not enabled.</li> <li>The phone port does not have a SIP account registered.</li> </ul>

**EX3300-T1****Figure 15** LED Indicators (EX3300-T1)

The following are the LED descriptions for your Zyxel Device.

**Table 12** LED Descriptions (EX3300-T1)







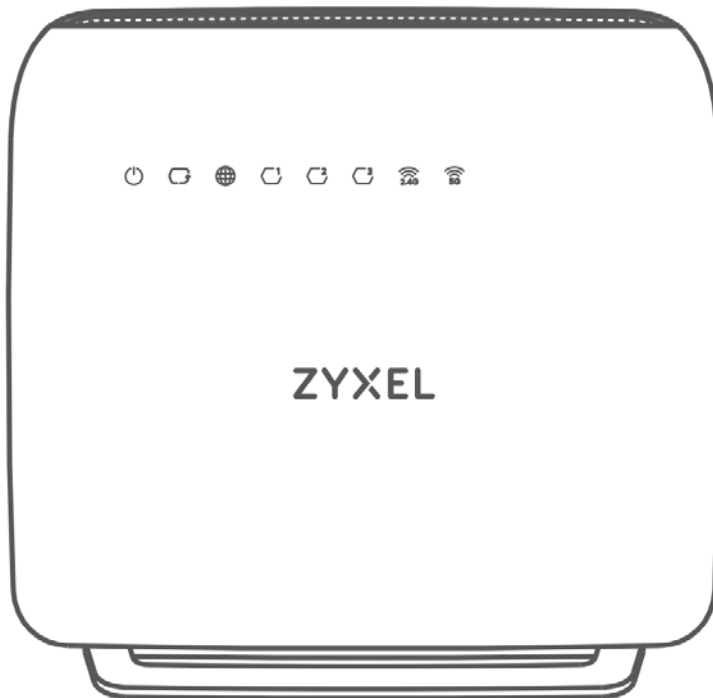
LED	COLOR	STATUS	DESCRIPTION
<b>POWER</b> 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
<b>INTERNET</b> 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving traffic.
	Red	On	The Zyxel Device attempted to obtain a WAN IP but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
		Off	There is no Internet connection or the gateway is in bridge mode.

Table 12 LED Descriptions (EX3300-T1) (continued)

LED	COLOR	STATUS	DESCRIPTION
LAN1 to LAN3 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the Local Area Network (LAN) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
LAN4 or WAN 	Green	On	LAN mode: The Zyxel Device has a successful Ethernet connection with a device on the <b>LAN4</b> or <b>WAN</b> port.  WAN mode: The Ethernet WAN connection is up on the <b>LAN4</b> or <b>WAN</b> port.
		Blinking	The Zyxel Device is sending or receiving data to or from the <b>LAN4</b> or <b>WAN</b> port.
		Off	LAN mode: The Zyxel Device does not have an Ethernet connection with a device on the <b>LAN4</b> or <b>WAN</b> port.  WAN mode: The Ethernet WAN connection on the <b>LAN4</b> or <b>WAN</b> port is down.
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is sending or receiving data to or from 2.4 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to a 2.4 GHz Wi-Fi client through WPS.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is sending or receiving data to or from 5 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to a 5 GHz Wi-Fi client through WPS.
		Off	The 5 GHz Wi-Fi network is not activated.

## EX3500-T0 and EX3501-T0

**Figure 16** LED Indicators (EX3500-T0)




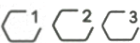





**Figure 17** LED Indicators (EX3501-T0)



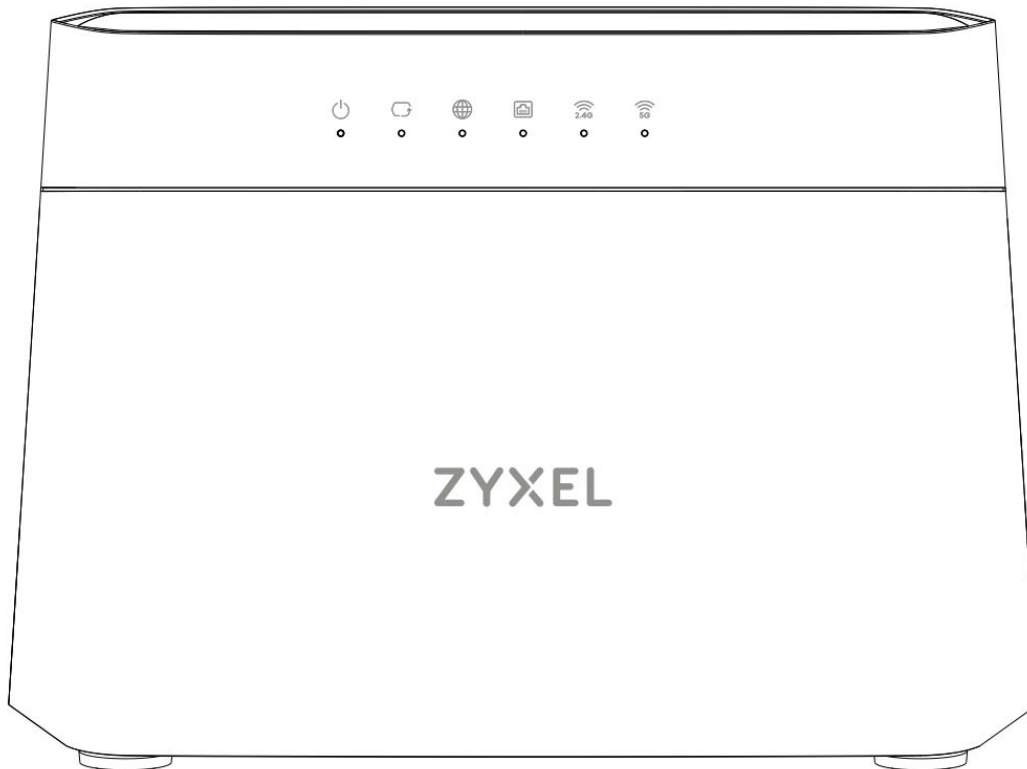
The following are the LED descriptions for your Zyxel Device.

Table 13 LED Descriptions (EX3500-T0 and EX3501-T0)

LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
WAN 	Green	On	The Ethernet link on the WAN is up.
		Off	The Ethernet link on the WAN is down.
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving Internet data.
	Red	On	The Zyxel Device attempted to obtain a WAN IP but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
		Off	There is no Internet connection or the gateway is in bridge mode.
LAN1 to LAN3 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the Local Area Network (LAN) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is sending or receiving data to or from 2.4 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to a 2.4 GHz Wi-Fi client through WPS.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is sending or receiving data to or from 5 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to a 5 GHz Wi-Fi client through WPS.
		Off	The 5 GHz Wi-Fi network is not activated.
Phone1 and Phone2 	Green	On	A SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	A telephone connected to one of the phone port has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	A telephone connected to the phone port has its receiver off the hook or there is an incoming call. There's voice message in the corresponding SIP account.
		Off	The phone port has a telephone connection, but it is not in use. VoIP is disabled, or there is no registered SIP account defined for the phone port.

## EX3600-T0

**Figure 18** LED Indicators (EX3600-T0)



The following are the LED descriptions for your Zyxel Device.

**Table 14** LED Descriptions (EX3600-T0)







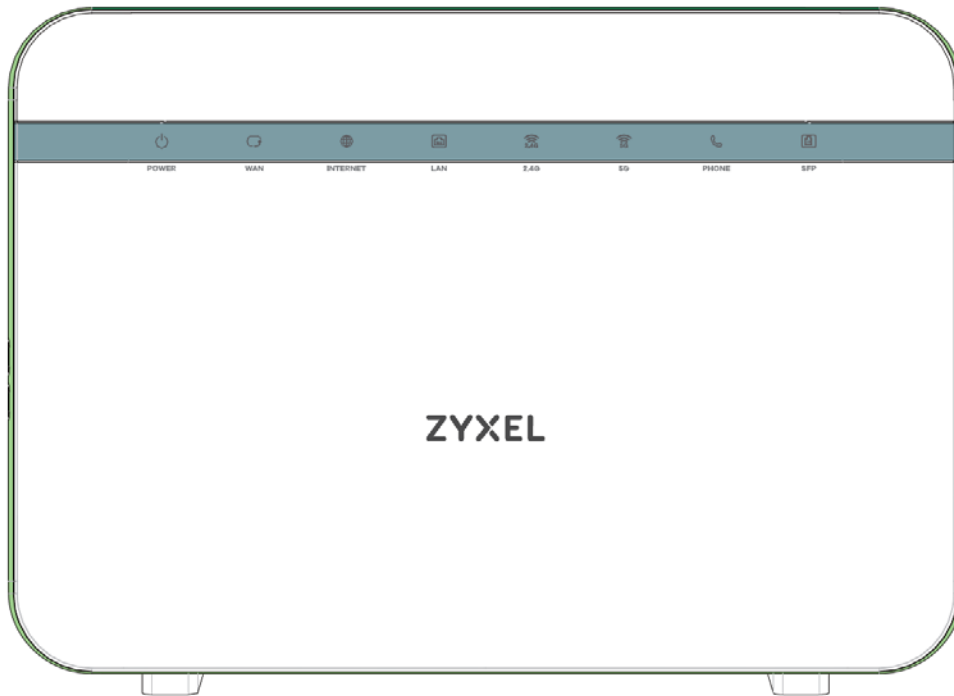
LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.  The Zyxel Device is in <b>Extender</b> mode and the MPro Mesh pairing process is done.
		Blinking	The Zyxel Device is booting up.  The Zyxel Device is in <b>Extender</b> mode and under the MPro Mesh pairing process.
	Red	On	The Zyxel Device detected an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
Ethernet WAN 	Green	On	The Ethernet WAN port is connected successfully.
		Off	The Ethernet WAN port is not connected successfully.

Table 14 LED Descriptions (EX3600-T0) (continued)

LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.  The Zyxel Device is in <b>Extender</b> mode and the Internet connection to the gateway modem or controller is weak.
		Off	There is no Internet connection or the gateway is in <b>Bridge</b> mode.
LAN1 to LAN4 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The link is down or disabled.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
	Amber	On	The Zyxel Device is in <b>Extender</b> mode and under the MPro Mesh pairing process.
		Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.  The Zyxel Device is in <b>Extender</b> mode and the MPro Mesh pairing process has failed.
		Off	The link is down or disabled.

## EX5401-B0 and EX5401-B1

**Figure 19** LED Indicators (EX5401-B0 and EX5401-B1)



The following are the LED descriptions for your Zyxel Device.

**Table 15** LED Descriptions (EX5401-B0 and EX5401-B1)









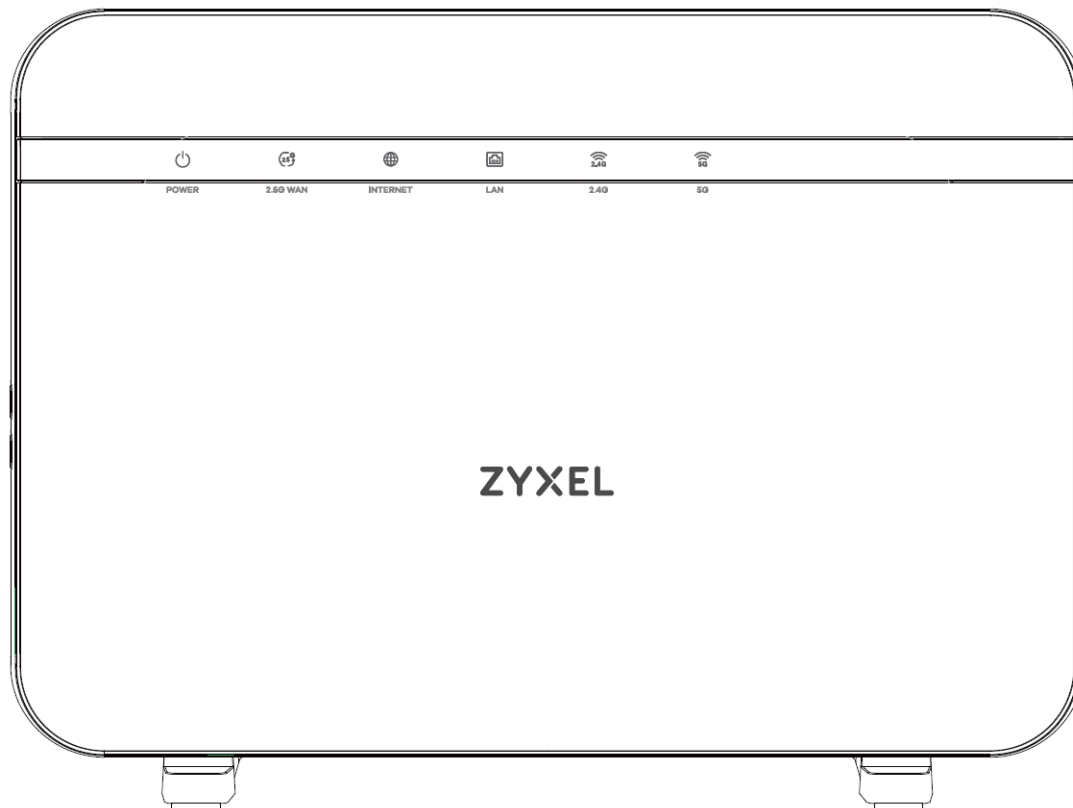
LED	COLOR	STATUS	DESCRIPTION
Power 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is self-testing.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
Ethernet WAN 	Green	On	The WAN connection is up.
		Slow Blinking	The Zyxel Device is looking for the WAN connection.
		Fast Blinking	The Zyxel Device is initializing the WAN connection.
		Off	There is no Ethernet connection on the WAN.
	Amber	On	The ADSL line on the WAN is up.
		Slow Blinking	The Zyxel Device is looking for an ADSL line
		Fast Blinking	The Zyxel Device is initializing the ADSL line.

Table 15 LED Descriptions (EX5401-B0 and EX5401-B1) (continued)

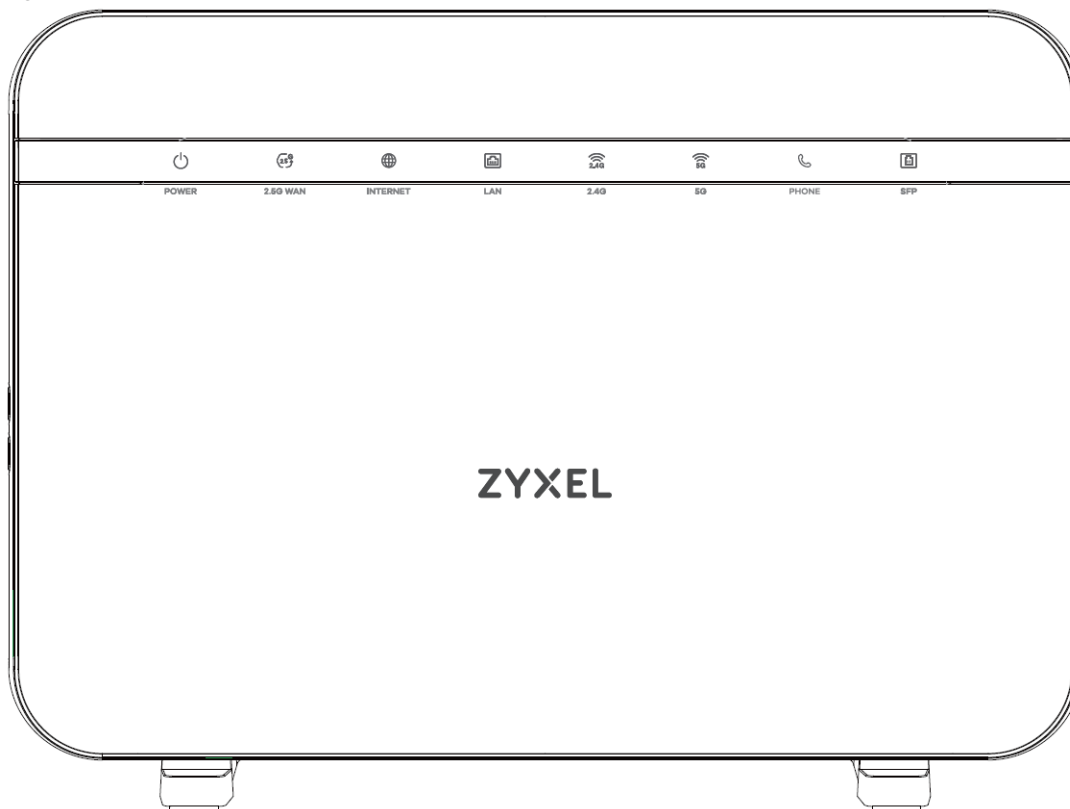
LED	COLOR	STATUS	DESCRIPTION
Internet 	Green	On	The Zyxel Device has an IP connection but no traffic.  Your device has a WAN IP address (either static or assigned by a DHCP server), PPP negotiation was successfully completed (if used) and the DSL connection is up.
		Blinking	The Zyxel Device is sending or receiving IP traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to make an IP connection but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN1 to LAN4 	Green	On	The Zyxel Device has a successful 10, 100, or 1000 Mbps Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN at 10, 100, or 1000 Mbps.
		Off	The Zyxel Device does not have an Ethernet connection with the LAN.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
	Amber	On	The WPS process fails.
		Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
	Amber	On	The WPS process fails.
		Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.
		Off	The 5 GHz Wi-Fi network is not activated.
Phone1 and Phone2 	Green	On	A SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	A telephone connected to one of the phone port has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	A telephone connected to the phone port has its receiver off the hook or there is an incoming call. There is voice message in the corresponding SIP account.
SFP 	Green	On	The SFP port is connected to the ISP's ONT and the Zyxel Device is receiving optical signals normally, or the SFP port's Ethernet WAN connection is up.
		Off	The connection to the ISP's ONT or the Ethernet WAN connection is down.

## EX5600-T1, EX5601-T0, and EX5601-T1

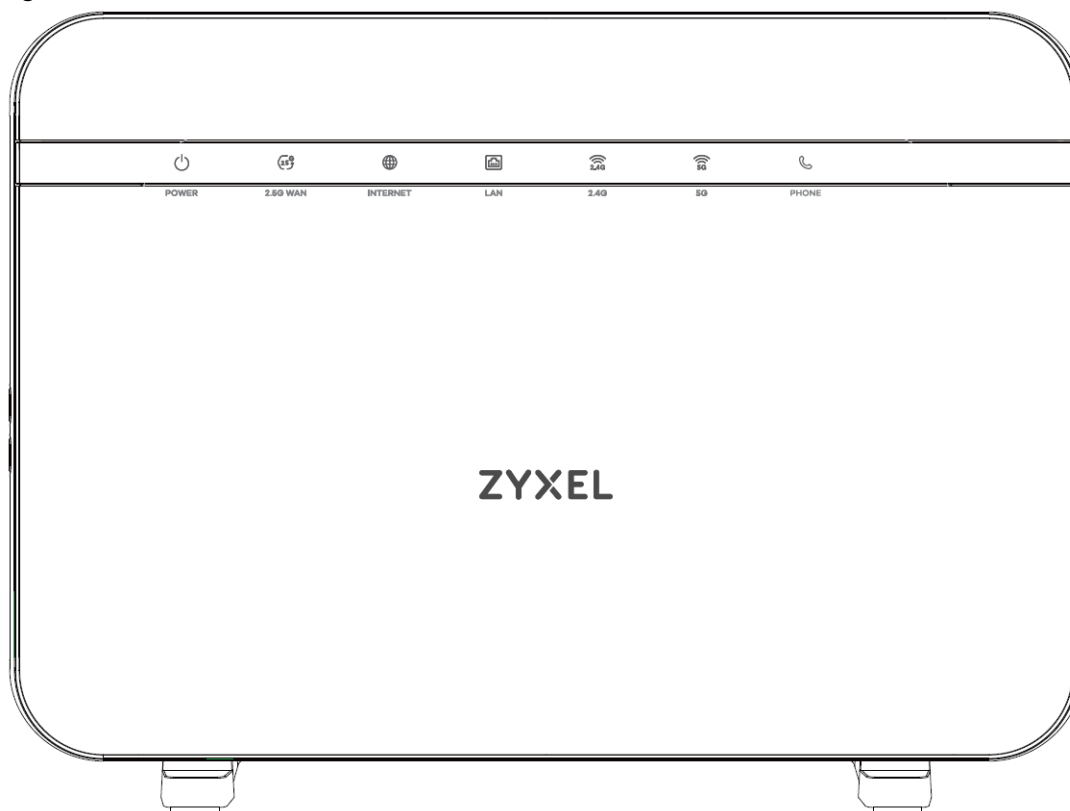
**Figure 20** LED Indicators (EX5600-T1)



**Figure 21** LED Indicators (EX5601-T0)



**Figure 22** LED Indicators (EX5601-T1)



Note: The SFP LED is for the Zyxel Device with an SFP port only; see [Overview](#) for more information.

The following are the LED descriptions for your Zyxel Device.

Table 16 LED Descriptions (EX5600-T1, EX5601-T0, and EX5601-T1)









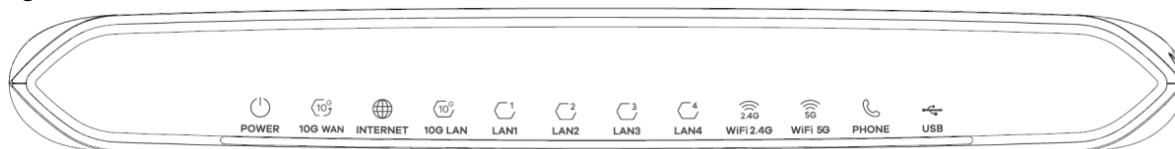
LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
2.5G WAN 	Green	On	The Zyxel Device has a successful Ethernet connection on the 2.5G WAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the 2.5G WAN port.
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to obtain a WAN IP but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
LAN 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the Local Area Network (LAN).
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN.
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to 5 GHz Wi-Fi clients through WPS.
		Off	The 5 GHz Wi-Fi network is not activated.
Phone 	Green	On	All phone ports are on-hook. An SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	A telephone connected to one of the phone port has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	A telephone connected to the phone port has its receiver off the hook or there is an incoming call. There is voice message in the corresponding SIP account.
		Off	All phone ports are on-hook. The VoIP function is disabled, or there is no registered SIP account defined for any of the phone ports.

Table 16 LED Descriptions (EX5600-T1, EX5601-T0, and EX5601-T1) (continued)

LED	COLOR	STATUS	DESCRIPTION
	Green	On	The SFP port is connected to the ISP's ONT and the Zyxel Device is receiving optical signals normally, or the SFP port's Ethernet WAN connection is up.
		Off	The connection to the ISP's ONT or the Ethernet WAN connection is down.

**EX7501-B0****Figure 23** LED Indicators (EX7501-B0)

The following are the LED descriptions for your Zyxel Device.

Table 17 LED Descriptions (EX7501-B0)





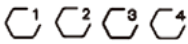




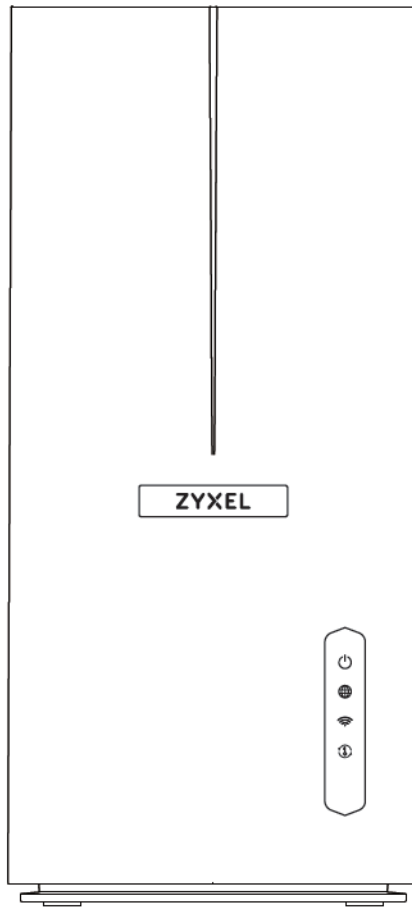
LED	COLOR	STATUS	DESCRIPTION
<b>POWER</b> 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
<b>10G WAN</b> 	Green	On	The Zyxel Device has a successful Ethernet connection on the <b>10G WAN</b> port.
		Off	The Zyxel Device does not have an Ethernet connection on the <b>10G WAN</b> port.
<b>INTERNET</b> 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving traffic.
		Off	There is no Internet connection or the gateway is in bridged mode.
	Red	On	The Zyxel Device attempted to obtain a WAN IP but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
<b>10G LAN</b> 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the <b>10G LAN</b> (Local Area Network) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the <b>10G LAN</b> port.
		Off	The Zyxel Device does not have an Ethernet connection on the <b>10G LAN</b> port.
<b>LAN1 to LAN4</b> 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the LAN (Local Area Network) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.

Table 17 LED Descriptions (EX7501-B0) (continued)

LED	COLOR	STATUS	DESCRIPTION
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
	Amber	Blinking	The Zyxel Device is connecting to 5 GHz Wi-Fi clients through WPS.
		Off	The 5 GHz Wi-Fi network is not activated.
Phone 	Green	On	All phone ports are on-hook. An SIP account is registered for at least one phone port, and there is no voice message in the corresponding SIP account.
		Blinking	At least one telephone connected to one of the phone ports has its receiver off the hook or there is an incoming call. There is no voice message in the corresponding SIP account.
	Amber	On	All phone ports are on-hook. A SIP account is registered for the phone port and there is a voice message in the corresponding SIP account.
		Blinking	At least one telephone connected to the phone port has its receiver off the hook or there is an incoming call. There is voice message in the corresponding SIP account.
		Off	All phone ports are on-hook. The VoIP function is disabled, or there is no registered SIP account defined for any of the phone ports.
USB 	Green	On	A device is connected to the USB port.
		Off	There is currently no device connected to the USB port.

**EX7710-B0****Figure 24** LED Indicators (EX7710-B0)

The following are the LED descriptions for your Zyxel Device.

**Table 18** LED Descriptions (EX7710-B0)





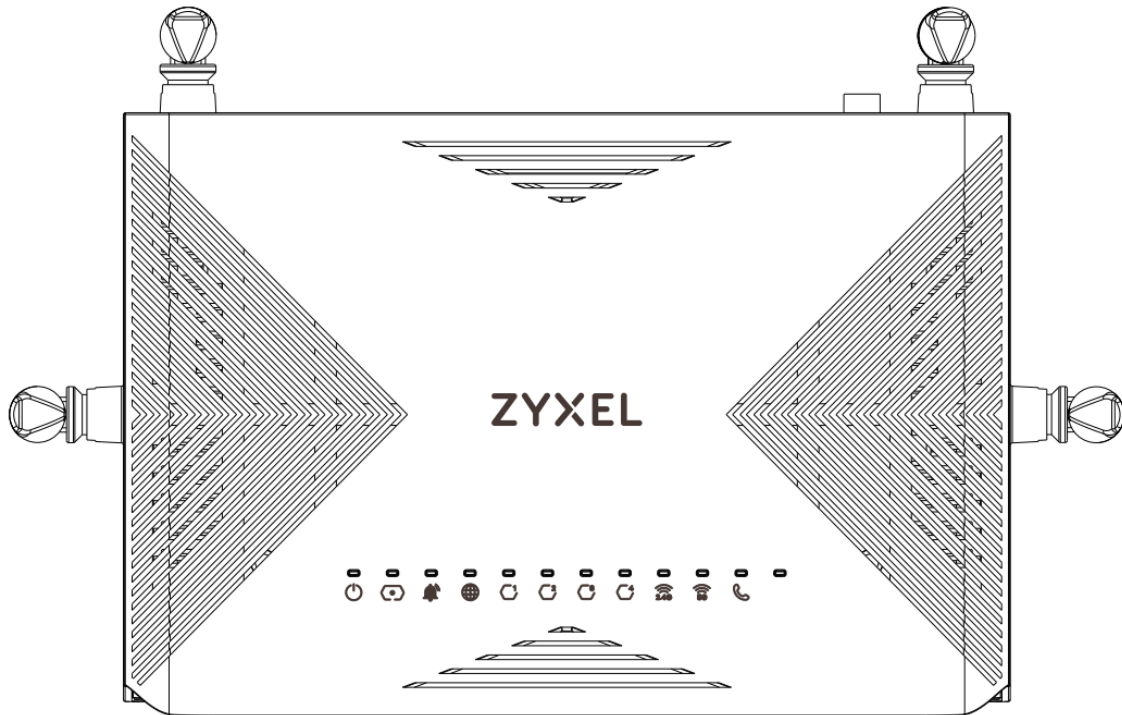
LED	COLOR	STATUS	DESCRIPTION
POWER 	Blue	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up.
	Red	On	The Zyxel Device detects an error while self-testing, or there is a device malfunction.
		Blinking	The Zyxel Device is upgrading firmware.
		Off	The Zyxel Device is not receiving power.
INTERNET 	Blue	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving Internet data.
	Red	On	The Zyxel Device attempted to obtain a WAN IP address but failed. Possible causes are no response from a DHCP server, no PPPoE response, PPPoE authentication failed.
Wi-Fi 	Blue	On	The 2.4G, 5G or 6G Wi-Fi connection is activated.
		Blinking	The Zyxel Device is sending or receiving data.
		Off	The 2.4G, 5G or 6G Wi-Fi network is not ready or failed.

Table 18 LED Descriptions (EX7710-B0) (continued)

LED	COLOR	STATUS	DESCRIPTION
WPS 	Green	Blinking	The WPS process is in progress.
		Off	The WPS is not activated.
	Amber	Blinking	The IPTV Wi-Fi network WPS is in progress.

**PX3321-T1****Figure 25** LED Indicators (PX3321-T1)

The following are the LED descriptions for your Zyxel Device.

Table 19 LED Descriptions (PX3321-T1)





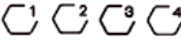



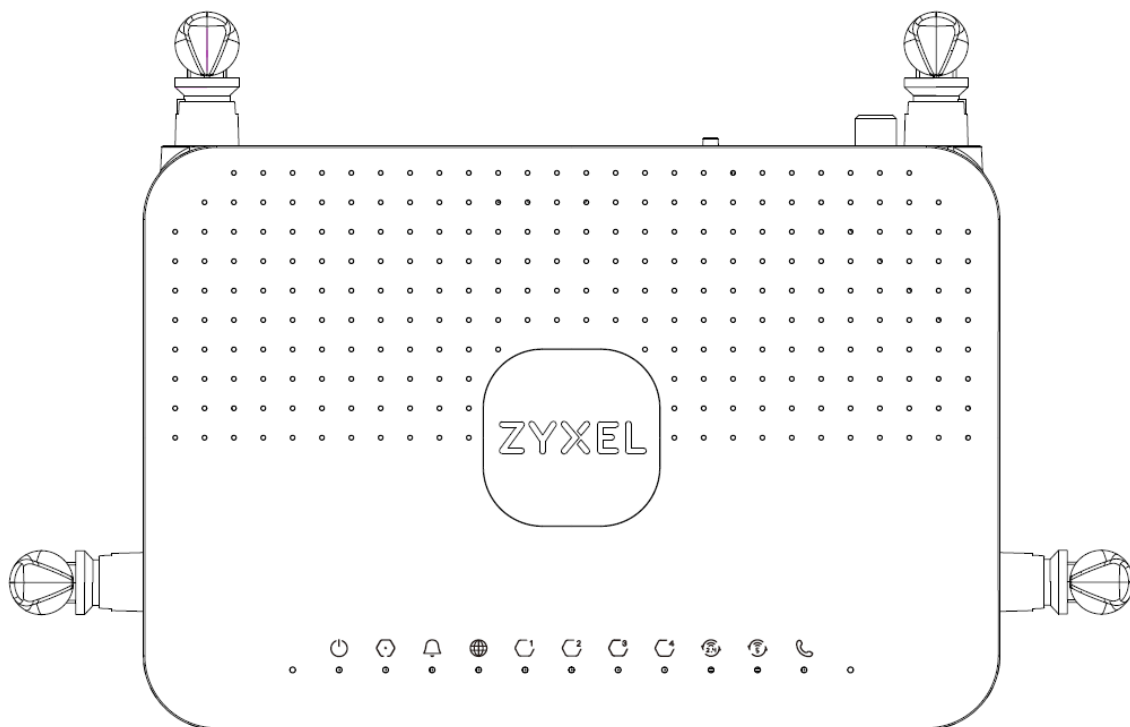
LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up or upgrading firmware.
		Off	The Zyxel Device is not receiving power.
PON 	Green	On	The Zyxel Device is ready for PON connection.
		Blinking	The Zyxel Device is setting up a PON connection.
		Off	The Zyxel Device is not receiving an optical signal.
LOS 	Red	On	The PON transceiver is not receiving an optical signal.
		Blinking	The optical signal the PON transceiver receiving is too weak or too strong.
		Off	The PON connection is ready.

Table 19 LED Descriptions (PX3321-T1) (continued)

LED	COLOR	STATUS	DESCRIPTION
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is trying to build an Internet connection.
		Off	The Zyxel Device's WAN connection is down or in Bridge mode. You can select modes on the <b>Network Setting &gt; Broadband &gt; Modify</b> screen.
LAN 1 to 4 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the LAN (Local Area Network) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The 5 GHz Wi-Fi network is not activated.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
Phone 	Green	On	The phone port has a telephone connection, but it is not in use. A SIP account is registered for the phone port.
		Blinking	The phone port has a telephone connection, and it is in use.
		Off	The phone port has a telephone connection, but it is not in use. VoIP is disabled, or there is no registered SIP account defined for the phone port.

## PX3321-T3

**Figure 26** LED Indicators (PX3321-T3)



The following are the LED descriptions for your Zyxel Device.

**Table 20** LED Descriptions (PX3321-T3)





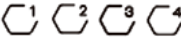



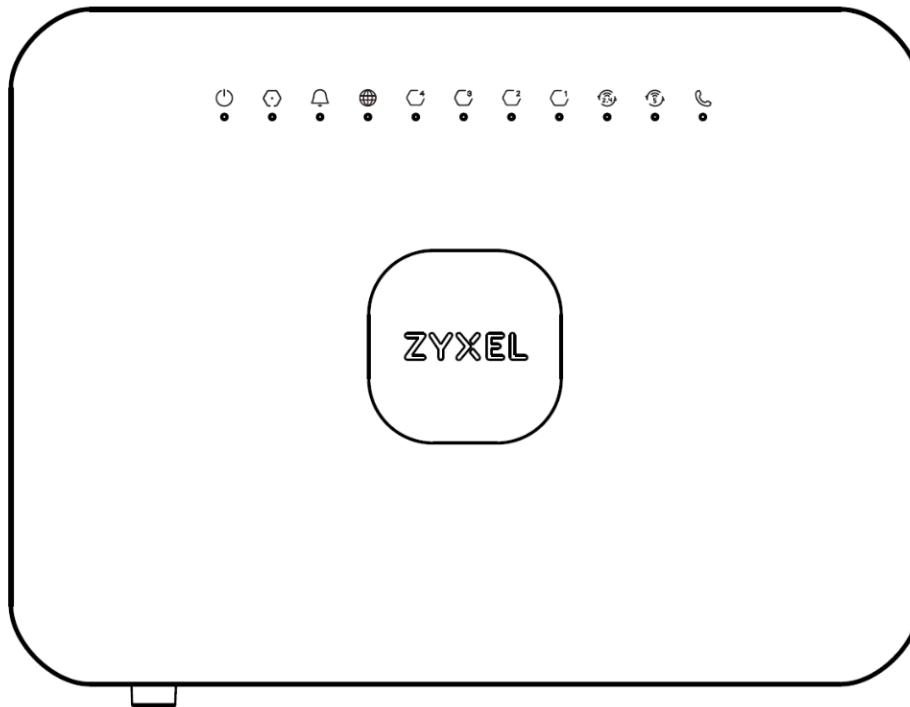
LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up or upgrading firmware.
		Off	The Zyxel Device is not receiving power.
PON 	Green	On	The Zyxel Device is ready for PON connection.
		Blinking	The Zyxel Device is setting up a PON connection.
		Off	The Zyxel Device is not receiving an optical signal.
LOS 	Red	On	The PON transceiver is not receiving an optical signal.
		Blinking	The optical signal the PON transceiver receiving is too weak or too strong.
		Off	The PON connection is ready.
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving Internet data.
		Off	The Zyxel Device's WAN connection is down or in Bridge mode. You can select modes on the <b>Network Setting &gt; Broadband &gt; Modify</b> screen.





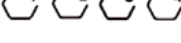



Table 20 LED Descriptions (PX3321-T3) (continued)

LED	COLOR	STATUS	DESCRIPTION
LAN 1 to 4 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the LAN (Local Area Network) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
2.4G 	Green	On	The 2.4 GHz Wi-Fi is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The 2.4 GHz Wi-Fi network is not activated.
5G 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The 5 GHz Wi-Fi network is not activated.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
Phone 	Green	On	The phone port has a telephone connection, but it is not in use. A SIP account is registered for the phone port.
		Blinking	The phone port has a telephone connection, and it is in use.
		Off	The phone port has a telephone connection, but it is not in use. VoIP is disabled, or there is no registered SIP account defined for the phone port.

**PX5301-T0****Figure 27** LED Indicators (PX5301-T0)

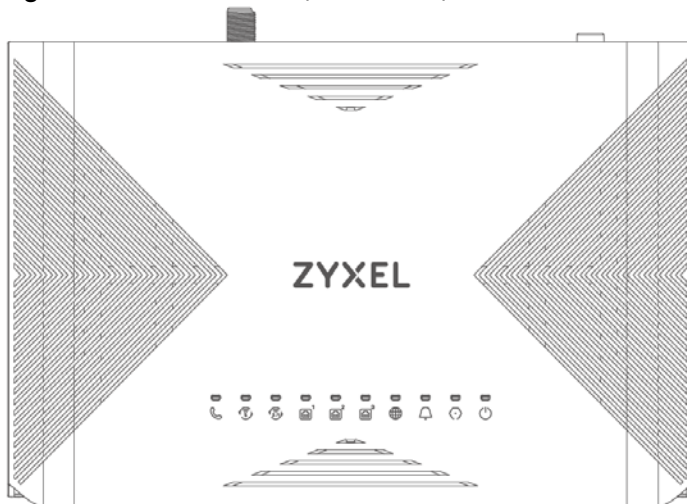
The following are the LED descriptions for your Zyxel Device.

Table 21 LED Descriptions (PX5301-T0)

LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up or upgrading firmware.
		Off	The Zyxel Device is not receiving power.
GPON WAN 	Green	On	The Zyxel Device is ready for GPON connection.
		Blinking	The Zyxel Device is setting up a GPON connection.
		Off	The Zyxel Device is not receiving an optical signal.
LOS 	Red	On	The GPON transceiver is not receiving an optical signal.
		Blinking	The optical signal the GPON transceiver receiving is too weak.
		Off	The Zyxel Device is receiving stable optical power.
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving Internet data.
		Off	There is no Internet connection or the Zyxel Device is in Bridge mode.
LAN 1 to LAN4 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the LAN (Local Area Network) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The 2.4 GHz Wi-Fi network is not activated.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The 5 GHz Wi-Fi network is not activated.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.
Phone 	Green	On	The phone port has a telephone connection, but it is not in use. A SIP account is registered for the phone port.
		Blinking	The phone port has a telephone connection, and it is in use.
		Off	The phone port has a telephone connection, but it is not in use. VoIP is disabled, or there is no registered SIP account defined for the phone port.

## PX5302-00

**Figure 28** LED Indicators (PX5302-00)



The following are the LED descriptions for your Zyxel Device.

**Table 22** LED Descriptions (PX5302-00)









LED	COLOR	STATUS	DESCRIPTION
POWER 	Green	On	The Zyxel Device is receiving power and ready for use.
		Blinking	The Zyxel Device is booting up or upgrading firmware.
		Off	The Zyxel Device is not receiving power.
GPON WAN 	Green	On	The Zyxel Device is ready for GPON connection.
		Blinking	The Zyxel Device is setting up a GPON connection.
		Off	The Zyxel Device is not receiving an optical signal.
LOS 	Red	On	The GPON transceiver is not receiving an optical signal.
		Blinking	The optical signal the GPON transceiver receiving is too weak.
		Off	The Zyxel Device is receiving stable optical power.
INTERNET 	Green	On	The Zyxel Device has a WAN IP address (either static or assigned by a DHCP server) and the Internet connection is up.
		Blinking	The Zyxel Device is sending or receiving Internet data.
		Off	There is no Internet connection or the Zyxel Device is in Bridge mode.
LAN 3 to LAN1 	Green	On	The Zyxel Device has a successful Ethernet connection with a device on the LAN (Local Area Network) port.
		Blinking	The Zyxel Device is sending or receiving data to or from the LAN port.
		Off	The Zyxel Device does not have an Ethernet connection on the LAN port.
2.4G WLAN or WPS 	Green	On	The 2.4 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 2.4 GHz Wi-Fi clients.
		Off	The 2.4 GHz Wi-Fi network is not activated.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 2.4 GHz Wi-Fi client.

Table 22 LED Descriptions (PX5302-00) (continued)

LED	COLOR	STATUS	DESCRIPTION
5G WLAN or WPS 	Green	On	The 5 GHz Wi-Fi network is activated.
		Blinking	The Zyxel Device is communicating with 5 GHz Wi-Fi clients.
		Off	The 5 GHz Wi-Fi network is not activated.
	Amber	Blinking	The Zyxel Device is setting up a WPS connection with a 5 GHz Wi-Fi client.
Phone 	Green	On	The phone port has a telephone connection, but it is not in use. A SIP account is registered for the phone port.
		Blinking	The phone port has a telephone connection, and it is in use.
		Off	The phone port has a telephone connection, but it is not in use. VoIP is disabled, or there is no registered SIP account defined for the phone port.

## 2.3 Ports Panel

The following shows the Zyxel Device ports panel and connection ports.

DSL (Digital Subscriber Line) Routers

- [DX3300-T0 and DX3301-T0](#)
- [DX3300-T1](#)
- [DX5401-B0 and DX5401-B1](#)

Ethernet Gateways and Routers

- [EX3300-T0 and EX3301-T0](#)
- [EX3300-T1](#)
- [EX3500-T0 and EX3501-T0](#)
- [EX3600-T0](#)
- [EX5401-B0 and EX5401-B1](#)
- [EX5600-T1, EX5601-T0, and EX5601-T1](#)
- [EX7501-B0](#)
- [EX7710-B0](#)

PON (Passive Optical Network) Routers

- [PX3321-T1](#)
- [PX3321-T3](#)
- [PX5301-T0](#)
- [PX5302-00](#)

## DX3300-T0 and DX3301-T0

Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes closer to the top.

**Figure 29** Rear Panel (DX3300-T0)



**Figure 30** Rear Panel (DX3301-T0)



The **WPS** and **Wi-Fi ON/OFF** buttons are on the right side of the rear panel of the Zyxel Device. The **WPS** button is the upper one, and the **Wi-Fi ON/OFF** button is the lower one.

**Figure 31 WPS and Wi-Fi ON/OFF Buttons on the rear panel (DX3300-T0 and DX3301-T0)**



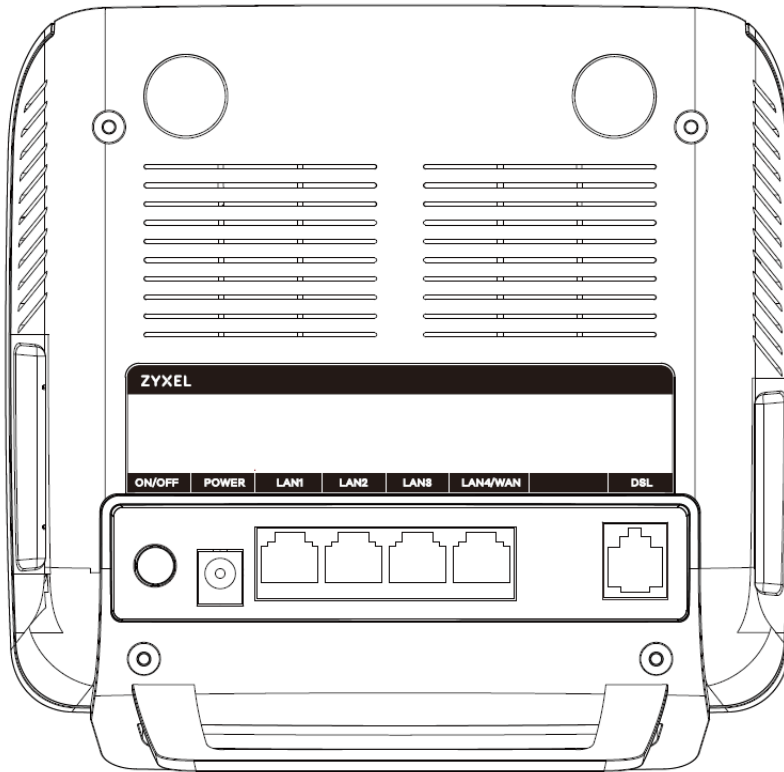
The following table describes the items on the ports panels of your Zyxel Device.

**Table 23 Panel Ports and Buttons (DX3300-T0 and DX3301-T0)**

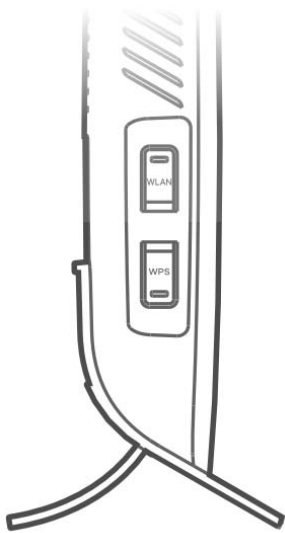
LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button to return the Zyxel Device to the factory defaults.
PHONE1 and PHONE2	For DX3301-T0, connect analog phones to the <b>PHONE</b> ports to make phone calls.
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.
LAN4 to LAN1	<b>LAN4</b> to <b>LAN1</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
WAN	The 1G <b>WAN</b> port supports speeds of 100 or 1000 Mbps. For EX3300-T0, EX3301-T0, EX5401-B0, and EX5401-B1, use an Ethernet cable to connect the <b>WAN</b> port to a gateway or modem for Internet connection.
DSL	For DX3300-T0, DX3301-T0, DX5401-B0, and DX5401-B1, connect a DSL cable to the <b>DSL</b> port for Internet connection.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
Wi-Fi ON/OFF	Press the <b>Wi-Fi ON/OFF</b> button for more than 2 seconds to enable the Wi-Fi function.

## DX3300-T1

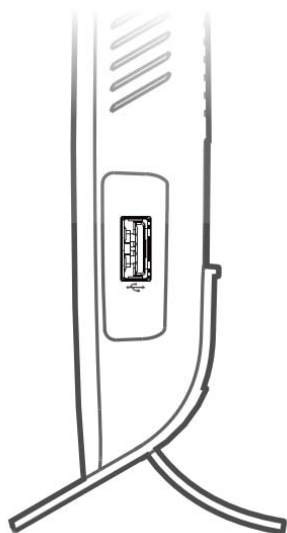
Place the Zyxel Device with the ports and buttons facing you and the feet at the bottom.

**Figure 32** Rear Panel (DX3300-T1)

The **WLAN** and **WPS** buttons are on the right-hand side of the Zyxel Device. The **WLAN** button is the upper one, and the **WPS** button is the lower one.

**Figure 33** **WLAN** and **WPS** Buttons on the Right-Hand Side (DX3300-T1)

The USB port is on the left-hand side of the Zyxel Device.

**Figure 34** USB Port on the Left-Hand Side (DX3300-T1)

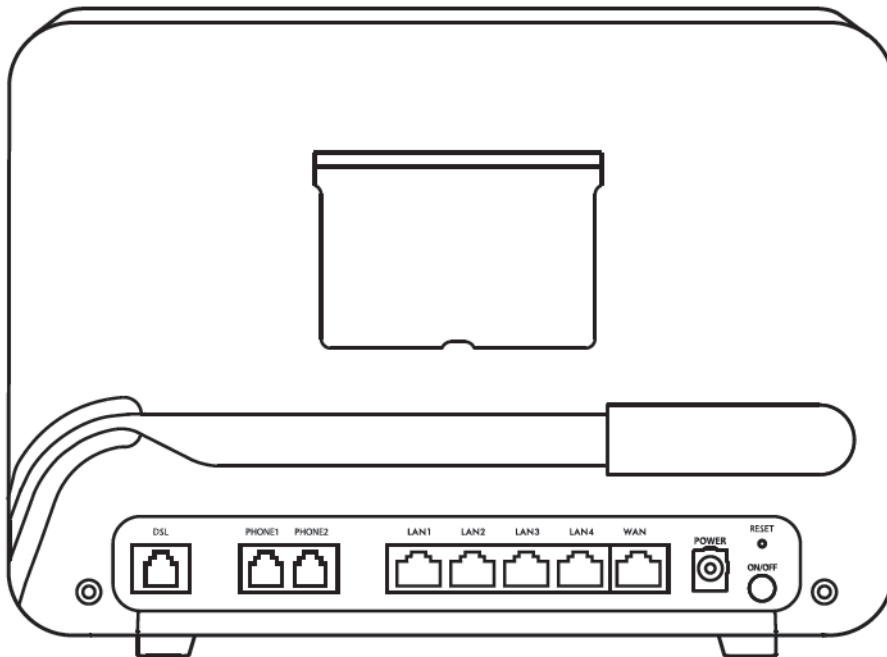
The following table describes the items on the ports panels of your Zyxel Device.

Table 24 Panel Ports and Buttons (DX3300-T1)

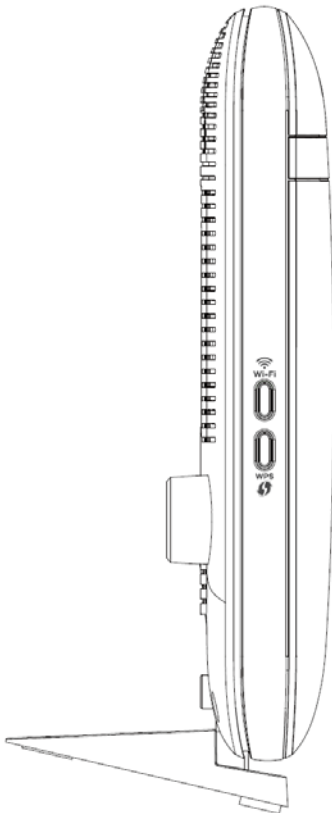
LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
LAN1 to LAN3	<b>LAN1</b> to <b>LAN3</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
LAN4 or WAN	The 1G LAN or WAN port supports speeds of 100 or 1000 Mbps.  LAN mode: Connect computers or other Ethernet devices to the <b>LAN4</b> or <b>WAN</b> port for Internet access.  WAN mode: Connect the <b>LAN4</b> or <b>WAN</b> port to a gateway or modem with an Ethernet cable for Internet connection.
RESET	Press the button to return the Zyxel Device to the factory defaults.
DSL	For DX3300-T1, connect a DSL cable to the <b>DSL</b> port for Internet connection.
WLAN	Press the <b>WLAN</b> button for more than 1 second to enable the Wi-Fi function.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
USB	The USB port is used for cellular WAN backup, file-sharing, and media server.

## DX5401-B0 and DX5401-B1

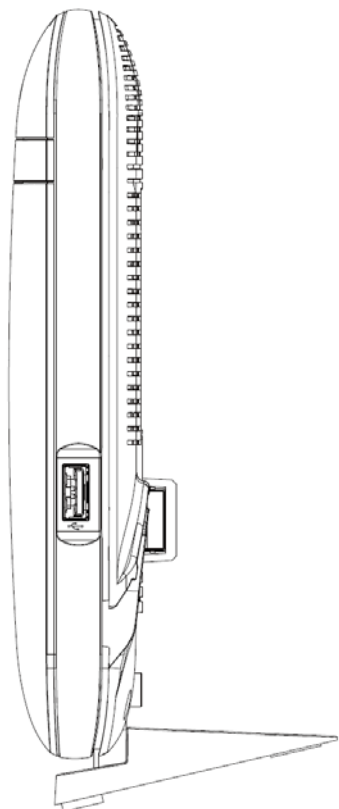
Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes closer to the top.

**Figure 35** Rear Panel (DX5401-B0 and DX5401-B1)

The **Wi-Fi** and **WPS** buttons are on the right-hand side of the Zyxel Device. The **Wi-Fi** button is the upper one, and the **WPS** button is the lower one.

**Figure 36** Wi-Fi and WPS Buttons on the Right-Hand Side (DX5401-B0 and DX5401-B1)

The USB port is on the left-hand side of the Zyxel Device.

**Figure 37** USB Port on the Left-Hand Side (DX5401-B0 and DX5401-B1)

The following table describes the items on the ports panels of your Zyxel Device.

**Table 25** Panel Ports and Buttons (DX5401-B0 and DX5401-B1)

<b>LABEL</b>	<b>DESCRIPTION</b>
FIBER	For DX5401-B0, Insert a compatible SFP transceiver to the FIBER port and connect the fiber cable for Internet access.
DSL	Connect a DSL cable to the <b>DSL</b> port for Internet connection.
PHONE1 and PHONE2	Connect analog phones to the <b>PHONE</b> ports to make phone calls.
LAN1 to LAN4	<b>LAN1</b> to <b>LAN4</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
WAN	The 1G <b>WAN</b> port supports speeds of 100 or 1000 Mbps.
RESET	Press the button to return the Zyxel Device to the factory defaults.
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
Wi-Fi	Press the <b>Wi-Fi</b> button for more than 2 seconds to enable the Wi-Fi function.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
USB	The USB port is used for cellular WAN backup, file-sharing, and media server.

## EX3300-T0 and EX3301-T0

Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes closer to the top.

**Figure 38** Rear Panel (EX3300-T0)



**Figure 39** Rear Panel (EX3301-T0)



The **WPS** and **Wi-Fi ON/OFF** buttons are on the right side of the rear panel of the Zyxel Device. The **WPS** button is the upper one, and the **Wi-Fi ON/OFF** button is the lower one.

**Figure 40 WPS and Wi-Fi ON/OFF Buttons (EX3300-T0)**



**Figure 41 WPS and Wi-Fi ON/OFF Buttons (EX3301-T0)**



The following table describes the items on the ports panels of your Zyxel Device

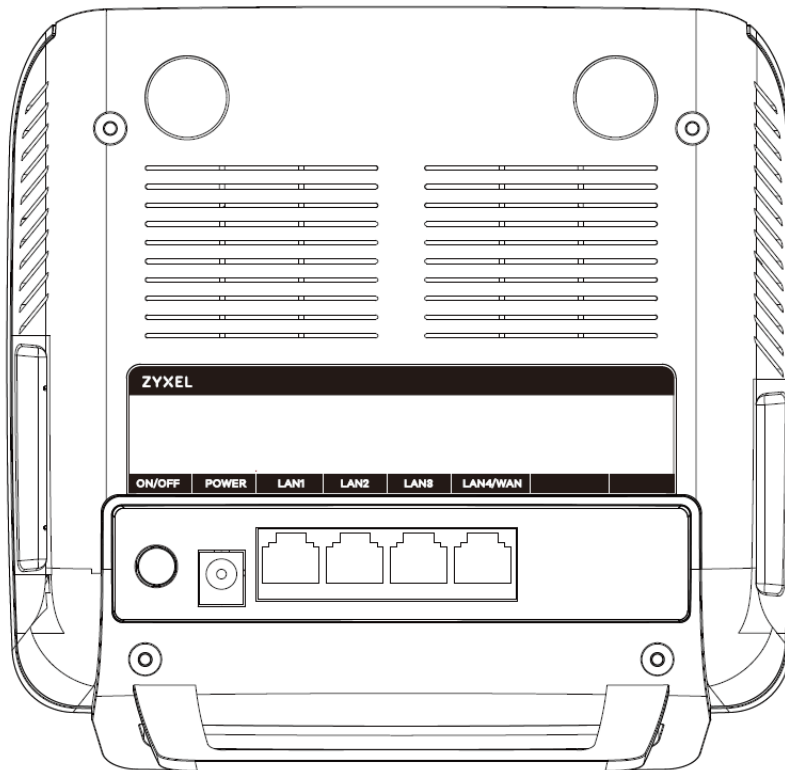
Table 26 Panel Ports and Buttons (EX3300-T0 and EX3301-T0)

LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button to return the Zyxel Device to the factory defaults.
PHONE1 and PHONE2	For EX3301-T0, connect analog phones to the <b>PHONE</b> ports to make phone calls.
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.
LAN4 to LAN1	<b>LAN4</b> to <b>LAN1</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
WAN	The 1G <b>WAN</b> port supports speeds of 100 or 1000 Mbps. For EX3300-T0, EX3301-T0, EX5401-B0 and EX5401-B1, use an Ethernet cable to connect the <b>WAN</b> port to a gateway or modem for Internet connection.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
Wi-Fi ON/OFF	Press the <b>Wi-Fi ON/OFF</b> button for more than 2 seconds to enable the Wi-Fi function.

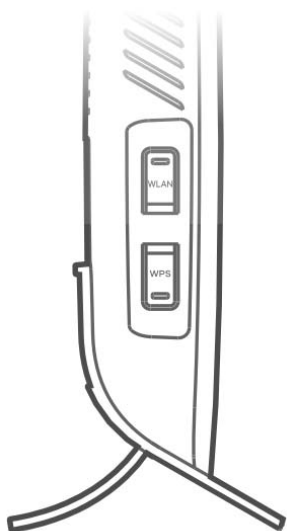
## EX3300-T1

Place the Zyxel Device with the ports and buttons facing you and the feet at the bottom.

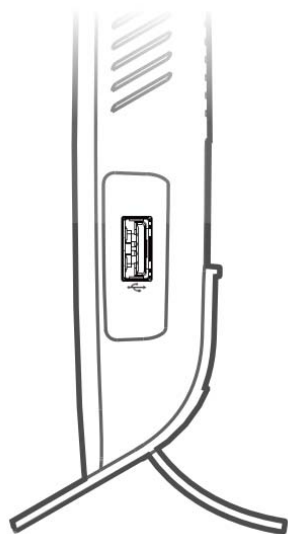
Figure 42 Rear Panel (EX3300-T1)



The **WLAN** and **WPS** buttons are on the right-hand side of the Zyxel Device. The **WLAN** button is the upper one, and the **WPS** button is the lower one.

**Figure 43** WLAN and WPS Buttons on the Right-Hand Side (EX3300-T1)

The USB port is on the left-hand side of the Zyxel Device.

**Figure 44** USB Port on the Left-Hand Side (EX3300-T1)

The following table describes the items on the ports panels of your Zyxel Device.

Table 27 Panel Ports and Buttons (EX3300-T1)

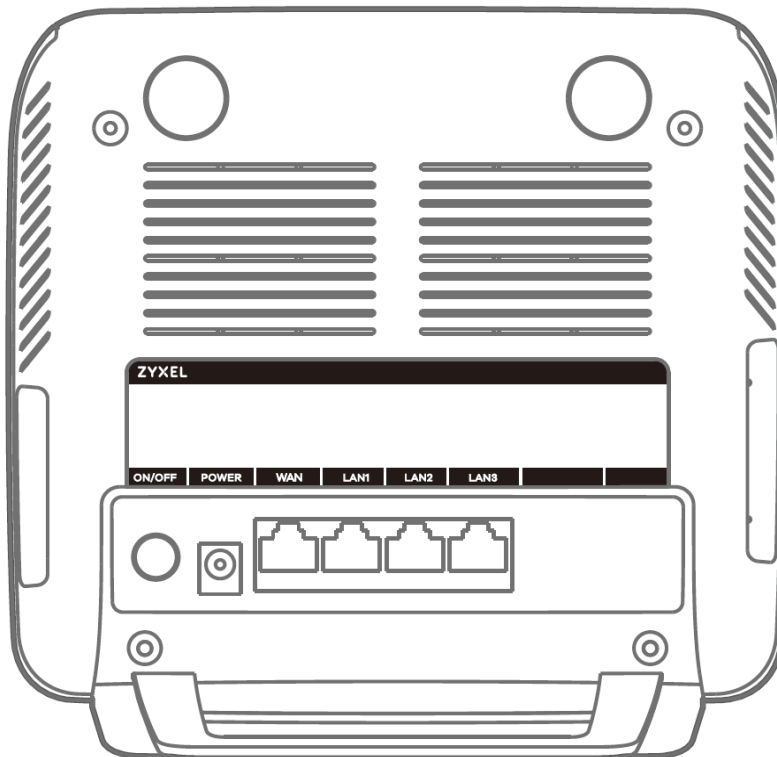
LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
LAN1 to LAN3	<b>LAN1 to LAN3</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
LAN4 or WAN	<p>The 1G LAN or WAN port supports speeds of 100 or 1000 Mbps.</p> <p>LAN mode: Connect computers or other Ethernet devices to the <b>LAN4</b> or <b>WAN</b> port for Internet access.</p> <p>WAN mode: Connect the <b>LAN4</b> or <b>WAN</b> port to a gateway or modem with an Ethernet cable for Internet connection.</p>

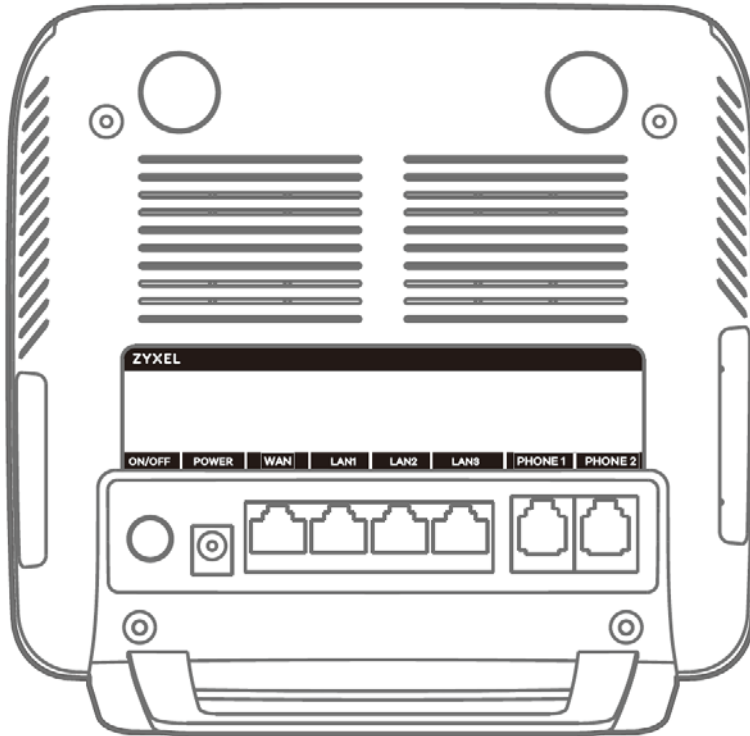
Table 27 Panel Ports and Buttons (EX3300-T1) (continued)

LABEL	DESCRIPTION
RESET	Press the button to return the Zyxel Device to the factory defaults.
WLAN	Press the <b>WLAN</b> button for more than 1 second to enable the Wi-Fi function.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.

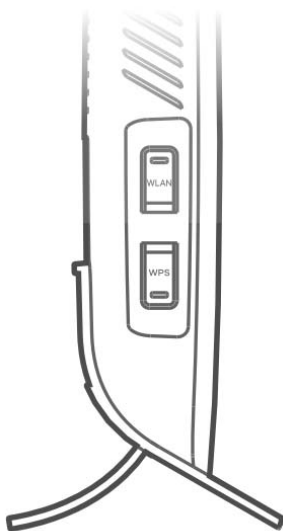
## EX3500-T0 and EX3501-T0

Place the Zyxel Device with the ports and buttons facing you and the feet at the bottom.

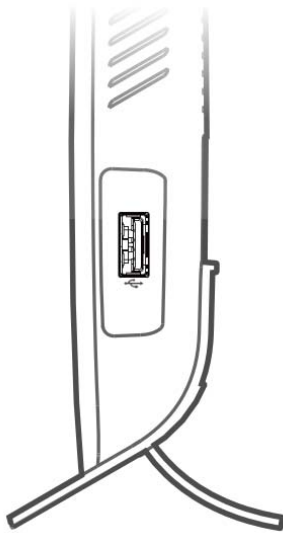
**Figure 45** Rear Panel (EX3500-T0)

**Figure 46** Rear Panel (EX3501-T0)

The **WLAN** and **WPS** buttons are on the right-hand side of the ZyXEL Device. The **WLAN** button is the upper one, and the **WPS** button is the lower one.

**Figure 47** **WLAN** and **WPS** Buttons on the Right-Hand Side (EX3500-T0 and EX3501-T0)

The USB port is on the left-hand side of the ZyXEL Device.

**Figure 48** USB Port on the Left-Hand Side (EX3500-T0 and EX3501-T0)

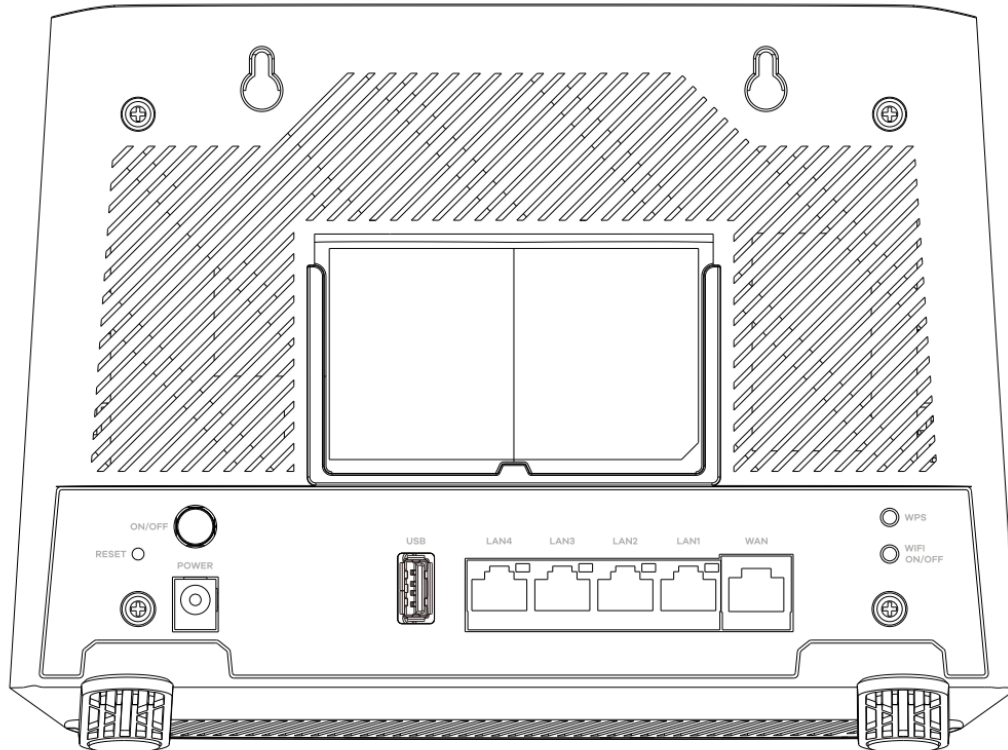
The following table describes the items on the ports panels of your Zyxel Device.

Table 28 Panel Ports and Buttons (EX3500-T0 and EX3501-T0)

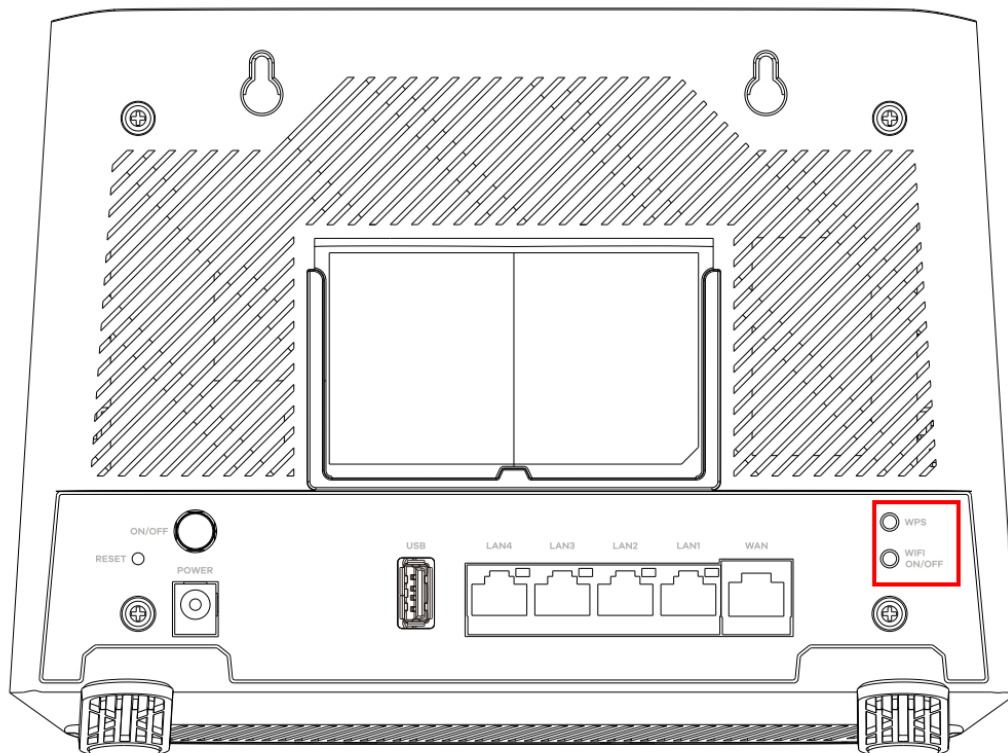
LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
WAN	The 1G WAN port supports speeds of 100 or 1000 Mbps. Use an Ethernet cable to connect the <b>WAN</b> port to a gateway or modem for Internet connection.
LAN1 to LAN3	<b>LAN1</b> to <b>LAN3</b> are 1G LAN ports that support speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
Phone1 or Phone2	Connect analog phones to the <b>PHONE</b> ports to make phone calls.
RESET	Press the button to return the Zyxel Device to the factory defaults.
WLAN	Press the <b>WLAN</b> button for more than 1 second to enable the Wi-Fi function.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.

## EX3600-T0

Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes closer to the top.

**Figure 49** Rear Panel (EX3600-T0)

The **WPS** and **Wi-Fi ON/OFF** buttons are on the right side of the rear panel of the Zyxel Device. The **WPS** button is the upper one, and the **Wi-Fi ON/OFF** button is the lower one.

**Figure 50** WPS and Wi-Fi ON/OFF Buttons (EX3600-T0)

The following table describes the items on the ports panels of your Zyxel Device.

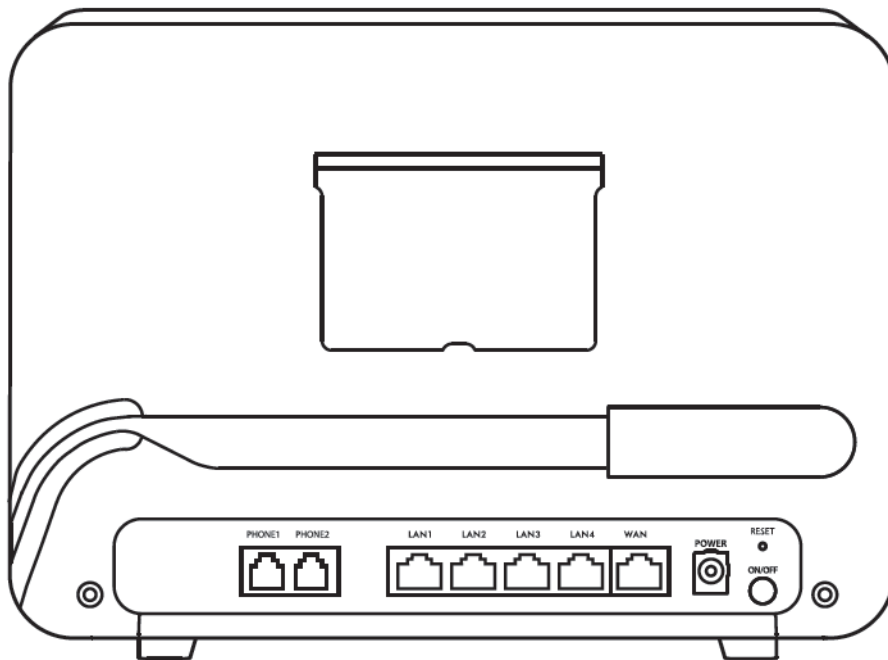
Table 29 Panel Ports and Buttons (EX3600-T0)

LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
USB	The USB port is used for cellular WAN backup, file-sharing, and media server.
LAN4 to LAN1	<b>LAN4</b> to <b>LAN1</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
WAN	The 1G <b>WAN</b> port supports speeds of 100 or 1000 Mbps. Use an Ethernet cable to connect the <b>WAN</b> port to a gateway or modem for Internet connection.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
Wi-Fi ON/OFF	Press the <b>Wi-Fi ON/OFF</b> button for more than 2 seconds to enable the Wi-Fi function.

## EX5401-B0 and EX5401-B1

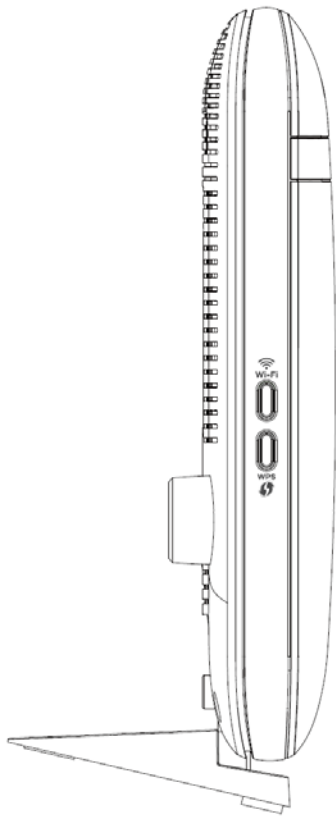
Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes closer to the top.

Figure 51 Rear Panel (EX5401-B0 and EX5401-B1)

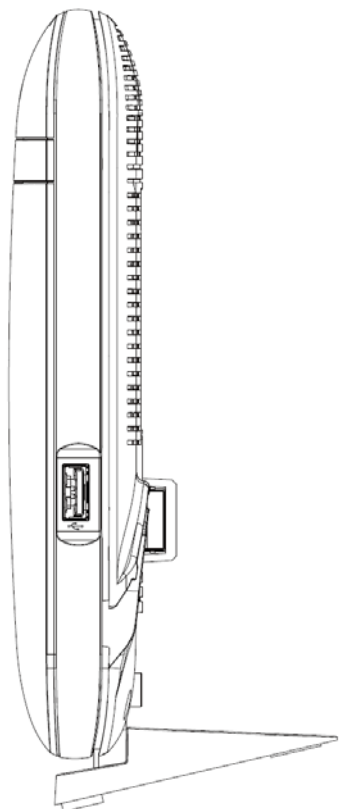


The **Wi-Fi** and **WPS** buttons are on the right-hand side of the Zyxel Device. The **Wi-Fi** button is the upper one, and the **WPS** button is the lower one.

**Figure 52 Wi-Fi and WPS Buttons on the Right-Hand Side (EX5401-B0 and EX5401-B1)**



The USB port is on the left-hand side of the Zyxel Device.

**Figure 53** USB Port on the Left-Hand Side (EX5401-B0 and EX5401-B1)

The following table describes the items on the ports panels of your Zyxel Device.

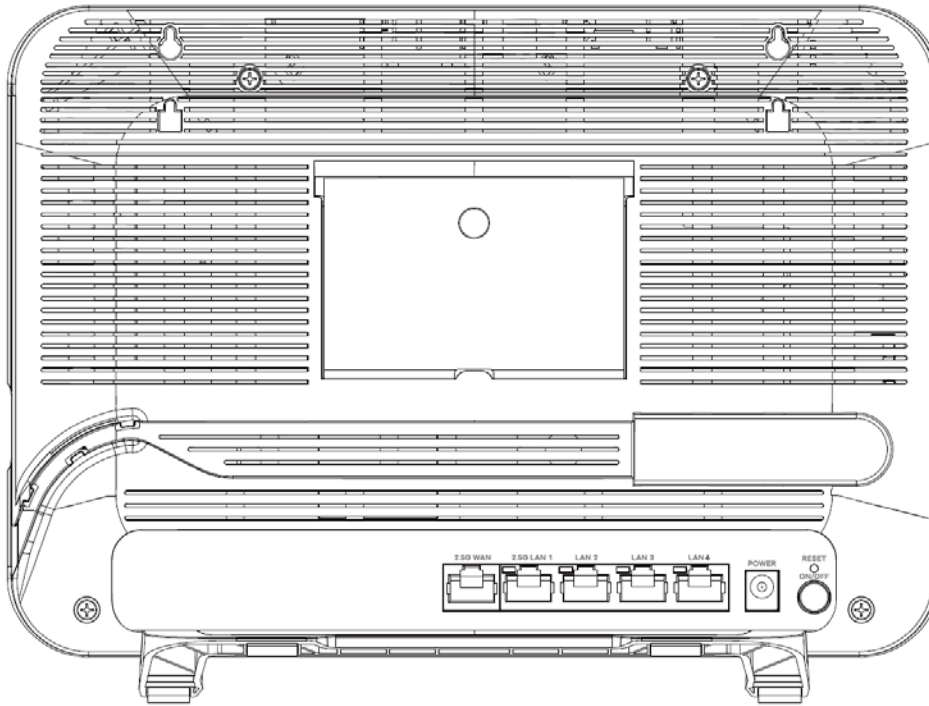
Table 30 Panel Ports and Buttons (EX5401-B0 and EX5401-B1)

LABEL	DESCRIPTION
FIBER	Insert a compatible SFP transceiver to the <b>FIBER</b> port and connect the fiber cable for Internet access.
PHONE1 and PHONE2	Connect analog phones to the <b>PHONE</b> ports to make phone calls.
LAN1 to LAN4	<b>LAN1</b> to <b>LAN4</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
WAN	The 1G <b>WAN</b> port supports speeds of 100 or 1000 Mbps. For EX3300-T0, EX3301-T0, EX5401-B0, and EX5401-B1, use an Ethernet cable to connect the <b>WAN</b> port to a gateway or modem for Internet connection.
RESET	Press the button to return the Zyxel Device to the factory defaults.
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
Wi-Fi	Press the <b>Wi-Fi</b> button for more than 2 seconds to enable the Wi-Fi function.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
USB	The USB port is used for cellular WAN backup, file-sharing, and media server.

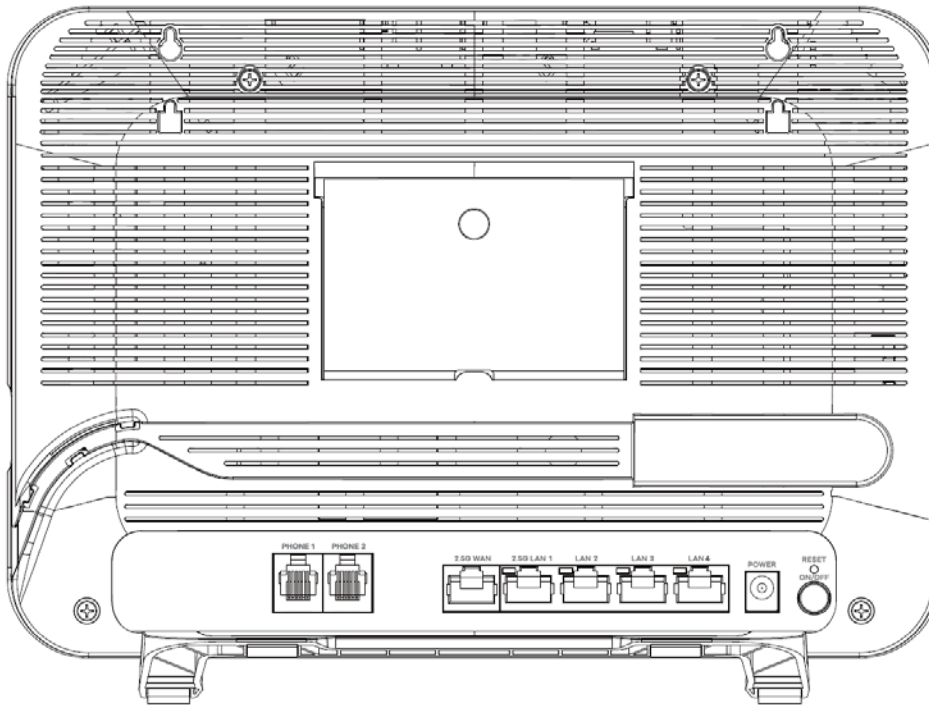
### EX5600-T1, EX5601-T0, and EX5601-T1

Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes closer to the top.

**Figure 54** Rear Panel (EX5600-T1)



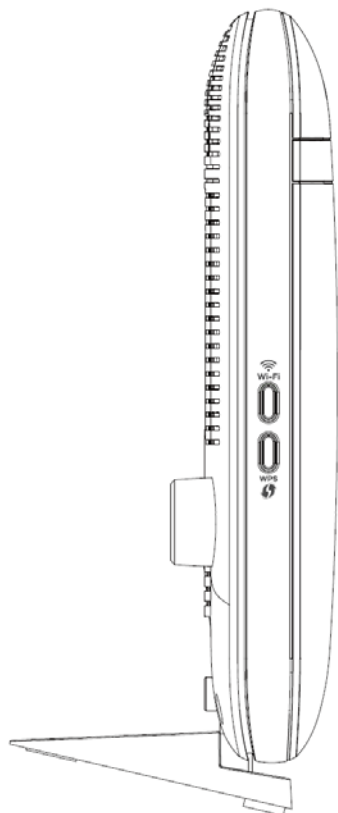
**Figure 55** Rear Panel (EX5601-T0 and EX5601-T1)



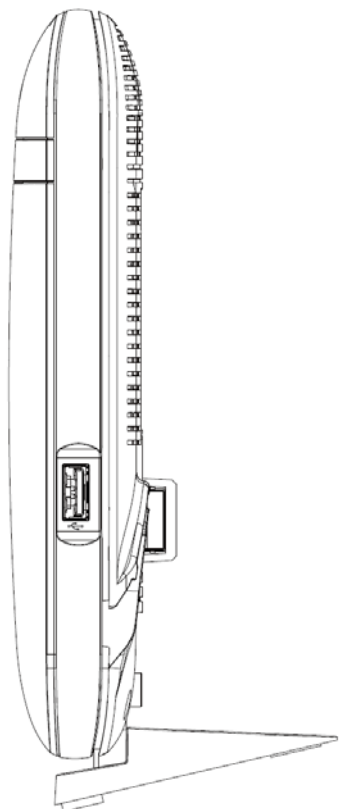
Note: Refer to [Section 1.1 on page 20](#) to see if your Zyxel Device supports the SFP port.

The **Wi-Fi** and **WPS** button are on the right-hand side of the Zyxel Device. The **Wi-Fi** button is the upper one, and the **WPS** button is the lower one.

**Figure 56 Wi-Fi and WPS Buttons on the Right-Hand side (EX5600-T1, EX5601-T0, and EX5601-T1)**



The USB port is on the left-hand side of the Zyxel Device.

**Figure 57** USB port on the Left-Hand Side (EX5600-T1, EX5601-T0, and EX5601-T1)

The following table describes the items on the ports panels of your Zyxel Device.

**Table 31** Panel Ports and Buttons (EX5600-T1, EX5601-T0, and EX5601-T1)

<b>LABEL</b>	<b>DESCRIPTION</b>
SFP	For EX5601-T0, insert a compatible SFP transceiver to the SFP port and connect a fiber optic or Ethernet cable for an (up to) 2.5 Gbps Internet connection.
PHONE1 and PHONE2	For EX5601-T0 and EX5601-T1, connect analog phones to the PHONE ports with RJ 11 cables for VoIP services.
2.5G WAN	<p>The <b>2.5G WAN</b> port is a multi-gigabit Ethernet port that supports connection speeds of 1 Gbps and 2.5 Gbps.</p> <p>For EX5600-T1 and EX5601-T1, use an Ethernet cable to connect the <b>2.5G WAN</b> port to a gateway or modem for an (up to) 2.5 Gbps Internet connection.</p> <p>For EX5601-T0, use an Ethernet cable to connect the <b>2.5G WAN</b> port to a gateway or modem, or connect a fiber optic or Ethernet cable to the SFP port through an SFP transceiver for an (up to) 2.5 Gbps Ethernet connection.</p>
2.5G LAN1	The <b>2.5G LAN1</b> port is a multi-gigabit Ethernet port that supports connection speeds of 1 Gbps and 2.5 Gbps. Connect computers or other Ethernet devices to the <b>2.5G LAN</b> port for Internet access with speed up to 2.5 Gbps.
LAN2 to LAN4	<b>LAN2</b> to <b>LAN4</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
Wi-Fi	Press the <b>Wi-Fi</b> button for more than 2 seconds to enable the Wi-Fi function.

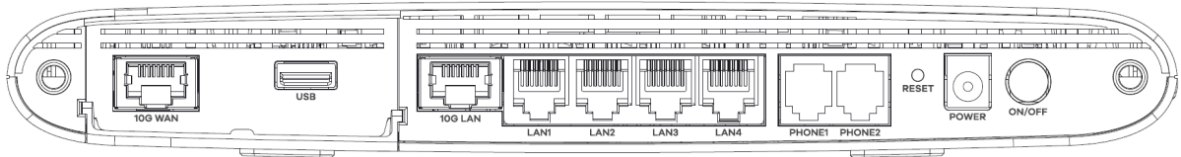
Table 31 Panel Ports and Buttons (EX5600-T1, EX5601-T0, and EX5601-T1) (continued)

LABEL	DESCRIPTION
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.
USB	The USB port is used for cellular WAN backup, file-sharing, and media server.

## EX7501-B0

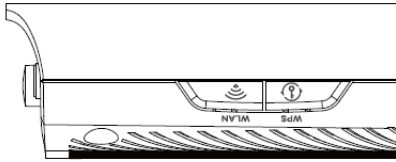
Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes at the bottom.

Figure 58 Bottom Panel (EX7501-B0)



The **WLAN** and **WPS** buttons are on the right-hand side of the Zyxel Device. The **WLAN** button is closer to you, and the **WPS** button is farther from you.

Figure 59 WLAN and WPS Buttons on the Right-Hand Side (EX7501-B0)



The following table describes the items on the ports panels of EX7501-B0.

Table 32 Panel Ports and Buttons (EX7501-B0)

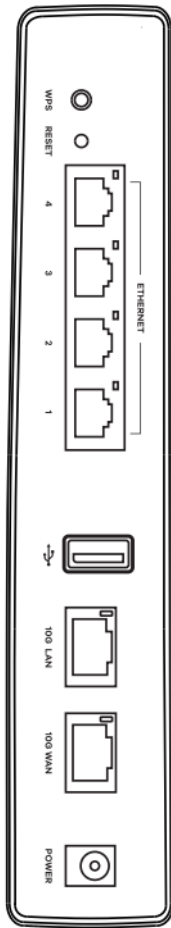
LABEL	DESCRIPTION
10G WAN	The <b>10G WAN</b> port is a multi-gigabit Ethernet port that supports connection speeds of 1 Gbps, 2.5 Gbps, 5 Gbps, and 10 Gbps. Connect an Ethernet cable to the <b>10G WAN</b> port for an (up to) 10 Gbps Ethernet connection.
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.
10G LAN	The <b>10G LAN</b> port is a multi-gigabit Ethernet port that supports connection speeds of 1 Gbps, 2.5 Gbps, 5 Gbps, and 10 Gbps. Connect computers or other Ethernet devices to the <b>10G LAN</b> port for Internet access with speed up to 10 Gbps.
LAN1 to LAN4	<b>LAN1 to LAN4</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
PHONE1 and PHONE2	Connect analog phones to the <b>PHONE</b> ports with RJ-11 cables for VoIP services.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
WLAN	Press the <b>WLAN</b> button for more than 2 seconds to enable the Wi-Fi function.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.

## EX7710-B0

Place the Zyxel Device with the ports and buttons facing you and the feet at the bottom.

**Figure 60** Rear Panel (EX7710-B0)



**Figure 61** Panel Ports (EX7710-B0)

The following table describes the items on the ports panel of your Zyxel Device.

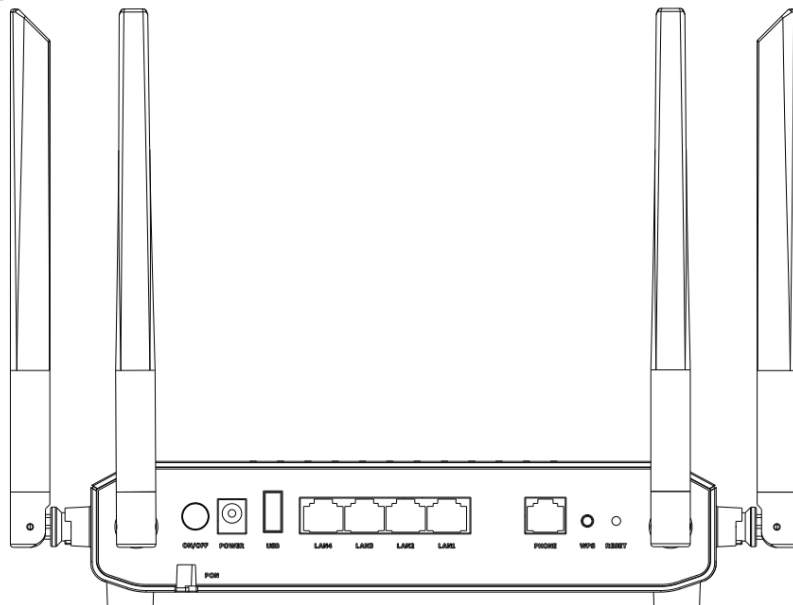
**Table 33** Panel Ports and Buttons (EX7710-B0)

LABEL	DESCRIPTION
WPS	Press the <b>WPS</b> button for more than 1 second to quickly set up a secure Wi-Fi connection between the Zyxel Device and a WPS-compatible client.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
ETHERNET 4 to 1	<b>ETHERNET 4 to ETHERNET 1</b> are 1G ports support speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
USB	The USB port is used for cellular WAN backup, file-sharing, and media server.
10G LAN	The <b>10G LAN</b> port is a multi-gigabit Ethernet port that supports connection speeds of 1 Gbps, 2.5 Gbps, and 10 Gbps. Connect computers or other Ethernet devices to the <b>10G LAN</b> port for Internet access with speed up to 10Gbps.
10G WAN	The <b>10G WAN</b> port is a multi-gigabit Ethernet port that supports connection speeds of 1 Gbps, 2.5 Gbps, and 10 Gbps. Connect an Ethernet cable to the <b>10G WAN</b> port for an (up to) 10Gbps Ethernet connection.
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.

## PX3321-T1

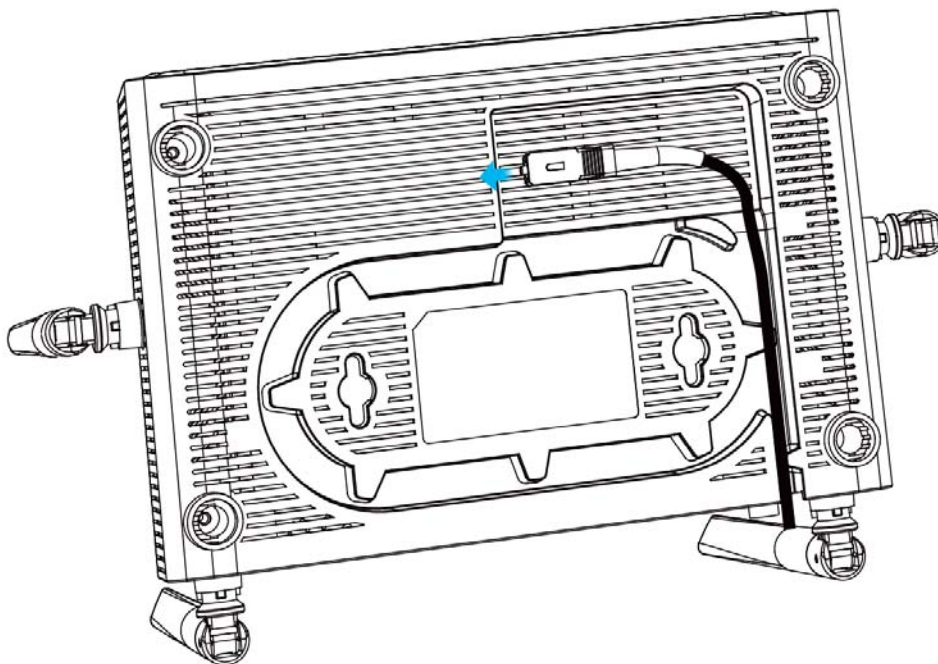
Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes at the bottom.

**Figure 62** Rear Panel (PX3321-T1)



The PON port is at the bottom of the Zyxel Device.

**Figure 63** PX3321-T1 Bottom Panel (PON Port)



The following table describes the items on the ports panel of your Zyxel Device.

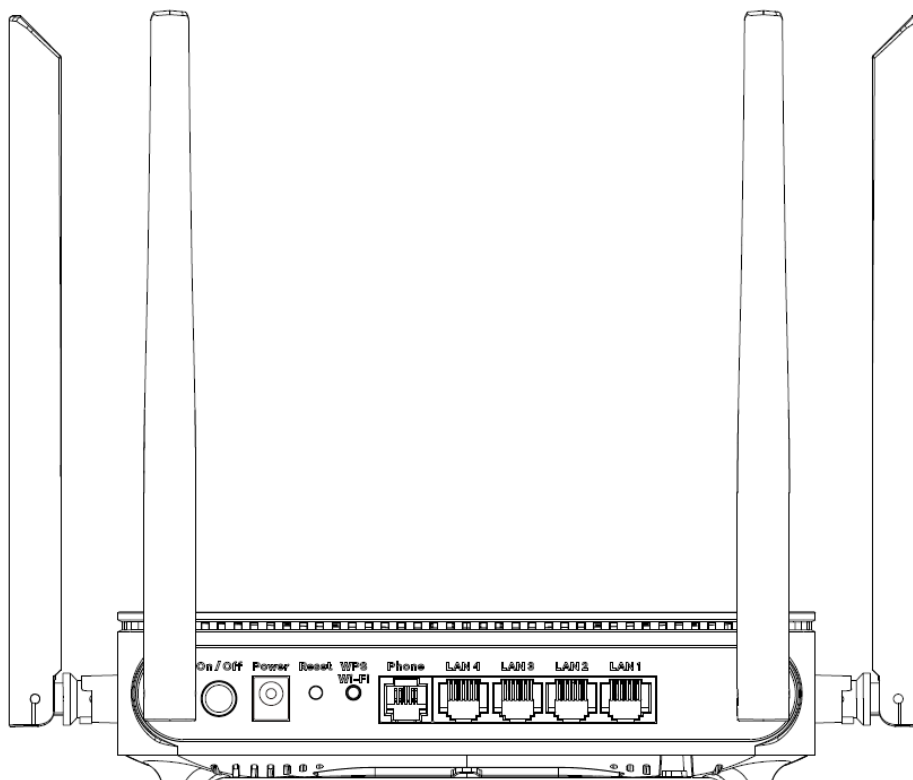
Table 34 Panel Ports and Buttons (PX3321-T1)

LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.
LAN 4 to LAN1	<b>LAN4</b> to <b>LAN1</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
Phone	Connect analog phone to the <b>PHONE</b> port with RJ11 cable for VoIP services.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.  Press the <b>WPS</b> button once more than 3 seconds to enable or disable the Wi-Fi. The Wi-Fi is enabled by default.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
PON	Connect the fiber optic cable to the PON (Passive Optical Network) port for Internet access.

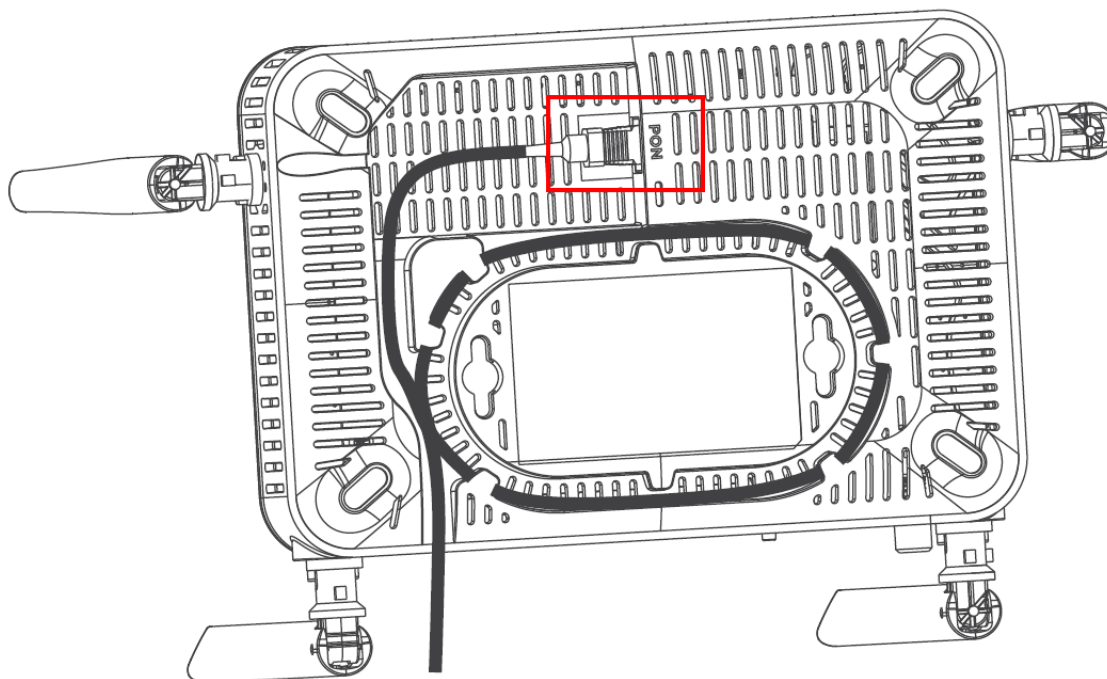
## PX3321-T3

Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes at the bottom.

Figure 64 Rear Panel (PX3321-T3)



The PON port is at the bottom of the Zyxel Device.

**Figure 65** PX3321-T3 Bottom Panel (PON Port)

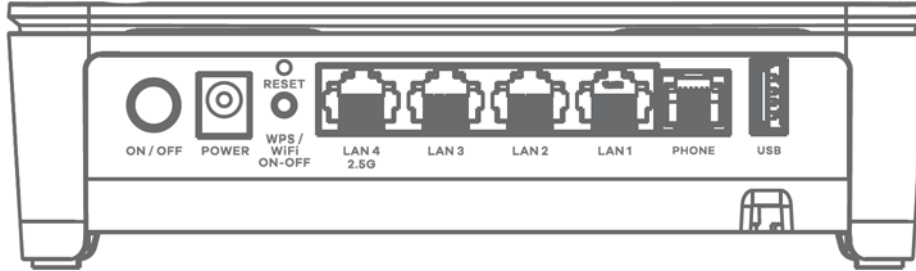
The following table describes the items on the ports panel of your Zyxel Device.

**Table 35** Panel Ports and Buttons (PX3321-T3)

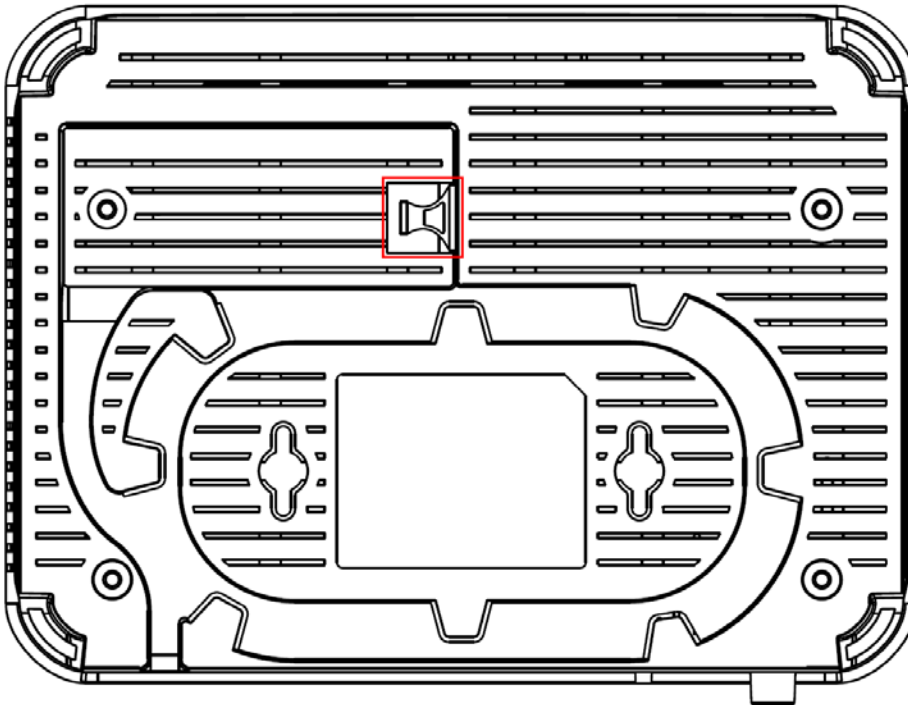
<b>LABEL</b>	<b>DESCRIPTION</b>
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
WPS	Press the <b>WPS</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.  Press the <b>WPS</b> button once more than 3 seconds to enable or disable the Wi-Fi. The Wi-Fi is enabled by default.
Phone	Connect analog phone to the <b>PHONE</b> port with RJ11 cable for VoIP services.
LAN 4 to LAN1	<b>LAN4</b> to <b>LAN1</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
PON	Connect the fiber optic cable to the <b>PON</b> (Passive Optical Network) port for Internet access.

## PX5301-T0

Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes at the bottom.

**Figure 66** Rear Panel (PX5301-T0)

The PON port is at the bottom of the Zyxel Device.

**Figure 67** PX5301-T0 Bottom Panel (PON Port)

The following table describes the items on the ports panel of your Zyxel Device.

**Table 36** Panel Ports and Buttons (PX5301-T0)

LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
WPS / Wi-Fi On-Off	Press the <b>WPS/Wi-Fi On-Off</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.  Press the <b>WPS/Wi-Fi On-Off</b> button once more than 3 seconds to enable or disable the Wi-Fi. The Wi-Fi is enabled by default.
LAN 4 2.5G	<b>LAN 4</b> is a 2.5G multi-gigabit Ethernet port that supports connection speeds of 1 Gbps and 2.5 Gbps.
LAN 3 to LAN1	<b>LAN1</b> to <b>LAN3</b> are 1G ports supporting speeds of 100 or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
Phone	Connect analog phone to the <b>PHONE</b> port with RJ11 cable for VoIP services.

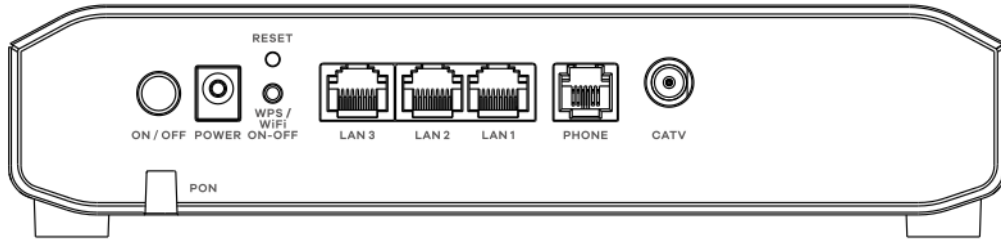
Table 36 Panel Ports and Buttons (PX5301-T0)

LABEL	DESCRIPTION
USB	The <b>USB</b> port is used for cellular WAN backup, file-sharing, and media server.
PON	Connect the fiber optic cable to the PON (Passive Optical Network) port for Internet access.

## PX5302-00

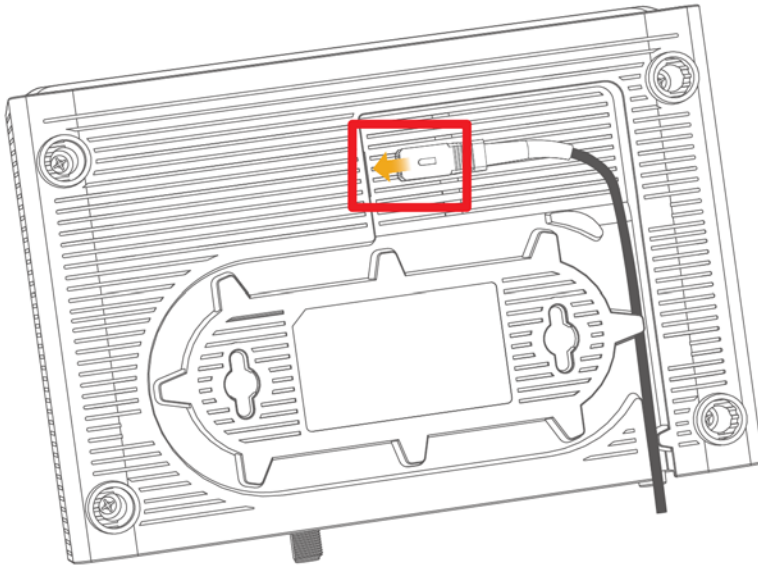
Place the Zyxel Device with the ports and buttons facing you and the two wall-mounting holes at the bottom.

Figure 68 Rear Panel (PX5302-00)



The PON port is at the bottom of the Zyxel Device.

Figure 69 PX5302-00 Bottom Panel (PON Port)



The following table describes the items on the ports panel of your Zyxel Device.

Table 37 Panel Ports and Buttons (PX5302-00)

LABEL	DESCRIPTION
POWER	Connect the power adapter and press the <b>ON/OFF</b> button to start the device.
RESET	Press the button for more than 5 seconds to return the Zyxel Device to the factory defaults.
WPS/Wi-Fi ON-OFF	Press the <b>WPS/Wi-Fi ON-OFF</b> button once within 3 seconds to quickly setup a secure Wi-Fi connection between the device and a WPS-compatible client.  Press the <b>WPS/Wi-Fi ON-OFF</b> button once more than 3 seconds to enable or disable the Wi-Fi. The Wi-Fi is enabled by default.
LAN 3 2.5G	<b>LAN 3</b> is a 2.5G multi-gigabit Ethernet port that supports connection speeds of 1 Gbps and 2.5 Gbps.

Table 37 Panel Ports and Buttons (PX5302-00)

LABEL	DESCRIPTION
LAN2 and LAN1	<b>LAN2</b> and <b>LAN1</b> are 1G ports supporting speeds of 10, 100, or 1000 Mbps. Connect computers or other Ethernet devices to Ethernet ports for Internet access.
PHONE	Connect analog phone to the <b>PHONE</b> port with RJ11 cable for VoIP services.
CATV	Connect an STB (Set Top Box) to the <b>CATV</b> port using a coaxial cable.
PON	Connect the fiber optic cable to the <b>PON</b> (Passive Optical Network) port for Internet access.

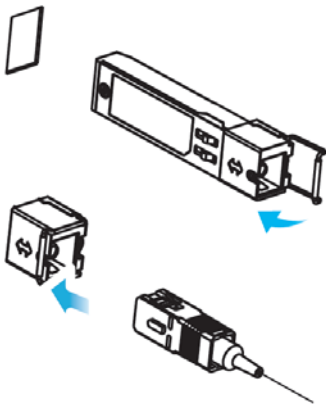
## 2.3.1 Transceiver Installation or Removal

### Transceiver Installation

Use the following steps to install an SFP transceiver.

- 1 Attach an ESD preventive wrist strap to your wrist and to a bare metal surface.
- 2 Align the transceiver in front of the slot opening.
- 3 Make sure the latch is in the lock position (latch styles vary), then insert the transceiver into the slot with the exposed section of PCB board facing down.
- 4 Press the transceiver firmly until it clicks into place.
- 5 The Zyxel Device automatically detects the installed transceiver. Check the LEDs to verify that it is functioning properly.
- 6 Remove the dust plugs from the transceiver and cables (dust plug styles vary).
- 7 Identify the signal transmission direction of the fiber optic cables and the transceiver. Insert the fiber optic cable into the transceiver.

**Figure 70** Transceiver Installation Example



### Transceiver Removal

Use the following steps to remove an SFP transceiver.

- 1 Attach an ESD preventive wrist strap to your wrist and to a bare metal surface on the chassis.

- 2 Remove the fiber optic cables from the transceiver.
- 3 Pull out the latch and down to unlock the transceiver (latch styles vary).

Note: Make sure the transceiver's latch is pushed all the way down, so the transceiver can be pulled out successfully.

- 4 Pull the latch, or use your thumb and index finger to grasp the tabs on both sides of the transceiver, and carefully slide it out of the slot.

Note: Do NOT pull the transceiver out by force. You could damage it. If the transceiver will not slide out, grasp the tabs on both sides of the transceiver with a slight up or down motion and carefully slide it out of the slot. If unsuccessful, contact Zyxel Support to prevent damage to your Zyxel Device and transceiver.

- 5 Insert the dust plug into the ports on the transceiver and the cables.

## 2.3.2 WPS Button

You can use the **WPS** button to quickly set up a secure Wi-Fi connection between the Zyxel Device and a WPS-compatible client by adding one device at a time.

### To Activate WPS

- 1 Make sure the **POWER** LED is on and not blinking.
- 2 Press the **WPS** button once within 3 seconds (see the ports panel table of each Zyxel Device model in [Ports Panel](#) for more information) and release it.
- 3 Press the **WPS** button on another WPS-enabled device within range of the Zyxel Device (within 120 seconds). The **WPS** LED flashes green while the Zyxel Device sets up a WPS connection with the other wireless device.
- 4 Once the connection is successfully made, the **WPS** LED will light off.

## 2.3.3 RESET Button

If you forget your password or cannot access the Web Configurator, you will need to use the **RESET** button to reload the factory-default configuration file. This means that you will lose all configurations that you had previously. The password will be reset to the factory default (see the device label), and the LAN IP address will be "192.168.1.1".

- 1 Make sure the **POWER** LED is on (not blinking).
- 2 To set the device back to the factory default settings, press the **RESET** button for more than 5 seconds or until the **POWER** LED begins to blink and then release it. When the **POWER** LED begins to blink, the defaults have been restored and the device restarts.

# CHAPTER 3

## Web Configurator

### 3.1 Overview

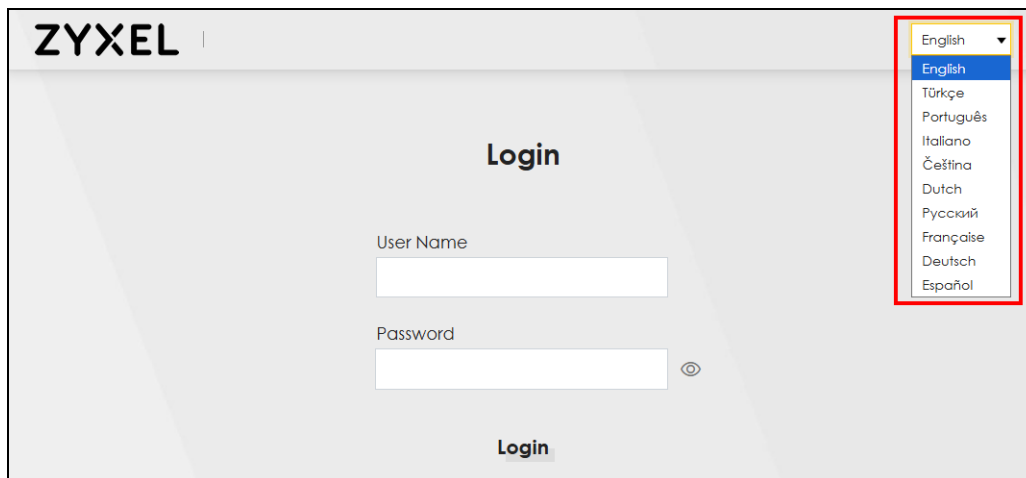
The Web Configurator is an HTML-based management interface that allows easy system setup and management through Internet browser. Use a browser that supports HTML5, such as Microsoft Edge, Mozilla Firefox, or Google Chrome. The recommended minimum screen resolution is 1024 by 768 pixels.

In order to use the Web Configurator you need to allow:

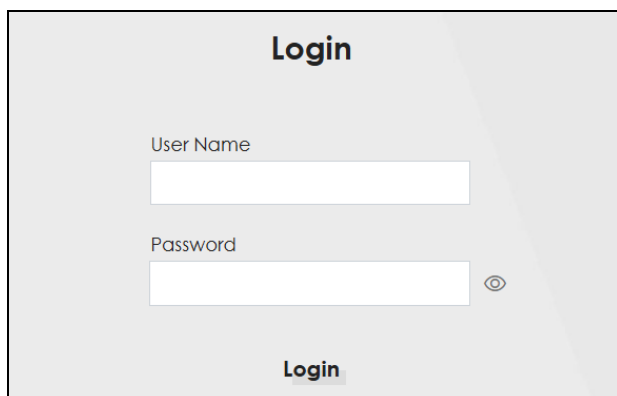
- Web browser pop-up windows from your computer.
- JavaScript (enabled by default).
- Java permissions (enabled by default).

#### 3.1.1 Access the Web Configurator

- 1 Make sure your Zyxel Device hardware is properly connected (refer to the Quick Start Guide).
- 2 Make sure your computer has an IP address in the same subnet as the Zyxel Device.
- 3 Launch your web browser. Type `http://192.168.1.1` in your browser address bar.
- 4 A login screen displays. Select the language you prefer (upper right).

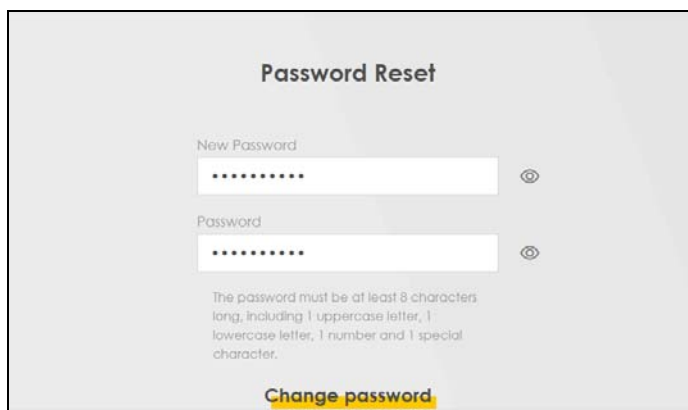


- 5 To access the administrative Web Configurator and manage the Zyxel Device, enter the default user name **admin** and the randomly assigned default password (see the Zyxel Device label) in the **Login** screen and click **Login**. If you have changed the password, enter your password and click **Login**.



The Login screen features a light gray background with a subtle diagonal line. At the top center is the title "Login" in bold black text. Below it are two white input fields: "User Name" and "Password". To the right of the Password field is a small eye icon. At the bottom center is a "Login" button with a light gray background and black text.



Note: The first time you enter the password, you will be asked to change it. The new password must be at least 8 characters, must contain at least one uppercase letter, one lowercase letter, one number, and one special character. For some models, the password must contain at least one English character and one number. Please see the password requirement displayed on the screen.



The Password Reset screen has a light gray background with a subtle diagonal line. The title "Password Reset" is centered at the top in bold black text. Below it are two white input fields: "New Password" and "Password". To the right of each field is a small eye icon. Below the input fields is a paragraph of text: "The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character." At the bottom center is a "Change password" button with a yellow background and black text.


- 6 The **Connection Status** screen appears. Use this screen to configure basic Internet access and Wi-Fi settings.

### Connectivity









### System Info

Model Name	EX5601-T0
Firmware Version	V5.70(ACDZ.4)b3
System Uptime	0 days 1 hours 1 minutes 40 seconds
LAN MAC Address	10.00.A7.00.27.10
Ethernet WAN	1000M/Full








### WiFi Settings



	2.4GHz WiFi Name	WiFi Password
 <input checked="" type="checkbox"/>	ZyxeI_247E	..... 
 <input checked="" type="checkbox"/>	ZyxeI_247E	..... 


### Guest WiFi Settings




	2.4GHz WiFi Name	WiFi Password
 <input type="checkbox"/>	ZyxeI_247E_guest1	..... 
 <input type="checkbox"/>	ZyxeI_247E_guest1	..... 


### LAN

IP Address	112.21.37.222
Subnet Mask	255.255.255.0
IP Address Range	112.21.37.1 - 112.21.37.254
DHCP	<input checked="" type="checkbox"/>
Lease Time	1 days 0 hours 0 minutes



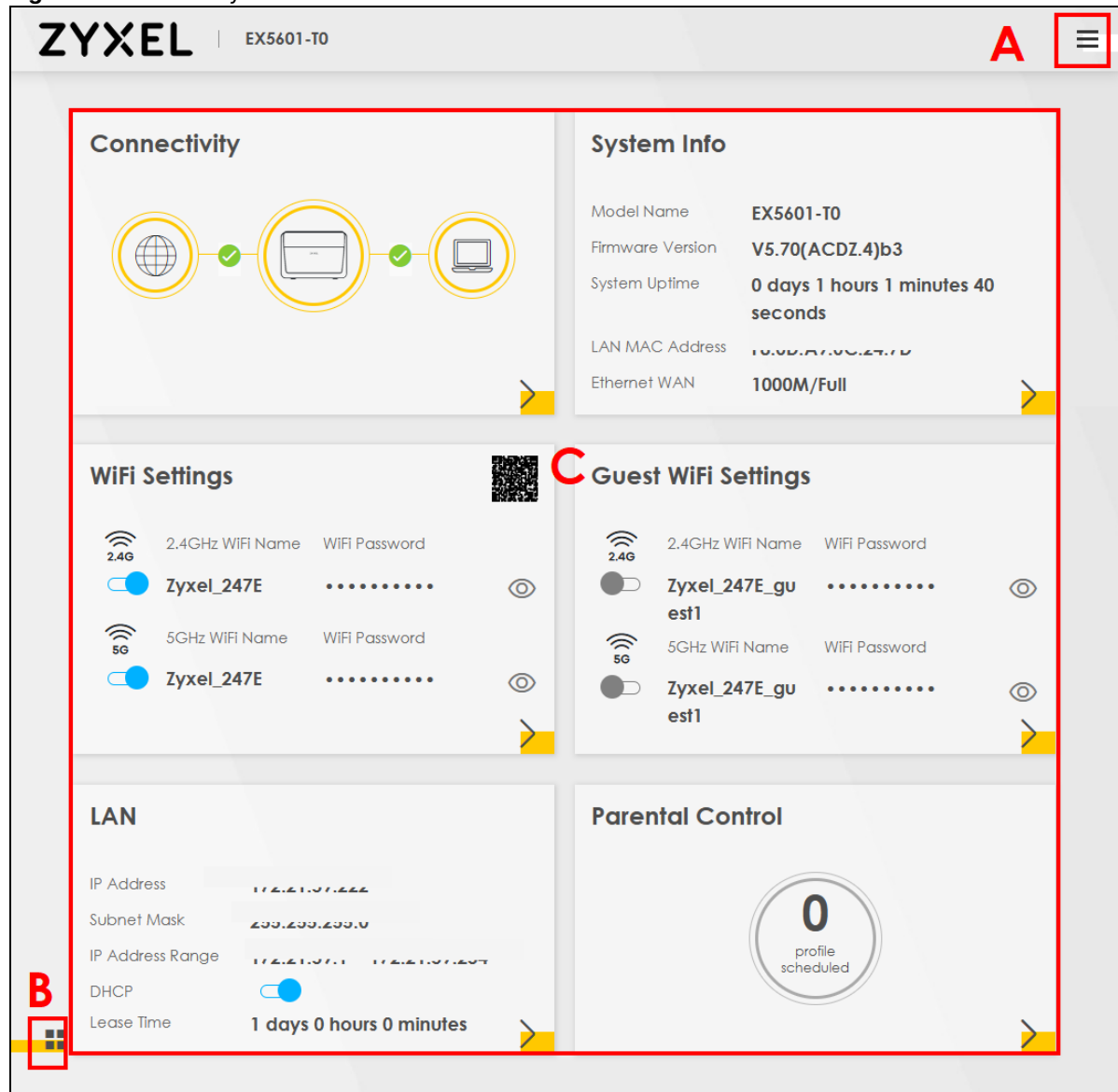
### Parental Control





## 3.2 Web Configurator Layout


Figure 71 Screen Layout



As illustrated above, the main screen is divided into these parts:

- **A** – Settings Icon (Navigation Panel and Side Bar)
- **B** – Layout Icon
- **C** – Main Window

### 3.2.1 Settings Icon




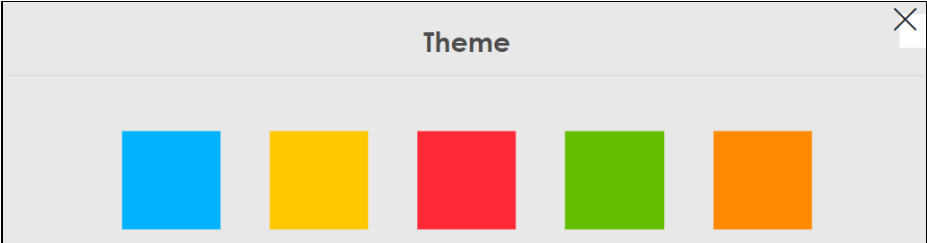

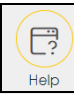


Click this icon (  ) to see the side bar and navigation panel.

### 3.2.1.1 Side Bar


The side bar provides some icons on the right hand side.

The icons provide the following functions.

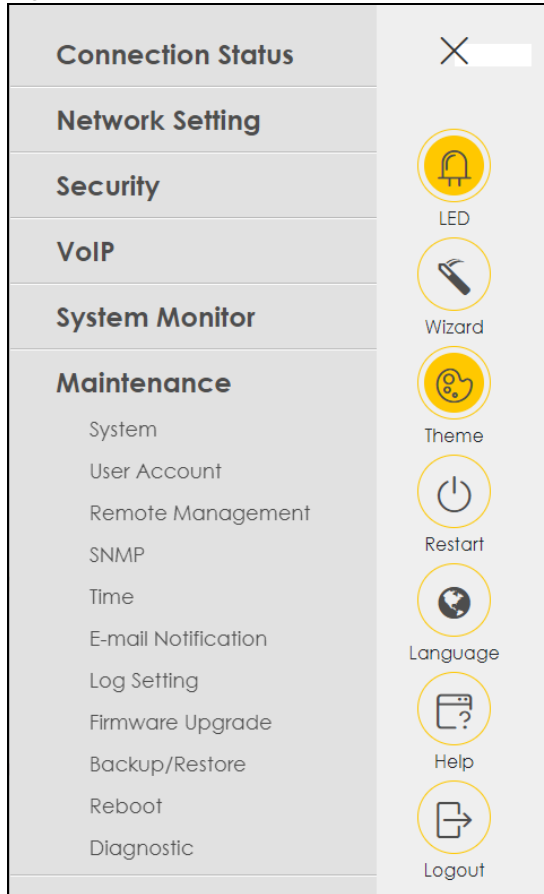
Table 38 Web Configurator Icons in the Title Bar

ICON	DESCRIPTION
	<b>LED:</b> Click this icon to turn off or on the Zyxel Device's panel LEDs.
	<b>Wizard:</b> Click this icon to open screens where you can configure the Zyxel Device's time zone and Wi-Fi settings.
	<b>Theme:</b> Click this icon to select a color that you prefer and apply it to the Web Configurator. 
	<b>Language:</b> Select the language you prefer.
	<b>Help:</b> Click this link to display web help pages. The help pages provide descriptions for all of the configuration screens.
	<b>Restart:</b> Click this icon to reboot the Zyxel Device without turning the power off.
	<b>Logout:</b> Click this icon to log out of the Web Configurator.

### 3.2.1.2 Navigation Panel

Click the menu icon () to display the navigation panel that contains configuration menus and icons (quick links). Click **X** to close the navigation panel.

Use the menu items on the navigation panel to open screens to configure Zyxel Device features. The following tables describe each menu item.

**Figure 72** Navigation Panel**Table 39** Navigation Panel Summary

LINK	TAB	FUNCTION
Connection Status		Use this screen to configure basic Internet access, wireless settings, and parental control settings. This screen also shows the network status of the Zyxel Device and computers or devices connected to it.
Network Setting		
Broadband	Broadband	Use this screen to view and configure ISP parameters, WAN IP address assignment, and other advanced properties. You can also add new WAN connections.
	Cellular Backup	Use this screen to configure a cellular WAN connection as a backup to keep you online if the primary WAN connection fails.
Wireless	General	Use this screen to configure the Wi-Fi settings and Wi-Fi authentication or security settings.
	More AP	Use this screen to configure multiple BSSs on the Zyxel Device.
	WPS	Use this screen to configure and view your WPS (Wi-Fi Protected Setup) settings.
	Channel Status	Use this screen to scan Wi-Fi channel noises and view the results.
	MESH	Use this screen to enable or disable MPro Mesh.
Home Networking	LAN Setup	Use this screen to configure LAN TCP or IP settings, and other advanced properties.

Table 39 Navigation Panel Summary (continued)

LINK	TAB	FUNCTION
	Static DHCP	Use this screen to assign specific IP addresses to individual MAC addresses.
	UPnP	Use this screen to turn UPnP and UPnP NAT-T on or off.
	Additional Subnet	Use this screen to configure IP alias and public static IP.
	STB Vendor ID	Use this screen to configure the Vendor IDs of the connected Set Top Box (STB) devices, which have the Zyxel Device automatically create static DHCP entries for the STB devices when they request IP addresses.
	Wake on LAN	Use this screen to remotely turn on a device on the local network.
	TFTP Server Name	Use DHCP option 66 to identify a TFTP server name.
Routing	Static Route	Use this screen to view and set up static routes on the Zyxel Device.
	DNS Route	Use this screen to forward DNS queries for certain domain names through a specific WAN interface to its DNS servers.
	Policy Route	Use this screen to configure policy routing on the Zyxel Device.
	RIP	Use this screen to configure Routing Information Protocol to exchange routing information with other routers.
QoS	General	Use this screen to enable QoS and traffic prioritizing. You can also configure the QoS rules and actions.
	Queue Setup	Use this screen to configure QoS queues.
	Classification Setup	Use this screen to define a classifier.
	Shaper Setup	Use this screen to limit outgoing traffic rate on the selected interface.
	Policer Setup	Use this screen to configure QoS policers.
NAT	Port Forwarding	Use this screen to make your local servers visible to the outside world.
	Port Triggering	Use this screen to change your Zyxel Device's port triggering settings.
	DMZ	Use this screen to configure a default server which receives packets from ports that are not specified in the <b>Port Forwarding</b> screen.
	ALG	Use this screen to enable the ALGs (Application Layer Gateways) in the Zyxel Device to allow applications to operate through NAT.
	Address Mapping	Use this screen to change your Zyxel Device's IP address mapping settings.
	Sessions	Use this screen to configure the maximum number of NAT sessions each client host is allowed to have through the Zyxel Device.
	PCP	Use this screen to configure PCP (Port Control Protocol) to allow devices such as web or file sharing servers behind the Zyxel Device to receive incoming traffic.
DNS	DNS Entry	Use this screen to view and configure DNS routes.
	Dynamic DNS	Use this screen to allow a static hostname alias for a dynamic IP address.
IGMP/MLD	IGMP/MLD	Use this screen to configure multicast settings (IGMP for IPv4 and MLD for IPv6 multicast groups) on the WAN.
VLAN Group	VLAN Group	Use this screen to group and tag VLAN IDs to outgoing traffic from the specified interface.
Interface Grouping	Interface Grouping	Use this screen to map a port to create multiple networks on the Zyxel Device.
USB Service	File Sharing	Use this screen to enable file sharing through the Zyxel Device.
	Media Server	Use this screen to use the Zyxel Device as a media server.

Table 39 Navigation Panel Summary (continued)

LINK	TAB	FUNCTION
Security		
Firewall	General	Use this screen to configure the security level of your firewall.
	Protocol	Use this screen to add Internet services and configure firewall rules.
	Access Control	Use this screen to enable specific traffic directions for network services.
	DoS	Use this screen to activate protection against Denial of Service (DoS) attacks.
MAC Filter	MAC Filter	Use this screen to block or allow traffic from devices of certain MAC addresses to the Zyxel Device.
Home Security	Connected Home Security	Use this screen to set up a URL filter that blocks users on your network from accessing certain websites.
Parental Control	Parental Control	Use this screen to define time periods and days during which the Zyxel Device performs parental control and/or block web sites with the specific URL.
Scheduler Rule	Scheduler Rule	Use this screen to configure the days and times when a configured restriction (such as parental control) is enforced.
Certificates	Local Certificates	Use this screen to view a summary list of certificates and manage certificates and certification requests.
	Trusted CA	Use this screen to view and manage the list of the trusted CAs.
VoIP		
SIP	SIP Account	Use this screen to set up information about your SIP account and configure audio settings such as volume levels for the phones connected to the Zyxel Device.
	SIP Service Provider	Use this screen to configure the SIP server information, and other SIP settings, such as QoS for VoIP calls, outbound proxy, DTMF mode and SIP timers.
	SIP TLS Common	Use this screen to change the default TLS local port if you need to, and select a local certificate for the SIP server to verify the Zyxel Device.
Phone	Phone Device	Use this screen to control which SIP accounts each phone uses to handle outgoing and incoming calls.
	Region	Use this screen to select your location and call service mode.
Call Rule	Call Rule	Use this screen to configure speed dial for SIP phone numbers that you often call.
Call History	Call History	Use this screen to view detailed information for each outgoing call you made or each incoming call from someone calling you. You can also view a summary list of received, dialed and missed calls.
System Monitor		
Log	System Log	Use this screen to view the status of events that occurred to the Zyxel Device. You can export or email the logs.

Table 39 Navigation Panel Summary (continued)

LINK	TAB	FUNCTION
	Security Log	<p>Use this screen to view all security related events. You can select the level and category of the security events in their proper drop-down list window.</p> <p>Levels include:</p> <ul style="list-style-type: none"> <li>• Emergency</li> <li>• Alert</li> <li>• Critical</li> <li>• Error</li> <li>• Warning</li> <li>• Notice</li> <li>• Informational</li> <li>• Debugging</li> </ul> <p>Categories include:</p> <ul style="list-style-type: none"> <li>• Account</li> <li>• Attack</li> <li>• Firewall</li> <li>• MAC Filter</li> </ul>
Traffic Status	WAN	Use this screen to view the status of all network traffic going through the WAN port of the Zyxel Device.
	LAN	Use this screen to view the status of all network traffic going through the LAN ports of the Zyxel Device.
	NAT	Use this screen to view NAT statistics for connected hosts.
VoIP Status	VoIP Status	Use this screen to view VoIP registration, current call status and phone numbers for the phone ports.
ARP Table	ARP Table	Use this screen to view the ARP table. It displays the IP and MAC address of each DHCP connection.
Routing Table	Routing Table	Use this screen to view the routing table on the Zyxel Device.
Multicast Status	IGMP Status	Use this screen to view the status of all IGMP settings on the Zyxel Device.
	MLD Status	Use this screen to view the status of all MLD settings on the Zyxel Device.
WLAN Station Status	WLAN Station Status	Use this screen to view the wireless stations that are currently associated to the Zyxel Device's Wi-Fi.
Cellular Statistics	Cellular Statistics	Use this screen to look at the cellular Internet connection status.
Optical Signal Status	Optical Signal Status	Use this screen to view the optical fiber transceiver's TX power and RX power level and its temperature.
<b>Maintenance</b>		
System	System	Use this screen to set the Zyxel Device name and Domain name.
User Account	User Account	Use this screen to change the user password on the Zyxel Device.
Remote Management	MGMT Services	Use this screen to enable specific traffic directions for network services.
	Trust Domain	Use this screen to view a list of public IP addresses which are allowed to access the Zyxel Device through the services configured in the <b>Maintenance &gt; Remote Management &gt; MGMT Services</b> screen.
Time	Time	Use this screen to change your Zyxel Device's time and date.
E-mail Notification	E-mail Notification	Use this screen to configure up to two mail servers and sender addresses on the Zyxel Device.
Log Setting	Log Settings	Use this screen to change your Zyxel Device's log settings.
Firmware Upgrade	Firmware Upgrade	Use this screen to upload firmware to your Zyxel Device.

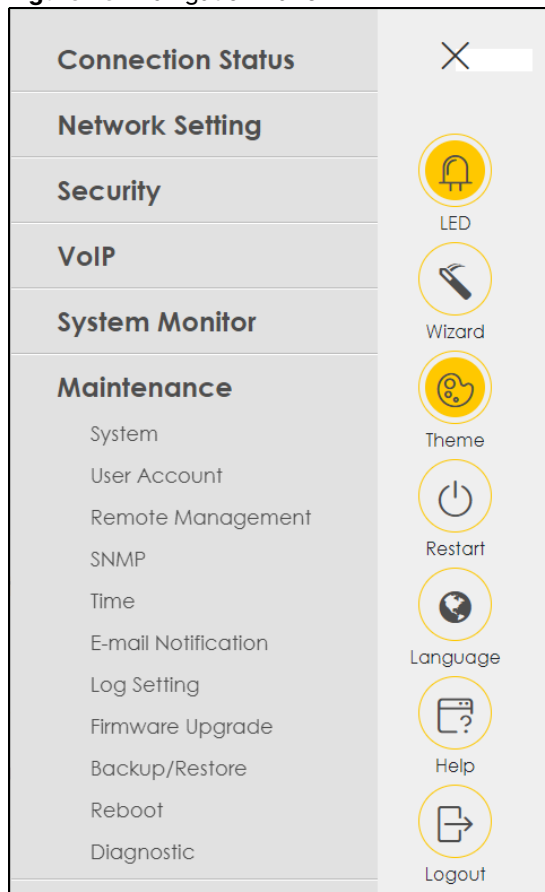
Table 39 Navigation Panel Summary (continued)

LINK	TAB	FUNCTION
Backup/Restore	Backup/Restore	Use this screen to backup and restore your Zyxel Device's configuration (settings) or reset the factory default settings.
Reboot	Reboot	Use this screen to reboot the Zyxel Device or Zyxel Mesh system without turning the power off.
Diagnostic	Ping&Traceroute &Nslookup	Use this screen to identify problems with the Zyxel Device. You can use Ping, TraceRoute, or Nslookup to help you identify problems.
	802.1ag	Use this screen to configure CFM (Connectivity Fault Management) MD (maintenance domain) and MA (maintenance association), perform connectivity tests and view test reports.
	802.3ah	Use this screen to configure link OAM port parameters,


### 3.2.1.3 Dashboard

Use the menu items in the navigation panel on the right to open screens to configure the Zyxel Device's features.

Figure 73 Navigation Panel



### 3.2.2 Widget Icon

Click the Widget icon (  ) in the lower left corner to arrange the screen order.

**Figure 74** Dashboard Widget

**Connectivity**

System Info

Model Name: EX5601-T0

Firmware Version: V5.70(ACDZ.4)b3

System Uptime: 0 days 1 hours 1 minutes 40 seconds

LAN MAC Address: 78:0D:1A:00:00:17

Ethernet WAN: 1000M/Full

**WiFi Settings**

2.4G 2.4GHz WiFi Name: Zyxel\_247E WiFi Password: .....

5G 5GHz WiFi Name: Zyxel\_247E WiFi Password: .....

**Guest WiFi Settings**

2.4G 2.4GHz WiFi Name: Zyxel\_247E\_guest1 WiFi Password: .....

5G 5GHz WiFi Name: Zyxel\_247E\_guest1 WiFi Password: .....

**LAN**

IP Address: 192.168.1.1

Subnet Mask: 255.255.255.0

IP Address Range: 192.168.1.1 - 192.168.1.254

DHCP: ☒

Lease Time: 1 days 0 hours 0 minutes

**Parental Control**

0 profile scheduled


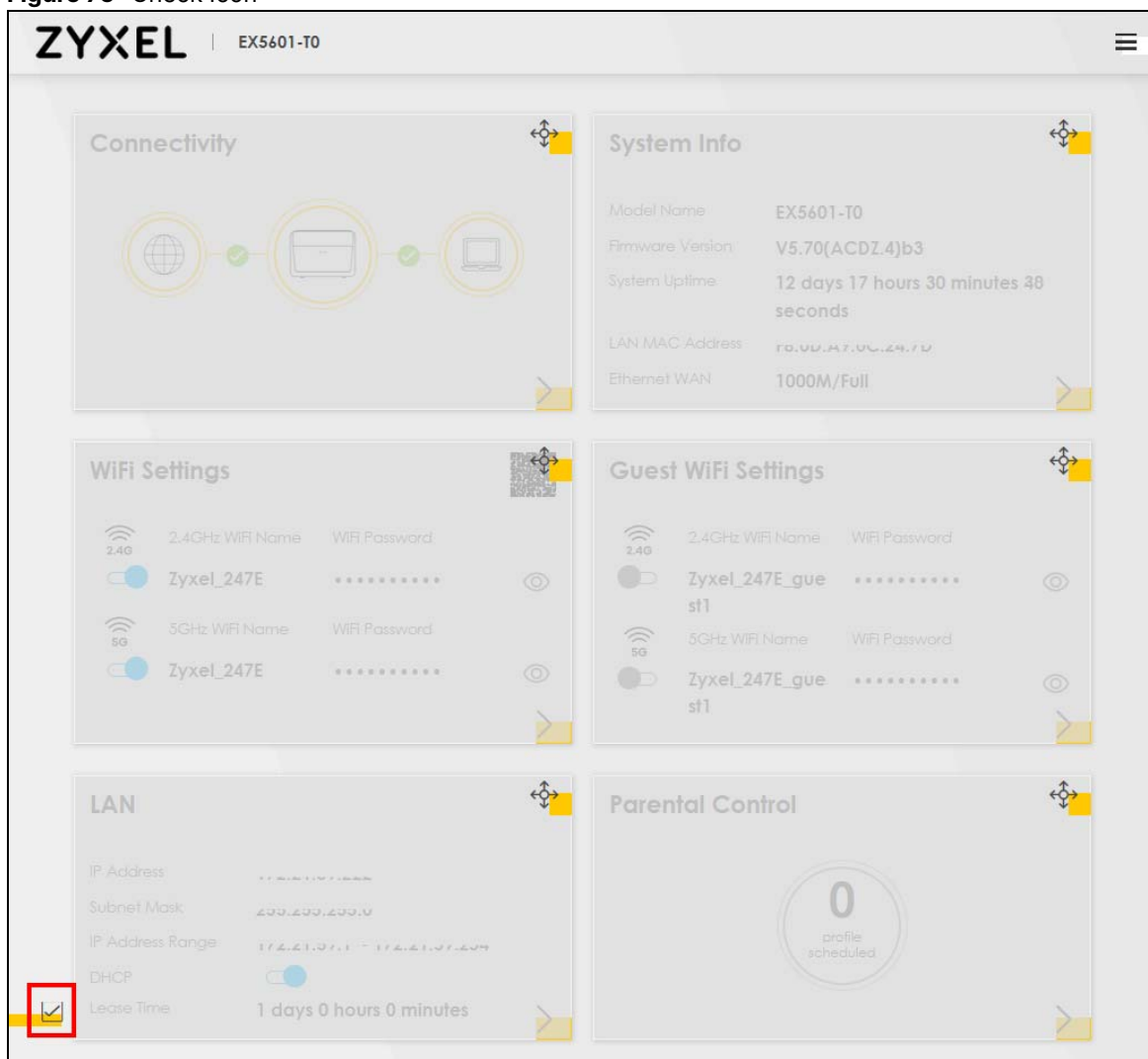
The following screen appears. Select a block and hold it to move around. Click the Check icon () in the lower left corner to save the changes.

Figure 75 Check Icon



# CHAPTER 4

## Quick Start

### 4.1 Quick Start Overview

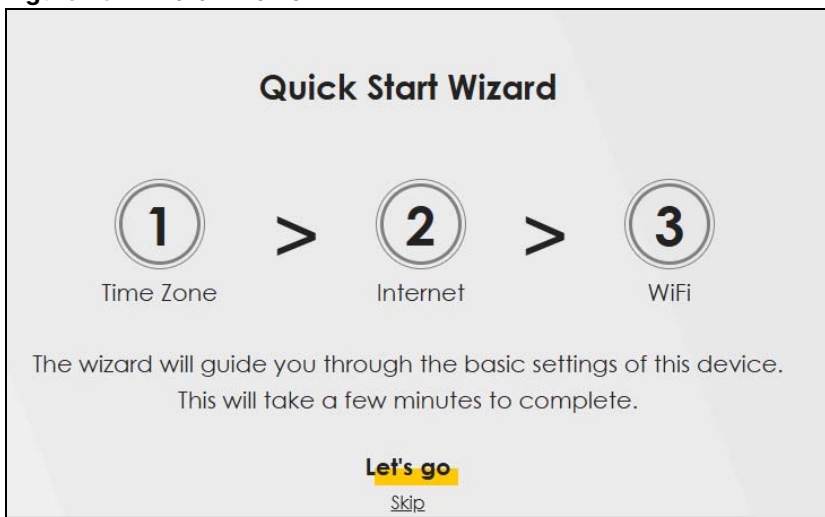
Use the **Wizard** screens to configure the Zyxel Device's time zone and Wi-Fi settings.

Note: See the technical reference chapters for background information on the features in this chapter.

### 4.2 Quick Start Setup

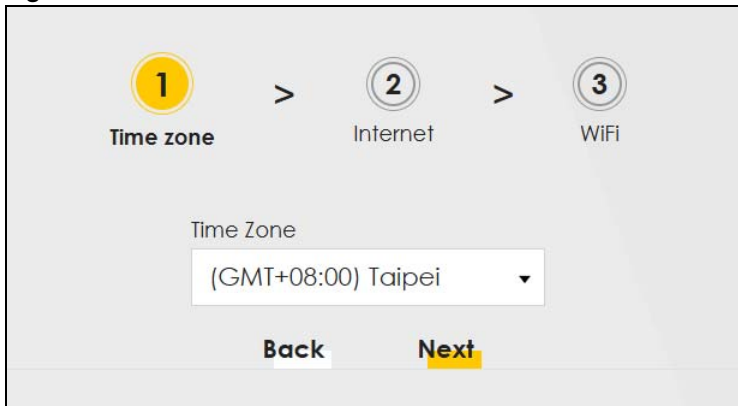
You can click the **Wizard** icon in the side bar to open the **Wizard** screens. After you click the **Wizard** icon, the following screen appears. Click **Let's go** to proceed with settings on time zone and Wi-Fi networks. It will take you a few minutes to complete the settings on the **Wizard** screens. You can click **Skip** to leave the **Wizard** screens.

**Figure 76** Wizard – Home



### 4.3 Quick Start Setup – Time Zone

Select the time zone of the Zyxel Device's location. Click **Next**.

**Figure 77** Wizard – Time Zone

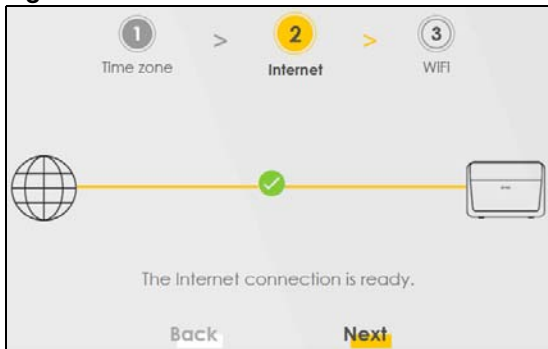
## 4.4 Quick Start Setup – Internet Connection

The Zyxel Device detects your Internet connection status. Click **Next** to continue.

**Figure 78** Wizard – Internet

### 4.4.1 Successful Internet Connection

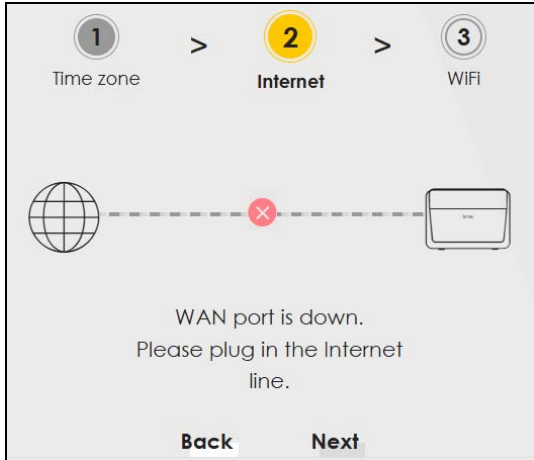
The Zyxel Device has Internet access.

**Figure 79** Wizard – Successful Internet Connection

## 4.4.2 Unsuccessful Internet Connection

The Zyxel Device did not detect a WAN connection. See [Internet Problems](#) for troubleshooting the Zyxel Device WAN connection.

**Figure 80** Wizard – Internet Connection is Down



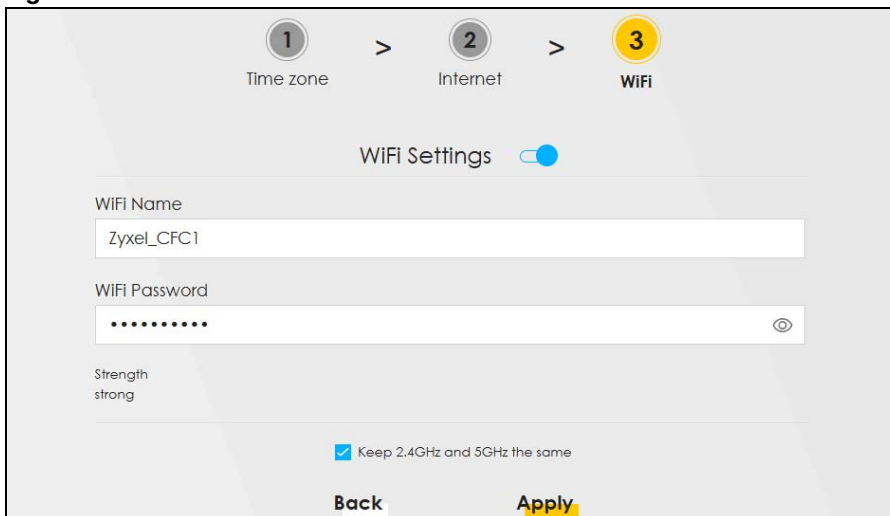
## 4.5 Quick Start Setup – Wi-Fi

Turn Wi-Fi on or off. If you keep it on, record the **Wi-Fi Name** and **Password** in this screen so you can configure your Wi-Fi clients to connect to the Zyxel Device. If you want to show or hide your Wi-Fi password, click the Eye icon (👁).

Select **Keep 2.4GHz and 5GHz the same** to use the same SSID for 2.4 GHz and 5 GHz Wi-Fi networks. Otherwise, clear the checkbox to have two different SSIDs for 2.4 GHz and 5 GHz Wi-Fi networks. The screen and fields to enter may vary when you select or clear the checkbox.

You have to disable **MPro Mesh** in the **Network > Wireless > MESH** screen to clear the **Keep 2.4GHz and 5GHz the same** checkbox. Click **Done**.

**Figure 81** Wizard – Wi-Fi



## 4.6 Quick Start Setup – Finish

Your Zyxel Device saves and applies your settings.

# CHAPTER 5

## Web Interface Tutorials

### 5.1 Web Interface Overview

This chapter shows you how to use the Zyxel Device's various features.

- [Device Settings](#) - Rename your Zyxel Device, change the admin password, change the management IP address, and create another admin or user account.
- [Wired Network Setup](#) - Set up a wired network connection using DSL, GPON, or Ethernet.
- [Wi-Fi Network Setup](#) - Change the Wi-Fi name, password, and security mode; connect to the Wi-Fi network using the WPS; set up a guest Wi-Fi network with different Wi-Fi bands; and configure the channel and bandwidth for each Wi-Fi band.
- [Cellular Network Setup](#) - Set up a cellular network connection.
- [USB Applications](#) - Set up file sharing, play files through Windows Media Player with a USB device, and set up a print server.
- [Network Security](#) - Configure a firewall rule and scheduler rule, set up parental control rule, set up home security, and configure a MAC Filter rule.
- [Secure Server Setup](#) - Set up a DMZ server.
- [Internet Calls](#) - Add a SIP service provider or a SIP account, to make phone calls over the Internet.
- [Device Maintenance](#) - Upgrade the firmware, back up the firmware, restore the Zyxel Device configuration, and reset the Zyxel Device to factory defaults.
- [Remote Access from WAN](#) - Configure remote access to your Zyxel Device and configure the trust domain.
- [System Log](#) - View the system log of the Zyxel Device, send the log file through E-mail, and monitor power usage.

### 5.2 Device Settings

This section shows you how to:

- [Rename Your Zyxel Device](#)
- [Change the Admin Password](#)
- [Change the Management IP Address](#)
- [Create Another Admin or User Account](#)

You can rename your device, and change the admin password.

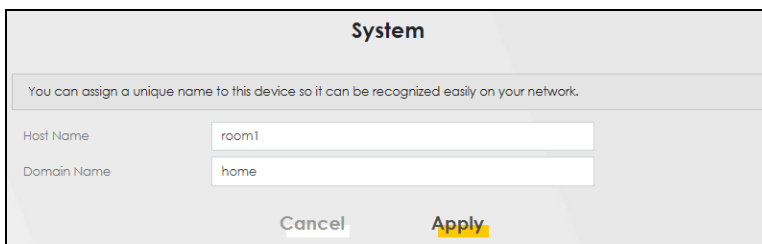
## 5.2.1 Rename Your Zyxel Device

An FQDN (Fully Qualified Domain Name) is used to identify a specific host on the Internet, consisting of a host name and a domain name.

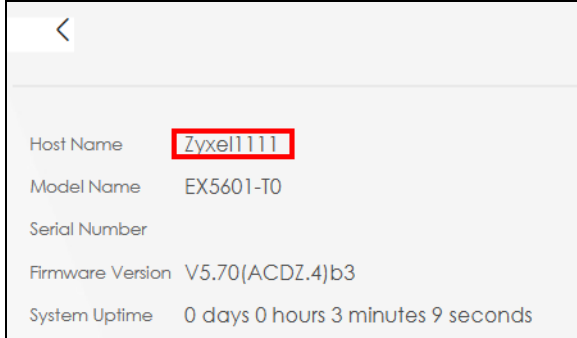
Proper naming of the host name and domain name makes the Zyxel Device and the network easier to identify, manage, and troubleshoot. The host name is the name of your Zyxel Device, while the domain name is the name of the entire network your Zyxel Device belongs to. If your Zyxel Device's host name is room1, and it belongs to the domain you name with home.com, then your Zyxel Device's FQDN would be room1.home.com.

To change the host name and the domain name, please follow the steps below:

- 1 Go to the **Maintenance > System** screen. Enter a new host name in the **Host Name** field and a domain name in the **Domain Name** field (special characters and spaces are not allowed). Click **Apply**.



- 2 Go to the **Connection Status > System Info**. You can see the new host name has been applied successfully.



## 5.2.2 Change the Admin Password

Change the Web Configurator login password regularly to secure access to your Zyxel Device. To change the admin password, follow the steps below:

- 1 Go to the **Maintenance > User Account** screen. Click the **Edit** icon.

**User Account**

User Account lets you create or manage the user accounts on the device.

[+ Add New Account](#)

#	Active	User Name	Retry Times	Idle Timeout	Lock Period	Group	Modify
1	<input checked="" type="checkbox"/>	admin	3	60	5	Administrator	

[Cancel](#) [Apply](#)

- The **User Account Edit** screen appears. Enter your old and new passwords in the corresponding field. Click **OK**.

**Note:** The new password must be at least 8 characters, must contain at least one uppercase letter, one lowercase letter, one number, and one special character. For some models, the password must contain at least one English character and one number. Please see the password requirement displayed on the screen.

**User Account Edit**

Active ☒

User Name

Old Password

New Password

Verify Password

Retry Times  (0~5), 0: Not limit

Idle Timeout  Minute(s) (1~60)

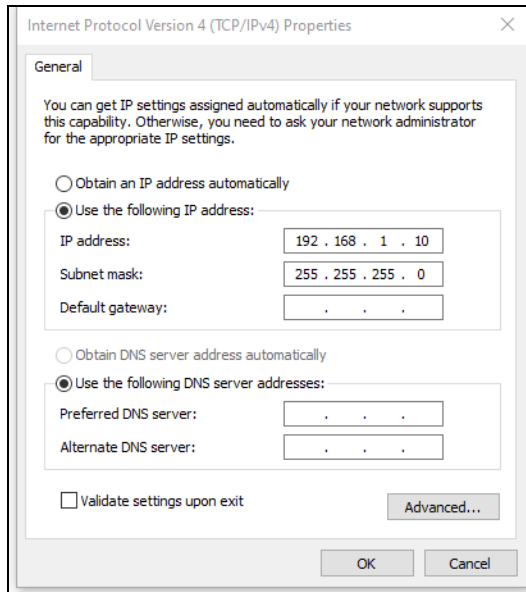
Lock Period  Minute(s) (0~90), 0: Not limit

[Cancel](#) [OK](#)

### 5.2.3 Change the Management IP Address

Duplicated IP addresses in the network environment may cause failure to connect to the Zyxel Device. To change the management IP address of your Zyxel Device, please follow the steps below:

- Change your computer's IP address to the same subnet as the Zyxel Device. For example, if the default static IP address of the Zyxel Device is 192.168.1.1, set your computer IP address between 192.168.1.2 and 192.168.1.254.



- 2 Log into the Zyxel Device using the default IP address "192.168.1.1" "192.168.15.1". Go to **Network Setting > Home Networking**. Enter your preferred IPv4 address in the **IP Address** field. For example, "192.168.1.15". Click **Apply** and the Zyxel Device will disconnect from your computer due to the IP address change.

LAN IP Setup	
IP Address	192 . 168 . 1 . 15
Subnet Mask	255 . 255 . 255 . 0

- 3 Enter the new IP address "192.168.1.15" in the address bar to check if you can access the Zyxel Device's Web Configurator.
- 4 After logging in, click the menu icon (☰) and go to **Connection Status**. In the **LAN** section, the **IP Address** should now be "192.168.1.15".

LAN	
IP Address	192.168.1.15
Subnet Mask	255.255.255.0
IP Address Range	192.168.1.1 ~ 192.168.1.254
DHCP	<input checked="" type="checkbox"/>
Lease Time	1 days 0 hours 0 mins


## 5.2.4 Create Another Admin or User Account

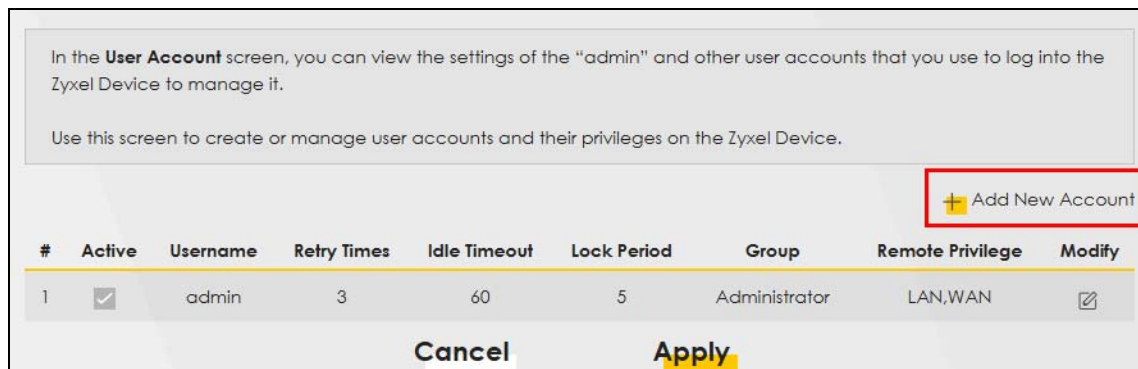
To let multiple users access the Web Configurator, you can create more than one **Administrator** or **User** account. A total of eight users can log in to the Zyxel Device at the same time.

The total number of accounts you can create for each group type:

Administrator Account	4
User Account	4


The steps below shows how to create **Administrator** and **User** accounts:

- 1 Log into the Web Configurator. Go to **Maintenance > User Account**. Click the  icon on the right to **Add New Account**.



In the **User Account** screen, you can view the settings of the "admin" and other user accounts that you use to log into the Zyxel Device to manage it.

Use this screen to create or manage user accounts and their privileges on the Zyxel Device.

#	Active	Username	Retry Times	Idle Timeout	Lock Period	Group	Remote Privilege	Modify
1	<input checked="" type="checkbox"/>	admin	3	60	5	Administrator	LAN,WAN	

**Cancel** **Apply**

- 2 The **User Account Add** screen appears. Enter the information for the new account. In the **Group** drop-down list, select **Administrator** for the account. Click **OK**.

**Administrator** and **User** accounts have different privileges. For more details, please refer to [User Account](#).

The example below uses the following parameters for the new **Administrator** account.

<b>Username</b>	Julie
<b>Password</b>	Zyxel1234@@!!
<b>Retry Times</b>	3 Times
<b>Idle Timeout</b>	60 Minutes
<b>Lock Period</b>	5 Minutes
<b>Remote Privilege</b>	LAN/WAN

**User Account Add**

Active ☒

Username

Password

Verify Password

Retry Times  (0~5), 0 : Not limit

Idle Timeout  Minute(s) (1~60)

Lock Period  Minute(s) (0~90), 0 : Not limit

Group

Remote Privilege ☐ LAN ☐ WAN ☒ LAN/WAN

**Cancel** **OK**

- 3 In the **Maintenance > User Account** screen, an **Administrator** account named **Julie** has been created. To add a **User** account, click the icon on the right to **Add New Account**.

The grayed-out box ☐ indicates the logged-in account. The highlighted box ☒ indicates that the status of the other account can be modified. In the below example, the logged-in admin account can block Julie's account by deselecting Julie's **Active** checkbox.

In the **User Account** screen, you can view the settings of the "admin" and other user accounts that you use to log into the Zyxel Device to manage it.

Use this screen to create or manage user accounts and their privileges on the Zyxel Device.

Add New Account

#	Active	User Name	Retry Times	Idle Timeout	Lock Period	Group	Remote Privilege	Modify
1	<input checked="" type="checkbox"/>	admin	3	60	5	Administrator	LAN,WAN	
2	<input checked="" type="checkbox"/>	Julie	3	60	5	Administrator	LAN,WAN	

- 4 The **User Account Add** screen appears. Enter the information for the new account. In the **Group** drop-down list, select **User** for the account. Click **OK**.

The example below uses the following parameters for the new **User** account.

<b>Username</b>	Stephenie
<b>Password</b>	Zyxel123!
<b>Retry Times</b>	3 Times
<b>Idle Timeout</b>	30 Minutes

<b>Lock Period</b>	5 Minutes
<b>Remote Privilege</b>	LAN/WAN

User Account Add

Active

☒

Username

Stephenie

Password

Zyxel123!

Verify Password

Zyxel123!

Retry Times

3

(0~5), 0 : Not limit

Idle Timeout

30

Minute(s) (1~60)

Lock Period

5

Minute(s) (0~90), 0 : Not limit

Group

User

Remote Privilege

☐ LAN
☐ WAN
☒ LAN/WAN

Cancel

OK

- 5 In the **Maintenance > User Account** screen, a **User** account named **Stephenie** has been created. Click **Apply** to save the newly created accounts.

In the below example, the logged-in admin account can block Julie's account by deselecting Julie and Stephenie's **Active** checkbox ☒.

In the **User Account** screen, you can view the settings of the "admin" and other user accounts that you use to log into the Zyxel Device to manage it.

Use this screen to create or manage user accounts and their privileges on the Zyxel Device.

+

Add New Account

#	Active	Username	Retry Times	Idle Timeout	Lock Period	Group	Remote Privilege	Modify
1	<input checked="" type="checkbox"/>	admin	3	60	5	Administrator	LAN,WAN	
2	<input checked="" type="checkbox"/>	Julie	3	60	5	Administrator	LAN,WAN	
3	<input checked="" type="checkbox"/>	Stephenie	3	30	5	User	LAN,WAN	

Cancel

Apply

## 5.3 Wired Network Setup

This section shows you how to:

- [Set Up a DSL Connection](#)
- [Set Up a GPON Connection](#)
- [Set Up an Ethernet Connection](#)

You can set up a PON, DSL or Ethernet Internet connection with the **Broadband** screens. The screens vary by the connection mode, encapsulation type and IP mode (IPv6 or IPv4) you select.

You can set up a DSL Internet connection with the **Broadband** screens. The screens vary by the connection mode, encapsulation type and IP mode (IPv6 or IPv4) you select.

Set the Zyxel Device to **Routing** mode or **Bridge** mode on this connection as follows:

- Use **Routing** mode if you want the Zyxel Device to use routing mode functions such as **NAT**, **Firewall**, or **DHCP Server**. You will need to reconfigure your network if you have an existing router.
- Use **Bridge** mode to pass the ISP-assigned IP address(es) to your devices connected to the LAN port. All traffic from the Internet passes through the Zyxel Device directly to devices connected to the LAN port. Use this mode if you already have a router with complete routing functions in your network.

### 5.3.1 Set Up a DSL Connection

This tutorial shows you how to set up a DSL Internet connection using the Web Configurator on DSL routers (see [Overview](#)).

If you connect to the Internet through a DSL connection, use the information from your Internet Service Provider (ISP) to configure the **Broadband** screens.

- 1 Go to **Network Setting > Broadband** and then the following screen appears. Click **Add New WAN Interface**.

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	ADSL	ATM	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
2	VDSL	PTM	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
3	ETHWAN	ETH	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	

- 2 To set the Zyxel Device to **Routing** mode, see [Routing Mode](#).  
To set the Zyxel Device to **Bridge** mode, see [Bridge Mode](#).

#### Routing Mode

- 1 In this routing mode example, the DSL WAN connection has the following information.

General	
Name	MyDSLConnection
Type	ADSL over ATM
Connection Mode	Routing
Encapsulation	PPPoE
IPv6/IPv4 Mode	IPv4
ATM PVC Configuration	
VPI/VCI	36/48
Encapsulation Mode	LLC/SNAP-Bridging
Service Category	UBR without PCR
Account Information	
PPP User Name	1234@DSL-Ex.com
PPP Password	ABCDEF!
Static IP Address	192.168.1.32
Gateway IP Address	192.168.1.254
Primary DNS server	192.168.5.2
Secondary DNS server	192.168.5.1
Others	Authentication Method: AUTO PPPoE Passthrough: Disabled NAT: Enabled IGMP Multicast Proxy: Enabled Apply as Default Gateway: Enabled VLAN: Disabled

- 2 Enter the **General** and **ATM PVC Configuration** settings as provided above.
  - Set the **Type** to **ADSL over ATM**.
  - Set the **Mode** to **Routing**.
  - Choose the **Encapsulation** specified by your DSL service provider.
  - Set the **IPv4/IPv6 Mode** to **IPv4 Only**.
- 3 Enter the account information provided by your DSL service provider.
- 4 Enable **Apply as Default Gateway** to use this rule as your default Internet connection. Then select **Use Following Static DNS Address** and enter the DNS server addresses provided by your DSL service provider.
- 5 For the rest of the fields, use the default settings.
- 6 Click **Apply** to save your settings.

The new connection is displayed on the **Broadband** screen.

## Broadband

Broadband
Cellular Backup
Advanced

You can configure the Internet settings of this device. Correct configurations build successful Internet connection.

+ Add New WAN Interface

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	ADSL	ATM	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
2	VDSL	PTM	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
3	ETHWAN	ETH	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
4	MyDSLConnection	ATM	Routing	PPPoE	N/A	N/A	Y	Y	Y	N	N	

## Bridge Mode

- 1 In this bridge mode example, the DSL WAN connection has the following information.

General	
Name	MyDSLConnection
Type	ADSL over ATM
Connection Mode	Bridge
ATM PVC Configuration	
VPI/VCI	36/48
Encapsulation Mode	LLC/SNAP-BRIDGING
Service Category	UBR without PCR

- 2 Enter the **General** and **ATM PVC Configuration** settings as provided above.
- 3 For the rest of the fields, use the default settings.
- 4 Click **Apply** to save your settings.
- 5 Try to connect to a website to see if you have correctly set up your Internet connection.

### 5.3.2 Set Up a GPON Connection

If you connect to the Internet through a GPON connection, you need to connect a broadband modem or router with Internet access to the WAN GPON port on the Zyxel Device. You need to configure the Internet settings from the broadband modem or router on the Zyxel Device. First, make sure you have Internet access through the broadband modem or router by connecting directly to it.

- 1 Make sure you have the GPON WAN port connect to a modem or router.

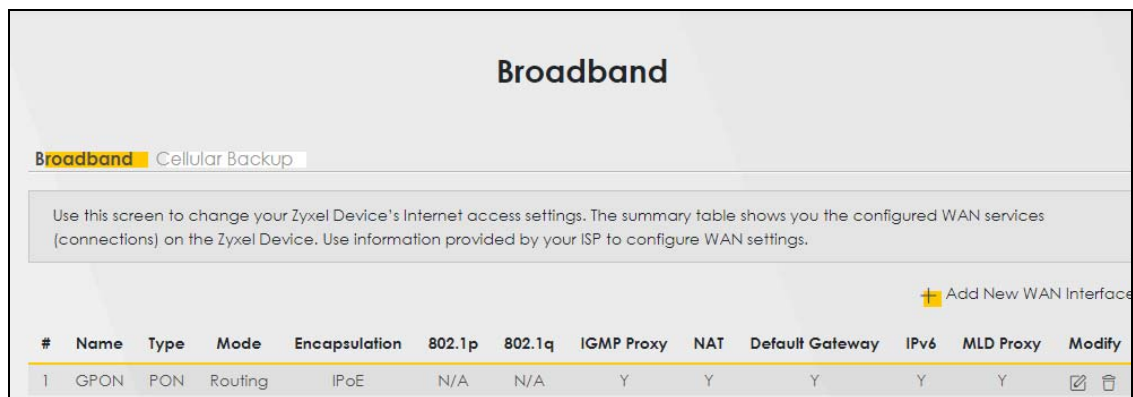
- 2 Register the GPON serial number on the back label of the Zyxel Device (ONT, Optical Network Terminal) with your Internet service provider (OLT, Optical Line Terminal). The LED indicator will show the status of the registration. The GPON registration process includes the states below for the Zyxel Device:

Table 40 GPON registration process

STATE	DESCRIPTION
O1	Initial State: Check if the GPON port of the Zyxel Device (ONT) is enabled and ready to connect to the Internet service provider (OLT).
O2	Standby State: The Zyxel Device (ONT) is trying to receive signals sent by the Internet service provider (OLT) and is responding.
O3	Serial Number State: The Internet service provider (OLT) is sending a serial number request for the Zyxel Device (ONT). The Zyxel Device (ONT) replies with the GPON serial number found on the back label of the Zyxel Device.
O4	Ranging State: The Internet service provider (OLT) is sending a ranging request to the Zyxel Device (ONT) and is asking for a response.
O5	Operation State: The GPON connection is established between the Zyxel Device (ONT) and the Internet service provider (OLT).

See [LED Indicators Panel](#) for more information about the LED of GPON registration.

- 3 Go to **Network Setting > Broadband** and then the following screen appears. Click **Add New WAN Interface**.



- 4 To set the Zyxel Device to **Routing** mode, see [Routing Mode](#).  
To set the Zyxel Device to **Bridge** mode, see [Routing Mode](#).

## Routing Mode

- 1 In this routing mode example, the PON WAN connection has the following information.

General	
Name	GPON-1
Type	GPON
Connection Mode	Routing
Encapsulation	IPoE

IPv6/IPv4 Mode	IPv4 Only
Others	NAT: Enabled IGMP Multicast Proxy: Enabled Apply as Default Gateway: Enabled VLAN: Enabled

- 2 Enter the **General** settings as provided above.
  - Enter a **Name** to identify your WAN connection.
  - Set the **Type** to **GPON**.
  - Set the **Mode** to **Routing**.
  - Choose the **Encapsulation** specified by your GPON service provider.
  - Set the **IPv4/IPv6 Mode** to **IPv4 Only**.
- 3 Under **Routing Feature**, enable **NAT** and **Apply as Default Gateway**.
- 4 For the rest of the fields, use the default settings.
- 5 Click **Apply** to save your settings.

Edit WAN Interface

General

NameGPON-1

TypeGPON

ModeRouting

EncapsulationIPoE

IPv4/IPv6 ModeIPv4 Only

IP Address

Obtain an IP Address Automatically

Static IP Address

DNS Server

Obtain DNS Info Automatically

Use Following Static DNS Address

DHCP Options

Request Options

option 42

option 43

option 120

option 121

Sent Options

option 12

option 60

Vendor ID

option 61

IAID

DUID

option 125

VLAN

802.1p1

802.1q2

MTU1500

Routing Feature

NAT

Apply as Default Gateway

6RD

IGMP Proxy

Fullcone NAT

Cancel

Apply

- 6** Try to connect to a website to see if you have correctly set up your Internet connection. Go to the **Network Setting > Broadband** screen to view the established Ethernet connection. The new connection is displayed on the **Broadband** screen

## Broadband

**Broadband** Cellular Backup

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

+ Add New WAN Interface

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	GPON	PON	Routing	IPoE	N/A	N/A	N	Y	Y	Y	N	
2	GPON-1	PON	Routing	IPoE	1	2	Y	Y	Y	N	N	

The new connection is displayed on the **Broadband** screen.

## Bridge Mode

- 1 In this bridge mode example, the GPON WAN connection has the following information.

General	
Name	GPON-2
Type	GPON
Connection Mode	Bridge

- 2 Enter the **General** settings provided by your Internet service provider.
  - Enter a **Name** to identify your WAN connection.
  - Set the **Type** to **GPON**.
  - Set your GPON connection **Mode** to **Bridge**.
- 3 For the rest of the fields, use the default settings.
- 4 Click **Apply** to save your settings.

### Edit WAN Interface

**General** ☒

Name

Type

Mode

**VLAN** ☐

802.1p

802.1q

(0~4094)

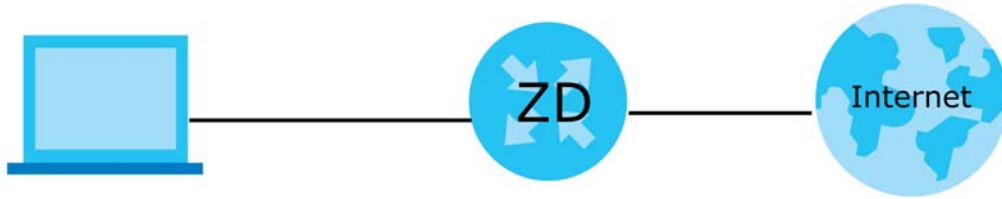
**MTU**

MTU

Cancel
Apply

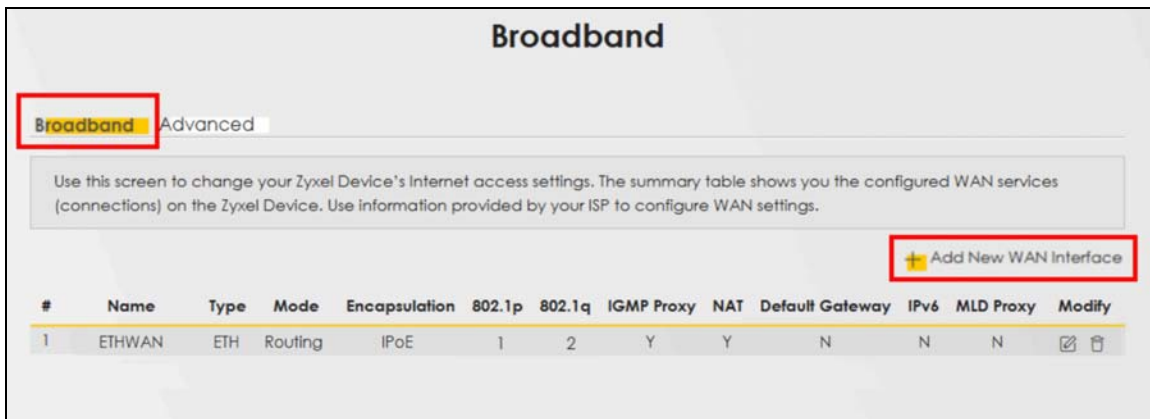
### 5.3.3 Set Up an Ethernet Connection

If you connect to the Internet through an Ethernet connection, you need to connect a broadband modem or router with Internet access to the WAN Ethernet port on the Zyxel Device. You need to configure the Internet settings from the broadband modem or router on the Zyxel Device. First, make sure you have Internet access through the broadband modem or router by connecting directly to it.



This example shows you how to configure an Ethernet WAN connection.

- 1 Make sure you have the Ethernet WAN port connect to a modem or router.
- 2 Go to **Network Setting > Broadband** and then the following screen appears. Click **Add New WAN Interface** to add a WAN connection.



- 3 To set the Zyxel Device to **Routing** mode, see [Routing Mode](#).  
To set the Zyxel Device to **Bridge** mode, see [Bridge Mode](#).

#### Routing Mode

- 1 In this routing mode example, configure the following information for the Ethernet WAN connection.

General	
Name	My ETH Connection
Type	Ethernet
Connection Mode	Routing
Encapsulation (Internet Type)	IPoE
IPv6/IPv4 Mode	IPv4 Only

- 2 Enter the **General** settings provided by your Internet service provider.

- Enter a **Name** to identify your WAN connection.
  - Set the **Type** to **Ethernet**.
  - Set your Ethernet connection **Mode** to **Routing**.
  - Choose the **Encapsulation** specified by your Internet service provider. For this example, select **IPoE** as the WAN encapsulation type.
  - Set the **IPv4/IPv6 Mode** to **IPv4 Only**.
- 3** Under **Routing Feature**, enable **NAT** and **Apply as Default Gateway**.
  - 4** For the rest of the fields, use the default settings.
  - 5** Click **Apply** to save your settings.

<

Add New WAN Interface

General

My ETH Connecti

Type

Ethernet

Mode

Routing

Encapsulation

IPoE

IPv4/IPv6 Mode

IPv4 Only

VLAN

802.1p

0

802.1q

[0~4094]

MTU

1500

IP Address

Obtain an IP Address Automatically

Static IP Address

DNS Server

Obtain DNS Info Automatically

Use Following Static DNS Address

DHCP Options

Request Options

option 42

option 43

option 120

option 121

Sent Options

option 12

option 60

Vendor ID

option 61

IAID

DUID

option 125

NAT

IGMP Proxy

Apply as Default Gateway

Fullcone NAT

6RD

Cancel

Apply

- 6 Go to the **Network Setting > Broadband** screen to view the established Ethernet connection. The new connection is displayed on the **Broadband** screen.

### Broadband

**Broadband** Advanced

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

+ Add New WAN Interface

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	ETHWAN	ETH	Routing	IPoE	1	2	N	Y	N	N	N	
2	My ETH Connecti	ETH	Routing	IPoE	N/A	N/A	Y	Y	N	N	N	

## Bridge Mode

- 1 In this bridge mode example, configure the following information for the Ethernet WAN connection.

General	
Name	My ETH Connection
Type	Ethernet
Connection Mode	Bridge

- 2 Enter the **General** settings provided by your Internet service provider.
  - Enter a **Name** to identify your WAN connection.
  - Set the **Type** to **Ethernet**.
  - Set your Ethernet connection **Mode** to **Bridge**.
- 3 For the rest of the fields, use the default settings.
- 4 Click **Apply** to save your settings.

### Edit WAN Interface

**General** ☒

Name

Type

Mode

**VLAN** ☐

802.1p

802.1q

(0~4094)

**MTU**

MTU

Cancel
Apply

## 5.4 Wi-Fi Network Setup

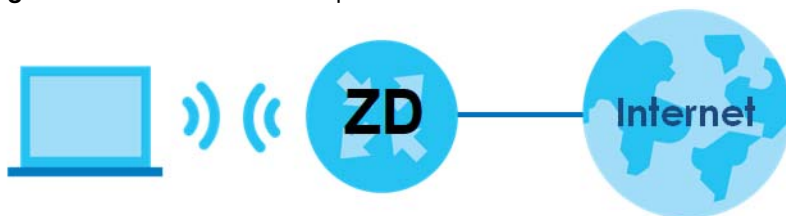
This section shows you how to:

- [Change the Zyxel Device Wireless Network Name \(SSID\)](#)
- [Change the Zyxel Device Wi-Fi Password](#)
- [Change Security Settings on a Wi-Fi Network](#)
- [Enhance Security Settings on a Zyxel Device Wi-Fi Network](#)
- [Connect to the Zyxel Device's Wi-Fi Network Using WPS](#)
- [Set Up a Guest Network](#)
- [Set Up Two Guest Wi-Fi Networks on Different Wi-Fi Bands](#)
- [Configure the Channel and Bandwidth for Each Wi-Fi Band](#)

For Zyxel Devices that support MPro Mesh, you can use the MPro Mesh app or the Zyxel One app to configure your Wi-Fi network. See [Overview](#) for setting up your Wi-Fi network with the Zyxel One app.

In this example, you want to set up a Wi-Fi network so that you can use your notebook to access the Internet. In this Wi-Fi network, the Zyxel Device is an access point (AP), and the notebook is a Wi-Fi client. The Wi-Fi client can access the Internet through the AP.

**Figure 82** Wi-Fi Network Setup



See the label on the Zyxel Device for the Wi-Fi network settings and then connect manually to the Zyxel Device. Alternatively, you can connect to the Zyxel Device Wi-Fi network using WPS. See [Section 5.4.5 on page 138](#).

### 5.4.1 Change the Zyxel Device Wireless Network Name (SSID)


You set up the Zyxel Device at home but have trouble finding its Wi-Fi network among many nearby networks. To make it easier to identify, you can change the default **Wireless Network Name**.

To modify the **Wireless Network Name**, follow the steps below:

- 1 Log into the Web Configurator.
- 2 Go to **Network Setting > Wireless > General**.
- 3 In **Wireless Network Setup**, select the **Band** you want to change the **Wireless Network Name** in the drop down list.

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA3-SAE/WPA2-PSK** data encryption.

### Wireless

Wireless ☐ Keep the same settings for 2.4GHz and 5GHz wireless networks 

### Wireless Network Setup

Band

Wireless ☒

Channel  Current: 9 / 20 MHz


Bandwidth

Control Sideband

### Wireless Network Settings

Wireless Network Name

Max Clients

☐ Hide SSID 

☒ Multicast Forwarding

Max. Upstream Bandwidth  Kbps

Max. Downstream Bandwidth  Kbps

- 4 In **Wireless Network Settings**, enter the new Wi-Fi network name in the **Wireless Network Name** field. You can use up to 32 printable characters, including spaces. In the example below, the 2.4GHz Wi-Fi network is renamed to "Julie's Wi-Fi\_2.4G".

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA3-SAE/WPA2-PSK** data encryption.

**Wireless**

Wireless ☐ Keep the same settings for 2.4GHz and 5GHz wireless networks ⓘ

**Wireless Network Setup**

Band: 2.4GHz

Wireless: ☒

Channel: Auto Current: 3 / 20 MHz

Bandwidth: 20/40MHz

Control Sideband: Lower

**Wireless Network Settings**

Wireless Network Name: Julie's WIFI\_2.4G

Max Clients: 32

☐ Hide SSID ⓘ

☒ Multicast Forwarding

Max. Upstream Bandwidth: Kbps

Max. Downstream Bandwidth: Kbps

**Note**

(1) If you are configuring the Zyxel Device from a computer connected by WIFI and you change the Zyxel Device's SSID, channel or security settings, you will lose your WIFI connection when you press **Apply**. You must change the WIFI settings of your computer to match the new settings on the Zyxel Device.

(2) If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID

**Security Level**

No Security More Secure (Recommended)

Security Mode: WPA3-SAE/WPA2-PSK

Protected Management Frames: Capable

☒ Generate password automatically

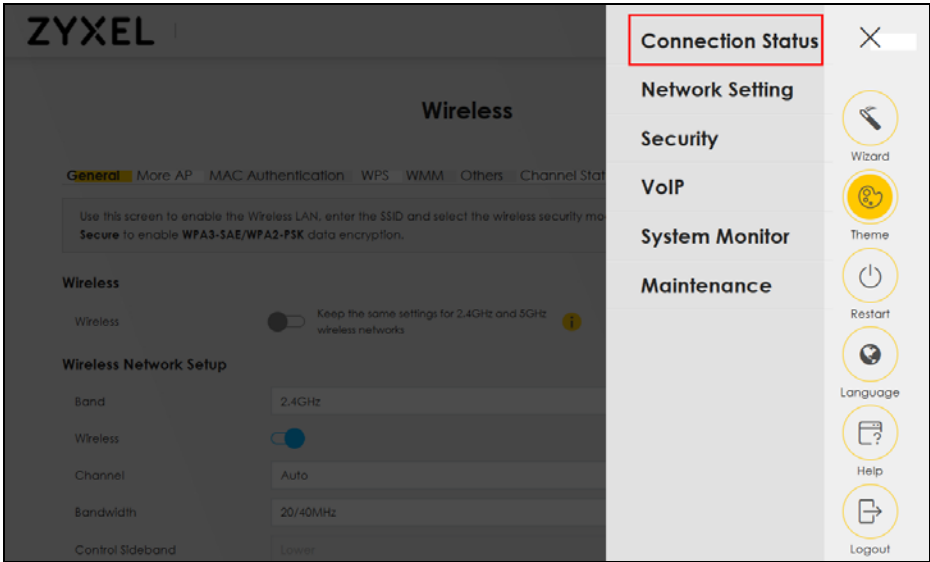
The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password: \*

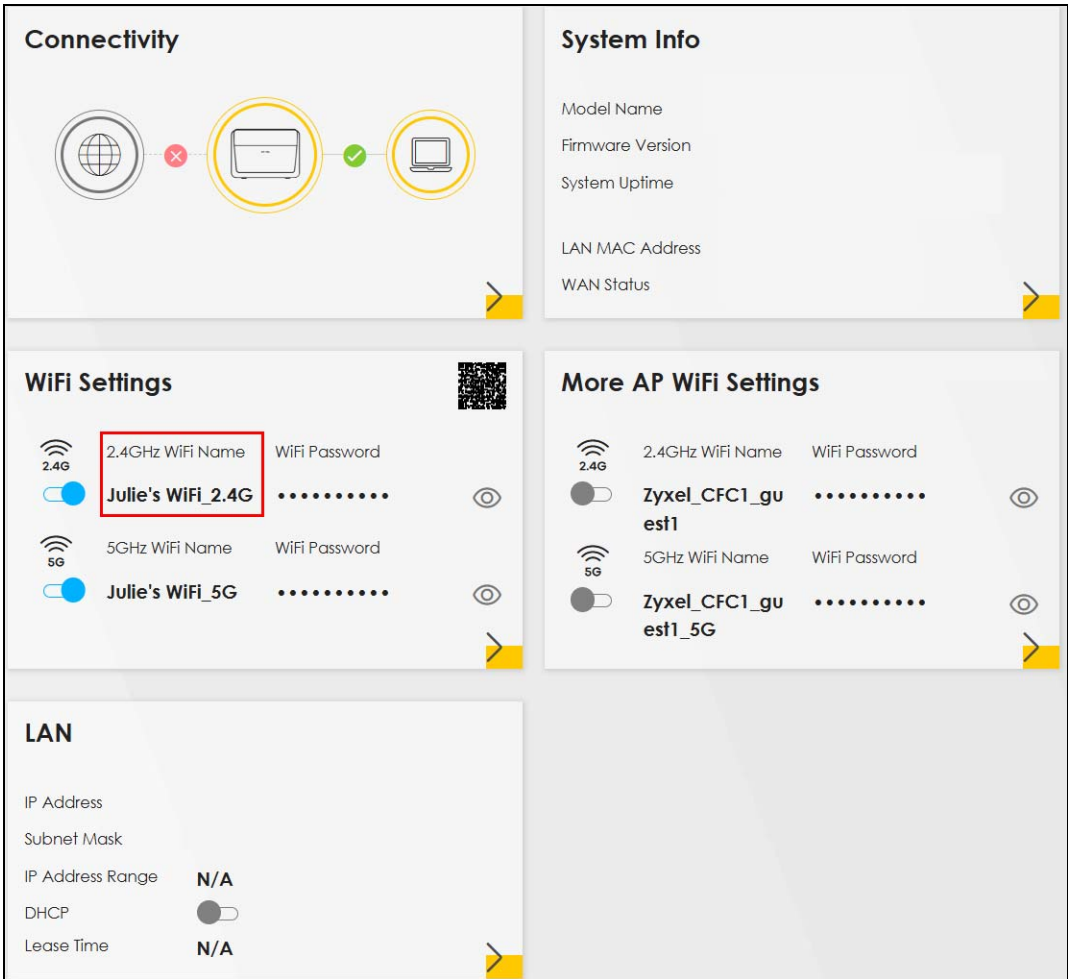
Strength: medium

Cancel **Apply**

- 5 When finished, scroll down and click **Apply**.
- 6 Click the menu icon (☰) in the upper right corner, and then click **Connection Status**.



- 7 In the **Wi-Fi Settings** section, your new **2.4GHz Wi-Fi Name** is now set to "Julie's Wi-Fi\_2.4G".



## 5.4.2 Change the Zyxel Device Wi-Fi Password

You set up the Zyxel Device at home but have trouble remembering the complicated default Wi-Fi **Password** on the device label. To make it easier to remember, you can change the default Wi-Fi **Password**. Changing the Zyxel Device Wi-Fi **Password** regularly can also enhance your Wi-Fi network's security and privacy.

To change the Zyxel Device Wi-Fi **Password**, follow the steps below:

- 1 Log into the Web Configurator.
- 2 Go to **Network Setting > Wireless > General**.
- 3 In **Security Level**, select **More Secure** for better protection of your Wi-Fi network.
- 4 Choose a **Security Mode** from the drop-down list:
  - If your Wi-Fi client supports **WPA3-SAE**, select this mode.
  - If you are not sure whether your Wi-Fi client supports **WPA3-SAE**, select **WPA3-SAE/WPA2-PSK** or **WPA2-PSK**.

The example below uses **WPA3-SAE/WPA2-PSK** as the **Security Mode**.

The screenshot shows the 'Security Level' configuration page. At the top, there's a progress bar with 'No Security' (red) and 'More Secure (Recommended)' (green). Below this, the 'Security Mode' dropdown is set to 'WPA3-SAE/WPA2-PSK'. The 'Protected Management Frames' checkbox is checked. The 'Generate password automatically' checkbox is checked. The password field is empty, and the strength bar shows 'medium'.

- 5 After selecting the **Security Mode**, you have two methods to create a new **Password**.
  - Select the **Generate password automatically** checkbox to have the Zyxel Device create a **Password** for you.
  - Enter your own Wi-Fi **Password**. The **Password** must be 8 characters long and include at least 1 uppercase letter, 1 lowercase letter, 1 number, 1 special character, or 64 hexadecimal digits ("0-9", "A-F").

The **Strength** bar shows the current **Password** strength: **weak**, **medium**, or **strong**.

In the example below, the 2.4GHz Wi-Fi network's **Password** has been changed to "Zyxel1234!!".

**Security Level**

No Security More Secure (Recommended)

Security Mode: WPA3-SAE/WPA2-PSK

Protected Management Frames: Capable


☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password: Zyxel1234!!

Strength: strong

Cancel Apply

6 Click this  to view the **Encryption** type and set the **Timer** for data transmission on the Zyxel Device:

- **Encryption:** The Zyxel Device Wi-Fi network uses **AES** with a 128-bit key for data encryption.
- **Timer:** This defines how often the RADIUS server sends a new group key out to all clients.

Note: The **Protected Management Frames** field is available when using **WPA2-PSK** as the **Security Mode** with **AES Encryption**. Management frame protection (MFP) helps prevent Wi-Fi DoS (Denial of Service) attacks. For more details about **Protected Management Frames**, please refer to [More Secure \(Recommended\)](#).

The example below uses **AES** as **Encryption** type and sets the **Timer** to 3600 seconds. For more details about the **Encryption** settings for your Zyxel Device network, please refer to [More Secure \(Recommended\)](#).

**Security Level**

No Security More Secure (Recommended)

Security Mode: WPA3-SAE/WPA2-PSK

Protected Management Frames: Capable

☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password: Zyxel1234!!

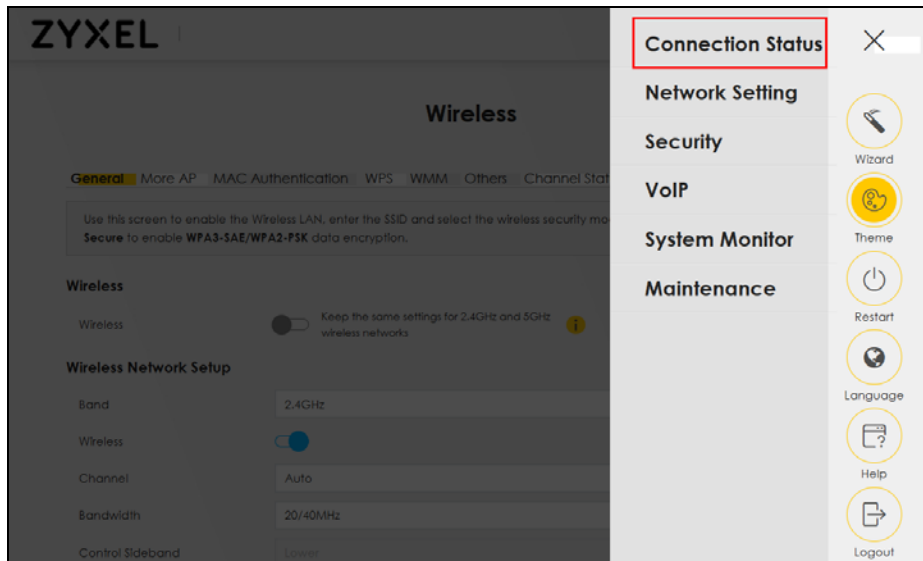
Strength: strong

☒ Encryption: AES

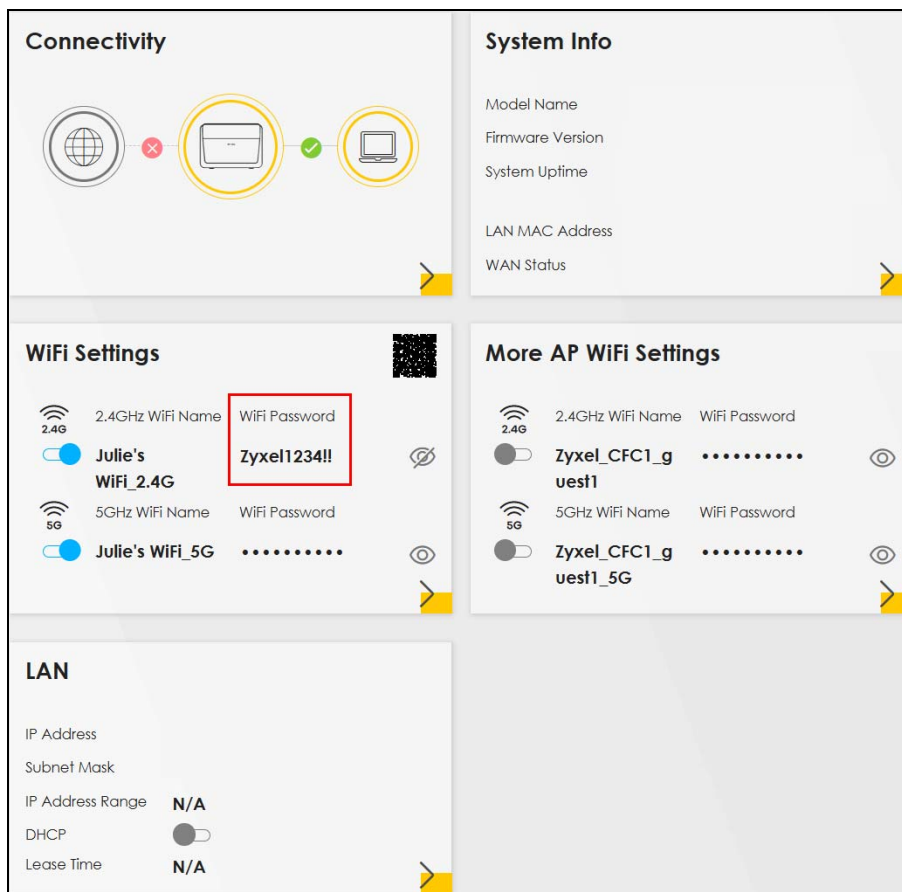
Timer: 3600 sec

Cancel Apply

- 7 When finished, click **Apply** to save the settings.
- 8 Click the menu icon (☰) in the upper right corner, and then click **Connection Status**.



- 9 In the **Wi-Fi Settings** section, your new **2.4GHz Wi-Fi Password** is now set to "Zyxel1234!!".



### 5.4.3 Change Security Settings on a Wi-Fi Network

This example changes the default security settings of a Wi-Fi network to the following:

<b>SSID</b>	Example
<b>Security Mode</b>	WPA3-SAE/WPA2-PSK
<b>Pre-Shared Key</b>	Admin1234!!
<b>802.11 Mode</b>	802.11b/g/n Mixed

This example changes the default security settings of a Wi-Fi network to the following:

<b>SSID</b>	ZyxeLE1EB
<b>Security Mode</b>	WPA3-SAE/WPA2-PSK
<b>Pre-Shared Key</b>	Admin1234!!
<b>802.11 Mode</b>	802.11b/g/n/ax/be Mixed

- 1 Go to the **Network Setting > Wireless > General** screen. Select **More Secure** as the security level and **WPA3-SAE/WPA2-PSK** as the security mode. Configure the screen using the provided parameters. Click **Apply**.

## Wireless

**General** Guest/More AP MAC Authentication WPS WMM Others Channel Status MESH

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA3-SAE/WPA2-PSK** data encryption.

### Wireless

Wireless ☐ Keep the same settings for 2.4GHz and 5GHz wireless networks ⓘ

### Wireless Network Setup

Band 2.4GHz ▼

Wireless ☒

Channel Auto ▼ Current: 3 / 20 MHz

Bandwidth 20/40MHz ▼

Control Sideband Lower

### Wireless Network Settings

Wireless Network Name Example

Max Clients 64

☐ Hide SSID ⓘ

☒ Multicast Forwarding

Max. Upstream Bandwidth Kbps

Max. Downstream Bandwidth Kbps

Note

(1) If you are configuring the Zyxel Device from a computer connected by WIFI and you change the Zyxel Device's SSID, channel or security settings, you will lose your WIFI connection when you press **Apply**. You must change the WIFI settings of your computer to match the new settings on the Zyxel Device.

(2) If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID F8:0D:A9:0C:24:7E

### Security Level

No Security More Secure (Recommended)

Security Mode WPA3-SAE/WPA2-PSK ▼

Protected Management Frames Capable

☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password ..... ⓘ

Strength 

strong

✓

Cancel Apply

- 2 Go to the **Wireless > Others** screen. Set **802.11 Mode** to **802.11b/g/n Mixed**, and then click **Apply**.

**Wireless**

General Guest/More AP MAC Authentication WPS WMM **Others** Channel Status MESH

The configurations below are the advanced wireless settings.

RTS/CTS Threshold	<input type="text" value="2347"/>	
Fragmentation Threshold	<input type="text" value="2346"/>	
Output Power	<input type="text" value="100%"/>	▼
Beacon Interval	<input type="text" value="100"/>	ms
DTIM Interval	<input type="text" value="1"/>	ms
802.11 Mode	<input type="text" value="802.11b/g/n Mixed"/>	▼
802.11 Protection	<input type="text" value="Auto"/>	▼
Preamble	<input type="text" value="Long"/>	
Protected Management Frames	<input type="text" value="Capable"/>	▼

Cancel **Apply**

You can now use the WPS feature to establish a Wi-Fi connection between your notebook and the ZyXel Device. Now use the new security settings to connect to the Internet through the ZyXel Device using Wi-Fi.

#### 5.4.4 Enhance Security Settings on a ZyXel Device Wi-Fi Network

To enhance the security of your ZyXel Device Wi-Fi network, you need to select the strongest **Security Mode**. To do this, follow the below steps:

- 1 Go to the **Network Setting > Wireless > General** screen. In **Wireless Network Setup**, select the **Band** you want to change the **Security Mode**.

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable WPA3-SAE/WPA2-PSK data encryption.

**Wireless**

Wireless ☒ Keep the same settings for 2.4GHz and 5GHz wireless networks

Note  
To enable MLO, please enable **Keep the same setting for 2.4G and 5G WiFi networks**

MLO ☐

**Wireless Network Setup**

Band 2.4GHz

Wireless ☒

Channel Auto Current: 3 / 40 MHz

Bandwidth 20/40MHz

Control Sideband Lower

**Wireless Network Settings**

Wireless Network Name Zyxe1\_1AE1

Max Clients 64

☐ Hide SSID ⓘ

☒ Multicast Forwarding

Max. Upstream Bandwidth  Kbps

Max. Downstream Bandwidth  Kbps

Note

(1) If you are configuring the Zyxel Device from a computer connected by WiFi and you change the Zyxel Device's SSID, channel or security settings, you will lose your WiFi connection when you press **Apply**. You must change the WiFi settings of your computer to match the new settings on the Zyxel Device.

(2) If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

SSID

**Security Level**

No Security More Secure (Recommended)

☒

Security Mode WPA3-SAE

Protected Management Frames Required

☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character, or 64 hexadecimal digits ("0-9", "A-F")

Password Zyxe11234!!

Strength strong

Encryption AES


Timer 3600 sec

**Cancel** **Apply**

### 5.4.5 Connect to the Zyxel Device's Wi-Fi Network Using WPS

This section shows you how to connect a Windows 10 notebook to the Zyxel Device's Wi-Fi network using WPS. WPS (Wi-Fi Protected Setup) is a security standard that allows devices to connect to a router securely without having to enter a password.


### 5.4.5.1 WPS Push Button Configuration (PBC)

- 1 Make sure the Zyxel Device is turned on, and your notebook is within range of the Zyxel Device's Wi-Fi signal.
- 2 Log into the Web Configurator to enable the notebook to connect to the Zyxel Device's Wi-Fi network by pressing the WPS button on the Zyxel Device. Go to **Network Setting > Wireless > WPS**. Select the band you want to use to connect to the Wi-Fi network. Click the **Method 1 PBC** switch  to the right. Click **Apply**.



Wi-Fi Protected Setup (WPS) allows you to quickly set up a wireless network with strong security, without having to configure security settings manually. Select one of the WPS methods and follow the instructions to establish a WPS connection. Your device must support WPS to use this feature. We recommend using Push Button Configuration (PBC) if your device supports it.

**General**

Band 2.4GHz

WPS 

**Add a new device with WPS Method**

 **Method 1 PBC** 

**Step1.** Click WPS button WPS

**Step2.** Press the WPS button on your new wireless client device within 120 seconds


**Note**

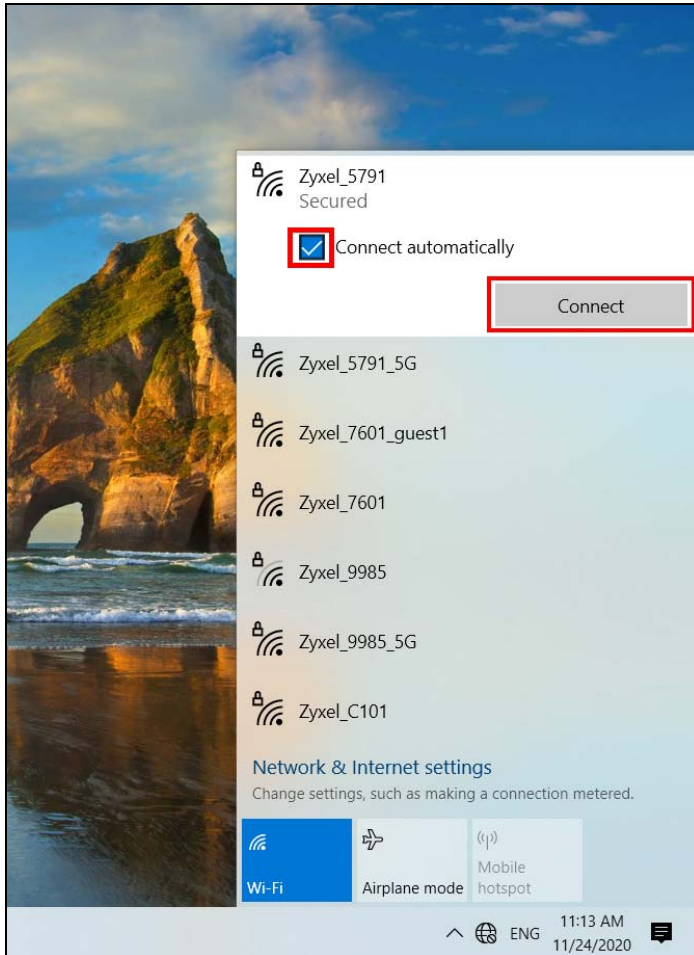
(1) If WPS is Enabled, UPnP will automatically be turned on.  
 (2) The Zyxel Device applies the security settings of the main SSID (SSID1) profile to the WPS wireless connection.  
 (3) The WPS switch is grayed out when wireless LAN is disabled.

**Cancel** **Apply**

- 3 In Windows 10, click the Network icon in the system tray to open the list of available Wi-Fi networks.

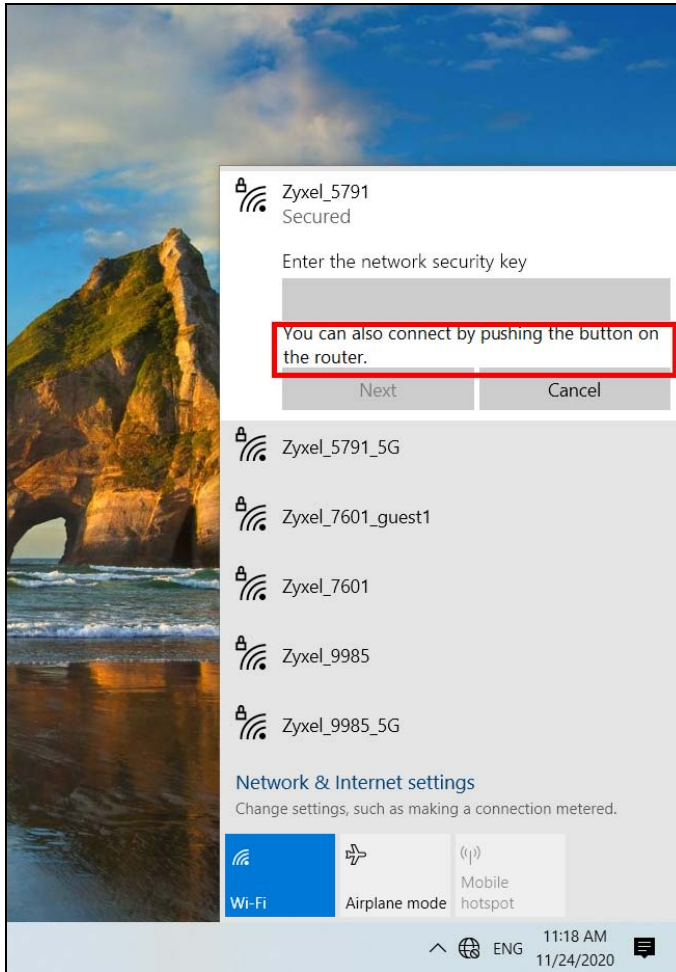


- 4 The pop-up list displays the Wi-Fi networks near you. In the screen below, locate the Zyxel Device's Wi-Fi network, **Zyxel\_5791** in this example. **Zyxel\_5791** is the default SSID shown on the Zyxel Device label. Select the **Connect automatically**  checkbox, and then click **Connect**.

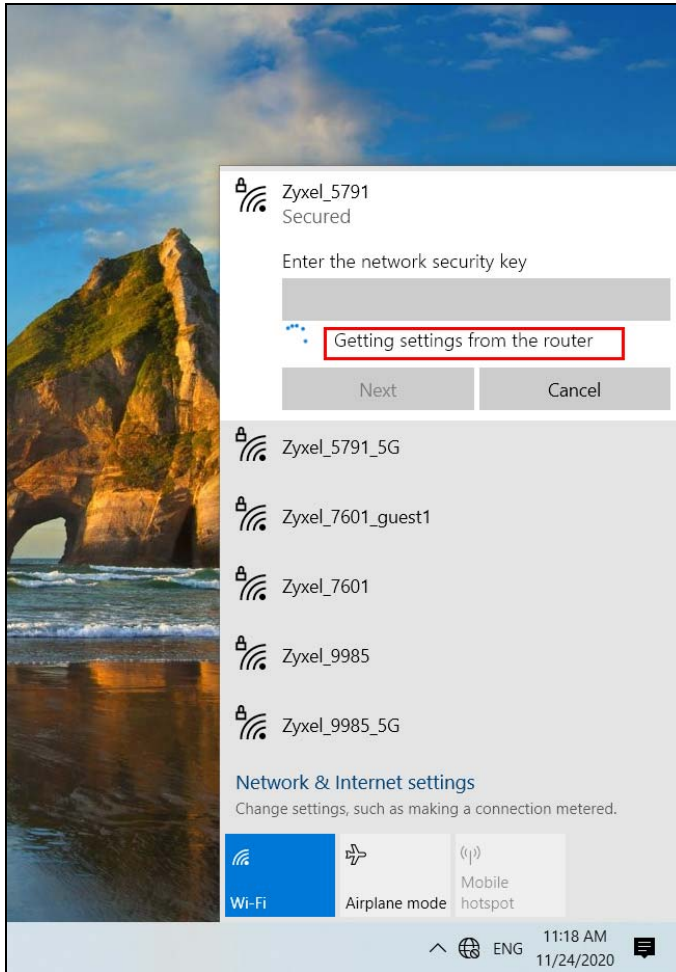


- 5 You don't need to enter the **network security key** for the Zyxel Device's Wi-Fi network because you are using the WPS button to connect to the Zyxel Device's Wi-Fi network.

Note: You must press the WPS button on the Zyxel Device within two minutes.



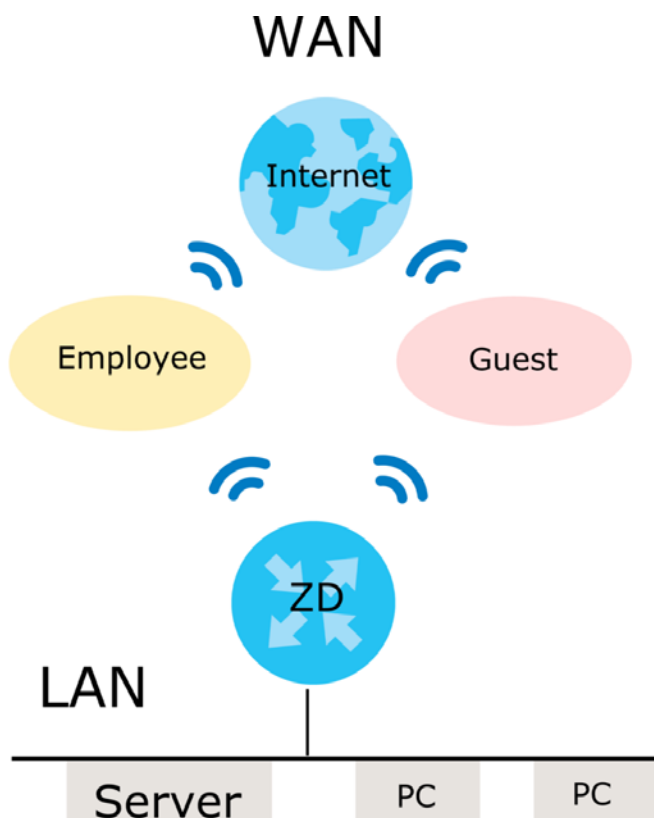
- 6 Push and hold the **WPS** button located on the Zyxel Device for two minutes or until the **Wi-Fi** or **WPS** LED starts blinking slowly. This allows the Zyxel Device to send the Wi-Fi network settings to Windows 10 using **WPS**. To see the location of the WPS button on the Zyxel Device, please refer to [WPS Button](#).
- 7 Windows 10 will display **Getting settings from the router**.



Your Windows 10 notebook can now connect securely to the Zyxel Device Wi-Fi network.

### 5.4.6 Set Up a Guest Network

The Zyxel Device authenticates the Wi-Fi device using the PIN, and then sends the Wi-Fi network settings to the device using WPS. This process may take up to 2 minutes. The Wi-Fi device is then able to connect to the Wi-Fi network securely. A company wants to create two Wi-Fi networks for different groups of users as shown in the following figure. Each Wi-Fi network has its own SSID and security mode. Both networks are accessible on both 2.4 GHz and 5 GHz Wi-Fi bands.



- Employees using the **General** Wi-Fi network group will have access to the local network and the Internet.
- Visitors using the **Guest** Wi-Fi network group with a different SSID and password will have access to the Internet only.

Use the following parameters to set up the Wi-Fi network groups.

	GENERAL	GUEST
<b>2.4 or 5G SSID</b>	Employee	Guest
<b>Security Level</b>	More Secure	More Secure
<b>Security Mode</b>	WPA3-SAE/WPA2-PSK	WPA3-Personal-Transition
<b>Pre-Shared Key</b>	ForCompanyOnly123!	Guest123456!

Use the following parameters to set up the Wi-Fi network groups.

	GENERAL	GUEST
<b>2.4 or 5G SSID</b>	Example	Guest
<b>Security Level</b>	More Secure	More Secure
<b>Security Mode</b>	WPA3-SAE/WPA2-PSK	WPA2-PSK
<b>Pre-Shared Key</b>	ForCompanyOnly123!	Guest123456!

- 1 Go to the **Network Setting > Wireless > General** screen. Use this screen to set up the company's general Wi-Fi network group. Configure the screen using the provided parameters and click **Apply**. Note that if you have employees using 2.4 GHz and 5 GHz devices, enable **Keep the same settings for 2.4GHz and 5GHz wireless networks** to use the same SSID and password. Clear it if you want to configure different SSIDs and passwords for 2.4 GHz and 5 GHz bands.

## Wireless

**General** Guest/More AP MAC Authentication WPS WMM Others Channel Status MESH

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA3-SAE/WPA2-PSK** data encryption.

### Wireless

Wireless ☐ Keep the same settings for 2.4GHz and 5GHz wireless networks ⓘ

### Wireless Network Setup

Band 2.4GHz ▼

Wireless ☒

Channel Auto ▼ Current: 3 / 20 MHz

Bandwidth 20/40MHz ▼

Control Sideband Lower

### Wireless Network Settings

Wireless Network Name Example

Max Clients 64

☐ Hide SSID ⓘ

☒ Multicast Forwarding

Max. Upstream Bandwidth Kbps

Max. Downstream Bandwidth Kbps

**Note**

(1) If you are configuring the Zyxel Device from a computer connected by WiFi and you change the Zyxel Device's SSID, channel or security settings, you will lose your WiFi connection when you press **Apply**. You must change the WiFi settings of your computer to match the new settings on the Zyxel Device.

(2) If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID F8:0D:A9:0C:24:7E

### Security Level

No Security More Secure (Recommended)

Security Mode WPA3-SAE/WPA2-PSK ▼

Protected Management Frames Capable

☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password ..... ⓘ

Strength 

strong

✓ ⓘ

Cancel Apply

- Go to the **Network Setting > Wireless > Guest/More AP** screen. Click the **Modify** icon to configure the second Wi-Fi network group. A **Home Guest** can access the Internet and other **Home Guest** Wi-Fi clients on the same Wi-Fi network. They cannot communicate with wired devices connected to the Zyxel Device's LAN. An **External Guest** can just access the Internet through the Zyxel Device.

**Wireless**

General **Guest/More AP** MAC Authentication WPS WMM Others Channel Status MESH

This screen allows you to configure a guest wireless network that allows access to the Internet only through the Zyxel Device. You can also configure additional wireless networks, each with different security settings, in this screen.

Band: 2.4GHz

#	Status	SSID	Security	Guest WLAN	Modify
1	⚡	ZyxeL_F6D8_guest1	WPA3-Personal-Transition	External Guest	
2	⚡	ZyxeL_F6D8_guest2	WPA3-Personal-Transition	External Guest	
3	⚡	ZyxeL_F6D8_guest3	WPA3-Personal-Transition	External Guest	

- On the **Guest/More AP** screen, click the **Modify** icon to configure the other Guest Wi-Fi network group. Configure the screen using the provided parameters and click **OK**.

More AP Edit

Use this screen to create Guest and additional wireless networks with different security settings.

Wireless Network Setup

Wireless

Wireless Network Settings

Wireless Network Name

Guest

☐

Hide SSID

☒

Guest WLAN

Access Scenario

External Guest

Max. Upstream Bandwidth

Kbps

Max. Downstream Bandwidth

Kbps

Note

If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID

00:00:00:00:00:00

SSID Subnet

Security Level

No Security

More Secure  
(Recommended)

Security Mode

WPA2-PSK

Protected Management Frames

Capable

☐

Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character, or 64 hexadecimal digits ("0-9", "A-F")

Password

Guest123456!

Strength

strong



Cancel

OK

- 4** Check the status of **Guest** in the **Guest/More AP** screen. A yellow bulb under **Status** means the SSID is active and ready for Wi-Fi access.

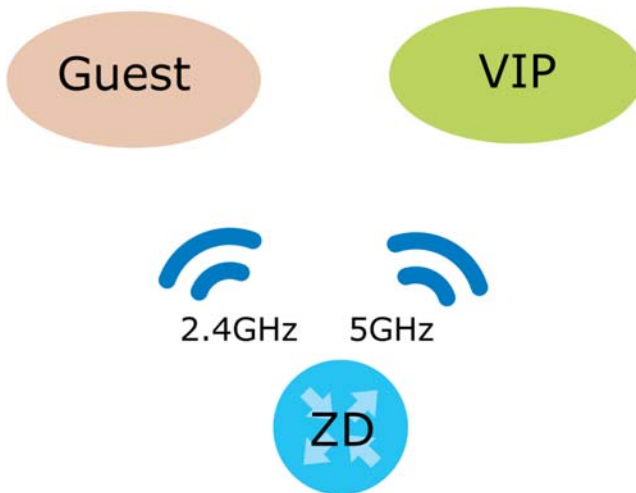
General **Guest/More AP** MAC Authentication WPS WMM Others Channel Status MESH

This screen allows you to configure a guest wireless network that allows access to the Internet only through the Zyxel Device.

#	Status	SSID	Security	Guest WLAN	Modify
1		Guest	WPA2-Personal	External Guest	

### 5.4.7 Set Up Two Guest Wi-Fi Networks on Different Wi-Fi Bands

In this example, a company wants to create two Guest Wi-Fi networks: one for the **Guest** group and the other for the **VIP** group as shown in the following figure. Each network will have its SSID and security mode to access the internet.



- The **Guest** group will use the 2.4 GHz band.
- The **VIP** group will use the 5 GHz band.

The Company will use the following parameters to set up the Wi-Fi network groups.

Table 41 Wi-Fi Settings Parameters Example

BAND	2.4 GHZ	5 GHZ
SSID	Guest	VIP
Security Mode	WPA2-PSK	WPA3-SAE/WPA2-PSK
Pre-Shared Key	Guest123456!	Zyxel1234@@!

- 1 Go to the **Wireless > General** screen and set **Band** to **2.4GHz** to configure 2.4 GHz Guest Wi-Fi settings for **Guest**. Click **Apply**.

Note: You will not be able to configure the 2.4 GHz and 5 GHz Guest Wi-Fi settings separately if **Keep the same settings for 2.4GHz and 5GHz wireless networks** is enabled.

**Wireless**

**General** Guest/More AP MAC Authentication WPS WMM Others Channel Status

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA2-PSK** data encryption.

**Wireless**

☐ Keep the same settings for 2.4G and 5G wireless networks

**Wireless Network Setup**

Band: 2.4GHz

Wireless: ☒

Channel: Auto Current: 3 / 20 MHz

Bandwidth: 20/40MHz

Control Sideband: Lower

**Wireless Network Settings**

Wireless Network Name: Guest

Max Clients: 32

☐ Hide SSID ⓘ

☒ Multicast Forwarding

Max. Upstream Bandwidth:  Kbps

Max. Downstream Bandwidth:  Kbps

- 2 Go to the **Wireless > Guest/More AP** screen and click the **Modify** icon. The following screen appears. Configure the **Security Mode** and **Password** using the provided parameters and click **OK**.

More AP Edit

Use this screen to create Guest and additional wireless networks with different security settings.

**Wireless Network Setup**

Wireless ☒

**Wireless Network Settings**

Wireless Network Name

☐ Hide SSID

☒ Guest WLAN

Access Scenario

Max. Upstream Bandwidth

Kbps

Max. Downstream Bandwidth

Kbps

Note

If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID

SSID Subnet ☐

**Security Level**

No Security

More Secure (Recommended)

Protected Management Frames

☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character, or 64 hexadecimal digits ("0-9", "A-F")

Password

Strength 

strong

Cancel

OK

The 2.4 GHz **Guest** Wi-Fi network is now configured.

**Wireless**

General **Guest/More AP** MAC Authentication WPS WMM Others Channel Status MESH

This screen allows you to configure a guest wireless network that allows access to the Internet only through the Zyxel Device.

#	Status	SSID	Security	Guest WLAN	Modify
1		Guest	WPA2-Personal	External Guest	

- 3 Go to the **Wireless > General** screen and set **Band** to **5GHz** to configure the 5G Guest Wi-Fi settings for **VIP**. Click **OK**.

**Wireless**

**General** Guest/More AP MAC Authentication WPS WMM Others Channel Status

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA2-PSK** data encryption.

**Wireless**

☐ Keep the same settings for 2.4G and 5G wireless networks

**Wireless Network Setup**

Band

Wireless ☒

Channel  Current: 60 / 160 MHz

Bandwidth

Control Sideband

**Wireless Network Settings**

Wireless Network Name

Max Clients

☐ Hide SSID

☒ Multicast Forwarding

Max. Upstream Bandwidth  Kbps

Max. Downstream Bandwidth  Kbps

- 4 Go to the **Wireless > Guest/More AP** screen and click the **Modify** icon. The following screen appears. Configure the **Security Mode** and **Password** using the provided parameters and click **OK**.

**More AP Edit**

Use this screen to create Guest and additional wireless networks with different security settings.

**Wireless Network Setup**

Wireless ☒

**Wireless Network Settings**

Wireless Network Name

☐ Hide SSID

☒ Guest WLAN

Access Scenario

Max. Upstream Bandwidth  Kbps

Max. Downstream Bandwidth  Kbps

**Note**

If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID

SSID Subnet ☐

**Security Level**

No Security More Secure  
(Recommended)

Security Mode

Protected Management Frames

☐ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character, or 64 hexadecimal digits ("0-9", "A-F")

Password

Strength 

strong

Cancel **OK**

The 5G **VIP** Wi-Fi network is now configured.

**Wireless**

General **Guest/More AP** MAC Authentication WPS WMM Others Channel Status MESH

This screen allows you to configure a guest wireless network that allows access to the Internet only through the Zyxel Device.

#	Status	SSID	Security	Guest WLAN	Modify
1		VIP	WPA2-Personal	External Guest	

## 5.4.8 Configure the Channel and Bandwidth for Each Wi-Fi Band

For optimal Wi-Fi network performance, you can change the bandwidth and channel for a specific band to improve the throughput and minimize the interference. You can refer to [Recommended Application for Each Band](#) for the recommended setup.

In this tutorial, you want to configure the channel to 6 and bandwidth to 20 MHz for 2.4 GHz band.

- 1 Go to **Network Setting > Wireless > General**.
- 2 In **Band**, select **2.4GHz** from the drop-down list.

**WiFi Network Setup**

Band: 2.4GHz

WiFi: ☒

Channel: 6

Bandwidth: 20MHz

Current : 6 / 20 MHz

- 3 In **Bandwidth**, select **20MHz** from the drop-down list.

**WiFi Network Setup**

Band: 2.4GHz

WiFi: ☒

Channel: 6

Bandwidth: 20MHz

Current : 6 / 20 MHz

- 4 In **Channel**, select **6** from the drop-down list.

**WiFi Network Setup**

Band: 2.4GHz

WiFi: ☒

Channel: 6

Bandwidth: 20MHz

Current : 6 / 20 MHz

The table below shows the recommended application for each band, along with the suggested channel and bandwidth.

Table 42 Recommended Application for Each Band

BAND	BANDWIDTH	CHANNEL	APPLICATION
2.4 GHz	20 MHz	1, 6, 11	Web browsing, email, IoT (Internet of Things)

Table 42 Recommended Application for Each Band (continued)

BAND	BANDWIDTH	CHANNEL	APPLICATION
5 GHz	40 MHz	36, 40, 44, 48	HD streaming, online meetings
	80 MHz	36, 40, 44, 48 or 52-128	4K or 8K streaming, multiplayer gaming

Note: If you are still unsure about this configuration, you can set the **Channel** to **Auto**, allowing the Zyxel Device to automatically determine the proper channel for the selected band.

## 5.5 Cellular Network Setup

This section shows you how to:

- [Set Up a Cellular Network Connection](#)

### 5.5.1 Set Up a Cellular Network Connection



You can set up a cellular WAN connection as a backup if the primary WAN connection fails. To do this, use a cellular dongle and your Internet Service Provider's (ISP) information to configure the Zyxel Device. The WAN connection priority of the Zyxel Device is listed below from highest to lowest:

Table 43 Zyxel Device WAN Connection Priority

AX Series	DX Series	EX SERIES	PX Series
SFP	SFP	SFP	PON WAN
Ethernet WAN	DSL	Ethernet WAN	Ethernet WAN
Cellular WAN	Ethernet WAN	Cellular WAN	Cellular WAN
	Cellular WAN		

Note: Disconnect the DSL and Ethernet WAN ports to use the cellular dongle as your primary WAN connection, as the Zyxel Device automatically uses a wired WAN connection when available.

To set up the cellular WAN with a cellular dongle, follow the steps below:

- 1 Connect a cellular dongle to the USB port on the Zyxel Device.
- 2 Log into the Web Configurator. Go to **Network Setting > Broadband > Cellular Backup**.
- 3 In **General**, click the **Cellular Backup** switch  to the right to have the Zyxel Device use the cellular connection as your WAN or a backup when the wired WAN connection fails.
- 4 Click the **Ping Check** switch  to the right to have the Zyxel Device verify the primary WAN connection status with a ping test. You can configure the ping frequency and the number of consecutive failures before triggering cellular backup. Select **Ping Default Gateway** to have the Zyxel Device ping the default gateway IP address of the primary WAN interface.

The USB port of the Zyxel Device allows you to attach a cellular dongle to wirelessly connect to a cellular network for Internet access. You can have the Zyxel Device use the cellular WAN connection as a backup to keep you online if the primary WAN connection fails for **Consecutive Fail** times. Consult your cellular service provider to configure the settings in this screen. Disconnect the DSL/Ethernet/Fiber WAN ports to use the cellular dongle as your primary WAN connection, as the Zyxel Device automatically uses a wired WAN connection when available.

### General

Cellular Backup

☒

Ping Check

☒

Check Cycle

Every

60

(20~180 Sec)

Consecutive Fail

3

(2~5 times)

☒ Ping Default Gateway

☐ Ping Host

8.8.8.8

(Host name or IP address)

### Cellular Connection Settings

Card Description

N/A

Username

(Optional)

Password

☐

(Optional)

Authentication

Auto

▼

PIN

(Optional) (Only for unlock PIN next time)

(PIN remaining authentication times)

Dial String

\*99#

APN

internet

Connection

On Demand

▼

Max Idle Timeout

60

(minutes)[1-4320]

☒ Obtain an IP Address Automatically

☐ Use the Following Static IP Address

☒ Obtain DNS Info Dynamically

☐ Use the Following Static DNS IP Address

Enable e-mail Notification

☐

**Note**  
Entering a wrong PIN code three times will lock the SIM card in your cellular dongle.

Cancel

Apply

- 5 In **Cellular Connection Settings**, enter the SIM card information your ISP provides. Select **On Demand** in the **Connection** drop-down list and enter **60** in the **Max Idle Timeout** field to disconnect the cellular WAN after the connection is idle for **60** minutes. Select **Obtain an IP Address Automatically** and **Obtain DNS Info Dynamically** to automatically get the IP address and DNS server addresses from your ISP.
- 6 To notify clients when the cellular connection is activated, click the **Enable e-mail Notification** switch ☒ to the right. In the below example, select the **Mail Account myemailaddress@gmail.com** configured in **Maintenance > E-mail Notification**. Set **Cellular Backup** as the **Cellular Backup e-mail Title** and enter **employee1@gmail.com** in the **Send Notification to E-mail** field.

Note: Entering the PIN code incorrectly three times will lock the SIM card in your cellular dongle.

The USB port of the Zyxel Device allows you to attach a cellular dongle to wirelessly connect to a cellular network for Internet access. You can have the Zyxel Device use the cellular WAN connection as a backup to keep you online if the primary WAN connection fails for **Consecutive Fail** times. Consult your cellular service provider to configure the settings in this screen. Disconnect the DSL/Ethernet/Fiber WAN ports to use the cellular dongle as your primary WAN connection, as the Zyxel Device automatically uses a wired WAN connection when available.

**General**

Cellular Backup ☒

Ping Check ☐

**Cellular Connection Settings**

Card Description N/A

Username  (Optional)

Password  (Optional)

Authentication  (Optional)

PIN  (Optional) (Only for unlock PIN next time)

(PIN remaining authentication times)

Dial String

APN

Connection

Max Idle Timeout  (minutes)[1-4320]

☒ Obtain an IP Address Automatically

☐ Use the Following Static IP Address

☒ Obtain DNS Info Dynamically

☐ Use the Following Static DNS IP Address

Enable e-mail Notification ☒


Mail Account

Cellular Backup e-mail Title

Send Notification to E-mail

Note

Entering a wrong PIN code three times will lock the SIM card in your cellular dongle.

- 7 Click this icon  to show the **Budget Setup** section. Click the **Enable Budget Control** switch ☒ to the right to enable **Budget Setup**. In the example below, **Time Budget** is set to **10 hours** per month and **Data Budget** is set to **100 Mbytes (Download/Upload)** per month for the installed SIM card.
- 8 Select **last** in the drop-down list to **Reset all budget counters on last day of the month** for the Zyxel Device. You can go to **Maintenance > Time** to configure the Zyxel Device's time server.
- 9 In the example below, select the checkboxes ☒ and enter **30** for the **Time Budget** and **Data Budget** percentages in **Actions before over budget**. In the **Current Cellular Connection Actions** drop-down list, select **Drop** to disconnect the **Current Cellular Connection** when it exceeds the budget.
- 10 To notify clients when the cellular connection exceeds the budget, click the **Enable e-mail Notification** switch ☒ to the right. In the below example, select the **Mail Account** **myemailaddress@gmail.com** configured in **Maintenance > E-mail Notification**. Set **Cellular Backup** as the **Cellular Backup e-mail Title** and enter **employee1@gmail.com** in the **Send Notification to E-mail** field. Select the **Enable Log: Interval** checkbox ☒ and set **10** minutes as the interval for sending log e-mails.

**Budget Setup**

Enable Budget Control ☒

☒ Time Budget 10 hours per month

☒ Data Budget 100 Mbytes Download/Upload per month

☐ Data Budget 10000 kPackets Download/Upload per month

Reset all budget counters on last day of the month

**Reset time and data budget counters**

Actions before over budget

☒ Data Budget 30 % of time budget

☒ Data Budget 30 % of data budget (Mbytes)

☐ Data Budget 30 % of data budget (Packets)

Actions when over budget

Current Cellular Connection Keep

Actions

Enable e-mail Notification ☒

Mail Account myemailaddress@gmail.com

Cellular Backup e-mail Title Cellular Backup

Send Notification to E-mail employee1@gmail.com

☒ Enable Log: Interval 60 minutes

**Note**

If you select **Drop** in the **Current Cellular Connection** field, the will drop the Zyxel Device cellular WAN connection when the **Time Budget** or **Data Budget** is reached. It may take some time for the cellular WAN connection to be disconnected when the **Time Budget** or **Data Budget** is reached.

Cancel **Apply**

The cellular WAN connection may not disconnect immediately after the **Time Budget** or **Data Budget** is reached.

- When you finish all the configurations, click **Apply**. For more details about cellular backup, please refer to [Cellular Backup](#).

## 5.6 USB Applications

This section shows you how to:

- [Set Up File Sharing on Your Zyxel Device](#)
- [Access Your Shared Files From a Computer](#)
- [Configure the Zyxel Device as a Media server](#)

### 5.6.1 File Sharing

This section shows you how to create a shared folder on your Zyxel Device through a USB device and allow others to access the shared folder with File Sharing services.

### 5.6.1.1 Set Up File Sharing on Your Zyxel Device

- 1 Before enabling file sharing in the Zyxel Device, please set up your shared folders beforehand in your USB device.
- 2 Connect your USB device to the USB port of the Zyxel Device.
- 3 Go to the **Network Setting > USB Service > File Sharing** screen. Enable **File Sharing Services** and click **Apply** to activate the file sharing function. The Zyxel Device automatically adds your USB device to the **Information** table.

**USB Service**

FileSharing MediaServer

The device can share Files from your USB flash drive or disk when you attach it to the USB port. You may Start from deciding which folders in the USB disks to share and which users can access the shared folders.

**Information**

Volume	Capacity	Used Space
usb1_sda1	0 MB	0 MB

**Server Configuration**

File Sharing Services ☒

**Share Directory List**

+ Add New Share

Active	Status	Share Name	Share Path	Share Description	Modify

**Account Management**

+ Add New User

Status	User Name
	admin

Cancel
Apply

- 4 Click **+ Add New Share** to add a new share.

### USB Service

**FileSharing** MediaServer

The device can share Files from your USB flash drive or disk when you attach it to the USB port. You may Start from deciding which folders in the USB disks to share and which users can access the shared folders.

**Information**

Volume	Capacity	Used Space
usb1_sda1	0 MB	0 MB

**Server Configuration**

File Sharing Services ☒

**Share Directory List**

[+ Add New Share](#)

Active	Status	Share Name	Share Path	Share Description	Modify

**Account Management**

[+ Add New User](#)

Status	User Name
	admin

[Cancel](#)
[Apply](#)

**5** The **Add New Share** screen appears.

- Select your USB device from the **Volume** drop-down list box.
- Enter a **Description** name for the added share to identify the device.
- Click **Browse** and the **Browse Directory** screen appears.

### Add New Share

Volume: usb1\_sda1

Share Path: BobShare

Description: Bob

Access Level: Public

[Browse](#)

[Cancel](#)
[OK](#)

- On the **Browse Directory** screen, select the folder that you want to add as a share. In this example, select **BobShare** and then click **OK**.

Select	Type	Name
<input checked="" type="radio"/>	Folder	BobShare
<input type="radio"/>	Folder	JoshShare

Cancel OK

- In **Access Level**, select **Public** to let the share to be accessed by all users connected to the Zyxel Device. Otherwise, select **Security** to let the share to be accessed by specific users to access only. Click **OK** to save the settings.

Volume: usb1\_sda1

Share Path:  Browse

Description:

Access Level: Security

Allowed	User Name
<input type="checkbox"/>	admin

Cancel OK

- 6 To set **Access level** to **Security**, you need to create one or more users accounts. Under **Account Management**, click **+ Add New User** to open the **User Account** screen.

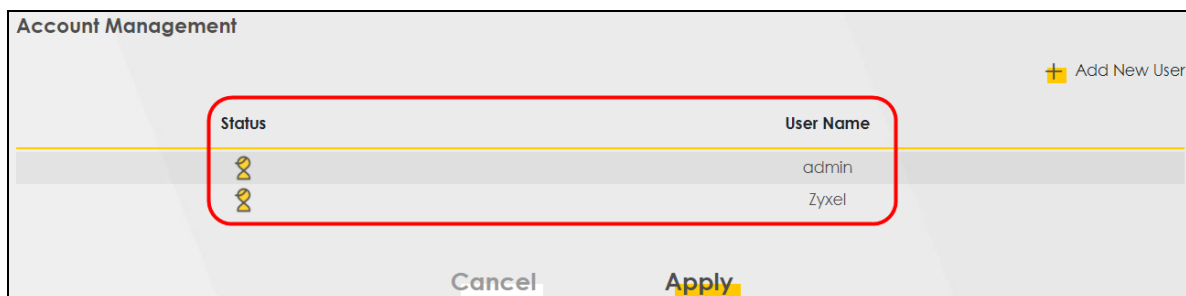
Account Management

+ Add New User

Status	User Name
🔒	admin

Cancel Apply

- 7 After you create a new user account, the screen looks like the following.



- 8 File sharing is now configured. You can see the USB storage device listed in the table below.

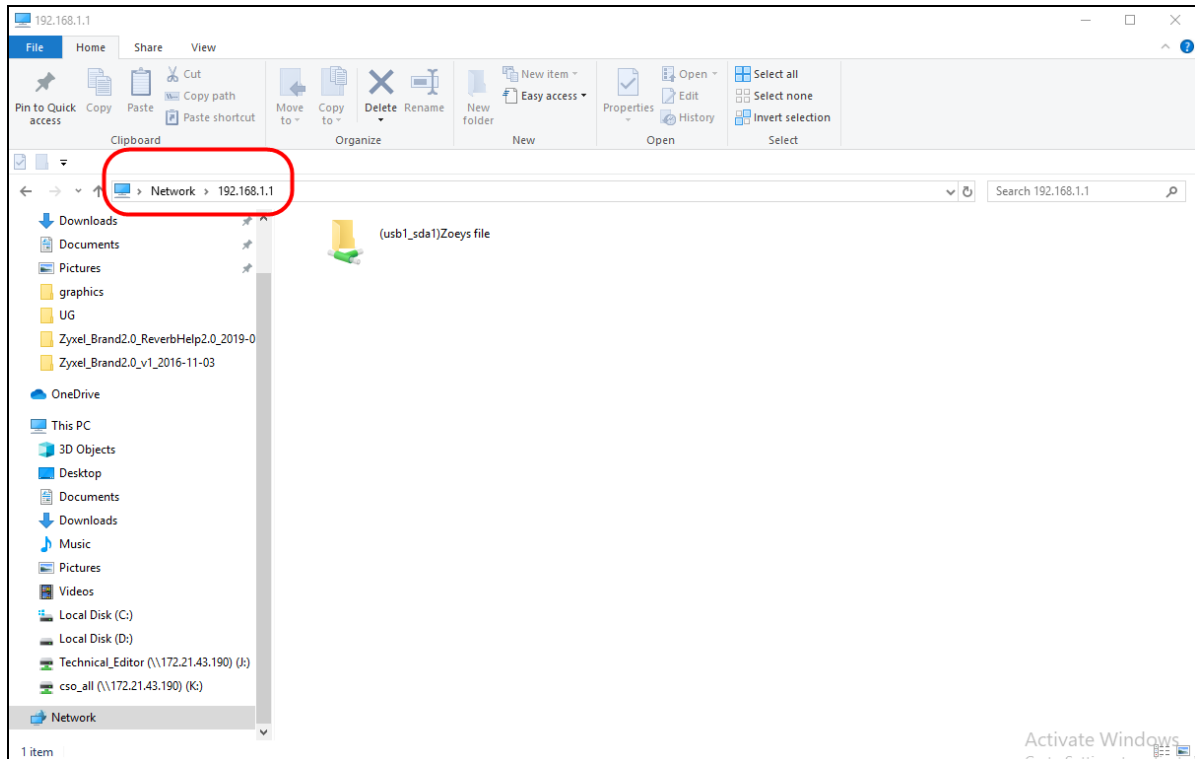
Active	Status	Share Name	Share Path	Share Description	Modify
<input checked="" type="checkbox"/>		BobShare	/mnt/usb1_sda1/BobShare	Bob	
<input checked="" type="checkbox"/>		JoshShare	/mnt/usb1_sda1/JoshShare	Josh	

### 5.6.1.2 Access Your Shared Files From a Computer

You can use Windows Explorer to access the USB storage devices connected to the Zyxel Device.

Note: This example shows you how to use Microsoft Windows 10 to browse shared files in a share called (usb1\_sda)Zoeys file. Refer to your operating system's documentation for how to browse your file structure.

- 1 Open Windows Explorer.
- 2 In the Windows Explorer's address bar, enter a double backslash "\\" followed by the IP address of the Zyxel Device (the default IP address of the Zyxel Device is 192.168.1.1)



- 3 Double-click on **(usb1\_sda)Zoeys file**, and then enter the share's username and password if prompted.
- 4 After you access **(usb1\_sda)Zoeys file** through your Zyxel Device, you do not have to log in again unless you restart your computer.

## 5.6.2 Media Server

Use the media server feature to play files on a computer or on your television.

This section shows you how the media server feature works using the following:

- Microsoft (MS) Windows Media Player  
Media Server works with Windows 10. Make sure your computer is able to play media files (music, videos and pictures).
- A digital media adapter  
You need to set up the media adapter to work with your television (TV).

Before you begin, connect the USB storage device containing the media files you want to play to the USB port of your Zyxel Device.

### 5.6.2.1 Configure the Zyxel Device as a Media server

To use your Zyxel Device as a media server, follow the steps below.

- 1 Go to the **Network Setting > USB Service > Media Server** screen.

**USB Service**

File Sharing **Media Server**

The media server feature lets anyone on your network play video, music, and photos from the USB storage device connected to your Zyxel Device without having to copy them to another computer. The Zyxel Device can function as a DLNA-compliant media server, where the Zyxel Device streams files to DLNA-compliant media clients like Windows Media Player. The Digital Living Network Alliance (DLNA) is a group of personal computer and electronics companies that works to make products compatible in a home network.

Media Server ☐

Interface Default

Volume All USB Devices

Media Library Path /mnt/ Browse

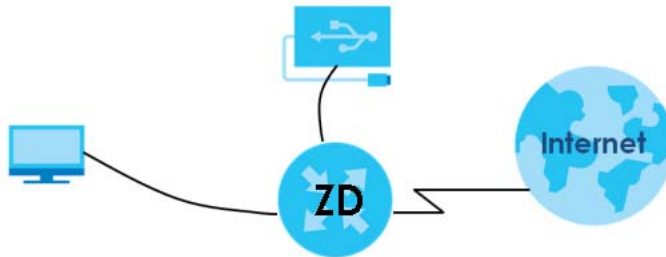
Cancel Apply

- 2 Enable **Media Server**, and then select an interface on which you want to enable the media server function.
- 3 Enter the path clients use to access the media files on a USB storage device connected to the Zyxel Device, and click **Apply**.

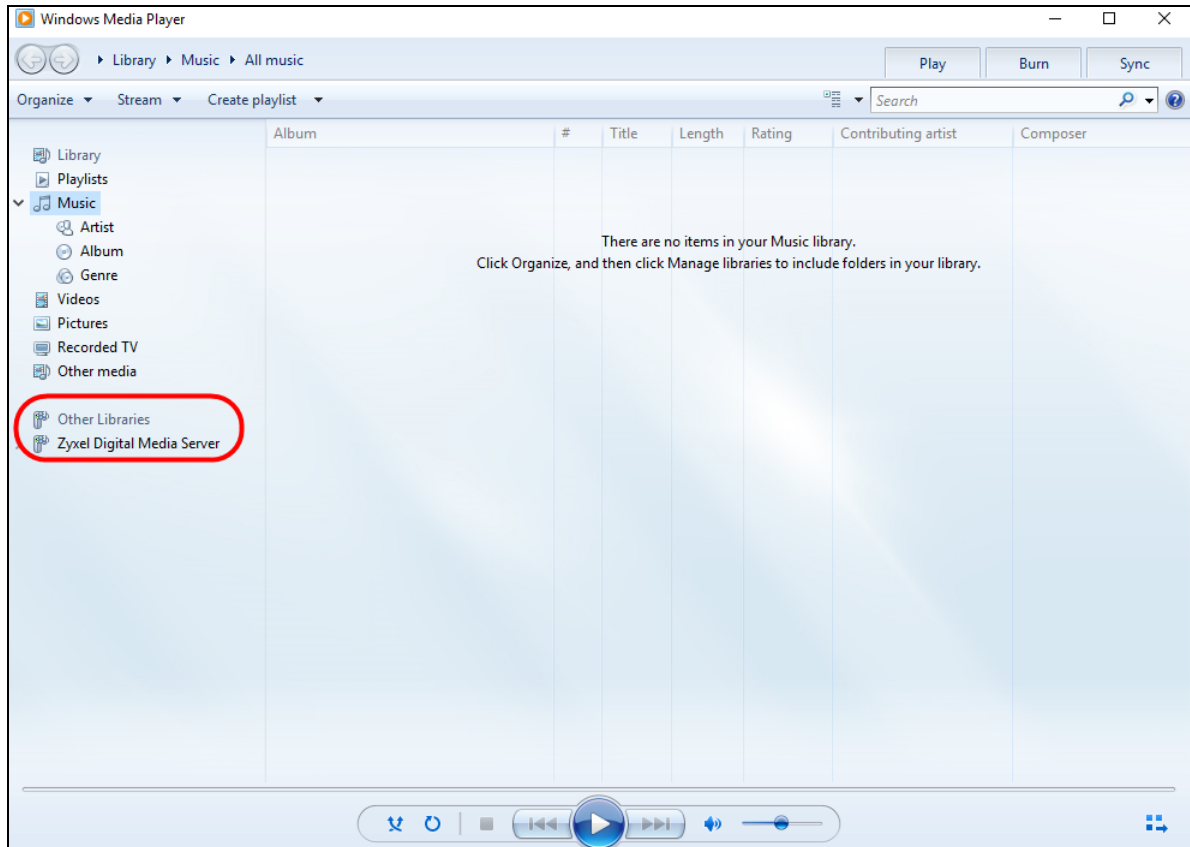
This enables DLNA-compliant media clients to play the video, music and image files in your USB storage device.

### 5.6.2.2 Playing Media Using Windows Media Player on Windows 10

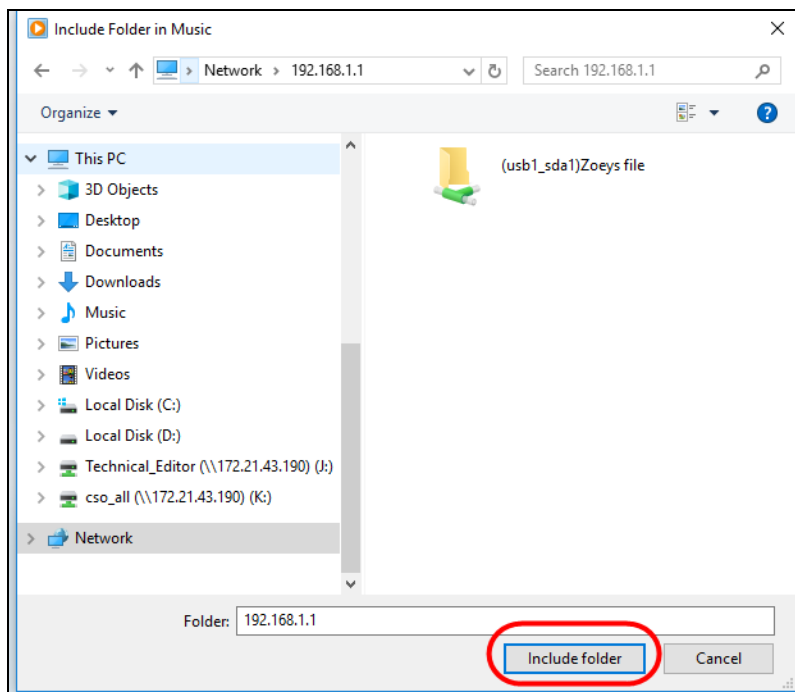
This section shows you how to play the media files on the USB storage device connected to your Zyxel Device using Windows Media Player.



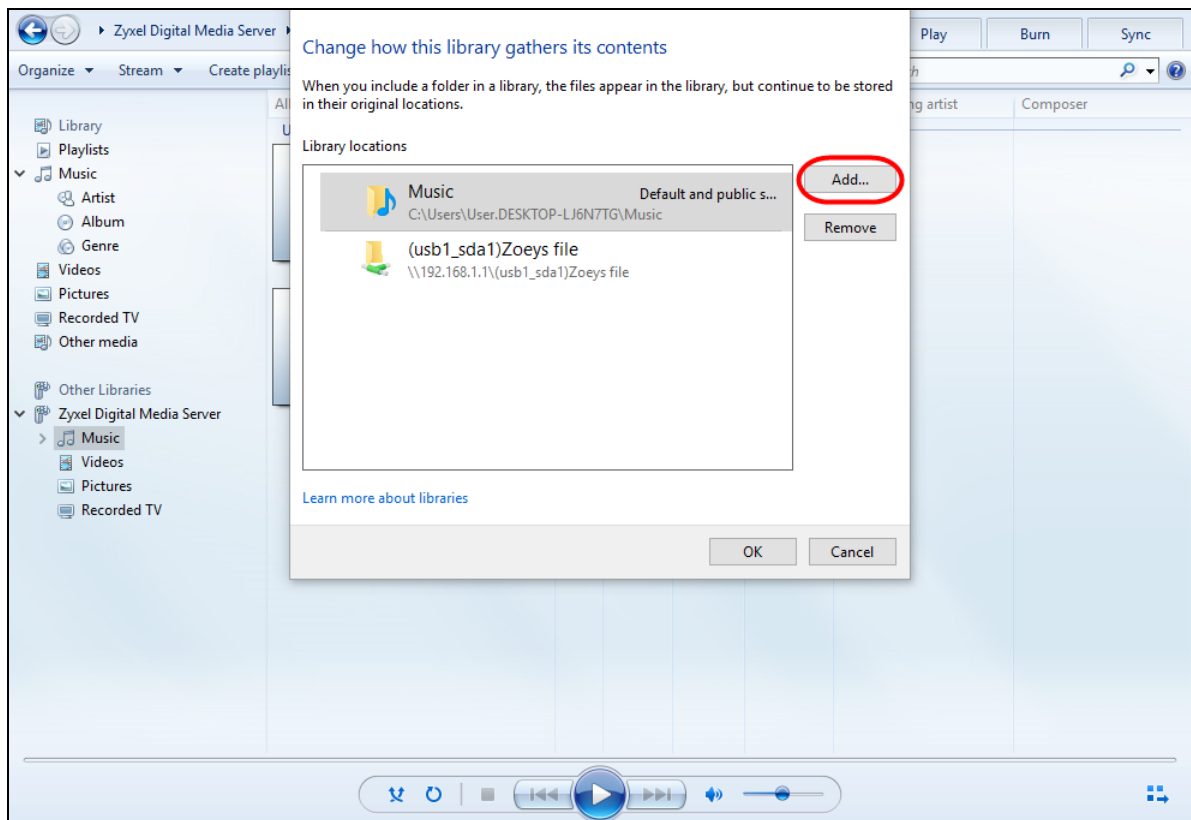
- 1 Open Windows Media Player. It automatically detects the Zyxel Device.



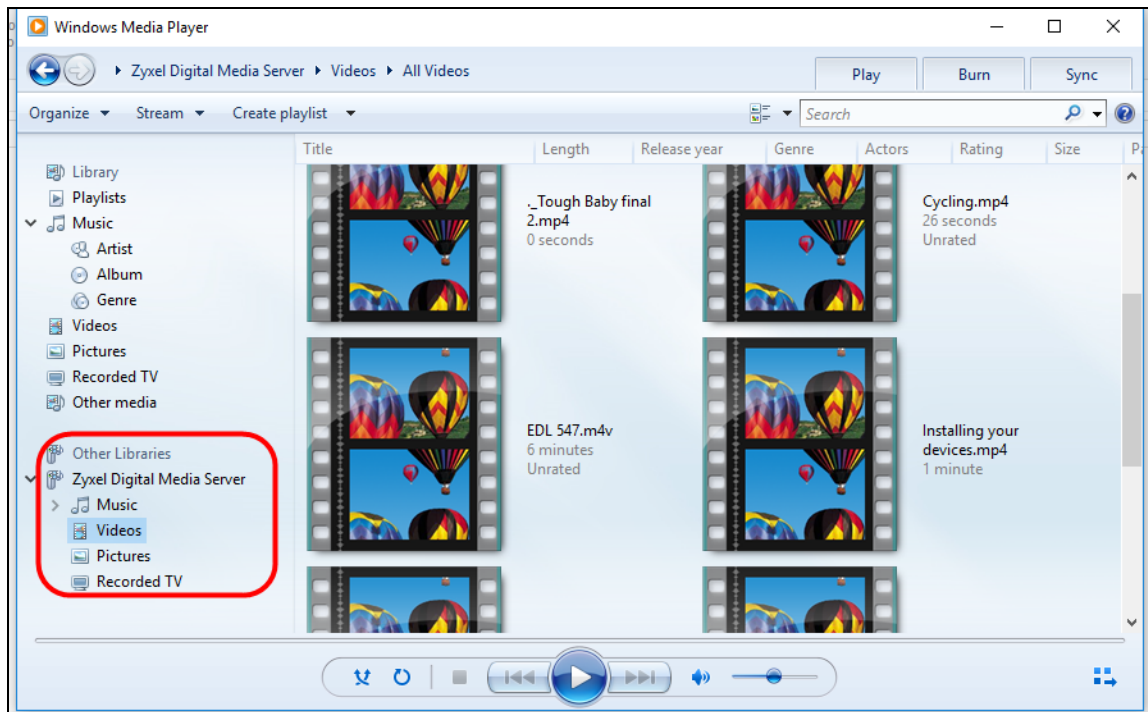
- 2 If you cannot see the Zyxel Device in the left panel as shown above, go to **Organize > Manage Libraries > Music > Add** on the Windows Media Player Home screen. In the Windows Explorer's address bar, enter **\\192.168.1.1**. The following screen appears. Select the folder containing the media you wish to upload to Windows Media Player, and then click **Include Folder**.



- 3 Select the shared folder, and then click **Add** to add it to your Media Library. Click **OK** to save the settings.



- 4 In the right panel, you can browse and play the files available in the USB storage device based on the category (**Music**, **Video**, **Pictures**, **Recorded TV**) you selected.

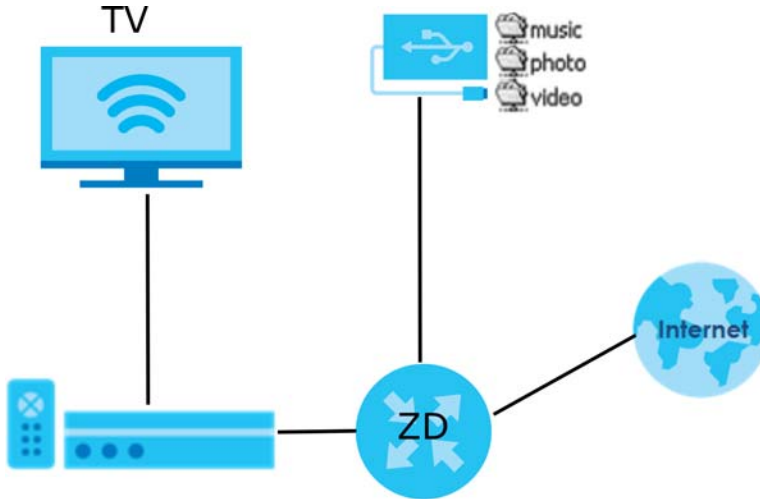


### 5.6.2.3 Using a Digital Media Player

This section shows you how you can use the Zyxel Device with a hardware digital media player to play media files stored in the USB storage device on your TV screen.

Note: For this tutorial, your digital media player is already connected to the TV.

- 1 Connect the digital media player to an available LAN port on your Zyxel Device.



- 2 Turn on the TV and wait for the digital media player **Home** screen to appear. Select the Zyxel Device as your media server.





- 3 The screen shows you the list of available media files in the USB storage device. Select the file you want to open and push the **Play** button on the remote control.



## 5.7 Network Security

This section shows you how to:

- [Configure a Firewall Rule](#)
- [Configure a Schedule for Firewall ACL Rules](#)
- [Set Up Home Security](#)
- [Set Up Parental Control](#)
- [Configure a MAC Address Filter for Wired LAN Connections](#)
- [Configure a MAC Address Filter for Wi-Fi Clients](#)

### 5.7.1 Configure a Firewall Rule

You can enable the firewall to protect your LAN computers from malicious attacks from the Internet.

- 1 Go to the **Security > Firewall > General** screen.
- 2 Select **IPv4 Firewall/IPv6 Firewall** to enable the firewall, and then click **Apply**.

**General** Protocol Access Control DoS

The firewall blocks unauthorized access to your network. Drag and drop the indicator to set a security level. Also note that a higher firewall level means more restrictions to the Internet activities you want to perform.

IPv4 Firewall ☒

IPv6 Firewall ☒

Low Medium (Recommended) High

	Low	Medium (Recommended)	High
LAN to WAN	✓	✓	✗
WAN to LAN	✓	✗	✗

Note

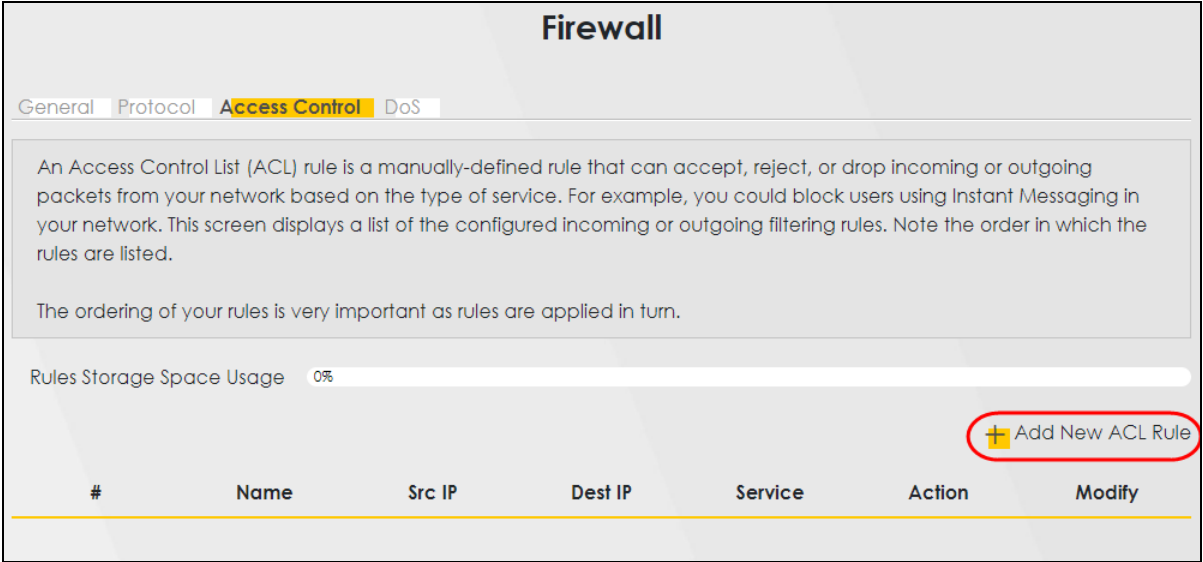
(1) LAN to WAN: Allow access to all internet services

(2) WAN to LAN: Allow access from other computers on the internet

(3) When the security level is set to "High", access to the following services is allowed:  
Telnet, FTP, HTTP, HTTPS, DNS, IMAP, POP3, SMTP and IPv6 Ping

Cancel Apply

- 3 Open the **Access Control** screen, click **+ Add New ACL Rule** to create a rule.



- 4 Use the following fields to configure and apply a new ACL (Access Control List) rule.

**Add New ACL Rule**

Active ☒

Filter Name

Order

Select Source IP Address

Source IP Address  [/prefix length]

Select Destination Device

Destination IP Address  [/prefix length]

MAC Address

IP Type

Select Service

Protocol

Custom Source Port   -

Custom Destination Port   -

Policy

Direction

Enable Rate Limit ☐

packet(s) per  (1-512)

Scheduler Rules

- **Active:** Click this button to the right to enable this rule.
- **Filter Name:** Enter a name to identify the firewall rule.
- **Source IP Address:** Enter the IP address of the **computer** that initializes traffic for the application or service.
- **Destination IP Address:** Enter the IP address of the computer to which traffic for the application or service is entering.
- **Protocol:** Select the protocol (**ALL**, **TCP/UDP**, **TCP**, **UDP**, **ICMP** or **ICMPv6**) used to transport the packets.
- **Policy:** Select whether to (**ACCEPT**, **DROP**, or **REJECT**) the packets.
- **Direction:** Select the direction (**WAN to LAN**, **LAN to WAN**, **WAN to ROUTER**, or **LAN to ROUTER**) of the traffic to which this rule applies.

- 5 Select **Enable Rate Limit** to limit the number of requests a client can make within a specific time period. Click **OK**.

## 5.7.2 Configure a Schedule for Firewall ACL Rules

This section shows you how to create a Scheduler Rule and apply it to a Firewall ACL Rule to block employees' access to Youtube during work hours.

### Add New Scheduler Rule screen

- 1 Go to **Security > Scheduler Rule > + Add New Rule**

- 2 In the **Add New Schedule Rule** screen:
  - Enter **WorkHours** for the **Rule Name**.
  - Under **Day**, select **Monday to Friday**.
  - Set **Time of Day Range** to **08:00 to 18:00**.
  - Click **OK** to save.

### Add New ACL Rule Screen

- 3 Go to **Security > Firewall > Access Control > + Add New ACL Rule**

**Firewall**

General ☐ Protocol ☐ **Access Control** ☐ Dos ☐

An Access Control List (ACL) rule is a manually-defined rule that can accept, reject, or drop incoming or outgoing packets from your network. This screen displays a list of the configured incoming or outgoing filtering rules.

Rules Storage Space Usage 0%

[+ Add New ACL Rule](#)

#	Status	Name	Src IP	Dest IP	Service	Action	Modify
---	--------	------	--------	---------	---------	--------	--------

**4** In the **Add New ACL Rule** screen:

- Click the **Active** button to the right to enable this rule.
- Enter **YT\_WorkHours** for the **Filter Name**.
- Set **Source IP Address** to your office's internal network.
- Use nslookup to find Youtube's IP address and set the **Destination IP Address** accordingly.
- Select **TCP** for **Protocol**.
- Set **Custom Destination Port** to **443**.
- Select **REJECT** for **Policy** to discard the packets.
- Set **Direction** to **LAN to WAN**.
- Under **Scheduler Rules**, select **WorkHours** that you created earlier.
- Click **OK**.

**Add New ACL Rule**

Active ☒

Filter Name

Order

Select Source IP Address

Source IP Address  [/prefix length]

Select Destination Device

Destination IP Address  [/prefix length]

MAC Address

IP Type

Select Service

Protocol

Custom Source Port   -

Custom Destination Port   -

TCP Flag ☐ SYN ☐ ACK ☐ URG ☐ PSH ☐ RST ☐ FIN

Policy

Direction

Enable Rate Limit ☐

packet(s) per  (1-512)

Scheduler Rules

Youtube access will now be blocked from 08:00 to 18:00, Monday to Friday.

### 5.7.3 Set Up Home Security

This section shows you how to use Home Security to block social media at all times.

- 1 Go to **Security > Home Security** to open the **Connected Home Security** screen.

**Connected Home Security**

You may be more specific by adding URL into the list. The website under the specific domain will be blocked.

Enter Website URL

example.com

Block

Block List

- 2 Enter Facebook's domain name (e.g., facebook.com) in the **Enter Website URL** field, then click **Block**.

**Connected Home Security**

You may be more specific by adding URL into the list. The website under the specific domain will be blocked.

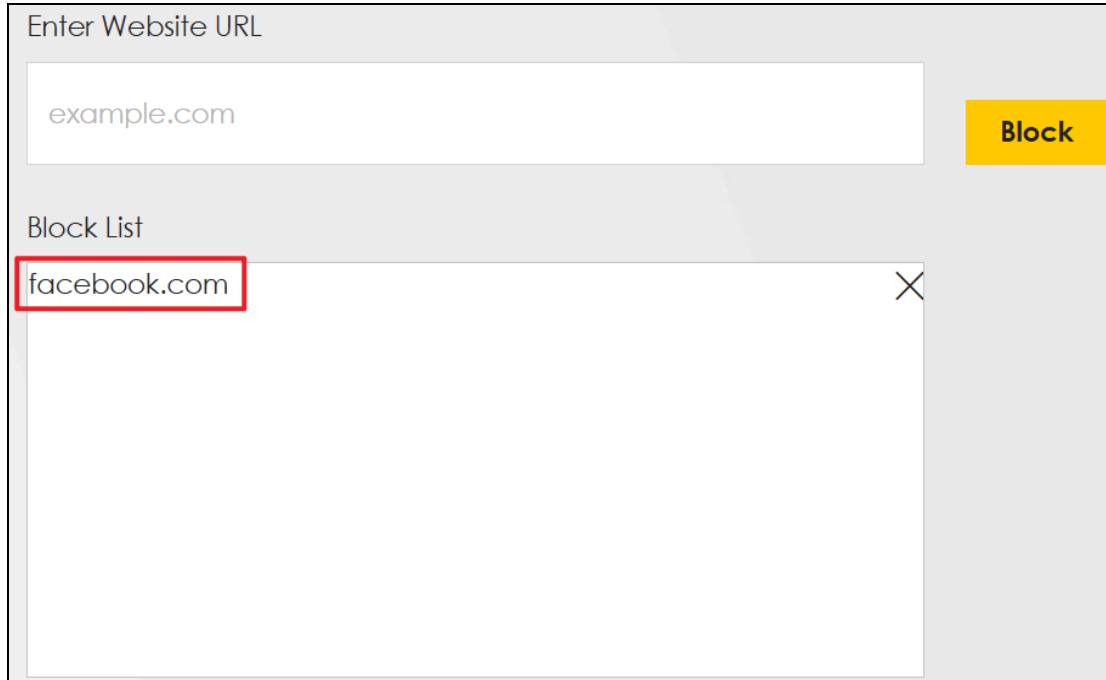
Enter Website URL

facebook.com

Block

Block List

- 3 The domain name will appear in the **Block List** below. Facebook will now be blocked for all devices on your network.



Enter Website URL

example.com

Block

Block List

facebook.com

## 5.7.4 Set Up Parental Control

This section shows you how to configure PC to restrict access to certain Internet websites.

Note: The style and features of your parental control vary depending on the Zyxel Device you are using.

### 5.7.4.1 Configure Parental Control Schedule and Filter

Parental Control Profile (**PCP**) allows you to set up a rule for:

- Internet usage scheduling.
- Websites and URL keyword blocking.

Use this feature to:

- Limit the days and times a user can access the Internet.
- Limit the websites a user can access on the Internet.

This example shows you how to block a user from accessing the Internet during time for studying. It also shows you how to stop a user from accessing specific websites.

Use the parameters below to configure a schedule rule and a URL keyword blocking rule.

PROFILE NAME	INTERNET ACCESS SCHEDULE	NETWORK SERVICE	SITE / URL KEYWORD
Study	<b>Day:</b> Monday to Friday  <b>Time:</b> 8:00 to 11:00 13:00 to 17:00	<b>Network Service Setting:</b> Block  <b>Service Name:</b> HTTP  <b>Protocol:</b> TCP  <b>Port:</b> 80	<b>Block or Allow the Web Site:</b> Block the web URLs  <b>Website:</b> gambling

## Parental Control Screen

Open the **Parental Control** screen. Select **Enable** under **General** to enable parental control. Then click **+ Add New PCP** to add a rule.

**Parental Control**

Parental control allows you to limit the time a user can access the Internet and prevent users from viewing inappropriate content or participating in specified online activities.

Use this screen to enable parental control and view parental control rules and schedules. You can limit the time a user can access the Internet and prevent users from viewing inappropriate content or participating in specified online activities. These rules are defined in a Parental Control Profile (PCP).

**General**

Parental Control ☒ Enable ☐ Disable (Settings are invalid when disable)

Parental Control Profile(PCP)

**+ Add New PCP**

#	Status	PCP Name	Home Network User MAC	Internet Access Schedule	Network Service	Website Blocked	Modify
<div>Cancel</div> <div>Apply</div>							

## Add New PCP Screen

- Go to **Parental Control > Add New PCP**. Under **General**:
  - Select **Enable** to enable the rule you are configuring.
  - Enter the **Parental Control Profile Name** given in the above parameter.
  - Select an user this rule applies to in **Home Network User**, then click **Add**. You will see the MAC address of the user you just select in **Rule List**.

**General**

Active ☒ Enable ☐ Disable (Settings are invalid when disable)

Parental Control Profile Name

Home Network User

---

**Rule List**

User MAC Address	Delete
DC-4A-3E-40-EC-67	<input type="button" value="Delete"/>

**2 Under Internet Access Schedule:**

- Click **+ Add New Time** to add a second schedule.
- Use the parameter given above to configure the time settings of your schedule.

**Internet Access Schedule**

Day ☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☐ Sat ☐ Sun

Time (Start-End)

**3 Under Network Service:**

- In **Network Service Setting**, select **Block**.
- Click **+ Add New Service**, then use the parameter given above to configure settings for the Internet service you are blocking.

**Network Service**

Network Service Setting  Selected Service(s)

#	Service Name	Protocol:Port	Modify
1	http	TCP:80	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

**4 Under Site / URL Keyword:**

- Select **Block the web URLs** in **Block or Allow the Web Site**.
- Click **Add**, then use the parameter given above to configure settings for the URL keyword you are blocking.

- Select **Redirect blocked site to Zyxel Family Safety page** to redirect the web browser to the Zyxel Family Safety page if he or she tries to access a website with the blocked URL keyword.

Site/URL Keyword

Block or Allow the Web Site: Block the web URLs

+ Add

#	Website	Modify
1	gambling	

☒ Redirect blocked site to Zyxel Family Safety page ! Zyxel Family Safety page will replace any sites from the above list in the browser.

- 5 Click **OK** to save your settings.

#### 5.7.4.2 Configuring a Parental Control Schedule

Parental Control Profile allows you to set up a schedule rule for Internet usage. Use this feature to limit the days and times a user can access the Internet.

This example shows you how to block an user from accessing the Internet during time for studying. Use the parameter below to configure a schedule rule.

PROFILE NAME	START BLOCKING	END BLOCKING	REPEAT ON
Study	8:00 am	11:00 am	from Monday to Friday
	1:00 pm	5:00 pm	from Monday to Friday

- 1 Click **Add more Profile** to open the **Parental Control** screen.

<

Parental Control ☑

Scheduled Profile 0 Add more Profile

**Add more Profile**

You can manage your family's screen time by creating profiles, setting schedules, managing devices to pause the internet for bedtime or important family moments.

- 2 Use this screen to add a Parental Control rule.
  - Enter the **Profile Name** given in the above parameter.
  - Click on the switch to enable **Profile Active**.
  - Select a device, and then click **Next** to proceed.

**Parental Control**

1 Select Device > 2 Time limits

Profile Name: Study

Profile Active: ☒

Profile Device List: TWPCNT03139-02

Blocking Schedule

Device: TWPCNT03139-02  
IP: 192.168.123.114  
Mac: 04:42:1a:de:b6:18

**Next**

3 Use this screen to edit the Parental Control schedule.

- Click **Add New Schedule** to add a second schedule.
- Use the parameter given above to configure the time settings of your schedules.
- Click **Save** to save the settings.

**Parental Control**

1 Select Device > 2 Time limits

Profile Name: Study

Profile Active: ☒

Profile Device List: TWPCNT03139-02

Blocking Schedule: Mon, Tue, Wed, Thu, Fri From 13:00 to 17:00  
Mon, Tue, Wed, Thu, Fri From 08:00 to 11:00

**Schedule**

**+ Add New Schedule**

Start blocking: From 13:00 To 17:00 (hh:mm)

Repeat On: Mon, Tue, Wed, Thu, Fri, Sat, Sun

Whole Day ☐ Whole Week ☐

Start blocking: From 08:00 To 11:00 (hh:mm)

Repeat On: Mon, Tue, Wed, Thu, Fri, Sat, Sun

Whole Day ☐ Whole Week ☐

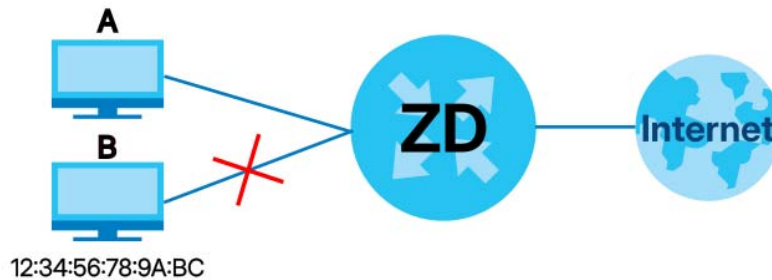
Back **Save**

## 5.7.5 Configure a MAC Address Filter for Wired LAN Connections

You can use a MAC address filter to exclusively allow or permanently block someone from the wired LAN network.

This example shows that computer B is not allowed access to the wired LAN network.

**Figure 83** Configure a MAC Address Filter Example



- 1 Go to the **Security > MAC Filter > MAC Filter** screen. Under **MAC Address Filter**, select **Enable**.

### MAC Filter

You can configure the Zyxel Device to permit access to clients based on their MAC addresses in the **MAC Filter** screen. This applies to wired connections. Every Ethernet device has a unique MAC (Media Access Control) address. The MAC address is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of the LAN client to configure this screen.

Enable **MAC Address Filter** and add the host name and MAC address of a LAN client to the table if you wish to allow or deny them access to your network. You can choose to enable or disable the filters per entry; make sure that the check box under **Active** is selected if you want to use a filter.

MAC Address Filter ☒ Enable ☐ Disable (Settings are invalid when disable)

MAC Restrict Mode ☒ Allow ☐ Deny

Add New Rule Custom Add

Set	Active	Host Name	MAC Address	Delete
<span style="border: 1px solid #ccc; padding: 2px 10px;">Cancel</span> <span style="background-color: #ffc107; padding: 2px 10px;">Apply</span>				

- 2 Under **MAC Restrict Mode**, select **Deny** to block access from computer B.

**MAC Filter**

You can configure the Zyxel Device to permit access to clients based on their MAC addresses in the **MAC Filter** screen. This applies to wired connections. Every Ethernet device has a unique MAC (Media Access Control) address. The MAC address is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of the LAN client to configure this screen.

Enable **MAC Address Filter** and add the host name and MAC address of a LAN client to the table if you wish to allow or deny them access to your network. You can choose to enable or disable the filters per entry; make sure that the check box under **Active** is selected if you want to use a filter.

MAC Address Filter ☒ Enable ☐ Disable (Settings are invalid when disable)

MAC Restrict Mode ☐ Allow ☒ Deny

Add New Rule Custom Add

Set	Active	Host Name	MAC Address	Delete
<span>Cancel</span> <span style="background-color: yellow;">Apply</span>				

- 3 Under **Add New Rule**, select **Custom** to enter the MAC address of computer B. Click **Add** to add a new entry.

MAC Address Filter ☒ Enable ☐ Disable (Settings are invalid when disable)

MAC Restrict Mode ☐ Allow ☒ Deny

Add New Rule Custom Add

Set	Active	Host Name	MAC Address	Delete
<span>Cancel</span> <span style="background-color: yellow;">Apply</span>				

- 4 Select **Active**, and then enter the **Host Name** and **MAC Address** of computer B. Click **Apply**.

MAC Address Filter ☒ Enable ☐ Disable (Settings are invalid when disable)

MAC Restrict Mode ☐ Allow ☒ Deny

Add New Rule Custom Add

Set	Active	Host Name	MAC Address	Delete
1	<input checked="" type="checkbox"/>	B	12 - 34 - 56 - 78 - 9A - BC	
<span>Cancel</span> <span style="background-color: yellow;">Apply</span>				

Note: Make sure that the check box under **Active** is selected.

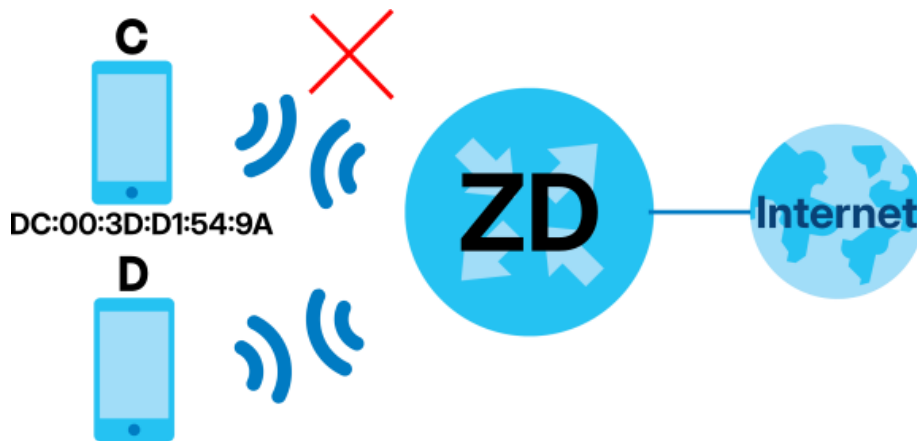
## 5.7.6 Configure a MAC Address Filter for Wi-Fi Clients

This section shows you how to deny or allow specific Wi-Fi clients to access the Wi-Fi network.

- [Deny Access](#)
- [Allow Access](#)

### 5.7.6.1 Deny Access

This example shows that smartphone C is not allowed access to the Wi-Fi network.



If you want to block access from smartphone C, follow the steps below:

- 1 Log into the Web Configurator of your Zykel Device. Go to **Connectivity > Wi-Fi** screen to find the MAC address of smartphone C.



- 2 Go to **Network Setting > Wireless > MAC Authentication** screen. Under **General**, select the **Band** and **SSID** of the Wi-Fi network that smartphone C is using.

### Wireless

General Guest/More AP **MAC Authentication** WPS WMM Others Channel Status

Use this screen to give exclusive access to specific devices ( **Allow** ) or exclude specific devices from accessing the Zyxel Device ( **Deny** ) based on the MAC address of each device. Every Ethernet device has a unique MAC (Media Access Control) address. It is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of the device(s) you want to allow/deny to configure this screen.

**General**

Band 2.4GHz

SSID Zyxel\_1AE1

MAC Restrict Mode ☒ Disable ☐ Deny ☐ Allow

- 3 Under **MAC Restrict Mode**, select **Deny** to block smartphone C from accessing your Wi-Fi network.

**General**

Band 2.4GHz

SSID Zyxel\_1AE1

MAC Restrict Mode ☐ Disable ☒ Deny ☐ Allow

- 4 Click **+ Add new MAC address** and select **Custom** to enter the MAC address of smartphone C.

**MAC address List**

**+ Add new MAC address**

#	MAC Address	Modify
<input type="button" value="Cancel"/> <input type="button" value="Apply"/>		

---

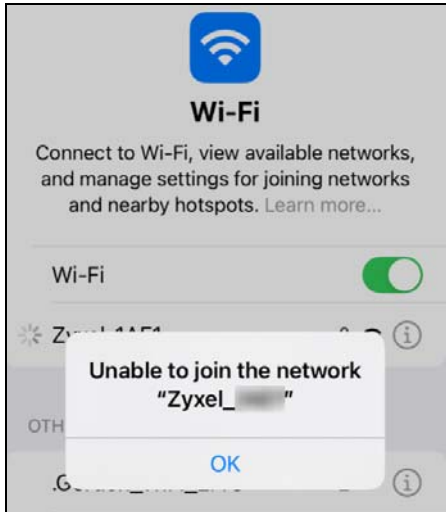
**Add MAC address to list**

To add a device, please enter device's MAC address

MAC Address Custom

DC - 00 - 3B - D1 - 54 - 9A

- 5 Click **Apply**. Now smartphone C will not be able to join the Wi-Fi network.



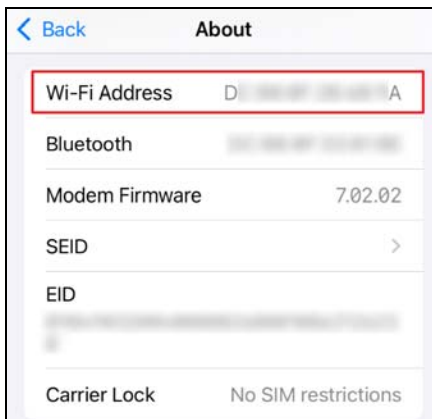
### 5.7.6.2 Allow Access

This example shows that only smartphone C is given access to the Wi-Fi network.



If you want to permit access from smartphone C, follow the steps below:

- 1 Find the MAC address of smartphone C. For the iOS system, go to **Settings > General > About > Wi-Fi Address**. For Android system, go to **Settings > About device > Status > Device MAC Address**.



- 2 Log into the Web Configurator of your Zyxel Device. Go to **Network Setting > Wireless > MAC Authentication** screen. Under **General**, select the **Band** and **SSID** of the Wi-Fi network that you want to allow smartphone C to connect to.

**Wireless**

General Guest/More AP **MAC Authentication** WPS WMM Others Channel Status

Use this screen to give exclusive access to specific devices ( **Allow**) or exclude specific devices from accessing the Zyxel Device ( **Deny**) based on the MAC address of each device. Every Ethernet device has a unique MAC (Media Access Control) address. It is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of the device(s) you want to allow/deny to configure this screen.

**General**

Band 2.4GHz

SSID Zyxe\_1AE1

MAC Restrict Mode ☒ Disable ☐ Deny ☐ Allow

- 3 Under **MAC Restrict Mode**, select **Allow** to give smartphone C access to the Wi-Fi network.

**General**

Band 2.4GHz

SSID Zyxe\_1AE1

MAC Restrict Mode ☐ Disable ☐ Deny ☒ Allow

- 4 Click **+ Add new MAC address** and select **Custom** to enter the MAC address of smartphone C.

**MAC address List**

**+ Add new MAC address**

#	MAC Address	Modify

Cancel **Apply**

**Add MAC address to list**

To add a device, please enter device's MAC address

MAC Address

Custom

DC - 00 - 3B - D1 - 54 - 9A

Cancel      **OK**

- 5 Click **Apply**. Now only smartphone C should be able to join the Wi-Fi network.

## 5.8 Secure Server Setup

Use **DMZ (DeMilitarized Zone)** when you want to make specific devices or servers accessible from the Internet while keeping your internal (LAN) network secure. The DMZ allows traffic from the WAN and LAN but blocks traffic from the DMZ to the LAN. This helps protect client devices within the LAN. To set up a gaming server using DMZ, follow the steps below:

- 1 Log into the Web Configurator. Go to **Network Setting > NAT > DMZ**.
- 2 In the **Default Server Address** field, enter the default public server IP address **192.168.13.11** that you set up. Click **Apply**.

Use this screen to specify the IP address of a default server to receive packets from ports not specified in the **Port Triggering** screen. The DMZ (DeMilitarized Zone) is a network between the WAN and the LAN that is accessible to devices on both the WAN and LAN with firewall protection. Devices on the WAN can initiate connections to devices on the DMZ but not to those on the LAN.

You can put public servers, such as email, web, and FTP servers, on the DMZ to provide services on both the WAN and LAN. To use this feature, you first need to assign a DMZ host.

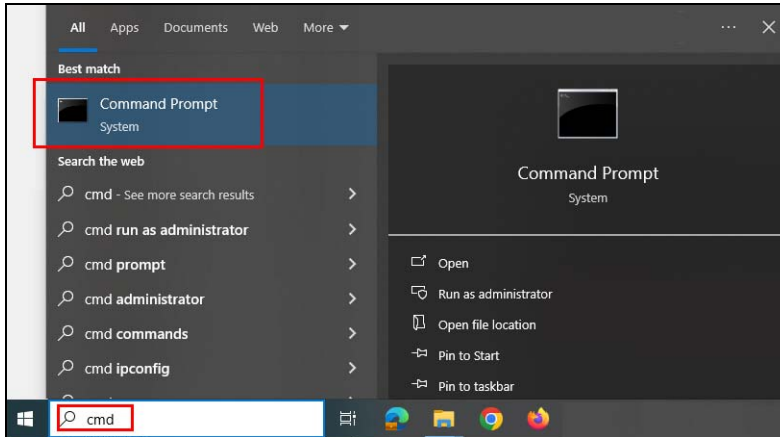
Default Server Address      192 . 168 . 13 . 11

**Note**

Enter the IP address of the default server in the **Default Server Address** field, and click **Apply** to activate the DMZ host. Otherwise, clear the IP address in the **Default Server Address** field, and click **Apply** to deactivate the DMZ host.

Cancel      **Apply**

- 3 To test if the server setup is successful, check the connection between the DMZ server and the LAN. Enter **cmd** in your client computer's search bar, and click **Command Prompt** to open it.



- 4 The following screen appears. Enter **ping 192.168.13.11** to check if the client in the LAN can access the server set up in the DMZ. The example below uses the following settings:

- Client: 192.168.11.33 (LAN)
- Server: 192.168.13.11 (DMZ Server)

```
C:\Users\W7777777>ping 192.168.13.11

Pinging 192.168.13.11 with 32 bytes of data:
Reply from 192.168.13.11: bytes=32 time<1ms TTL=64
Reply from 192.168.13.11: bytes=32 time<1ms TTL=64
Reply from 192.168.13.11: bytes=32 time<1ms TTL=64
Reply from 192.168.13.11: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.13.11:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

The screen shows that **ping 192.168.13.11** was successful, indicating that the connection from the LAN to the DMZ server is allowed.

- 5 On your DMZ server, open **Command Prompt**. Enter **ping 192.168.11.33** to check if the DMZ server can access the client computer in the LAN. **Request timed out** in the screen below indicates that the DMZ server cannot ping clients within the LAN.

```
C:\Users\W7777777>ping 192.168.11.33

Pinging 192.168.11.33 with 32 bytes of data:
Request timed out.
Request timed out.
Request timed out.
Request timed out.

Ping statistics for 192.168.11.33:
    Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),
```

These two tests ensure that the DMZ server setup is complete.

## 5.9 Internet Calls

This section shows you how to:

- [Add a SIP Service Provider](#)
- [Add a SIP Account](#)
- [Configure a Phone](#)
- [Make a VoIP Call](#)

## 5.9.1 Configure VoIP

To make voice calls over the Internet, you must set up a Session Initiation Protocol (SIP) provider and SIP account on the Zyxel Device. You should have an account with a SIP service provider already set up.

## 5.9.2 Add a SIP Service Provider

Follow the steps below to add a SIP service provider.

- 1 Make sure your Zyxel Device is connected to the Internet.
- 2 Open the Web Configurator.
- 3 Go to the **VoIP > SIP > SIP Service Provider** screen. Click the **Add New Provider** button to add the SIP Service Provider.

Use this screen to view the SIP service provider information on the Zyxel Device. A SIP provider offers Internet call services using VoIP technology. You may need to consult your SIP service provider for the following settings.

Add New Provider

#	SIP Service Provider Name	SIP Proxy Server Address	REGISTER Server Address	SIP Service Domain	Modify
1	Verizon	sip.infostrada.it	sip.infostrada.it	sip.infostrada.it	

- 4 On the **Add New Provider** screen, select **Enable SIP Service Provider**.
- 5 Enter the **SIP Service Provider Name** of up to 64 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [ | ], [ & ], or [ ; ].
- 6 Enter **SIP Proxy Server Address**, **SIP REGISTRAR Server Address**, and **SIP Service Domain** provided by your SIP service provider. Click **OK** to save your settings.

**Add New Provider**

**SIP Service Provider Selection**

Service Provider Selection    ADD\_NEW

**General**

SIP Service Provider    ☒ Enable SIP Service Provider

SIP Service Provider Name   

SIP Local Port     (1025~65535)


SIP Proxy Server Address   

SIP Proxy Server Port     (1025~65535)

SIP REGISTRAR Server Address   

SIP REGISTRAR Server Port     (1025~65535)

SIP Service Domain   



Cancel    OK

### 5.9.3 Add a SIP Account

The SIP account must be associated with the SIP service provider configured above. You may configure several SIP accounts for the same service provider. Follow the steps below to set up your SIP account:

- 1 Make sure your Zyxel Device is connected to the Internet.
- 2 Open the Web Configurator.
- 3 Go to the **VoIP > SIP > SIP Account** screen.
- 4 Click the **Add New Account** button on the **SIP Account** screen to add a SIP account and map it to a phone port.

**SIP Account** SIP Service Provider

You can make calls over the Internet using VoIP technology. For this, you first need to set up a SIP account with a SIP service provider.

The Zyxel Device uses a SIP account to make outgoing VoIP calls and check if an incoming call's destination number matches your SIP account's VoIP number. In order to make or receive a VoIP call, you need to enable and configure a SIP account and map it to a phone port. The SIP account contains information that allows your Zyxel Device to connect to your VoIP service provider.

+ Add New Account

#	Enable	SIP Account	Service Provider	Account Number	Modify
1	Enabled	SIP1	Verizon	Account1	
2	Enabled	SIP2	Verizon	Account2	
3	Disabled	SIP3	Verizon	Account3	

- 5 Under **General**, select **Enable SIP Account**, and then enter the **SIP Account Number**.
- 6 Under **Authentication**, enter **Username** and **Password**. Leave the other settings as default. Click **OK** to save your settings.

**SIP Account Entry Edit**

**SIP Account Selection**

SIP Account Selection SIP1

**SIP Service Provider Association**

SIP Account Associated with Verizon

**General**

☒ Enable SIP Account

SIP Account Number Account1

**Authentication**

Username User1

Password \*\*\*\*\*

**URL Type**

URL Type SIP

## 5.9.4 Configure a Phone

You must now configure the phone port to use the SIP account you just configured.

- 1 Go to the **VoIP > Phone > Phone Device** screen.
- 2 Click the **Modify** icon of **PHONE1** to configure PHONE1 on your Zyxel Device. The following screen appears.

Phone Device

Region

Use this screen to view detailed information on phones used for Internet phone calls (SIP). You can define which phone(s) will ring when a specific SIP address receives an incoming call, and which SIP address will be used when an outgoing call is made with a specific phone.

Analog Phone

#	Phone ID	Internal Number	Incoming SIP Number	Outgoing SIP Number	Modify
1	PHONE1	**11	Account1	Account1	
2	PHONE2	**12	Account2	Account2	

- 3 Under **SIP1 SIP Account to Make Outgoing Call**, select **SIP1** to have the phone connected to the first phone port use the registered SIP1 account to make outgoing calls.
- 4 Under **SIP Account(s) to Receive Incoming Call**, select **SIP1** to have the phone connected to the first phone port receive phone calls for the SIP1 account. Click **OK** to save your changes.

### Phone Device Edit

#### SIP Account to Make Outgoing Call

SIP Account

☒ SIP1
 ☐ SIP2

SIP Number

ChangeMe

ChangeMe

#### SIP Account(s) to Receive Incoming Call

SIP Account

☒ SIP1
 ☐ SIP2

directoryNumber

ChangeMe

ChangeMe

#### Immediate Dial Enable

☒ Immediate Dial Enable

Cancel

OK

## 5.9.5 Make a VoIP Call

Follow these steps to make a phone call using Voice over IP (VoIP).

- 1 Make sure you connect a telephone to phone port 1 on the Zyxel Device.
- 2 Make sure the Zyxel Device is turned on and connected to the Internet.
- 3 Pick up the phone receiver.
- 4 Dial the VoIP phone number you want to call.

## 5.10 Device Maintenance

This section shows you how to:

- [Upgrade the Firmware](#)
- [Back up the Device Configuration](#)
- [How to Reset the Zyxel Device to the Factory Defaults](#)

You can upgrade the Zyxel Device firmware, back up the configuration and restore the Zyxel Device to its previous or default settings.

### 5.10.1 Upgrade the Firmware

Upload the latest firmware to the Zyxel Device for feature enhancements.

- 1 To download the latest firmware of your Zyxel Device, go to <https://www.zyxel.com/service-provider> and search for your model. The latest firmware will be available under the **Downloads & resources** tab. The model code for the Zyxel Device in this example is v5.13(ABLZ.1). Note the model code for your Zyxel Device.
- 2 Unzip the file.
- 3 Go to the **Maintenance > Firmware Upgrade** screen.
- 4 Click **Browse/Choose File** and select the file with a ".bin" extension to upload. Click **Upload**.

**Firmware Upgrade**

This screen lets you upload new firmware to your Zyxel Device.

Download the latest firmware file from the Zyxel website and upload it to your Zyxel Device using this screen. The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the Zyxel Device will reboot.

**Restore Partial Default Settings After Firmware Upgrade**  
Reset All Settings Except Mesh After Firmware Upgrade resets all your configurations, except for Mesh WiFi settings, to the factory defaults after firmware upgrade.

**Upgrade Firmware**

Reset All Settings After Firmware Upgrade ☐

Reset All Settings Except Mesh After Firmware Upgrade ☐

Current Firmware Version: V5.18(ACHN.0)b2

File Path  No file chosen Upload

**Upgrade WWAN Package**

Current WWAN Package Version: 1.24

File Path  No file chosen Upload

- 5 This process may take up to 2 minutes to finish. After 2 minutes, log in again and check your new firmware version in the **Connection Status** screen.

## 5.10.2 Back up the Device Configuration

Back up a configuration file allows you to return to your previous settings.

- 1 Go to the **Maintenance > Backup/Restore** screen.
- 2 Under **Backup Configuration**, click **Backup**. A configuration file is saved to your computer. In this case, the **Backup/Restore** file is saved.

## Backup/Restore

Information related to factory default settings and backup configuration are shown in this screen. You can also use this to restore previous device configurations.

Backup Configuration allows you to back up (save) the Zyxel Device's current configuration to a file on your computer. Once your Zyxel Device is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes.

Restore Configuration allows you to upload a new or previously saved configuration file from your computer to your Zyxel Device.

### Backup Configuration

Click Backup to save the current configuration of your system to your computer.

**Backup**

### Restore Configuration

To restore a previously saved configuration file to your system, browse to the location of the configuration file and click Upload.

File Path

### Back to Factory Default Settings

Click Reset to clear all user-entered configuration information and return to factory default settings. After resetting, the

- Password is printed on a label on the bottom of the device, written after the text "Password".
- LAN IP address will be 192.168.1.1

Do you want to save **Backup\_Restore** (125 KB) from 192.168.1.1?

### 5.10.3 Restore the Device Configuration

This section shows you how to restore a previously-saved configuration file from your computer to your Zyxel Device.

- 1 Go to the **Maintenance > Backup/Restore** screen.
- 2 Under **Restore Configuration**, click **Browse/Choose File**, and then select the configuration file that you want to upload. Click **Upload**.

## Backup/Restore

Information related to factory default settings and backup configuration are shown in this screen. You can also use this to restore previous device configurations.

Backup Configuration allows you to back up (save) the Zyxel Device's current configuration to a file on your computer. Once your Zyxel Device is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes.

Restore Configuration allows you to upload a new or previously saved configuration file from your computer to your Zyxel Device.

### Backup Configuration

Click Backup to save the current configuration of your system to your computer.

**Backup**

### Restore Configuration

To restore a previously saved configuration file to your system, browse to the location of the configuration file and click Upload.

File Path

### Back to Factory Default Settings

Click Reset to clear all user-entered configuration information and return to factory default settings. After resetting, the

- Password is printed on a label on the bottom of the device, written after the text "Password".
- LAN IP address will be 192.168.1.1
- DHCP will be reset to default setting

**Reset**

- The Zyxel Device automatically restarts after the configuration file is successfully uploaded. Wait for one minute before logging into the Zyxel Device again. Go to the **Connection Status** page to check the firmware version after the reboot.

## 5.10.4 How to Reset the Zyxel Device to the Factory Defaults

To reset the Zyxel Device, you can press the **RESET** button on the rear panel for more than 5 seconds. Alternatively, you can use the web configurator to reset the Zyxel Device.

Go to **Maintenance > Backup/Restore** and click the **Reset All Settings / Reset** button. The Zyxel Device will reset to factory defaults and the LAN IP address will be set to the default IP address.

**Perform Mesh Full Factory Reset**

Mesh Full Factory Reset allows you to clear the controller and agents' all user-entered configuration information and return to factory default settings. After resetting, the

- Password is printed on a label on the bottom of the device, written after the text "Password".
- LAN IP address will be 192.168.1.1
- DHCP will be reset to default setting

**Reset All Settings**

**Perform Mesh Partial Factory Reset**

Mesh Partial Factory Reset allows you to keep certain user configurables while bringing the reset of the controller and agents to factory default setting.

- System will keep Wi-Fi settings, include these user settings (Mesh Enable/Disable, Mesh Controller Mode, Mesh Backhaul information, Single SSID Enable/Disable, SSIDs, WPA keys, Encryption modes, 2.4GHz Enable/Disable, 5GHz Enable/Disable, Guest Wi-Fi Enable/Disable, Guest Wi-Fi isolation setting, 802.11 Mode, PMF setting)

**Reset All Settings Except Mesh**

If you want to reset the Zyxel Device while keeping the Mesh Wi-Fi Settings, click the **Reset All Settings Except Mesh** button. See [Backup/Restore](#) for more details.

## 5.11 Remote Access from WAN

This section shows you how to:

- [Configure Access to Your Zyxel Device](#)
- [Configure the Trust Domain](#)

You can configure WAN access for a specific trusted computer through HTTPS, SSH to the Zyxel Device. Remote management determines which interface and web services are allowed to access the Zyxel Device. Customer support may also request remote access to your Zyxel Device for debugging purposes.

### 5.11.1 Configure Access to Your Zyxel Device

Perform the following to configure access to your Zyxel Device:

- 1 Go to the **Maintenance > Remote Management > MGMT Services** screen. Select the WAN interface and services allowed to access the Zyxel Device remotely.

**Remote Management**

**MGMT Services** Trust Domain

Use this screen to configure the interfaces through which services can access the Zyxel Device. You can also specify service port numbers computers must use to connect to the Zyxel Device.

**Service Control**

WAN Interface used for services: ☒ Any\_WAN ☐ Multi\_WAN  
☐ ETHWAN

Service	LAN	WLAN	WAN	Trust Domain	Port
HTTPS	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	443
FTP	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	21
TELNET	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	23
SSH	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	22
SNMP	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	161
PING	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	

Cancel Apply

These are the different ways to access the Zyxel Device remotely.

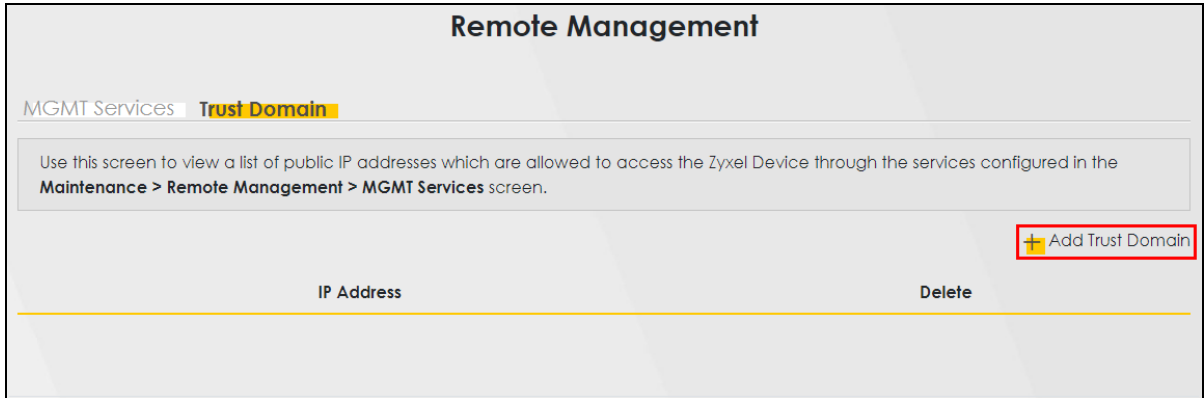
ACCESS TYPE	LABEL	DESCRIPTION
LAN / WLAN (Wi-Fi)	LAN / WLAN	This allows access of the selected <b>Service</b> from the local LAN.
WAN	WAN	This allows access of the selected <b>Service</b> from the WAN connections.
Trust Domain	Trust Domain	This allows access of the selected <b>Service</b> only from the trusted IPv4 / IPv6 addresses configured under <b>Trust Domain</b> .

- 2 Select how you want to access the Zyxel Device remotely.
- 3 You may change the server **Port** number for a service if needed, however you must use the same port number in order to use that service for remote management.

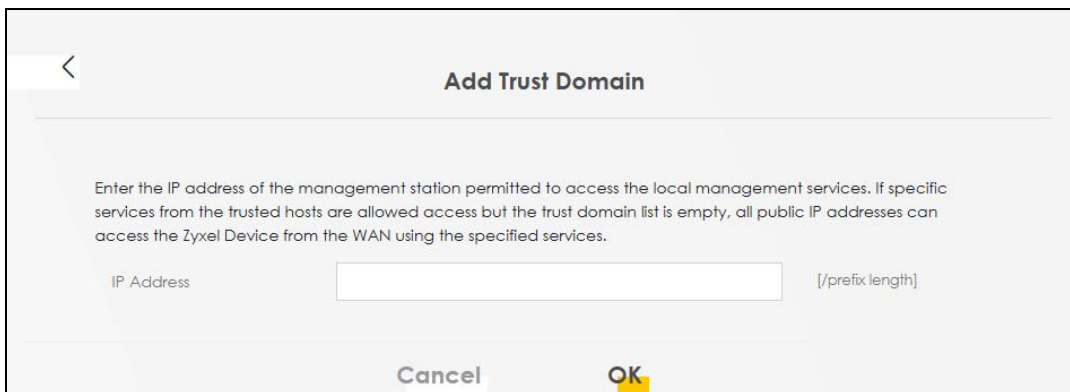
### 5.11.2 Configure the Trust Domain

Perform the following to configure the Trust Domain on your Zyxel Device:

- 1 Go to the **Maintenance > Remote Management > Trust Domain** screen. Click **+ Add Trust Domain** to go to the **Add Trust Domain** screen to add a trusted host IPv4 / IPv6 address.



- 2 Enter a public IPv4 / IPv6 IP address which is allowed to access the service on the Zyxel Device from the WAN. Then click **OK**.



## 5.12 System Log

This section shows you how to:

- [View System Log](#)
- [Send the System Log through E-mail](#)

### 5.12.1 View System Log

To view the system log of the Zyxel Device, go to **System Monitor > Log > System Log**.

Select the **Level** to filter the log by severity. Select the **Category** to filter the log by different features. If you want to download the log file on your local computer, click **Export Log** to download the Zyxel Device's system log to your local computer.

Log

System Log Security Log

Export or email the system logs. You can filter the entries by clicking the **Level** and/or **Category** drop-down list boxes.

Level

All

Category

All

Clear Log

Refresh

Export Log

E-mail Log Now

#	Time	Facility	Level	Category	Messages
1	Feb 17 08:26:40	daemon	debug	dhcpcd	dnsmasq-dhcp: sendLeaseMessageToESMD esmd ret=1
2	Feb 17 08:26:40	daemon	debug	dhcpcd	dnsmasq-dhcp: sendLeaseMessageToESMD send to esmd buf = {\"ac\": \"add\", \"expire\": \" 87911\", \"mac\": \"dc:4a:3 e:40:ec:67\", \"ip\": \"192.168 .1.3\", \"host\": \"NT200192- PC01\", \"vendor\": \"MSFT 5.0\", \"model\": \"\", \"serial\": \", \"pclass\": \"\", \"cid \": \"01:dc:4a:3e:40:ec:67\", \"ifname\": \"br0\"}
3	Feb 17 08:26:40	daemon	info	dhcpcd	dnsmasq-dhcp: sendLeaseMessageToESMD
4	Feb 17 08:26:40	daemon	warning	dhcpcd	dnsmasq-dhcp: ignoring domain ZyXEL.com for DHCP host name NT200192- PC01

## 5.12.2 Send the System Log through E-mail

You can also use the Web Configurator to send the system logs of the Zyxel Device to specific email addresses. Customer support may also request logs for debugging. Please follow the steps below:

- 1 Go to **Maintenance > E-mail Notifications** and click **Add New e-mail** to create an account to receive the log.

E-mail Notification						
A mail server is an application or a computer that can receive, forward and deliver e-mail messages.						
To have the modem send reports, logs or notifications via e-mail, you must specify an e-mail server and the e-mail addresses of the sender and receiver.						
Use this screen to view, remove and add e-mail account information on the modem. This account can be set to receive e-mail notifications for logs.						
				<div> <div></div> Add New e-mail </div>		
Mail Server Address	Username	Port	Security	E-mail Address	Modify	Remove

- 2 Enter the following information and click **OK**.
  - **Mail Server Address:** Enter the server name or the IP address of the mail server for the email address specified in the **Account e-mail Address** field.
  - **Authentication Username:** Enter the user name of a mail account you specified in the **Account e-mail Address** field.

- **Authentication Password:** Enter the password associated with the user name above.
- **Account e-mail Address:** Enter the email address you want to appear as the sender of the emails Zyxel Device sends.

- 3 You can see the account you add on the **Maintenance > E-mail Notifications** screen.
- 4 Go to **Maintenance > Log Setting**. Set up or enter the following information under **E-mail Log Settings** and click **Apply**.
  - **E-mail Log Settings:** Slide the switch to the right.
  - **Mail Account:** Select the server you set up in Step 2 to send the log.
  - **Send Log to:** Enter the email address to which you want to send the log.

- 5 Go to **System Monitor > Log > System Log**. Click **E-mail Log Now** to send the log file to the email address you specified.

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# **PART II**

# **Technical Reference**

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# CHAPTER 6

## Connection Status

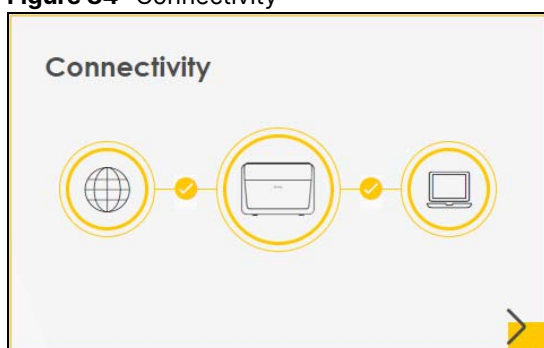
### 6.1 Connection Status Overview


After you log into the Web Configurator, the **Connection Status** screen appears. You can configure basic Internet access and Wi-Fi settings in this screen. It also shows the network status of the Zyxel Device and computers or devices connected to it.



#### 6.1.1 Connectivity

Use this screen to view the network connection status of the Zyxel Device and its clients.

**Figure 84** Connectivity

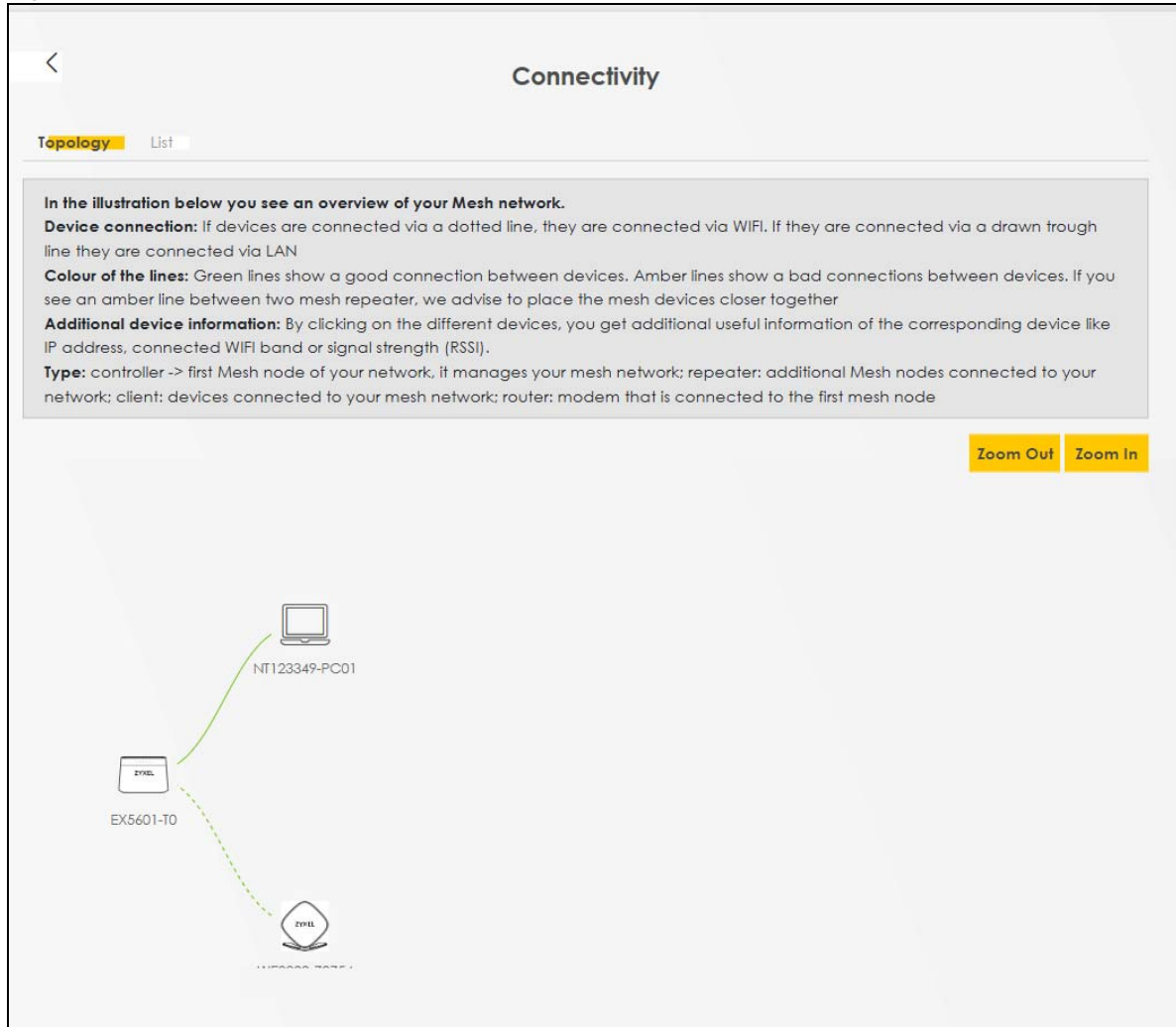


Click the Arrow icon (  ) to view IP addresses and MAC addresses of the wireless and wired devices connected to the Zyxel Device.

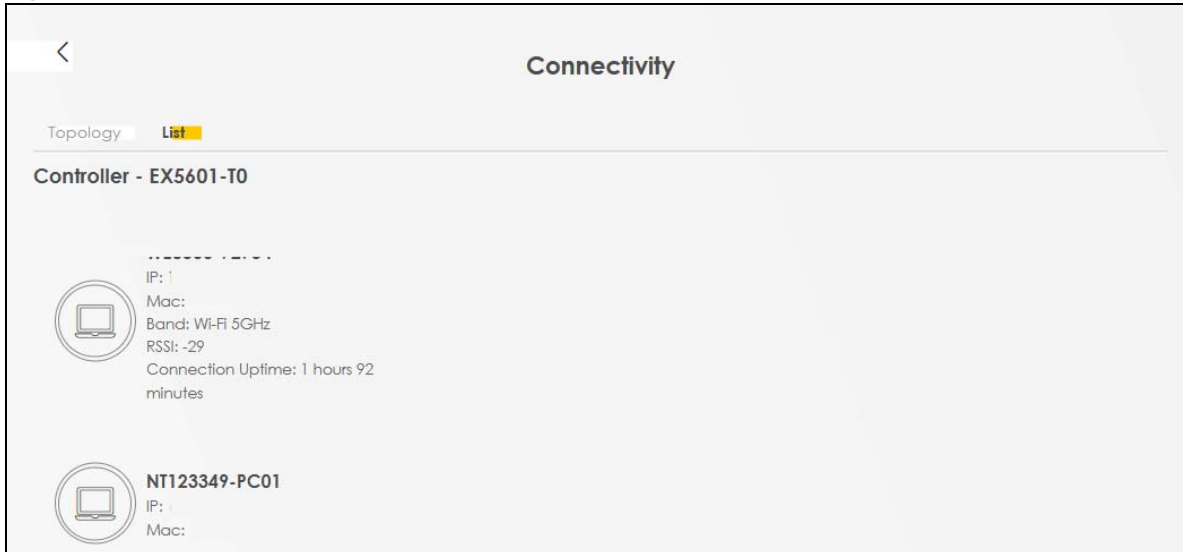
You can change the icon and name of a connected device. Place your mouse within the device block, and an Edit icon (  ) will appear. Click the Edit icon, and you will see there are several icon choices for you to select. Enter a name in the **Device Name** field for a connected device. Click to enable (  ) **Internet Blocking** for a connected Wi-Fi client.

The following screen appears when you enable **MPro Mesh** in the **Network Setting > Wireless > MESH** screen. Check [Overview](#) to see if your Zyxel Device supports Mesh.

Use the **Topology** view screen to display an overview of your Mesh network.

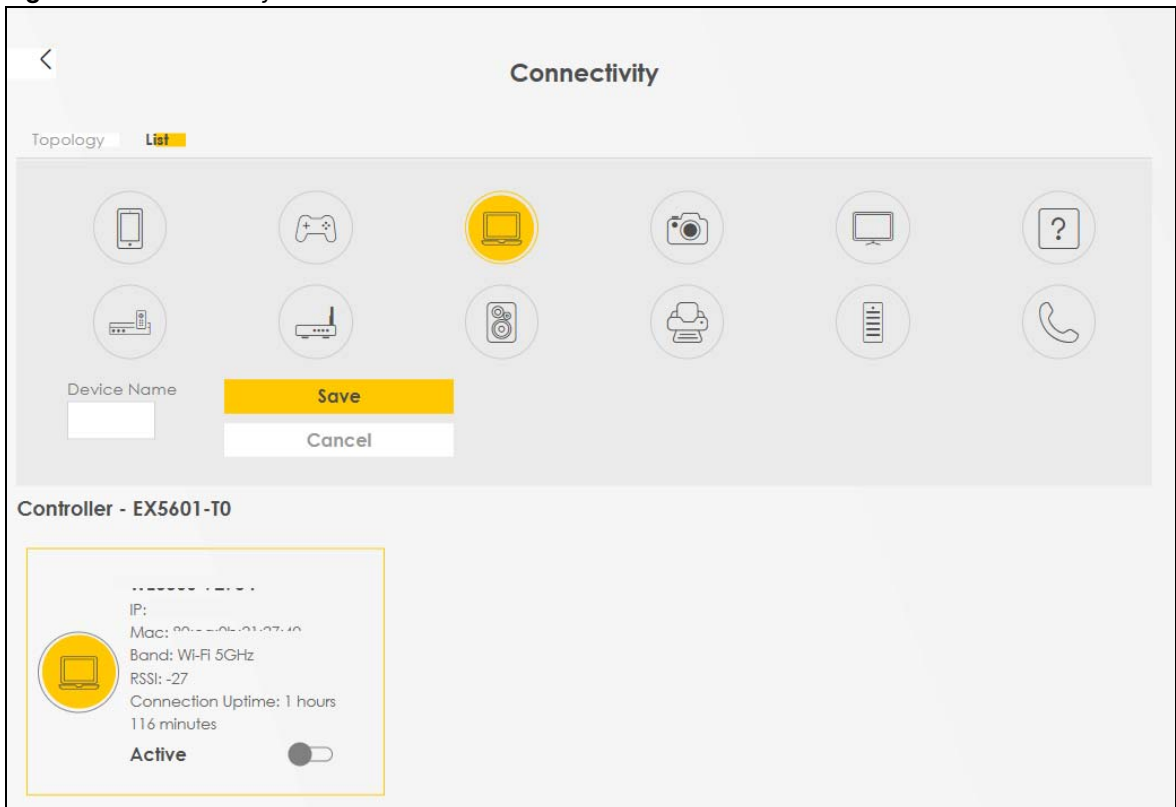
**Figure 85** Connectivity: Connected Devices: Topology View

Use the **List** view screen to view IP addresses and MAC addresses of the Wi-Fi and wired devices connected to the Zyxel Device. Place your mouse within the device block, and an **Edit** icon (✎) will appear. Click the **Edit** icon to change the icon and name of a connected device.

**Figure 86** Connectivity: Connected Devices: List View

## 6.1.2 Icon and Device Name

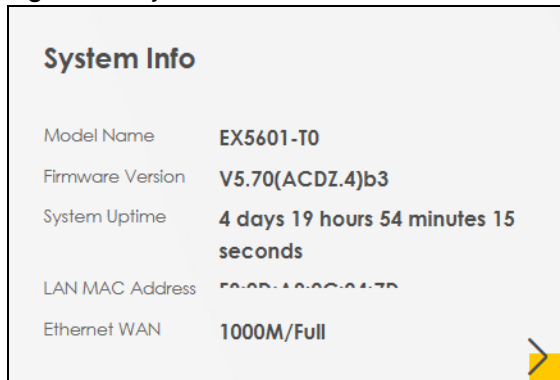
Select an icon and/or enter a name in the **Device Name** field for a connected device. Click to enable ( **Internet Blocking** (or **Active**) for a connected Wi-Fi client. Click **Save** to save your changes.


**Figure 87** Connectivity: Edit

## 6.1.3 System Info

Use this screen to view the basic system information of the Zyxel Device.

**Figure 88** System Info



Click the Arrow icon (  ) to view more information on the status of your firewall and interfaces (WAN, LAN, and WLAN).

**Figure 89** System Info: Detailed Information (Ethernet Routers)

<

System Info

Host Name

EX5601-T0

Model Name

EX5601-T0

Serial Number

XXXXXXXXXX

Firmware Version

V5.70(ACDZ.4)b3

System Uptime

0 days 1 hours 4 minutes 55 seconds

Interface Up Time

0 days 1 hours 4 minutes 16 seconds

CPU Usage

0%

Memory Usage

23.0%

Interface Status

LAN1

1000M/Full

LAN2

-

LAN3

-

LAN4

-

WAN

1000M/Full

3G/4G(USB)

No Device

WLAN 2.4G

573 Mbps

WLAN 5G

4803 Mbps

WAN Information (Ethernet WAN)

Name

ETHWAN

Encapsulation

IPoE

IP Address

172.21.10.1

Release

IP Subnet Mask

255.255.252.0

IPv6 Address

N/A

MAC Address

58:0D:18:00:04:7E

IPv4 Gateway

172.21.10.1

IPv6 Gateway

N/A

Primary DNS server

172.21.10.1

Secondary DNS server

172.21.5.1

Connection Uptime

0 days 1 hours 4 minutes 10 seconds

WLAN Information 2.4GHz

MAC Address

58:0D:18:00:04:7E

Status

On

SSID

ZyxeI\_247E

Channel

Auto(Current 5)

Security

WPA3-Personal-Transition

802.11 Mode

802.11b/g/n/ax Mixed

WPS

On

5GHz

MAC Address

58:0D:18:00:04:7E

Status

On

SSID

ZyxeI\_247E

Channel

Auto(Current 64)

Security

WPA3-Personal-Transition

802.11 Mode

802.11a/n/ac/ax Mixed

WPS

On

LAN Information

IP Address

172.21.10.1

Subnet Mask

255.255.255.0

IPv6 Address

N/A

IPv6 Link Local Address

FE80::F0D:0000:0000:0000

DHCP

Server

MAC Address

58:0D:18:00:04:7E

Security

Firewall

Medium

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Each field is described in the following table.

Table 44 System Info: Detailed Information

LABEL	DESCRIPTION
Host Name	This field displays the Zyxel Device system name. It is used for identification.
Model Name	This shows the model number of your Zyxel Device.
Serial Number	This field displays the serial number of the Zyxel Device.
GPON Serial Number	This field displays the unique GPON serial number of the GPON port on the Zyxel Device. Use this serial number to register the Zyxel Device (ONT, Optical Network Terminal) with the OLT (Optical Line Terminal) server.
Firmware Version	This is the current version of the firmware inside the Zyxel Device.
System Uptime	This field displays how long the Zyxel Device has been running since it last started up. The Zyxel Device starts up when you plug it in, when you restart it ( <b>Maintenance &gt; Reboot</b> ), or when you reset it.
Interface Up Time/ WAN Interface Uptime	This field displays the length of time of the Ethernet WAN connection.
CPU Usage	This displays the current CPU usage percentage.
Memory Usage	This displays the current RAM usage percentage.
Interface Status	
Virtual ports are shown here. You can see the ports in use and their transmission rate.	
WAN Information (These fields display when you have a WAN connection.)	
Name	This field displays the name given to the Internet connection.
Encapsulation	This field displays the current encapsulation method.
IP Address	This field displays the current IP address of the Zyxel Device in the WAN. Click the <b>Release/Renew</b> button if you want to release/renew your WAN IP address.
IP Subnet Mask	This field displays the current IPv4 subnet mask of the Zyxel Device in the WAN.
IPv6 Address	This field displays the current IPv6 address of the Zyxel Device in the WAN.
MAC Address	This field displays the WAN Ethernet adapter MAC (Media Access Control) address of your Zyxel Device.
IPv4 Gateway	This field displays the IPv4 address of the default gateway. The default gateway is a router or switch on the same segment as your Zyxel Device's interface. The gateway helps forward packets to destinations outside the local network.
IPv6 Gateway	This field displays the IPv6 address of the default gateway. The default gateway is a router or switch on the same segment as your Zyxel Device's interface. The gateway helps forward packets to destinations outside the local network.
Connection Uptime	This field displays the time the Zyxel Device's network connection has been active.
MAC Address	This shows the network adapter MAC (Media Access Control) Address of the LAN interface.

## 6.1.4 Wi-Fi Settings

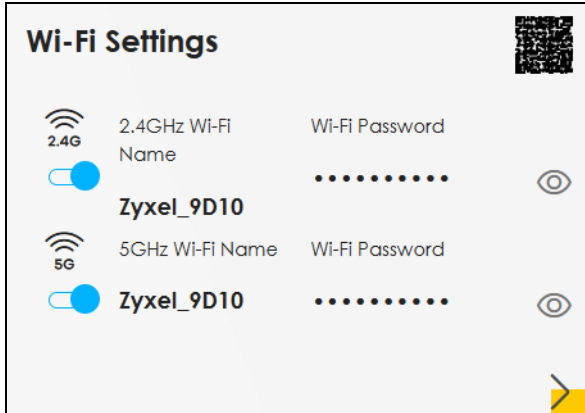
The following compares the main Wi-Fi network and the guest Wi-Fi network.

Table 45 Main or Guest Wi-Fi Networks key Differences

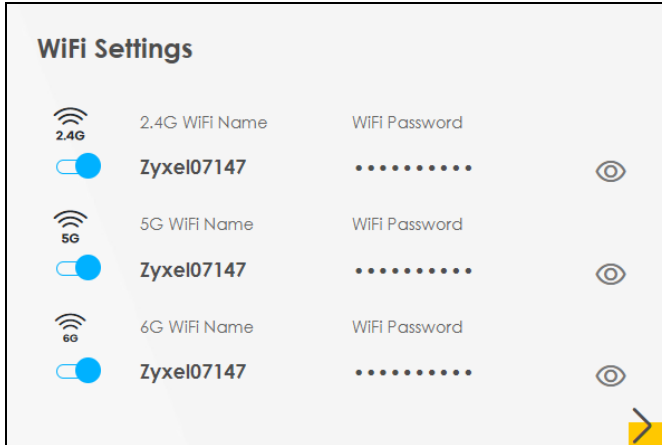
FEATURE	MAIN WI-FI	GUEST WI-FI
Purpose	For primary household or business users.	For visitors.
Network Access	For access to internal devices, such as printers or file servers.	Internet access only; no access to internal devices.

Use this screen to enable or disable the main Wi-Fi network. When the switch turns blue, the function is enabled. You can use this screen or the QR code on the upper right corner to check the SSIDs (Wi-Fi network name) and passwords of the main Wi-Fi networks. If you want to show or hide your Wi-Fi passwords, click the Eye icon (👁).

**Figure 90** Wi-Fi Settings (for 2.4 GHz and 5 GHz models)



**Figure 91** Wi-Fi Settings (for 2.4 GHz, 5 GHz, and 6 GHz models)



Click the Arrow icon (➡) to configure the SSIDs and/or passwords for your main Wi-Fi networks. Click the Eye icon (👁) to display the characters as you enter the Wi-Fi Password.

Scanning the QR code is an alternative way to connect your Wi-Fi client to the Wi-Fi network.

**Note:** When you enable Mesh in the **Network > Wireless > MESH** screen, **Keep 2.4G, 5G and 6G the same** will be enabled and cannot be disabled.

**Figure 92** Wi-Fi Settings: Configuration (for 2.4 GHz and 5 GHz models)

The screenshot shows the 'Wi-Fi Settings' interface. At the top, there is a back arrow and the title 'Wi-Fi Settings'. Below the title, a checkbox labeled 'Keep 2.4GHz and 5GHz the same' is checked. Underneath, there are two toggle switches: '2.4GHz Wi-Fi' and '5GHz Wi-Fi', both of which are turned on. Below the toggles, there are input fields for 'Wi-Fi Name' (containing 'ZyxeL9D10') and 'Wi-Fi Password' (masked with asterisks). To the right of the password field is an eye icon. Below the password field is a 'Strength' indicator showing a red bar and the word 'weak'. At the bottom, there are two checkboxes: 'Random Password' (checked) and 'Hide Wi-Fi network name' (unchecked, with an information icon). A yellow 'Save' button is at the very bottom.

**Figure 93** Wi-Fi Settings: Configuration (2.4 GHz, 5 GHz, and 6 GHz models)

The screenshot shows the 'WiFi Settings' interface. At the top, there is a back arrow and the title 'WiFi Settings'. Below the title, a checkbox labeled 'Keep 2.4G, 5G and 6G the same' is checked, with an information icon to its right. Underneath, there are three toggle switches: '2.4G WiFi', '5G WiFi', and '6G WiFi', all of which are turned on. Below the toggles, there are input fields for 'WiFi Name' (containing 'ZyxeI07147') and 'WiFi Password' (masked with asterisks). To the right of the password field is an eye icon. Below the password field is a 'Strength' indicator showing a red bar and the word 'weak'. At the bottom, there are two checkboxes: 'Random Password' (checked) and 'Hide WiFi network name' (unchecked, with an information icon). A yellow 'Save' button is at the very bottom.

Each field is described in the following table.

**Table 46** Wi-Fi Settings: Configuration




LABEL	DESCRIPTION
2.4G / 5G / 6G Wi-Fi	<p>Click this switch to enable or disable the 2.4 GHz / 5 GHz / 6 GHz Wi-Fi networks. When the switch goes to the right , the function is enabled. Otherwise, it is not.</p> <p>Note: To see if your model supports 6 GHz, please see <a href="#">Overview</a> for more information.</p>
Wi-Fi Name	<p>The SSID (Service Set Identity) identifies the service set with which a wireless device is associated. Wireless devices associating to the access point (AP) must have the same SSID.</p> <p>Enter a descriptive name (up to 32 printable characters, including spaces) for the Wi-Fi.</p>

Table 46 Wi-Fi Settings: Configuration

LABEL	DESCRIPTION
Wi-Fi Password	If you selected <b>Random Password</b> , this field displays a pre-shared key generated by the Zyxel Device.  If you did not select <b>Random Password</b> , you can manually enter a pre-shared key from 8 to 64 alphanumeric (0-9, a-z, A-Z) and special characters, including spaces.
Strength	This displays the current password strength – <b>weak, medium, strong</b> .
	Click the Eye icon to show or hide the password of your Wi-Fi network. When the Eye icon is slashed  , you will see the password in plain text. Otherwise, it is hidden.
Random Password	Select this option to have the Zyxel Device automatically generate a password. The <b>Wi-Fi Password</b> field will not be configurable when you select this option.
Hide Wi-Fi network name	Select this checkbox to hide the SSID in the outgoing beacon frame so a station cannot obtain the SSID through scanning using a site survey tool.  Note: Disable WPS in the <b>Network Setting &gt; Wireless &gt; WPS</b> screen to hide the SSID.
Save	Click <b>Save</b> to save your changes.

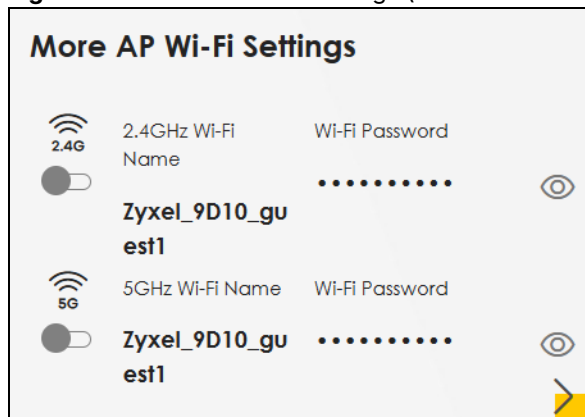
## 6.2 More AP Wi-Fi Settings

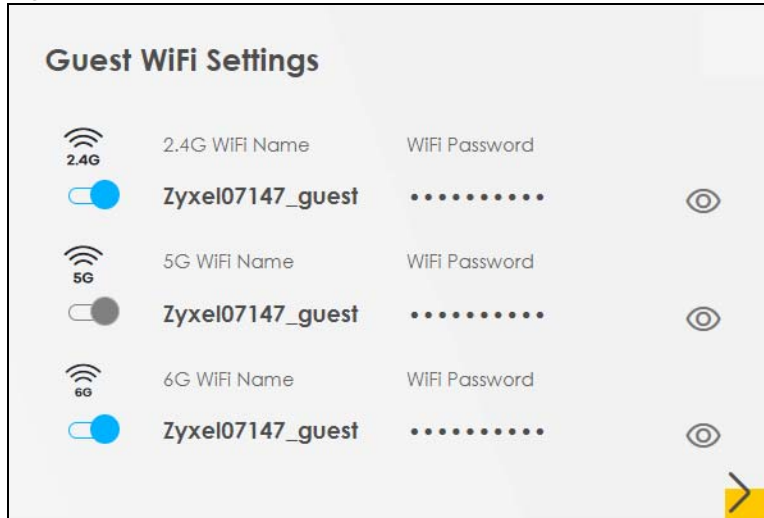
Use this screen to enable or disable the guest 2.4 GHz / 5 GHz / 6 GHz Wi-Fi networks. When the switch goes to the right () , the function is enabled. Otherwise, it is not. You can check their SSIDs (Wi-Fi network name) and passwords from this screen. If you want to show or hide your Wi-Fi passwords, click the Eye icon.

Note: To see if your model supports 6 GHz, please see [Overview](#) for more information.

Note: To see the difference of the main Wi-Fi network and the guest Wi-Fi network, please refer to [Main or Guest Wi-Fi Networks key Differences](#).

Figure 94 More AP Wi-Fi Settings (for 2.4 GHz and 5 GHz models)



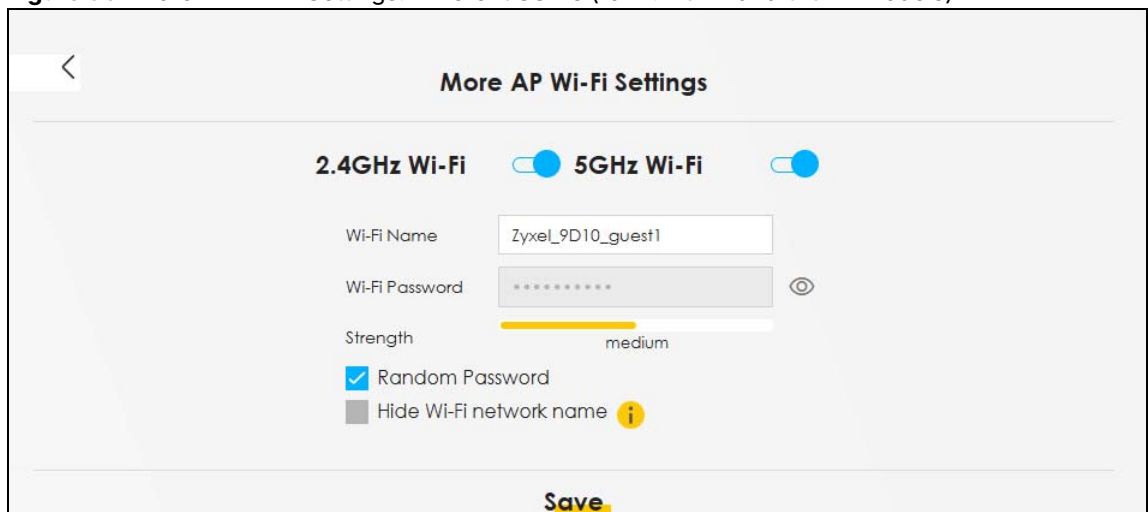
**Figure 95** Guest Wi-Fi Settings (for 2.4 GHz, 5 GHz, and 6 GHz models)

Click the Arrow icon (➤) to open the following screen. Use this screen to configure the SSIDs and/or passwords for your More AP Wi-Fi networks.

To see if your model supports 6 GHz, please see [Overview](#) for more information.

To assign different SSIDs to the 2.4 GHz and 5 GHz guest wireless networks, clear the **Keep 2.4GHz and 5GHz the same** checkbox in the **Wi-Fi Settings** screen, and the **More AP Wi-Fi Settings** screen will change.



To assign different SSIDs to the 2.4 GHz, 5 GHz, and 6 GHz guest wireless networks, clear the **Keep 2.4G, 5G, and 6G the same** checkbox in the **Wi-Fi Settings** screen, and the **Guest Wi-Fi Settings** screen will change.

**Figure 96** More AP Wi-Fi Settings: Different SSIDs (for 2.4 GHz and 5 GHz models)

**Figure 97** Guest Wi-Fi Settings: Different SSIDs (for 2.4 GHz, 5 GHz, and 6 GHz models)

Each field is described in the following table.

**Table 47** Wi-Fi Settings: Configuration

LABEL	DESCRIPTION
2.4G / 5G / 6G Wi-Fi	Click this switch to enable or disable the 2.4 GHz / 5 GHz / 6 GHz Wi-Fi networks. When the switch goes to the right  , the function is enabled. Otherwise, it is not.  Note: To see if your model supports 6 GHz, please see <a href="#">Overview</a> for more information.
Wi-Fi Name	The SSID (Service Set IDentity) identifies the service set with which a wireless device is associated. Wireless devices associating to the access point (AP) must have the same SSID. Enter a descriptive name (up to 32 printable characters, including spaces) for the Wi-Fi.
Wi-Fi Password	If you selected <b>Random Password</b> , this field displays a pre-shared key generated by the Zyxel Device.  If you did not select <b>Random Password</b> , you can manually enter a pre-shared key from 8 to 64 alphanumeric (0-9, a-z, A-Z) and special characters, including spaces.
Strength	This displays the current password strength – <b>weak, medium, strong</b> .
	Click the Eye icon to show or hide the password of your Wi-Fi network. When the Eye icon is slashed  , you will see the password in plain text. Otherwise, it is hidden.
Random Password	Select this option to have the Zyxel Device automatically generate a password. The <b>Wi-Fi Password</b> field will not be configurable when you select this option.
Hide Wi-Fi network name	Select this checkbox to hide the SSID in the outgoing beacon frame so a station cannot obtain the SSID through scanning using a site survey tool.  Note: Disable WPS in the <b>Network Setting &gt; Wireless &gt; WPS</b> screen to hide the SSID.
Save	Click <b>Save</b> to save your changes.

## 6.2.1 LAN

Use this screen to view the LAN IP address, subnet mask, and DHCP settings of your Zyxel Device. Click the switch button to turn on/off the DHCP server.

**Figure 98** LAN

**LAN**


IP Address **192.168.1.1**

Subnet Mask **255.255.255.0**

IP Address Range **192.168.1.3 ~ 192.168.1.254**

DHCP ☒

Lease Time **1days 0hours 0mins**

Click the Arrow icon (  ) to configure the LAN IP settings and DHCP setting for your Zyxel Device.

**Figure 99** LAN Setup

**LAN**

**LAN IP Setup**

IP Address 192 . 168 . 1 . 1

Subnet Mask 255 . 255 . 255 . 0

**IP Addressing Values**

Beginning IP Address 192 . 168 . 1 . 2

Ending IP Address 192 . 168 . 1 . 254

**DHCP Server State**

DHCP Server Lease Time 1 days 0 hours 0 minutes

**Save**

Each field is described in the following table.

**Table 48** LAN Setup

LABEL	DESCRIPTION
LAN IP Setup	
IP Address	Enter the LAN IPv4 IP address you want to assign to your Zyxel Device in dotted decimal notation, for example, (factory default).
IP Address	Enter the LAN IPv4 IP address you want to assign to your Zyxel Device in dotted decimal notation, for example, 192.168.15.1 (factory default).

Table 48 LAN Setup (continued)

LABEL	DESCRIPTION
Subnet Mask	Enter the subnet mask of your network in dotted decimal notation, for example 255.255.255.0 (factory default). Your Zyxel Device automatically computes the subnet mask based on the IP Address you enter, so do not change this field unless you are instructed to do so.
IP Addressing Values	
Beginning IP Address	This field specifies the first of the contiguous addresses in the IP address pool.
Ending IP Address	This field specifies the last of the contiguous addresses in the IP address pool.
DHCP Server State	
DHCP Server Lease Time	This is the period of time a DHCP-assigned address is valid, before it expires.  When a client connects to the Zyxel Device, DHCP automatically assigns the client an IP addresses from the IP address pool. DHCP leases each addresses for a limited period of time, which means that past addresses are "recycled" and made available for future reassignment to other devices.
Days/Hours/Minutes	Enter the lease time of the DHCP server.
Save	Click <b>Save</b> to save your changes.

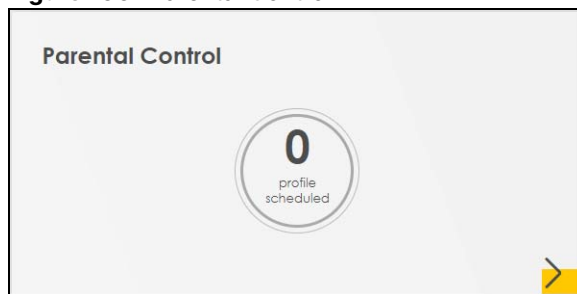
## 6.3 The Parental Control Screen

Parental control allows you to limit the time a user can access the Internet and prevent users from viewing inappropriate content or participating in specified online activities.

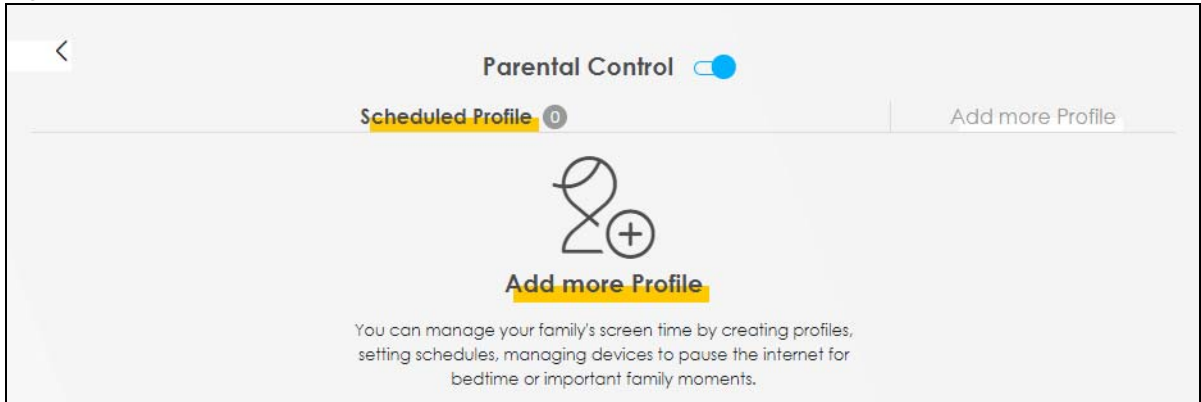
Your parental control screens may be different depending on the model you are using. Some Zyxel Devices support scheduling, some support scheduling and URL filtering.

Use this screen to view the number of profiles that were created for parental control.

Figure 100 Parental Control



Click the yellow Arrow icon to open the following screen. Use this screen to enable parental control and add more profiles. Add a profile to create restricted access schedules. Go to the **Security > Parental Control > Add New PCP/Edit** screen to configure URL filtering settings to block the users on your network from accessing certain web sites.

**Figure 101** Parental Control: Schedule

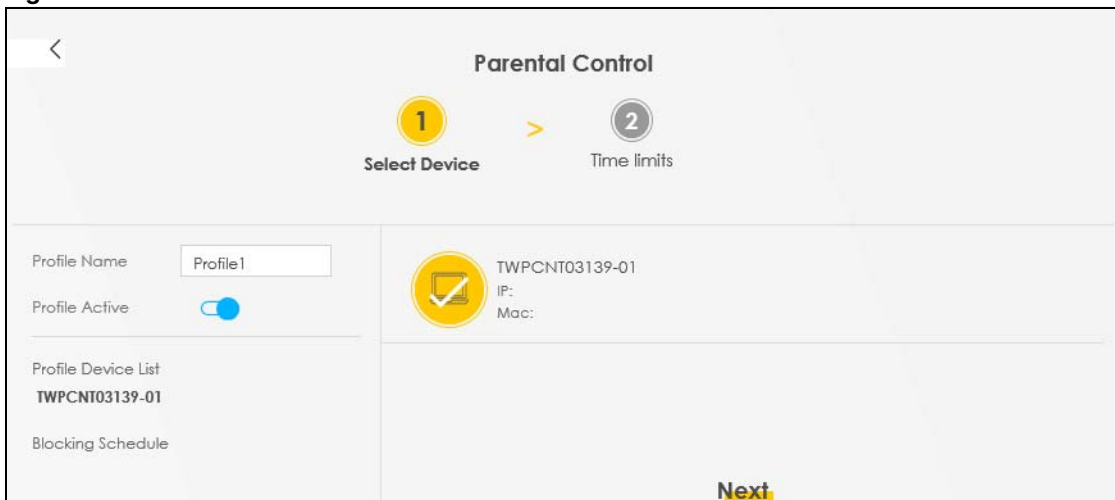
Each field is described in the following table.

**Table 49** Parental Control: Schedule

LABEL	DESCRIPTION
Parental Control	Click this switch to enable parental control.
Scheduled Profile	This screen shows all the created profiles.
Add More Profile	Click this to create a new profile.

### 6.3.1 Create a Parental Control Profile

Click **Add more Profile** to create a profile. Use this screen to add a devices in a profile and block Internet access on the profile devices.

**Figure 102** Parental Control: Add More Profile

Each field is described in the following table.

**Table 50** Parental Control: Add More Profile


LABEL	DESCRIPTION
Profile Name	Enter a descriptive name for the profile.
Profile Active	Click this switch to enable or disable Internet access. When the switch goes to the right  , the function is enabled. Otherwise, it is not.

Table 50 Parental Control: Add More Profile (continued)

LABEL	DESCRIPTION
Profile Device List	This field shows the devices selected on the right for this profile.
Blocking Schedule	This field shows the time during which Internet access is blocked on the profile device(s).
	Select a device(s) on your network for this profile.

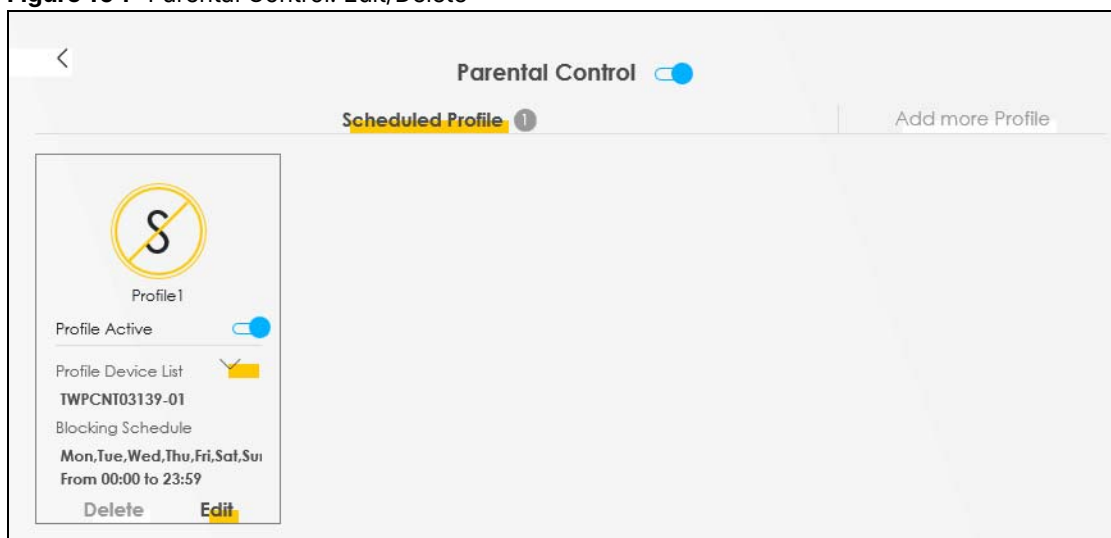
Figure 103 Parental Control: Schedule

Each field is described in the following table.

Table 51 Parental Control: Schedule

LABEL	DESCRIPTION
Profile Name	Enter a descriptive name for the profile. You can use up to 17 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Profile Active	Click this switch to enable this profile.
Profile Device List	This field shows the devices selected on the right for this profile.
Blocking Schedule	This field shows the time during which Internet access is blocked on the profile devices.
Schedule	
Add New Schedule	Click this to add a new block for scheduling.
Start/End blocking	Select the time period when Internet access is blocked on the profile devices.
Repeat On	Select the days when Internet access is blocked on the profile devices. Select <b>Whole Week</b> to make the profile schedule repeat on everyday.
Back	Click <b>Back</b> to return to the previous screen.
Save	Click <b>Save</b> to save your changes.

Once a profile is created, it will show in the following screen. Click this  to **Delete** or **Edit** a profile.

**Figure 104** Parental Control: Edit/Delete

# CHAPTER 7

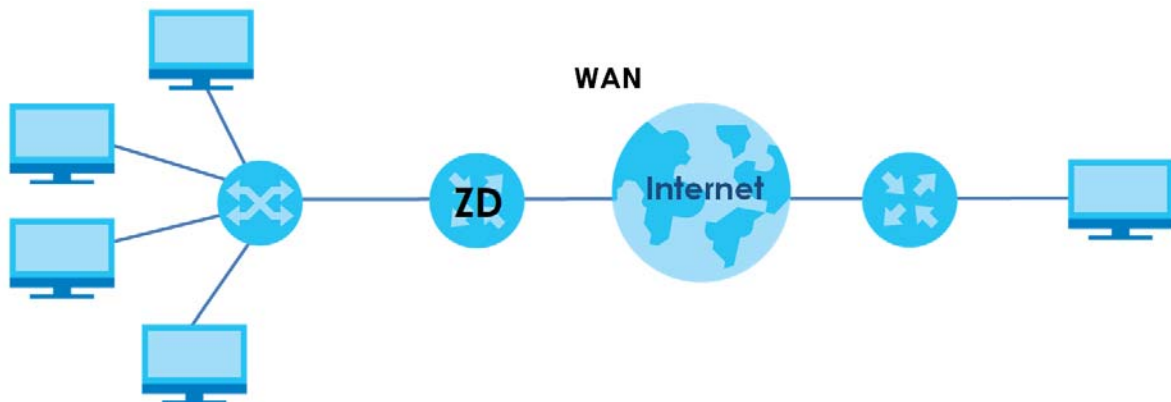
## Broadband

### 7.1 Broadband Overview

This chapter discusses the Zyxel Device's **Broadband** screens. Use these screens to configure your Zyxel Device for Internet access.

A Wide Area Network (WAN) connection is an outside connection to another network or the Internet. It connects your private networks, such as a Local Area Network (LAN) and other networks, so that a computer in one location can communicate with computers in other locations.

**Figure 105** LAN and WAN



#### 7.1.1 What You Can Do in this Chapter

- Use **Broadband** screens to view, remove or add a WAN interface. You can also configure the WAN settings on the Zyxel Device for Internet access.

The **Broadband** screens for DSL routers and Ethernet and PON routers are slightly different.

For DSL routers, see [Broadband Settings for DSL Routers](#).

For Ethernet and PON routers, see [Broadband Settings for Ethernet and PON Routers](#).

See [Overview](#) to see which router type your Zyxel Device belongs to.

- Use the **Cellular Backup** screen to configure cellular WAN connection ([Cellular Backup](#)).
- Use the **Advanced** screen to enable or disable PTM over ADSL, Annex M/Annex J, and DSL PhyR functions ([Broadband Advanced Screen for DSL Routers or Gateways](#)). Alternatively, use the **Advanced** screen to configure the Zyxel Device to reduce the power consumption.

Table 52 WAN Setup Overview (Ethernet and PON Routers)

LAYER-2 INTERFACE	INTERNET CONNECTION		
CONNECTION	MODE	ENCAPSULATION	CONNECTION SETTINGS
Ethernet	Routing	PPPoE	PPP user name and password, WAN IPv4 or IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
		IPoE	WAN IPv4 or IPv6 IP address, NAT, DNS server and routing feature
	Bridge	N/A	VLAN
GPON	Routing	PPPoE	PPP user name and password, WAN IPv4 or IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
		IPoE	WAN IPv4 or IPv6 IP address, NAT, DNS server and routing feature
	Bridge	N/A	

Note: This table is for the Ethernet and PON routers. See [Overview](#) for more information.

Table 53 WAN Setup Overview (DSL Routers)

LAYER-2 INTERFACE		INTERNET CONNECTION		
CONNECTION	DSL LINK TYPE	MODE	ENCAPSULATION	CONNECTION SETTINGS
ADSL or VDSL over PTM	N/A	Routing	PPPoE	PPP information, IPv4 or IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
			IPoE	IPv4 or IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
		Bridge	N/A	VLAN and QoS
ADSL over ATM	EoA	Routing	PPPoE or PPPoA	ATM PVC configuration, PPP information, IPv4/IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
			IPoE or IPoA	ATM PVC configuration, IPv4 or IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
		Bridge	N/A	ATM PVC configuration, and QoS
Ethernet	N/A	Routing	PPPoE	PPP user name and password, WAN IPv4 or IPv6 IP address, routing feature, DNS server, VLAN, QoS, and MTU
			IPoE	WAN IPv4 or IPv6 IP address, NAT, DNS server and routing feature
		Bridge	N/A	VLAN and QoS

Note: This table is for the DSL routers. See [Overview](#) for more information.

## 7.1.2 What You Need to Know

The following terms and concepts may help as you read this chapter.

## WAN IP Address

The WAN IP address is an IP address for the Zyxel Device, which makes it accessible from an outside network. It is used by the Zyxel Device to communicate with other devices in other networks. It can be static (fixed) or dynamically assigned by the ISP each time the Zyxel Device tries to access the Internet.

If your ISP assigns you a static WAN IP address, they should also assign you the subnet mask and DNS server IP addresses.

## ATM

Asynchronous Transfer Mode (ATM) is a WAN networking technology that provides high-speed data transfer. ATM uses fixed-size packets of information called cells. With ATM, a high QoS (Quality of Service) can be guaranteed. ATM uses a connection-oriented model and establishes a virtual circuit (VC).

## PTM

Packet Transfer Mode (PTM) is packet-oriented and supported by the VDSL2 standard. In PTM, packets are encapsulated directly in the High-level Data Link Control (HDLC) frames. It is designed to provide a low-overhead, transparent way of transporting packets over DSL links, as an alternative to ATM.

## IPv6 Introduction

IPv6 (Internet Protocol version 6) is designed to enhance IP address size and features. The increase in IPv6 address size to 128 bits (from the 32-bit IPv4 address) allows up to  $3.4 \times 10^{38}$  IP addresses. The Zyxel Device can use IPv4 or IPv6 dual stack to connect to IPv4 and IPv6 networks, and supports IPv6 rapid deployment (6RD).

## IPv6 Addressing

The 128-bit IPv6 address is written as eight 16-bit hexadecimal blocks separated by colons (:). This is an example IPv6 address 2001:0db8:1a2b:0015:0000:0000:1a2f:0000.

IPv6 addresses can be abbreviated in two ways:

- Leading zeros in a block can be omitted. So 2001:0db8:1a2b:0015:0000:0000:1a2f:0000 can be written as 2001:db8:1a2b:15:0:0:1a2f:0.
- Any number of consecutive blocks of zeros can be replaced by a double colon. A double colon can only appear once in an IPv6 address. So 2001:0db8:0000:0000:1a2f:0000:0000:0015 can be written as 2001:0db8::1a2f:0000:0000:0015, 2001:0db8:0000:0000:1a2f::0015, 2001:db8::1a2f:0:0:15 or 2001:db8:0:0:1a2f::15.

## IPv6 Prefix and Prefix Length

Similar to an IPv4 subnet mask, IPv6 uses an address prefix to represent the network address. An IPv6 prefix length specifies how many most significant bits (start from the left) in the address compose the network address. The prefix length is written as "/x" where x is a number. For example,

2001:db8:1a2b:15::1a2f:0/32

means that the first 32 bits (2001:db8) is the subnet prefix.

## IPv6 Subnet Masking

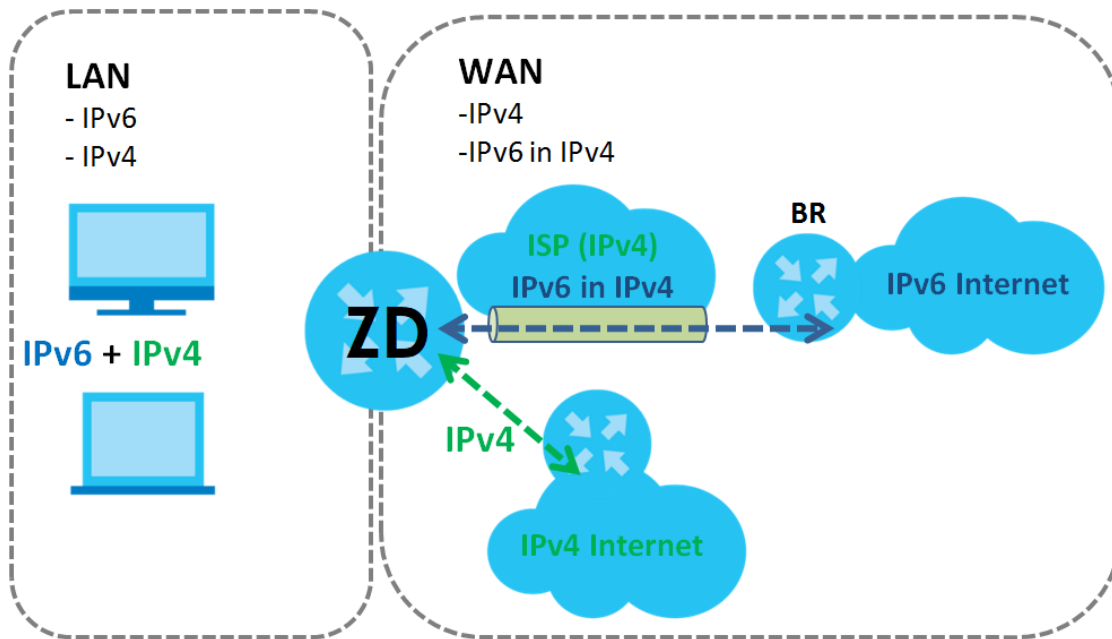
Both an IPv6 address and IPv6 subnet mask compose of 128-bit binary digits, which are divided into eight 16-bit blocks and written in hexadecimal notation. Hexadecimal uses four bits for each character (1 – 10, A – F). Each block's 16 bits are then represented by four hexadecimal characters. For example, FFFF:FFFF:FFFF:FFFF:FC00:0000:0000:0000.

## IPv6 Rapid Deployment

Use IPv6 Rapid Deployment (6rd) when the local network uses IPv6 and the ISP has an IPv4 network. When the Zyxel Device has an IPv4 WAN address and you set **IPv6/IPv4 Mode** to **IPv4 Only**, you can enable 6rd to encapsulate IPv6 packets in IPv4 packets to cross the ISP's IPv4 network.

The Zyxel Device generates a global IPv6 prefix from its IPv4 WAN address and tunnels IPv6 traffic to the ISP's Border Relay router (BR in the figure) to connect to the native IPv6 Internet. The local network can also use IPv4 services. The Zyxel Device uses its configured IPv4 WAN IP to route IPv4 traffic to the IPv4 Internet.

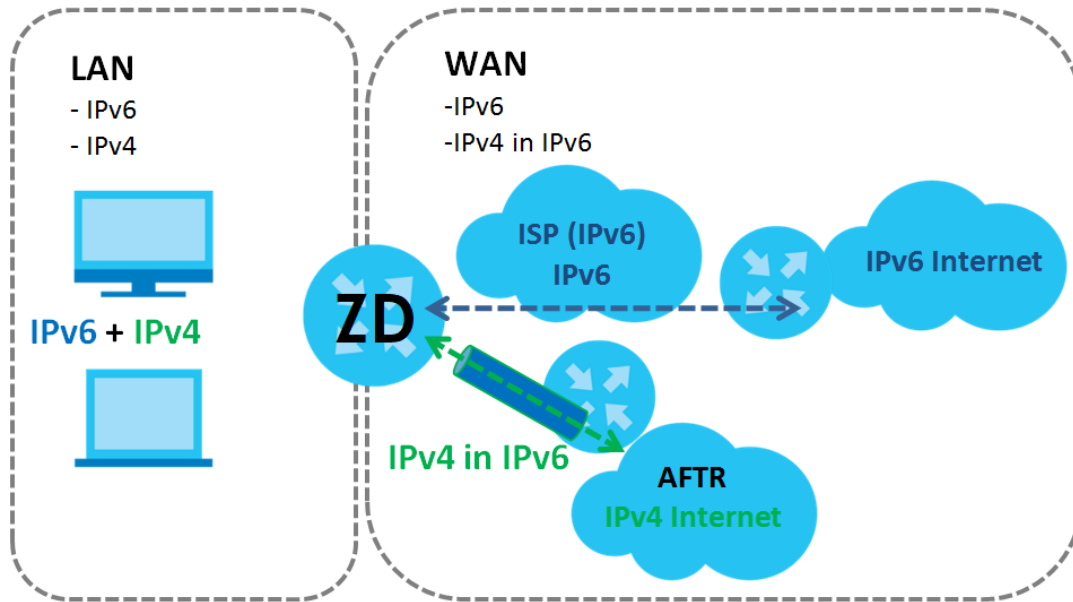
**Figure 106** IPv6 Rapid Deployment



## Dual Stack Lite

Use Dual Stack Lite when local network computers use IPv4 and the ISP has an IPv6 network. When the Zyxel Device has an IPv6 WAN address and you set **IPv6/IPv4 Mode** to **IPv6 Only**, you can enable Dual Stack Lite to use IPv4 computers and services.

The Zyxel Device tunnels IPv4 packets inside IPv6 encapsulation packets to the ISP's Address Family Transition Router (AFTR in the graphic) to connect to the IPv4 Internet. The local network can also use IPv6 services. The Zyxel Device uses its configured IPv6 WAN IP to route IPv6 traffic to the IPv6 Internet.

**Figure 107** Dual Stack Lite**Carrier-Grade NAT (CGNAT)**

CGNAT allows an Internet Service Provider (ISP) to use a single public WAN IP address for multiple customers with different Internet access devices.

**7.1.3 Before You Begin**

You need to know your Internet access settings such as encapsulation and WAN IP address. Get this information from your ISP.

**7.2 Broadband Settings for DSL Routers**

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

Click **Network Setting** > **Broadband** to access this screen.

**Figure 108** Network Setting > Broadband (DSL Routers)

**Broadband**

**Broadband** Cellular Backup Advanced

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

+ Add New WAN Interface

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	ADSL	ATM	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
2	VDSL	PTM	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
3	ETHWAN	ETH	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	
4	SFPWAN	SFP	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	

**Figure 109**

The following table describes the labels in this screen.

**Table 54** Network Setting > Broadband

LABEL	DESCRIPTION
Add New WAN Interface	Click this button to create a new connection.
#	This is the index number of the entry.
Name	This is the service name of the connection.
Type	This shows types of connections the router has.
Mode	This shows whether the connection is in routing or bridge mode.
Encapsulation	This is the method of encapsulation used by this connection.
802.1p	This indicates the 802.1p priority level assigned to traffic sent through this connection. This displays <b>N/A</b> when there is no priority level assigned.
802.1q	This indicates the VLAN ID number assigned to traffic sent through this connection. This displays <b>N/A</b> when there is no VLAN ID number assigned.
IGMP Proxy	This shows whether the Zyxel Device act as an IGMP proxy on this connection.
NAT	This shows whether NAT is activated or not for this connection.
Default Gateway	This shows whether the Zyxel Device use the WAN interface of this connection as the system default gateway.
IPv6	This shows whether IPv6 is activated or not for this connection. IPv6 is not available when the connection uses the bridging service.
MLD Proxy	This shows whether Multicast Listener Discovery (MLD) is activated or not for this connection. MLD is not available when the connection uses the bridging service.
Modify	Click the <b>Edit</b> icon to configure the WAN connection. Click the <b>Delete</b> icon to remove the WAN connection.

## 7.2.1 Add or Edit Internet Connection

Click **Add New WAN Interface** in the **Broadband** screen or the Edit icon next to an existing WAN interface to open the following screen. Use this screen to configure a WAN connection. The screen varies depending on the mode, encapsulation, and IPv6 or IPv4 mode you select.

## Routing Mode

Use **Routing** mode if your ISP give you one IP address only and you want multiple computers to share an Internet account.

The following example screen displays when you select the **Routing** mode and **PPPoE** encapsulation. The screen varies when you select other encapsulation and IPv6 or IPv4 mode.

**Figure 110** Network Setting > Broadband > Add or Edit New WAN Interface (Routing Mode)

<
Edit WAN Interface

<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">General <span style="float: right; color: #00a0e3;">ⓘ</span></div> <div> <div>Name <input style="width: 100%;" type="text" value="ADSL"/></div> <div>Type <input style="width: 100%;" type="text" value="ADSL over ATM"/></div> <div>Mode <input style="width: 100%;" type="text" value="Routing"/></div> <div>Encapsulation <input style="width: 100%;" type="text" value="PPPoE"/></div> <div>IPv4/IPv6 Mode <input style="width: 100%;" type="text" value="IPv4 IPv6 DualStack"/></div> </div>	<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">PPP Information</div> <div> <div>PPP User Name <input style="width: 100%;" type="text" value="admin"/></div> <div>PPP Password <input style="width: 100%;" type="password" value="****"/> <span style="float: right; color: #00a0e3;">👁</span></div> <div>           PPP Connection Trigger           <span style="margin-left: 20px;"><input checked="" type="radio"/> Auto Connect</span> <span style="margin-left: 20px;"><input type="radio"/> On Demand</span> </div> <div>           PPPoE Passthrough           <span style="float: right;"><input type="checkbox"/></span> </div> </div>
<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">ATM PVC Configuration</div> <div> <div>VPI [0-255] <input style="width: 100%;" type="text" value="0"/></div> <div>VCI [32-65535] <input style="width: 100%;" type="text" value="33"/></div> <div>Encapsulation <input style="width: 100%;" type="text" value="LLC/SNAP-BRIDGIN"/></div> <div>Service Category <input style="width: 100%;" type="text" value="UBR Without PCR"/></div> </div>	<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">VLAN <span style="float: right; color: #00a0e3;">ⓘ</span></div> <div> <div>802.1p <input style="width: 100%;" type="text" value="0"/></div> <div>802.1q <input style="width: 100%;" type="text" value=""/></div> <div style="text-align: right; font-size: 12px;">(0~4094)</div> </div> <div style="text-align: center; font-weight: bold; margin-top: 10px;">MTU</div> <div> <div>MTU <input style="width: 100%;" type="text" value="1500"/></div> </div>
<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">IP Address</div> <div> <div><input checked="" type="radio"/> Obtain an IP Address Automatically</div> <div><input type="radio"/> Static IP Address</div> </div> <div style="text-align: center; font-weight: bold; margin-top: 10px;">DNS Server</div> <div> <div><input checked="" type="radio"/> Obtain DNS Info Automatically</div> <div><input type="radio"/> Use Following Static DNS Address</div> </div>	<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">Routing Feature</div> <div> <div>NAT <span style="float: right; color: #00a0e3;">ⓘ</span> <input checked="" type="checkbox"/> <span style="margin-left: 20px;">IGMP Proxy <input checked="" type="checkbox"/></span></div> <div>           Apply as Default Gateway           <span style="margin-left: 20px;"><input checked="" type="checkbox"/></span> <span style="margin-left: 20px;">Fullcone NAT <input type="checkbox"/></span> </div> </div>
<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">IPv6 Address</div> <div> <div><input checked="" type="radio"/> Obtain an IPv6 Address Automatically</div> <div><input type="radio"/> Static IPv6 Address</div> </div> <div style="text-align: center; font-weight: bold; margin-top: 10px;">IPv6 DNS Server</div> <div> <div><input checked="" type="radio"/> Obtain IPv6 DNS Info Automatically</div> <div><input type="radio"/> Use Following Static IPv6 DNS Address</div> </div>	<div style="text-align: center; font-weight: bold; margin-bottom: 10px;">IPv6 Routing Feature</div> <div> <div>MLD Proxy <span style="float: right; color: #00a0e3;">ⓘ</span> <input checked="" type="checkbox"/> <span style="margin-left: 20px;">Apply as Default Gateway <input checked="" type="checkbox"/></span></div> </div> <div style="text-align: center; font-weight: bold; margin-top: 10px;">DHCPv6 Option</div> <div> <div>IPv6 Address From DHCPv6 Server <input type="checkbox"/></div> <div>Other Information From DHCPv6 Server <input type="checkbox"/></div> </div>

Cancel
Apply

The following table describes the labels in this screen.

Table 55 Network Setting > Broadband > Add or Edit New WAN Interface (Routing Mode)

LABEL	DESCRIPTION
General	
Click the switch to enable this WAN interface.	
Name	Specify a descriptive name for this connection. You can use up to 15 alphanumeric (0-9, a-z, A-Z) and special characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.  This field is read-only if you are editing the WAN interface.
Type	This field shows the types of available connections.  This field is read-only if you are editing the WAN interface.
Mode	Select <b>Routing</b> if your ISP give you one IP address only and you want multiple computers to share an Internet account.
Encapsulation	Select the method of encapsulation used by your ISP from the drop-down list box. This option is available only when you select <b>Routing</b> in the <b>Mode</b> field.  When you select <b>ADSL/VDSL over ATM</b> or <b>Ethernet</b> , the choices are <b>PPPoE</b> and <b>IPoE</b> .  When you select <b>ADSL over ATM</b> , the choices are <b>PPPoE</b> , <b>IPoE</b> , <b>PPPoA</b> and <b>IPoA</b> .
IPv4/IPv6 Mode	Select <b>IPv4 Only</b> if you want the Zyxel Device to run IPv4 only.  Select <b>IPv4 IPv6 DualStack</b> to allow the Zyxel Device to run IPv4 and IPv6 at the same time.  Select <b>IPv6 Only</b> if you want the Zyxel Device to run IPv6 only.
PPP Information (This is available only when you select <b>Routing</b> in the <b>Mode</b> field and <b>PPPoE</b> or <b>PPPoA</b> in the <b>Encapsulation</b> field.)	
PPP User Name	Enter the user name exactly as your ISP assigned. If assigned a name in the form user@domain where domain identifies a service name, then enter both components exactly as given.
PPP Password	Enter the password associated with the user name above. Select <b>password unmask</b> to show your entered password in plain text.
PPP Connection Trigger	Select when to have the Zyxel Device establish the PPP connection.  <b>Auto Connect</b> – select this to not let the connection time out.  <b>On Demand</b> – select this to automatically bring up the connection when the Zyxel Device receives packets destined for the Internet.
Idle Timeout	This value specifies the time in minutes that elapses before the router automatically disconnects from the PPPoE server.  This field is not available if you select <b>Auto Connect</b> in the <b>PPP Connection Trigger</b> field.
PPPoE Passthrough	This field is available when you select <b>PPPoE</b> encapsulation.  In addition to the Zyxel Device's built-in PPPoE client, you can enable PPPoE pass through to allow up to ten hosts on the LAN to use PPPoE client software on their computers to connect to the ISP through the Zyxel Device. Each host can have a separate account and a public WAN IP address.  PPPoE pass through is an alternative to NAT for application where NAT is not appropriate.  Disable PPPoE pass through if you do not need to allow hosts on the LAN to use PPPoE client software on their computers to connect to the ISP.
ATM PVC Configuration (This is available only when you select <b>ADSL over ATM</b> in the <b>Type</b> field.)	
VPI [0-255]	The valid range for the VPI is 0 to 255. Enter the VPI assigned to you.
VCI [32-65535]	The valid range for the VCI is 32 to 65535 (0 to 31 is reserved for local management of ATM traffic). Enter the VCI assigned to you.

Table 55 Network Setting &gt; Broadband &gt; Add or Edit New WAN Interface (Routing Mode) (continued)

LABEL	DESCRIPTION
Encapsulation	<p>Select the method of multiplexing used by your ISP from the drop-down list box. Choices are:</p> <ul style="list-style-type: none"> <li><b>LLC/SNAP-BRIDGING:</b> In LLC encapsulation, bridged PDUs are encapsulated by identifying the type of the bridged media in the SNAP header.</li> <li><b>VC/MUX:</b> In VC multiplexing, each protocol is carried on a single ATM virtual circuit (VC). To transport multiple protocols, the Zyxel Device needs separate VCs. There is a binding between a VC and the type of the network protocol carried on the VC. This reduces payload overhead since there is no need to carry protocol information in each Protocol Data Unit (PDU) payload.</li> </ul>
Service Category	<p>Select <b>UBR Without PCR</b> for applications that are non-time sensitive, such as email.</p> <p>Select <b>CBR</b> (Continuous Bit Rate) to specify fixed (always-on) bandwidth for voice or data traffic.</p> <p>Select <b>Non Realtime VBR</b> (non real-time Variable Bit Rate) for connections that do not require closely controlled delay and delay variation.</p> <p>Select <b>Realtime VBR</b> (real-time Variable Bit Rate) for applications with bursty connections that require closely controlled delay and delay variation.</p>
Peak Cell Rate [cells/s]	Divide the DSL line rate (bps) by 424 (the size of an ATM cell) to find the Peak Cell Rate (PCR). This is the maximum rate at which the sender can send cells. Type the PCR here.
Sustainable Cell Rate	The Sustain Cell Rate (SCR) sets the average cell rate (long-term) that can be transmitted. Type the SCR, which must be less than the PCR. Note that system default is 0 cells/sec.
Maximum Burst Size [cells]	Maximum Burst Size (MBS) refers to the maximum number of cells that can be sent at the peak rate. Type the MBS, which is less than 65535.
<b>VLAN</b> Click this switch to enable VLAN on this WAN interface. This field is not available if you select <b>ADSL over ATM</b> in the <b>Type</b> field and <b>PPPoA</b> or <b>IPoA</b> in the <b>Encapsulation</b> field.	
802.1p	<p>IEEE 802.1p defines up to 8 separate traffic types by inserting a tag into a MAC-layer frame that contains bits to define class of service.</p> <p>Select the IEEE 802.1p priority level (from 0 to 7) to add to traffic through this connection. The greater the number, the higher the priority level.</p>
802.1q	Type the VLAN ID number (from 0 to 4094) for traffic through this connection.
<b>MTU</b> (This is not available if you select <b>ADSL over ATM</b> in the <b>Type</b> field and <b>PPPoA</b> or <b>IPoA</b> in the <b>Encapsulation</b> field.)	
MTU	Enter the MTU (Maximum Transfer Unit) size for traffic through this connection.
<b>IP Address</b> (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
Obtain an IP Address Automatically	A static IP address is a fixed IP that your ISP gives you. A dynamic IP address is not fixed; the ISP assigns you a different one each time you connect to the Internet. Select this if you have a dynamic IP address.
Static IP Address	Select this option If the ISP assigned a fixed IP address.
IP Address	Enter the static IP address provided by your ISP.
Subnet Mask	<p>Enter the subnet mask provided by your ISP.</p> <p>This is available only when you set the <b>Encapsulation</b> to <b>IPoE</b> or <b>IPoA</b>.</p>
Gateway IP Address	<p>Enter the gateway IP address provided by your ISP.</p> <p>This is available only when you set the <b>Encapsulation</b> to <b>IPoE</b>.</p>
<b>DNS Server</b> (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
Obtain DNS Info Automatically	Select <b>Obtain DNS Info Automatically</b> if you want the Zyxel Device to use the DNS server addresses assigned by your ISP.
Use Following Static DNS Address	Select <b>Use Following Static DNS Address</b> if you want the Zyxel Device to use the DNS server addresses you configure manually.

Table 55 Network Setting &gt; Broadband &gt; Add or Edit New WAN Interface (Routing Mode) (continued)

LABEL	DESCRIPTION
Primary DNS Server	Enter the first DNS server address assigned by the ISP.
Secondary DNS Server	Enter the second DNS server address assigned by the ISP.
Routing Feature (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
NAT	Click this switch to activate NAT on this connection.
IGMP Proxy	<p>Internet Group Multicast Protocol (IGMP) is a network-layer protocol used to establish membership in a multicast group – it is not used to carry user data.</p> <p>Click this switch to have the Zyxel Device act as an IGMP proxy on this connection.</p> <p>This allows the Zyxel Device to get subscribing information and maintain a joined member list for each multicast group. It can reduce multicast traffic significantly.</p>
Apply as Default Gateway	Click this switch to have the Zyxel Device use this WAN interface of this connection as the system default gateway.
Fullcone NAT	<p>Click this switch to enable full cone NAT on this WAN connection.</p> <p>This field is available only when you activate <b>NAT</b>.</p> <p>In full cone NAT, the Zyxel Device maps all outgoing packets from an internal IP address and port to a single IP address and port on the external network. The Zyxel Device also maps packets coming to that external IP address and port to the internal IP address and port.</p>
<p>6RD</p> <p>The 6RD (IPv6 rapid deployment) fields display when you set the <b>IPv6/IPv4 Mode</b> field to <b>IPv4 Only</b>. See <a href="#">IPv6 Rapid Deployment</a> for more information.</p> <p>Click this switch to tunnel IPv6 traffic from the local network through the ISP's IPv4 network.</p>	
Automatically configured by DHCP	The <b>Automatically configured by DHCP</b> option is configurable only when you set the method of encapsulation to <b>IPoE</b> .
Manually Configured	Select <b>Manually Configured</b> if you have the IPv4 address of the relay server. Otherwise, select <b>Automatically configured by DHCP</b> to have the Zyxel Device detect it automatically through DHCP.
Service Provider IPv6 Prefix	Enter an IPv6 prefix for tunneling IPv6 traffic to the ISP's border relay router and connecting to the native IPv6 Internet.
IPv4 Mask Length	Enter the subnet mask number (1 – 32) for the IPv4 network.
Border Relay IPv4 Address	When you select <b>Manually Configured</b> , specify the relay server's IPv4 address in this field.
<p>DHCP Options (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field and <b>IPoE</b> in the <b>Encapsulation</b> field.)</p> <p>Note: The available DHCP options may differ by model.</p>	
Request Options	<p>Select <b>Option 42</b> to have the Zyxel Device get NTP time server information from DHCP packets sent from the DHCP server.</p> <p>Select <b>Option 43</b> to have the Zyxel Device get vendor specific information from DHCP packets sent from the DHCP server.</p> <p>Select <b>Option 120</b> to have the Zyxel Device get static route information from DHCP packets sent from the DHCP server.</p> <p>Select <b>Option 121</b> to have the Zyxel Device get SIP server information from DHCP packets sent from the DHCP server.</p>
Sent Options	

Table 55 Network Setting &gt; Broadband &gt; Add or Edit New WAN Interface (Routing Mode) (continued)

LABEL	DESCRIPTION
option 12	To identify the Zyxel Device to the DHCP server, select this to automatically add the hostname of the Zyxel Device in the DHCP discovery packets that go to the DHCP server.
option 60	Select this and enter the device identity you want the Zyxel Device to add in the DHCP discovery packets that go to the DHCP server.
Vendor ID	Enter the Vendor Class Identifier, such as the type of the hardware or firmware.
option 61	Select this and enter any string that identifies the device.
IAID	Enter the Identity Association Identifier (IAID) of the device, for example, the WAN connection index number.
DUID	Enter the DHCP Unique Identifier (DUID), which includes the hardware type, a time value and the MAC address of the device.
option 125	Select this to have the Zyxel Device automatically generate and add vendor specific parameters in the DHCP discovery packets that go to the DHCP server.
IPv6 Address (This is available only when you select <b>IPv4 IPv6 DualStack</b> or <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field.)	
Obtain an IPv6 Address Automatically	Select <b>Obtain an IPv6 Address Automatically</b> if you want to have the Zyxel Device use the IPv6 prefix from the connected router's Router Advertisement (RA) to generate an IPv6 address.
Static IPv6 Address	Select <b>Static IPv6 Address</b> if you have a fixed IPv6 address assigned by your ISP. When you select this, the following fields appear.
IPv6 Address	Enter an IPv6 IP address that your ISP gave to you for this WAN interface.
Prefix Length	Enter the address prefix length to specify how many most significant bits in an IPv6 address compose the network address.
IPv6 Default Gateway	Enter the IP address of the next-hop gateway. The gateway is a router or switch on the same segment as your Zyxel Device's interfaces. The gateway helps forward packets to their destinations.
IPv6 DNS Server (This is available only when you select <b>IPv4 IPv6 DualStack</b> or <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field. Configure the IPv6 DNS server in the following section.)	
Obtain IPv6 DNS Info Automatically	Select <b>Obtain IPv6 DNS Info Automatically</b> to have the Zyxel Device get the IPv6 DNS server addresses from the ISP automatically.
Use Following Static IPv6 DNS Address	Select <b>Use Following Static IPv6 DNS Address</b> to have the Zyxel Device use the IPv6 DNS server addresses you configure manually.
Primary DNS Server	Enter the first IPv6 DNS server address assigned by the ISP.
Secondary DNS Server	Enter the second IPv6 DNS server address assigned by the ISP.
IPv6 Routing Feature (This is available only when you select <b>IPv4 IPv6 DualStack</b> or <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field. You can enable IPv6 routing features in the following section.)	
MLD Proxy Enable	Select this checkbox to have the Zyxel Device act as an MLD proxy on this connection. This allows the Zyxel Device to get subscription information and maintain a joined member list for each multicast group. It can reduce multicast traffic significantly.
Apply as Default Gateway	Select this option to have the Zyxel Device use the WAN interface of this connection as the system default gateway.
DS-Lite	This is available only when you select <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field. Enable Dual Stack Lite to let local computers use IPv4 through an ISP's IPv6 network. See <a href="#">Dual Stack Lite</a> for more information.  Click this switch to enable DS-Lite to let local computers use IPv4 through an ISP's IPv6 network.
Automatically configured by DHCP	Select this to have the Zyxel Device detect the relay server automatically through DHCP.

Table 55 Network Setting &gt; Broadband &gt; Add or Edit New WAN Interface (Routing Mode) (continued)

LABEL	DESCRIPTION
Manually Configured	Select <b>Manually Configured</b> if you have the IPv6 address of the relay server. Otherwise, select <b>Automatically configured by DHCP</b> to have the Zyxel Device detect it automatically through DHCP.
DS-Lite Relay Server IP	Specify the transition router's IPv6 address.
DHCPv6 Option (This is available only when you select <b>IPv6 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
IPv6 Address From DHCPv6 Server	Click the switch to let the Zyxel Device send DHCP requests to the DHCPv6 server to obtain an IPv6 address.
Other Information From DHCPv6 Server	Click the switch to have the Zyxel Device get other information, such as DNS information, from DHCPv6 packets sent from the DHCPv6 server.  This will be enabled if <b>IPv6 Address From DHCPv6 Server</b> is enabled.
IPv6 MAP	This is available when you edit an IPv6 WAN interface. Slide the switch to the right to create an IPv6 map domain.
Transport Mode	Select <b>MAP-T</b> (Translation) or <b>MAP-E</b> (Encapsulation) based on the ISP deployment.
Setting Mode	Select <b>DHCP S46</b> or <b>Manual</b> to configure the following fields.
Note: The following Prefix/Address fields are used for the address mapping rule of MAP-T or MAP-E.	
BR IPv6 Prefix	This is the IPv6 network address/prefix assigned to the BR, including the prefix length.
Rule IPv6 Prefix	This is the IPv6 network prefix, including the prefix length.
Rule IPv4 Prefix	This is the IPv4 network prefix, including the prefix length.
Note: The following PSID fields are used for the port mapping rule of MAP-T or MAP-E.	
PSID Offset	The Port Set Identifier (PSID) offset specifies the excluded port range. The default <b>PSID Offset</b> is 6; port 0~1023 will be reserved for the system to use.
PSID Length	This specifies the number of sharing ratio. When <b>PSID Length</b> is set to 8, the ports will be separated and assigned for 2^8 MAP CEs to use.
PSID	A Port Set ID ( <b>PSID</b> ) identifies a set of ports assigned to a CE for mapping. <b>PSID</b> should be unique for each CE sharing the IPv4 address.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## Bridge Mode

Click the **Add new WAN Interface** in the **Network Setting > Broadband** screen or the **Edit** icon next to the connection you want to configure. The following example screen displays when you select **Bridge** mode.

**Figure 111** Network Setting > Broadband > Add or Edit New WAN Interface (Bridge Mode)

**Edit WAN Interface**

**General** ☒

Name: ADSL

Type: ADSL over ATM

Mode: Bridge

**ATM PVC Configuration**

VPI [0-255]: 0

VCI [32-65535]: 33

Encapsulation: LLC/SNAP-BRIDGING

Service Category: UBR Without PCR

**VLAN** ☐

802.1p: 0

802.1q: (1~4094)

Cancel Apply

The following table describes the fields in this screen.

**Table 56** Network Setting > Broadband > Add or Edit New WAN Interface (Bridge Mode)

LABEL	DESCRIPTION
General	
Click this switch to enable the WAN interface.	
Name	Enter a service name of the connection. You can use up to 15 alphanumeric (0-9, a-z, A-Z) and special characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed. This field is read-only if you are editing the WAN interface.
Type	Select <b>VDSL over PTM</b> , <b>ADSL over ATM</b> or <b>Ethernet</b> as the WAN interface type. This field is read-only if you are editing the WAN interface.
Mode	Select <b>Bridge</b> when your ISP provides you more than one IP address and you want the connected computers to get individual IP address from ISP's DHCP server directly. If you select <b>Bridge</b> , you cannot use routing functions, such as QoS, Firewall, DHCP server and NAT on traffic from the selected LAN ports.
VLAN	
Click this switch to enable VLAN on this WAN interface.	
802.1p	IEEE 802.1p defines up to 8 separate traffic types by inserting a tag into a MAC-layer frame that contains bits to define class of service.  Select the IEEE 802.1p priority level (from 0 to 7) to add to traffic through this connection. The greater the number, the higher the priority level.
802.1q	Type the VLAN ID number (from 0 to 4094) for traffic through this connection.
MTU	
MTU	Enter the MTU (Maximum Transfer Unit) size for traffic through this connection.
ATM PVC Configuration (This is available only when you select <b>ADSL over ATM</b> in the <b>Type</b> field.)	
VPI [0-255]	The valid range for the VPI is 0 to 255. Enter the VPI assigned to you.

Table 56 Network Setting &gt; Broadband &gt; Add or Edit New WAN Interface (Bridge Mode) (continued)

LABEL	DESCRIPTION
VCI [32–65535]	The valid range for the VCI is 32 to 65535 (0 to 31 is reserved for local management of ATM traffic). Enter the VCI assigned to you.
Encapsulation	<p>Select the method of multiplexing used by your ISP from the drop-down list box. Choices are:</p> <ul style="list-style-type: none"> <li>• <b>LLC/SNAP-BRIDGING:</b> In LLC encapsulation, bridged PDUs are encapsulated by identifying the type of the bridged media in the SNAP header.</li> <li>• <b>VC/MUX:</b> In VC multiplexing, each protocol is carried on a single ATM virtual circuit (VC). To transport multiple protocols, the Zyxel Device needs separate VCs. There is a binding between a VC and the type of the network protocol carried on the VC. This reduces payload overhead since there is no need to carry protocol information in each Protocol Data Unit (PDU) payload.</li> </ul>
Service Category	<p>Select <b>UBR Without PCR</b> for applications that are non-time sensitive, such as email.</p> <p>Select <b>CBR</b> (Continuous Bit Rate) to specify fixed (always-on) bandwidth for voice or data traffic.</p> <p>Select <b>Non Realtime VBR</b> (non real-time Variable Bit Rate) for connections that do not require closely controlled delay and delay variation.</p> <p>Select <b>Realtime VBR</b> (real-time Variable Bit Rate) for applications with bursty connections that require closely controlled delay and delay variation.</p>
Peak Cell Rate [cells/s]	Divide the DSL line rate (bps) by 424 (the size of an ATM cell) to find the Peak Cell Rate (PCR). This is the maximum rate at which the sender can send cells. Enter the PCR here. This is not available when you set the <b>Service Category</b> to <b>UBR Without PCR</b> .
Sustainable Cell Rate	The Sustain Cell Rate (SCR) sets the average cell rate (long-term) that can be transmitted. Enter the SCR, which must be less than the PCR. Note that system default is 0 cells/sec. This is not available when you set the <b>Service Category</b> to <b>UBR Without PCR</b> or <b>CBR</b> .
Maximum Burst Size [cells]	Maximum Burst Size (MBS) refers to the maximum number of cells that can be sent at the peak rate. Enter the MBS, which is less than 65535. This is not available when you set the <b>Service Category</b> to <b>UBR Without PCR</b> or <b>CBR</b> .
Cancel	Click <b>Cancel</b> to exit this screen without saving any changes.
Apply	Click <b>Apply</b> to save your changes.

## 7.3 Broadband Settings for Ethernet and PON Routers

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

Note: The differences of the broadband screens between Ethernet and PON routers or gateways are the type of connections available.

Click **Network Setting > Broadband** to access this screen.

**Figure 112** Network Setting > Broadband (Ethernet Routers)

**Broadband**

**Broadband** Cellular Backup

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

Add New WAN Interface

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	ETHWAN	ETH	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	

**Figure 113** Network Setting > Broadband (PON Routers)

**Broadband**

**Broadband** Cellular Backup

Use this screen to change your Zyxel Device's Internet access settings. The summary table shows you the configured WAN services (connections) on the Zyxel Device. Use information provided by your ISP to configure WAN settings.

Add New WAN Interface

#	Name	Type	Mode	Encapsulation	802.1p	802.1q	IGMP Proxy	NAT	Default Gateway	IPv6	MLD Proxy	Modify
1	GPON	PON	Routing	IPoE	N/A	N/A	Y	Y	Y	Y	Y	

The following table describes the labels in this screen.

**Table 57** Network Setting > Broadband

LABEL	DESCRIPTION
Add New WAN Interface	Click this button to create a new connection.
#	This is the index number of the entry.
Name	This is the service name of the connection.
Type	This displays the type of connections available.
Mode	This shows whether the connection is in routing or bridge mode.
Encapsulation	This is the method of encapsulation used by this connection.
802.1p	This indicates the 802.1p priority level assigned to traffic sent through this connection. This displays <b>N/A</b> when there is no priority level assigned.
802.1q	This indicates the VLAN ID number assigned to traffic sent through this connection. This displays <b>N/A</b> when there is no VLAN ID number assigned.
IGMP Proxy	This shows whether the Zyxel Device act as an IGMP proxy on this connection.
NAT	This shows whether NAT is activated or not for this connection.
Default Gateway	This shows whether the Zyxel Device use the WAN interface of this connection as the system default gateway.
IPv6	This shows whether IPv6 is activated or not for this connection. IPv6 is not available when the connection uses the bridging service.

Table 57 Network Setting &gt; Broadband (continued)

LABEL	DESCRIPTION
MLD Proxy	This shows whether Multicast Listener Discovery (MLD) is activated or not for this connection. MLD is not available when the connection uses the bridging service.
Modify	Click the <b>Edit</b> icon to configure the WAN connection. Click the <b>Delete</b> icon to remove the WAN connection.

## 7.3.1 Add or Edit Internet Connection

Click **Add New WAN Interface** in the **Broadband** screen or the Edit icon next to an existing WAN interface to open the following screen. Use this screen to configure a WAN connection. The screen varies depending on the mode, encapsulation, and IPv6 or IPv4 mode you select.

### Routing Mode

Use **Routing** mode if your ISP give you one IP address only and you want multiple computers to share an Internet account.

The following example screen displays when you select the **Routing** mode and **PPPoE** encapsulation. The screen varies when you select other encapsulation and IPv6 or IPv4 mode.

**Figure 114** Network Setting > Broadband > Add or Edit New WAN Interface (Ethernet Routers: Routing Mode)

<

Add New WAN Interface

General

Name

Type

Ethernet

Mode

Routing

Encapsulation

IPoE

IPv4/IPv6 Mode

IPv4 IPv6 DualStack

VLAN

802.1p

0

802.1q

(0~4094)

MTU

1500

IP Address

Obtain an IP Address Automatically

Static IP Address

DNS Server

Obtain DNS Info Automatically

Use Following Static DNS Address

Routing Feature

NAT

Apply as Default Gateway

IGMP Proxy

Fullcone NAT

DHCPv6 Option

Request Options

option 42

option 43

option 120

option 121

Sent Options

option 60

Vendor ID

option 61

IAID

DUID

option 125

IPv6 Address

Obtain an IPv6 Address Automatically

Static IPv6 Address

IPv6 DNS Server

Obtain IPv6 DNS Info Automatically

Use Following Static IPv6 DNS Address

IPv6 Routing Feature

MLD Proxy

Apply as Default Gateway

DHCPv6 Option

IPv6 Address From DHCPv6 Server

Other Information From DHCPv6 Server

Cancel

Apply

**Figure 115** Network Setting > Broadband > Add or Edit New WAN Interface (PON Routers: Routing Mode)

Edit WAN Interface

General

NameGPON

TypeGPON

ModeRouting

EncapsulationPPPoE

IPv4/IPv6 ModeIPv4 IPv6 DualStack

VLAN

802.1p0

802.1q[0~4094]

MTU1500

PPP Information

PPP User Nameadmin

PPP Password\*\*\*\*

PPP Connection TriggerAuto ConnectOn Demand

PPPoE Passthrough

IP Address

Obtain an IP Address Automatically

Static IP Address

DNS Server

Obtain DNS Info Automatically

Use Following Static DNS Address

Routing Feature

NATApply as Default GatewayIGMP ProxyFullcone NAT

IPv6 Address

Obtain an IPv6 Address Automatically

Static IPv6 Address

IPv6 AddressPrefixLength

IPv6 DNS Server

Obtain IPv6 DNS Info Automatically

Use Following Static IPv6 DNS Address

Primary DNSServer

Secondary DNSServer

IPv6 Routing Feature

MLD ProxyApply as Default Gateway

DHCPv6 Option

IPv6 Address From DHCPv6 ServerOther Information From DHCPv6 Server

Cancel

Apply

**Figure 116** Network Setting > Broadband > Add or Edit New WAN Interface (PON Routers:Routing Mode)

<

Edit WAN Interface

General

NameGPON

TypeGPON

ModeRouting

EncapsulationPoE

IPv4/IPv6 ModeIPv4 IPv6 DualStack

VLAN

802.1p0

802.1q[0~4094]

MVLAN

MVLAN[1~4094]

MTU

MTU1500

IP Address

Obtain an IP Address Automatically

Static IP Address

DNS Server

Obtain DNS Info Automatically

Use Following Static DNS Address

Routing Feature

NATIGMP Proxy

Apply as Default GatewayFullcone NAT

DHCPD Options

Request Options

option 42

option 43

option 120

option 121

Sent Options

option 12

option 60

Vendor ID

option 61

IAID

DUID

option 125

IPv6 Address

Obtain an IPv6 Address Automatically

Static IPv6 Address

IPv6 DNS Server

Obtain IPv6 DNS Info Automatically

Use Following Static IPv6 DNS Address

IPv6 Routing Feature

MLD Proxy

Apply as Default Gateway

DHCPv6 Option

IPv6 Address From DHCPv6 Server

Other Information From DHCPv6 Server

Cancel

Apply

The following table describes the labels in this screen.

Table 58 Network Setting > Broadband > Add or New WAN Interface Edit (Routing Mode)


LABEL	DESCRIPTION
General	Click this switch to enable the WAN interface.
Name	Specify a descriptive name for this connection. You can use up to 15 alphanumeric (0-9, a-z, A-Z) and special characters except [ " ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.  This field is read-only is you are editing the WAN interface.
Type	This field shows <b>Ethernet</b> and indicates an Ethernet connection.  This field is read-only is you are editing the WAN interface.
Mode	Select <b>Routing</b> if your ISP give you one IP address only and you want multiple computers to share an Internet account.
Encapsulation	Select the method of encapsulation used by your ISP from the drop-down list box. This option is available only when you select <b>Routing</b> in the <b>Mode</b> field.  The choices are <b>PPPoE</b> and <b>IPoE</b> .
IPv4/IPv6 Mode	Select <b>IPv4 Only</b> if you want the Zyxel Device to run IPv4 only.  Select <b>IPv4 IPv6 DualStack</b> to allow the Zyxel Device to run IPv4 and IPv6 at the same time.  Select <b>IPv6 Only</b> if you want the Zyxel Device to run IPv6 only.
PPP Information (This is available only when you select <b>PPPoE</b> in the <b>Encapsulation</b> field.)	
PPP User Name	Enter the user name exactly as your ISP assigned. If assigned a name in the form user@domain where domain identifies a service name, then enter both components exactly as given.
PPP Password	Enter the password associated with the user name above. Select <b>password unmask</b> to show your entered password in plain text.
PPP Connection Trigger	Select when to have the Zyxel Device establish the PPP connection.  <b>Auto Connect</b> – select this to not let the connection time out.  <b>On Demand</b> – select this to automatically bring up the connection when the Zyxel Device receives packets destined for the Internet.
Idle Timeout	This value specifies the time in minutes that elapses before the router automatically disconnects from the PPPoE server.  This field is only available if you select <b>On Demand</b> in the <b>PPP Connection Trigger</b> field.
PPPoE Passthrough	This field is available when you select <b>PPPoE</b> encapsulation.  In addition to the Zyxel Device's built-in PPPoE client, you can enable PPPoE pass through to allow up to ten hosts on the LAN to use PPPoE client software on their computers to connect to the ISP through the Zyxel Device. Each host can have a separate account and a public WAN IP address.  PPPoE pass through is an alternative to NAT for application where NAT is not appropriate.  Disable PPPoE pass through if you do not need to allow hosts on the LAN to use PPPoE client software on their computers to connect to the ISP.
VLAN	Click this switch to enable or disable VLAN on this WAN interface. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
802.1p	IEEE 802.1p defines up to 8 separate traffic types by inserting a tag into a MAC-layer frame that contains bits to define class of service.  Select the IEEE 802.1p priority level (from 0 to 7) to add to traffic through this connection. The greater the number, the higher the priority level.
802.1q	Type the VLAN ID number (from 0 to 4094) for traffic through this connection.

Table 58 Network Setting &gt; Broadband &gt; Add or New WAN Interface Edit (Routing Mode) (continued)





LABEL	DESCRIPTION
MVLAN	A Multicast VLAN (MVLAN is a special VLAN just for sending multicast traffic. With Multicast VLAN the Switch S can send multicast traffic directly to users in the MVLAN, without duplicating multicast streams for separate VLANs.
MTU	
MTU	Enter the MTU (Maximum Transfer Unit) size for traffic through this connection.
IP Address (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
Obtain an IP Address Automatically	A static IP address is a fixed IP that your ISP gives you. A dynamic IP address is not fixed; the ISP assigns you a different one each time you connect to the Internet. Select this if you have a dynamic IP address.
Static IP Address	Select this option If the ISP assigned a fixed IP address.
IP Address	Enter the static IP address provided by your ISP.
Subnet Mask	Enter the subnet mask provided by your ISP.  This is available only when you set the <b>Encapsulation</b> to <b>IPoE</b> .
Gateway IP Address	Enter the gateway IP address provided by your ISP.  This is available only when you set the <b>Encapsulation</b> to <b>IPoE</b> .
DNS Server (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
	Select <b>Obtain DNS Info Automatically</b> if you want the Zyxel Device to use the DNS server addresses assigned by your ISP.  Select <b>Use Following Static DNS Address</b> if you want the Zyxel Device to use the DNS server addresses you configure manually.
Primary DNS Server	Enter the first DNS server address assigned by the ISP.
Secondary DNS Server	Enter the second DNS server address assigned by the ISP.
Routing Feature (This is available only when you select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
NAT	Click this switch to activate or deactivate NAT on this connection. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
IGMP Proxy	Internet Group Multicast Protocol (IGMP) is a network-layer protocol used to establish membership in a Multicast group - it is not used to carry user data.  Click this switch to have the Zyxel Device act as an IGMP proxy on this connection. When the switch goes to the right  , the function is enabled. Otherwise, it is not.  This allows the Zyxel Device to get subscribing information and maintain a joined member list for each multicast group. It can reduce multicast traffic significantly.
Apply as Default Gateway	Click this switch to have the Zyxel Device use the WAN interface of this connection as the system default gateway. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Fullcone NAT Enable	Click this switch to enable or disable full cone NAT on this connection. When the switch goes to the right  , the function is enabled. Otherwise, it is not.  This field is available only when you activate <b>NAT</b> .  In full cone NAT, the Zyxel Device maps all outgoing packets from an internal IP address and port to a single IP address and port on the external network. The Zyxel Device also maps packets coming to that external IP address and port to the internal IP address and port.
DHCP Options (This is available only when you set the <b>Encapsulation</b> to <b>IPoE</b> and select <b>IPv4 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
Note: The available DHCP options may differ by model.	

Table 58 Network Setting &gt; Broadband &gt; Add or New WAN Interface Edit (Routing Mode) (continued)

LABEL	DESCRIPTION
Request Options	<p>Select <b>Option 42</b> to have the Zyxel Device get NTP time server information from DHCP packets sent from the DHCP server.</p> <p>Select <b>Option 43</b> to have the Zyxel Device get vendor specific information from DHCP packets sent from the DHCP server.</p> <p>Select <b>Option 120</b> to have the Zyxel Device get static route information from DHCP packets sent from the DHCP server.</p> <p>Select <b>Option 121</b> to have the Zyxel Device get SIP server information from DHCP packets sent from the DHCP server.</p>
Sent Options	
option 60	Select this and enter the device identity you want the Zyxel Device to add in the DHCP discovery packets that go to the DHCP server.
Vendor ID	Enter the Vendor Class Identifier, such as the type of the hardware or firmware.
option 61	Select this and enter any string that identifies the device.
IAID	Enter the Identity Association Identifier (IAID) of the device, for example, the WAN connection index number.
DUID	Enter the hardware type, a time value and the MAC address of the device.
option 125	Select this to have the Zyxel Device automatically generate and add vendor specific parameters in the DHCP discovery packets that go to the DHCP server.
IPv6 Address (This is available only when you select <b>IPv4 IPv6 DualStack</b> or <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field.)	
Obtain an IPv6 Address Automatically	Select <b>Obtain an IPv6 Address Automatically</b> if you want to have the Zyxel Device use the IPv6 prefix from the connected router's Router Advertisement (RA) to generate an IPv6 address.
Static IPv6 Address	Select <b>Static IPv6 Address</b> if you have a fixed IPv6 address assigned by your ISP. When you select this, the following fields appear.
IPv6 Address	Enter an IPv6 IP address that your ISP gave to you for this WAN interface.
Prefix Length	Enter the address prefix length to specify how many most significant bits in an IPv6 address compose the network address.
IPv6 Default Gateway	Enter the IP address of the next-hop gateway. The gateway is a router or switch on the same segment as your Zyxel Device's interfaces. The gateway helps forward packets to their destinations.
IPv6 DNS Server (This is available only when you select <b>IPv4 IPv6 DualStack</b> or <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field. Configure the IPv6 DNS server in the following section.)	
Obtain IPv6 DNS Info Automatically	Select <b>Obtain IPv6 DNS Info Automatically</b> to have the Zyxel Device get the IPv6 DNS server addresses from the ISP automatically.
Use Following Static IPv6 DNS Address	Select <b>Use Following Static IPv6 DNS Address</b> to have the Zyxel Device use the IPv6 DNS server addresses you configure manually.
Primary DNS Server	Enter the first IPv6 DNS server address assigned by the ISP.
Secondary DNS Server	Enter the second IPv6 DNS server address assigned by the ISP.
IPv6 Routing Feature (This is available only when you select <b>IPv4 IPv6 DualStack</b> or <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field. You can enable IPv6 routing features in the following section.)	
MLD Proxy Enable	Select this checkbox to have the Zyxel Device act as an MLD proxy on this connection. This allows the Zyxel Device to get subscription information and maintain a joined member list for each multicast group. It can reduce multicast traffic significantly.
Apply as Default Gateway	Select this option to have the Zyxel Device use the WAN interface of this connection as the system default gateway.

Table 58 Network Setting &gt; Broadband &gt; Add or New WAN Interface Edit (Routing Mode) (continued)

LABEL	DESCRIPTION
DS-Lite	<p>This is available only when you select <b>IPv6 Only</b> in the <b>IPv4/IPv6 Mode</b> field. Enable Dual Stack Lite to let local computers use IPv4 through an ISP's IPv6 network. See <a href="#">Dual Stack Lite on page 221</a> for more information.</p> <p>Click this switch to enable DS-Lite to let local computers use IPv4 through an ISP's IPv6 network.</p>
DS-Lite Relay Server IP	Specify the transition router's IPv6 address.
6RD	<p>The 6RD (IPv6 rapid deployment) fields display when you set the <b>IPv6/IPv4 Mode</b> field to <b>IPv4 Only</b>. See <a href="#">IPv6 Rapid Deployment</a> for more information.</p> <p>Click this switch to tunnel IPv6 traffic from the local network through the ISP's IPv4 network.</p>
	<p>Select <b>Manually Configured</b> if you have the IPv4 address of the relay server. Otherwise, select <b>Automatically configured by DHCP</b> to have the Zyxel Device detect it automatically through DHCP.</p> <p>The <b>Automatically configured by DHCP</b> option is configurable only when you set the method of encapsulation to <b>IPoE</b>.</p>
Service Provider IPv6 Prefix	Enter an IPv6 prefix for tunneling IPv6 traffic to the ISP's border relay router and connecting to the native IPv6 Internet.
IPv4 Mask Length	Enter the subnet mask number (1 – 32) for the IPv4 network.
Border Relay IPv4 Address	When you select <b>Manually Configured</b> , specify the relay server's IPv4 address in this field.
DHCPv6 Option (This is available only when you select <b>IPv6 Only</b> or <b>IPv4 IPv6 DualStack</b> in the <b>IPv4/IPv6 Mode</b> field.)	
IPv6 Address From DHCPv6 Server	Click the switch (to the right) to let the Zyxel Device send DHCP requests to the DHCPv6 server to obtain an IPv6 address.
Other Information From DHCPv6 Server	<p>Click the switch (to the right) to have the Zyxel Device get other information, such as DNS information, from DHCPv6 packets sent from the DHCPv6 server.</p> <p>This will be enabled if <b>IPv6 Address From DHCPv6 Server</b> is enabled.</p>
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## Bridge Mode

Click the **Add new WAN Interface** in the **Network Setting > Broadband** screen or the **Edit** icon next to the connection you want to configure. The following example screen displays when you select **Bridge** mode.

**Figure 117** Network Setting > Broadband > Add or Edit New WAN Interface (Bridge Mode)

**Edit WAN Interface**

**General** ☒

Name: ETHWAN

Type: Ethernet

Mode: Bridge

**VLAN** ☐

802.1p: 0

802.1q: (0~4094)

**MTU**

MTU: 1500

Cancel Apply

The following table describes the fields in this screen.

**Table 59** Network Setting > Broadband > Add or Edit New WAN Interface (Bridge Mode)

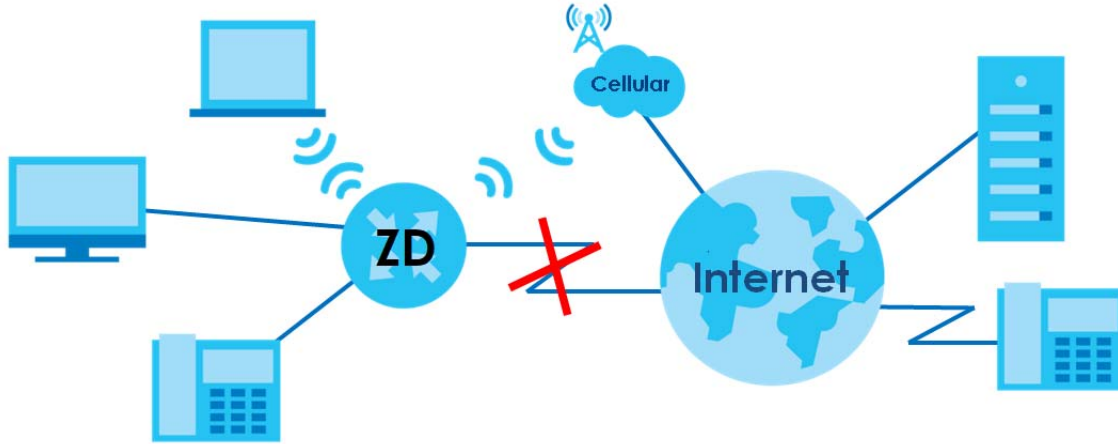
LABEL	DESCRIPTION
General	Click this switch to enable the interface.
Name	Enter a service name of the connection. You can use up to 15 alphanumeric (0-9, a-z, A-Z) and special characters except [ " ], [ ' ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed. This field is read-only is you are editing the WAN interface.
Type	This field shows <b>Ethernet</b> and indicates an Ethernet connection. This field is read-only is you are editing the WAN interface.
Mode	Select <b>Bridge</b> when your ISP provides you more than one IP address and you want the connected computers to get individual IP address from ISP's DHCP server directly. If you select <b>Bridge</b> , you cannot use routing functions, such as QoS, Firewall, DHCP server and NAT on traffic from the selected LAN ports.
VLAN	Click this switch to enable VLAN on this WAN interface.
802.1p	IEEE 802.1p defines up to 8 separate traffic types by inserting a tag into a MAC-layer frame that contains bits to define class of service. Select the IEEE 802.1p priority level (from 0 to 7) to add to traffic through this connection. The greater the number, the higher the priority level.
802.1q	Type the VLAN ID number (from 0 to 4094) for traffic through this connection.
MTU	
MTU	Enter the MTU (Maximum Transfer Unit) size for traffic through this connection.
Cancel	Click <b>Cancel</b> to exit this screen without saving any changes.
Apply	Click <b>Apply</b> to save your changes.

## 7.4 Cellular Backup

The USB port of the Zyxel Device allows you to attach a cellular dongle to wirelessly connect to a cellular network for Internet access. You can have the Zyxel Device use the cellular WAN connection as a backup

to keep you online if the primary WAN connection fails for **Consecutive Fail** times. Consult your cellular service provider to configure the settings in this screen. Disconnect the Fiber port to use the cellular dongle as your primary WAN connection, as the Zyxel Device automatically uses a wired WAN connection when available.

**Figure 118** Internet Access Application: Cellular WAN



Use this screen to configure your cellular settings. Click **Network Setting > Broadband > Cellular Backup**.

The actual data rate you obtain varies depending on the cellular card you use, the signal strength to the service provider's base station, and so on.

**Note:** Entering a wrong PIN code three times will lock the SIM card in your cellular dongle.

Note: If you select **Drop** in the **Current Cellular Connection** field, the Zyxel Device will drop the cellular WAN connection when the **Time Budget** or **Data Budget** is reached. It may take some time for the cellular WAN connection to be disconnected when the **Time Budget** or **Data Budget** is reached.

**Figure 119** Network Setting > Broadband > Cellular Backup

The USB port of the Zyxel Device allows you to attach a cellular dongle to wirelessly connect to a cellular network for Internet access. You can have the Zyxel Device use the cellular WAN connection as a backup to keep you online if the primary WAN connection fails for **Consecutive Fail** times. Consult your cellular service provider to configure the settings in this screen. Disconnect the DSL/Ethernet/Fiber WAN ports to use the cellular dongle as your primary WAN connection, as the Zyxel Device automatically uses a wired WAN connection when available.

### General

Cellular Backup ☒

Ping Check ☒

Check Cycle Every  (20~180 Sec)

Consecutive Fail  (2~5 times)


☐ Ping Default Gateway

☒ Ping Host  (Host name or IP address)

### Cellular Connection Settings

Card Description N/A

Username  (Optional)

Password   (Optional)

Authentication  ▼

PIN  (Optional) (Only for unlock PIN next time)

(PIN remaining authentication times)

Dial String

APN

Connection  ▼

☒ Obtain an IP Address Automatically

☐ Use the Following Static IP Address


☒ Obtain DNS Info Dynamically

☐ Use the Following Static DNS IP Address

Enable e-mail Notification ☐

Note

Entering a wrong PIN code three times will lock the SIM card in your cellular dongle.



**Figure 120** Network > Broadband > Cellular Backup (Budget Setup)

**Budget Setup**

Enable Budget Control ☒

☐ Time Budget  hours per month

☐ Data Budget  Mbytes  per month

☐ Data Budget  kPackets  per month

Reset all budget counters on  day of the month

**Reset time and data budget counters**

Actions before over budget

☐ Data Budget  % of time budget

☐ Data Budget  % of data budget (Mbytes)

☐ Data Budget  % of data budget (Packets)

Actions when over budget

Current Cellular Connection

Actions

Enable e-mail Notification ☒

☐ Enable Log: Interval  minutes

Note

If you select **Drop** in the **Current Cellular Connection** field, the will drop the Zyxel Device cellular WAN connection when the **Time Budget** or **Data Budget** is reached. It may take some time for the cellular WAN connection to be disconnected when the **Time Budget** or **Data Budget** is reached.

**Cancel** **Apply**

The following table describes the labels in this screen.

**Table 60** Network Setting > Broadband > Cellular Backup

LABEL	DESCRIPTION
General	
Cellular Backup	Click this switch to have the Zyxel Device use the cellular connection as your WAN or a backup when the wired WAN connection fails.
Ping Check	Click this switch to ping check the connection status of your WAN. You can configure the frequency of the ping check and number of consecutive failures before triggering cellular backup.
Check Cycle	Enter the frequency of the ping check in this field.

Table 60 Network Setting &gt; Broadband &gt; Cellular Backup (continued)

LABEL	DESCRIPTION
Consecutive Fail	Enter how many consecutive failures are required before cellular backup is triggered.
Ping Default Gateway	Select this to have the Zyxel Device ping the WAN interface's default gateway IP address.
Ping Host	Select this to have the Zyxel Device ping the particular host name or IP address you typed in this field.
Cellular Connection Settings	
Card Description	This field displays the manufacturer and model name of your cellular card if you inserted one in the Zyxel Device. Otherwise, it displays <b>N/A</b> .
Username	Enter the user name (of up to 64 alphanumeric (0-9, a-z, A-Z) and special characters, including spaces) given to you by your service provider.
Password	Enter the password (of up to 64 alphanumeric (0-9, a-z, A-Z) and special characters, including spaces) associated with the user name above.
Authentication	The Zyxel Device supports PAP (Password Authentication Protocol) and CHAP (Challenge Type Handshake Authentication Protocol). In PAP, peers identify themselves with a user name and password. In CHAP, additionally to user name and password the Zyxel Device sends regular challenges to make sure an intruder has not replaced a peer. CHAP is more secure than PAP; however, PAP is available on more platforms. Select an authentication protocol (Auto, CHAP or PAP). Contact your service provider for the correct authentication type.
PIN	A PIN (Personal Identification Number) code is a key to a cellular card. Without the PIN code, you cannot use the cellular card.  If your ISP enabled PIN code authentication, enter the 4-digit PIN code (0000 for example) provided by your ISP. If you enter the PIN code incorrectly, the cellular card may be blocked by your ISP and you cannot use the account to access the Internet.  If your ISP disabled PIN code authentication, leave this field blank.
Dial String	Enter the phone number (dial string) used to dial up a connection to your service provider's base station. Your ISP should provide the phone number.  For example, *99# is the dial string to establish a GPRS or cellular connection in Taiwan.
APN	Enter the APN (Access Point Name) provided by your service provider. Connections with different APNs may provide different services (such as Internet access or MMS (Multi-Media Messaging Service)) and charge method.  You can enter up to 32 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Connection	Select <b>Nailed UP</b> if you do not want the connection to time out.  Select <b>On Demand</b> if you do not want the connection up all the time and specify an idle time-out in the <b>Max Idle Timeout</b> field.
Max Idle Timeout	This value specifies the time in minutes that elapses before the Zyxel Device automatically disconnects from the ISP.
Obtain an IP Address Automatically	Select this option if your ISP did not assign you a fixed IP address.
Use the Following Static IP Address	Select this option if the ISP assigned a fixed IP address.
IP Address	Enter your WAN IP address in this field if you selected <b>Use the following static IP address</b> .
Subnet Mask	Enter the subnet mask of the IP address.
Obtain DNS Info Dynamically	Select this to have the Zyxel Device get the DNS server addresses from the ISP automatically.

Table 60 Network Setting &gt; Broadband &gt; Cellular Backup (continued)


LABEL	DESCRIPTION
Use the Following Static DNS IP Address	Select this to have the Zyxel Device use the DNS server addresses you configure manually.
Primary DNS Server	Enter the first DNS server address assigned by the ISP.
Secondary DNS Server	Enter the second DNS server address assigned by the ISP.
Enable e-mail Notification	Select this to enable the email notification function. The Zyxel Device will email you a notification when the cellular connection is up.
Mail Account	Select an email address you have configured in <b>Maintenance &gt; E-mail Notification</b> . The Zyxel Device uses the corresponding mail server to send notifications.  You must have configured a mail server already in the <b>Maintenance &gt; E-mail Notification</b> screen.
Cellular Backup e-mail Title	Enter a title that you want to be in the subject line of the email notifications that the Zyxel Device sends.
Send Notification to E-mail	Notifications are sent to the email address specified in this field. If this field is left blank, notifications cannot be sent through email.
Click this  to show the advanced cellular backup settings.	
Budget Setup	
Enable Budget Control	Click this switch to set a monthly limit for the user account of the installed cellular card.  You can set a limit on the total traffic and/or call time. The Zyxel Device takes the actions you specified when a limit is exceeded during the month.
Time Budget	Select this and specify the amount of time (in hours) that the cellular connection can be used within one month. If you change the value after you configure and enable budget control, the Zyxel Device resets the statistics.
Data Budget (Mbytes)	Select this and specify how much downstream and/or upstream data (in Mega bytes) can be transmitted through the cellular connection within one month.  Select <b>Download/Upload</b> to set a limit on the total traffic in both directions.  Select <b>Download</b> to set a limit on the downstream traffic (from the ISP to the Zyxel Device).  Select <b>Upload</b> to set a limit on the upstream traffic (from the Zyxel Device to the ISP).  If you change the value after you configure and enable budget control, the Zyxel Device resets the statistics.
Data Budget (kPackets)	Select this and specify how much downstream and/or upstream data (in k Packets) can be transmitted through the cellular connection within one month.  Select <b>Download/Upload</b> to set a limit on the total traffic in both directions.  Select <b>Download</b> to set a limit on the downstream traffic (from the ISP to the Zyxel Device).  Select <b>Upload</b> to set a limit on the upstream traffic (from the Zyxel Device to the ISP).  If you change the value after you configure and enable budget control, the Zyxel Device resets the statistics.
Reset all budget counters on	Select the date on which the Zyxel Device resets the budget every month. Select <b>last</b> if you want the Zyxel Device to reset the budget on the last day of the month. Select <b>specific</b> and enter the number of the date you want the Zyxel Device to reset the budget.
Reset time and data budget counters	Click this button to reset the time and data budgets immediately. The count starts over with the cellular connection's full configured monthly time and data budgets. This does not affect the normal monthly budget restart; so if you configured the time and data budget counters to reset on the second day of the month and you use this button on the first, the time and data budget counters will still reset on the second.

Table 60 Network Setting &gt; Broadband &gt; Cellular Backup (continued)

LABEL	DESCRIPTION
Actions before over budget	Specify the actions the Zyxel Device takes before the time or data limit exceeds.
Data Budget % of time budget/data budget (Mbytes)/data budget (kPackets)	Select the checkboxes and enter a number from 1 to 99 in the percentage fields. If you change the value after you configure and enable budget control, the Zyxel Device resets the statistics.
Actions when over budget	Specify the actions the Zyxel Device takes when the time or data limit is exceeded.
Current Cellular Connection	Select <b>Keep</b> to maintain an existing cellular connection or <b>Drop</b> to disconnect it.
Actions	
Enable e-mail Notification	Click this switch to enable the email notification function. The Zyxel Device will email you a notification whenever over budget occurs.
Mail Account	Select an email address you have configured in <b>Maintenance &gt; E-mail Notification</b> . The Zyxel Device uses the corresponding mail server to send notifications. You must have configured a mail server already in the <b>Maintenance &gt; E-mail Notification</b> screen.
Cellular Backup e-mail Title	Enter a title that you want to be in the subject line of the email notifications that the Zyxel Device sends.
Send Notification to E-mail	Notifications are sent to the email address specified in this field. If this field is left blank, notifications cannot be sent through email.
Enable Log: Interval	Select this to and enter the <b>Interval</b> of how many minutes (1 – 9999) you want the Zyxel Device to email you.
Cancel	Click <b>Cancel</b> to discard any changes to the settings.
Apply	Click <b>Apply</b> to save your changes.

## 7.5 Broadband Advanced Screen for DSL Routers or Gateways

Use the **Advanced** screen to enable or disable ADSL over PTM, Annex M, DSL PhyR, and SRA (Seamless Rate Adaptation) functions. The Zyxel Device supports the PhyR retransmission scheme. PhyR is a retransmission scheme designed to provide protection against noise on the DSL line. It improves voice, video and data transmission resilience by utilizing a retransmission buffer. It also lists ITU-T G.993.2 standard VDSL profiles you can comply with.

ITU-T G.993.2 standard defines a wide range of settings for various parameters, some of which are encompassed in profiles as shown in the next table.

Note: This features is not available on all models. See [Overview](#) for more information.

Note: If the settings in the screen are changed, the Zyxel Device will re-establish the DSL connections.

Table 61 VDSL Profiles

PROFILE	BANDWIDTH (MHZ)	NUMBER OF DOWNSTREAM CARRIERS	CARRIER BANDWIDTH (KHZ)	POWER (DBM)	MAX. DOWNSTREAM THROUGHPUT (MBIT/S)
8a	8.832	2048	4.3125	17.5	50
8b	8.832	2048	4.3125	20.5	50
8c	8.5	1972	4.3125	11.5	50
8d	8.832	2048	4.3125	14.5	50
12a	12	2783	4.3125	14.5	68
12b	12	2783	4.3125	14.5	68
17a	17.664	4096	4.3125	14.5	100
35a	30.000	3479	4.3125	14.5	100
35b	35.328	8192	4.3125	17.0	300

Click **Network Setting > Broadband > Advanced** to display the following screen.

**Figure 121** Network Setting > Broadband > Advanced

## Broadband

Broadband Cellular Backup **Advanced**

Use the **Advanced** screen to enable or disable ADSL over PTM, Annex M, DSL PhyR, and SRA (Seamless Rate Adaptation) functions. The Zyxel Device supports the PhyR retransmission scheme. PhyR is a retransmission scheme designed to provide protection against noise on the DSL line. It improves voice, video and data transmission resilience by utilizing a retransmission buffer. It also lists ITU-T G.993.2 standard VDSL profiles you can comply with.

### DSL Capabilities

PhyR US

☐

PhyR DS

☒

Bitswap

☒

SRA

☒

### DSL Modulation

PTM over ADSL

☒

G.dmt

☒

G.lite

☒

T1.413

☒

ADSL2

☒

Annex L

☒

ADSL2+

☒

Annex M

☒

VDSL2

☒

### VDSL Profile

8a Enable

☒

8b Enable

☒

8c Enable

☒

8d Enable

☒

12a Enable

☒

12b Enable

☒

17a Enable

☒

30a Enable

☐

35b Enable

☒

US0

☒

Cancel

Apply

The following table describes the labels in this screen.

Table 62 Network Setting > Broadband > Advanced

LABEL	DESCRIPTION
DSL Capabilities	
PhyR US	Enable or disable <b>PhyR US</b> (upstream) for upstream transmission to the WAN. PhyR US should be enabled if data being transmitted upstream is sensitive to noise. However, enabling PhyR US can decrease the US line rate. Enabling or disabling PhyR will require the CPE to retrain. For PhyR to function, the DSLAM must also support PhyR and have it enabled.
PhyR DS	Enable or disable <b>PhyR DS</b> (downstream) for downstream transmission from the WAN. PhyR DS should be enabled if data being transmitted downstream is sensitive to noise. However, enabling PhyR DS can decrease the DS line rate. Enabling or disabling PhyR will require the CPE to retrain. For PhyR to function, the DSLAM must also support PhyR and have it enabled.
PhyR US/DS	Enable or disable <b>PhyR US/DS</b> (upstream or downstream) for both upstream and downstream transmission to the WAN. PhyR US should be enabled if data being transmitted upstream is sensitive to noise. However, enabling PhyR US can decrease the US line rate. Enabling or disabling PhyR will require the CPE to retrain. For PhyR to function, the DSLAM must also support PhyR and have it enabled.
Bitswap	Select <b>Enable</b> to allow the Zyxel Device to adapt to line changes when you are using G.dmt.  Bit-swapping is a way of keeping the line more stable by constantly monitoring and redistributing bits between channels.
SRA	Enable or disable Seamless Rate Adaption (SRA). Select <b>Enable</b> to have the Zyxel Device automatically adjust the connection's data rate according to line conditions without interrupting service.
DSL Modulation	
PTM over ADSL	Select <b>Enable</b> to use PTM over ADSL. Since PTM has less overhead than ATM, some ISPs use this for better performance.
G.Dmt	ITU G.992.1 (better known as G.dmt) is an ITU standard for ADSL using discrete multitone modulation. G.dmt full-rate ADSL expands the usable bandwidth of existing copper telephone lines, delivering high-speed data communications at rates up to 8 Mbit/s downstream and 1.3 Mbit/s upstream.
G.lite	ITU G.992.2 (better known as G.lite) is an ITU standard for ADSL using discrete multitone modulation. G.lite does not strictly require the use of DSL filters, but like all variants of ADSL generally functions better with splitters.
T1.413	ANSI T1.413 is a technical standard that defines the requirements for the single asymmetric digital subscriber line (ADSL) for the interface between the telecommunications network and the customer installation in terms of their interaction and electrical characteristics.
ADSL2	It optionally extends the capability of basic ADSL in data rates to 12 Mbit/s downstream and, depending on Annex version, up to 3.5 Mbit/s upstream (with a mandatory capability of ADSL2 transceivers of 8 Mbit/s downstream and 800 kbit/s upstream).
Annex L	Annex L is an optional specification in the ITU-T ADSL2 recommendation G.992.3 titled Specific requirements for a Reach Extended ADSL2 (READSL2) system operating in the frequency band above POTS, therefore it is often referred to as Reach Extended ADSL2 or READSL2. The main difference between this specification and commonly deployed Annex A is the maximum distance that can be used. The power of the lower frequencies used for transmitting data is boosted up to increase the reach of this signal up to 7 kilometers (23,000 ft).
ADSL2+	ADSL2+ extends the capability of basic ADSL by doubling the number of downstream channels. The data rates can be as high as 24 Mbit/s downstream and up to 1.4 Mbit/s upstream depending on the distance from the DSLAM to the customer's premises.
Annex M	Annex M is an optional specification in ITU-T recommendations G.992.3 (ADSL2) and G.992.5 (ADSL2+), also referred to as ADSL2 M and ADSL2+ M. This specification extends the capability of commonly deployed Annex A by more than doubling the number of upstream bits. The data rates can be as high as 12 or 24 Mbit/s downstream and 3 Mbit/s upstream depending on the distance from the DSLAM to the customer's premises.

Table 62 Network Setting &gt; Broadband &gt; Advanced (continued)

LABEL	DESCRIPTION
Annex M/J	Annex M and Annex J are specified in ITU-T recommendations G.992.3 (ADSL2) and G.992.5 (ADSL2+). Annex M and Annex J enhance the capabilities of Annex A and Annex B by increasing the upstream transmission data rate, but slightly reduce the downstream data rates as a trade-off. Annex M supports data rates of up to 12 Mbit/s downstream and 3.5 Mbit/s upstream for ADSL2, and up to 24 Mbit/s downstream and 2.5 Mbit/s upstream for ADSL2+. Annex J supports data rates of up to 12 Mbit/s downstream and 3.5 Mbit/s upstream for ADSL2, and up to 24 Mbit/s downstream and 3.5 Mbit/s upstream for ADSL2+. However, the actual downstream or upstream data rates depend on the distance from the ISP DSLAM to the Zyxel Device and the quality of your telephone line. Click the switch to enable the Zyxel Device to use Annex M for Zyxel Device models that use POTS WAN connection, and use Annex J for Zyxel Device models that use ISDN WAN connection.
VDSL2	VDSL2 (Very High Speed Digital Subscriber Line 2) is the second generation of the VDSL standard (which is currently denoted VDSL1). VDSL2 allows a frequency band of up to 30MHz and transmission rates of up to 100 Mbps in each direction. VDSL2 is defined in G.993.2.
VDSL Profile	VDSL2 profiles differ in the width of the frequency band used to transmit the broadband signal. Profiles that use a wider frequency band can deliver higher maximum speeds.
8a, 8b, 8c, 8d, 12a, 12b, 17a, 30a, 35b US0	The G.993.2 VDSL standard defines a wide range of profiles that can be used in different VDSL deployment settings, such as in a central office, a street cabinet or a building.  The Zyxel Device must comply with at least one profile specified in G.993.2. but compliance with more than one profile is allowed.
Cancel	Click <b>Cancel</b> to return to the previous configuration.
Apply	Click <b>Apply</b> to save your changes back to the Zyxel Device.

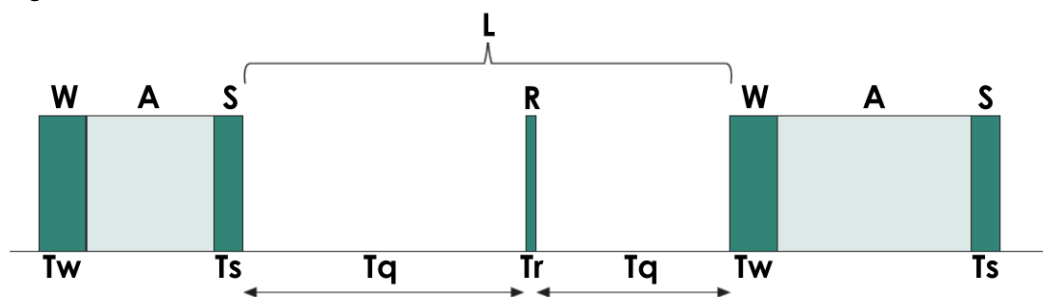
## 7.6 Broadband Advanced Screen for Ethernet Routers

Use the **Advanced** screen to configure the Zyxel Device to reduce the power consumption.

### IEEE 802.3az Energy Efficient Ethernet (EEE)

If EEE is enabled, and there is no WAN/LAN traffic (**A**) on the Zyxel Device, the Zyxel Device enters low power idle (**L**) (or sleep (**S**)) mode. Transitioning to low power mode (**L**) requires (**T<sub>s</sub>**) seconds. Low power idle (**L**) mode turns off some functions of the physical layer to save power. Periodically the Zyxel Device transmits a REFRESH (**R**) signal during short refresh intervals (**T<sub>r</sub>**) to allow the connected WAN/LAN device to keep the link active. The Zyxel Device stays quiet during large intervals (**T<sub>q</sub>**). When there is traffic to be sent, a WAKE (**W**) signal is sent to the connected WAN/LAN device to return the link to active mode (**A**). This wake (**W**) transition takes (**T<sub>w</sub>**) seconds.

**Figure 122** Transition Between the Active (A) and Low Power Idle (L) Modes in EEE



## Auto Power Down

Auto Power Down turns off almost all functions of the Zyxel Device's physical layer when the link is down, so the Zyxel Device only uses power when there is a link up pulse from the connected WAN/LAN device. After the link up pulse is detected, the Zyxel Device wakes up from Auto Power Down and operates normally.

Click **Network Setting** > **Broadband** > **Advanced** to display the following screen.

**Figure 123** Network Setting > Broadband > Advanced

The following table describes the labels in this screen.

**Table 63** Network Setting > Broadband > Advanced

LABEL	DESCRIPTION
Ethernet Power Management	
Energy Efficient Ethernet	Slide the switch to the right to activate Energy Efficient Ethernet on the Zyxel Device.
Ethernet Auto Power Down	Slide the switch to the right to activate Auto Power Down on the Zyxel Device.
Cancel	Click <b>Cancel</b> to return to the previous configuration.
Apply	Click <b>Apply</b> to save your changes back to the Zyxel Device.

## 7.7 Technical Reference

The following section contains additional technical information about the Zyxel Device features described in this chapter.

### Encapsulation

Be sure to use the encapsulation method required by your ISP. The Zyxel Device can work in bridge mode or routing mode. When the Zyxel Device is in routing mode, it supports the following methods.

## IP over Ethernet

IP over Ethernet (IPoE) is an alternative to PPPoE. IP packets are being delivered across an Ethernet network, without using PPP encapsulation. They are routed between the Ethernet interface and the WAN interface and then formatted so that they can be understood in a bridged environment. For instance, it encapsulates routed Ethernet frames into bridged Ethernet cells.

## PPP over ATM (PPPoA)

PPPoA stands for Point to Point Protocol over ATM Adaptation Layer 5 (AAL5). A PPPoA connection functions like a dial-up Internet connection. The Zyxel Device encapsulates the PPP session based on RFC1483 and sends it through an ATM PVC (Permanent Virtual Circuit) to the Internet Service Provider's (ISP) DSLAM (digital access multiplexer). Please refer to RFC 2364 for more information on PPPoA. Refer to RFC 1661 for more information on PPP.

## PPP over Ethernet (PPPoE)

Point-to-Point Protocol over Ethernet (PPPoE) provides access control and billing functionality in a manner similar to dial-up services using PPP. PPPoE is an IETF standard (RFC 2516) specifying how a personal computer (PC) interacts with a broadband modem (DSL, cable, Wi-Fi, and so on) connection.

For the service provider, PPPoE offers an access and authentication method that works with existing access control systems (for example RADIUS).

One of the benefits of PPPoE is the ability to let you access one of multiple network services, a function known as dynamic service selection. This enables the service provider to easily create and offer new IP services for individuals.

Operationally, PPPoE saves significant effort for both you and the ISP or carrier, as it requires no specific configuration of the broadband modem at the customer site.

By implementing PPPoE directly on the Zyxel Device (rather than individual computers), the computers on the LAN do not need PPPoE software installed, since the Zyxel Device does that part of the task. Furthermore, with NAT, all of the LANs' computers will have access.

## RFC 1483

RFC 1483 describes two methods for Multiprotocol Encapsulation over ATM Adaptation Layer 5 (AAL5). The first method allows multiplexing of multiple protocols over a single ATM virtual circuit (LLC-based multiplexing) and the second method assumes that each protocol is carried over a separate ATM virtual circuit (VC-based multiplexing). Please refer to RFC 1483 for more detailed information.

## Multiplexing

There are two conventions to identify what protocols the virtual circuit (VC) is carrying. Be sure to use the multiplexing method required by your ISP.

### VC-based Multiplexing

In this case, by prior mutual agreement, each protocol is assigned to a specific virtual circuit; for example, VC1 carries IP, etc. VC-based multiplexing may be dominant in environments where dynamic creation of large numbers of ATM VCs is fast and economical.

### LLC-based Multiplexing

In this case one VC carries multiple protocols with protocol identifying information being contained in each packet header. Despite the extra bandwidth and processing overhead, this method may be advantageous if it is not practical to have a separate VC for each carried protocol, for example, if charging heavily depends on the number of simultaneous VCs.

### Traffic Shaping

Traffic Shaping is an agreement between the carrier and the subscriber to regulate the average rate and fluctuations of data transmission over an ATM network. This agreement helps eliminate congestion, which is important for transmission of real time data such as audio and video connections.

Peak Cell Rate (PCR) is the maximum rate at which the sender can send cells. This parameter may be lower (but not higher) than the maximum line speed. 1 ATM cell is 53 bytes (424 bits), so a maximum speed of 832Kbps gives a maximum PCR of 1962 cells/sec. This rate is not guaranteed because it is dependent on the line speed.

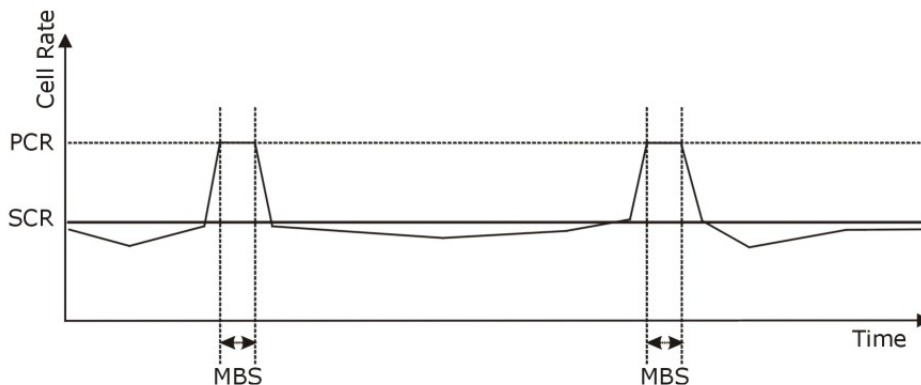
Sustained Cell Rate (SCR) is the mean cell rate of each bursty traffic source. It specifies the maximum average rate at which cells can be sent over the virtual connection. SCR may not be greater than the PCR.

Maximum Burst Size (MBS) is the maximum number of cells that can be sent at the PCR. After MBS is reached, cell rates fall below SCR until cell rate averages to the SCR again. At this time, more cells (up to the MBS) can be sent at the PCR again.

If the PCR, SCR or MBS is set to the default of "0", the system will assign a maximum value that correlates to your upstream line rate.

The following figure illustrates the relationship between PCR, SCR and MBS.

**Figure 124** Example of Traffic Shaping



### ATM Traffic Classes

These are the basic ATM traffic classes defined by the ATM Forum Traffic Management 4.0 Specification.

#### Constant Bit Rate (CBR)

Constant Bit Rate (CBR) provides fixed bandwidth that is always available even if no data is being sent. CBR traffic is generally time-sensitive (does not tolerate delay). CBR is used for connections that continuously require a specific amount of bandwidth. A PCR is specified and if traffic exceeds this rate, cells may be dropped. Examples of connections that need CBR would be high-resolution video and voice.

### Variable Bit Rate (VBR)

The Variable Bit Rate (VBR) ATM traffic class is used with bursty connections. Connections that use the Variable Bit Rate (VBR) traffic class can be grouped into real time (VBR-RT) or non-real time (VBR-nRT) connections.

The VBR-RT (real-time Variable Bit Rate) type is used with bursty connections that require closely controlled delay and delay variation. It also provides a fixed amount of bandwidth (a PCR is specified) but is only available when data is being sent. An example of an VBR-RT connection would be video conferencing. Video conferencing requires real-time data transfers and the bandwidth requirement varies in proportion to the video image's changing dynamics.

The VBR-nRT (non real-time Variable Bit Rate) type is used with bursty connections that do not require closely controlled delay and delay variation. It is commonly used for "bursty" traffic typical on LANs. PCR and MBS define the burst levels, SCR defines the minimum level. An example of an VBR-nRT connection would be non-time sensitive data file transfers.

### Unspecified Bit Rate (UBR)

The Unspecified Bit Rate (UBR) ATM traffic class is for bursty data transfers. However, UBR does not guarantee any bandwidth and only delivers traffic when the network has spare bandwidth. An example application is background file transfer.

## IP Address Assignment

A static IP is a fixed IP that your ISP gives you. A dynamic IP is not fixed; the ISP assigns you a different one each time. The Single User Account feature can be enabled or disabled if you have either a dynamic or static IP. However, the encapsulation method assigned influences your choices for IP address and default gateway.

## Introduction to VLANs

A Virtual Local Area Network (VLAN) allows a physical network to be partitioned into multiple logical networks. Devices on a logical network belong to one group. A device can belong to more than one group. With VLAN, a device cannot directly talk to or hear from devices that are not in the same groups; the traffic must first go through a router.

In Multi-Tenant Unit (MTU) applications, VLAN is vital in providing isolation and security among the subscribers. When properly configured, VLAN prevents one subscriber from accessing the network resources of another on the same LAN, thus a user will not see the printers and hard disks of another user in the same building.

VLAN also increases network performance by limiting broadcasts to a smaller and more manageable logical broadcast domain. In traditional switched environments, all broadcast packets go to each and every individual port. With VLAN, all broadcasts are confined to a specific broadcast domain.

## Introduction to IEEE 802.1Q Tagged VLAN

A tagged VLAN uses an explicit tag (VLAN ID) in the MAC header to identify the VLAN membership of a frame across bridges – they are not confined to the switch on which they were created. The VLANs can be created statically by hand or dynamically through GVRP. The VLAN ID associates a frame with a specific VLAN and provides the information that switches need to process the frame across the network. A tagged frame is 4 bytes longer than an untagged frame and contains 2 bytes of TPID (Tag Protocol Identifier),

residing within the type/length field of the Ethernet frame) and 2 bytes of TCI (Tag Control Information), starts after the source address field of the Ethernet frame).

The CFI (Canonical Format Indicator) is a single-bit flag, always set to zero for Ethernet switches. If a frame received at an Ethernet port has a CFI set to 1, then that frame should not be forwarded as it is to an untagged port. The remaining twelve bits define the VLAN ID, giving a possible maximum number of 4,096 VLANs. Note that user priority and VLAN ID are independent of each other. A frame with VID (VLAN Identifier) of null (0) is called a priority frame, meaning that only the priority level is significant and the default VID of the ingress port is given as the VID of the frame. Of the 4096 possible VIDs, a VID of 0 is used to identify priority frames and value 4095 (FFF) is reserved, so the maximum possible VLAN configurations are 4,094.

TPID	User Priority	CFI	VLAN ID
2 Bytes	3 Bits	1 Bit	12 Bits

## Multicast

IP packets are transmitted in either one of two ways – Unicast (1 sender – 1 recipient) or Broadcast (1 sender – everybody on the network). Multicast delivers IP packets to a group of hosts on the network – not everybody and not just 1.

Internet Group Multicast Protocol (IGMP) is a network-layer protocol used to establish membership in a Multicast group - it is not used to carry user data. IGMP version 2 (RFC 2236) is an improvement over version 1 (RFC 1112) but IGMP version 1 is still in wide use. If you would like to read more detailed information about interoperability between IGMP version 2 and version 1, please see sections 4 and 5 of RFC 2236. The class D IP address is used to identify host groups and can be in the range 224.0.0.0 to 239.255.255.255. The address 224.0.0.0 is not assigned to any group and is used by IP multicast computers. The address 224.0.0.1 is used for query messages and is assigned to the permanent group of all IP hosts (including gateways). All hosts must join the 224.0.0.1 group in order to participate in IGMP. The address 224.0.0.2 is assigned to the multicast routers group.

At start up, the Zyxel Device queries all directly connected networks to gather group membership. After that, the Zyxel Device periodically updates this information.

## DNS Server Address Assignment

Use Domain Name System (DNS) to map a domain name to its corresponding IP address and vice versa, for instance, the IP address of [www.zyxel.com](http://www.zyxel.com) is 204.217.0.2. The DNS server is extremely important because without it, you must know the IP address of a computer before you can access it.

The Zyxel Device can get the DNS server addresses in the following ways.

- 1 The ISP tells you the DNS server addresses, usually in the form of an information sheet, when you sign up. If your ISP gives you DNS server addresses, manually enter them in the DNS server fields.
- 2 If your ISP dynamically assigns the DNS server IP addresses (along with the Zyxel Device's WAN IP address), set the DNS server fields to get the DNS server address from the ISP.

## IPv6 Addressing

The 128-bit IPv6 address is written as eight 16-bit hexadecimal blocks separated by colons (:). This is an example IPv6 address `2001:0db8:1a2b:0015:0000:0000:1a2f:0000`.

IPv6 addresses can be abbreviated in two ways:

- Leading zeros in a block can be omitted. So `2001:0db8:1a2b:0015:0000:0000:1a2f:0000` can be written as `2001:db8:1a2b:15:0:0:1a2f:0`.
- Any number of consecutive blocks of zeros can be replaced by a double colon. A double colon can only appear once in an IPv6 address. So `2001:0db8:0000:0000:1a2f:0000:0000:0015` can be written as `2001:0db8::1a2f:0000:0000:0015`, `2001:0db8:0000:0000:1a2f::0015`, `2001:db8::1a2f:0:0:15` or `2001:db8:0:0:1a2f::15`.

## IPv6 Prefix and Prefix Length

Similar to an IPv4 subnet mask, IPv6 uses an address prefix to represent the network address. An IPv6 prefix length specifies how many most significant bits (start from the left) in the address compose the network address. The prefix length is written as `"/x"` where x is a number. For example,

`2001:db8:1a2b:15::1a2f:0/32`

means that the first 32 bits (`2001:db8`) is the subnet prefix.

# CHAPTER 8

## Wireless

### 8.1 Wireless Overview

This chapter describes the Zyxel Device's **Network Setting** > **Wireless** screens. Use these screens to set up your Zyxel Device's Wi-Fi network and security settings.

#### 8.1.1 What You Can Do in this Chapter

This section describes the Zyxel Device's **Wireless** screens. Use these screens to set up your Zyxel Device's Wi-Fi connection.

- Use the **General** screen to enable the Wireless LAN, enter the SSID and select the Wi-Fi security mode ([Wireless General Settings](#)).
- Use the **More AP** screen to set up multiple Wi-Fi networks on your Zyxel Device ([More AP Screen](#)).
- Use the **WPS** screen to enable or disable WPS, view or generate a security PIN (Personal Identification Number) ([WPS](#)).
- Use the **Channel Status** screen to scan the number of accessing points and view the results ([Channel Status](#)).
- Use the **MESH** screen to enable or disable Mesh on your Zyxel Device ([MESH](#)).

#### 8.1.2 What You Need to Know

##### Wi-Fi Standard / IEEE 802.11

IEEE 802.11 is a set of standards developed by the Institute of Electrical and Electronics Engineers (IEEE) for wireless local area networks (WLANs). These standards define how devices like laptops, smartphones, and routers communicate wirelessly using radio waves.

The following table displays the comparison of the different Wi-Fi standards.

Table 64 Wi-Fi Standards Comparison

WI-FI STANDARD	MAXIMUM LINK RATE *	BAND	SIMULTANEOUS CONNECTIONS
802.11b	11 Mbps	2.4 GHz	1
802.11a/g	54 Mbps	2.4 GHz and 5 GHz	1
802.11n	600 Mbps	2.4 GHz and 5 GHz	1
802.11ac	6.93 Gbps	5 GHz	4
802.11ax	2.4 Gbps	2.4 GHz	128
	9.61 Gbps	5 GHz and 6 GHz	

Note: \* The maximum link rate is for reference under ideal conditions only.

## Wi-Fi 6 / IEEE 802.11ax

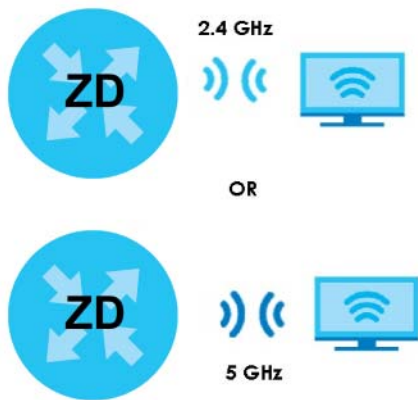
Wi-Fi 6 is backwards compatible with IEEE 802.11a/b/g/n/ac and is most suitable in areas with a high concentration of users. Wi-Fi 6 devices support Target Wakeup Time (TWT) allowing them to automatically power down when they are inactive.

## Wi-Fi 6E (IEEE 802.11ax – Extended Standard)

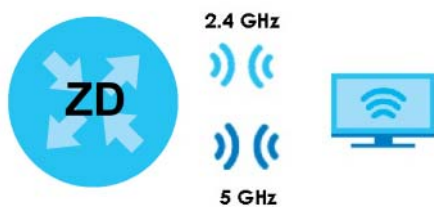
Wi-Fi 6E is an extended standard of Wi-Fi 6 (IEEE 802.11ax). Wi-Fi 6E inherits all the Wi-Fi 6 features and brings with an additional 6 GHz band. The 6 GHz band allows you to avoid possible congested traffic in the lower 2.4 GHz and 5 GHz bands. Wi-Fi clients must support Wi-Fi 6E to connect to the device using the 6 GHz band.

Note: Check your client device's product specification to see if your client device supports the 6 GHz band (Wi-Fi 6E). If not, you should still use the 2.4/5 GHz bands for connection.

**Figure 125** Without Multi-Link Operation



**Figure 126** Multi-Link Operation Example



## Finding Out More

See [Technical Reference](#) for advanced technical information on Wi-Fi networks.

## 8.2 Wireless General Settings

Use this screen to enable the Wi-Fi, enter the SSID and select the Wi-Fi security mode. We recommend that you select **More Secure** to enable **WPA3-SAE** data encryption.

Note: If you are configuring the Zyxel Device from a computer connected by Wi-Fi and you change the Zyxel Device's SSID, channel or security settings, you will lose your Wi-Fi connection when you press **Apply**. You must change the Wi-Fi settings of your computer to match the new settings on the Zyxel Device.

Note: If upstream or downstream bandwidth is empty, the Zyxel Device sets the value automatically.

Note: Setting a maximum upstream or downstream bandwidth will significantly decrease wireless performance.

Note: For the Zyxel Device that supports 2.4 GHz and 5 GHz, **Keep the same settings for 2.4 GHz and 5 GHz wireless networks** is enabled and cannot be disabled when you enable **Mesh** in the **Network > Wireless > MESH** screen. To see if your model supports 6 GHz, please see [Overview](#) for more information.

For the Zyxel Device that supports 2.4 GHz, 5 GHz, and 6 GHz, **Keep the same settings for 2.4 GHz, 5 GHz, and 6 GHz wireless networks** is enabled and cannot be disabled when you enable **Mesh** in the **Network > Wireless > MESH** screen. To see if your model supports 6 GHz, please see [Overview](#) for more information.

Click **Network Setting > Wireless** to open the **General** screen.

**Figure 127** Network Setting > Wireless > General (for 2.4 GHz and 5 GHz models)

Use this screen to enable the Wireless LAN, enter the SSID and select the wireless security mode. We recommend that you select **More Secure** to enable **WPA3-SAE/WPA2-PSK** data encryption.

**Wireless**

Wireless ☒ Keep the same settings for 2.4GHz and 5GHz wireless networks

**Wireless Network Setup**

Band

Wireless ☒

Channel  Current: 3 / 20 MHz


Bandwidth

Control Sideband

**Wireless Network Settings**

Wireless Network Name

Max Clients

☐ Hide SSID  Hide SSID does not support WPS 2.0. You should disable WPS in WPS page.

☒ Multicast Forwarding

Max. Upstream Bandwidth  Kbps

Max. Downstream Bandwidth  Kbps

**Note**

(1) If you are configuring the Zyxel Device from a computer connected by Wi-Fi and you change the Zyxel Device's SSID, channel or security settings, you will lose your Wi-Fi connection when you press **Apply**. You must change the Wi-Fi settings of your computer to match the new settings on the Zyxel Device.

(2) If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID

**Security Level**


No Security More Secure  
(Recommended)

☒ **WPA3-SAE/WPA2-PSK**

Protected Management Frames


☒ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character, or 64 hexadecimal digits ("0-9", "A-F")

Password  

Strength 

weak



**Cancel** **Apply**

The following table describes the general Wi-Fi labels in this screen.

Table 65 Network Setting > Wireless > General

LABEL	DESCRIPTION
Wireless	
Wireless	<p>For the Zyxel Device that supports 2.4 GHz and 5 GHz, select <b>Keep the same settings for 2.4GHz and 5GHz wireless networks</b>, and the 2.4 GHz and 5 GHz Wi-Fi networks will use the same SSID and wireless security settings.</p> <p>For the Zyxel Device that supports 2.4 GHz, 5 GHz, and 6 GHz, select <b>Keep the same settings for 2.4GHz, 5GHz and 6GHz wireless networks</b>, and the 2.4 GHz, 5 GHz and 6 GHz Wi-Fi networks will use the same SSID and wireless security settings.</p> <p>Note: To see if your model supports 6 GHz, please see <a href="#">Overview</a> for more information.</p> <p>Note: <b>Keep the same settings for 2.4GHz, 5GHz and 6GHz wireless network</b> means the 2.4 GHz, 5 GHz, and 6 GHz Wi-Fi bands use the same network name (SSID) and some security settings. If your Zyxel Devices supports only 2.4 GHz and 5 GHz, <b>Keep the same settings for 2.4GHz and 5GHz wireless networks</b> means the 2.4 GHz and 5 GHz Wi-Fi bands use the same network name (SSID) and some security settings. This allows Wi-Fi clients to seamlessly connect to either band depending on signal strength and Wi-Fi client specifications. The Zyxel Device intelligently connects each Wi-Fi client to the best available band for optimal performance and coverage:</p> <ul style="list-style-type: none"> <li>• 2.4GHz: better range and slower speed</li> <li>• 5GHz: faster speed and shorter range</li> <li>• 6GHz (if supported): very fast but with the shortest range</li> </ul> <p>Note: If <b>Keep the same settings for 2.4GHz, 5GHz and 6GHz wireless networks</b> or <b>Keep the same settings for 2.4GHz and 5GHz wireless networks</b> is disabled, the SSID and some security settings remain the same across all bands.</p> <p>You should assign different network names (SSIDs) to each band if you want to distinguish between the bands. However, band steering may not work properly unless a Wi-Fi client connects to all supported bands already. Some older devices may not support band steering and may remain on a single band. Some devices may be forced onto a band that is suboptimal for their needs. For example, some laptops may stay on a slower 2.4 GHz link even when a 5 GHz band is available.</p> <p>It can also be hard to diagnose Wi-Fi issues such as weak signals or congestion, as you cannot immediately tell which band a device is connected to. Wi-Fi clients may switch between bands, causing brief disconnections or latency during movement between APs or bands. For critical Wi-Fi clients (such as IoT devices, security cameras, or VoIP phones), consider using separate SSIDs to ensure stability.</p>
Band	<p>This shows the Wi-Fi band which this radio profile is using. <b>2.4GHz</b> is the frequency used by IEEE 802.11b/g/n/ax Wi-Fi clients, <b>5GHz</b> is used by IEEE 802.11a/n/ac/ax Wi-Fi clients while <b>6GHz</b> is used by IEEE 802.11a/n/ac/ax Wi-Fi clients.</p> <p>Note: To see if your model supports 6 GHz, please see <a href="#">Overview</a> for more information.</p>
Wireless or Wi-Fi	<p>Click this switch to enable or disable Wi-Fi network in this field. When the switch turns blue, the function is enabled. Otherwise, it is not. This label displays <b>Wireless</b> or <b>Wi-Fi</b>, depending on the Zyxel Device model.</p>

Table 65 Network Setting &gt; Wireless &gt; General (continued)

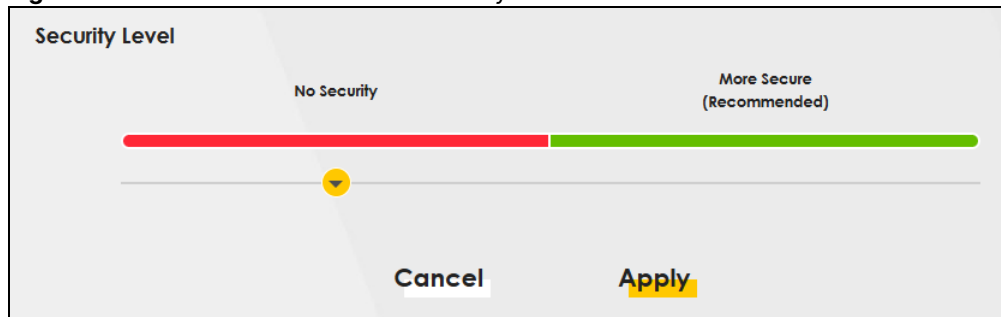
LABEL	DESCRIPTION
Channel	<p>Select a channel from the drop-down list box. The options vary depending on the frequency band and the country you are in.</p> <p>Use <b>Auto</b> to have the Zyxel Device automatically determine a channel to use.</p>
Bandwidth	<p>A standard 20 MHz channel offers transfer speeds of up to 150 Mbps whereas a 40 MHz channel uses two standard channels and offers speeds of up to 300 Mbps.</p> <p>40 MHz (channel bonding or dual channel) bonds two adjacent radio channels to increase throughput. The Wi-Fi clients must also support 40 MHz. It is often better to use the 20 MHz setting in a location where the environment hinders the Wi-Fi signal.</p> <p>An 80 MHz channel groups adjacent 40 MHz channels into pairs to increase bandwidth even higher.</p> <p>Select <b>20MHz</b> if you want to lessen radio interference with other wireless devices in your neighborhood or the Wi-Fi clients do not support channel bonding.</p> <p>Not all Zyxel Devices support all channels. The Zyxel Device will choose the best bandwidth available automatically depending on the radio you chose and network conditions.</p>
Control Sideband	<p>This is available for some regions when you select a specific channel and set the <b>Bandwidth</b> field to <b>40MHz</b> or <b>20/40MHz</b>. Set whether the control channel (set in the <b>Channel</b> field) should be in the <b>Lower</b> or <b>Upper</b> range of channel bands.</p>
Blocking BSSID LAN Access	<p>Select this checkbox so that the Wi-Fi client's access to all devices on the LAN will be blocked.</p>
Max. Upstream Bandwidth	<p>Max. Upstream Bandwidth allows you to specify the maximum rate for upstream wireless traffic to the WAN from this wireless LAN in kilobits per second (Kbps).</p>
Max. Downstream Bandwidth	<p>Max. Downstream Bandwidth allows you to specify the maximum rate for downstream wireless traffic to this wireless LAN from the WAN in kilobits per second (Kbps).</p>

## 8.2.1 No Security

Select **No Security** to allow wireless stations to communicate with the access points without any data encryption or authentication.

Note: If you do not enable any Wi-Fi security on your Zyxel Device, your network is accessible to any wireless networking device that is within range.

Figure 128 Wireless &gt; General: No Security



The following table describes the labels in this screen.

Table 66 Wireless > General: No Security

LABEL	DESCRIPTION
Security Level	Choose <b>No Security</b> to allow all Wi-Fi connections without data encryption or authentication.

## 8.2.2 More Secure (Recommended)

The WPA-PSK (Wi-Fi Protected Access-Pre-Shared Key) security mode provides both improved data encryption and user authentication over WEP. Using a pre-shared key, both the Zyxel Device and the connecting client share a common password in order to validate the connection. This type of encryption, while robust, is not as strong as WPA, WPA2 or even WPA2-PSK. The WPA2-PSK security mode is a more robust version of the WPA encryption standard. It offers better security, although the use of PSK makes it less robust than it could be.

The WPA3-SAE (Simultaneous Authentication of Equals handshake) security mode protects against dictionary attacks (password guessing attempts). It improves security by requiring a new encryption key every time a WPA3 connection is made. A handshake is the communication between the Zyxel Device and a connecting client at the beginning of a Wi-Fi session.

Click **Network Setting > Wireless** to display the **General** screen. Select **More Secure** as the security level. Then select **WPA3-SAE** from the **Security Mode** list if your Wi-Fi client supports it. If you are not sure, select **WPA3-SAE/WPA2-PSK** or **WPA2-PSK**.

Figure 129 Wireless > General: More Secure: WPA3-SAE/WPA2-PSK

**Security Level**

No Security      More Secure (Recommended)

Security Mode: WPA3-SAE/WPA2-PSK

Protected Management Frames: Capable

☒ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password: [masked] [toggle icon]

Strength: [progress bar] medium

Encryption: AES

Timer: 3600 sec

Cancel      Apply

The following table describes the labels in this screen.

Table 67 Wireless > General: More Secure: WPA3-SAE/WPA2-PSK

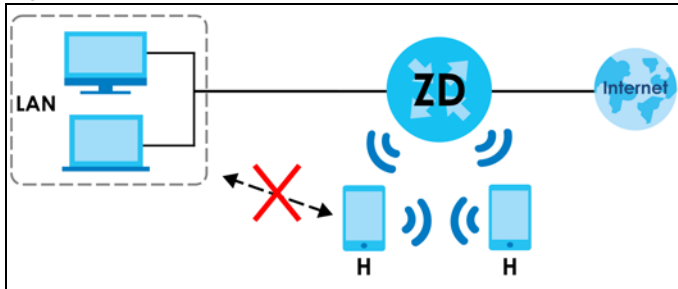
LABEL	DESCRIPTION
Protected Management Frames	<p>This option is only available when using <b>WPA2-PSK</b> as the <b>Security Mode</b> and <b>AES Encryption</b> in <b>Network Setting &gt; Wireless &gt; General</b>. Management frame protection (MFP) helps prevent Wi-Fi DoS (Denial of Service) attacks.</p> <p>Select <b>Disable</b> if you do not want to use MFP.</p> <p>Select <b>Capable</b> to encrypt management frames of Wi-Fi clients that support MFP. Clients that do not support MFP will still be allowed to join the Wi-Fi network, but remain unprotected.</p> <p>Select <b>Required</b> to allow only clients that support MFP to join the Wi-Fi network.</p> <p>When Mesh is enabled, the settings of <b>Protected Management Frames</b> of 5G will follow 2.4G.</p>

## 8.3 More AP Screen

Use this screen to configure a guest Wi-Fi network that allows access to the Internet through the Zyxel Device. You can use one access point to provide several BSSs simultaneously. You can then assign varying security types to different SSIDs. Wi-Fi clients can use different SSIDs to associate with the same access point.

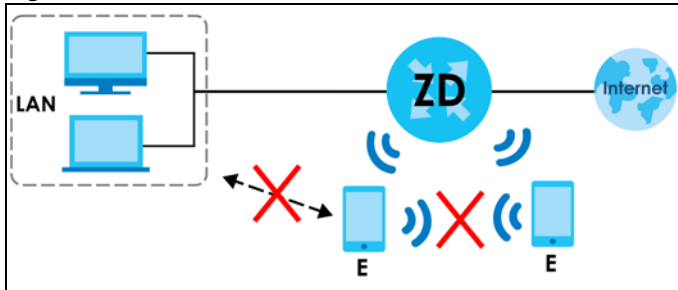
A **Home Guest (H)** can access the Internet and other **Home Guest (H)** Wi-Fi clients on the same Wi-Fi network. They cannot communicate with wired devices connected to the Zyxel Device's LAN.

Figure 130 Home Guest



An **External Guest (E)** can access the Internet only. They cannot access other clients on the same Wi-Fi network nor any wired connections from the Zyxel Device.

Figure 131 External Guest



Click **Network Setting > Wireless > More AP**.



The following table introduces the supported Wi-Fi networks.

Table 68 Supported Wi-Fi Networks

WI-FI NETWORKS	WHERE TO CONFIGURE
Main/1	Network Setting > Wireless > General screen
Guest/3	Network Setting > Wireless > More AP screen

The following screen displays.

Figure 132 Network Setting > Wireless > More AP

Band		2.4GHz ▼			
#	Status	SSID	Security	Guest WLAN	Modify
1		ZyxeL_CFC1_guest1	WPA2-Personal	External Guest	
2		ZyxeL_CFC1_guest2	WPA2-Personal	External Guest	
3		ZyxeL_CFC1_guest3	WPA2-Personal	External Guest	

The following table describes the labels in this screen.

Table 69 Network Setting > Wireless > Guest/More AP

LABEL	DESCRIPTION
Band	For the Zyxel Device that supports 2.4 GHz and 5 GHz, select a <b>2.4GHz</b> or <b>5GHz</b> frequency band to display the SSID profile of the selected band.  For the Zyxel Device that supports 2.4 GHz, 5 GHz, and 6 GHz, select a <b>2.4GHz</b> , <b>5GHz</b> , or <b>6GHz</b> frequency band to display the SSID profile of the selected band.
#	This is the index number of the entry.
Status	This field indicates whether this SSID is active. A yellow bulb signifies that this SSID is active, while a gray bulb signifies that this SSID is not active.
SSID	An SSID profile is the set of parameters relating to one of the Zyxel Device's BSSs. The SSID (Service Set Identifier) identifies the Service Set with which a wireless device is associated.  This field displays the name of the wireless profile on the network. When a Wi-Fi client scans for an AP to associate with, this is the name that is broadcast and seen in the Wi-Fi client utility.  Note: The SSID profiles displayed differ by the frequency band you select in the <b>Band</b> field.
Security	This field indicates the security mode of the SSID profile.
Guest WLAN	This displays if the guest WLAN function has been enabled for this WLAN.  A <b>Home Guest</b> can access the Internet and other <b>Home Guest</b> Wi-Fi clients on the same Wi-Fi network. They cannot communicate with wired devices connected to the Zyxel Device's LAN.  An <b>External Guest</b> can access the Internet only. They cannot access other clients on the same Wi-Fi network nor any wired connections from the Zyxel Device.  <b>N/A</b> displays if guest WLAN is disabled.
Modify	Click the <b>Edit</b> icon of an SSID profile to configure the SSID profile.

### 8.3.1 The Edit More AP Screen

Use this screen to create Guest and additional Wi-Fi networks with different security settings.

Note: If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease Wi-Fi performance.

Click the **Edit** icon next to an SSID in the **Guest/More AP** screen. The following screen displays.

**Figure 133** Network Setting > Wireless > Guest/More AP > Edit

**More AP Edit**

Use this screen to create Guest and additional wireless networks with different security settings.

**Wireless Network Setup**

Wireless ☒

**Wireless Network Settings**

Wireless Network Name

☐ Hide SSID

☒ Guest WLAN

Access Scenario

Max. Upstream Bandwidth  Kbps

Max. Downstream Bandwidth  Kbps

Note

If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.

BSSID

SSID Subnet ☐

**Security Level**

No Security More Secure (Recommended)

Security Mode

Protected Management Frames

☒ Generate password automatically

The password must be at least 8 characters long, including 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

Password

Strength medium

Encryption

Timer  sec

Cancel OK

**Figure 134** Network Setting > Wireless > Guest/More AP > Edit > Access Scenario: Home Guest

**More AP Edit**

Use this screen to create Guest and additional wireless networks with different security settings.

**Wireless Network Setup**

Wireless ☒

**Wireless Network Settings**

Wireless Network **Home Guest WLAN Topology**

☐ Hide SSID

☒ Guest WLAN

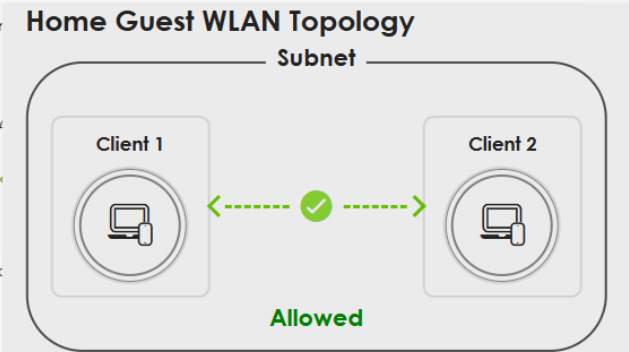
Access Scenario

Max. Upstream Bandwidth

Max. Downstream Bandwidth

**Note**

If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.



The diagram illustrates the 'Home Guest WLAN Topology' within a 'Subnet'. It shows two clients, 'Client 1' and 'Client 2', each represented by a laptop icon inside a circle. They are connected by a horizontal dashed line. A green checkmark is placed in the center of this dashed line, and the word 'Allowed' is written in green below the clients.

**Figure 135** Network Setting > Wireless > Guest/More AP > Edit > Access Scenario: External Guest

**More AP Edit**

Use this screen to create Guest and additional wireless networks with different security settings.

**Wireless Network Setup**

Wireless ☐

**Wireless Network Settings**

Wireless Network **External Guest WLAN Topology**

☐ Hide SSID

☒ Guest WLAN

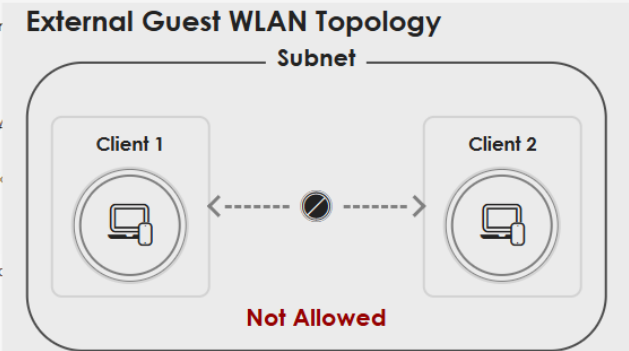
Access Scenario

Max. Upstream Bandwidth

Max. Downstream Bandwidth

**Note**

If upstream/downstream bandwidth is empty, the Zyxel Device sets the value automatically. Setting a maximum upstream/downstream bandwidth will significantly decrease wireless performance.



The diagram illustrates the 'External Guest WLAN Topology' within a 'Subnet'. It shows two clients, 'Client 1' and 'Client 2', each represented by a laptop icon inside a circle. They are connected by a horizontal dashed line. A red 'X' is placed in the center of this dashed line, and the words 'Not Allowed' are written in red below the clients.

The following table describes the fields in this screen.

Table 70 Network Setting > Wireless > Guest/More AP > Edit




LABEL	DESCRIPTION
Wi-Fi or Wireless Network Setup	
Wi-Fi or Wireless	Click this switch to enable or disable the Wi-Fi in this field. When the switch turns blue  , the function is enabled; otherwise, it is not.
Wi-Fi or Wireless Network Settings	
Wi-Fi or Wireless Network Name	The SSID (Service Set Identifier) identifies the service set with which a wireless device is associated. Wireless devices associating to the access point (AP) must have the same SSID. Enter a descriptive name for the Wi-Fi. You can use up to 32 printable characters, including spaces.
Hide SSID	Select this checkbox to hide the SSID in the outgoing beacon frame so a station cannot obtain the SSID through scanning using a site survey tool.
Guest WLAN	Select this to create Guest WLANs for home and external clients. Select the WLAN type in the <b>Access Scenario</b> field.
Access Scenario	Select <b>Home Guest</b> or <b>External Guest</b> to provide different levels of access to the Zyxel Device and the other Wi-Fi clients.  A <b>Home Guest</b> can access the Internet and other <b>Home Guest</b> Wi-Fi clients on the same Wi-Fi network. They cannot communicate with wired devices connected to the Zyxel Device's LAN.  An <b>External Guest</b> can access the Internet only. They cannot access other clients on the same Wi-Fi network nor any wired connections from the Zyxel Device.
Max. Upstream Bandwidth	Specify the maximum rate for upstream wireless traffic to the WAN from this WLAN in kilobits per second (Kbps).
Max. Downstream Bandwidth	Specify the maximum rate for downstream wireless traffic to this WLAN from the WAN in kilobits per second (Kbps).
BSSID	This shows the MAC address of the Wi-Fi interface on the Zyxel Device when Wi-Fi is enabled.
SSID Subnet	Click on this switch to <b>Enable</b> this function if you want the wireless network interface to assign DHCP IP addresses to the associated Wi-Fi clients.  This option cannot be used if <b>Keep 2.4G and 5G wireless network name the same</b> is enabled in <b>Network &gt; Wireless &gt; General</b> .
DHCP Start Address	Specify the first of the contiguous addresses in the DHCP IP address pool.  The Zyxel Device assigns IP addresses from this DHCP pool to Wi-Fi clients connecting to the SSID.
DHCP End Address	Specify the last of the contiguous addresses in the DHCP IP address pool.
SSID Subnet Mask	Specify the subnet mask of the Zyxel Device for the SSID subnet.
LAN IP Address	Specify the IP address of the Zyxel Device for the SSID subnet.
Security Level	
Security Mode	Select <b>More Secure (Recommended)</b> to add security on this Wi-Fi network. The Wi-Fi clients which want to associate to this network must have the same Wi-Fi security settings as the Zyxel Device. After you select to use a security, additional options appears in this screen.  Or you can select <b>No Security</b> to allow any client to associate this network without any data encryption or authentication.  See <a href="#">No Security</a> for more details about this field.

Table 70 Network Setting &gt; Wireless &gt; Guest/More AP &gt; Edit (continued)

LABEL	DESCRIPTION
Protected Management Frames	<p>This option is only available when using <b>WPA2-PSK</b> as the <b>Security Mode</b> and <b>AES Encryption</b> in <b>Network Setting &gt; Wireless &gt; General</b>. Management frame protection (MFP) helps prevent Wi-Fi DoS (Denial of Service) attacks.</p> <p>Select <b>Disable</b> if you do not want to use MFP.</p> <p>Select <b>Capable</b> to encrypt management frames of Wi-Fi clients that support MFP. Clients that do not support MFP will still be allowed to join the Wi-Fi network, but remain unprotected.</p> <p>Select <b>Required</b> to allow only clients that support MFP to join the Wi-Fi network.</p> <p>When Mesh is enabled, the settings of <b>Protected Management Frames</b> of 5G will follow 2.4G.</p>
Generate password automatically	Select this option to have the Zyxel Device automatically generate a password. The password field will not be configurable when you select this option.
Password	<p>WPA2-PSK uses a simple common password, instead of user-specific credentials.</p> <ol style="list-style-type: none"> <li>If you did not select <b>Generate password automatically</b>, you can manually enter a pre-shared key at least 8 characters long, including one uppercase letter, one lowercase letter, one number, and one special character.</li> </ol> <p>Click the Eye icon to show or hide the password of your Wi-Fi network. When the Eye icon is slashed , you will see the password in plain text. Otherwise, it is hidden.</p>
Strength	This displays the current password strength – <b>weak, medium, strong</b> .
Click this  to show more fields in this section. Click again to hide them.	
Encryption	<b>AES</b> is the default data encryption type, which uses a 128-bit key.
Timer	The <b>Timer</b> is the rate at which the RADIUS server sends a new group key out to all clients. The valid range is 0 to 2,147,483,647 seconds. When the timer is set to "0", it means the same encryption key will be used indefinitely until the session ends.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

## 8.4 WPS

Use this screen to configure Wi-Fi Protected Setup (WPS) on your Zyxel Device.

W-iFi Protected Setup (WPS) allows you to quickly set up a Wi-Fi network with strong security, without having to configure security settings manually. Select one of the WPS methods and follow the instructions to establish a WPS connection. Your Wi-Fi devices must support WPS to use this feature. We recommend using Push Button Configuration (**PBC**) if your Wi-Fi device supports it.

Note: The Zyxel Device applies the security settings of the main SSID (**SSID1**) profile to the WPS wireless connection (see [More Secure \(Recommended\)](#)). Some models support more than one SSID profile, check the supported number on the **Network Setting > Wireless > General** screen.

Note: The WPS switch is unavailable if the Wi-Fi is disabled.  
If WPS is enabled, UPnP will automatically be turned on.

Click **Network Setting > Wireless > WPS**. The following screen displays. Click this switch and it will turn blue. Click **Apply** to activate the WPS function. Then you can configure the WPS settings in this screen.

**Figure 136** Network Setting > Wireless > WPS


Wi-Fi Protected Setup (WPS) allows you to quickly set up a wireless network with strong security, without having to configure security settings manually. Select one of the WPS methods and follow the instructions to establish a WPS connection. Your device must support WPS to use this feature. We recommend using Push Button Configuration (PBC) if your device supports it.

**General**

Band 2.4GHz

WPS ☐

**Add a new device with WPS Method**

 **Method 1 PBC** ☒

**Step1.** Click WPS button WPS

**Step2.** Press the WPS button on your new wireless client device within 120 seconds

**Note**

(1) If WPS is Enabled, UPnP will automatically be turned on.

(2) The Zyxel Device applies the security settings of the main SSID ( **SSID1** ) profile to the WPS wireless connection.

(3) The WPS switch is grayed out when wireless LAN is disabled.

Cancel Apply

The following table describes the labels in this screen.

**Table 71** Network Setting > Wireless > WPS

LABEL	DESCRIPTION
General	
Band	For Zyxel Device that supports 2.4 GHz and 5 GHz, select a <b>2.4GHz</b> or <b>5GHz</b> frequency band to enable WPS for all Wi-Fi networks in the selected band.  For Zyxel Device that supports 2.4 GHz, 5 GHz, and 6 GHz, select a <b>2.4GHz</b> , <b>5GHz</b> , or <b>6GHz</b> frequency band to enable WPS for all Wi-Fi networks in the selected band.  If you use the WPS button on the Zyxel Device ports panel, WPS is automatically enabled on both 2.4 GHz and 5 GHz bands. See <a href="#">Ports Panel</a> for more information about the WPS button.
WPS	Slide this to the right to enable and have the Zyxel Device activate WPS. Otherwise, it is disabled.
Add a new device with WPS Method	
Method 1 PBC	Use this section to set up a WPS or Wi-Fi network using Push Button Configuration (PBC). Click this switch to make it turn blue. Click <b>Apply</b> to activate WPS method 1 on the Zyxel Device.
WPS	Click this button to add another WPS-enabled Wi-Fi device (within Wi-Fi range of the Zyxel Device) to your Wi-Fi network. This button may either be a physical button on the outside of a Wi-Fi device, or a menu button similar to the <b>WPS button</b> on this screen.  Note: You must press the other Wi-Fi device's WPS button within 2 minutes of pressing this button.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

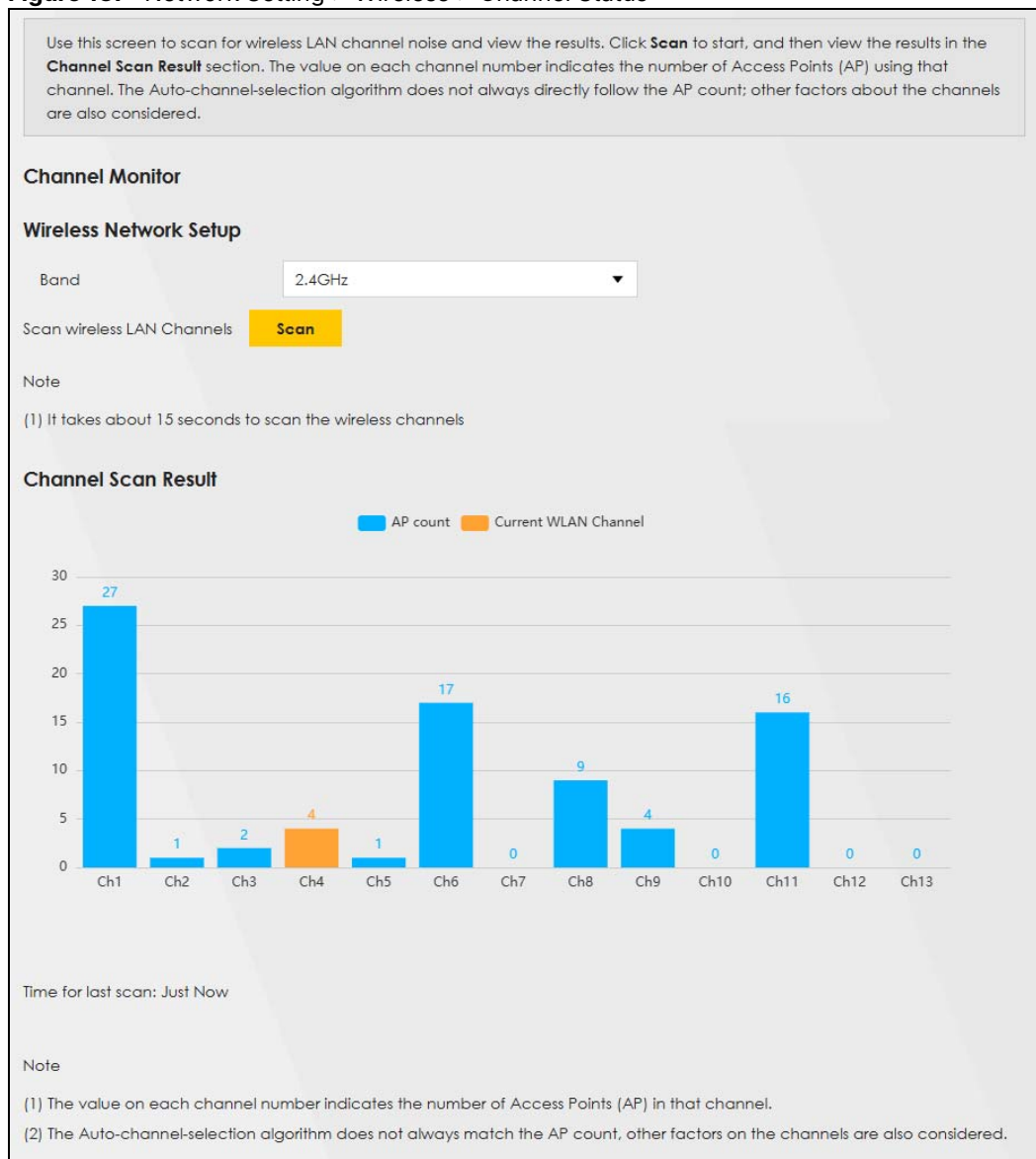
## 8.5 Channel Status

Use this screen to scan for Wi-Fi channel noise and view the results. Click **Scan** to start, and then view the results in the **Channel Scan Result** section. The value on each channel number indicates the number of Access Points (AP) using that channel. The Auto-channel-selection algorithm does not always directly follow the AP count; other factors about the channels are also considered. Click **Network Setting > Wireless > Channel Status**. The screen appears as shown.

Note: If the current channel is a DFS channel, the warning 'Channel scan process is denied because current channel is a DFS channel (Channel: 52 to 140). If you want to run channel scan, please select a non-DFS channel and try again.' appears.

Note: The AP count may not be a real-time value.

**Figure 137** Network Setting > Wireless > Channel Status



The following table describes the labels in this screen.

Table 72 Network Setting > Wireless > Channel Status

LABEL	DESCRIPTION
Channel Monitor	
Wireless Network Setup	
Band	For Zyxel Device supports 2.4 GHz and 5 GHz, select a <b>2.4 GHz</b> or <b>5 GHz</b> frequency band on which you want to conduct a channel scan.  For Zyxel Device supports 2.4 GHz, 5 GHz, and 6 GHz, select a <b>2.4 GHz</b> , <b>5 GHz</b> or <b>6 GHz</b> frequency band on which you want to conduct a channel scan.
Scan wireless LAN Channels	Click the <b>Scan</b> button to scan Wi-Fi channels.
Channel Scan Result	This displays the results of the channel scan.  The blue bar displays the number of access points ( <b>AP count</b> ) in the Wi-Fi channel.  The orange bar displays the Wi-Fi channel that the Zyxel Device is now using.

## 8.6 MESH

The Zyxel Device supports Mesh to manage your Wi-Fi network. Mesh is the Zyxel implantation of Wi-Fi Alliance Easy Mesh. It supports AP steering, band steering, auto-configuration and other advances for your Wi-Fi network.

The Zyxel Device can function as a controller to automatically configure Wi-Fi settings on extenders in the network as well as optimize bandwidth usage.

The Zyxel Device optimizes bandwidth usage by directing Wi-Fi clients to an extender (AP steering) or a 2.4 GHz or 5 GHz band (band steering) that is less busy.

See [Ways to Manage the Zyxel Device](#) for the complete tutorials with the MPro Mesh app or Zyxel One app.

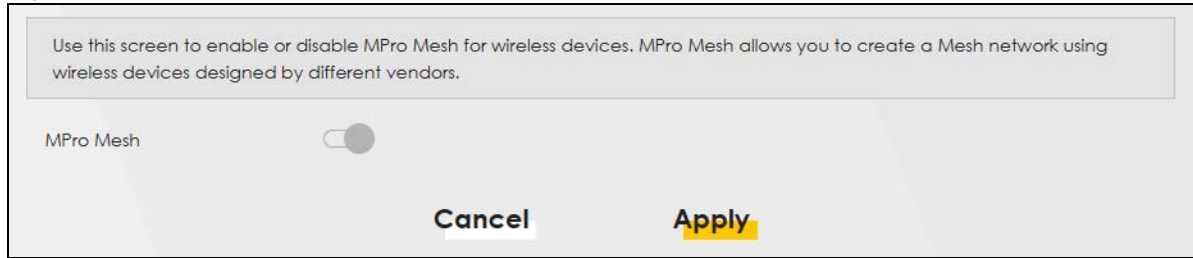
- Setting up your Mesh network with the Zyxel Device and an Mesh extender,
- setting up your general or guest Wi-Fi,
- basic configurations.

### 8.6.1 MPro Mesh

Use this screen to enable or disable the Mesh on the Zyxel Device.

Click **Network Setting > Wireless > MESH**. The following screen displays.

Note: When MPro Mesh is enabled, the SSID and Wi-Fi password of the main 2.4 GHz Wi-Fi network will be copied to the main 5 GHz Wi-Fi network.

**Figure 138** Network Setting > Wireless > MESH

The following table describes the labels in this screen.

**Table 73** Network Setting > Wireless > MESH

LABEL	DESCRIPTION
MPro Mesh	Click the button (to the right) to enable the Mesh feature on the Zyxel Device and set up your Mesh network.

## 8.7 Technical Reference

This section discusses Wi-Fi in depth.

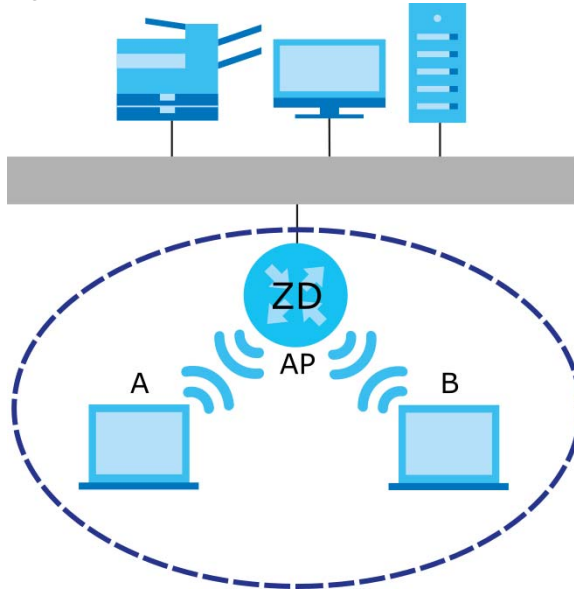
### 8.7.1 Wi-Fi Network Overview

Wi-Fi networks consist of Wi-Fi clients, access points and bridges.

- A Wi-Fi client is a radio connected to a user's computer.
- An access point is a radio with a wired connection to a network, which can connect with numerous Wi-Fi clients and let them access the network.
- A bridge is a radio that relays communications between access points and Wi-Fi clients, extending a network's range.

Normally, a Wi-Fi network operates in an "infrastructure" type of network. An "infrastructure" type of network has one or more access points and one or more Wi-Fi clients. The Wi-Fi clients connect to the access points.

The following figure provides an example of a Wi-Fi network.

**Figure 139** Example of a Wi-Fi Network

The Wi-Fi network is the part in the blue circle. In this Wi-Fi network, devices **A** and **B** use the access point (**AP**) to interact with the other devices (such as the printer) or with the Internet. Your Zyxel Device is the AP.

Every Wi-Fi network must follow these basic guidelines.

- Every Wi-Fi device in the same Wi-Fi network must use the same SSID.  
The SSID is the name of the Wi-Fi network. It stands for Service Set IDentifier.
- If two Wi-Fi networks overlap, they should use a different channel.  
Like radio stations or television channels, each Wi-Fi network uses a specific channel, or frequency, to send and receive information.
- Every Wi-Fi device in the same Wi-Fi network must use security compatible with the AP.  
Security stops unauthorized devices from using the Wi-Fi network. It can also protect the information that is sent in the Wi-Fi network.

## 8.7.2 Additional Wi-Fi Terms

The following table describes some Wi-Fi network terms and acronyms used in the Zyxel Device's Web Configurator.

Table 74 Additional Wi-Fi Terms

TERM	DESCRIPTION
RTS/CTS Threshold	<p>In a Wi-Fi network which covers a large area, Wi-Fi devices are sometimes not aware of each other's presence. This may cause them to send information to the AP at the same time and result in information colliding and not getting through.</p> <p>By setting this value lower than the default value, the Wi-Fi devices must sometimes get permission to send information to the Zyxel Device. The lower the value, the more often the devices must get permission.</p> <p>If this value is greater than the fragmentation threshold value (see below), then Wi-Fi devices never have to get permission to send information to the Zyxel Device.</p>
Preamble	A preamble affects the timing in your Wi-Fi network. There are two preamble modes: long and short. If a Wi-Fi device uses a different preamble mode than the Zyxel Device does, it cannot communicate with the Zyxel Device.
Authentication	The process of verifying whether a Wi-Fi device is allowed to use the Wi-Fi network.
Fragmentation Threshold	A small fragmentation threshold is recommended for busy networks, while a larger threshold provides faster performance if the network is not very busy.

## 8.7.3 Wi-Fi Security Overview

By their nature, radio communications are simple to intercept. For Wi-Fi data networks, this means that anyone within range of a Wi-Fi network without security can not only read the data passing over the airwaves, but also join the network. Once an unauthorized person has access to the network, he or she can steal information or introduce malware (malicious software) intended to compromise the network. For these reasons, a variety of security systems have been developed to ensure that only authorized people can use a Wi-Fi data network, or understand the data carried on it.

These security standards do two things. First, they authenticate. This means that only people presenting the right credentials (often a username and password, or a "key" phrase) can access the network. Second, they encrypt. This means that the information sent over the air is encoded. Only people with the code key can understand the information, and only people who have been authenticated are given the code key.

These security standards vary in effectiveness. Some can be broken, such as the old Wired Equivalent Protocol (WEP). Using WEP is better than using no security at all, but it will not keep a determined attacker out. Other security standards are secure in themselves but can be broken if a user does not use them properly. For example, the WPA-PSK security standard is very secure if you use a long key which is difficult for an attacker's software to guess – for example, a twenty-letter long string of apparently random numbers and letters – but it is not very secure if you use a short key which is very easy to guess – for example, a three-letter word from the dictionary.

Because of the damage that can be done by a malicious attacker, it is not just people who have sensitive information on their network who should use security. Everybody who uses any Wi-Fi network should ensure that effective security is in place.

A good way to come up with effective security keys, passwords and so on is to use obscure information that you personally will easily remember, and to enter it in a way that appears random and does not include real words. For example, if your mother owns a 1970 Dodge Challenger and her favorite movie is Vanishing Point (which you know was made in 1971) you could use "70dodchal71vanpoi" as your security key.

The following sections introduce different types of Wi-Fi security you can set up in the Wi-Fi network.

### 8.7.3.1 SSID

Normally, the Zyxel Device acts like a beacon and regularly broadcasts the SSID in the area. You can hide the SSID instead, in which case the Zyxel Device does not broadcast the SSID. In addition, you should change the default SSID to something that is difficult to guess.

This type of security is fairly weak, however, because there are ways for unauthorized Wi-Fi devices to get the SSID. In addition, unauthorized Wi-Fi devices can still see the information that is sent in the Wi-Fi network.

### 8.7.3.2 MAC Address Filter

Every device that can use a Wi-Fi network has a unique identification number, called a MAC address.<sup>1</sup> A MAC address is usually written using twelve hexadecimal characters<sup>2</sup>; for example, 00A0C5000002 or 00:A0:C5:00:00:02. To get the MAC address for each Wi-Fi device in the Wi-Fi network, see the Wi-Fi device's User's Guide or other documentation.

You can use the MAC address filter to tell the Zyxel Device which devices are allowed or not allowed to use the Wi-Fi network. If a Wi-Fi device is allowed to use the Wi-Fi network, it still has to have the correct information (SSID, channel, and security). If a Wi-Fi device is not allowed to use the Wi-Fi network, it does not matter if it has the correct information.


This type of security does not protect the information that is sent in the Wi-Fi network. Furthermore, there are ways for unauthorized Wi-Fi devices to get the MAC address of an authorized Wi-Fi device. Then, they can use that MAC address to use the Wi-Fi network.

### 8.7.3.3 Encryption

Wi-Fi networks can use encryption to protect the information that is sent in the Wi-Fi network. Encryption is like a secret code. If you do not know the secret code, you cannot understand the message.

The types of encryption you can choose depend on the type of authentication. (See [Encryption](#) for information about this.)

Table 75 Types of Encryption for Each Type of Authentication

	NO AUTHENTICATION	RADIUS SERVER
<b>Weakest</b>	No Security	WPA
	WPA-PSK	WPA2
	WPA2	
<b>Strongest</b>	WPA3-SAE	WPA3 (server certificate validation)

For example, if the Wi-Fi network has a RADIUS server, you can choose **WPA**, **WPA2**, or **WPA3**. If users do not log in to the Wi-Fi network, you can choose no encryption, **WPA2-PSK**, or **WPA3-SAE**.

1. Some wireless devices, such as scanners, can detect Wi-Fi networks but cannot use Wi-Fi networks. These kinds of wireless devices might not have MAC addresses.
2. Hexadecimal characters are 0, 1, 2, 3, 4, 5, 6, 7, 8, 9, A, B, C, D, E, and F.

Note: It is recommended that Wi-Fi networks use **WPA3-SAE**, **WPA2-PSK**, or stronger encryption. The other types of encryption are better than none at all, but it is still possible for unauthorized Wi-Fi devices to figure out the original information pretty quickly.

Many types of encryption use a key to protect the information in the Wi-Fi network. The longer the key, the stronger the encryption. Every device in the Wi-Fi network must have the same key.

## 8.7.4 Signal Problems

Because Wi-Fi networks are radio networks, their signals are subject to limitations of distance, interference and absorption.

Problems with distance occur when the two radios are too far apart. Problems with interference occur when other radio waves interrupt the data signal. Interference may come from other radio transmissions, such as military or air traffic control communications, or from machines that are coincidental emitters such as electric motors or microwaves. Problems with absorption occur when physical objects (such as thick walls) are between the two radios, muffling the signal.

## 8.7.5 MBSSID

Traditionally, you need to use different APs to configure different Basic Service Sets (BSSs). As well as the cost of buying extra APs, there is also the possibility of channel interference. The Zyxel Device's MBSSID (Multiple Basic Service Set Identifier) function allows you to use one access point to provide several BSSs simultaneously. You can then assign varying QoS priorities and/or security modes to different SSIDs.

Wireless devices can use different BSSIDs to associate with the same AP.

### 8.7.5.1 Notes on Multiple BSSs

- A maximum of eight BSSs are allowed on one AP simultaneously.
- You must use different keys for different BSSs. If two wireless devices have different BSSIDs (they are in different BSSs), but have the same keys, they may hear each other's communications (but not communicate with each other).
- MBSSID should not replace but rather be used in conjunction with 802.1x security.

## 8.7.6 Preamble Type

Preamble is used to signal that data is coming to the receiver. Short and long refer to the length of the synchronization field in a packet.

Short preamble increases performance as less time sending preamble means more time for sending data. All IEEE 802.11 compliant Wi-Fi adapters support long preamble, but not all support short preamble.

Use long preamble if you are unsure what preamble mode other Wi-Fi devices on the network support, and to provide more reliable communications in busy Wi-Fi networks.

Use short preamble if you are sure all Wi-Fi devices on the network support it, and to provide more efficient communications.

Use the dynamic setting to automatically use short preamble when all Wi-Fi devices on the network support it, otherwise the Zyxel Device uses long preamble.

Note: The Wi-Fi devices **MUST** use the same preamble mode in order to communicate.

## 8.7.7 Wi-Fi Protected Setup (WPS)

Your Zyxel Device supports Wi-Fi Protected Setup (WPS), which is an easy way to set up a secure Wi-Fi network. WPS is an industry standard specification, defined by the Wi-Fi Alliance.

WPS allows you to quickly set up a Wi-Fi network with strong security, without having to configure security settings manually. Each WPS connection works between two devices. Both devices must support WPS (check each device's documentation to make sure).

Depending on the devices you have, you can either press a button (on the device itself, or in its configuration utility) or enter a PIN (a unique Personal Identification Number that allows one device to authenticate the other) in each of the two devices. When WPS is activated on a device, it has 2 minutes to find another device that also has WPS activated. Then, the two devices connect and set up a secure network by themselves.

### 8.7.7.1 Push Button Configuration

WPS Push Button Configuration (PBC) is initiated by pressing a button on each WPS-enabled device, and allowing them to connect automatically. You do not need to enter any information.

Not every WPS-enabled device has a physical WPS button. Some may have a WPS PBC button in their configuration utilities instead of or in addition to the physical button.

Take the following steps to set up WPS using the button.

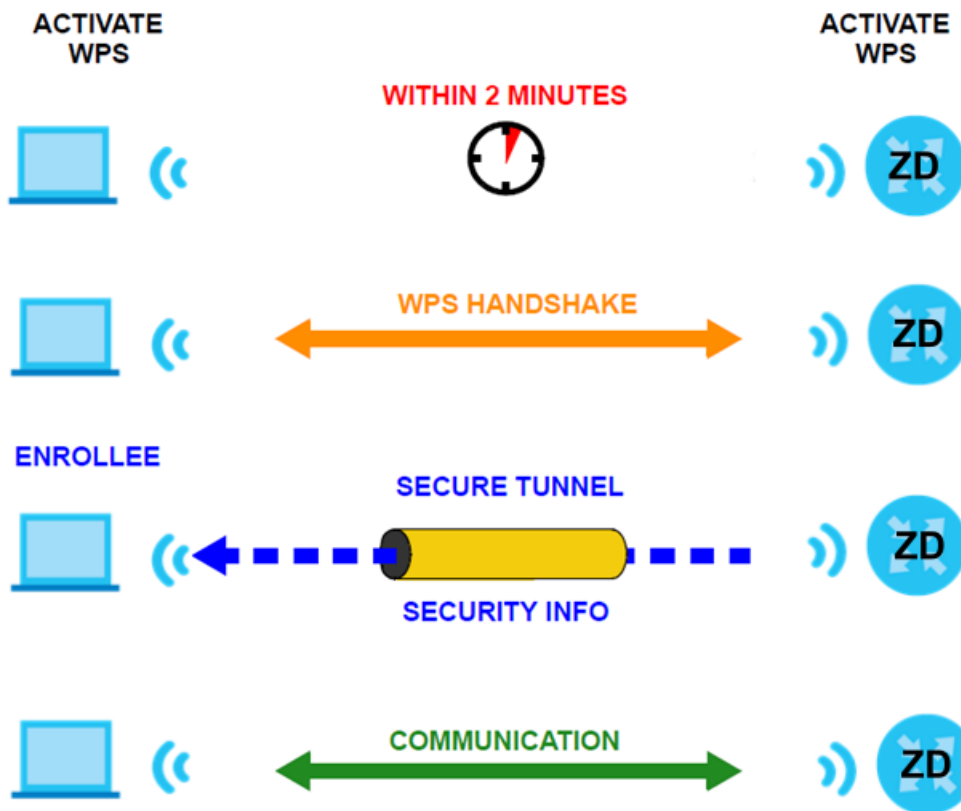
- 1 Ensure that the two devices you want to set up are within Wi-Fi range of one another.
- 2 Look for a WPS button on each device. If the device does not have one, log into its configuration utility and locate the button (see the device's User's Guide for how to do this – for the Zyxel Device).
- 3 Press the button on one of the devices (it does not matter which). For the Zyxel Device you must press the **Wi-Fi** button for more than 5 seconds.
- 4 Within 2 minutes, press the button on the other device. The registrar sends the network name (SSID) and security key through a secure connection to the enrollee.

If you need to make sure that WPS worked, check the list of associated Wi-Fi clients in the AP's configuration utility. If you see the Wi-Fi client in the list, WPS was successful.

### 8.7.7.2 How WPS Works

When two WPS-enabled devices connect, each device must assume a specific role. One device acts as the registrar (the device that supplies network and security settings) and the other device acts as the enrollee (the device that receives network and security settings). The registrar creates a secure EAP (Extensible Authentication Protocol) tunnel and sends the network name (SSID) and the WPA-PSK or WPA2-PSK pre-shared key to the enrollee. Whether WPA-PSK or WPA2-PSK is used depends on the standards supported by the devices. If the registrar is already part of a network, it sends the existing information. If not, it generates the SSID and WPA2-PSK randomly.

The following figure shows a WPS-enabled client (installed in a notebook computer) connecting to a WPS-enabled access point.

**Figure 140** How WPS Works

The roles of registrar and enrollee last only as long as the WPS setup process is active (2 minutes). The next time you use WPS, a different device can be the registrar if necessary.

The WPS connection process is like a handshake; only two devices participate in each WPS transaction. If you want to add more devices you should repeat the process with one of the existing networked devices and the new device.

Note that the access point (AP) is not always the registrar, and the Wi-Fi client is not always the enrollee. All WPS-certified APs can be a registrar, and so can some WPS-enabled Wi-Fi clients.

By default, a WPS device is 'un-configured'. This means that it is not part of an existing network and can act as either enrollee or registrar (if it supports both functions). If the registrar is un-configured, the security settings it transmits to the enrollee are randomly-generated. Once a WPS-enabled device has connected to another device using WPS, it becomes 'configured'. A configured Wi-Fi client can still act as enrollee or registrar in subsequent WPS connections, but a configured access point can no longer act as enrollee. It will be the registrar in all subsequent WPS connections in which it is involved. If you want a configured AP to act as an enrollee, you must reset it to its factory defaults.

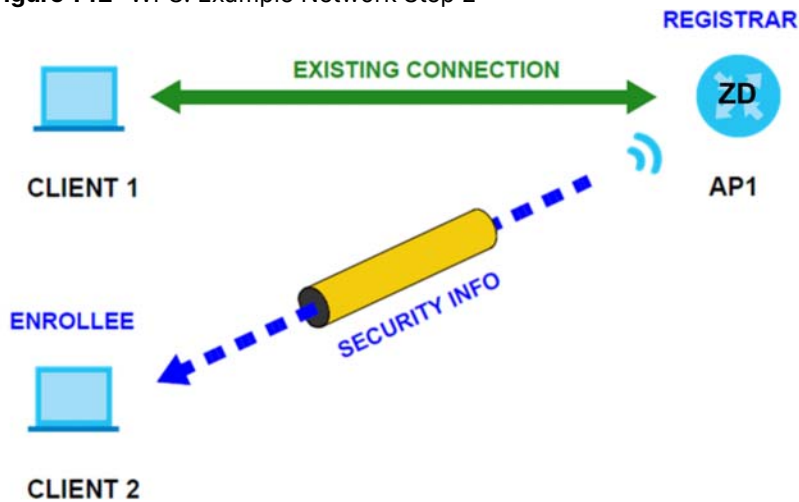
### 8.7.7.3 Example WPS Network Setup

This section shows how security settings are distributed in a sample WPS setup.

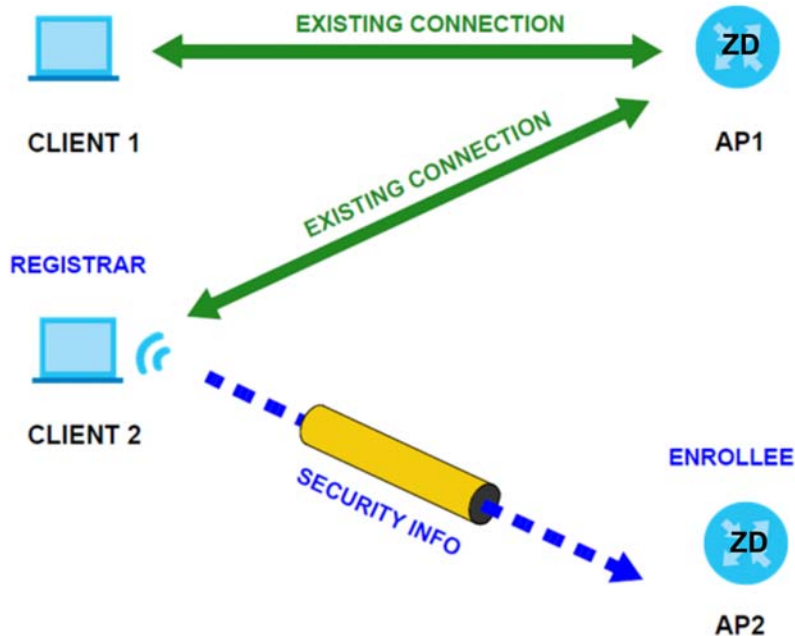
The following figure shows a sample network. In step 1, both **AP1** and **Client 1** are un-configured. When WPS is activated on both, they perform the handshake. In this example, **AP1** is the registrar, and **Client 1** is the enrollee. The registrar randomly generates the security information to set up the network, since it is un-configured and has no existing information.

**Figure 141** WPS: Example Network Step 1

In step 2, you add another Wi-Fi client to the network. You know that **Client 1** supports registrar mode, but it is better to use **AP1** for the WPS handshake with the new client since you must connect to the access point anyway in order to use the network. In this case, **AP1** must be the registrar, since it is configured (it already has security information for the network). **AP1** supplies the existing security information to **Client 2**.

**Figure 142** WPS: Example Network Step 2

In step 3, you add another access point (**AP2**) to your network. **AP2** is out of range of **AP1**, so you cannot use **AP1** for the WPS handshake with the new access point. However, you know that **Client 2** supports the registrar function, so you use it to perform the WPS handshake instead.

**Figure 143** WPS: Example Network Step 3

#### 8.7.7.4 Limitations of WPS

WPS has some limitations of which you should be aware.

- When you use WPS, it works between two devices only. You cannot enroll multiple devices simultaneously, you must enroll one after the other.

For instance, if you have two enrollees and one registrar you must set up the first enrollee (by pressing the WPS button on the registrar and the first enrollee, for example), then check that it was successfully enrolled, then set up the second device in the same way.

- WPS works only with other WPS-enabled devices. However, you can still add non-WPS devices to a network you already set up using WPS.

WPS works by automatically issuing a randomly-generated WPA-PSK or WPA2-PSK pre-shared key from the registrar device to the enrollee devices. Whether the network uses WPA-PSK or WPA2-PSK depends on the device. You can check the configuration interface of the registrar device to discover the key the network is using (if the device supports this feature). Then, you can enter the key into the non-WPS device and join the network as normal (the non-WPS device must also support WPA-PSK or WPA2-PSK).

- When you use the PBC method, there is a short period (from the moment you press the button on one device to the moment you press the button on the other device) when any WPS-enabled device could join the network. This is because the registrar has no way of identifying the 'correct' enrollee, and cannot differentiate between your enrollee and a rogue device. This is a possible way for a hacker to gain access to a network.

You can easily check to see if this has happened. WPS only works simultaneously between two devices, so if another device has enrolled your device will be unable to enroll, and will not have access to the network. If this happens, open the access point's configuration interface and look at the list of associated clients (usually displayed by MAC address). It does not matter if the access point is the WPS registrar, the enrollee, or was not involved in the WPS handshake; a rogue device must still associate with the access point to gain access to the network. Check the MAC addresses of your Wi-Fi clients (usually printed on a label on the bottom of the device). If there is an unknown MAC address you can remove it or reset the AP.

# CHAPTER 9

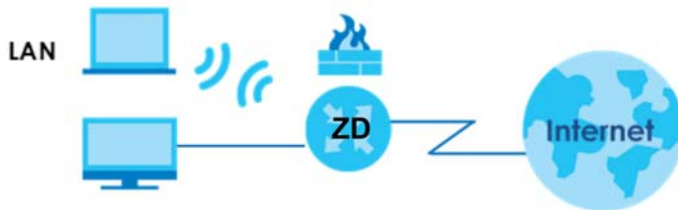
## Home Networking

### 9.1 Home Networking Overview

A Local Area Network (LAN) is a shared communication system to which many computers are attached. A LAN is usually located in one immediate area such as a building or floor of a building.

The LAN screens can help you configure a LAN DHCP server and manage IP addresses.

**Figure 144** Home Networking Example



#### 9.1.1 What You Can Do in this Chapter

- Use the **LAN Setup** screen to set the LAN IP address, subnet mask, and DHCP settings ([LAN Setup](#)).
- Use the **Static DHCP** screen to assign IP addresses on the LAN to specific individual computers based on their MAC addresses ([Static DHCP](#)).
- Use the **UPnP** screen to enable UPnP ([UPnP](#)).
- Use the **Additional Subnet** screen to configure IP alias and public static IP ([the LAN Additional Subnet section](#)).
- Use the **STB Vendor ID** screen to configure the Vendor IDs of the connected Set Top Box (STB) devices, which have the Zyxel Device automatically create static DHCP entries for the STB devices when they request IP addresses ([STB Vendor ID](#)).
- Use the **Wake on LAN** screen to remotely turn on a device on the network. ([Wake on LAN](#)).
- Use the **TFTP Server Name** screen to identify a TFTP server for configuration file download using DHCP option 66. ([TFTP Server Name](#)).

#### 9.1.2 What You Need To Know

The following terms and concepts may help as you read this chapter.

##### 9.1.2.1 About LAN

###### IP Address

Similar to the way houses on a street share a common street name, so too do computers on a LAN share one common network number. This is known as an Internet Protocol address.

## Subnet Mask

The subnet mask specifies the network number portion of an IP address. Your Zyxel Device will compute the subnet mask automatically based on the IP address that you entered. You do not need to change the subnet mask computed by the Zyxel Device unless you are instructed to do otherwise.

## DHCP

DHCP (Dynamic Host Configuration Protocol) allows clients to obtain TCP/IP configuration at start-up from a server. This Zyxel Device has a built-in DHCP server capability that assigns IP addresses and DNS servers to systems that support DHCP client capability.

## DNS

DNS (Domain Name System) maps a domain name to its corresponding IP address and vice versa. The DNS server is extremely important because without it, you must know the IP address of a computer before you can access it. The DNS server addresses you enter when you set up DHCP are passed to the client machines along with the assigned IP address and subnet mask.

## RADVD (Router Advertisement Daemon)

When an IPv6 host sends a Router Solicitation (RS) request to discover the available routers, RADVD with Router Advertisement (RA) messages in response to the request. It specifies the minimum and maximum intervals of RA broadcasts. RA messages containing the address prefix. IPv6 hosts can be generated with the IPv6 prefix an IPv6 address.

### 9.1.2.2 About UPnP

#### How do I know if I am using UPnP?

UPnP hardware is identified as an icon in the Network Connections folder (Windows 7). Each UPnP compatible device installed on your network will appear as a separate icon. Selecting the icon of a UPnP device will allow you to access the information and properties of that device.

#### NAT Traversal

UPnP NAT traversal automates the process of allowing an application to operate through NAT. UPnP network devices can automatically configure network addressing, announce their presence in the network to other UPnP devices and enable exchange of simple product and service descriptions. NAT traversal allows the following:

- Dynamic port mapping
- Learning public IP addresses
- Assigning lease times to mappings

Windows Messenger is an example of an application that supports NAT traversal and UPnP.

## Cautions with UPnP

The automated nature of NAT traversal applications in establishing their own services and opening firewall ports may present network security issues. Network information and configuration may also be obtained and modified by users in some network environments.

When a UPnP device joins a network, it announces its presence with a Multicast message. For security reasons, the Zyxel Device allows Multicast messages on the LAN only.

All UPnP-enabled devices may communicate freely with each other without additional configuration. Disable UPnP if this is not your intention.

## UPnP and Zyxel

Zyxel has achieved UPnP certification from the Universal Plug and Play Forum UPnP™ Implementers Corp. (UIC).

See [Turn on UPnP in Windows 10 Example](#) for examples on installing and using UPnP.

### 9.1.3 Before You Begin

Find out the MAC addresses of your network devices if you intend to add them to the DHCP Client List screen.

## 9.2 LAN Setup

A LAN IP address is the IP address of a networking device in the LAN. You can use the Zyxel Device's LAN IP address to access its Web Configurator from the LAN. The DHCP server settings define the rules on assigning IP addresses to LAN clients on your network.

Use this screen to set the Local Area Network IP address and subnet mask of your Zyxel Device. Configure DHCP settings to have the Zyxel Device or a DHCP server assign IP addresses to devices. Click **Network Setting > Home Networking** to open the **LAN Setup** screen.

Follow these steps to configure your LAN settings.

- 1 Select the **Interface Group** you want to set up the LAN. To configure an interface group, go to **Network Setting > Interface Grouping**. See [Interface Grouping](#) for more details about interface group.
- 2 Enter an IP address into the **IP Address** field. The IP address must be in dotted decimal notation. This will become the IP address of your Zyxel Device.
- 3 Enter the IP subnet mask into the **IP Subnet Mask** field. Unless instructed otherwise it is best to leave this alone, the configurator will automatically compute a subnet mask based upon the IP address you entered.
- 4 Click **Apply** to save your settings.

**Figure 145** Network Setting > Home Networking > LAN Setup

Use this screen to set the Local Area Network IP address and subnet mask of your Zyxel Device. Configure DHCP settings to have the Zyxel Device or a DHCP server assign IP addresses to devices.

### Interface Group

Group Name

### LAN IP Setup

IP Address

Subnet Mask

### DHCP Server State

DHCP ☒ Enable ☐ Disable ☐ DHCP Relay

### IP Addressing Values

Beginning IP Address

Ending IP Address

Auto reserve IP for the same host ☐

### DHCP Server Lease Time

days  hours  minutes

### DNS Values

DNS ☒ DNS Proxy ☐ Static ☐ From ISP

**Figure 146** Network Setting > Home Networking > LAN Setup (Continued)

**LAN IPv6 Mode Setup**

IPv6 Active ☒

**Link Local Address Type**

☒ EUI64  
☐ Manual

**LAN Global Identifier Type**

☒ EUI64  
☐ Manual

**LAN IPv6 Prefix Setup**

☒ Delegate prefix from WAN Default ▼  
Active Static Subprefix ☒  
Static Subprefix   
☐ Static

**MLD Snooping**

Active ☒  
MLD Mode ☒ Standard Mode ☐ Blocking Mode

**LAN IPv6 Address Assign Setup**

Stateless ▼

**LAN IPv6 DNS Assign Setup**

From RA & DHCPv6 Server ▼

**DHCPv6 Configuration**

DHCPv6 Active ☐ DHCPv6 Server ☐

**IPv6 Router Advertisement State**

RADVD Active ☐ Enable ☐

**IPv6 DNS Values**

IPv6 DNS Server 1	<span>Proxy ▼</span>	<input type="text"/>
IPv6 DNS Server 2	<span>Proxy ▼</span>	<input type="text"/>
IPv6 DNS Server 3	<span>Proxy ▼</span>	<input type="text"/>

**DNS Query Scenario**

IPv4/IPv6 DNS Server ▼

Cancel Apply

The following table describes the fields in this screen.

Table 76 Network Setting > Home Networking > LAN Setup

LABEL	DESCRIPTION						
IP Address	Enter the LAN IP address you want to assign to your in dotted decimal notation, for example, (factory default).						
IGMP Snooping							
See <a href="#">IGMP/MLD Overview</a> for more information on IGMP snooping.							
Active	Select <b>Enable</b> to allow the Zyxel Device to passively learn multicast group.						
IGMP Mode	Select <b>Standard Mode</b> to forward multicast packets to a port that joins the multicast group and broadcast unknown multicast packets from the WAN to all LAN ports.  Select <b>Blocking Mode</b> to block all unknown multicast packets from the WAN.						
DHCP Server State							
DHCP	Select <b>Enable</b> to have your Zyxel Device assign IP addresses, an IP default gateway and DNS servers to LAN computers and other devices that are DHCP clients.  If you select <b>Disable</b> , you need to manually configure the IP addresses of the computers and other devices on your LAN.  If you select <b>DHCP Relay</b> , the Zyxel Device acts as a surrogate DHCP server and relays DHCP requests and responses between the remote server and the clients.						
DHCP Relay Server Address							
This field is only available when you select <b>DHCP Relay</b> in the <b>DHCP</b> field.							
IP Address	Enter the IPv4 IP address of the actual remote DHCP server in this field.						
Link Local Address Type	A link-local address uniquely identifies a device on the local network (the LAN). It is similar to a “private IP address” in IPv6. You can have the same link-local address on multiple interfaces on a device. A link-local unicast address has a predefined prefix of fe80::/10. The link-local unicast address format is as follows. Select <b>EUI64</b> to allow the Zyxel Device to generate an interface ID for the LAN interface’s link-local address using the EUI-64 format. Otherwise, enter an interface ID for the LAN interface’s link-local address if you select <b>Manual</b> .  Link-local Unicast Address Format <table><tr><td>1111 1110 10</td><td>0</td><td>Interface ID</td></tr><tr><td>10 bits</td><td>54 bits</td><td>64 bits</td></tr></table>	1111 1110 10	0	Interface ID	10 bits	54 bits	64 bits
1111 1110 10	0	Interface ID					
10 bits	54 bits	64 bits					
EUI64	Select this to have the Zyxel Device generate an interface ID for the LAN interface’s link-local address using the EUI-64 format.						
Manual	Select this to manually enter an interface ID for the LAN interface’s link-local address.						
LAN Global Identifier Type	Select <b>EUI64</b> to have the Zyxel Device generate an interface ID using the EUI-64 format for its global address. Select <b>Manual</b> to manually enter an interface ID for the LAN interface’s global IPv6 address.						
EUI64	Select this to have the Zyxel Device generate an interface ID using the EUI-64 format for its global address.						
Manual	Select this to manually enter an interface ID for the LAN interface’s global IPv6 address.						
LAN IPv6 Prefix Setup	Select <b>Delegate prefix from WAN</b> to automatically obtain an IPv6 network prefix from the service provider or an uplink router. Select <b>Static</b> to configure a fixed IPv6 address for the Zyxel Device’s LAN IPv6 address.						
Delegate prefix from WAN	Select <b>Delegate prefix from WAN</b> if your service provider uses Prefix Delegation (PD) rather than static assignment. This option allows the Zyxel Device to automatically obtain an IPv6 network prefix from the service provider or an uplink router.  From the drop-down list, select the LAN interface to which you want to assign the IPv6 prefix.						

Table 76 Network Setting &gt; Home Networking &gt; LAN Setup (continued)

LABEL	DESCRIPTION
Active Static Subprefix	<p>This switch appears when you select <b>Delegate prefix from WAN</b>.</p> <p>Click the switch to the right to configure the Zyxel Device's WAN interface with the IPv6 information (IP address and gateway). Make sure you have also configured the LAN interface with a static prefix for client addressing via Stateless Address Auto-configuration (SLAAC) or Router Advertisement (RA).</p> <p>Stateless Address Auto-configuration (SLAAC) is an IPv6 feature that allows hosts to automatically generate their own global unicast addresses without a DHCPv6 server.</p> <p>Router Advertisement (RA) is an ICMPv6 (Internet Control Message Protocol for IPv6) message sent by a Zyxel Device to notify client devices on a LAN about IPv6 configuration, including on-link prefixes and default gateway information.</p>
Static Subprefix	Enter the fixed IPv6 subprefix for the LAN interface you selected from the drop-down list. The prefix format should be 2001:db8:abcd:1254::/64.
Static	<p>Select this option to configure a fixed IPv6 address for the Zyxel Device's LAN interface.</p> <p>Note: If you select <b>Static</b>, make sure the prefix you use on the LAN is within the IP address range your service provider assigned. Also make sure the prefix does not overlap with other prefixes in your network or those in use by the service provider.</p> <p>Note: Do NOT enable RA on WAN interfaces.</p>
MLD Snooping / Multicast Snooping	Multicast Listener Discovery (MLD) allows an IPv6 switch or router to discover the presence of MLD hosts who wish to receive multicast packets and the IP addresses of multicast groups the hosts want to join on its network.
Active	<p>Click this switch to enable or disable MLD Snooping on the Zyxel Device. When the switch goes to the right the function is enabled. Otherwise, it is not.</p> <p>This allows the Zyxel Device to check MLD packets passing through it and learn the multicast group membership. It helps reduce multicast traffic.</p>
MLD Mode	<p>Select <b>Standard Mode</b> to forward multicast packets to a port that joins the multicast group and broadcast unknown multicast packets from the WAN to all LAN ports.</p> <p>Select <b>Blocking Mode</b> to block all unknown multicast packets from the WAN.</p>
LAN IPv6 Address Assign Setup	<p>Select how you want to obtain an IPv6 address:</p> <p><b>Stateless:</b> The Zyxel Device uses IPv6 stateless auto-configuration. RADVD (Router Advertisement Daemon) is enabled to have the Zyxel Device send IPv6 prefix information in router advertisements periodically and in response to router solicitations. DHCPv6 server is disabled.</p> <p><b>Stateful:</b> The Zyxel Device uses IPv6 stateful auto-configuration. The DHCPv6 server is enabled to have the Zyxel Device act as a DHCPv6 server and pass IPv6 addresses to DHCPv6 clients.</p> <p>Router Advertisement (RA) and DHCPv6 on LAN interfaces help hosts configure their addresses automatically.</p>
LAN IPv6 DNS Assign Setup	<p>Select how the Zyxel Device provide DNS server and domain name information to the clients:</p> <p><b>From RA &amp; DHCPv6 Server:</b> The Zyxel Device provides DNS information through both router advertisements and DHCPv6.</p> <p><b>From DHCPv6 Server:</b> The Zyxel Device provides DNS information through DHCPv6.</p> <p><b>From Router Advertisement:</b> The Zyxel Device provides DNS information through router advertisements.</p>
DHCPv6 Configuration	

Table 76 Network Setting &gt; Home Networking &gt; LAN Setup (continued)

LABEL	DESCRIPTION
DHCPv6 Active	This shows the status of the DHCPv6. <b>DHCPv6 Server</b> displays if you configured the Zyxel Device to act as a DHCPv6 server which assigns IPv6 addresses and/or DNS information to clients.
IPv6 Router Advertisement State	
RADVD Active	This shows whether RADVD is enabled or not.
IPv6 DNS Values	
IPv6 DNS Server 1 to 3	Specify the IP addresses up to three DNS servers for the DHCP clients to use. Use one of the following ways to specify these IP addresses.  <b>User Defined</b> – Select this if you have the IPv6 address of a DNS server. Enter the DNS server IPv6 addresses the Zyxel Device passes to the DHCP clients.  <b>From ISP</b> – Select this if your ISP dynamically assigns IPv6 DNS server information.  <b>Proxy</b> – Select this if the DHCP clients use the IP address of this interface and the Zyxel Device works as a DNS relay.  Otherwise, select <b>None</b> if you do not want to configure IPv6 DNS servers.
DNS Query Scenario	Select how the Zyxel Device handles clients' DNS information requests.  <b>IPv4/IPv6 DNS Server:</b> The Zyxel Device forwards the requests to both the IPv4 and IPv6 DNS servers and sends clients the first DNS information it receives.  <b>IPv6 DNS Server Only:</b> The Zyxel Device forwards the requests to the IPv6 DNS server and sends clients the DNS information it receives.  <b>IPv4 DNS Server Only:</b> The Zyxel Device forwards the requests to the IPv4 DNS server and sends clients the DNS information it receives.  <b>IPv6 DNS Server First:</b> The Zyxel Device forwards the requests to the IPv6 DNS server first and then the IPv4 DNS server. Then it sends clients the first DNS information it receives.  <b>IPv4 DNS Server First:</b> The Zyxel Device forwards the requests to the IPv4 DNS server first and then the IPv6 DNS server. Then it sends clients the first DNS information it receives.
Apply	Click <b>Apply</b> to save your changes.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

## 9.3 Static DHCP

When any of the LAN clients in your network want an assigned fixed IP address, add a static lease for each LAN client. Knowing the LAN client's MAC addresses is necessary. This table allows you to assign IP addresses on the LAN to individual computers based on their MAC addresses.

Every Ethernet device has a unique MAC (Media Access Control) address. The MAC address is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02.

### 9.3.1 Before You Begin

Find out the MAC addresses of your network devices if you intend to add them to the **Static DHCP** screen.

Use this screen to change your Zyxel Device's static DHCP settings. Click **Network Setting > Home Networking > Static DHCP** to open the following screen.

**Figure 147** Network Setting > Home Networking > Static DHCP

When any of the LAN clients in your network want an assigned fixed IP address, add a static lease for each LAN client. Knowing the LAN client's MAC addresses is necessary. Assign IP addresses on the LAN to specific individual computers based on their MAC addresses.

+ Static DHCP Configuration

#	Status	MAC Address	IP Address	Modify
---	--------	-------------	------------	--------

The following table describes the labels in this screen.

**Table 77** Network Setting > Home Networking > Static DHCP

LABEL	DESCRIPTION
Static DHCP Configuration	Click this to configure a static DHCP entry.
#	This is the index number of the entry.
Status	This field displays whether the client is connected to the Zyxel Device.
MAC Address	The MAC (Media Access Control) or Ethernet address on a LAN (Local Area Network) is unique to your computer (six pairs of hexadecimal notation).  A network interface card such as an Ethernet adapter has a hardwired address that is assigned at the factory. This address follows an industry standard that ensures no other adapter has a similar address.
IP Address	This field displays the IP address relative to the # field listed above.
Modify	Click the <b>Edit</b> icon to configure the connection.  Click the <b>Delete</b> icon to remove the connection.

If you click **Static DHCP Configuration** in the **Static DHCP** screen, the following screen displays. Using a static DHCP means a LAN client will always have the same IP address assigned to it by the DHCP server. Assign a fixed IP address to a client device by selecting the interface group of this client device and its IP address type and selecting the device/computer from a list or manually entering its MAC address and assigned IP address.

**Figure 148** Network Setting > Home Networking > Static DHCP: Static DHCP Configuration

**Static DHCP Configuration**

Active ☒

Group Name Default

IP Type IPv4

Select Device Info Manual Input

MAC Address - - - - -

IP Address - . - . - .

Cancel **OK**

The following table describes the labels in this screen.

Table 78 Network Setting > Home Networking > Static DHCP: Static DHCP Configuration

LABEL	DESCRIPTION
Active	Select <b>Enable</b> to activate static DHCP in your Zyxel Device.
Group Name	Select the interface group for which you want to configure the static DHCP settings.
IP Type	The <b>IP Type</b> is normally <b>IPv4</b> (non-configurable).
Select Device Info	Select between <b>Manual Input</b> which allows you to enter the next two fields ( <b>MAC Address</b> and <b>IP Address</b> ); or select an existing LAN device to show its MAC address and IP address.
MAC Address	Enter the MAC address of a computer on your LAN if you select <b>Manual Input</b> in the previous field.
IP Address	Enter the IP address that you want to assign to the computer on your LAN with the MAC address that you will also specify if you select <b>Manual Input</b> in the previous field.
OK	Click <b>OK</b> to save your changes.
Cancel	Click <b>Cancel</b> to exit this screen without saving.

## 9.4 UPnP

Universal Plug and Play (UPnP) is an open networking standard that uses TCP/IP for simple peer-to-peer network connectivity between networking devices or software applications which have UPnP enabled. A UPnP device can dynamically join a network, obtain an IP address, advertise its services, and learn about other devices on the network. A device can also leave a network automatically when it is no longer in use.

See [Turn on UPnP in Windows 10 Example](#) for more information on UPnP.

Note: To use **UPnP NAT-T**, enable **NAT** in the **Network Setting > Broadband > Edit or Add New WAN Interface** screen.

Use the following screen to configure the UPnP settings on your Zyxel Device. Click **Network Setting > Home Networking > UPnP** to display the screen shown next.

Figure 149 Network Setting > Home Networking > UPnP

Universal Plug and Play (UPnP) is an open networking standard that uses TCP/IP for simple peer-to-peer network connectivity between networking devices or software applications which have UPnP enabled. A UPnP device can dynamically join a network, obtain an IP address, advertise its services, and learn about other devices on the network. A device can also leave a network automatically when it is no longer in use.

**UPnP State**

UPnP ☒

**UPnP NAT-T State**

UPnP NAT-T ☒

**Note**

To use **UPnP NAT-T**, enable **NAT** in the **Network Setting > Broadband > Edit/Add New WAN Interface** screen.

#	Description	Destination IP Address	External Port	Internal Port	Protocol
<div> <div>Cancel</div> <div>Apply</div> </div>					

The following table describes the labels in this screen.

Table 79 Network Settings > Home Networking > UPnP

LABEL	DESCRIPTION
UPnP State	
UPnP	Select <b>Enable</b> to activate UPnP. Be aware that anyone could use a UPnP application to open the Web Configurator's login screen without entering the Zyxel Device's IP address (although you must still enter the password to access the Web Configurator).
UPnP NAT-T State	
UPnP NAT-T	Select <b>Enable</b> to activate UPnP with NAT enabled. UPnP NAT traversal automates the process of allowing an application to operate through NAT. UPnP network devices can automatically configure network addressing, announce their presence in the network to other UPnP devices and enable exchange of simple product and service descriptions.
#	This field displays the index number of the entry.
Description	This field displays the description of the UPnP NAT-T connection.
Destination IP Address	This field displays the IP address of the other connected UPnP-enabled device.
External Port	This field displays the external port number that identifies the service.
Internal Port	This field displays the internal port number that identifies the service.
Protocol	This field displays the protocol of the NAT mapping rule. Choices are <b>TCP</b> or <b>UDP</b> .
Apply	Click <b>Apply</b> to save your changes.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

## 9.5 LAN Additional Subnet

Use this screen to configure IP alias and public static IP.

IP alias allows you to partition a physical network into different logical networks over the same Ethernet interface. The Zyxel Device supports multiple logical LAN interfaces through its physical Ethernet interface with the Zyxel Device itself as the gateway for the LAN network. When you use IP alias, you can also configure firewall rules to control access to the LAN's logical network (subnet).

If your ISP provides the **Public LAN** service, the Zyxel Device may use a LAN IP address that can be accessed from the WAN.

Click **Network Setting > Home Networking > Additional Subnet** to display the screen shown next.

**Figure 150** Network Setting > Home Networking > Additional Subnet

Use this screen to configure IP alias and public static IP. IP alias allows you to partition a physical network into different logical networks over the same Ethernet interface. The Zyxel Device supports multiple logical LAN interfaces via its physical Ethernet interface with the Zyxel Device itself as the gateway for the LAN network. When you use IP alias, you can also configure firewall rules to control access to the LAN's logical network (subnet).

If your ISP provides the **Public LAN** service, the Zyxel Device may use a LAN IP address that can be accessed from the WAN.

### IP Alias Setup

Group Name:

Active: ☐

IPv4 Address:

Subnet Mask:

### Public LAN

Active: ☐

IPv4 Address:

Subnet Mask:

Offer Public IP by DHCP: ☐

Enable ARP Proxy: ☐

The following table describes the labels in this screen.

**Table 80** Network Setting > Home Networking > Additional Subnet

LABEL	DESCRIPTION
IP Alias Setup	
Group Name	Select the interface group name for which you want to configure the IP alias settings.
Active	Click this switch to enable a logical LAN for the Zyxel Device. When this is enabled, the following fields will be configurable.
IPv4 Address	Enter the IP address of your Zyxel Device in dotted decimal notation.
Subnet Mask	Your Zyxel Device will automatically calculate the subnet mask based on the IPv4 address that you assign. Unless you are implementing subnetting, use this value computed by the Zyxel Device.
Public LAN	
Active	Click this switch to enable or disable the Public LAN feature. Your ISP must support Public LAN and static IP.
IPv4 Address	Enter the public IP address provided by your ISP.
Subnet Mask	Enter the public IPv4 subnet mask provided by your ISP.
Offer Public IP by DHCP	Click this switch to enable the Zyxel Device to provide public IP addresses by DHCP server. Otherwise, click to disable.

Table 80 Network Setting &gt; Home Networking &gt; Additional Subnet (continued)

LABEL	DESCRIPTION
Enable ARP Proxy	Click this switch to enable the Address Resolution Protocol (ARP) proxy. Otherwise, click to disable.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## 9.6 STB Vendor ID

Use this screen to configure the Vendor IDs of connected Set Top Boxes (STBs) so the Zyxel Device can automatically create static DHCP entries for them when they request IP addresses.

Click **Network Setting** > **Home Networking** > **STB Vendor ID** to open this screen.

Figure 151 Network Setting &gt; Home Networking &gt; STB Vendor ID

The following table describes the labels in this screen.

Table 81 Network Setting &gt; Home Networking &gt; STB Vendor ID

LABEL	DESCRIPTION
Vendor ID 1 to 5	These are STB's Vendor Class Identifiers (DHCP option 60). A Vendor Class Identifier is usually used to inform the DHCP server a DHCP client's vendor and functionality.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## 9.7 Wake on LAN

Wake on LAN (WoL) allows you to remotely turn on a device on the network, such as a computer, storage device or media server. To use this feature, the remote hardware (for example the network adapter on a computer) must support Wake on LAN using the 'Magic Packet' method.

You need to know the MAC address of the LAN device. It may be on a label on the LAN device.

Click **Network Setting > Home Networking > Wake on LAN** to open this screen.

**Figure 152** Network Setting > Home Networking > Wake on LAN

Wake on LAN (WoL) allows you to remotely turn on a device on the network, such as a computer, storage device or media server. To use this feature the remote hardware (for example the network adapter on a computer) must support Wake On LAN using the 'Magic Packet' method.

You need to know the MAC address of the LAN device. It may be on a label on the device or in its documentation.

Wake by Address:

IP Address:

MAC Address:

**Wake Up**

The following table describes the labels in this screen.

**Table 82** Network Setting > Home Networking > Wake on LAN

LABEL	DESCRIPTION
Wake by Address	Select <b>Manual</b> and enter the IP address or MAC address of the LAN device to turn it on remotely. The drop-down list also lists the IP addresses that can be found in the Zyxel Device's ARP table. If you select an IP address, the MAC address of the LAN device with the selected IP address then displays in the <b>MAC Address</b> field.
IP Address	Enter the IPv4 IP address of the LAN device to turn it on. This field is not available if you select an IP address in the <b>Wake by Address</b> field.
MAC Address	Enter the MAC address of the LAN device to turn it on. A MAC address consists of six hexadecimal character pairs.
Wake Up	Click this to send a WoL magic packet to wake up the specified LAN device.

## 9.8 TFTP Server Name

Use the **TFTP Server Name** screen to identify a TFTP server for configuration file download using DHCP option 66. RFC 2132 defines the option 66 open standard. DHCP option 66 supports the IP address or the host name of a single TFTP server.

Click **Network Setting > Home Networking > TFTP Server Name** to open this screen.

**Figure 153** Network Setting > Home Networking > TFTP Server Name

Use the **TFTP Server Name** screen to identify a TFTP server for configuration file download using DHCP option 66. RFC 2132 defines the option 66 open standard. DHCP option 66 supports the IP address or the hostname of a single TFTP server.

TFTP Server Name:

**Cancel** **Apply**

The following table describes the labels in this screen.

Table 83 Network Setting > Home Networking > TFTP Server Name

LABEL	DESCRIPTION
TFTP Server Name	Enter the IP address or the host name of a single TFTP server.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

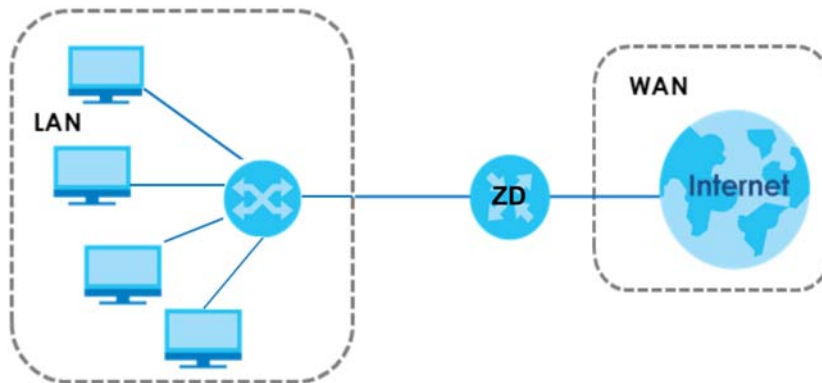
## 9.9 Technical Reference

This section provides some technical background information about the topics covered in this chapter.

### LANs, WANs and the Zyxel Device

The actual physical connection determines whether the Zyxel Device ports are LAN or WAN ports. There are two separate IP networks, one inside the LAN network and the other outside the WAN network as shown next.

Figure 154 LAN and WAN IP Addresses



### 9.9.1 DHCP Setup

DHCP (Dynamic Host Configuration Protocol, RFC 2131 and RFC 2132) allows individual clients to obtain TCP/IP configuration at start-up from a server. You can configure the Zyxel Device as a DHCP server or disable it. When configured as a server, the Zyxel Device provides the TCP/IP configuration for the clients. If you turn DHCP service off, you must have another DHCP server on your LAN, or else the computer must be manually configured.

#### IP Pool Setup

The Zyxel Device is pre-configured with a pool of IP addresses for the DHCP clients (DHCP Pool). See the product specifications in the appendices. Do not assign static IP addresses from the DHCP pool to your LAN computers.

## 9.9.2 DNS Server Addresses

DNS (Domain Name System) maps a domain name to its corresponding IP address and vice versa. The DNS server is extremely important because without it, you must know the IP address of a computer before you can access it. The DNS server addresses you enter when you set up DHCP are passed to the client machines along with the assigned IP address and subnet mask.

There are two ways that an ISP disseminates the DNS server addresses.

- The ISP tells you the DNS server addresses, usually in the form of an information sheet, when you sign up. If your ISP gives you DNS server addresses, enter them in the **DNS Server** fields in the **DHCP Setup** screen.
- Some ISPs choose to disseminate the DNS server addresses using the DNS server extensions of IPCP (IP Control Protocol) after the connection is up. If your ISP did not give you explicit DNS servers, chances are the DNS servers are conveyed through IPCP negotiation. The Zyxel Device supports the IPCP DNS server extensions through the DNS proxy feature.

Please note that DNS proxy works only when the ISP uses the IPCP DNS server extensions. It does not mean you can leave the DNS servers out of the DHCP setup under all circumstances. If your ISP gives you explicit DNS servers, make sure that you enter their IP addresses in the **DHCP Setup** screen.

## 9.9.3 LAN TCP/IP

The Zyxel Device has built-in DHCP server capability that assigns IP addresses and DNS servers to systems that support DHCP client capability.

### IP Address and Subnet Mask

Similar to the way houses on a street share a common street name, so too do computers on a LAN share one common network number.

Where you obtain your network number depends on your particular situation. If the ISP or your network administrator assigns you a block of registered IP addresses, follow their instructions in selecting the IP addresses and the subnet mask.

If the ISP did not explicitly give you an IP network number, then most likely you have a single user account and the ISP will assign you a dynamic IP address when the connection is established. If this is the case, it is recommended that you select a network number from 192.168.0.0 to 192.168.255.0 and you must enable the Network Address Translation (NAT) feature of the Zyxel Device. The Internet Assigned Number Authority (IANA) reserved this block of addresses specifically for private use; please do not use any other number unless you are told otherwise. Let's say you select 192.168.1.0 as the network number; which covers 254 individual addresses, from 192.168.1.1 to 192.168.1.254 (zero and 255 are reserved). In other words, the first three numbers specify the network number while the last number identifies an individual computer on that network.

Once you have decided on the network number, pick an IP address that is easy to remember, for instance, 192.168.1.1, for your Zyxel Device, but make sure that no other device on your network is using that IP address.

The subnet mask specifies the network number portion of an IP address. Your Zyxel Device will compute the subnet mask automatically based on the IP address that you entered. You do not need to change the subnet mask computed by the Zyxel Device unless you are instructed to do otherwise.

## Private IP Addresses

Every machine on the Internet must have a unique address. If your networks are isolated from the Internet, for example, only between your two branch offices, you can assign any IP addresses to the hosts without problems. However, the Internet Assigned Numbers Authority (IANA) has reserved the following three blocks of IP addresses specifically for private networks:

- 10.0.0.0 — 10.255.255.255
- 172.16.0.0 — 172.31.255.255
- 192.168.0.0 — 192.168.255.255

You can obtain your IP address from the IANA, from an ISP or it can be assigned from a private network. If you belong to a small organization and your Internet access is through an ISP, the ISP can provide you with the Internet addresses for your local networks. On the other hand, if you are part of a much larger organization, you should consult your network administrator for the appropriate IP addresses.

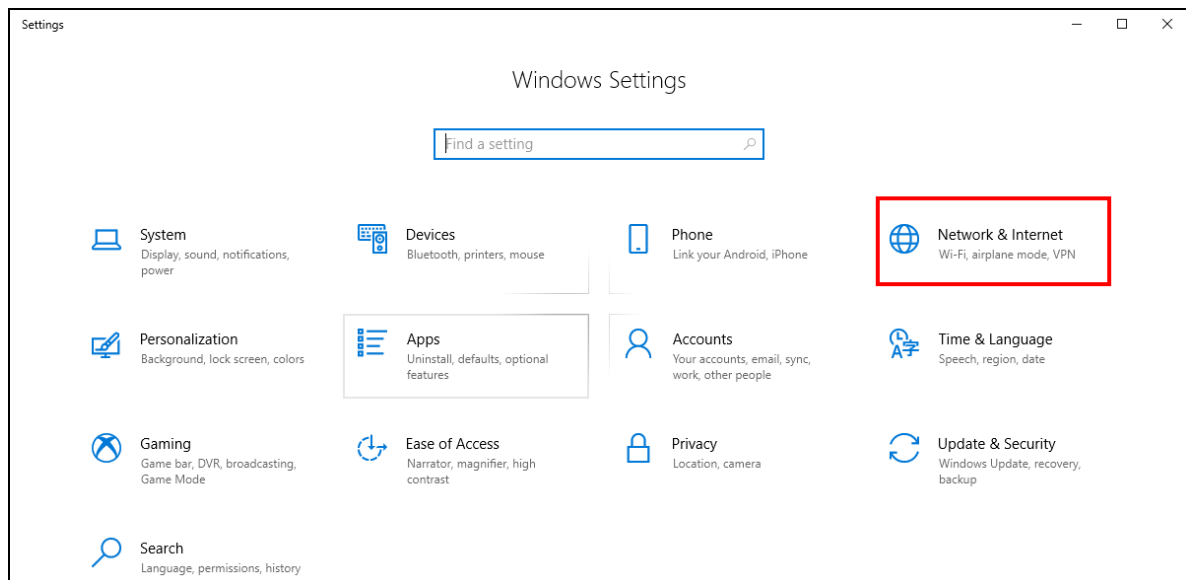
**Note:** Regardless of your particular situation, do not create an arbitrary IP address; always follow the guidelines above. For more information on address assignment, please refer to RFC 1597, "Address Allocation for Private Internets" and RFC 1466, "Guidelines for Management of IP Address Space".

## 9.10 Turn on UPnP in Windows 10 Example

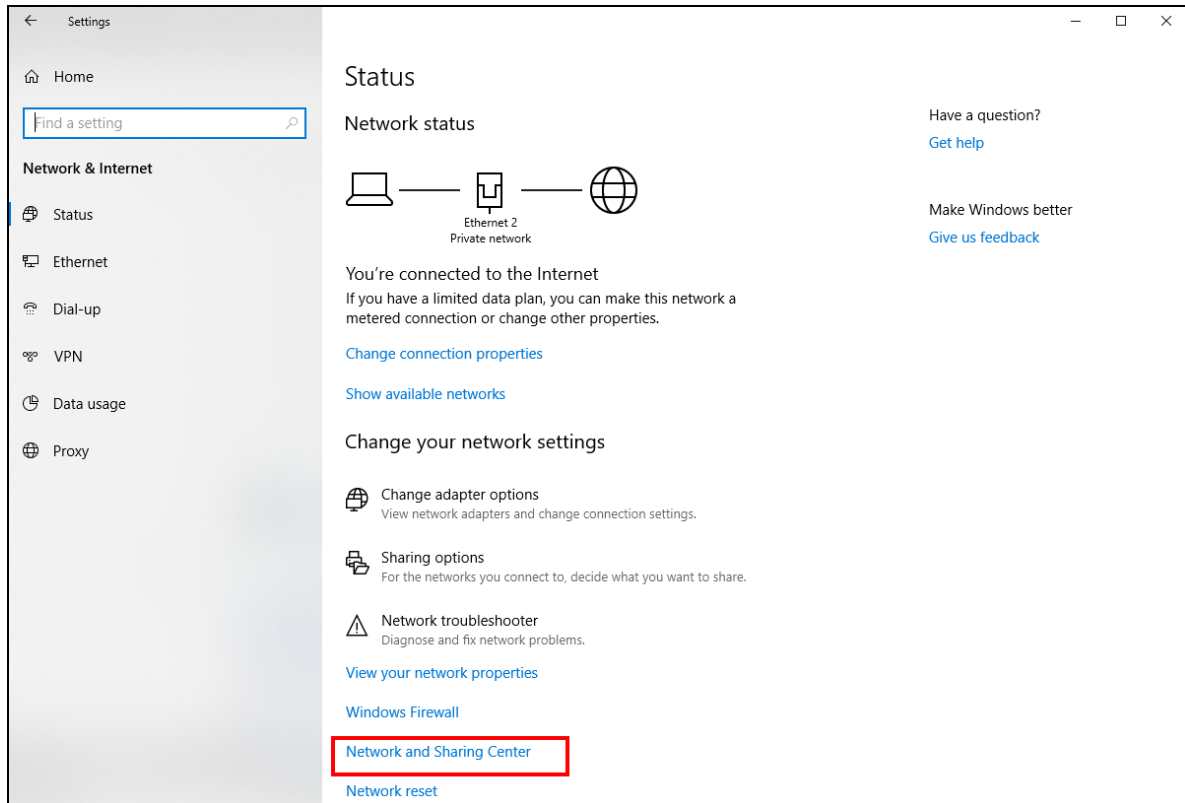
This section shows you how to use the UPnP feature in Windows 10. UPnP server is installed in Windows 10. Activate UPnP on the Zyxel Device by clicking **Network Setting** > **Home Networking** > **UPnP**.

Make sure the computer is connected to the LAN port of the Zyxel Device. Turn on your computer and the Zyxel Device.

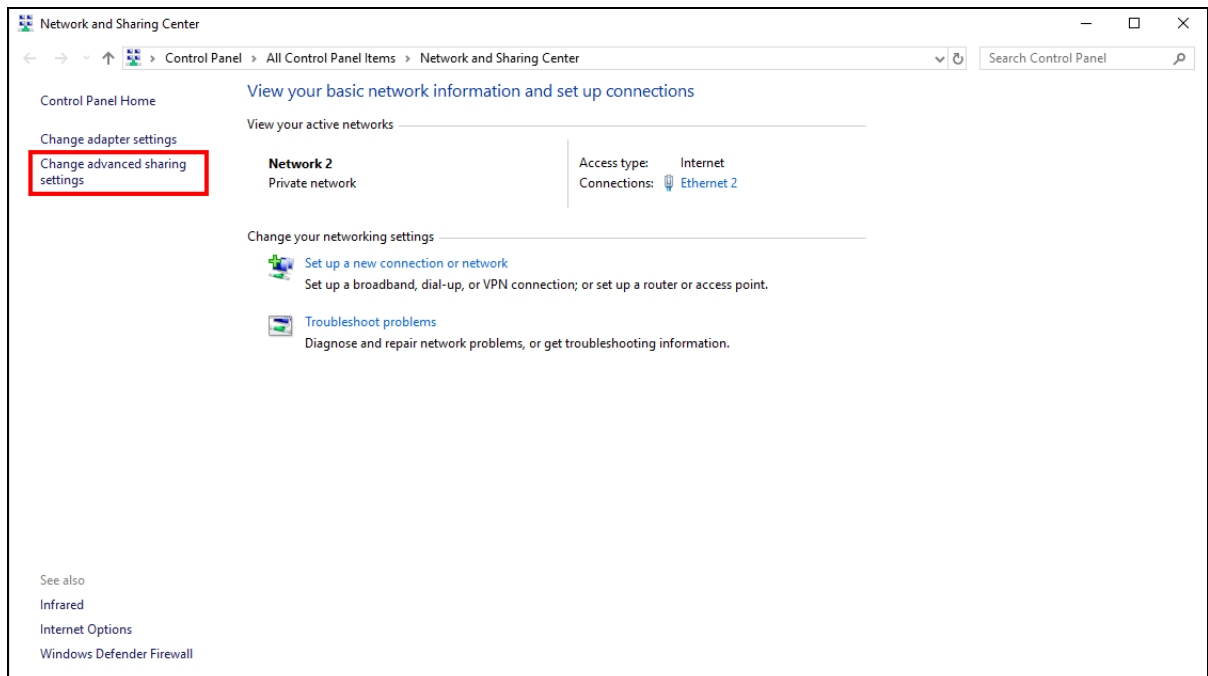
- 1 Click the start icon, **Settings** and then **Network & Internet**.



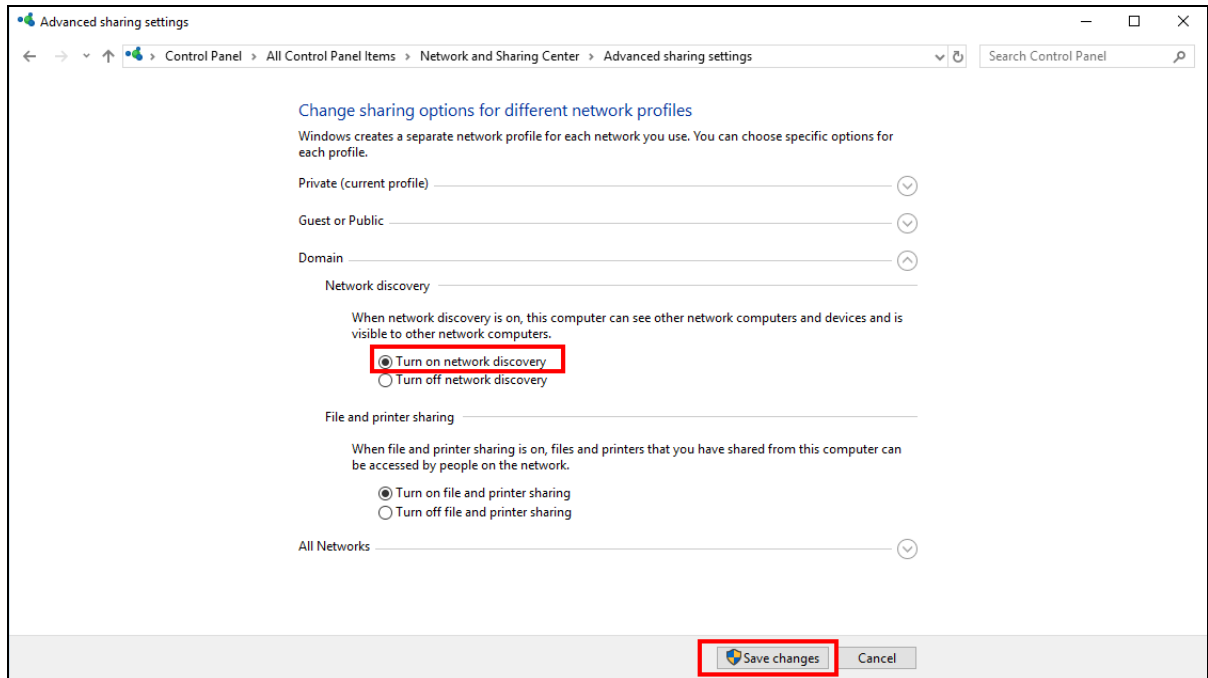
- 2 Click **Network and Sharing Center**.



**3 Click Change advanced sharing settings.**



**4 Under Domain, select Turn on network discovery and click Save Changes.** Network discovery allows your computer to find other computers and devices on the network and other computers on the network to find your computer. This makes it easier to share files and printers.

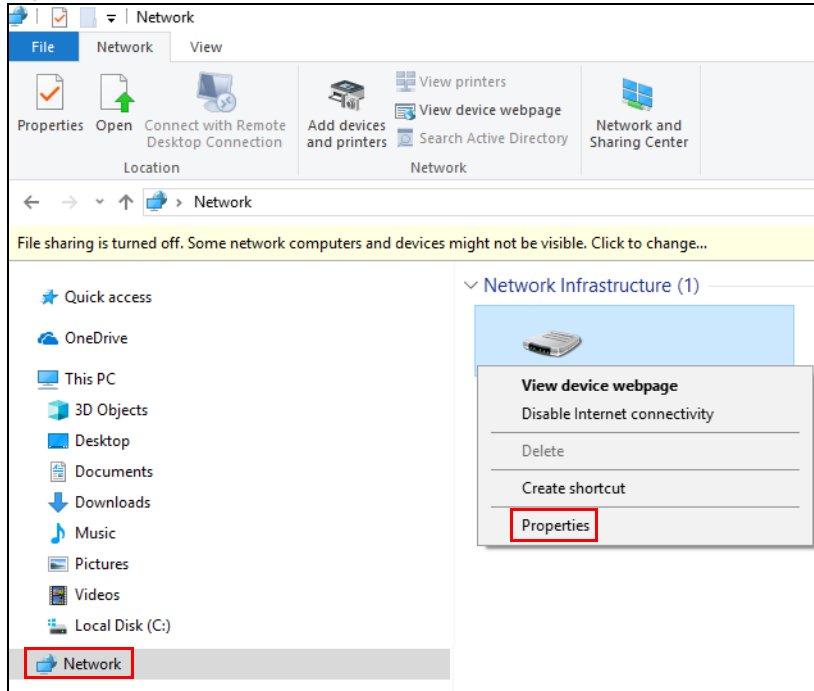


### 9.10.1 Auto-discover Your UPnP-enabled Network Device

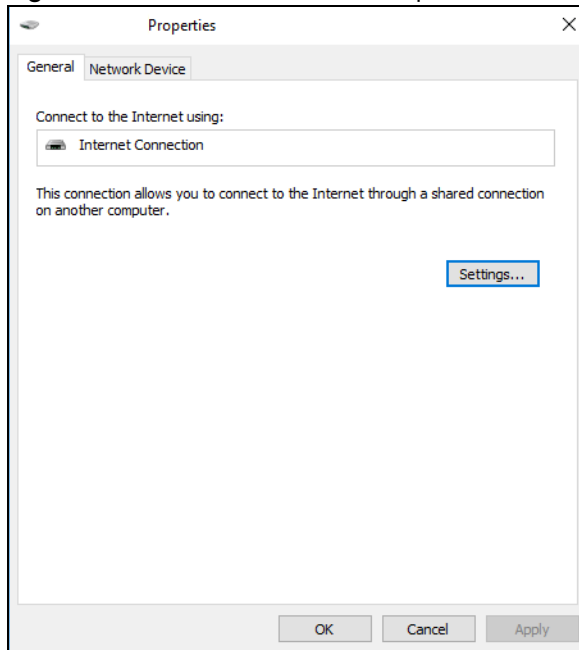
Before you follow these steps, make sure you already have UPnP activated on the Zyxel Device and in your computer.

Make sure your computer is connected to the LAN port of the Zyxel Device.

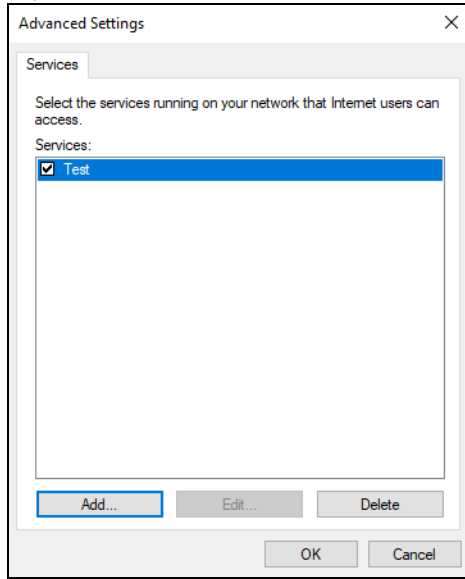
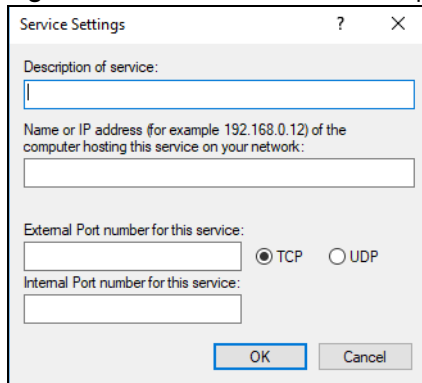
- 1 Open **File Explorer** and click **Network**.
- 2 Right-click the Zyxel Device icon and select **Properties**.

**Figure 155** Network Connections

- 3 In the **Internet Connection Properties** window, click **Settings** to see port mappings.

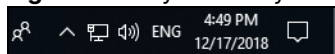
**Figure 156** Internet Connection Properties

- 4 You may edit or delete the port mappings or click **Add** to manually add port mappings.

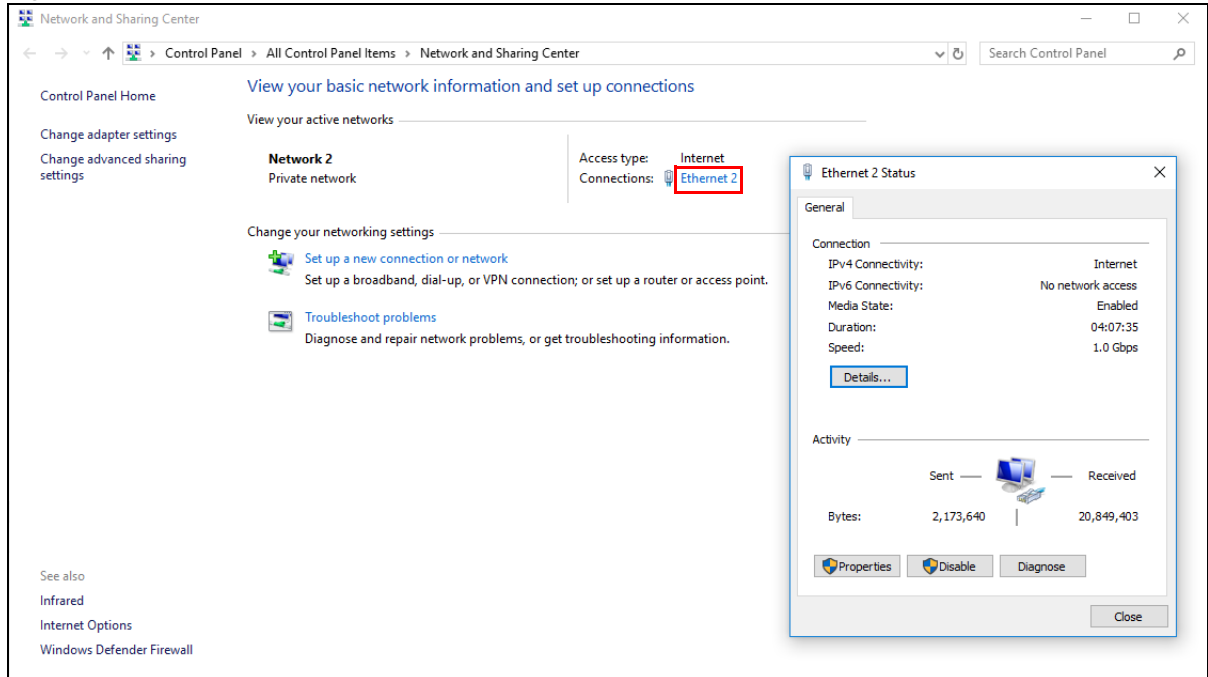
**Figure 157** Internet Connection Properties: Advanced Settings**Figure 158** Internet Connection Properties: Advanced Settings: Add

Note: When the UPnP-enabled device is disconnected from your computer, all port mappings will be deleted automatically.

- 5 Click **OK**. Check the network icon on the system tray to see your Internet connection status.

**Figure 159** System Tray Icon

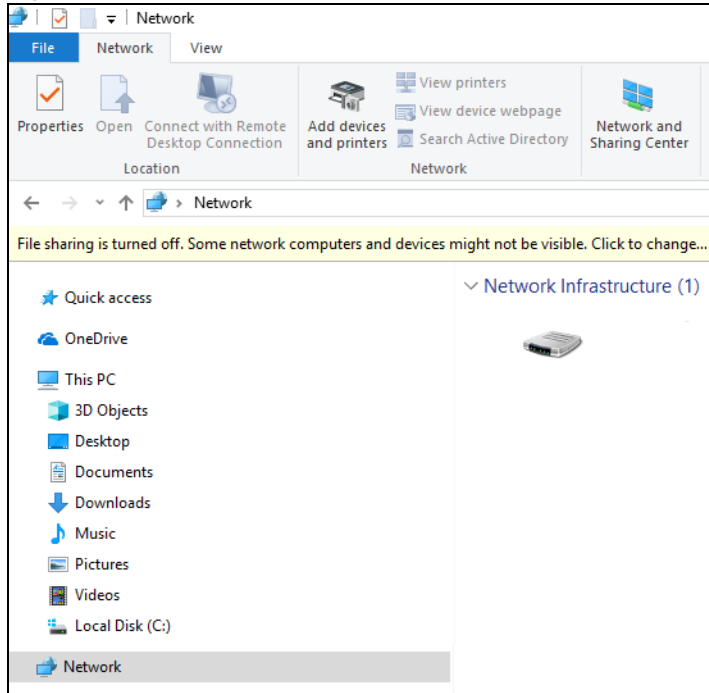
- 6 To see more details about your current Internet connection status, right click the network icon in the system tray and click **Open Network & Internet settings**. Click **Network and Sharing Center** and click the **Connections**.

**Figure 160** Internet Connection Status

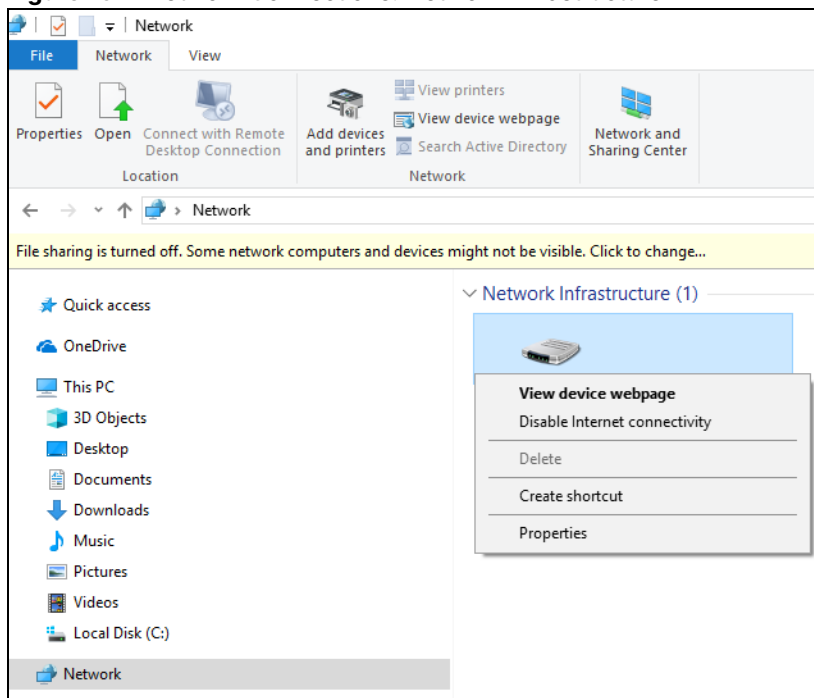
## 9.11 Web Configurator Access with UPnP in Windows 10

Follow the steps below to access the Web Configurator.

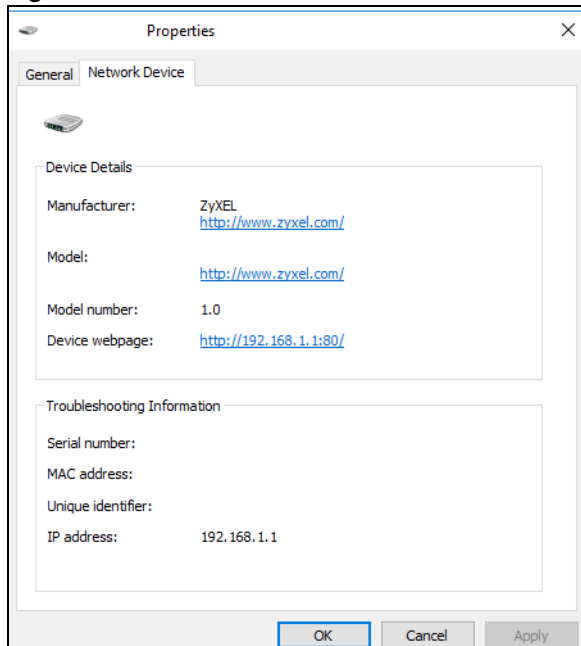
- 1 Open **File Explorer**.
- 2 Click **Network**.

**Figure 161** Network Connections

- 3 An icon with the description for each UPnP-enabled device displays under **Network Infrastructure**.
- 4 Right-click the icon for your Zyxel Device and select **View device webpage**. The Web Configurator login screen displays.

**Figure 162** Network Connections: Network Infrastructure

- 5 Right-click the icon for your Zyxel Device and select **Properties**. Click the **Network Device** tab. A window displays information about the Zyxel Device.

**Figure 163** Network Connections: Network Infrastructure: Properties: Example

# CHAPTER 10

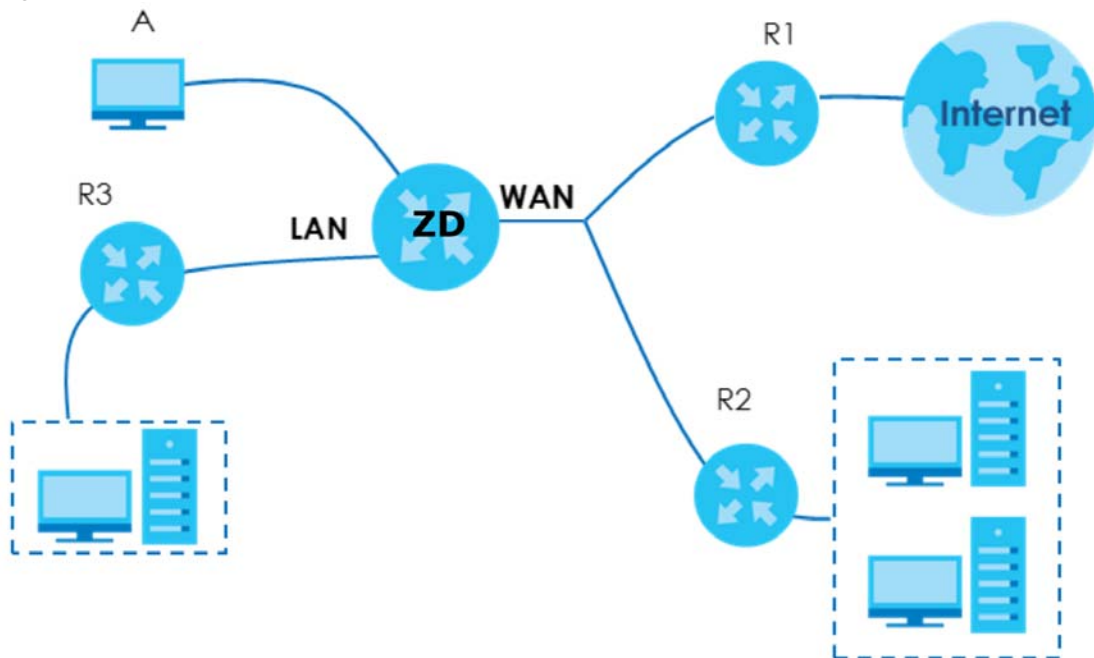
## Routing

### 10.1 Routing Overview

The Zyxel Device usually uses the default gateway to route outbound traffic from computers on the LAN to the Internet. To have the Zyxel Device send data to devices not reachable through the default gateway, use static routes.

For example, the next figure shows a computer (**A**) connected to the Zyxel Device's LAN interface. The Zyxel Device routes most traffic from **A** to the Internet through the Zyxel Device's default gateway (**R1**). You create one static route to connect to services offered by your ISP behind router **R2**. You create another static route to communicate with a separate network behind a router **R3** connected to the LAN.

**Figure 164** Example of Static Routing Topology



### 10.2 Configure Static Route

Use this screen to view and configure static route rules on the Zyxel Device. A static route is used to save time and bandwidth usage when LAN devices within an Intranet are transferring files or packets, especially when there are more than two Internet connections in your home or office network. Click **Network Setting** > **Routing** to open the **Static Route** screen.

**Figure 165** Network Setting > Routing > Static Route

Use this screen to view and configure the static route rules on the Zyxel Device. A static route is used to save time and bandwidth usage when LAN devices within an Intranet are transferring files or packets, especially when there are more than two Internet connections available in your home or office network.

+ Add New Static Route

#	Status	Name	Destination IP	Subnet Mask/Prefix Length	Gateway	Interface	Modify
---	--------	------	----------------	---------------------------	---------	-----------	--------

The following table describes the labels in this screen.

**Table 84** Network Setting > Routing > Static Route

LABEL	DESCRIPTION
Add New Static Route	Click this to set up a new static route on the Zyxel Device.
#	This is the number of an individual static route.
Status	This field indicates whether the rule is active (yellow bulb) or not (gray bulb).
Name	This is the name of the static route.
Destination IP	This parameter specifies the IP network address of the final destination. Routing is always based on network number.
Subnet Mask/Prefix Length	This parameter specifies the IP network subnet mask of the final destination.
Gateway	This is the IP address of the gateway. The gateway is a router or switch on the same network segment as the device's LAN or WAN port. The gateway helps forward packets to their destinations.
Interface	This is the WAN interface through which the traffic is routed.
Modify	Click the <b>Edit</b> icon to go to the screen where you can set up a static route on the Zyxel Device. Click the <b>Delete</b> icon to remove a static route from the Zyxel Device.

## 10.2.1 Add or Edit Static Route

Use this screen to add or edit a static route. Click **Add New Static Route** in the **Static Route** screen, the following screen appears. Configure the required information for a static route.

**Note:** The **Gateway IP Address** must be within the range of the selected interface in **Use Interface**.

**Figure 166** Network Setting > Routing > Static Route > Add New Static Route

**Add New Static Route**

Active ☒

Route Name

IP Type IPv4 ▼

Destination IP Address

Subnet Mask

Use Gateway IP Address ☒

Gateway IP Address

Use Interface Default ▼

**Note**  
The **Gateway IP Address** must be within the range of the selected interface in **Use Interface**.

**Cancel** **OK**

The following table describes the labels in this screen.

**Table 85** Network Setting > Routing > Static Route > Add New Static Route

LABEL	DESCRIPTION
Active	Click this switch to activate static route. Otherwise, click to disable.
Route Name	Enter a name for your static route. You can use up to 15 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
IP Type	Select between <b>IPv4</b> or <b>IPv6</b> . Compared to <b>IPv4</b> , <b>IPv6</b> (Internet Protocol version 6) is designed to enhance IP address size and features. The increase in <b>IPv6</b> address size to 128 bits (from the 32-bit <b>IPv4</b> address) allows up to 3.4 x 10 <sup>38</sup> IP addresses. The Zyxel Device can use <b>IPv4/IPv6</b> dual stack to connect to <b>IPv4</b> and <b>IPv6</b> networks, and supports <b>IPv6</b> rapid deployment (6RD).
Destination IP Address	This parameter specifies the IP network address of the final destination. Routing is always based on network number. If you need to specify a route to a single host, use a subnet mask of 255.255.255.255 in the subnet mask field to force the network number to be identical to the host ID.
Subnet Mask	If you are using IPv4 and need to specify a route to a single host, use a subnet mask of 255.255.255.255 in the subnet mask field to force the network number to be identical to the host ID. Enter the IP subnet mask here.  Note: This field appears only when you select <b>IPv4</b> in the <b>IP Type</b> field.
Prefix Length	If you are using IPv6, enter the address prefix length to specify how many most significant bits in an IPv6 address compose the network address.  Note: This field appears only when you select <b>IPv6</b> in the <b>IP Type</b> field.
Use Gateway IP Address	The gateway is a router or switch on the same network segment as the device's LAN or WAN port. The gateway helps forward packets to their destinations.  Click this switch to enable or disable the gateway IP address. When the switch goes to the right, the function is enabled. Otherwise, it is not.

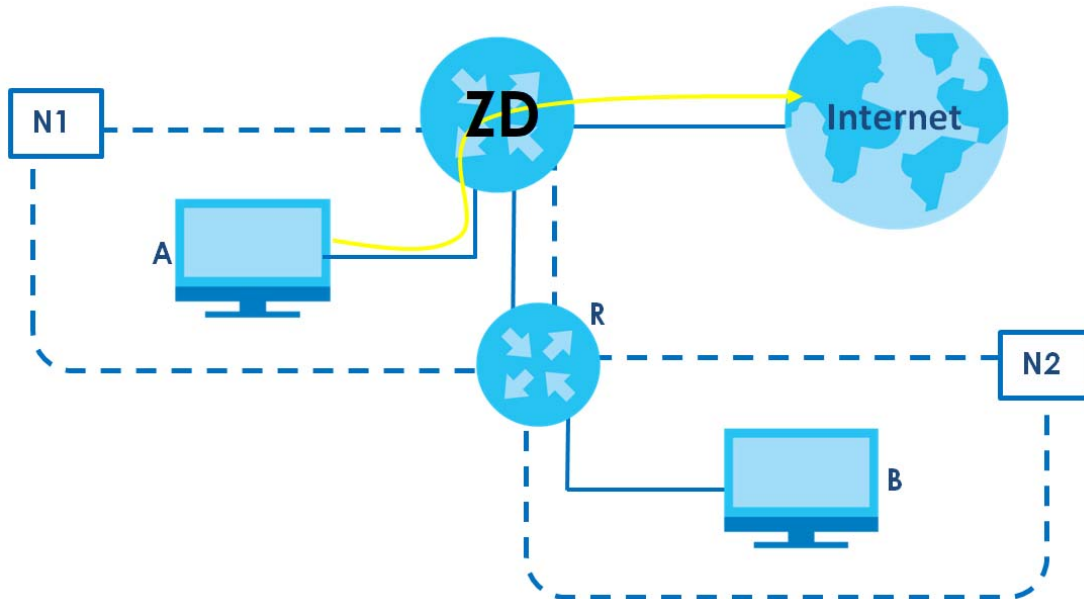
Table 85 Network Setting &gt; Routing &gt; Static Route &gt; Add New Static Route (continued)

LABEL	DESCRIPTION
Gateway IP Address	Enter the IP address of the gateway.
User Interface	Select the WAN interface you want to use for this static route.
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

### 10.2.1.1 An Example of Adding a Static Route

In order to extend your Intranet and control traffic flowing directions, you may connect a router to the Zyxel Device's LAN. The router may be used to separate two department networks. This tutorial shows how to configure a static routing rule for two network routings.

In the following figure, router **R** is connected to the Zyxel Device's LAN. **R** connects to two networks, **N1** (192.168.1.x/24) and **N2** (192.168.10.x/24). If you want to send traffic from computer **A** (in **N1** network) to computer **B** (in **N2** network), the traffic is sent to the Zyxel Device's WAN default gateway by default. In this case, **B** will never receive the traffic.



You need to specify a static routing rule on the Zyxel Device to specify **R** as the router in charge of forwarding traffic to **N2**. In this case, the Zyxel Device routes traffic from **A** to **R** and then **R** routes the traffic to **B**.

This tutorial uses the following example IP settings:

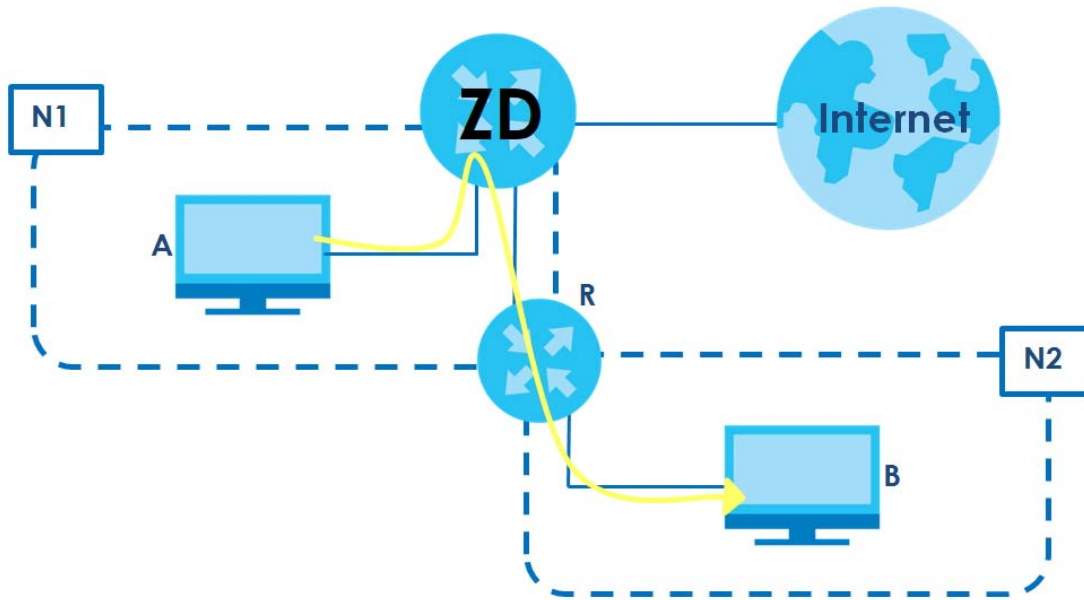
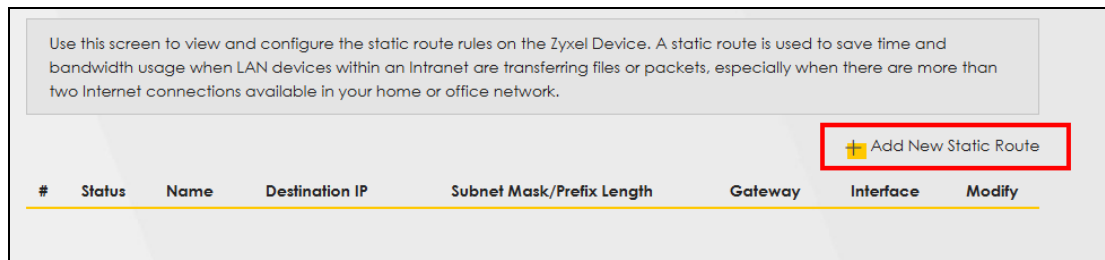


Table 86 IP Settings in this Tutorial

DEVICE / COMPUTER	IP ADDRESS
The Zyxel Device's WAN	172.16.1.1
The Zyxel Device's LAN	192.168.1.1
IP Type	IPv4
Use Interface	Default
<b>A</b>	192.168.1.34
<b>R's N1</b>	192.168.1.253
<b>R's N2</b>	192.168.10.2
<b>B</b>	192.168.10.33

To configure a static route to route traffic from **N1** to **N2**:

- 1 Log into the Zyxel Device's Web Configurator.
- 2 Click **Network Setting > Routing**.
- 3 Click **Add new Static Route** in the **Static Route** screen.



- 4 Configure the **Static Route Setup** screen using the following settings:
  - Click the **Active** button to enable this static route. When the switch goes to the right, the function is enabled. Enter the **Route Name** as **R**.

- Set **IP Type** to **IPv4**.
- Enter the **Destination IP Address** **192.168.10.1** and **IP Subnet Mask** **255.255.255.0** for the destination, **N2**.
- Click the **Use Gateway IP Address** button to enable this function. When the switch goes to the right, the function is enabled. Enter **192.168.1.253** (R's N1 address) in the **Gateway IP Address** field.
- Select **Default** as the **Use Interface**.
- Click **OK**.

Now **B** should be able to receive traffic from **A**. You may need to additionally configure **B**'s firewall settings to allow specific traffic to pass through.

**Add New Static Route**

Configure the required information for a static route.

Active ☒

Route Name

IP Type

Destination IP Address

Subnet Mask

Use Gateway IP Address ☒

Gateway IP Address

Use Interface

**Note**  
The input range of the Gateway IP Address must be in the same range of the Use Interface.

Cancel **OK**

## 10.3 DNS Route

Use this screen to view and configure DNS routes on the Zyxel Device. A DNS route entry defines a policy for the Zyxel Device to forward a particular DNS query to a specific WAN interface. Click **Network Setting** > **Routing** > **DNS Route** to open the **DNS Route** screen.

**Figure 167** Network Setting > Routing > DNS Route

Use this screen to view and configure DNS routes on the Zyxel Device. A DNS route entry defines a policy for the Zyxel Device to forward a particular DNS query to a specific WAN interface.

+ Add New DNS Route

#	Status	Domain Name	WAN Interface	Subnet Mask	Modify
Note Maximum of 20 entries can be added.					

The following table describes the labels in this screen.

**Table 87** Network Setting > Routing > DNS Route

LABEL	DESCRIPTION
Add New DNS Route	Click this to create a new entry.
#	This is the number of an individual DNS route.
Status	This field indicates whether the rule is active (yellow bulb) or not (gray bulb).
Domain Name	This is the domain name to which the DNS route applies.
WAN Interface	This is the WAN interface through which the matched DNS request is routed.
Subnet Mask	This parameter specifies the IP network subnet mask.
Modify	Click the <b>Edit</b> icon to configure a DNS route on the Zyxel Device. Click the <b>Delete</b> icon to remove a DNS route from the Zyxel Device.

### 10.3.1 Add or Edit DNS Route

You can manually add the Zyxel Device's DNS route entry. Click **Add New DNS Route** in the **DNS Route** screen, use this screen to configure the required information for a DNS route.

**Figure 168** Network Setting > Routing > DNS Route > Add New DNS Route

< Add New DNS Route

Active ☒

Domain Name

Subnet Mask

WAN Interface

Cancel OK

The following table describes the labels in this screen.

Table 88 Network Setting > Routing > DNS Route


LABEL	DESCRIPTION
Active	Enable DNS route in your Zyxel Device.
Domain Name	Enter the domain name you want to resolve. You can use up to 64 alphanumeric (0-9, a-z, A-Z) characters with hyphens [ - ] and periods [ . ].  You can use the wildcard character, an "*" (asterisk) as the left most part of a domain name, such as *.example.com. The Zyxel Device forwards DNS queries for any domain name ending in example.com to the WAN interface specified in this route.
Subnet Mask	Enter the subnet mask of the network for which to use the DNS route in dotted decimal notation, for example 255.255.255.255.
WAN Interface	Select a WAN interface through which the matched DNS query is sent. You must have the WAN interfaces already configured in the <b>Broadband</b> screen.
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

## 10.4 Policy Route

By default, the Zyxel Device routes packets are based on the shortest path to the destination address. Policy routes allow you to override the default behavior and route packets based on other criteria, such as the source address. For example, you can use policy-based routing to direct traffic from specific users through specific connections or distribute traffic across multiple paths for load sharing. Policy-based routing is applied to outgoing packets before the default routing rules are applied.

The **Policy Route** screen lets you view and configure routing policies on the Zyxel Device. Click **Network Setting > Routing > Policy Route** to open the following screen.

Figure 169 Network Setting > Routing > Policy Route

<p>By default, the Zyxel Device routes packets based on the shortest path to the destination address. Policy routes allow you to override the default behavior and route packets based on other criteria, such as the source address.</p> <p>For example, you can use policy-based routing to direct traffic from specific users through specific connections or distribute traffic across multiple paths for load sharing. Policy-based routing is applied to outgoing packets before the default routing rules are applied.</p> <p style="text-align: right;"> Add New Policy Route</p>										
#	Status	Name	Source IP	Source Subnet Mask	Protocol	Source Port	Source MAC	Source Interface	WAN Interface	Modify

The following table describes the labels in this screen.

Table 89 Network Setting > Routing > Policy Route

LABEL	DESCRIPTION
Add New Policy Route	Click this to create a new policy forwarding rule.
#	This is the index number of the entry.
Status	This field displays whether the DNS route is active or not. A yellow bulb signifies that this DNS route is active. A gray bulb signifies that this DNS route is not active.

Table 89 Network Setting &gt; Routing &gt; Policy Route (continued)

LABEL	DESCRIPTION
Name	This is the name of the rule.
Source IP	This is the source IP address.
Source Subnet Mask	This is the source subnet mask address.
Protocol	This is the transport layer protocol.
Source Port	This is the source port number.
Source MAC	This is the source MAC address.
Source Interface	This is the interface from which the matched traffic is sent.
WAN Interface	This is the WAN interface through which the traffic is routed.
Modify	Click the <b>Edit</b> icon to edit this policy.  Click the <b>Delete</b> icon to remove a policy from the Zyxel Device. A window displays asking you to confirm that you want to delete the policy.

## 10.4.1 Add or Edit Policy Route

Click **Add New Policy Route** in the **Policy Route** screen or click the **Edit** icon next to a policy. Use this screen to configure the required information for a policy route.

Figure 170 Network Setting &gt; Routing &gt; Policy Route: Add or Edit

The screenshot shows the 'Add New Policy Route' configuration window. It includes the following fields and controls:

- Active:** A toggle switch currently turned on (blue).
- Route Name:** A text input field.
- Source IP Address:** A dotted text input field for IP address entry.
- Source Subnet Mask:** A dotted text input field for subnet mask entry.
- Protocol:** A dropdown menu with 'None' selected.
- Source Port:** A numeric input field with '0' entered.
- Source MAC:** A dotted text input field for MAC address entry.
- Source Interface(ex: br0 or LAN1~LAN4):** A text input field.
- WAN Interface:** A dropdown menu with 'WWAN' selected.
- Buttons:** 'Cancel' and 'OK' buttons at the bottom right.

The following table describes the labels in this screen.

Table 90 Network Setting > Routing > Policy Route: Add or Edit

LABEL	DESCRIPTION
Active	Click this switch to activate this policy route. Otherwise, click to disable.
Route Name	Enter a descriptive name of this policy route. You can use up to 15 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Source IP Address	Enter the source IP address.
Source Subnet Mask	Enter the source subnet mask address.
Protocol	Select the transport layer protocol ( <b>TCP</b> , <b>UDP</b> , or <b>None</b> ).
Source Port	Enter the source port number.
Source MAC	Enter the source MAC address.
Source Interface (example: br0 or LAN1 – LAN4)	Enter the name of the interface from which the matched traffic is sent.
WAN Interface	Select a WAN interface through which the traffic is sent. You must have the WAN interfaces already configured in the <b>Broadband</b> screens.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

## 10.5 RIP Overview

Routing Information Protocol (RIP, RFC 1058 and RFC 1389) allows the Zyxel Device to exchange routing information with other routers. To activate RIP for the WAN interface, select the supported RIP version and operation.

### 10.5.1 RIP

Click **Network Setting > Routing > RIP** to open the **RIP** screen. Select the desired RIP version and operation by clicking the checkbox. To stop RIP on the WAN interface, clear the checkbox. Click the **Apply** button to start or stop RIP and save the configuration.

Figure 171 Network Setting > Routing > RIP

**Routing**

Static Route   DNS Route   Policy Route   **RIP**

Routing Information Protocol (RIP, RFC 1058 and RFC 1389) allows a device to exchange routing information with other routers.

#	Interface	Version	Operation	Enable	Disable Default Gateway
1	ADSL	RIPv2	Active	<input type="checkbox"/>	<input type="checkbox"/>
2	VDSL	RIPv2	Active	<input type="checkbox"/>	<input type="checkbox"/>
3	ETHWAN	RIPv2	Active	<input type="checkbox"/>	<input type="checkbox"/>

Cancel   **Apply**

The following table describes the labels in this screen.

Table 91 Network Setting > Routing > RIP

LABEL	DESCRIPTION
#	This is the index of the interface in which the RIP setting is used.
Interface	This is the name of the interface in which the RIP setting is used.
Version	The RIP version controls the format and the broadcasting method of the RIP packets that the Zyxel Device sends (it recognizes both formats when receiving). <b>RIPv1</b> is universally supported but <b>RIPv2</b> carries more information. <b>RIPv1</b> is probably adequate for most networks, unless you have an unusual network topology. When set to <b>Both</b> , the Zyxel Device will broadcast its routing table periodically and incorporate the RIP information that it receives.
Operation	Select <b>Passive</b> to have the Zyxel Device update the routing table based on the RIP packets received from neighbors but not advertise its route information to other routers in this interface.  Select <b>Active</b> to have the Zyxel Device advertise its route information and also listen for routing updates from neighboring routers.
Enable	Select the checkbox to activate the settings.
Disable Default Gateway	Select the checkbox to set the Zyxel Device to not send the route information to the default gateway.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
Apply	Click <b>Apply</b> to save your changes back to the Zyxel Device.

# CHAPTER 11

## Quality of Service (QoS)

### 11.1 QoS Overview

Quality of Service (QoS) refers to both a network's ability to deliver data with minimum delay, and the networking methods used to control the use of bandwidth. Without QoS, all traffic data is equally likely to be dropped when the network is congested. This can cause a reduction in network performance and make the network inadequate for time-critical applications such as video-on-demand.

Configure QoS on the Zyxel Device to group and prioritize application traffic and fine-tune network performance. Setting up QoS involves these steps:

- 1 Configure classifiers to sort traffic into different flows.
- 2 Assign priority and define actions to be performed for a classified traffic flow.

The Zyxel Device assigns each packet a priority and then queues the packet accordingly. Packets assigned a high priority are processed more quickly than those with low priority if there is congestion, allowing time-sensitive applications to flow more smoothly. Time-sensitive applications include both those that require a low level of latency (delay) and a low level of jitter (variations in delay) such as Voice over IP (VoIP) or Internet gaming, and those for which jitter alone is a problem such as Internet radio or streaming video. There are eight priority levels, with 1 having the highest priority.

This chapter contains information about configuring QoS and editing classifiers.

#### 11.1.1 What You Can Do in this Chapter

- The **General** screen lets you enable or disable QoS and set the upstream bandwidth ([Quality of Service General Settings](#)).
- The **Queue Setup** screen lets you configure QoS queue assignment ([Queue Setup](#)).
- The **Classification Setup** screen lets you add, edit or delete QoS classifiers ([QoS Classification Setup](#)).
- The **Shaper Setup** screen limits outgoing traffic transmission rate on the selected interface ([QoS Shaper Setup](#)).
- The **Policer Setup** screen lets you control incoming traffic transmission rate and bursts ([QoS Policer Setup](#)).

### 11.2 What You Need to Know

The following terms and concepts may help as you read through this chapter.

## QoS versus CoS

QoS is used to prioritize source-to-destination traffic flows. All packets in the same flow are given the same priority. CoS (Class of Service) is a way of managing traffic in a network by grouping similar types of traffic together and treating each type as a class. You can use CoS to give different priorities to different packet types.

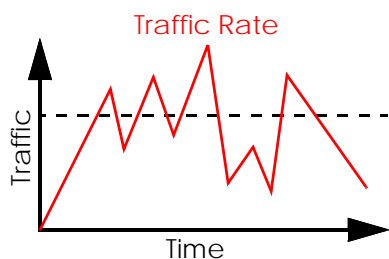
CoS technologies include IEEE 802.1p layer 2 tagging and DiffServ (Differentiated Services or DS). IEEE 802.1p tagging makes use of 3 bits in the packet header, while DiffServ is a new protocol and defines a new DS field, which replaces the eight-bit ToS (Type of Service) field in the IP header.

## Tagging and Marking

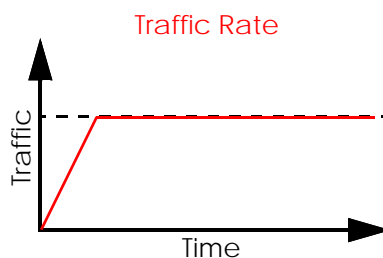
In a QoS class, you can configure whether to add or change the DSCP (DiffServ Code Point) value, IEEE 802.1p priority level and VLAN ID number in a matched packet. When the packet passes through a compatible network, the networking device, such as a backbone switch, can provide specific treatment or service based on the tag or marker.

## Traffic Shaping

Bursty traffic may cause network congestion. Traffic shaping regulates packets to be transmitted with a pre-configured data transmission rate using buffers (or queues). Your Zyxel Device uses the Token Bucket algorithm to allow a certain amount of large bursts while keeping a limit at the average rate.



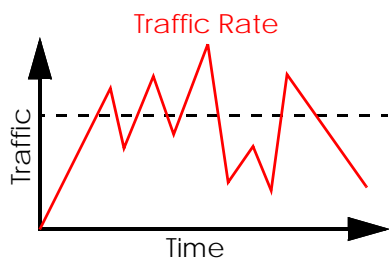
(Before Traffic Shaping)



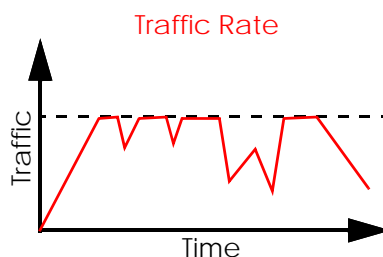
(After Traffic Shaping)

## Traffic Policing

Traffic policing is the limiting of the input or output transmission rate of a class of traffic on the basis of user-defined criteria. Traffic policing methods measure traffic flows against user-defined criteria and identify it as either conforming, exceeding or violating the criteria.



(Before Traffic Policing)



(After Traffic Policing)

The Zyxel Device supports three incoming traffic metering algorithms: Token Bucket Filter (TBF), Single Rate Two Color Marker (srTCM), and Two Rate Two Color Marker (trTCM). You can specify actions which are performed on the colored packets. See [Queue Setup](#) for more information on each metering algorithm.

### Strictly Priority

Strictly Priority (SP) services queues based on priority only. As traffic comes into the Switch, traffic on the highest priority queue, Q7 is transmitted first. When that queue empties, traffic on the next highest priority queue, Q6 is transmitted until Q6 empties, and then traffic is transmitted on Q5 and so on. If higher priority queues never empty, then traffic on lower priority queues never gets sent. SP does not automatically adapt to changing network requirements.

### Weighted Round Robin Schedule (WRR)

Round Robin Scheduling services queues on a rotating basis and is activated only when a port has more traffic than it can handle. A queue is given an amount of bandwidth irrespective of the incoming traffic on that port. This queue then moves to the back of the list. The next queue is given an equal amount of bandwidth, and then moves to the end of the list; and so on, depending on the number of queues being used. This works in a looping fashion until a queue is empty.

Weighted Round Robin Scheduling (WRR) uses the same algorithm as round robin scheduling, but services queues based on their priority and queue weight (the number you configure in the queue **Weight** field) rather than a fixed amount of bandwidth. WRR is activated only when a port has more traffic than it can handle. Queues with larger weights get more service than queues with smaller weights. This queuing mechanism is highly efficient in that it divides any available bandwidth across the different traffic queues and returns to queues that have not yet emptied.

## 11.3 Quality of Service General Settings

Use this screen to enable or disable QoS and set the upstream bandwidth or assign traffic priority. See [QoS Overview](#) for more information.

When one of the following situations happens, the current WAN linkup rate will be used instead:

- 1 **WAN Managed Upstream Bandwidth** is set to 0.
- 2 **WAN Managed Upstream Bandwidth** is empty.
- 3 **WAN Managed Upstream Bandwidth** is higher than the current WAN interface linkup rate.

Note: Manually defined QoS is ignored when **Upstream Traffic Priority** is selected.

Note: **Upstream Traffic Priority** automatically assigns a traffic priority level based on the selected criteria.

Note: To have your QoS settings configured in other **QoS** screens take effect, select **None** in the **Upstream Traffic Priority Assigned by** field.

Click **Network Setting > QoS > General** to open the screen as shown next.

**Figure 172** Network Setting > QoS > General

Use this screen to enable or disable QoS and set the upstream bandwidth or assign traffic priority.

When one of the following situations happens, the current WAN linkup rate will be used instead:

1. **WAN Managed Upstream Bandwidth** is set to 0
2. **WAN Managed Upstream Bandwidth** is empty
3. **WAN Managed Upstream Bandwidth** is higher than the current WAN interface linkup rate

QoS ☐

WAN Managed Upstream Bandwidth  (kbps)

Upstream Traffic Priority Assigned by

Note

(1) Manually defined QoS is ignored when **Upstream Traffic Priority** is selected.

(2) **Upstream Traffic Priority** automatically assigns a traffic priority level based on the selected criteria.

(3) To have your QoS settings configured in other **QoS** screens take effect, select **None** in the **Upstream Traffic Priority Assigned by** field.

[Cancel](#) [Apply](#)

The following table describes the labels in this screen.

**Table 92** Network Setting > QoS > General

LABEL	DESCRIPTION
QoS	Click this switch to enable QoS to improve your network performance.
WAN Managed Upstream Bandwidth	<p>Enter the amount of upstream bandwidth for the WAN interfaces that you want to allocate using QoS.</p> <p>The recommendation is to set this speed to match the interfaces' actual transmission speed. For example, set the WAN interfaces' speed to 100000 kbps if your Internet connection has an upstream transmission speed of 100 Mbps.</p> <p>You can also set this number lower than the interfaces' actual transmission speed. This will cause the Zyxel Device to not use some of the interfaces' available bandwidth.</p> <p>If you leave this field blank, the Zyxel Device automatically sets this number to be 95% of the WAN interfaces' actual upstream transmission speed.</p>
Upstream Traffic Priority Assigned by	<p>Select how the Zyxel Device assigns priorities to various upstream traffic flows.</p> <ul style="list-style-type: none"> <li>• <b>None:</b> Disables auto priority mapping and has the Zyxel Device put packets into the queues according to your classification rules. Traffic which does not match any of the classification rules is mapped into the default queue with the lowest priority.</li> <li>• <b>Ethernet Priority:</b> Automatically assign priority based on the IEEE 802.1p priority level.</li> <li>• <b>IP Precedence:</b> Automatically assign priority based on the first three bits of the TOS field in the IP header.</li> <li>• <b>Packet Length:</b> Automatically assign priority based on the packet size. Smaller packets get higher priority since control, signaling, VoIP, Internet gaming, or other real-time packets are usually small while larger packets are usually best effort data packets like file transfers.</li> </ul>
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## 11.4 Queue Setup

Click **Network Setting > QoS > Queue Setup** to open the screen as shown next.

Use this screen to configure QoS queue assignment to decide the priority on WAN or LAN interfaces. Traffic with higher priority gets through faster than those with lower priority. Low-priority traffic is dropped first when the network is congested.

Note: Configure the priority level for a QoS queue from 1 to 8. The smaller the number in the **Priority** column, the higher the priority.

Note: The corresponding classifiers will be removed automatically if a queue is deleted.

Note: Rate limit 0 means there is no rate limit on a queue.

**Figure 173** Network Setting > QoS > Queue Setup

**QoS**

General **Queue Setup** Classification Setup Shaper Setup Policer Setup

Use this screen to configure QoS queue assignment to decide the priority on WAN/LAN interfaces. Traffic with higher priority gets through faster than those with lower priority. Low-priority traffic is dropped first when the network is congested.

Queue Setting: SP ▼

#	Status	Name	Interface	Discipline	Priority	Weight	Buffer Management	Rate Limit
1		Highest	WAN	SP	1	8	DT	N/A
2		High	WAN	SP	2	5	DT	N/A
3		Medium	WAN	SP	3	3	DT	N/A
4		Low	WAN	SP	4	1	DT	N/A

Cancel Apply

Note  
Priority level 1 is the highest priority for QoS.

The following table describes the labels in this screen.

Table 93 Network Setting > QoS > Queue Setup

LABEL	DESCRIPTION
Add New Queue	Click this to create a new queue entry.

## 11.4.1 Add a QoS Queue

Click **Add New Queue** or the **Edit** icon in the **Queue Setup** screen to configure a queue.

**Figure 174** Network Setting > QoS > Queue Setup > Add New Queue/Edit

**Add New Queue**

Active ☐

Name

Interface WAN ▼

Priority 1 (highest) ▼

Weight 1 ▼

Buffer Management Drop Tail (DT) ▼

Rate Limit  (kbps)

Cancel OK

The following table describes the labels in this screen.

**Table 94** Network Setting > QoS > Queue Setup > Add New Queue/Edit

LABEL	DESCRIPTION
Active	Click this switch to enable the queue.
Name	Enter a descriptive name for this queue. You can use up to 32 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Interface	Select the interface to which this queue is applied. This field is read-only if you are editing the queue.
Priority	Select the priority level (from 1 to 8) of this queue.  The smaller the number, the higher the priority level. Traffic assigned to higher priority queues gets through faster while traffic in lower priority queues is dropped if the network is congested.
Weight	Select the weight (from 1 to 8) of this queue.  If two queues have the same priority level, the Zyxel Device divides the bandwidth across the queues according to their weights. Queues with larger weights get more bandwidth than queues with smaller weights.
Buffer Management	This field displays <b>Drop Tail (DT)</b> . <b>Drop Tail (DT)</b> is a simple queue management algorithm that allows the Zyxel Device buffer to accept as many packets as it can until it is full. Once the buffer is full, new packets that arrive are dropped until there is space in the buffer again (packets are transmitted out of it).
Rate Limit	Specify the maximum transmission rate (in Kbps) allowed for traffic on this queue. If you enter 0 here, this means there's no rate limit on this queue.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

## 11.5 QoS Classification Setup

Use this screen to add, edit or delete QoS classifiers. A classifier groups traffic into data flows according to specific criteria such as the source address, destination address, source port number, destination port number or incoming interface. For example, you can configure a classifier to select traffic from the same protocol port (such as Telnet) to form a flow.

You can give different priorities to traffic that the Zyxel Device forwards through the WAN interface. Give high priority to voice and video to make them run more smoothly. Similarly, give low priority to many large file downloads so that they do not reduce the quality of other applications.

Click **Network Setting > QoS > Classification Setup** to open the following screen.

**Figure 175** Network Setting > QoS > Classification Setup

**QoS**

General Queue Setup **Classification Setup** Shaper Setup Policer Setup

Use this screen to add, edit or delete QoS classifiers. A classifier groups traffic into data flows according to specific criteria such as the source address, destination address, source port number, destination port number or incoming interface. For example, you can configure a classifier to select traffic from the same protocol port (such as Telnet) to form a flow.

You can give different priorities to traffic that the Zyxel Device forwards through the WAN interface. Give high priority to voice and video to make them run more smoothly. Similarly, give low priority to many large file downloads so that they do not reduce the quality of other applications.

+ Add New Classification

Order	Status	Class Name	Classification Criteria	DSCP Mark	802.1P Mark	VLAN ID Tag	To Queue	Modify
-------	--------	------------	-------------------------	-----------	-------------	-------------	----------	--------

The following table describes the labels in this screen.

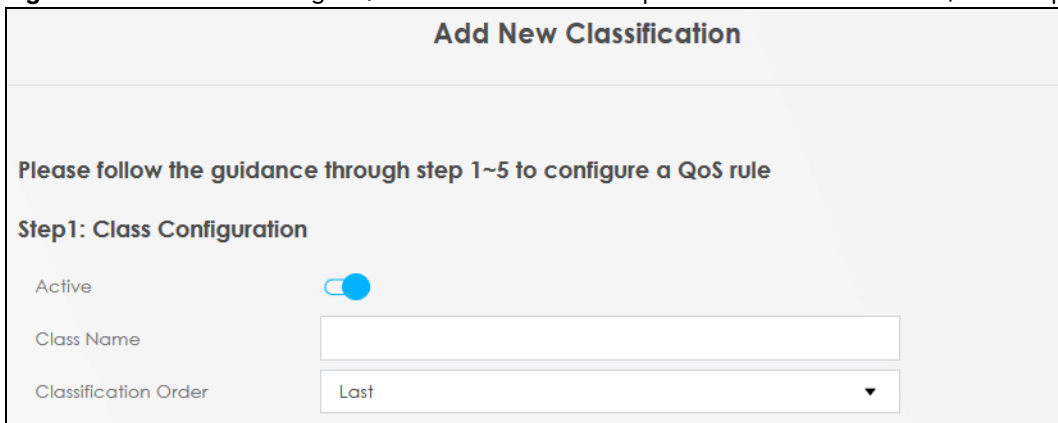
**Table 95** Network Setting > QoS > Classification Setup

LABEL	DESCRIPTION
Add New Classification	Click this to create a new classifier.
Order	This is the index number of the entry. The classifiers are applied in order of their numbering.
Status	This field displays whether the classifier is active or not. A yellow bulb signifies that this classifier is active. A gray bulb signifies that this classifier is not active.
Class Name	This is the name of the classifier.
Classification Criteria	This shows criteria specified in this classifier, for example the interface from which traffic of this class should come and the source MAC address of traffic that matches this classifier.
DSCP Mark	This is the DSCP number added to traffic of this classifier.
802.1P Mark	This is the IEEE 802.1p priority level assigned to traffic of this classifier.
VLAN ID Tag	This is the VLAN ID number assigned to traffic of this classifier.
To Queue	This is the name of the queue in which traffic of this classifier is put.
Modify	Click the <b>Edit</b> icon to edit the classifier.  Click the <b>Delete</b> icon to delete an existing classifier. Note that subsequent rules move up by one when you take this action.

## 11.5.1 Add or Edit QoS Class

Click **Add New Classification** in the **Classification Setup** screen or the **Edit** icon next to a classifier to open the following screen.

**Figure 176** Network Setting > QoS > Classification Setup > Add New Classification/Edit: Step1



The screenshot shows a web interface titled "Add New Classification". Below the title, it says "Please follow the guidance through step 1~5 to configure a QoS rule". The current step is "Step1: Class Configuration". There are three configuration items: "Active" with a blue toggle switch, "Class Name" with an empty text input field, and "Classification Order" with a dropdown menu currently set to "Last".

Add New Classification	
Please follow the guidance through step 1~5 to configure a QoS rule	
<b>Step1: Class Configuration</b>	
Active	<input checked="" type="checkbox"/>
Class Name	<input type="text"/>
Classification Order	<div>Last ▼</div>

**Figure 177** Network Setting > QoS > Classification Setup > Add New Classification/Edit: Step2

**Step2: Criteria Configuration**

Use the configurations below to specify the characteristics of a data flow needed to be managed by this QoS rule

**Basic**

From Interface: LAN

Ether Type: NA

**Source**

Address: [ ] Subnet Mask: [ ] ☐ Exclude

Port Range: [ ] ~ [ ] ☐ Exclude

☒ MAC: [ - - - - ] MAC Mask: [ ] ☒ Exclude

**Destination**

Address: [ ] Subnet Mask: [ ] ☐ Exclude

Port Range: [ ] ~ [ ] ☐ Exclude

☒ MAC: [ - - - - ] MAC Mask: [ ] ☒ Exclude

**Others**

☐ Service: RTSP Server ☐ Exclude

☐ IP protocol: TCP [ ] ☐ Exclude

☐ DHCP: [ ] ☐ Exclude

☐ IP Packet Length: [ ] ~ [ ] ☐ Exclude

☐ DSCP: [ ] (0~63) ☐ Exclude

☐ 802.1P: 0 BE ☐ Exclude

☐ VLAN ID: [ ] (1~4094) ☐ Exclude

☐ TCP ACK: [ ] ☐ Exclude

**Figure 178** Network Setting > QoS > Classification Setup > Add New Classification/Edit: Step3

**Step3: Packet Modification**

The content of the packet can be modified by applying the following settings

DSCP Mark: Unchange [ ] (0~63)

VLAN ID Tag: Unchange [ ] (1~4094)

802.1P Mark: 0 BE

**Figure 179** Network Setting > QoS > Classification Setup > Add New Classification/Edit: Step4

**Step4: Class Routing**

This module can route a packet to a certain interface according to the class setting

Forward To Interface: Unchange

**Figure 180** Network Setting > QoS > Classification Setup > Add New Classification/Edit: Step5

**Step5: Outgoing Queue Selection**

Outgoing queue decides the priority of the traffic and how traffic should be shaped in the WAN interface.

To Queue Index

**Cancel** **OK**

The following table describes the labels in this screen.

Table 96 Network Setting &gt; QoS &gt; Classification Setup &gt; Add New Classification/Edit

LABEL	DESCRIPTION
Step1: Class Configuration	
Active	Click this switch to enable the classifier.
Class Name	Enter a descriptive name for this class. You can use up to 32 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Classification Order	Select an existing number for where you want to put this classifier to move the classifier to the number you selected after clicking <b>Apply</b> . Select <b>Last</b> to put this rule in the back of the classifier list.
Step2: Criteria Configuration	
Basic	
From Interface	If you want to classify the traffic by an ingress interface, select an interface from the <b>From Interface</b> drop-down list box.
Ether Type	Select a predefined application to configure a class for the matched traffic. Traffic will be classified with the Ether Type of Ethernet frames. Ether Type is a field in an Ethernet frame used to identify the protocol encapsulated in the frame.  Select <b>NA</b> to specify traffic that does not belong to any Ether type.  If you select <b>IP</b> , you also need to configure source or destination, IP address, DHCP options, DSCP value or the protocol type.  If you select <b>IPv6</b> , you also need to configure source or destination, IPv6 address, DSCP value or the protocol type.  If you select <b>802.1Q</b> , you can configure an 802.1p priority level.
Source	
Address	Select the checkbox and enter the source IP address in dotted decimal notation. A blank source IP address means any source IP address.
Subnet Mask	This field is available only when you select <b>IP</b> in the <b>Ether Type</b> field. Enter the source subnet mask.
Prefix Length	This field is available only when you select <b>IPv6</b> in the <b>Ether Type</b> field. Enter the source prefix length.
Port Range	If you select <b>TCP</b> or <b>UDP</b> in the <b>IP Protocol</b> field, select the checkbox and enter the port numbers of the source.
MAC	Select the checkbox and enter the source MAC address of the packet.

Table 96 Network Setting &gt; QoS &gt; Classification Setup &gt; Add New Classification/Edit (continued)

LABEL	DESCRIPTION
MAC Mask	<p>Enter the mask for the specified MAC address to determine which bits a packet's MAC address should match.</p> <p>Enter "f" for each bit of the specified source MAC address that the traffic's MAC address should match. Enter "0" for the bits of the matched traffic's MAC address, which can be of any hexadecimal characters. For example, if you set the MAC address to 00:13:49:00:00:00 and the mask to ff:ff:ff:00:00:00, a packet with a MAC address of 00:13:49:12:34:56 matches this criteria.</p>
Exclude	Select this option to exclude the packets that match the specified criteria from this classifier.
Destination	
Address	Select the checkbox and enter the source IP address in dotted decimal notation. A blank source IP address means any source IP address.
Subnet Mask	<p>This field is available only when you select <b>IP</b> in the <b>Ether Type</b> field.</p> <p>Enter the source subnet mask.</p>
Prefix Length	<p>This field is available only when you select <b>IPv6</b> in the <b>Ether Type</b> field.</p> <p>Enter the source prefix length.</p> <p>See the IPv6 Appendix for more IPv6 information.</p>
Port Range	If you select <b>TCP</b> or <b>UDP</b> in the <b>IP Protocol</b> field, select the checkbox and enter the port numbers of the source.
MAC	Select the checkbox and enter the source MAC address of the packet.
MAC Mask	<p>Enter the mask for the specified MAC address to determine which bits a packet's MAC address should match.</p> <p>Enter "f" for each bit of the specified source MAC address that the traffic's MAC address should match. Enter "0" for the bits of the matched traffic's MAC address, which can be of any hexadecimal characters. For example, if you set the MAC address to 00:13:49:00:00:00 and the mask to ff:ff:ff:00:00:00, a packet with a MAC address of 00:13:49:12:34:56 matches this criteria.</p>
Exclude	Select this option to exclude the packets that match the specified criteria from this classifier.
Others	
Service	<p>This field is available only when you select <b>IP</b> or <b>IPv6</b> in the <b>Ether Type</b> field.</p> <p>This field simplifies classifier configuration by allowing you to select a predefined application. When you select a predefined application, you do not configure the rest of the filter fields.</p>
IP Protocol	<p>This field is available only when you select <b>IP</b> or <b>IPv6</b> in the <b>Ether Type</b> field.</p> <p>Select this option and select the protocol (service type) from <b>TCP</b>, <b>UDP</b>, <b>ICMP</b> or <b>IGMP</b>. If you select <b>User defined</b>, enter the protocol (service type) number.</p>
DHCP	<p>This field is available only when you select <b>IP</b> in the <b>Ether Type</b> field.</p> <p>Select this option and select a DHCP option.</p> <p>If you select <b>Vendor Class ID (DHCP Option 60)</b>, enter the Vendor Class Identifier (Option 60) of the matched traffic, such as the type of the hardware or firmware.</p> <p>If you select <b>Client ID (DHCP Option 61)</b>, enter the Identity Association Identifier (IAD Option 61) of the matched traffic, such as the MAC address of the device.</p> <p>If you select <b>User Class ID (DHCP Option 77)</b>, enter a string that identifies the user's category or application type in the matched DHCP packets.</p> <p>If you select <b>Vendor Specific Info (DHCP Option 125)</b>, enter the vendor specific information of the matched traffic, such as the product class, model name, and serial number of the device.</p>
IP Packet Length	<p>This field is available only when you select <b>IP</b> in the <b>Ether Type</b> field.</p> <p>Select this option and enter the minimum and maximum packet length (from 46 to 1500) in the fields provided.</p>

Table 96 Network Setting &gt; QoS &gt; Classification Setup &gt; Add New Classification/Edit (continued)

LABEL	DESCRIPTION
DSCP	This field is available only when you select <b>IP</b> or <b>IPv6</b> in the <b>Ether Type</b> field. Select this option and specify a DSCP (DiffServ Code Point) number between 0 and 63 in the field provided.
802.1P	This field is available only when you select <b>802.1Q</b> in the <b>Ether Type</b> field. Select this option and select a priority level (between 0 and 7) from the drop-down list box. "0" is the lowest priority level and "7" is the highest.
VLAN ID	This field is available only when you select <b>802.1Q</b> in the <b>Ether Type</b> field. Select this option and specify a VLAN ID number.
TCP ACK	This field is available only when you select <b>IP</b> in the <b>Ether Type</b> field. If you select this option, the matched TCP packets must contain the ACK (Acknowledge) flag.
Exclude	Select this option to exclude the packets that match the specified criteria from this classifier.
Step3: Packet Modification	
DSCP Mark	This field is available only when you select <b>IP</b> in the <b>Ether Type</b> field. If you select <b>Remark</b> , enter a DSCP value with which the Zyxel Device replaces the DSCP field in the packets. If you select <b>Unchange</b> , the Zyxel Device keep the DSCP field in the packets.
VLAN ID Tag	If you select <b>Remark</b> , enter a VLAN ID number with which the Zyxel Device replaces the VLAN ID of the frames. If you select <b>Remove</b> , the Zyxel Device deletes the VLAN ID of the frames before forwarding them out. If you select <b>Add</b> , the Zyxel Device treat all matched traffic untagged and add a second VLAN ID. If you select <b>Unchange</b> , the Zyxel Device keep the VLAN ID in the packets.
802.1P Mark	Select a priority level with which the Zyxel Device replaces the IEEE 802.1p priority field in the packets. If you select <b>Unchange</b> , the Zyxel Device keep the 802.1p priority field in the packets.
Step4: Class Routing	
Forward to Interface	Select a WAN interface through which traffic of this class will be forwarded out. If you select <b>Unchange</b> , the Zyxel Device forward traffic of this class according to the default routing table.
Step5: Outgoing Queue Selection	
To Queue Index	Select a queue that applies to this class. You should have configured a queue in the <b>Queue Setup</b> screen already.
Cancel	Click <b>Cancel</b> to exit this screen without saving any changes.
OK	Click <b>OK</b> to save your changes.

## 11.6 QoS Shaper Setup

This screen lets you use the token bucket algorithm to allow a certain amount of large bursts of traffic while keeping most outgoing traffic at the average rate. Click **Network Setting > QoS > Shaper Setup**. The screen appears as shown.

**Figure 181** Network Setting > QoS > Shaper Setup

#	Status	Interface	Rate Limit	Modify
---	--------	-----------	------------	--------

The following table describes the labels in this screen.

**Table 97** Network Setting > QoS > Shaper Setup

LABEL	DESCRIPTION
Add New Shaper	Click this to create a new entry.
#	This is the index number of the entry.
Status	This field displays whether the shaper is active or not. A yellow bulb signifies that this policer is active. A gray bulb signifies that this shaper is not active.
Interface	This shows the name of the Zyxel Device's interface through which traffic in this shaper applies.
Rate Limit	This shows the average rate limit of traffic bursts for this shaper.
Modify	Click the <b>Edit</b> icon to edit the shaper.  Click the <b>Delete</b> icon to delete an existing shaper. Note that subsequent rules move up by one when you take this action.

## 11.6.1 Add or Edit a QoS Shaper

Click **Add New Shaper** in the **Shaper Setup** screen or the **Edit** icon next to a shaper to show the following screen.

**Figure 182** Network Setting > QoS > Shaper Setup > Add New Shaper/Edit

The following table describes the labels in this screen.

Table 98 Network Setting > QoS > Shaper Setup > Add New Shaper/Edit

LABEL	DESCRIPTION
Active	Click this switch to enable the shaper.
Interface	Select a Zyxel Device's interface through which traffic in this shaper applies.
Rate Limit	Enter the average rate limit of traffic bursts for this shaper.
Cancel	Click <b>Cancel</b> to exit this screen without saving any changes.
OK	Click <b>OK</b> to save your changes.

## 11.7 QoS Policer Setup

Use this screen to view QoS policers that allow you to limit the transmission rate of incoming traffic and apply actions, such as drop, pass, or modify, to the DSCP value of matched traffic. Click **Network Setting > QoS > Policer Setup**. The screen appears as shown.

Figure 183 Network Setting > QoS > Policer Setup

The following table describes the labels in this screen.

Table 99 Network Setting > QoS > Policer Setup

LABEL	DESCRIPTION
Add New Policer	Click this to create a new entry.
#	This is the index number of the entry.
Status	This field displays whether the policer is active or not. A yellow bulb signifies that this policer is active. A gray bulb signifies that this policer is not active.
Name	This field displays the descriptive name of this policer.
Regulated Classes	This field displays the name of a QoS classifier.
Meter Type	This field displays the type of QoS metering algorithm used in this policer.
Rule	These are the rates and burst sizes against which the policer checks the traffic of the member QoS classes.
Action	This shows how the policer has the Zyxel Device treat different types of traffic belonging to the policer's member QoS classes.
Modify	Click the <b>Edit</b> icon to edit the policer.  Click the <b>Delete</b> icon to delete an existing policer. Note that subsequent rules move up by one when you take this action.

## 11.7.1 Add or Edit a QoS Policer

Click **Add New Policer** in the **Policer Setup** screen or the **Edit** icon next to a policer to show the following screen.

**Figure 184** Network Setting > QoS > Policer Setup > Add New Policer/Edit

The following table describes the labels in this screen.

Table 100 Network Setting > QoS > Policer Setup > Add New Policer/Edit

LABEL	DESCRIPTION
Active	Click this switch to enable the policer.
Name	Enter a descriptive name for this policer. You can use up to 16 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.

Table 100 Network Setting &gt; QoS &gt; Policer Setup &gt; Add New Policer/Edit (continued)

LABEL	DESCRIPTION
Meter Type	<p>This shows the traffic metering algorithm used in this policer.</p> <p>The <b>Simple Token Bucket</b> algorithm uses tokens in a bucket to control when traffic can be transmitted. Each token represents one byte. The algorithm allows bursts of up to <i>b</i> bytes which is also the bucket size.</p> <p>The <b>Single Rate Three Color</b> Marker (srTCM) is based on the token bucket filter and identifies packets by comparing them to the Committed Information Rate (CIR), the Committed Burst Size (CBS) and the Excess Burst Size (EBS).</p> <p>The <b>Two Rate Three Color</b> Marker (trTCM) is based on the token bucket filter and identifies packets by comparing them to the Committed Information Rate (CIR) and the Peak Information Rate (PIR).</p>
Committed Rate	Specify the committed rate. When the incoming traffic rate of the member QoS classes is less than the committed rate, the device applies the conforming action to the traffic.
Committed Burst Size	<p>Specify the committed burst size for packet bursts. This must be equal to or less than the peak burst size (two rate three color) or excess burst size (single rate three color) if it is also configured.</p> <p>This is the maximum size of the (first) token bucket in a traffic metering algorithm.</p>
Excess Burst Size	<p>Specify the additional amount of bytes that are admitted at the committed rate besides the committed burst size.</p> <p>This is the maximum size of the second token bucket in the srTCM.</p> <p>This field is only available when you select <b>Single Rate Three Color</b> in the <b>Meter Type</b> field.</p>
Peak Rate	<p>Specify the maximum rate at which packets are admitted to the network.</p> <p>The peak rate should be greater than or equal to the committed rate. This is to specify how many bytes of tokens are added to the second bucket every second in the trTCM.</p> <p>This field is only available when you select <b>Two Rate Three Color</b> in the <b>Meter Type</b> field.</p>
Peak Burst Size	<p>Specify the maximum amount of bytes that are admitted at the committed rate.</p> <p>This is the maximum size of the second token bucket in the trTCM.</p> <p>This field is only available when you select <b>Two Rate Three Color</b> in the <b>Meter Type</b> field.</p>
Conforming Action	<p>Specify what the Zyxel Device does for packets within the committed rate and burst size (green-marked packets).</p> <ul style="list-style-type: none"> <li>• <b>Pass:</b> Send the packets without modification.</li> <li>• <b>DSCP Mark:</b> Change the DSCP mark value of the packets. Enter the DSCP mark value to use.</li> </ul>
Partial Conforming Action	<p>Specify the action that the Zyxel Device takes on yellow-marked packets.</p> <p>Select <b>Pass</b> to forward the packets.</p> <p>Select <b>Drop</b> to discard the packets.</p> <p>Select <b>DSCP Mark</b> to assign a specified DSCP number (between 0 and 63) to the packets and forward them. The packets are dropped if there is congestion on the network.</p> <p>This field is only available when you select <b>Single/Two Rate Three Color</b> in the <b>Meter Type</b> field.</p>
Non-Conforming Action	<p>Specify what the Zyxel Device does for packets that exceed the excess burst size or peak rate and burst size (red-marked packets).</p> <ul style="list-style-type: none"> <li>• <b>Drop:</b> Discard the packets.</li> <li>• <b>DSCP Mark:</b> Change the DSCP mark value of the packets. Enter the DSCP mark value to use. The packets may be dropped if there is congestion on the network.</li> </ul>
Regulated Classes Member Setting	

Table 100 Network Setting &gt; QoS &gt; Policer Setup &gt; Add New Policer/Edit (continued)

LABEL	DESCRIPTION
Available Class	Select a QoS classifier to apply this QoS policer to traffic that matches the QoS classifier.
Selected Class	Highlight a QoS classifier in the <b>Available Class</b> box and use the > button to move it to the <b>Selected Class</b> box.  To remove a QoS classifier from the <b>Selected Class</b> box, select it and use the < button.
Cancel	Click <b>Cancel</b> to exit this screen without saving any changes.
OK	Click <b>OK</b> to save your changes.

## 11.8 Technical Reference

The following section contains additional technical information about the Zyxel Device features described in this chapter.

### IEEE 802.1Q Tag

The IEEE 802.1Q standard defines an explicit VLAN tag in the MAC header to identify the VLAN membership of a frame across bridges. A VLAN tag includes the 12-bit VLAN ID and 3-bit user priority. The VLAN ID associates a frame with a specific VLAN and provides the information that devices need to process the frame across the network.

IEEE 802.1p specifies the user priority field and defines up to eight separate traffic types. The following table describes the traffic types defined in the IEEE 802.1d standard (which incorporates the 802.1p).

Table 101 IEEE 802.1p Priority Level and Traffic Type

PRIORITY LEVEL	TRAFFIC TYPE
Level 7	Typically used for network control traffic such as router configuration messages.
Level 6	Typically used for voice traffic that is especially sensitive to jitter (jitter is the variations in delay).
Level 5	Typically used for video that consumes high bandwidth and is sensitive to jitter.
Level 4	Typically used for controlled load, latency-sensitive traffic such as SNA (Systems Network Architecture) transactions.
Level 3	Typically used for "excellent effort" or better than best effort and would include important business traffic that can tolerate some delay.
Level 2	This is for "spare bandwidth".
Level 1	This is typically used for non-critical "background" traffic such as bulk transfers that are allowed but that should not affect other applications and users.
Level 0	Typically used for best-effort traffic.

### DiffServ

QoS is used to prioritize source-to-destination traffic flows. All packets in the flow are given the same priority. You can use CoS (class of service) to give different priorities to different packet types.

DiffServ (Differentiated Services) is a class of service (CoS) model that marks packets so that they receive specific per-hop treatment at DiffServ-compliant network devices along the route based on the application types and traffic flow. Packets are marked with DiffServ Code Points (DSCPs) indicating the

level of service desired. This allows the intermediary DiffServ-compliant network devices to handle the packets differently depending on the code points without the need to negotiate paths or remember state information for every flow. In addition, applications do not have to request a particular service or give advanced notice of where the traffic is going.

## DSCP and Per-Hop Behavior

DiffServ defines a new Differentiated Services (DS) field to replace the Type of Service (TOS) field in the IP header. The DS field contains a 2-bit unused field and a 6-bit DSCP field which can define up to 64 service levels. The following figure illustrates the DS field.

DSCP is backward compatible with the three precedence bits in the ToS octet so that non-DiffServ compliant, ToS-enabled network device will not conflict with the DSCP mapping.

DSCP (6 bits)	Unused (2 bits)
---------------	-----------------

The DSCP value determines the forwarding behavior, the PHB (Per-Hop Behavior), that each packet gets across the DiffServ network. Based on the marking rule, different kinds of traffic can be marked for different kinds of forwarding. Resources can then be allocated according to the DSCP values and the configured policies.

## IP Precedence

Similar to IEEE 802.1p prioritization at layer-2, you can use IP precedence to prioritize packets in a layer-3 network. IP precedence uses three bits of the eight-bit ToS (Type of Service) field in the IP header. There are eight classes of services (ranging from zero to seven) in IP precedence. Zero is the lowest priority level and seven is the highest.

## Automatic Priority Queue Assignment

If you enable QoS on the Zyxel Device, the Zyxel Device can automatically base on the IEEE 802.1p priority level, IP precedence and/or packet length to assign priority to traffic which does not match a class.

The following table shows you the internal layer-2 and layer-3 QoS mapping on the Zyxel Device. On the Zyxel Device, traffic assigned to higher priority queues gets through faster while traffic in lower index queues is dropped if the network is congested.

Table 102 Internal Layer2 and Layer3 QoS Mapping

PRIORITY QUEUE	LAYER 2	LAYER 3		
	IEEE 802.1P USER PRIORITY (ETHERNET PRIORITY)	TOS (IP PRECEDENCE)	DSCP	IP PACKET LENGTH (BYTE)
0	1	0	000000	
1	2			
2	0	0	000000	>1100
3	3	1	001110 001100 001010 001000	250 – 1100

Table 102 Internal Layer2 and Layer3 QoS Mapping (continued)

PRIORITY QUEUE	LAYER 2	LAYER 3		
	IEEE 802.1P USER PRIORITY (ETHERNET PRIORITY)	TOS (IP PRECEDENCE)	DSCP	IP PACKET LENGTH (BYTE)
4	4	2	010110 010100 010010 010000	
5	5	3	011110 011100 011010 011000	<250
6	6	4	100110 100100 100010 100000	
		5	101110 101000	
7	7	6	110000	
		7	111000	

## Token Bucket

The token bucket algorithm uses tokens in a bucket to control when traffic can be transmitted. The bucket stores tokens, each of which represents one byte. The algorithm allows bursts of up to  $b$  bytes which is also the bucket size, so the bucket can hold up to  $b$  tokens. Tokens are generated and added into the bucket at a constant rate. The following shows how tokens work with packets:

- A packet can be transmitted if the number of tokens in the bucket is equal to or greater than the size of the packet (in bytes).
- After a packet is transmitted, a number of tokens corresponding to the packet size is removed from the bucket.
- If there are no tokens in the bucket, the Zyxel Device stops transmitting until enough tokens are generated.
- If not enough tokens are available, the Zyxel Device treats the packet in either one of the following ways:

In traffic shaping:

- Holds it in the queue until enough tokens are available in the bucket.

In traffic policing:

- Drops it.
- Transmits it but adds a DSCP mark. The Zyxel Device may drop these marked packets if the network is overloaded.

Configure the bucket size to be equal to or less than the amount of the bandwidth that the interface can support. It does not help if you set it to a bucket size over the interface's capability. The smaller the bucket size, the lower the data transmission rate and that may cause outgoing packets to be dropped. A larger transmission rate requires a big bucket size. For example, use a bucket size of 10 kbytes to get the transmission rate up to 10 Mbps.

## Single Rate Three Color Marker

The Single Rate Three Color Marker (srTCM, defined in RFC 2697) is a type of traffic policing that identifies packets by comparing them to one user-defined rate, the Committed Information Rate (CIR), and two burst sizes: the Committed Burst Size (CBS) and Excess Burst Size (EBS).

The srTCM evaluates incoming packets and marks them with one of three colors which refer to packet loss priority levels. High packet loss priority level is referred to as red, medium is referred to as yellow and low is referred to as green.

The srTCM is based on the token bucket filter and has two token buckets (CBS and EBS). Tokens are generated and added into the bucket at a constant rate, called Committed Information Rate (CIR). When the first bucket (CBS) is full, new tokens overflow into the second bucket (EBS).

All packets are evaluated against the CBS. If a packet does not exceed the CBS it is marked green. Otherwise it is evaluated against the EBS. If it is below the EBS then it is marked yellow. If it exceeds the EBS then it is marked red.

The following shows how tokens work with incoming packets in srTCM:

- A packet arrives. The packet is marked green and can be transmitted if the number of tokens in the CBS bucket is equal to or greater than the size of the packet (in bytes).
- After a packet is transmitted, a number of tokens corresponding to the packet size is removed from the CBS bucket.
- If there are not enough tokens in the CBS bucket, the Zyxel Device checks the EBS bucket. The packet is marked yellow if there are sufficient tokens in the EBS bucket. Otherwise, the packet is marked red. No tokens are removed if the packet is dropped.

## Two Rate Three Color Marker

The Two Rate Three Color Marker (trTCM, defined in RFC 2698) is a type of traffic policing that identifies packets by comparing them to two user-defined rates: the Committed Information Rate (CIR) and the Peak Information Rate (PIR). The CIR specifies the average rate at which packets are admitted to the network. The PIR is greater than or equal to the CIR. CIR and PIR values are based on the guaranteed and maximum bandwidth respectively as negotiated between a service provider and client.

The trTCM evaluates incoming packets and marks them with one of three colors which refer to packet loss priority levels. High packet loss priority level is referred to as red, medium is referred to as yellow and low is referred to as green.

The trTCM is based on the token bucket filter and has two token buckets (Committed Burst Size (CBS) and Peak Burst Size (PBS)). Tokens are generated and added into the two buckets at the CIR and PIR respectively.

All packets are evaluated against the PIR. If a packet exceeds the PIR it is marked red. Otherwise it is evaluated against the CIR. If it exceeds the CIR then it is marked yellow. Finally, if it is below the CIR then it is marked green.

The following shows how tokens work with incoming packets in trTCM:

- A packet arrives. If the number of tokens in the PBS bucket is less than the size of the packet (in bytes), the packet is marked red and may be dropped regardless of the CBS bucket. No tokens are removed if the packet is dropped.
- If the PBS bucket has enough tokens, the Zyxel Device checks the CBS bucket. The packet is marked green and can be transmitted if the number of tokens in the CBS bucket is equal to or greater than the size of the packet (in bytes). Otherwise, the packet is marked yellow.

# CHAPTER 12

## Network Address Translation (NAT)

### 12.1 NAT Overview

NAT (Network Address Translation – NAT, RFC 1631) is the translation of the IP address of a host in a packet, for example, the source address of an outgoing packet, used within one network to a different IP address known within another network.

#### 12.1.1 What You Can Do in this Chapter

- Use the **Port Forwarding** screen to configure forward incoming service requests to the servers on your local network ([Port Forwarding](#)).
- Use the **Port Triggering** screen to add and configure the Zyxel Device's trigger port settings ([Port Triggering](#)).
- Use the **DMZ** screen to configure a default server ([DMZ](#)).
- Use the **ALG** screen to enable or disable the SIP ALG ([ALG](#)).
- Use the **Address Mapping** screen to enable and disable the NAT Address Mapping in the Zyxel Device ([Address Mapping](#)).
- Use the **Sessions** screen to limit the number of concurrent NAT sessions each client can use ([Sessions](#)).
- Use the **Port Control Protocol** screen to configure incoming traffic for devices behind the Zyxel Device ([Port Control Protocol \(PCP\)](#)).

#### 12.1.2 What You Need To Know

The following terms and concepts may help as you read this chapter.

##### Inside/Outside and Global/Local

Inside/outside denotes where a host is located relative to the Zyxel Device, for example, the computers of your subscribers are the inside hosts, while the web servers on the Internet are the outside hosts.

Global/local denotes the IP address of a host in a packet as the packet traverses a router, for example, the local address refers to the IP address of a host when the packet is in the local network, while the global address refers to the IP address of the host when the same packet is traveling in the WAN side.

##### NAT

In the simplest form, NAT changes the source IP address in a packet received from a subscriber (the inside local address) to another (the inside global address) before forwarding the packet to the WAN side.

When the response comes back, NAT translates the destination address (the inside global address) back to the inside local address before forwarding it to the original inside host.

## Port Forwarding

A port forwarding set is a list of inside (behind NAT on the LAN) servers, for example, web that you can make visible to the outside world even though NAT makes your whole inside network appear as a single computer to the outside world.

## 12.2 Port Forwarding

Use **Port Forwarding** to forward incoming service requests from the Internet to the servers on your local network. Port forwarding is commonly used when you want to host online gaming, P2P file sharing, or other servers on your network.

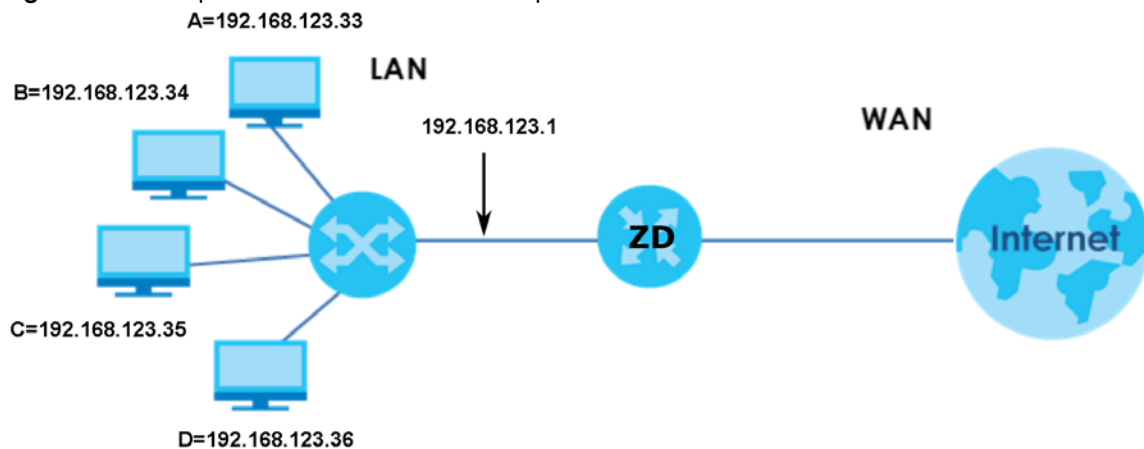
You may enter a single port number or a range of port numbers to be forwarded, and the local IP address of the desired server. The port number identifies a service; for example, web service is on port 80 on port 21. In some cases, such as for unknown services or where one server can support more than one service (for example web service), it might be better to specify a range of port numbers. You can allocate a server IP address that corresponds to a port or a range of ports. Please refer to RFC 1700 for further information about port numbers.

**Note:** Many residential broadband ISP accounts do not allow you to run any server processes (such as a Web server) from your location. Your ISP may periodically check for servers and may suspend your account if it discovers any active services at your location. If you are unsure, refer to your ISP.

### Configure Servers Behind Port Forwarding (Example)

Let's say you want to assign ports 21-25 to one Telnet and SMTP server (**A** in the example), port 80 to another (**B** in the example), a default server IP address of 192.168.1.35 to a third (**C** in the example), and a default server IP address of 192.168.1.36 to a fourth (**D** in the example). You assign the LAN IP addresses and the ISP assigns the WAN IP address. The NAT network appears as a single host on the Internet.

**Figure 185** Multiple Servers Behind NAT Example

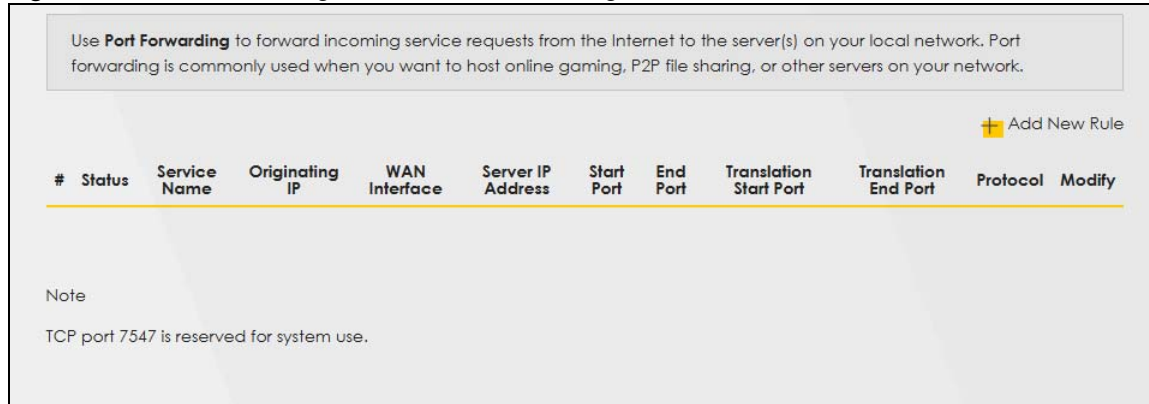


## 12.2.1 Port Forwarding

Click **Network Setting > NAT** to open the **Port Forwarding** screen.

Note: TCP port 7547 is reserved for system use.

**Figure 186** Network Setting > NAT > Port Forwarding



Use **Port Forwarding** to forward incoming service requests from the Internet to the server(s) on your local network. Port forwarding is commonly used when you want to host online gaming, P2P file sharing, or other servers on your network.

[+ Add New Rule](#)

#	Status	Service Name	Originating IP	WAN Interface	Server IP Address	Start Port	End Port	Translation Start Port	Translation End Port	Protocol	Modify
<p>Note</p> <p>TCP port 7547 is reserved for system use.</p>											

The following table describes the fields in this screen.

Table 103 Network Setting > NAT > Port Forwarding

LABEL	DESCRIPTION
Add New Rule	Click this to add a new port forwarding rule.
#	This is the index number of the entry.
Status	This field indicates whether the rule is active or not. A yellow bulb signifies that this rule is active. A gray bulb signifies that this rule is not active.
Service Name	This is the service's name. This shows <b>User Defined</b> if you manually added a service. You can change this by clicking the edit icon.
Originating IP	This is the source's IP address.
WAN Interface	Select the WAN interface for which to configure NAT port forwarding rules.
Server IP Address	This is the server's IP address.
Start Port	This is the first external port number that identifies a service.
End Port	This is the last external port number that identifies a service.
Translation Start Port	This is the first internal port number that identifies a service.
Translation End Port	This is the last internal port number that identifies a service.
Protocol	This field displays the protocol (TCP, UDP, TCP+UDP) used to transport the packets for which you want to apply the rule.
Modify	Click the <b>Edit</b> icon to edit the port forwarding rule.  Click the <b>Delete</b> icon to delete an existing port forwarding rule. Note that subsequent address mapping rules move up by one when you take this action.

## 12.2.2 Add or Edit Port Forwarding

Create or edit a port forwarding rule. Specify either a port or a range of ports, a server IP address, and a protocol to configure a port forwarding rule. Click **Add New Rule** in the **Port Forwarding** screen or the **Edit** icon next to an existing rule to open the following screen.

**Figure 187** Network Setting > NAT > Port Forwarding: Add or Edit

**Add New Rule**

Active ☒

Service Name

WAN Interface Default ▼

Start Port

End Port

Translation Start Port

Translation End Port

Server IP Address

Configure Originating IP ☒ Enable

Originating IP

Protocol TCP ▼

**Note**

1.To configure port forwarding, you need to have the same configurations in the **Start Port**, **End Port**, **Translation Start Port**, and **Translation End Port** fields.

To configure port translation, you need to have different configurations in the **Start Port**, **End Port**, **Translation Start Port**, and **Translation End Port** fields.

Here's an example to configure port translation. Configure **Start Port** to 100, **End Port** to 120, **Translation Start Port** to 200, and **Translation End Port** to 220.

2.TCP port 7547 is reserved for system use.

**Cancel** **OK**

**Note:** To configure port forwarding, you need to have the same configurations in the **Start Port**, **End Port**, **Translation Start Port**, and **Translation End Port** fields.

To configure port translation, you need to have different configurations in the **Start Port**, **End Port**, **Translation Start Port**, and **Translation End Port** fields.

Here is an example to configure port translation. Configure **Start Port** to 100, **End Port** to 120, **Translation Start Port** to 200, and **Translation End Port** to 220.

**Note:** TCP port 7547 is reserved for system use.

The following table describes the labels in this screen.

Table 104 Network Setting > NAT > Port Forwarding: Add or Edit

LABEL	DESCRIPTION
Active	Click to turn the port forwarding rule on or off.
Service Name	Enter a name for the service to forward. You can use up to 256 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
WAN Interface	Select the WAN interface for which to configure NAT port forwarding rules.
Start Port	Configure this for a user-defined entry. Enter the original destination port for the packets.  To forward only one port, enter the port number again in the <b>End Port</b> field.  To forward a series of ports, enter the start port number here and the end port number in the <b>End Port</b> field.
End Port	Configure this for a user-defined entry. Enter the last port of the original destination port range.  To forward only one port, enter the port number in the <b>Start Port</b> field above and then enter it again in this field.  To forward a series of ports, enter the last port number in a series that begins with the port number in the <b>Start Port</b> field above.
Translation Start Port	Configure this for a user-defined entry. This shows the port number to which you want the Zyxel Device to translate the incoming port. For a range of ports, enter the first number of the range to which you want the incoming ports translated.
Translation End Port	Configure this for a user-defined entry. This shows the last port of the translated port range.
Server IP Address	Enter the inside IP address of the virtual server here.
Configure Originating IP	Click the <b>Enable</b> checkbox to enter the source IP in the next field.
Originating IP	Enter the source IP address here.
Protocol	Select the protocol supported by this virtual server. Choices are <b>TCP</b> , <b>UDP</b> , or <b>TCP/UDP</b> .
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

## 12.3 Port Triggering

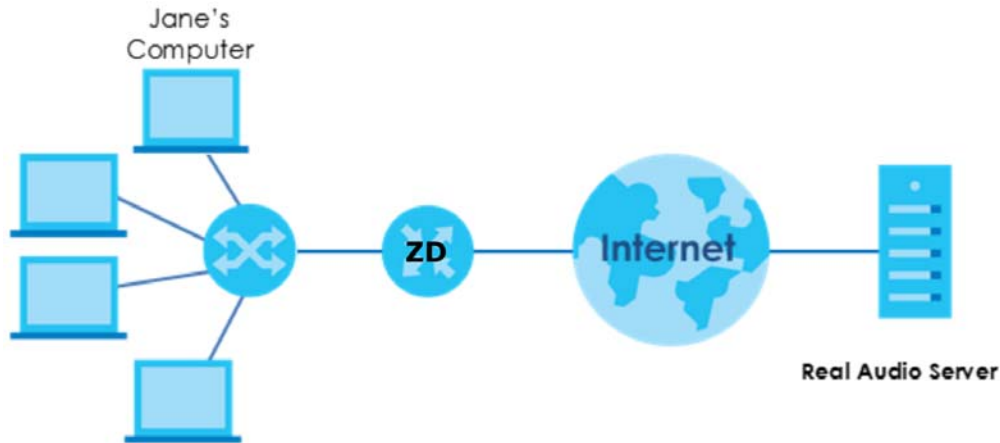
Some services use a dedicated range of ports on the client side and a dedicated range of ports on the server side. With regular port forwarding, you set a forwarding port in NAT to forward a service (coming in from the server on the WAN) to the IP address of a computer on the client side (LAN). The problem is that port forwarding only forwards a service to a single LAN IP address. In order to use the same service on a different LAN computer, you have to manually replace the LAN computer's IP address in the forwarding port with another LAN computer's IP address.

Trigger port forwarding allows computers on the LAN to dynamically take turns using the service.

The Zyxel Device records the IP address of a LAN computer that sends traffic to the WAN to request a service with a specific port number and protocol (a \"trigger\" port). When the Zyxel Device's WAN port receives a response with a specific port number and protocol (\"open\" port), the Zyxel Device forwards the traffic to the LAN IP address of the computer that sent the request. After that computer's connection for that service closes, another computer on the LAN can use the service in the same manner. This way you do not need to configure a new IP address each time you want a different LAN computer to use the application.

For example:

**Figure 188** Trigger Port Forwarding Process: Example



- 1 Jane requests a file from the Real Audio server (port 7070).
- 2 Port 7070 is a "trigger" port and causes the Zyxel Device to record Jane's computer IP address. The Zyxel Device associates Jane's computer IP address with the "open" port range of 6970 – 7170.
- 3 The Real Audio server responds using a port number ranging between 6970 – 7170.
- 4 The Zyxel Device forwards the traffic to Jane's computer IP address.
- 5 Only Jane can connect to the Real Audio server until the connection is closed or times out. The Zyxel Device times out in 3 minutes with UDP (User Datagram Protocol) or 2 hours with TCP/IP (Transfer Control Protocol/Internet Protocol).

Click **Network Setting > NAT > Port Triggering** to open the following screen. Use this screen to view your Zyxel Device's trigger port settings.

Note: TCP port 7547 is reserved for system use.

Note: The sum of trigger ports in all rules must be less than 1000 and every open port range must be less than 1000. When the protocol is TCP/UDP, the ports are counted twice.

**Figure 189** Network Setting > NAT > Port Triggering

Trigger port forwarding allows computers on the LAN to dynamically take turns using the service. The Zyxel Device records the IP address of a LAN computer that sends traffic to the WAN to request a service with a specific port number and protocol (a "trigger" port). When the Zyxel Device's WAN port receives a response with a specific port number and protocol ("open" port), the Zyxel Device forwards the traffic to the LAN IP address of the computer that sent the request. After that computer's connection for that service closes, another computer on the LAN can use the service in the same manner. This way you do not need to configure a new IP address each time you want a different LAN computer to use the application.

+ Add New Rule

#	Status	Service Name	WAN Interface	Trigger Start Port	Trigger End Port	Trigger Proto.	Open Start Port	Open End Port	Open Protocol	Modify
<p>Note</p> <p>TCP port 7547 is reserved for system use.</p>										

The following table describes the labels in this screen.

Table 105 Network Setting > NAT > Port Triggering

LABEL	DESCRIPTION
Add New Rule	Click this to create a new rule.
#	This is the index number of the entry.
Status	This field displays whether the port triggering rule is active or not. A yellow bulb signifies that this rule is active. A gray bulb signifies that this rule is not active.
Service Name	This field displays the name of the service used by this rule.
WAN Interface	This field shows the WAN interface through which the service is forwarded.
Trigger Start Port	The trigger port is a port (or a range of ports) that causes (or triggers) the Zyxel Device to record the IP address of the LAN computer that sent the traffic to a server on the WAN.  This is the first port number that identifies a service.
Trigger End Port	This is the last port number that identifies a service.
Trigger Proto.	This is the trigger transport layer protocol.
Open Start Port	The open port is a port (or a range of ports) that a server on the WAN uses when it sends out a particular service. The Zyxel Device forwards the traffic with this port (or range of ports) to the client computer on the LAN that requested the service.  This is the first port number that identifies a service.
Open End Port	This is the last port number that identifies a service.
Open Protocol	This is the open transport layer protocol.
Modify	Click the <b>Edit</b> icon to edit this rule.  Click the <b>Delete</b> icon to delete an existing rule.

### 12.3.1 Add or Edit Port Triggering Rule

This screen lets you create new port triggering rules. Click **Add New Rule** in the **Port Triggering** screen or click a rule's **Edit** icon to open the following screen. Use this screen to configure a port or range of ports and protocols for sending out requests and for receiving responses.

**Figure 190** Network Setting > NAT > Port Triggering: Add or Edit

**Add New Rule**

Active ☒

Service Name

WAN Interface Default ▼

Trigger Start Port

Trigger End Port

Trigger Protocol TCP ▼

Open Start Port

Open End Port

Open Protocol TCP ▼

Cancel OK

The following table describes the labels in this screen.

**Table 106** Network Setting > NAT > Port Triggering: Add or Edit

LABEL	DESCRIPTION
Active	Click this switch to activate this rule.
Service Name	Enter a name to identify this rule. You can use up to 256 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
WAN Interface	Select a WAN interface for which you want to configure port triggering rules.
Trigger Start Port	The trigger port is a port (or a range of ports) that causes (or triggers) the Zyxel Device to record the IP address of the LAN computer that sent the traffic to a server on the WAN. Enter a port number or the starting port number in a range of port numbers.
Trigger End Port	Enter a port number or the ending port number in a range of port numbers.
Trigger Protocol	Select the transport layer protocol from <b>TCP</b> , <b>UDP</b> , or <b>TCP/UDP</b> .
Open Start Port	The open port is a port (or a range of ports) that a server on the WAN uses when it sends out a particular service. The Zyxel Device forwards the traffic with this port (or range of ports) to the client computer on the LAN that requested the service. Enter a port number or the starting port number in a range of port numbers.
Open End Port	Enter a port number or the ending port number in a range of port numbers.
Open Protocol	Select the transport layer protocol from <b>TCP</b> , <b>UDP</b> , or <b>TCP/UDP</b> .
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

## 12.4 DMZ

Use this screen to specify the IP address of a default server to receive packets from ports not specified in the **Port Triggering** screen. The DMZ (DeMilitarized Zone) is a network between the WAN and the LAN that is accessible to devices on both the WAN and LAN with firewall protection. Devices on the WAN can initiate connections to devices on the DMZ but not to those on the LAN.

You can put public servers, such as email and web servers, on the DMZ to provide services on both the WAN and LAN. To use this feature, you first need to assign a DMZ host. Click **Network Setting > NAT > DMZ** to open the **DMZ** screen.

**Note:** Use an IPv4 address for the DMZ server.

**Note:** Enter the IP address of the default server in the **Default Server Address** field, and click **Apply** to activate the DMZ host. Otherwise, clear the IP address in the **Default Server Address** field, and click **Apply** to deactivate the DMZ host.

**Figure 191** Network Setting > NAT > DMZ

Use this screen to specify the IP address of a default server to receive packets from ports not specified in the **Port Triggering** screen. The DMZ (DeMilitarized Zone) is a network between the WAN and the LAN that is accessible to devices on both the WAN and LAN with firewall protection. Devices on the WAN can initiate connections to devices on the DMZ but not to those on the LAN.

You can put public servers, such as email, web, and FTP servers, on the DMZ to provide services on both the WAN and LAN. To use this feature, you first need to assign a DMZ host.

Default Server Address

**Note**  
Enter the IP address of the default server in the **Default Server Address** field, and click **Apply** to activate the DMZ host. Otherwise, clear the IP address in the **Default Server Address** field, and click **Apply** to deactivate the DMZ host.

**Cancel** **Apply**

The following table describes the fields in this screen.

**Table 107** Network Setting > NAT > DMZ

LABEL	DESCRIPTION
Default Server Address	Enter the IP address of the default server which receives packets from ports that are not specified in the <b>Port Forwarding</b> screen.  <b>Note:</b> If you do not assign a default server, the Zyxel Device discards all packets received for ports not specified in the virtual server configuration.
Apply	Click this to save your changes back to the Zyxel Device.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

## 12.5 ALG

Application Layer Gateway (ALG) allows customized NAT traversal filters to support address and port translation for certain applications such as Session Initiation Protocol (SIP) or file transfer in Instant Messaging (IM) applications. It allows SIP calls to pass through the Zyxel Device. When the Zyxel Device

registers with the SIP register server, the SIP ALG translates the Zyxel Device's private IP address inside the SIP data stream to a public IP address. You do not need to use STUN or an outbound proxy if your Zyxel Device is behind a SIP ALG.

Click **Network Setting** > **NAT** > **ALG** to open the **ALG** screen. Use this screen to enable and disable the NAT Application Layer Gateway (ALG) in the Zyxel Device.

Application Layer Gateway (ALG) allows certain applications such as Session Initiation Protocol (SIP) or file transfer in Instant Messaging (IM) applications to pass through the Zyxel Device.

**Figure 192** Network Setting > NAT > ALG

The following table describes the fields in this screen.

Table 108 Network Setting > NAT > ALG

LABEL	DESCRIPTION
NAT ALG	Enable this to make sure applications such as file transfer in IM applications work correctly with port-forwarding and address-mapping rules.
SIP ALG	Click this switch to enable SIP ALG to make sure SIP (VoIP) works correctly with port-forwarding and address-mapping rules.
RTSP ALG	Click this switch to enable RTSP ALG to have the Zyxel Device detect RTSP traffic and help build RTSP sessions through its NAT. The Real Time Streaming (media control) Protocol (RTSP) is a remote control for multimedia on the Internet.
PPTP ALG	Click this switch to enable the PPTP ALG on the Zyxel Device to detect PPTP traffic and help build PPTP sessions through the Zyxel Device's NAT.
IPSEC ALG	Click this switch to enable IPsec ALG on the Zyxel Device to detect IPsec traffic and help build IPsec sessions through the Zyxel Device's NAT.
Apply	Click <b>Apply</b> to save your changes back to the Zyxel Device.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

## 12.6 Address Mapping

Address mapping can map local IP Addresses to global IP addresses. Ordering your rules is important because the Zyxel Device applies the rules in the order that you specify. When a rule matches the current packet, the Zyxel Device takes the corresponding action and the remaining rules are ignored.


Use this screen to enable or disable the NAT Address Mapping in the Zyxel Device.

## 12.6.1 Address Mapping Screen

Click **Network Setting > NAT > Address Mapping** to open the **Address Mapping** screen.

**Figure 193** Network Setting > NAT > Address Mapping

Address mapping can map local IP Addresses to global IP addresses. Ordering your rules is important because the Zyxel Device applies the rules in the order that you specify. When a rule matches the current packet, the Zyxel Device takes the corresponding action and the remaining rules are ignored.

 Add New Rule

Rule Name	Local Start IP	Local End IP	Global Start IP	Global End IP	Type	WAN Interface	Modify

The following table describes the fields in this screen.

Table 109 Network Setting > NAT > Address Mapping

LABEL	DESCRIPTION
Add New Rule	Click this to create a new rule.
Rule Name	This is the name of the rule.
Local Start IP	This is the starting Inside Local IP Address (ILA).
Local End IP	This is the ending Inside Local IP Address (ILA). If the rule is for all local IP addresses, then this field displays 0.0.0.0 as the Local Start IP address and 255.255.255.255 as the Local End IP address. This field is blank for <b>One-to-One</b> mapping types.
Global Start IP	This is the starting Inside Global IP Address (IGA). Enter 0.0.0.0 here if you have a dynamic IP address from your ISP. You can only do this for the <b>Many-to-One</b> mapping type.
Global End IP	This is the ending Inside Global IP Address (IGA). This field is blank for <b>One-to-One</b> and <b>Many-to-One</b> mapping types.
Type	<p>This is the address mapping type.</p> <p><b>One-to-One:</b> This mode maps one local IP address to one global IP address. Note that port numbers do not change for the One-to-One NAT mapping type.</p> <p><b>Many-to-One:</b> This mode maps multiple local IP addresses to one global IP address. This is equivalent to SUA (i.e., PAT, port address translation), the Device's Single User Account feature that previous routers supported only.</p> <p><b>Many-to-Many:</b> This mode maps multiple local IP addresses to shared global IP addresses.</p>
WAN Interface	This is the WAN interface to which the address mapping rule applies.
Modify	<p>Click the <b>Edit</b> icon to go to the screen where you can edit the address mapping rule.</p> <p>Click the <b>Delete</b> icon to delete an existing address mapping rule. Note that subsequent address mapping rules move up by one when you take this action.</p>

## 12.6.2 Add New Rule Screen

To add or edit an address mapping rule, click **Add New Rule** or the **Modify** icon in the **Address Mapping** screen to display the screen shown next.

**Figure 194** Network Setting > NAT > Address Mapping > Add New Rule

The screenshot shows the 'Add New Rule' configuration screen. It includes the following fields and options:

- Rule Name:** A text input field.
- Type:** A dropdown menu currently set to 'Many-to-Many'.
- Local Start IP:** A text input field for the starting local IP address.
- Local End IP:** A text input field for the ending local IP address.
- Global Start IP:** A text input field for the starting global IP address.
- Global End IP:** A text input field with a range slider for the ending global IP address.
- WAN Interface:** A dropdown menu currently set to 'Default'.
- Buttons:** 'Cancel' and 'OK' buttons at the bottom right.

The following table describes the fields in this screen.

**Table 110** Network Setting > NAT > Address Mapping > Add New Rule

LABEL	DESCRIPTION
Rule Name	Enter a descriptive name for this rule. You can use up to 20 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Type	<p>Choose the IP or port mapping type from one of the following.</p> <p><b>One-to-One:</b> This mode maps one local IP address to one global IP address. Note that port numbers do not change for the One-to-One NAT mapping type.</p> <p><b>Many-to-One:</b> This mode maps multiple local IP addresses to one global IP address. This is equivalent to SUA (for example, PAT, port address translation), the device's Single User Account feature that previous routers supported only.</p> <p><b>Many-to-Many:</b> This mode maps multiple local IP addresses to shared global IP addresses.</p>
Local Start IP	Enter the starting Inside Local IP Address (ILA).
Local End IP	Enter the ending Inside Local IP Address (ILA). If the rule is for all local IP addresses, then this field displays 0.0.0.0 as the Local Start IP address and 255.255.255.255 as the Local End IP address. This field is blank for <b>One-to-One</b> mapping types.
Global Start IP	Enter the starting Inside Global IP Address (IGA). Enter 0.0.0.0 here if you have a dynamic IP address from your ISP. You can only do this for the Many-to-One mapping type.
Global End IP	Enter the ending Inside Global IP Address (IGA). This field is blank for <b>One-to-One</b> and <b>Many-to-One</b> mapping types.
WAN Interface	Select a WAN interface to which the address mapping rule applies.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

## 12.7 Sessions

Use this screen to limit the number of concurrent NAT sessions a client can use, to ensure that no single client uses up too many available NAT sessions. Some applications, such as P2P file sharing, demand a greater number of NAT sessions in order to get a better uploading and downloading rate. Click **Network Setting > NAT > Sessions** to display the following screen.

Use the **Sessions** screen to limit the number of concurrent NAT sessions each client can use. Click **Network Setting > NAT > Sessions** to open the **Sessions** screen.

Note: Enter a number of concurrent NAT sessions in the **MAX NAT Session Per Host** field, and click **Apply** to limit the number of concurrent NAT sessions a client can use. Otherwise, clear the number in the **MAX NAT Session Per Host** field. Click **Apply** and there is no limit for concurrent NAT sessions a client can use.

**Figure 195** Network Setting > NAT > Sessions

Use this screen to limit the number of concurrent NAT sessions a client can use, to ensure that no single client uses up too many available NAT sessions. Some applications, such as P2P file sharing, demand a greater number of NAT sessions in order to get a better uploading and downloading rate.

MAX NAT Session Per Host (0 ~ 20480)

Note

Enter a number of concurrent NAT sessions in the **MAX NAT Session Per Host** field, and click **Apply** to limit the number of concurrent NAT sessions a client can use. Otherwise, clear the number in the **MAX NAT Session Per Host** field. Click **Apply** and there's no limit for concurrent NAT sessions a client can use.

**Cancel** **Apply**

The following table describes the fields in this screen.

Table 111 Network Setting > NAT > Sessions

LABEL	DESCRIPTION
MAX NAT Session Per Host	Use this field to set a common limit to the number of concurrent NAT sessions each client computer can have.  If only a few clients use peer to peer applications, you can raise this number to improve their performance. With heavy peer to peer application use, lower this number to ensure no single client uses too many of the available NAT sessions.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## 12.8 Port Control Protocol (PCP)

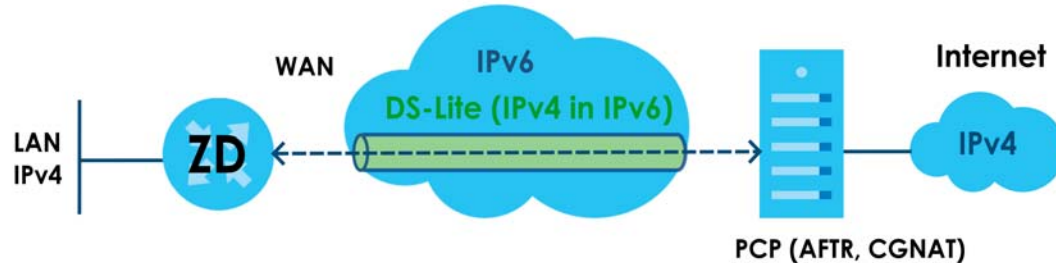
Use this screen to view, add, or delete PCP rules. Port Control Protocol (PCP) allows devices such as web or file sharing servers behind the Zyxel Device to receive incoming traffic.

### Example Applications

- Some remote access applications, such as remote desktop or SSH, require incoming traffic to be routed to the user's device in order to establish a remote connection. Use PCP to dynamically map incoming traffic to the user's device, allowing them to establish remote connections.

The PCP server allows dynamic mapping of external ports to internal IP addresses and ports. PCP allows devices to request and release mappings for specific ports, and to specify the lifetime of those mappings. This allows devices to dynamically open and close ports just as needed, and does not need keepalive packets that can drain battery life of home devices such as smartphones.

In the following figure, the Zyxel Device is the PCP client. DS-Lite tunnels IPv4 packets over an IPv6 network to an AFTR (Address Family Transition Router) and Carrier-Grade NAT (CGNAT) which includes the PCP server, then sends traffic to its external IPv4 network. The Port Control Protocol with DS Lite allows you to create PCP mapping rules with the PCP server.



## Requirement

You must enable DS Lite (Dual-Stack Lite) in **Network Setting > Broadband > Edit WAN Interface** to use PCP.

- If you select **Automatically configured by DHCP**, then the IP address of the PCP server is assigned to the Zyxel Device using DHCP Option 64.

DS-Lite ☒

☒ Automatically configured by DHCP

☐ Manually Configured

- If you select **Manually Configured**, then you must enter the IPv6 address of the PCP server in the **DS-Lite Relay server IP** field.

DS-Lite ☒

☐ Automatically configured by DHCP

☒ Manually Configured

DS-Lite Relay Server IP

## Configuring PCP

Click **Network Setting > NAT > PCP** to display the following screen.

**Figure 196** Network Setting > NAT > PCP

#	External IPv4 Address	Required Internal Port	Required External Port	Assigned Public Port	Protocol	Internal IPv4 Address	PCP Server	Allow PCP Port Proposal [Y/N]	Delete
---	-----------------------	------------------------	------------------------	----------------------	----------	-----------------------	------------	-------------------------------	--------

The following table describes the fields in this screen.

**Table 112** Network Setting > NAT > PCP

LABEL	DESCRIPTION
Add New Rule	Click this to add a new PCP rule.
#	This is the index number of the rule.
External IPv4 Address	This displays the external IP address assigned by the PCP server. PCP maps from this IP address to the LAN device IP address.
Required Internal Port	This displays the internal port number that the PCP server maps to, from the external port.
Required External Port	This displays the proposed external port number that the PCP server maps from, to the internal port.
Assigned Public Port	This displays the allocated external port number assigned by the PCP server for the service on the WAN if Allow PCP Port Proposal is enabled. PCP maps from this port number to the internal port number.
Protocol	This is the protocol ( <b>TCP</b> or <b>UDP</b> ) for port number that identifies a service.
Internal IPv4 Address	This is the LAN device IP address. PCP maps the external IP address to this IP address.
PCP Server	This field displays the status of the PCP mapping request to the PCP server. <ul style="list-style-type: none"> <li>• <b>Succeeded</b> - The PCP server successfully mapped the external IP address and port to the internal IP address and port.</li> <li>• <b>Failed</b> - The PCP server failed to map the external IP address and port to the internal IP address and port. Make sure to select Allow PCP Port Proposal to allow the PCP server to assign an external IP address and port if the configured ones are not available.</li> </ul>
Allow PCP Port Proposal (Y/N)	This displays <b>Y</b> if the PCP server can assign a different external IP address and port to the required ones you configured.
Delete	Select a rule, then click this icon to remove the rule from the Zyxel Device.

## 12.8.1 Add New Rule Screen

To add a new PCP rule, click **Add New Rule**. To edit an existing rule, select the rule, then click the **Modify** icon. The following screen displays.

**Note:** Be careful not to configure conflicting mapping between PCP and NAT port forwarding for incoming traffic.

**Figure 197** Network Setting > NAT > PCP > Add New Rule

The following table describes the fields in this screen.

## 12.9 Technical Reference

This part contains more information regarding NAT.

### 12.9.1 NAT Definitions

Inside or outside denotes where a host is located relative to the Zyxel Device, for example, the computers of your subscribers are the inside hosts, while the web servers on the Internet are the outside hosts.

Global or local denotes the IP address of a host in a packet as the packet traverses a router, for example, the local address refers to the IP address of a host when the packet is in the local network, while the global address refers to the IP address of the host when the same packet is traveling in the WAN side.

Note that inside or outside refers to the location of a host, while global/local refers to the IP address of a host used in a packet. Thus, an inside local address (ILA) is the IP address of an inside host in a packet when the packet is still in the local network, while an inside global address (IGA) is the IP address of the same inside host when the packet is on the WAN side. The following table summarizes this information.

Table 113 NAT Definitions

ITEM	DESCRIPTION
Inside	This refers to the host on the LAN.
Outside	This refers to the host on the WAN.
Local	This refers to the packet address (source or destination) as the packet travels on the LAN.
Global	This refers to the packet address (source or destination) as the packet travels on the WAN.

NAT never changes the IP address (either local or global) of an outside host.

## 12.9.2 What NAT Does

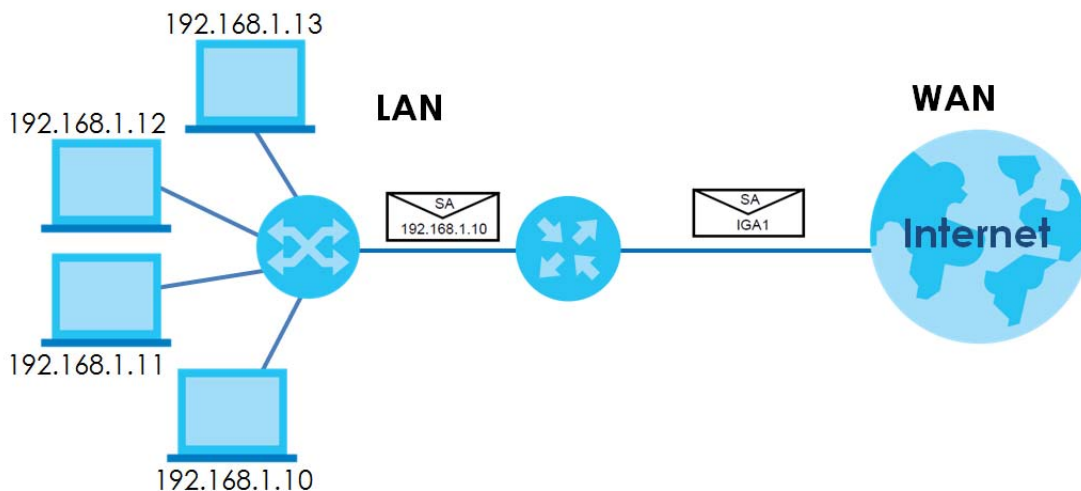
In the simplest form, NAT changes the source IP address in a packet received from a subscriber (the inside local address) to another (the inside global address) before forwarding the packet to the WAN side. When the response comes back, NAT translates the destination address (the inside global address) back to the inside local address before forwarding it to the original inside host. Note that the IP address (either local or global) of an outside host is never changed.

The global IP addresses for the inside hosts can be either static or dynamically assigned by the ISP. In addition, you can designate servers, for example, a web server and a telnet server, on your local network and make them accessible to the outside world. If you do not define any servers (for Many-to-One and Many-to-Many Overload mapping), NAT offers the additional benefit of firewall protection. With no servers defined, your Zyxel Device filters out all incoming inquiries, thus preventing intruders from probing your network. For more information on IP address translation, refer to *RFC 1631, The IP Network Address Translator (NAT)*.

## 12.9.3 How NAT Works

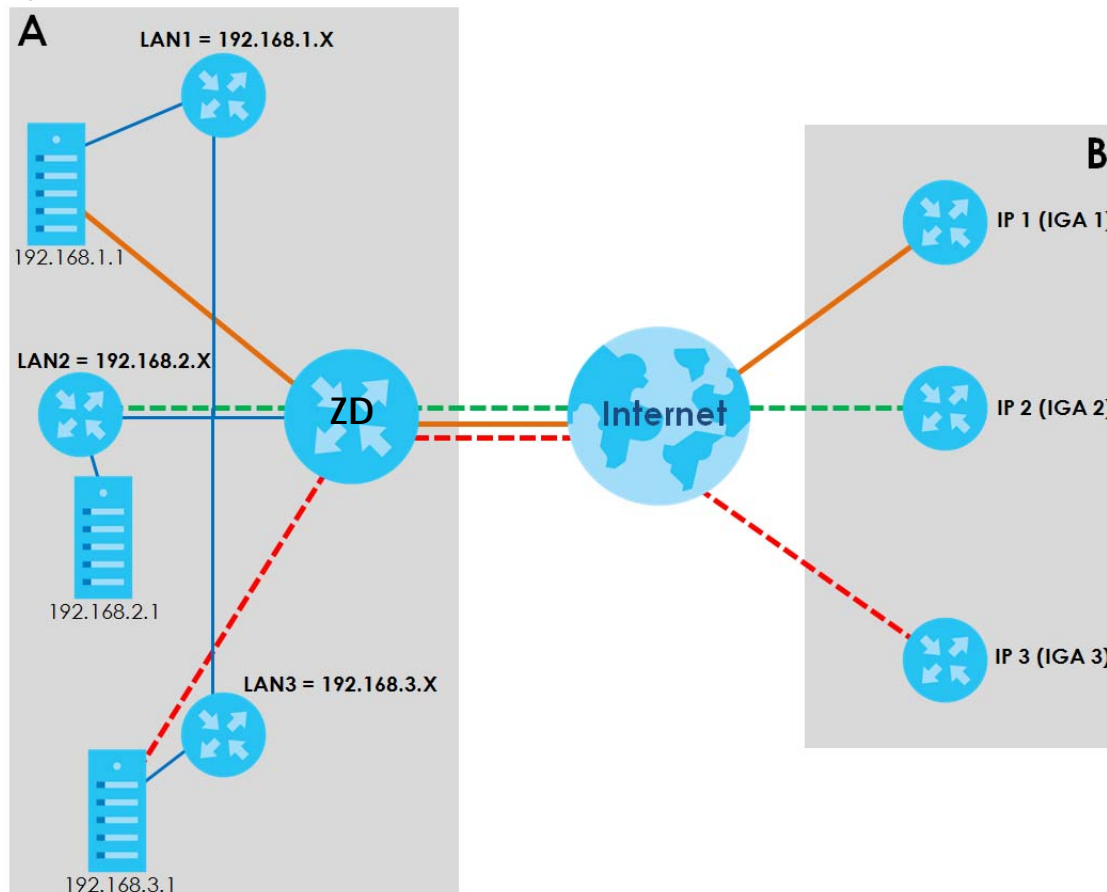
Each packet has two addresses – a source address and a destination address. For outgoing packets, the ILA (Inside Local Address) is the source address on the LAN, and the IGA (Inside Global Address) is the source address on the WAN. For incoming packets, the ILA is the destination address on the LAN, and the IGA is the destination address on the WAN. NAT maps private (local) IP addresses to globally unique ones required for communication with hosts on other networks. It replaces the original IP source address (and TCP or UDP source port numbers for Many-to-One and Many-to-Many Overload NAT mapping) in each packet and then forwards it to the Internet. The Zyxel Device keeps track of the original addresses and port numbers so incoming reply packets can have their original values restored. The following figure illustrates this.

**Figure 198** How NAT Works



## 12.9.4 NAT Application

The following figure illustrates a possible NAT application, where three inside LANs (logical LANs using IP alias) behind the Zyxel Device can communicate with three distinct WAN networks.

**Figure 199** NAT Application With IP Alias

## Port Forwarding: Services and Port Numbers

The most often used port numbers are shown in the following table. Please refer to RFC 1700 for further information about port numbers. Please also refer to the Supporting CD for more examples and details on port forwarding and NAT.

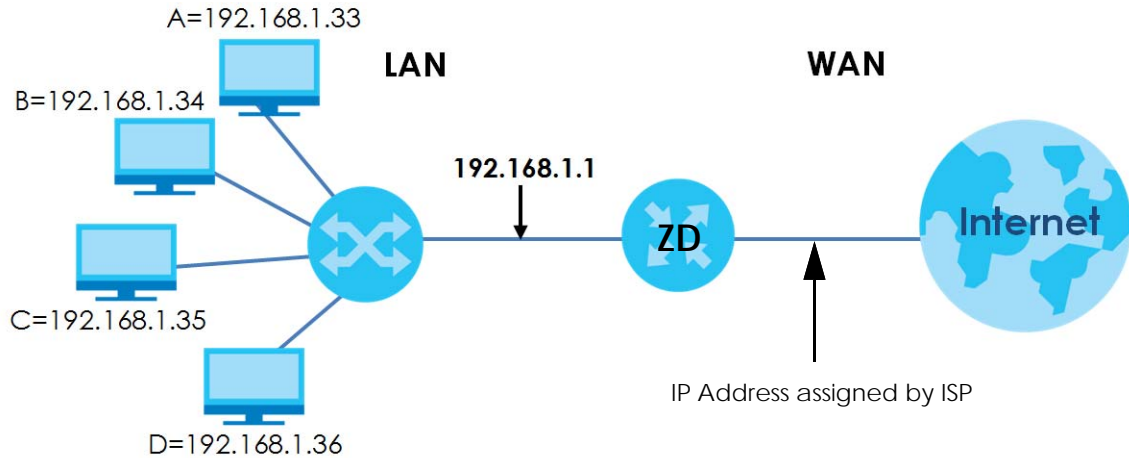
Table 114 Services and Port Numbers

SERVICES	PORT NUMBER
ECHO	7
SMTP (Simple Mail Transfer Protocol)	25
DNS (Domain Name System)	53
Finger	79
HTTP (Hyper Text Transfer protocol or WWW, Web)	80
POP3 (Post Office Protocol)	110
NNTP (Network News Transport Protocol)	119
SNMP (Simple Network Management Protocol)	161
SNMP trap	162
PPTP (Point-to-Point Tunneling Protocol)	1723

## Port Forwarding Example

Let's say you want to assign ports 21 – 25 to one Telnet and SMTP server (**A** in the example), port 80 to another (**B** in the example) and assign a default server IP address of 192.168.1.35 to a third (**C** in the example). You assign the LAN IP addresses and the ISP assigns the WAN IP address. The NAT network appears as a single host on the Internet.

**Figure 200** Multiple Servers Behind NAT Example



# CHAPTER 13

## DNS

### 13.1 DNS Overview

#### DNS

DNS (Domain Name System) is for mapping a domain name to its corresponding IP address and vice versa. The DNS server is extremely important because without it, you must know the IP address of a machine before you can access it.

In addition to the system DNS servers, each WAN interface (service) is set to have its own static or dynamic DNS server list. You can configure a DNS static route to forward DNS queries for certain domain names through a specific WAN interface to its DNS servers. The Zyxel Device uses a system DNS server (in the order you specify in the **Broadband** screen) to resolve domain names that do not match any DNS routing entry. After the Zyxel Device receives a DNS reply from a DNS server, it creates a new entry for the resolved IP address in the routing table.

#### Dynamic DNS

Dynamic DNS allows you to use a dynamic IP address with one or many dynamic DNS services so that anyone can contact you (in NetMeeting, CU-SeeMe, and so on). You can also access your Web site on your own computer using a domain name (for instance myhost.dhs.org, where myhost is a name of your choice) that will never change instead of using an IP address that changes each time you reconnect. Your friends or relatives will always be able to call you even if they do not know your IP address.

You first need to have registered a dynamic DNS account with [www.dyndns.org](http://www.dyndns.org). This is for people with a dynamic IP from their ISP or DHCP server that would still like to have a domain name. The Dynamic DNS service provider will give you a password or key.

#### 13.1.1 What You Can Do in this Chapter

- Use the **DNS Entry** screen to view, configure, or remove DNS routes ([DNS Entry \(DNS\)](#)).
- Use the **Dynamic DNS** screen to enable DDNS and configure the DDNS settings on the Zyxel Device ([Dynamic DNS](#)).

#### 13.1.2 What You Need To Know

##### DYNDNS Wildcard

Enabling the wildcard feature for your host causes \*.yourhost.dyndns.org to be aliased to the same IP address as yourhost.dyndns.org. This feature is useful if you want to be able to use, for example, www.yourhost.dyndns.org and still reach your hostname.

If you have a private WAN IP address, then you cannot use Dynamic DNS.

## 13.2 DNS Entry (DNS)

DNS (Domain Name System) is used for mapping a domain name to its corresponding IP address and vice versa. Use this screen to view and configure manual DNS entries on the Zyxel Device. Click **Network Setting** > **DNS** to open the **DNS Entry** screen.

Note: The host name should consist of the host's local name and the domain name. For example, Mycomputer.home is a host name where Mycomputer is the host's local name, and .home is the domain name.

**Figure 201** Network Setting > DNS > DNS Entry

**DNS**

**DNS Entry** | Dynamic DNS

DNS (Domain Name System) is used for mapping a domain name to its corresponding IP address and vice versa. Use this screen to view and configure DNS routes on the Zyxel Device.

+ Add New DNS Entry

#	HostName	IP Address	Modify
---	----------	------------	--------

**Note**  
The hostnames requires a combination of the host's local name with its domain name, for example, Mycomputer.home consists of a local hostname (Mycomputer) and the domain name (home).

The following table describes the fields in this screen.

Table 115 Network Setting > DNS > DNS Entry

LABEL	DESCRIPTION
Add New DNS Entry	Click this to create a new DNS entry.
#	This is the index number of the entry.
HostName	This indicates the host name or domain name.
IP Address	This indicates the IP address assigned to this computer.
Modify	Click the <b>Edit</b> icon to edit the rule. Click the <b>Delete</b> icon to delete an existing rule.

### 13.2.1 Add or Edit DNS Entry

You can manually add or edit the Zyxel Device's DNS name and IP address entry. Click **Add New DNS Entry** in the **DNS Entry** screen or the **Edit** icon next to the entry you want to edit. The screen shown next appears.

**Figure 202** Network Setting > DNS > DNS Entry: Add

The following table describes the labels in this screen.

**Table 116** Network Setting > DNS > DNS Entry: Add or Edit

LABEL	DESCRIPTION
Host Name	Enter the host name of the DNS entry. You can use up to 256 alphanumeric (0-9, a-z, A-Z) characters with hyphens [ - ] and periods [ . ].  You can use the wildcard character, an "*" (asterisk) as the left most part of a domain name, such as *.example.com.
IPv4 Address	Enter the IPv4 address of the DNS entry.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

## 13.3 Dynamic DNS

Dynamic DNS can update your current dynamic IP address mapping to a hostname. Configure a DDNS service provider on your Zyxel Device. Click **Network Setting > DNS > Dynamic DNS**. The screen appears as shown.

**Figure 203** Network Setting > DNS > Dynamic DNS

Dynamic DNS can update your current dynamic IP address mapping to a hostname. Use this screen to configure a DDNS service provider on your Zyxel Device.


### Dynamic DNS Setup

Dynamic DNS ☒ Enable ☐ Disable (Settings are invalid when disable)

Service Provider

Host Name

Username

Password  

☒ Use IPv6

### Dynamic DNS Status

User Authentication Result

Last Updated Time

Current Dynamic IP

Current Dynamic IPv6

**Cancel** **Apply**

The following table describes the fields in this screen.

**Table 117** Network Setting > DNS > Dynamic DNS

LABEL	DESCRIPTION
Dynamic DNS Setup	
Dynamic DNS	Select <b>Enable</b> to use dynamic DNS.
Service Provider	Select your Dynamic DNS service provider from the drop-down list box.
Host Name	Enter the domain name assigned to your Zyxel Device by your Dynamic DNS provider. You can use up to 256 alphanumeric (0-9, a-z, A-Z) characters with hyphens [ - ] and periods [ . ].  You can specify up to two host names in the field separated by a comma (",").
Username	Enter your user name.
Password	Enter the password assigned to you.
Use IPv6	Make sure IPv6 is enabled in <b>Network Setting &gt; Broadband</b> . Select this checkbox if your Dynamic DNS service provider supports IPv6 and has currently associated your account's IPv6 address with the hostname.
Enable Wildcard Option	Select the checkbox to enable DynDNS Wildcard.
Enable Off Line Option (Only applies to custom DNS)	Check with your Dynamic DNS service provider to have traffic redirected to a URL (that you can specify) while you are off line.
Dynamic DNS Status	
User Authentication Result	This shows <b>Success</b> if the account is correctly set up with the Dynamic DNS provider account.

Table 117 Network Setting &gt; DNS &gt; Dynamic DNS (continued)

LABEL	DESCRIPTION
Last Updated Time	This shows the last time the IP address the Dynamic DNS provider has associated with the hostname was updated.
Current Dynamic IP	This shows the IPv4 address your Dynamic DNS provider has currently associated with the hostname.
Current Dynamic IPv6	This shows the IPv6 address your Dynamic DNS service provider has currently associated with the hostname.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
Apply	Click <b>Apply</b> to save your changes.

# CHAPTER 14

## IGMP/MLD

### 14.1 IGMP/MLD Overview

Multicast delivers IP packets to a group of hosts on the network defined by multicast groups. Membership to these multicast groups are established using IGMP/MLD.

Use the **IGMP/MLD** screen to configure IGMP/MLD group settings.

#### 14.1.1 What You Need To Know

##### Multicast and IGMP

See [Multicast](#) for more information.

##### Multicast Listener Discovery (MLD)

The Multicast Listener Discovery (MLD) protocol (defined in RFC 2710) is derived from IPv4's Internet Group Management Protocol version 2 (IGMPv2). MLD uses ICMPv6 message types, rather than IGMP message types. MLDv1 is equivalent to IGMPv2 and MLDv2 is equivalent to IGMPv3.

- MLD allows an IPv6 switch or router to discover the presence of MLD hosts who wish to receive multicast packets and the IP addresses of multicast groups the hosts want to join on its network.
- MLD snooping and MLD proxy are analogous to IGMP snooping and IGMP proxy in IPv4.
- MLD filtering controls which multicast groups a port can join.
- An MLD Report message is equivalent to an IGMP Report message, and an MLD Done message is equivalent to an IGMP Leave message.

##### IGMP Fast Leave

When a host leaves a multicast group (224.1.1.1), it sends an IGMP leave message to inform all routers (224.0.0.2) in the multicast group. When a router receives the leave message, it sends a specific query message to all multicast group (224.1.1.1) members to check if any other hosts are still in the group. Then the router deletes the host's information.

With the IGMP fast leave feature enabled, the router removes the host's information from the group member list once it receives a leave message from a host and the fast leave timer expires.

## 14.2 The IGMP/MLD Screen

Use this screen to configure multicast groups that the Zyxel Device manages through IGMP/MLD settings. To open this screen, click **Network Setting > IGMP/MLD**.

Note: Some models only support IGMP/MLD **Default Version** configuration.

Note: For DX3300/3301-T0, IGMP/MLD are enabled by default and are not configurable. The default IGMP version is 3. The default MLD version is 2.

**Figure 204** Network Setting > IGMP/MLD

### IGMP/MLD

Enter IGMP/MLD protocol configuration fields if you want modify default values shown below. Please note that if you modify IGMP query interval, MLD query interval will also be changed, and vice versa.

#### IGMP Configuration

Default Version	<input type="text" value="3"/>
Query Interval	<input type="text" value="125"/>
Query Response Interval	<input type="text" value="10"/>
Last Member Query Interval	<input type="text" value="10"/>
Robustness Value	<input type="text" value="2"/>
Maximum Multicast Groups	<input type="text" value="25"/>
Maximum Multicast Data Sources(for IGMPv3)	<input type="text" value="10"/>
Maximum Multicast Groups Members	<input type="text" value="25"/>
Fast Leave Enable	<input checked="" type="checkbox"/>
LAN to LAN (Intra LAN) Multicast Enable	<input checked="" type="checkbox"/>
Membership Join Immediate (IPTV)	<input checked="" type="checkbox"/>

#### MLD Configuration

Default Version	<input type="text" value="2"/>
Query Interval	<input type="text" value="125"/>
Query Response Interval	<input type="text" value="10"/>
Last Member Query Interval	<input type="text" value="10"/>
Robustness Value	<input type="text" value="2"/>
Maximum Multicast Groups	<input type="text" value="10"/>
Maximum Multicast Data Sources(for IGMPv3)	<input type="text" value="10"/>
Maximum Multicast Groups Members	<input type="text" value="10"/>
Fast Leave Enable	<input checked="" type="checkbox"/>
LAN to LAN (Intra LAN) Multicast Enable	<input checked="" type="checkbox"/>

The following table describes the labels in this screen.

Table 118 Network Setting > IGMP/MLD

LABEL	DESCRIPTION
IGMP/MLD Configuration	
Default Version	Enter the version of IGMP (1~3) and MLD (1~2) that you want the Zyxel Device to use on the WAN.
Query Interval	Enter the number of seconds the Zyxel Device sends a query message to hosts to get the group membership information.
Query Response Interval	Enter the maximum number of seconds the Zyxel Device can wait for receiving a General Query message. Multicast routers use general queries to learn which multicast groups have members.
Last Member Query Interval	Enter the maximum number of seconds the Zyxel Device can wait for receiving a response to a Group-Specific Query message. Multicast routers use group-specific queries to learn whether any member remains in a specific multicast group.
Robustness Value	Enter the number of times (1~7) the Zyxel Device can resend a packet if packet loss occurs due to network congestion.
Maximum Multicast Groups	Enter a number to limit the number of multicast groups an interface on the Zyxel Device is allowed to join. Once a multicast member is registered in the specified number of multicast groups, any new IGMP or MLD join report frames are dropped by the interface.
Maximum Multicast Data Sources(for IGMPv3)	Enter a number to limit the number of multicast data sources (1-24) a multicast group is allowed to have.  Note: The setting only works for IGMPv3 and MLDv2.
Maximum Multicast Group Members	Enter a number to limit the number of multicast members a multicast group can have.
Fast Leave Enable	Select this option to set the Zyxel Device to remove a port from the multicast tree immediately (without sending an IGMP or MLD membership query message) once it receives an IGMP or MLD leave message. This is helpful if a user wants to quickly change a TV channel (multicast group change) especially for IPTV applications.
LAN to LAN (Intra LAN) Multicast Enable	Select this to enable LAN to LAN IGMP snooping capability.
Membership Join Immediate (IPTV)	Select this to have the Zyxel Device add a host to a multicast group immediately once the Zyxel Device receives an IGMP or MLD join message.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
Apply	Click <b>Apply</b> to save your changes back to the Zyxel Device.

# CHAPTER 15

## VLAN Group

### 15.1 VLAN Group Overview

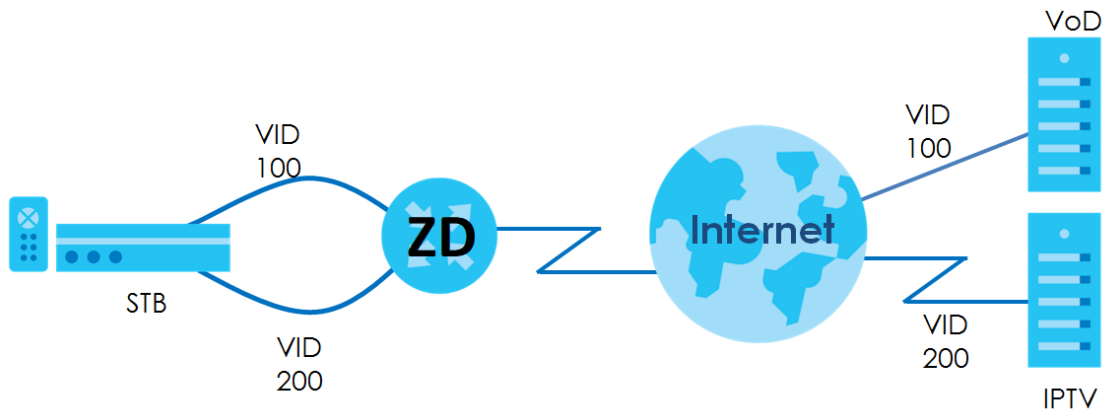
A VLAN (Virtual Local Area Network) allows a physical network to be partitioned into multiple logical networks. Devices on a logical network belong to one group. A device can belong to more than one group. With VLAN, a device cannot directly talk to or hear from devices that are not in the same groups; the traffic must first go through a router.

Ports in the same VLAN group share the same frame broadcast domain thus increase network performance through reduced broadcast traffic. Shared resources such as a server can be used by all ports in the same VLAN as the server. Ports can belong to other VLAN groups too. VLAN groups can be modified at any time by adding, moving or changing ports without any re-cabling.

A tagged VLAN uses an explicit tag (VLAN ID) in the MAC header to identify the VLAN membership of a frame across bridges. The VLAN ID associates a frame with a specific VLAN and provides the information that switches the need to process the frame across the network.

In the following example, VLAN IDs (VIDs) 100 and 200 are added to identify Video-on-Demand and IPTV traffic respectively coming from the VoD and IPTV multicast servers. The Zyxel Device can also tag outgoing requests to the servers with these VLAN IDs.

**Figure 205** VLAN Group Example










#### 15.1.1 What You Can Do in this Chapter

Use these screens to manage VLAN groups on the Zyxel Device.

## 15.2 VLAN Group Settings

This screen shows the VLAN groups created on the Zyxel Device. Click **Network Setting > VLAN Group** to open the following screen.

**Figure 206** Network Setting > VLAN Group

Vlan Group				
After creating a VLAN Group, we can configure the subnet and DHCP settings at the LAN Setup page.				
 Add New VLAN Group				
#	Group Name	VLAN ID	Interface	Modify
1	VlanGroup1	2	LAN1U	 
2	VlanGroup2	4	LAN1U	 
3	VlanGroup3	30	LAN1U	 

The following table describes the fields in this screen.

Table 119 Network Setting > VLAN Group

LABEL	DESCRIPTION
Add New VLAN Group	Click this button to create a new VLAN group.
#	This is the index number of the VLAN group.
Group Name	This shows the descriptive name of the VLAN group.
VLAN ID	This shows the unique ID number that identifies the VLAN group.
Interface	This shows the LAN ports included in the VLAN group and if traffic leaving the port will be tagged with the VLAN ID.
Modify	Click the <b>Edit</b> icon to change an existing VLAN group setting or click the <b>Delete</b> icon to remove the VLAN group.

### 15.2.1 Add or Edit a VLAN Group

Click the **Add New VLAN Group** button in the **VLAN Group** screen to open the following screen. Use this screen to create a new VLAN group.

**Figure 207** Network Setting > VLAN Group > Add New VLAN Group/Edit

**Add New VLAN Group**

VLAN Group Name

VLAN ID

LAN1 ☐ Include ☐ TX Tagging

LAN2 ☐ Include ☐ TX Tagging

LAN3 ☐ Include ☐ TX Tagging

LAN4 ☐ Include ☐ TX Tagging

10G LAN ☐ Include ☐ TX Tagging

Cancel OK

The following table describes the fields in this screen.

**Table 120** Network Setting > VLAN Group > Add New VLAN Group/Edit

LABEL	DESCRIPTION
VLAN ID	Enter a unique ID number, from 1 to 4,094, to identify this VLAN group. Outgoing traffic is tagged with this ID if <b>TX Tagging</b> is selected below.
LAN	Select <b>Include</b> to add the associated LAN interface to this VLAN group.  Note: Select <b>TX Tagging</b> to tag outgoing traffic from the associated LAN port with the <b>VLAN ID</b> number entered above.
10G LAN	Select <b>Include</b> to add the associated LAN interface to this VLAN group.  Note: Select <b>TX Tagging</b> to tag outgoing traffic from the associated LAN port with the <b>VLAN ID</b> number entered above.

# CHAPTER 16

## Interface Grouping

### 16.1 Interface Grouping Overview

By default, all LAN and WAN interfaces on the Zyxel Device are in the default group. Client devices in the default group can communicate with all devices in the default and other groups. Create interface groups to have the Zyxel Device assign IP addresses in different domains. Each group acts as an independent network on the Zyxel Device. Client devices in the same group can communicate with each other directly. Interfaces that do not belong to any user-defined group belong to the default group.

#### 16.1.1 What You Can Do in this Chapter

The **Interface Grouping** screen lets you create multiple networks on the Zyxel Device ([Interface Grouping](#)).

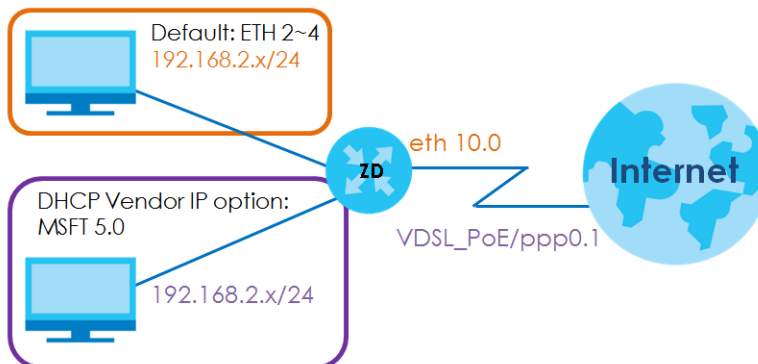
### 16.2 Interface Grouping

You can manually add a LAN interface to a new group. Alternatively, you can have the Zyxel Device automatically add the incoming traffic and the LAN interface on which traffic is received to an interface group when its DHCP Vendor ID option information matches one listed for the interface group.

Use the **LAN Setup** screen to configure the private IP addresses the DHCP server on the Zyxel Device assigns to the clients in the default and/or user-defined groups. If you set the Zyxel Device to assign IP addresses based on the client's DHCP Vendor ID option information, you must enable DHCP server and configure LAN TCP/IP settings for both the default and user-defined groups. See [Home Networking](#) for more information.

In the following example, the client that sends packets with the DHCP Vendor ID option set to MSFT 5.0 (meaning it is a Windows 2000 DHCP client) is assigned the IP address 192.168.2.2 and uses the WAN VDSL\_PoE/ppp0.1 interface.

**Figure 208** Interface Grouping Application



You can use this screen to create new user-defined interface groups or modify existing ones. Interfaces that do not belong to any user-defined group always belong to the default group.

Click **Network Setting > Interface Grouping** to open the following screen.

**Figure 209** Network Setting > Interface Grouping

**Interface Grouping**

By default, all LAN and WAN interfaces on the Zyxel Device are in the same group and can communicate with each other. Create interface groups to have the Zyxel Device assign IP addresses in different domains to different groups. Each group acts as an independent network on the Zyxel Device. Devices in different groups cannot communicate with each other directly.

You can use this screen to create new user-defined interface groups or modify existing ones. Interfaces that do not belong to any user-defined group always belong to the default group.

[+ Add New Interface Group](#)

Group Name	WAN Interface	LAN Interface	Criteria	Modify
Default	Any WAN	LAN1,LAN2,LAN3,Zyxe L_2581(*2.4G),Zyxe_2 581_guest1(*2.4G),Zy xel_2581_guest2(*2.4 G),ZyxeL_2581_guest3 (*2.4G),ZyxeL_2581(*5 G),ZyxeL_2581_guest1 (*5G),ZyxeL_2581_gue st2_5G(*5G),ZyxeL_25 81_guest3_5G(*5G)		

The following table describes the fields in this screen.

Table 121 Network Setting > Interface Grouping

LABEL	DESCRIPTION
Add New Interface Group	Click this button to create a new interface group.
Group Name	This shows the descriptive name of the group.
WAN Interface	This shows the WAN interfaces in the group.
LAN Interfaces	This shows the LAN interfaces in the group.
Criteria	This shows the filtering criteria for the group.
Modify	Click the <b>Edit</b> icon to modify an existing Interface group setting or click the <b>Delete</b> icon to remove the Interface group.

## 16.2.1 Interface Group Configuration

Click the **Add New Interface Group** button in the **Interface Grouping** screen to open the following screen. Use this screen to create a new interface group. If you want to automatically add LAN clients to a new group, use filtering criteria.

**Note:** An interface can belong to only one group at a time.

Note: After configuring a vendor ID, reboot the client device attached to the Zyxel Device to obtain an appropriate IP address.

**Figure 210** Network Setting > Interface Grouping > Add New Interface Group (for DSL routers)

<

## Add New Interface Group

Use this screen to create a new interface group. If you want to automatically add LAN clients to a new group, use filtering criteria.

Group Name

WAN Interfaces used in the grouping

PTM type- None

ATM type- None

ETH type- None

WWAN type- None

**# Available LAN Interfaces**

☐ LAN1

☐ LAN2

☐ LAN3

☐ LAN4

☐ Zyxel\_0002(\*2.4G)

>

<

**# Selected LAN Interfaces**

**Automotically Add Clients With the following DHCP Vendor IDs**

#	Filter Criteria	WildCard Support	Modify
1	Option 60: 55	Y	<input type="text" value="Edit"/> <input type="text" value="Delete"/>

+ Add

**Note**

(1) After configuring a vendor ID, reboot the client device attached to the Zyxel Device to obtain an appropriate IP address.

(2) You can have up to 15 filter criteria.

Cancel
OK

**Figure 211** Network Setting > Interface Grouping > Add New Interface Group (for Ethernet routers)

<

Add New Interface Group

Use this screen to create a new interface group. If you want to automatically add LAN clients to a new group, use filtering criteria.

Group Name

WAN Interfaces used in the grouping

ETH type-

None

WWAN type-

None

# Available LAN Interfaces

☐ LAN1

☐ LAN2

☐ LAN3

☐ LAN4

☐ Zyxel\_0002(\*2.4G)

>

<

# Selected LAN Interfaces

Automatically Add Clients With the following DHCP Vendor IDs

#	Filter Criteria	WildCard Support	Modify

+ Add

Note

(1) After configuring a vendor ID, reboot the client device attached to the Zyxel Device to obtain an appropriate IP address.  
(2) You can have up to 15 filter criteria.

Cancel

OK

**Figure 212** Network Setting > Interface Grouping > Add New Interface Group (for PON routers)

The following table describes the fields in this screen.

**Table 122** Network Setting > Interface Grouping > Add New Interface Group/Edit

LABEL	DESCRIPTION
Group Name	Enter a descriptive name for this interface group. You can use up to 32 printable characters except [ " ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
WAN Interfaces used in the grouping	Select the WAN interface this group uses. The group can have up to one PTM interface, up to one ATM interface, up to one ETH interface, and up to one WWAN interface. Select <b>None</b> to not add a WAN interface to this group.
Selected LAN Interfaces	Select one or more interfaces (Ethernet LAN, wireless LAN) in the <b>Available LAN Interfaces</b> list and use the right arrow to move them to the <b>Selected LAN Interfaces</b> list to add the interfaces to this group.
Available LAN Interfaces	To remove a LAN or wireless LAN interface from the <b>Selected LAN Interfaces</b> , use the left arrow.
Automatically Add Clients With the following DHCP Vendor IDs	Click <b>Add</b> to identify LAN hosts to add to the interface group by criteria such as the type of the hardware or firmware. See <a href="#">Interface Grouping Criteria</a> for more information.
#	This shows the index number of the rule.

Table 122 Network Setting &gt; Interface Grouping &gt; Add New Interface Group/Edit (continued) (continued)

LABEL	DESCRIPTION
Filter Criteria	This shows the filtering criteria. The LAN interface on which the matched traffic is received will belong to this group automatically.
Wildcard Support	This shows if wildcard on DHCP option 60 is enabled.
Modify	Click the <b>Edit</b> icon to change the group setting. Click the <b>Delete</b> icon to delete this group from the Zyxel Device.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click OK to save your changes.

## 16.2.2 Interface Grouping Criteria

Click the **Add** button in the **Interface Grouping Configuration** screen to open the following screen. Use this screen to automatically add clients to an interface group based on specified criteria. You can choose to define a group based on a MAC address, a vendor ID (DHCP option 60), an Identity Association Identifier (DHCP option 61), vendor specific information (DHCP option 125), or a VLAN group.

Figure 213 Network Setting &gt; Interface Grouping &gt; Interface Group Configuration: Add

**Add new criteria**

**Criteria**

☐ Source MAC address  
☐ DHCP option 60  
☐ DHCP option 61  
☒ DHCP option 125  
☐ VLAN Group

Enterprise Number   
 Manufacturer OUI   
 Serial Number   
 Product Class

Cancel **OK**

The following table describes the fields in this screen.

Table 123 Network Setting > Interface Grouping > Interface Group Configuration: Add

LABEL	DESCRIPTION
Source MAC Address	Enter the source MAC address of the packet.
APAS MAC Filter	Select this option and enter the MAC address of the matched LAN host.
DHCP Option 60	Select this option and enter the Vendor Class Identifier (VCID) of the matched traffic, such as the type of the hardware or firmware.
Enable wildcard	Select this option to be able to use wildcards in the Vendor Class Identifier configured for DHCP option 60.
DHCP Option 61	Select this and enter the device identity of the matched traffic.
	Enter the Identity Association Identifier (IAID) of the device, for example, the WAN connection index number.
DHCP Option 125	Select this and enter vendor specific information of the matched traffic.
Enterprise Number	Enter the vendor's 32-bit enterprise number registered with the IANA (Internet Assigned Numbers Authority).
Manufacturer OUI	Specify the vendor's OUI (Organization Unique Identifier). It is usually the first 3 bytes of the MAC address.
Serial Number	Enter the serial number of the device.
Product Class	Enter the product class of the device.
VLAN Group	Select this and the VLAN group of the matched traffic from the drop-down list box. A VLAN group can be configured in <b>Network Setting &gt; VLAN Group</b> .
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

# CHAPTER 17

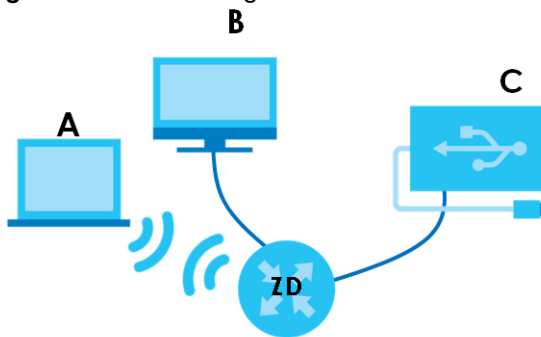
## USB Service

### 17.1 USB Service Overview

You can share files on a USB memory stick or hard drive connected to your Zyxel Device with users on your network.

The following figure is an overview of the Zyxel Device's file server feature. Computers **A** and **B** can access files on a USB device (**C**) which is connected to the Zyxel Device.

**Figure 214** File Sharing Overview



The Zyxel Device will not be able to join a workgroup if your local area network has restrictions set up that do not allow devices to join a workgroup. In this case, contact your network administrator.

#### 17.1.1 What You Can Do in this Chapter

- Use the **File Sharing** screen to enable file-sharing server ([USB Service](#)).
- Use the **Media Server** screen to enable or disable the sharing of media files ([Media Server](#)).

#### 17.1.2 What You Need To Know

The following terms and concepts may help as you read this chapter.

Note: To see how to use the USB port to do the cellular backup, please refer to [Cellular Backup](#).

#### 17.1.3 File Sharing

##### Workgroup Name

This is the name given to a set of computers that are connected on a network and share resources such as a printer or files. Windows automatically assigns the workgroup name when you set up a network.

## Shares

When settings are set to default, each USB device connected to the Zyxel Device is given a folder, called a "share". If a USB hard drive connected to the Zyxel Device has more than one partition, then each partition will be allocated a share. You can also configure a "share" to be a sub-folder or file on the USB device.

## File Systems

A file system is a way of storing and organizing files on your hard drive and storage device. Often different operating systems such as Windows or Linux have different file systems. The file sharing feature on your Zyxel Device supports File Allocation Table (FAT) and FAT32.

## Common Internet File System

The Zyxel Device uses Common Internet File System (CIFS) protocol for its file sharing functions. CIFS compatible computers can access the USB file storage devices connected to the Zyxel Device. CIFS protocol is supported on Microsoft Windows, Linux Samba and other operating systems (refer to your systems specifications for CIFS compatibility).

### 17.1.4 Before You Begin

- 1 Make sure the Zyxel Device is connected to your network and turned on.
- 2 Connect the USB device to one of the Zyxel Device's USB port. If you are connecting a USB hard drive that comes with an external power supply, make sure it is connected to an appropriate power source.
- 3 The Zyxel Device detects the USB device and makes its contents available for browsing.

Note: If your USB device cannot be detected by the Zyxel Device, see the troubleshooting for suggestions.

## 17.2 USB Service

Use this screen to set up file sharing through the Zyxel Device. The Zyxel Device's LAN users can access the shared folder (or share) from the USB device inserted in the Zyxel Device. To access this screen, click **Network Setting > USB Service**.

**Figure 215** Network Setting > USB Service

## USB Service

The modem can share Files from your USB flash drive or disk when you attach it to the USB port. You may Start from deciding which folders in the USB disks to share and which users can access the shared folders.

**Information**

Volume	Capacity	Used Space
usb2_sda1	30111 MB	2705 MB

**Server Configuration**

File Sharing Services ☒

**Share Directory List**

+ Add New Share

Active	Status	Share Name	Share Path	Share Description	Modify

**Account Management**

+ Add New User

Status	User Name
	admin

Cancel
Apply





Note: The Share Directory List is only visible when you connect a USB device.

Each field is described in the following table.

**Table 124** Network Setting > USB Service

LABEL	DESCRIPTION
Information	
Volume	This is the volume name the Zyxel Device gives to an inserted USB device.
Capacity	This is the total available memory size (in megabytes) on the USB device.
Used Space	This is the memory size (in megabytes) already used on the USB device.
Server Configuration	
File Sharing Services	Click this switch to enable file sharing through the Zyxel Device.
Share Directory List	
This only appears when you have inserted a USB device.	
Add New Share	Click this to set up a new share on the Zyxel Device.
Active	Select this to allow the share to be accessed.

Table 124 Network Setting &gt; USB Service (continued)

LABEL	DESCRIPTION
Status	<p>This field displays the status of the share.</p> <p>: The share is not activated.</p> <p>: The share is activated.</p>
Share Name	This field displays the name of the file you shared.
Share Path	This field displays the location in the USB of the file you shared.
Share Description	This field displays a description of the file you shared.
Modify	<p>Click the <b>Edit</b> icon to change the settings of an existing share.</p> <p>Click the <b>Delete</b> icon to delete this share in the list.</p>
Account Management	
Add New User	Click this button to create a user account to access the secured shares. This button redirects you to <b>Maintenance &gt; User Account</b> .
Status	<p>This field displays the status of the user.</p> <p>: The user account is not activated for the share.</p> <p>: The user account is activated for the share.</p>
User Name	This is the name of a user who is allowed to access the secured shares on the USB device.
Cancel	Click this to restore your previously saved settings.
Apply	Click this to save your changes to the Zyxel Device.

## 17.2.1 Add New Share

Use this screen to set up a new share or edit an existing share on the Zyxel Device. Click **Add New Share** in the **File Sharing** screen or click the **Edit** or **Modify** icon next to an existing share.

Please note that you need to set up shared folders on the USB device before enabling file sharing in the Zyxel Device. Spaces and the following special characters, [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [ | ], [ & ], [ ; ], are not allowed for the USB share name.

**Figure 216** Network Setting > USB Service > Add New Share

The following table describes the labels in this menu.

**Table 125** Network Setting > USB Service > Add New Share

LABEL	DESCRIPTION
Volume	Select the volume in the USB storage device that you want to add as a share in the Zyxel Device. This field is read-only when you are editing the share.
Share Path	Manually enter the file path for the share, or click the <b>Browse</b> button and select the folder that you want to add as a share. This field is read-only when you are editing the share.
Description	You can either enter a short description of the share, or leave this field blank. You can use up to 128 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Access Level	Select <b>Public</b> if you want the share to be accessed by users connecting to the Zyxel Device. Otherwise, select <b>Security</b> .
Allowed	If <b>Security</b> is selected in the <b>Access Level</b> field, select this checkbox to allow/prohibit access to the share.
User Name	This field specifies the user for which the <b>Allowed</b> setting applies. Users can be added or modified in <b>Maintenance &gt; User Account</b> .
Cancel	Click <b>Cancel</b> to return to the previous screen.
OK	Click <b>OK</b> to save your changes.

## 17.2.2 Add New User Screen

Once you click the **Add New User** button, you will be directed to the **User Account** screen. To create a user account that can access the secured shares on the USB device, click the **Add New Account** button in the **Network Setting > USB Service > User Account** screen.

Please see [User Account](#), for detailed information about **User Account** screen.

## 17.3 Media Server

The media server feature lets anyone on your network play video, music, and photos from the USB storage device connected to your Zyxel Device without having to copy them to another computer. The Zyxel Device can function as a DLNA-compliant media server, where the Zyxel Device streams files to DLNA-compliant media clients like Windows Media Player. The Digital Living Network Alliance (DLNA) is a group of personal computer and electronics companies that works to make products compatible in a home network.

The Zyxel Device media server enables you to:

- Publish all shares for everyone to play media files in the USB storage device connected to the Zyxel Device.
- Use hardware-based media clients like the DMA-2500 to play the files.

**Note:** Anyone on your network can play the media files in the published shares. No user name and password or other form of security is used. The media server is enabled by default with the video, photo, and music shares published.

To change your Zyxel Device's media server settings, click **Network Setting > USB Service > Media Server**. The screen appears as shown.

**Figure 217** Network Setting > USB Service > Media Server

**USB Service**

File Sharing **Media Server**

The media server feature lets anyone on your network play video, music, and photos from the USB storage device connected to your Zyxel Device without having to copy them to another computer. The Zyxel Device can function as a DLNA-compliant media server, where the Zyxel Device streams files to DLNA-compliant media clients like Windows Media Player. The Digital Living Network Alliance (DLNA) is a group of personal computer and electronics companies that works to make products compatible in a home network.

Media Server ☒

Interface Default ▼


Volume All USB Devices ▼

Media Library Path /mnt/ Browse

Cancel Apply

The following table describes the labels in this menu.

Table 126 Network Setting > USB Service > Media Server

LABEL	DESCRIPTION
Media Server	<p>Click this switch to have the Zyxel Device function as a DLNA-compliant media server. When the switch goes to the right , the function is enabled. Otherwise, it is not.</p> <p>Enable the media server to let (DLNA-compliant) media clients on your network play media files located in the shares.</p>
Interface	<p>Select an interface on which you want to enable the media server function. An interface can be added or modified in <b>Network Setting &gt; Interface Grouping</b>.</p>
Volume	<p>This is the volume name the Zyxel Device gives to an inserted USB device. Select a volume in the USB storage device(s) to allow the Zyxel Device media server access. Select <b>All USB Devices</b> to enable access on all volumes.</p>
Media Library Path	<p>Enter the path clients use to access the media files on a USB storage device connected to the Zyxel Device.</p>
Cancel	<p>Click <b>Cancel</b> to restore your previously saved settings.</p>
Apply	<p>Click <b>Apply</b> to save your changes.</p>

# CHAPTER 18

## Firewall

### 18.1 Firewall Overview

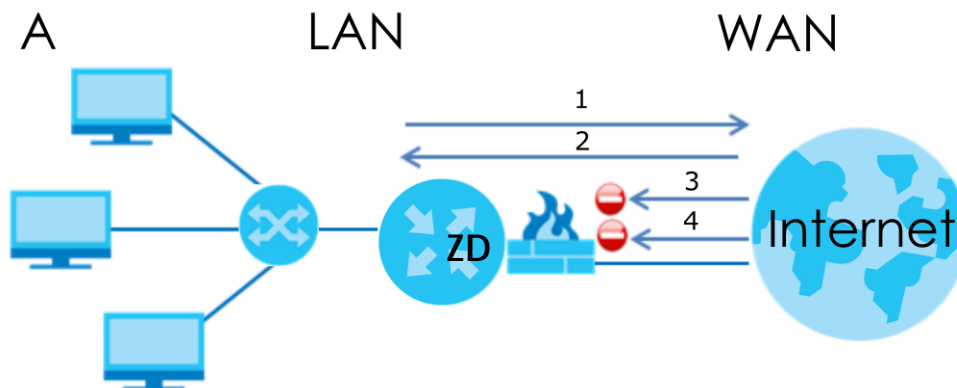
This chapter shows you how to enable the Zyxel Device firewall. Use the firewall to protect your Zyxel Device and network from attacks by hackers on the Internet and control access to it. The firewall:

- allows traffic that originates from your LAN computers to go to all other networks.DX/EX/PX Series User's Guide
- blocks traffic that originates on other networks from going to the LAN.

By default, the Zyxel Device blocks DoS attacks whether the firewall is enabled or disabled.

The following figure illustrates the firewall action. User **A** can initiate an IM (Instant Messaging) session from the LAN to the WAN (**1**). Return traffic for this session is also allowed (**2**). However other traffic initiated from the WAN is blocked (**3** and **4**).

**Figure 218** Default Firewall Action



#### 18.1.1 What You Need to Know About Firewall

##### SYN Attack

A SYN attack floods a targeted system with a series of SYN packets. Each packet causes the targeted system to issue a SYN-ACK response. While the targeted system waits for the ACK that follows the SYN-ACK, it queues up all outstanding SYN-ACK responses on a backlog queue. SYN-ACKs are moved off the queue only when an ACK comes back or when an internal timer terminates the three-way handshake. Once the queue is full, the system will ignore all incoming SYN requests, making the system unavailable for legitimate users.

## **DoS**

Denial-of-Service (DoS) attacks are aimed at devices and networks with a connection to the Internet. Their goal is not to steal information, but to disable a device or network so users no longer have access to network resources. The Zyxel Device is pre-configured to automatically detect and thwart all known DoS attacks.

## **DoS Thresholds**

For DoS attacks, the Zyxel Device uses thresholds to determine when to drop sessions that do not become fully established. These thresholds apply globally to all sessions. You can use the default threshold values, or you can change them to values more suitable to your security requirements.

## **DDoS**

A Distributed Denial-of-Service (DDoS) attack is an attack in which multiple compromised systems attack a single target, thereby causing denial of service for users of the targeted system.

## **ICMP**

Internet Control Message Protocol (ICMP) is a message control and error-reporting protocol between a host server and a gateway to the Internet. ICMP uses Internet Protocol (IP) datagrams, but the messages are processed by the TCP/IP software and directly apparent to the application user.

## **LAND Attack**

In a LAND attack, hackers flood SYN packets into the network with a spoofed source IP address of the target system. This makes it appear as if the host computer sent the packets to itself, making the system unavailable while the target system tries to respond to itself.

## **Ping of Death**

Ping of Death uses a 'ping' utility to create and send an IP packet that exceeds the maximum 65,536 bytes of data allowed by the IP specification. This may cause systems to crash, hang or reboot.

## **SPI**

Stateful Packet Inspection (SPI) tracks each connection crossing the firewall and makes sure it is valid. Filtering decisions are based not only on rules but also context. For example, traffic from the WAN may only be allowed to cross the firewall in response to a request from the LAN.

# **18.2 Firewall**

Use the firewall to protect your Zyxel Device and network from attacks by hackers on the Internet and control access to it.

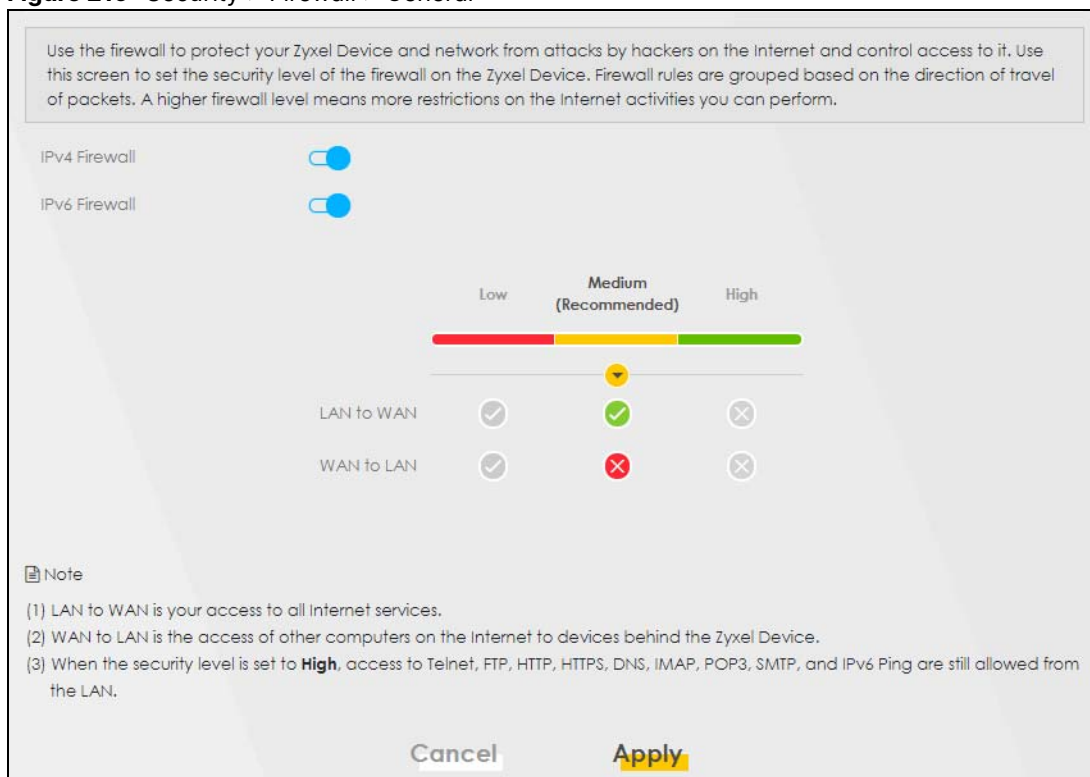
## 18.2.1 What You Can Do in this Chapter

- Use the **General** screen to configure the security level of the firewall on the Zyxel Device ([General](#)).
- Use the **Protocol** screen to add or remove predefined Internet services and configure firewall rules ([Protocol \(Customized Services\)](#)).
- Use the **Access Control** screen to view and configure incoming or outgoing filtering rules ([Access Control \(Rules\)](#)).
- Use the **DoS** screen to activate protection against Denial of Service (DoS) attacks ([DoS](#)).

## 18.3 General

Use the firewall to protect your Zyxel Device and network from attacks by hackers on the Internet and control access to it. Use this screen to set the security level of the firewall on the Zyxel Device. Firewall rules are grouped based on the direction of travel of packets. A higher firewall level means more restrictions on the Internet activities you can perform. Click **Security > Firewall > General** to display the following screen. Use the slider to select the level of firewall protection.

**Figure 219** Security > Firewall > General



Note: LAN to WAN is your access to all Internet services. WAN to LAN is the access of other computers on the Internet to devices behind the Zyxel Device.

When the security level is set to **High**, Telnet, HTTP, HTTPS, DNS, IMAP, POP3, SMTP, and/or IPv6 ICMPv6 (Ping) traffic from the LAN are still allowed.

The following table describes the labels in this screen.

Table 127 Network Setting > USB Service > Media Server

LABEL	DESCRIPTION
IPv4 Firewall	Enable firewall protection when using <b>IPv4</b> (Internet Protocol version 4).
IPv6 Firewall	Enable firewall protection when using <b>IPv6</b> (Internet Protocol version 6).
High	This setting blocks all traffic to and from the Internet. Only local network traffic and LAN to WAN service (Telnet, HTTP, HTTPS, DNS, POP3, SMTP) is permitted.
Medium	This is the recommended setting. It allows traffic to the Internet but blocks anyone from the Internet from accessing any services on your local network.
Low	This setting allows traffic to the Internet and also allows someone from the Internet to access services on your local network. This would be used with Port Forwarding, Default Server.
Apply	Click this to save your changes.
Cancel	Click this to restore your previously saved settings.

## 18.4 Protocol (Customized Services)

You can configure customized services and port numbers in the **Protocol** screen. Each set of protocol rules listed in the table are reusable objects to be used in conjunction with ACL rules in the Access Control screen. For a comprehensive list of port numbers and services, visit the IANA (Internet Assigned Number Authority) website. Click **Security > Firewall > Protocol** to display the following screen.

Note: Removing a protocol rule will also remove associated ACL rules.

Figure 220 Security > Firewall > Protocol

General **Protocol** Access Control Dos

You can configure customized services and port numbers in the **Protocol** screen. Each set of protocol rules listed in the table are reusable objects to be used in conjunction with ACL rules in the Access Control screen. For a comprehensive list of port numbers and services, visit the IANA (Internet Assigned Number Authority) website.

Add New Protocol Entry

Name	Description	Ports/Protocol Number	Modify
<p>Note</p> <p>Removing a protocol rule will also remove associated ACL rules.</p>			

The following table describes the labels in this screen.

Table 128 Security > Firewall > Protocol

LABEL	DESCRIPTION
Add New Protocol Entry	Click this to configure a customized service.
Name	This is the name of your customized service.
Description	This is a description of your customized service.

Table 128 Security &gt; Firewall &gt; Protocol (continued)

LABEL	DESCRIPTION
Ports/Protocol Number	This shows the port number or range and the IP protocol ( <b>TCP</b> or <b>UDP</b> ) that defines your customized service.
Modify	Click this to edit a customized service.

## 18.4.1 Add Customized Service

Add a customized rule or edit an existing rule by specifying the protocol and the port numbers. Click **Add New Protocol Entry** in the **Protocol** screen to display the following screen.

Figure 221 Security &gt; Firewall &gt; Protocol: Add New Protocol Entry

The following table describes the labels in this screen.

Table 129 Security &gt; Firewall &gt; Protocol: Add New Protocol Entry

LABEL	DESCRIPTION
Service Name	Enter a descriptive name for your customized service. You can use up to 16 printable characters except [ " ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Description	Enter a description for your customized service. You can use up to 16 printable characters except [ " ], [ ' ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Protocol	Select the protocol ( <b>TCP</b> , <b>UDP</b> , <b>ICMP</b> , <b>ICMPv6</b> , or <b>Other</b> ) that defines your customized port from the drop down list box.
Protocol Number	Enter a single port number or the range of port numbers ( <b>0 – 255</b> ) that define your customized service.
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

## 18.5 Access Control (Rules)

An Access Control List (ACL) rule is a manually-defined rule that can accept, reject, or drop incoming or outgoing packets from your network. This screen displays a list of the configured incoming or outgoing filtering rules. Note the order in which the rules are listed. Click **Security > Firewall > Access Control** to display the following screen.

Note: The ordering of your rules is very important as rules are applied in turn.

**Figure 222** Security > Firewall > Access Control

**Firewall**

General Protocol **Access Control** Dos

An Access Control List (ACL) rule is a manually-defined rule that can accept, reject, or drop incoming or outgoing packets from your network. This screen displays a list of the configured incoming or outgoing filtering rules.

Rules Storage Space Usage + Add New ACL Rule

#	Status	Name	Src IP	Dest IP	Service	Action	Modify
---	--------	------	--------	---------	---------	--------	--------

The following table describes the labels in this screen.

**Table 130** Security > Firewall > Access Control

LABEL	DESCRIPTION
Rules Storage Space Usage	This read-only bar shows how much of the Zyxel Device's memory is in use for recording firewall rules. When you are using 80% or less of the storage space, the bar is green. When the amount of space used is over 80%, the bar is red.
Add New ACL Rule	Select an index number and click <b>Add New ACL Rule</b> to add a new firewall rule after the selected index number. For example, if you select "6", your new rule becomes number 7 and the previous rule 7 (if there is one) becomes rule 8.
#	This field displays the rule index number. The ordering of your rules is important as rules are applied in turn.
Status	This field displays the status of the ACL rule. A yellow bulb signifies that this ACL rule is active, while a gray bulb signifies that this ACL rule is not active.
Name	This field displays the rule name.
Src IP	This field displays the source IP addresses to which this rule applies.
Dest IP	This field displays the destination IP addresses to which this rule applies.
Service	This field displays the protocol (All, TCP, UDP, TCP/UDP, ICMP, ICMPv6, or any) used to transport the packets for which you want to apply the rule.
Action	Displays whether the firewall silently discards packets ( <b>Drop</b> ), discards packets and sends a TCP reset packet or an ICMP destination-unreachable message to the sender ( <b>Reject</b> ), or allow the passage of ( <b>Accept</b> ) packets that match this rule.
Modify	Click the <b>Edit</b> icon to edit the firewall rule.  Click the <b>Delete</b> icon to delete an existing firewall rule.

## 18.5.1 Add New ACL Rule

Click **Add new ACL** rule or the **Edit** icon next to an existing ACL rule in the **Access Control** screen. The following screen displays. Use this screen to accept, reject, or drop packets based on specified parameters, such as source and destination IP address, IP Type, service, and direction. You can also specify a limit as to how many packets this rule applies to at a certain period of time or specify a schedule for this rule.

**Figure 223** Security > Firewall > Access Control > Add New ACL Rule

The following table describes the labels in this screen.

**Table 131** Security > Firewall > Access Control > Add New ACL Rule

LABEL	DESCRIPTION
Active	Click this switch to enable this ACL rule.
Filter Name	Enter a descriptive name for your filter rule. You can use up to 16 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Order	Assign the order of your rules as rules are applied in turn.
Select Source IP Address	If you want the source to come from a particular (single) IP, select <b>Specific IP Address</b> . If not, select from a detected device.
Source IP Address	If you selected <b>Specific IP Address</b> in the previous item, enter the source device's IP address here. Otherwise this field will be hidden if you select the detected device.
Select Destination Device	If you want your rule to apply to packets with a particular (single) IP, select <b>Specific IP Address</b> . If not, select a detected device.
Destination IP Address	If you selected <b>Specific IP Address</b> in the previous item, enter the destination device's IP address here. Otherwise this field will be hidden if you select the detected device.

Table 131 Security &gt; Firewall &gt; Access Control &gt; Add New ACL Rule (continued)

LABEL	DESCRIPTION
MAC Address	Enter the MAC addresses of the Wi-Fi or wired LAN clients that are allowed access to the Zyxel Device in these address fields. Enter the MAC addresses in a valid MAC address format, that is, six hexadecimal character pairs, for example, 12:34:56:78:9a:bc.
IP Type	Select between <b>IPv4</b> or <b>IPv6</b> . Compared to <b>IPv4</b> , <b>IPv6</b> (Internet Protocol version 6), is designed to enhance IP address size and features. The increase in <b>IPv6</b> address size to 128 bits (from the 32-bit <b>IPv4</b> address) allows up to 3.4 x 1038 IP addresses. The Zyxel Device can use <b>IPv4/IPv6</b> dual stack to connect to <b>IPv4</b> and <b>IPv6</b> networks, and supports <b>IPv6</b> rapid deployment (6RD).
Select Service	Select a service from the <b>Select Service</b> box.
Protocol	Select the protocol ( <b>ALL</b> , <b>TCP/UDP</b> , <b>TCP</b> , <b>UDP</b> , <b>ICMP</b> , or <b>ICMPv6</b> ) used to transport the packets for which you want to apply the rule.
Custom Source Port	This is a single port number or the starting port number of a range that defines your rule.
Custom Destination Port	This is a single port number or the ending port number of a range that defines your rule.
TCP Flag	Select the TCP Flag (SYN, ACK, URG, PSH, RST, FIN).  This appears when you select <b>TCP/UDP</b> or <b>TCP</b> in the <b>Protocol</b> field.
Policy	Use the drop-down list box to select whether to discard ( <b>Drop</b> ), deny and send an ICMP destination-unreachable message to the sender ( <b>Reject</b> ), or allow the passage of ( <b>Accept</b> ) packets that match this rule.
Direction	Select <b>WAN to LAN</b> to apply the rule to traffic from WAN to LAN. Select <b>LAN to WAN</b> to apply the rule to traffic from LAN to WAN. Select <b>WAN to Router</b> to apply the rule to traffic from WAN to router. Select <b>LAN to Router</b> to apply the rule to traffic from LAN to router.
Enable Rate Limit	Click this switch to enable the setting of maximum number of packets per maximum number of minute or second to limit the throughput of traffic that matches this rule. If not, the next item will be disabled.
Scheduler Rules	Select a schedule rule for this ACL rule form the drop-down list box. You can configure a new schedule rule by clicking <b>Add New Rule</b> . This will bring you to the <b>Security &gt; Scheduler Rules</b> screen.
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

## 18.6 DoS

DoS (Denial of Service) attacks can flood your Internet connection with invalid packets and connection requests, using so much bandwidth and so many resources that Internet access becomes unavailable. Use the **DoS** screen to activate protection against DoS attacks.

Click **Security > Firewall > DoS** to display the following screen.

**Figure 224** Security > Firewall > DoS

General Protocol Access Control **DoS**

DoS (Denial of Service) attacks can flood your Internet connection with invalid packets and connection requests, using so much bandwidth and so many resources that Internet access becomes unavailable.

Use the **DoS** screen to activate protection against DoS attacks.

DoS Protection Blocking ☒ Enable ☐ Disable (Settings are invalid when disable)

Cancel Apply

The following table describes the labels in this screen.

**Table 132** Security > Firewall > DoS

LABEL	DESCRIPTION
DoS Protection Blocking	Enable this to protect against DoS attacks. The Zyxel Device will drop sessions that surpass maximum thresholds.
Apply	Click this to save your changes.
Cancel	Click this to restore your previously saved settings.

## 18.7 Firewall Technical Reference

This section provides some technical background information about the topics covered in this chapter.

### 18.7.1 Firewall Rules Overview

Your customized rules take precedence and override the Zyxel Device's default settings. The Zyxel Device checks the source IP address, destination IP address and IP protocol type of network traffic against the firewall rules (in the order you list them). When the traffic matches a rule, the Zyxel Device takes the action specified in the rule.

Firewall rules are grouped based on the direction of travel of packets to which they apply:

- LAN to Router
- LAN to WAN
- WAN to LAN
- WAN to Router

By default, the Zyxel Device's stateful packet inspection allows packets traveling in the following directions:

- LAN to Router

These rules specify which computers on the LAN can manage the Zyxel Device (remote management).

**Note:** You can also configure the remote management settings to allow only a specific computer to manage the Zyxel Device.

- LAN to WAN

These rules specify which computers on the LAN can access which computers or services on the WAN.

By default, the Zyxel Device's stateful packet inspection drops packets traveling in the following directions:

- WAN to LAN

These rules specify which computers on the WAN can access which computers or services on the LAN.

**Note:** You also need to configure NAT port forwarding (or full featured NAT address mapping rules) to allow computers on the WAN to access devices on the LAN.

- WAN to Router

By default the Zyxel Device stops computers on the WAN from managing the Zyxel Device. You could configure one of these rules to allow a WAN computer to manage the Zyxel Device.

**Note:** You also need to configure the remote management settings to allow a WAN computer to manage the Zyxel Device.

You may define additional rules and sets or modify existing ones but please exercise extreme caution in doing so.

For example, you may create rules to:

- Block certain types of traffic, such as IRC (Internet Relay Chat), from the LAN to the Internet.
- Allow certain types of traffic, such as Lotus Notes database synchronization, from specific hosts on the Internet to specific hosts on the LAN.
- Allow everyone except your competitors to access a web server.
- Restrict use of certain protocols, such as Telnet, to authorized users on the LAN.

These custom rules work by comparing the source IP address, destination IP address and IP protocol type of network traffic to rules set by the administrator. Your customized rules take precedence and override the Zyxel Device's default rules.

## 18.7.2 Guidelines For Security Enhancement With Your Firewall

- 1 Change the default password through the Web Configurator.
- 2 Think about access control before you connect to the network in any way.
- 3 Limit who can access your router.
- 4 Do not enable any local service (such as telnet) that you do not use. Any enabled service could present a potential security risk. A determined hacker might be able to find creative ways to misuse the enabled services to access the firewall or the network.
- 5 For local services that are enabled, protect against misuse. Protect by configuring the services to communicate only with specific peers, and protect by configuring rules to block packets for the services at specific interfaces.
- 6 Protect against IP spoofing by making sure the firewall is active.

- 7 Keep the firewall in a secured (locked) room.

### 18.7.3 Security Considerations

Note: Incorrectly configuring the firewall may block valid access or introduce security risks to the Zyxel Device and your protected network. Use caution when creating or deleting firewall rules and test your rules after you configure them.

Consider these security ramifications before creating a rule:

- 1 Does this rule stop LAN users from accessing critical resources on the Internet? For example, if IRC (Internet Relay Chat) is blocked, are there users that require this service?
- 2 Is it possible to modify the rule to be more specific? For example, if IRC is blocked for all users, will a rule that blocks just certain users be more effective?
- 3 Does this rule conflict with any existing rules?

Once these questions have been answered, adding rules is simply a matter of entering the information into the correct fields in the Web Configurator screens.

# CHAPTER 19

## MAC Filter

### 19.1 MAC Filter Overview

You can configure the Zyxel Device to permit access to clients based on their MAC addresses in the **MAC Filter** screen. This applies to wired connections. Every Ethernet device has a unique MAC (Media Access Control) address. The MAC address is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of wired LAN client to configure this screen.

### 19.2 MAC Filter

Enable **MAC Address Filter** and add the host name and MAC address of a wired LAN client to the table if you wish to allow or deny them access to your network. You can choose to enable or disable the filters per entry; make sure that the checkbox under **Active** is selected if you want to use a filter. Select **Security > MAC Filter**. The screen appears as shown.

**Figure 225** Security > MAC Filter

**MAC Filter**

You can configure the Zyxel Device to permit access to clients based on their MAC addresses in the **MAC Filter** screen. This applies to wired connections. Every Ethernet device has a unique MAC (Media Access Control) address. The MAC address is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of the LAN client to configure this screen.

Enable **MAC Address Filter** and add the host name and MAC address of a LAN client to the table if you wish to allow or deny them access to your network. You can choose to enable or disable the filters per entry; make sure that the check box under **Active** is selected if you want to use a filter.

MAC Address Filter ☐ Enable ☒ Disable (Settings are invalid when disable)

MAC Restrict Mode ☒ Allow ☐ Deny

Add New Rule

Set	Active	Host Name	MAC Address	Delete
-----	--------	-----------	-------------	--------

The following table describes the labels in this screen.



Table 133 Security > MAC Filter

LABEL	DESCRIPTION
MAC Address Filter	Select <b>Enable</b> to activate the MAC filter function.
MAC Restrict Mode	Select <b>Allow</b> to only permit the listed MAC addresses access to the Zyxel Device. Select <b>Deny</b> to permit anyone access to the Zyxel Device except the listed MAC addresses.
Add New Rule	Select an existing wired LAN client from the list to add as a new entry. Select <b>Custom</b> if you want to manually enter the <b>Host Name</b> and <b>MAC Address</b> .  Click the <b>Add</b> button to create a new entry.
Set	This is the index number of the MAC address.
Active	Select <b>Active</b> to enable the MAC filter rule per entry. The rule will not be applied if the <b>Active</b> check box is not selected.
Host Name	Enter the host name of a wired LAN client that you want to allow access to the Zyxel Device. You can use up to 17 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
MAC Address	Enter the MAC address of a wired LAN client that you want to allow access to the Zyxel Device. Enter the MAC addresses in a valid MAC address format, that is, six hexadecimal character pairs, for example, 12:34:56:78:9a:bc.
Delete	Click the <b>Delete</b> icon to delete an existing rule.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

## 19.2.1 Add New Rule

You can choose to enable or disable the filters per entry; make sure that the checkbox under **Active** is selected if you want to use a filter, as shown in the example below. Select **Security > MAC Filter > Add New Rule**. The screen appears as shown.

Figure 226 Security > MAC Filter > Add New Rule

Set	Active	Host Name	MAC Address	Delete
1	<input checked="" type="checkbox"/>	test	BC - 22 - 33 - 11 - 66 - AA	
2	<input checked="" type="checkbox"/>	Test	BC - 88 - 99 - 00 - 11 - 2d	

The following table describes the labels in this screen.

Table 134 Security > MAC Filter > Add New Rule

LABEL	DESCRIPTION
Set	This is the index number of the MAC address.
Active	Select <b>Active</b> to enable the MAC filter rule per entry. The rule will not be applied if the <b>Active</b> check box is not selected.
Host Name	Enter the host name of a wired LAN client that you want to allow access to the Zyxel Device. You can use up to 17 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
MAC Address	Enter the MAC addresses of a wired LAN client that you want to allow access to the Zyxel Device in these address fields. Enter the MAC addresses in a valid MAC address format, that is, six hexadecimal character pairs, for example, 12:34:56:78:9a:bc.
Delete	Click the <b>Delete</b> icon to delete an existing rule.

Table 134 Security &gt; MAC Filter &gt; Add New Rule (continued)

LABEL	DESCRIPTION
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

# CHAPTER 20

## Home Security

### 20.1 Home Security Overview

The Zyxel Device supports URL (Uniform Resource Locator) filtering that allows you to block user access to specific websites containing inappropriate or harmful content. Users on your network will not be able to enter the websites with URL domain names, keywords or full URLs you specify. Check [Overview](#) to see if your Zyxel Device supports the Home Security feature.

### 20.2 Home Security

Use this screen to configure URL filtering settings to block users on your network from accessing certain websites. To access this screen, click **Security > Home Security**.

**Figure 227** Security > Home Security

**Connected Home Security**

You may be more specific by adding URL into the list. The website under the specific domain will be blocked.

Enter Website URL

example.com

Block

Block List

examplewebsite X

The following table describes the labels in this screen.

Table 135 Security > Home Security

LABEL	DESCRIPTION
Enter Website URL	<p>Enter the URL of a website or URL keyword to which the Zyxel Device blocks access. Click <b>Block</b> to add the website to the <b>Block List</b>.</p> <p>Use keywords, domain names, or full URLs to block websites. For example, if you want to block a website with the domain name "www.exampleWeb.com", you can use the following input formats:</p> <ul style="list-style-type: none"><li>• http://exampleWeb.com</li><li>• https://exampleWeb.com</li><li>• exampleWeb.com</li><li>• www.exampleWeb.com</li><li>• example</li></ul>
Block List	<p>The Zyxel Device prohibits users on your network from viewing the websites with the URLs/keywords in this block list. Click <b>x</b> to remove the entry from the list.</p>

# CHAPTER 21

## Parental Control

### 21.1 Parental Control Overview

Parental control allows you to limit the time a user can access the Internet and prevent users from viewing inappropriate content or participating in specified online activities.

Your parental control screens may be different depending on the model you are using. Some Zyxel Devices support scheduling, some support scheduling and URL filtering.

See [Overview](#) for more information.

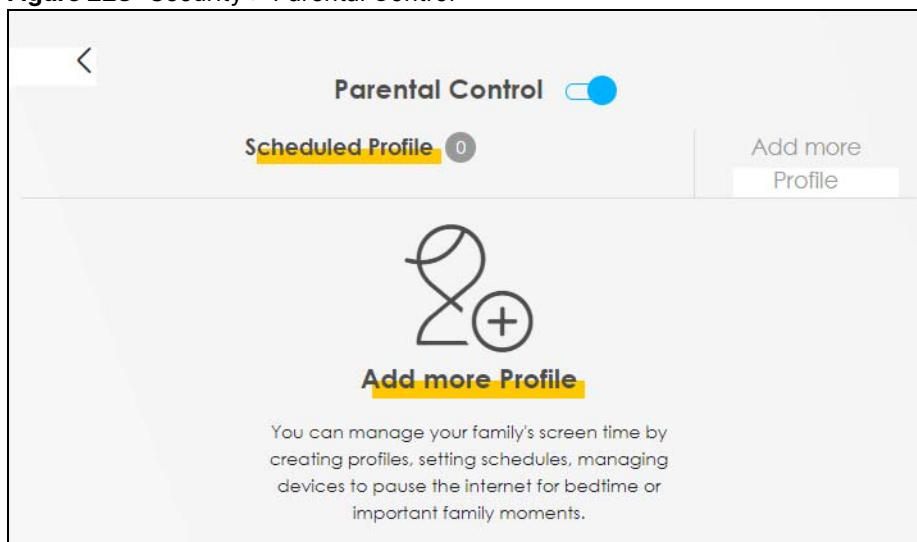
### 21.2 Parental Control Schedule

Use this screen to enable parental control and view parental control rules and schedules. You can limit the time a user can access the Internet. These rules are defined in a Parental Control Profile (PCP).

Click **Security > Parental Control** to open the following screen.

Note: For some Zyxel Device models, you need to disable MESH to add a new parental control profile.

**Figure 228** Security > Parental Control



The following table describes the fields in this screen.

Table 136 Security > Parental Control

LABEL	DESCRIPTION
Parental Control	Click this switch to enable or disable parental control.
Scheduled Profile	This screen shows all the created profiles.
Add more Profile	Click this button to create a new profile.

## 21.2.1 Add or Edit a Parental Control Profile

Click **Add more Profile** in the **Parental Control** screen to add a new rule or click the **Edit** icon next to an existing rule to edit it. Use this screen to configure a restricted access schedule.

Figure 229 Security > Parental Control > Add more Profile: Select Device

The following table describes the fields in this screen.

Table 137 Security > Parental Control > Add more Profile: Select Device

LABEL	DESCRIPTION
Profile Name	Enter a descriptive name for the profile. You can use up to 17 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Profile Active	Click this switch to enable or disable this profile.
Profile Device List	This field shows the devices selected on the right for this profile.
Blocking Schedule	This field shows the time during which Internet access is blocked on the profile devices.
Next	Click <b>Next</b> to go to the next step to set a schedule for this profile.

## 21.2.2 Define a Schedule


This screen allow you to define time periods and days during which Internet access is blocked on the profile devices. Finish the settings in the **Select Device** step and click **Next** to access this screen.

**Figure 230** Security > Parental Control > Add more Profile: Time limits

The screenshot displays the 'Parental Control' interface at the 'Time limits' step. On the left, the profile 'profile1' is active, associated with device 'TWPCNT03139-01', and has a blocking schedule of 'Wed, Sun' from '0:00 to 23:59'. The main 'Schedule' section allows defining blocking times from '00:00' to '23:59' on 'Wed' and 'Sun'. A 'Whole Week' checkbox is present but unchecked. Navigation buttons 'Back' and 'Save' are at the bottom.

The following table describes the fields in this screen.

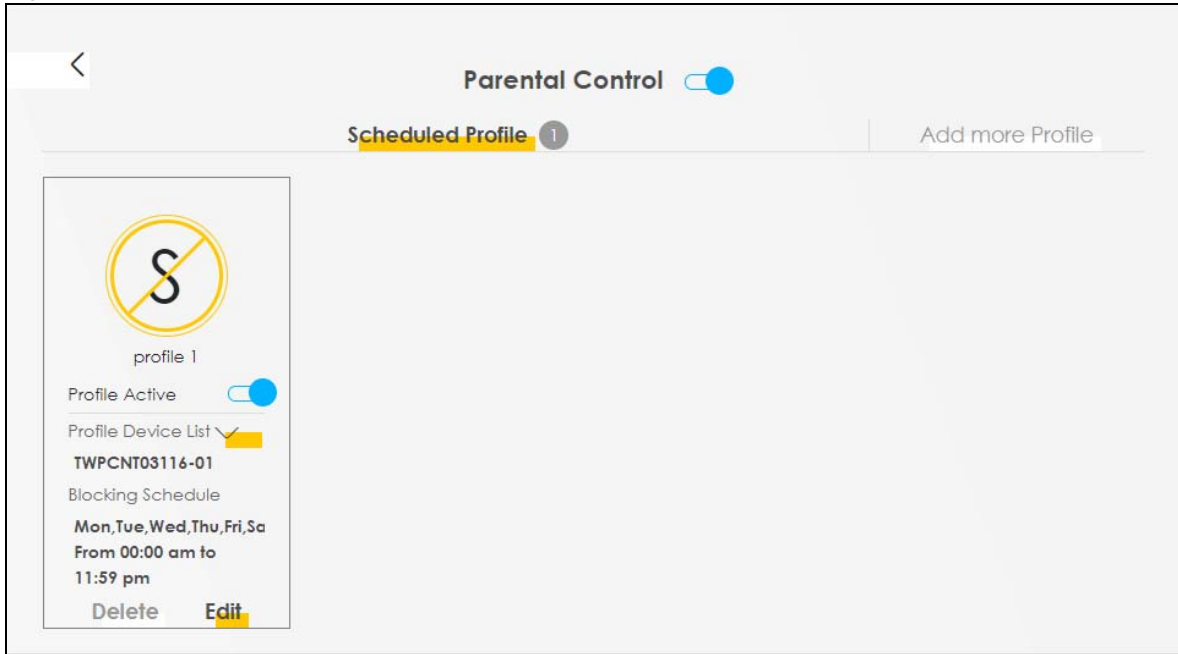
Table 138 Security > Parental Control > Add more Profile: Time limits

LABEL	DESCRIPTION
Profile Name	Enter a descriptive name for the profile.
Profile Active	Click this switch to enable or disable this profile. When the switch goes to the right (  , this profile is active. Otherwise, it is not.
Profile Device List	This field shows the devices selected on the right for this profile.
Blocking Schedule	This field shows the time during which Internet access is blocked on the profile devices.
Schedule	
Add New Schedule	Click this to add a new block for scheduling.
Start/End blocking	Select the time period when Internet access is blocked on the profile devices.
Repeat On	Select the days when Internet access is blocked on the profile devices. Select <b>Whole Week</b> and the scheduler rule will be activated for the whole week.
Back	Click <b>Back</b> to return to the previous screen.
Save	Click <b>Save</b> to save your changes.

## 21.2.3 Parental Control Scheduled Profile



Use this screen to view and manage the created parental control profiles.

**Figure 231** Security > Parental Control > Scheduled Profile



The following table describes the fields in this screen.

Table 139 Security > Parental Control > Scheduled Profile

LABEL	DESCRIPTION
Parental Control	Click this switch to enable or disable parental control. When the switch goes to the right (  ), the function is enabled. Otherwise, it is not.
Profile Active	Click this switch to enable or disable a created profile. When the switch goes to the right (  ), this profile is active. Otherwise, it is not.
Scheduled Profile	<p>This screen shows all the created profiles.</p> <p>Click beside <b>Profile Device List</b> to view more information about the profile. You can click <b>Delete</b> to remove the profile or click <b>Edit</b> to change the profile settings.</p> <p>Only the <b>Add more Profile</b> button displays if there is no profile created.</p>
Add more Profile	Click this button to create a new profile.

# CHAPTER 22

## Scheduler Rule

### 22.1 Scheduler Rule Overview

A Scheduler Rule allows you to define time periods and days during which the Zyxel Device allows certain actions.

### 22.2 Scheduler Rule Settings


Use this screen to view, add, or edit time schedule rules. A scheduler rule is a reusable object that is applied to other features, such as Firewall Access Control.

Click **Security** > **Scheduler Rule** to open the following screen.

**Figure 232** Security > Scheduler Rule

**Scheduler Rule**

A Scheduler Rule allows you to define time periods and days during which the Zyxel Device allows certain actions. Use this screen to view, add, or edit time schedule rules. A scheduler rule is a reusable object that is applied to other features, such as Firewall Access Control.

 Add New Rule

#	Rule Name	Day	Time	Description	Modify
1	Profile 1_1	M T W T F S S	00:00-23:59	ParentalControl	

The following table describes the fields in this screen.

**Table 140** Security > Scheduler Rule

LABEL	DESCRIPTION
Add New Rule	Click this to create a new rule.
#	This is the index number of the entry.
Rule Name	This shows the name of the rule.
Day	This shows the days on which this rule is enabled.
Time	This shows the period of time on which this rule is enabled.
Description	This shows the description of this rule.
Modify	Click the <b>Edit</b> icon to edit the schedule. Click the <b>Delete</b> icon to delete a scheduler rule. Note: You cannot delete a scheduler rule once it is applied to a certain feature.

## 22.2.1 Add or Edit a Schedule Rule

Click the **Add New Rule** button in the **Scheduler Rule** screen or click the **Edit** icon next to a schedule rule to open the following screen. Use this screen to configure a restricted access schedule.

**Figure 233** Security > Scheduler Rule: Add or Edit

The following table describes the fields in this screen.

Table 141 Security > Scheduler Rule: Add or Edit

LABEL	DESCRIPTION
Rule Name	Enter a descriptive name for this schedule. You can use up to 31 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Day	Select check boxes for the days that you want the Zyxel Device to perform this scheduler rule.
Time of Day Range	Enter the time period of each day, in 24-hour format, during which the rule will be enforced.
Description	Enter a description for this scheduler rule. You can use up to 63 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

# CHAPTER 23

## Certificates

### 23.1 Certificates Overview

The Zyxel Device can use certificates (also called digital IDs) to authenticate users. Certificates are based on public-private key pairs. A certificate contains the certificate owner's identity and public key. Certificates provide a way to exchange public keys for use in authentication.

#### 23.1.1 What You Can Do in this Chapter

- Use the **Local Certificates** screen to view and import the Zyxel Device's CA-signed (Certification Authority) certificates ([Local Certificates](#)).
- Use the **Trusted CA** screen to save the certificates of trusted CAs to the Zyxel Device. You can also export the certificates to a computer ([Trusted CA](#)).

### 23.2 What You Need to Know

The following terms and concepts may help as you read through this chapter.

#### Certification Authority

A Certification Authority (CA) issues certificates and guarantees the identity of each certificate owner. There are commercial certification authorities like CyberTrust or VeriSign and government certification authorities. The certification authority uses its private key to sign certificates. Anyone can then use the certification authority's public key to verify the certificates. You can use the Zyxel Device to generate certification requests that contain identifying information and public keys and then send the certification requests to a certification authority.

### 23.3 Local Certificates

Use this screen to view the Zyxel Device's summary list of certificates, generate certification requests, and import signed certificates. You can import the following certificates to your Zyxel Device:

- Web Server – This certificate secures HTTP connections.
- SSH – This certificate secures remote connections.

Click **Security > Certificates** to open the **Local Certificates** screen.

**Figure 234** Security > Certificates > Local Certificates

**Certificates**

**Local Certificates** Trusted CA

The Zyxel Device can use certificates (also called digital IDs) to authenticate users. Certificates are based on public-private key pairs. A certificate contains the certificate owner's identity and public key. Certificates provide a way to exchange public keys for use in authentication.

Use this screen to view the Zyxel Device's summary list of certificates, generate certification requests, and import signed certificates.

Replace PrivateKey/Certificate file in PEM format

☐ Private Key is protected by password

No file chosen

Current File	Subject	Issuer	Valid From	Valid To	Modify
--------------	---------	--------	------------	----------	--------

The following table describes the labels in this screen.

**Table 142** Security > Certificates > Local Certificates

LABEL	DESCRIPTION
Replace Private Key/Certificate file in PEM format	
Private Key is protected by password	Select the checkbox and enter the private key into the text box to store it on the Zyxel Device. You can use up to 63 alphanumeric (0-9, a-z, A-Z) and special characters, including spaces.
Choose File/Browse	Click this button to find the certificate file you want to upload.
Import Certificate	Click this button to save the certificate that you have enrolled from a certification authority from your computer to the Zyxel Device.
Create Certificate Request	Click this button to go to the screen where you can have the Zyxel Device generate a certification request.
Current File	This field displays the name used to identify this certificate. It is recommended that you give each certificate a unique name.
Subject	This field displays identifying information about the certificate's owner, such as <b>CN</b> (Common Name), <b>OU</b> (Organizational Unit or department), <b>O</b> (Organization or company) and <b>C</b> (Country). It is recommended that each certificate have a unique subject information.
Issuer	This field displays identifying information about the certificate's issuing certification authority, such as a common name, organizational unit or department, organization or company and country.
Valid From	This field displays the date that the certificate becomes applicable. The text displays in red and includes a <b>Not Yet Valid!</b> message if the certificate has not yet become applicable.

Table 142 Security &gt; Certificates &gt; Local Certificates (continued)

LABEL	DESCRIPTION
Valid To	This field displays the date that the certificate expires. The text displays in red and includes an <b>Expiring!</b> or <b>Expired!</b> message if the certificate is about to expire or has already expired.
Modify	Click the <b>View</b> icon to open a screen with an in-depth list of information about the certificate.  For a certification request, click <b>Load Signed</b> to import the signed certificate.  Click the <b>Remove</b> icon to remove the certificate (or certification request). A window displays asking you to confirm that you want to delete the certificate. Note that subsequent certificates move up by one when you take this action.

## 23.3.1 Create Certificate Request

Click **Security > Certificates > Local Certificates** and then **Create Certificate Request** to open the following screen. Use this screen to have the Zyxel Device generate a certification request. To create a certificate signing request, you need to enter a common name, organization name, state or province name, and the default US two-letter country code (The US country code is by default and not changeable when sold in the U.S.) for the certificate.

Figure 235 Security &gt; Certificates &gt; Local Certificates: Create Certificate Request

The following table describes the labels in this screen.

Table 143 Security &gt; Certificates &gt; Local Certificates: Create Certificate Request

LABEL	DESCRIPTION
Certificate Name	Enter a descriptive name to identify this certificate. You can use up to 63 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Common Name	Select <b>Auto</b> to have the Zyxel Device configure this field automatically. Or select <b>Customize</b> to enter it manually.  Enter the IP address (in dotted decimal notation), domain name or email address in the field provided. You can use up to 63 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed. The domain name or email address is for identification purposes only and can be any string.
Organization Name	Enter a descriptive name to identify the company or group to which the certificate owner belongs. You can use up to 32 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.

Table 143 Security &gt; Certificates &gt; Local Certificates: Create Certificate Request (continued)

LABEL	DESCRIPTION
State/Province Name	Enter a descriptive name to identify the state or province where the certificate owner is located. You can use up to 32 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Country/Region Name	Select a country to identify the nation where the certificate owner is located.
Cancel	Click <b>Cancel</b> to exit this screen without saving.
OK	Click <b>OK</b> to save your changes.

### 23.3.2 View Certificate Request

Use this screen to view in-depth information about the certificate request. The **Certificate** is used to verify the authenticity of the certification authority. The **Private Key** serves as your digital signature for authentication and must be safely stored. The **Signing Request** contains the certificate signing request value that you will copy upon submitting the certificate request to the CA (certificate authority).

Click the **View** icon in the **Local Certificates** screen to open the following screen.

**Figure 236** Security > Certificates > Local Certificates: View Certificate

**View Certificate**

**Certificate Details**

Name: Test

Type: none

Subject: /CN=588BF3-VMG8825-B50B-S172V48000015/O=Zyxel/ST=Hsinchu/C=TW

Certificate: [Empty]

Private Key: hGEzXjrkPkeJHmKBehzvdv  
KGLNbx22N1C0qtl++BwFFzOK8xTshyNxGW27goeOY  
1QpuD2RQy1FB+Ky9zVNCRuP  
6C1korOCNOwp2Mds4udfazEZEefm7ysyC0P2etwd7  
AbLBM49P1qUsWbGWR9snO74  
Myqhf+kCc2R801HUQvWX7XbHzTG+8RKTpV/oCkLZy  
cUBlyq0IY2f6FkWQBxp9C2H  
xteLLgB6SDFK5vTyQTcj0spmPNdj4ZkxKhqtuLwM8E3  
bzHGdujBwvzZXnf6NxAZ  
fAdmacECaYEA+SlZJoWxoB90BopN1JP3t//IOLPznbs

Signing Request: -----BEGIN CERTIFICATE REQUEST-----  
MIIcoDCCAYgCAQAwWzEqMCgGA1UEAwwhNTg4  
QkYzLVZNRzg4MjUtQjUwQjE1MTcy  
VjQ4MDAwMDE1MQ4wDAYDVQQKDAVaeXhibDEQ  
MA4GA1UECAwHSHNpbmNodTElMAkG  
A1UEBhMCVFcwggEiMA0GCSqGSIb3DQEBAQUAA4I  
BDwAwggEKAoIBAQMCMCB3HK+Su  
PeKUpWld2QkPL4qsQsYXhL7chHWxCYAFw9QQYXP  
NDQm4I3bS9rfwLqUMFck3F4HQ

**Back**

The following table describes the fields in this screen.

**Table 144** Security > Certificates > Local Certificates: View Certificate

LABEL	DESCRIPTION
Name	This field displays the identifying name of this certificate.
Type	This field displays general information about the certificate. <b>ca</b> means that a Certification Authority signed the certificate.
Subject	This field displays information that identifies the owner of the certificate, such as Common Name (CN), Organizational Unit (OU), Organization (O) and Country (C).

Table 144 Security &gt; Certificates &gt; Local Certificates: View Certificate (continued)

LABEL	DESCRIPTION
Certificate	This read-only text box displays the certificate in Privacy Enhanced Mail (PEM) format. PEM uses base 64 to convert the binary certificate into a printable form.  You can copy and paste the certificate into an email to send to friends or colleagues or you can copy and paste the certificate into a text editor and save the file on a management computer for later distribution.
Private Key	This field displays the private key of this certificate.
Signing Request	This field displays the CSR (Certificate Signing Request) information of this certificate. The CSR will be provided to a certificate authority, and it includes information about the public key, organization name, domain name, location, and country of this certificate.
Back	Click <b>Back</b> to return to the previous screen.

## 23.4 Trusted CA

Click **Security > Certificates > Trusted CA** to open the following screen. This screen displays a summary list of certificates of the certification authorities that you have set the Zyxel Device to accept as trusted. The Zyxel Device accepts any valid certificate signed by a certification authority on this list as being trustworthy, which means you do not need to import any certificate that is signed by one of these certification authorities.

Note:

Figure 237 Security &gt; Certificates &gt; Trusted CA

Certificates														
Local Certificates Trusted CA														
This screen displays a summary list of certificates of the certification authorities that you have set the Zyxel Device to accept as trusted. The Zyxel Device accepts any valid certificate signed by a certification authority on this list as being trustworthy; thus you do not need to import any certificate that is signed by one of these certification authorities.														
<div> <div></div> <div>Import Certificate</div> </div> <table> <tr> <th>#</th><th>Name</th><th>Subject</th><th>Type</th><th>Modify</th></tr> <tr> <td colspan="5"> <div>Note</div> <div>Maximum of 10 certificates</div> </td></tr> </table>					#	Name	Subject	Type	Modify	<div>Note</div> <div>Maximum of 10 certificates</div>				
#	Name	Subject	Type	Modify										
<div>Note</div> <div>Maximum of 10 certificates</div>														

The following table describes the labels in this screen.

Table 145 Security &gt; Certificates &gt; Trusted CA

LABEL	DESCRIPTION
Import Certificate	Click this to open a screen where you can save the certificate of a certification authority that you trust to the Zyxel Device.
#	This is the index number of the entry.
Name	This field displays the name used to identify this certificate.
Subject	This field displays information that identifies the owner of the certificate, such as Common Name (CN), OU (Organizational Unit or department), Organization (O), State (ST) and Country (C). It is recommended that each certificate have a unique subject information.

Table 145 Security &gt; Certificates &gt; Trusted CA (continued)

LABEL	DESCRIPTION
Type	This field displays general information about the certificate. <b>ca</b> means that a Certification Authority signed the certificate.
Modify	Click the <b>View</b> icon to open a screen with an in-depth list of information about the certificate (or certification request).  Click the <b>Remove</b> icon to delete the certificate (or certification request). You cannot delete a certificate that one or more features is configured to use.

## 23.5 Import Trusted CA Certificate

Click **Import Certificate** in the **Trusted CA** screen to open the **Import Certificate** screen. The Zyxel Device trusts any valid certificate signed by any of the imported trusted CA certificates. Certificates should be in one of the following formats: Binary X.509, PEM (base-64) encoded, Binary PKCS#7, or PEM (base-64) encoded PKCS#7.

**Note:** You must remove any spaces from the certificate's filename before you can import the certificate.

Figure 238 Security &gt; Certificates &gt; Trusted CA &gt; Import Certificate

The following table describes the labels in this screen.

Table 146 Security &gt; Certificates &gt; Trusted CA &gt; Import Certificate

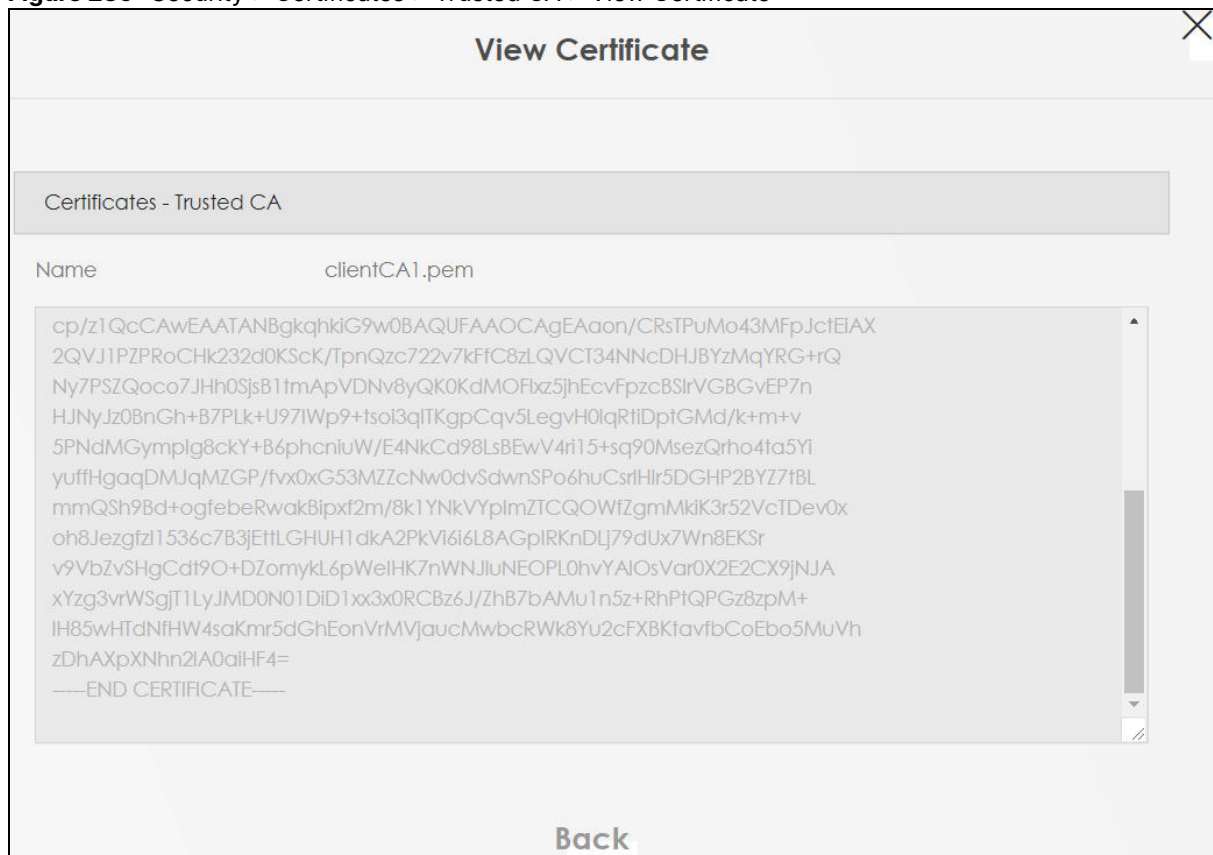
LABEL	DESCRIPTION
Certificate File Path	Enter the location of the file you want to upload in this field or click <b>Choose File/Browse</b> to find it.
Choose File/Browse	Click this to find the certificate file you want to upload.
OK	Click this to save the certificate on the Zyxel Device.
Cancel	Click this to exit this screen without saving.

## 23.6 View Trusted CA Certificate

Use this screen to view in-depth information about the certification authority's certificate. The certificate text box is read-only and can be distributed to others.

Click **Security > Certificates > Trusted CA** to open the **Trusted CA** screen. Click the **View** icon to open the **View Certificate** screen.

**Figure 239** Security > Certificates > Trusted CA > View Certificate



The following table describes the labels in this screen.

**Table 147** Security > Certificates > Trusted CA > View Certificate

LABEL	DESCRIPTION
Name	This field displays the identifying name of this certificate.
	<p>This read-only text box displays the certificate or certification request in Privacy Enhanced Mail (PEM) format. PEM uses 64 ASCII characters to convert the binary certificate into a printable form.</p> <p>You can copy and paste the certificate into an email to send to friends or colleagues or you can copy and paste the certificate into a text editor and save the file on a management computer for later distribution (through USB thumb drive for example).</p>
Back	Click this to return to the previous screen.

## 23.7 Certificates Technical Reference

This section provides some technical background information about the topics covered in this chapter.

### Certification Authorities

A Certification Authority (CA) issues certificates and guarantees the identity of each certificate owner. There are commercial certification authorities like CyberTrust or VeriSign and government certification authorities.

### Public and Private Keys

When using public-key cryptology for authentication, each host has two keys. One key is public and can be made openly available; the other key is private and must be kept secure. Public-key encryption in general works as follows.

- 1 Tim wants to send a private message to Jenny. Tim generates a public-private key pair. What is encrypted with one key can only be decrypted using the other.
- 2 Tim keeps the private key and makes the public key openly available.
- 3 Tim uses his private key to encrypt the message and sends it to Jenny.
- 4 Jenny receives the message and uses Tim's public key to decrypt it.
- 5 Additionally, Jenny uses her own private key to encrypt a message and Tim uses Jenny's public key to decrypt the message.

The Zyxel Device uses certificates based on public-key cryptology to authenticate users attempting to establish a connection. The method used to secure the data that you send through an established connection depends on the type of connection. For example, a VPN tunnel might use the triple DES encryption algorithm.

The certification authority uses its private key to sign certificates. Anyone can then use the certification authority's public key to verify the certificates.

### Advantages of Certificates

Certificates offer the following benefits.

- The Zyxel Device only has to store the certificates of the certification authorities that you decide to trust, no matter how many devices you need to authenticate.
- Key distribution is simple and very secure since you can freely distribute public keys and you never need to transmit private keys.

### Certificate File Format

The certification authority certificate that you want to import has to be in PEM (Base-64) encoded X.509 file format. This Privacy Enhanced Mail format uses 64 ASCII characters to convert a binary X.509 certificate into a printable form.

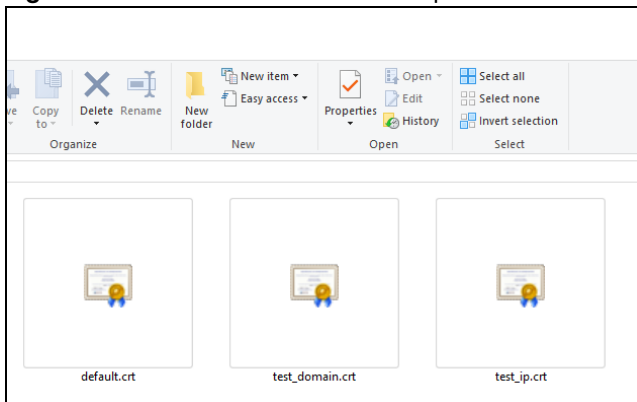
## 23.7.1 Verify a Certificate

Before you import a trusted CA or trusted remote host certificate into the Zyxel Device, you should verify that you have the actual certificate. This is especially true of trusted CA certificates since the Zyxel Device also trusts any valid certificate signed by any of the imported trusted CA certificates.

You can use a certificate's fingerprint to verify it. A certificate's fingerprint is a message digest calculated using the MD5 or SHA1 algorithms. The following procedure describes how to check a certificate's fingerprint to verify that you have the actual certificate.

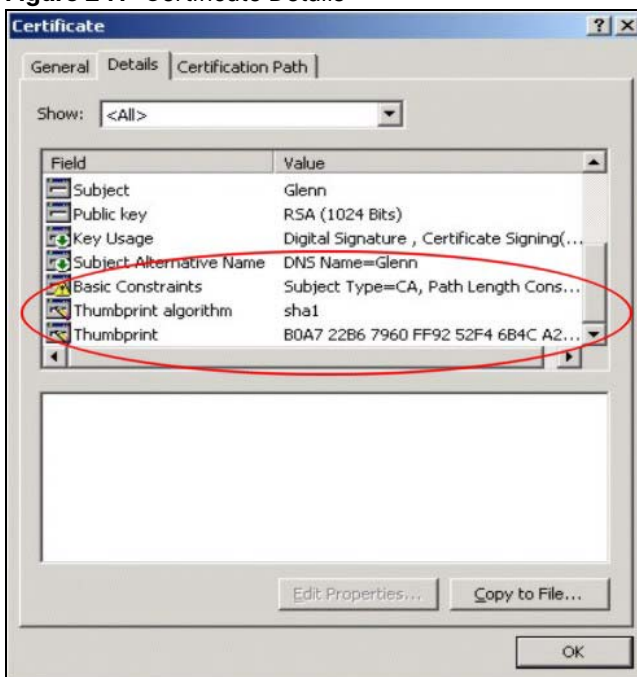
- 1 Browse to where you have the certificate saved on your computer.
- 2 Make sure that the certificate has a ".cer" or ".crt" file name extension.

**Figure 240** Certificates on Your Computer



- 3 Double-click the certificate's icon to open the **Certificate** window. Click the **Details** tab and scroll down to the **Thumbprint Algorithm** and **Thumbprint** fields.

**Figure 241** Certificate Details



Use a secure method to verify that the certificate owner has the same information in the **Thumbprint Algorithm** and **Thumbprint** fields. The secure method may vary based on your situation. Possible examples would be over the telephone or through an HTTPS connection.

# CHAPTER 24

## Voice

### 24.1 Voice Overview

You can make calls over the Internet using VoIP technology. For this, you first need to set up a SIP account with a SIP service provider.

Use this chapter to:

- Connect an analog phone to the Zyxel Device.
- Configure settings such as speed dial.
- Configure network settings to optimize the voice quality of your phone calls.

#### 24.1.1 What You Can Do in this Chapter

These screens allow you to configure your Zyxel Device to make phone calls over the Internet and your regular phone line, and to set up the phone you connect to the Zyxel Device.

- Use the **SIP Account** screen to set up information about your SIP account, control which SIP accounts the phones connected to the Zyxel Device use, and configure audio settings such as volume levels for the phones connected to the Zyxel Device ([SIP Account](#)).
- Use the **SIP Service Provider** screen to configure the SIP server information, and the numbers for certain phone functions ([SIP Service Provider](#)).
- Use the **SIP TLS Common** screen to change the default TLS local port if you need to, and select a local certificate for the SIP server to verify the Zyxel Device. ([SIP TLS Common](#)).
- Use the **Phone** screens to change settings that depend on which region of the world the Zyxel Device is in ([Phone](#)).
- Use the **Call Rule** screen to set up shortcuts for dialing frequently-used (VoIP) phone numbers ([Call Rule](#)).
- Use the **Call History** screen to view a call history list ([Call History](#)).

You do not necessarily need to use all these screens to set up your account. In fact, if your service provider did not supply information on a particular field in a screen, it is usually best to leave it at its default setting.

#### 24.1.2 What You Need to Know About VoIP

##### VoIP

VoIP stands for Voice over IP. IP is the Internet Protocol, which is the message-carrying standard the Internet runs on. So, Voice over IP is the sending of voice signals (speech) over the Internet (or another network that uses the Internet Protocol).

## SIP

SIP stands for Session Initiation Protocol. SIP is a signaling standard that lets one network device (like a computer or the Zyxel Device) send messages to another. In VoIP, these messages are about phone calls over the network. For example, when you dial a number on your Zyxel Device, it sends a SIP message over the network asking the other device (the number you dialed) to take part in the call. To access this screen, click **VoIP > SIP**.

## SIP Accounts

A SIP account is a type of VoIP account. It is an arrangement with a service provider that lets you make phone calls over the Internet. When you set the Zyxel Device to use your SIP account to make calls, the Zyxel Device is able to send all the information about the phone call to your service provider on the Internet.

Strictly speaking, you do not need a SIP account. It is possible for one SIP device (like the Zyxel Device) to call another without involving a SIP service provider. However, the networking difficulties involved in doing this make it tremendously impractical under normal circumstances. Your SIP account provider removes these difficulties by taking care of the call routing and setup – figuring out how to get your call to the right place in a way that you and the other person can talk to one another.

## SIP Address

A SIP address is a URI (Uniform Resource Identifier) that resembles an email address, using the format: user@domain. It uniquely identifies a telephone extension over a VoIP system. A SIP address of 123-45-67@voip-provider.net tells a client to connect to voip-provider.net and request a connection to 123-45-67. While VoIP can only send voice messages over the Internet, SIP (though strictly speaking is a type of VoIP) can send voice, data, video, and other media. VoIP phones also need to be connected to a computer to function, whereas SIP phones only need to be connected to a modem.

# 24.2 Before You Begin

- Before you can use these screens, you need to have a VoIP account already set up. If you do not have one yet, you can sign up with a VoIP service provider over the Internet.
- You should have the information your VoIP service provider gave you ready, before you start to configure the Zyxel Device.

# 24.3 SIP Account

You can make calls over the Internet using VoIP technology. For this, you first need to set up a SIP account with a SIP service provider. The Zyxel Device uses a SIP account to make outgoing VoIP calls, and to check if an incoming call's destination number matches your SIP account's VoIP number. In order to make and receive VoIP calls, you need to enable and configure a SIP account, and then map it to a phone port. The SIP account contains information that allows your Zyxel Device to connect to your VoIP service provider.


To access this screen, click **VoIP > SIP > SIP Account**.







**Figure 242** VoIP > SIP > SIP Account

**SIP Account** SIP Service Provider

You can make calls over the Internet using VoIP technology. For this, you first need to set up a SIP account with a SIP service provider.

The Zyxel Device uses a SIP account to make outgoing VoIP calls and check if an incoming call's destination number matches your SIP account's VoIP number. In order to make or receive a VoIP call, you need to enable and configure a SIP account and map it to a phone port. The SIP account contains information that allows your Zyxel Device to connect to your VoIP service provider.

 Add New Account

#	Enable	SIP Account	Service Provider	Account Number	Modify
1	Enabled	SIP1	Verizon	Account1	 
2	Enabled	SIP2	Verizon	Account2	 
3	Disabled	SIP3	Verizon	Account3	 

The following table describes the labels in this screen.

Table 148 VoIP &gt; SIP &gt; SIP Account

LABEL	DESCRIPTION
Add New Account	Click this to configure a SIP account.
#	This is the index number of the entry.
Enable	This shows whether the SIP account is activated or not. A yellow bulb signifies that this SIP account is activated. A gray bulb signifies that this SIP account is activated.
SIP Account	This shows the name of the SIP account.
Service Provider	This shows the name of the SIP service provider.
Account Number	This shows the SIP number.
Modify	Click the <b>Modify</b> icon to configure the SIP account.

### 24.3.1 Add or Edit SIP Account

Use this screen to configure a SIP account and map it to a phone port in the **Phone Device** screen. To access this screen, click the **Add New Account** button or click the **Edit** icon of an entry in the **VoIP > SIP > SIP Account** screen.

Note: You do not necessarily need to use all these fields to set up your account.

**Figure 243** VoIP > SIP > SIP Account > Add Account or Edit

<

Add New Account

SIP Account Selection

SIP Account SelectionChangeMe

SIP Service Provider Association

SIP Account Associated withChangeMe

General

☐ Enable SIP Account

SIP Account NumberChangeMe

Authentication

UsernameChangeMe

Password\*\*\*\*\*

URL Type

URL TypeSIP

Voice Features

Primary Compression TypeG.711u

Secondary Compression TypeG.711a

Third Compression TypeG.722

Speaking Volume ControlMiddle

Listening Volume ControlMiddle

☒ Enable G.168 (Echo Cancellation)

☒ Enable VAD (Voice Active Detector)

**Figure 244** VoIP > SIP > SIP Account > Add Account or Edit (Call Features)

Call Features

☒ Send Caller ID
   
☒ Enable Call Transfer
   
☒ Enable Call Waiting
   

Call Waiting Reject Timer
 
 (10~60) Second

☐ Enable Unconditional Forward
 

To Number

☐ Enable Busy Forward
 

To Number

☐ Enable No Answer Forward
 

To Number

No Answer Time
 
 (10~119) Second

**Caution:**

If you enable [Unconditional Forward], [Busy Forward] and [No Answer] will be ignored.

☐ Enable Do Not Disturb (DND)

**Warning:**

If you enable this item, you will not get indication when somebody call you.

☐ Active Incoming Anonymous Call Block
   
☐ Enable MWI
   

MWI Subscribe Expiration Time
 
 (120~86400)Second

☐ Hot Line / Warm Line Number

☒ Warm Line
 ☐ Hot Line

Hot Line / Warm Line Number

Warm Line Timer
 
 (5~300) Second

☐ Enable Missed Call Email Notification

Mail Account

Send Notification to e-mail

Missed Call e-mail Title

**Notice:**

Please configure mail server in "Maintenance > e-mail Notification" page and select the mail server for this feature.

☐ Early Media

IVR Play Index

☐ Music On Hold (MOH)

IVR Play Index

Cancel

OK

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VoIP The following table describes the labels in this screen.

Table 149 VoIP > SIP > SIP Account > SIP Account Entry Edit

LABEL	DESCRIPTION
SIP Account Selection	
SIP Account Selection	This field displays <b>ChangeMe</b> if you are creating a new SIP account or the SIP account you are modifying.
SIP Service Provider Association	
SIP Account Associated with	<p>Select the SIP service provider profile to use for the SIP account you are configuring in this screen. You should already have configured a SIP service provider profile in the <b>SIP Service Provider</b> screen.</p> <p>This field is read-only when you are modifying an existing SIP account.</p>
General	
Enable SIP Account	Select this if you want the Zyxel Device to use this account. Clear it if you do not want the Zyxel Device to use this account.
SIP Account Number	Enter your SIP number. In the full SIP URI, this is the part before the @ symbol. You can use up to 127 printable characters and spaces.
Authentication	
Username	Enter the user name for registering this SIP account, exactly as it was given to you. You can use up to 95 alphanumeric (0-9, a-z, A-Z), printable special characters and spaces.
Password	Enter the password for registering this SIP account, exactly as it was given to you. You can use up to 95 alphanumeric (0-9, a-z, A-Z), printable special characters and spaces.
URL Type	
URL Type	<p>Select whether or not to include the SIP service domain name when the Zyxel Device sends the SIP number.</p> <p><b>SIP</b> – include the SIP service domain name.</p> <p><b>TEL</b> – do not include the SIP service domain name.</p>
Voice Features	
Primary/Secondary/Third Compression Type	<p>Select the type of voice coder or decoder (codec) that you want the Zyxel Device to use.</p> <p>G.711 provides higher voice quality but requires more bandwidth (64 kbps).</p> <ul style="list-style-type: none"> <li>• <b>G.729</b> provides good sound quality and reduces the required bandwidth to 8 kbps.</li> <li>• <b>G.711a</b> is typically used in Europe.</li> <li>• <b>G.711u</b> is typically used in North America and Japan.</li> <li>• <b>G.726-24</b> operates at 24 kbps.</li> <li>• <b>G.726-32</b> operates at 32 kbps.</li> <li>• <b>G.722</b> operates at 6.3 kbps or 5.3 kbps.</li> </ul> <p>When two SIP devices start a SIP session, they must agree on a codec.</p> <p>Select the Zyxel Device's first choice for voice coder or decoder.</p> <p>Select the Zyxel Device's second choice for voice coder or decoder. Select <b>None</b> if you only want the Zyxel Device to accept the first choice.</p> <p>Select the Zyxel Device's third choice for voice coder or decoder. Select <b>None</b> if you only want the Zyxel Device to accept the first or second choice.</p>
Speaking Volume Control	Select the loudness that the Zyxel Device uses for speech that it sends to the peer device. Choices are <b>Minimum</b> , <b>Middle</b> , and <b>Maximum</b> .
Listening Volume Control	Select the loudness that the Zyxel Device uses for speech that it receives from the peer device. Choices are <b>Minimum</b> , <b>Middle</b> , and <b>Maximum</b> .

Table 149 VoIP &gt; SIP &gt; SIP Account &gt; SIP Account Entry Edit (continued)

LABEL	DESCRIPTION
Enable G. 168 (Echo Cancellation)	Select this if you want to eliminate the echo caused by the sound of your voice reverberating in the telephone receiver while you talk.
Enable VAD (Voice Active Detector)	Select this if the Zyxel Device should stop transmitting when you are not speaking. This reduces the bandwidth the Zyxel Device uses.
Call Features	
Send Caller ID	Select this if you want to send identification when you make VoIP phone calls. Clear this if you do not want to send identification.
Enable Call Transfer	Select this to enable call transfer on the Zyxel Device. This allows you to transfer an incoming call (that you have answered) to another phone.
Enable Call Waiting	Select this to enable call waiting on the Zyxel Device. This allows you to place a call on hold while you answer another incoming call on the same telephone (directory) number.
Call Waiting Reject Timer	Specify a time of seconds that the Zyxel Device waits before rejecting the second call if you do not answer it.
Enable Unconditional Forward	Select this if you want the Zyxel Device to forward all incoming calls to the specified phone number.  Specify the phone number in the <b>To Number</b> field on the right.
Enable Busy Forward	Select this if you want the Zyxel Device to forward incoming calls to the specified phone number if the phone port is busy.  Specify the phone number in the <b>To Number</b> field on the right.  If you have call waiting, the incoming call is forwarded to the specified phone number if you reject or ignore the second incoming call.
Enable No Answer Forward	Select this if you want the Zyxel Device to forward incoming calls to the specified phone number if the call is unanswered. (See <b>No Answer Time</b> .)  Specify the phone number in the <b>To Number</b> field on the right.
No Answer Time	This field is used by the <b>Active No Answer Forward</b> feature.  Enter the number of seconds the Zyxel Device should wait for you to answer an incoming call before it considers the call unanswered.
Enable Do Not Disturb (DND)	Select this to turn the do not disturb feature on. This has the Zyxel Device reject all calls destined to the phone line.
Active Incoming Anonymous Call Block	Select this to have the phone not ring for incoming calls with caller ID deactivated.
Enable MWI	Select this if you want to hear a waiting (beeping) dial tone on your phone when you have at least one voice message. Your VoIP service provider must support this feature.
MWI Subscribe Expiration Time	Keep the default value of this field unless your VoIP service provider tells you to change it. Enter the number of seconds the SIP server should provide the message waiting service each time the Zyxel Device subscribes to the service. Before this time passes, the Zyxel Device automatically subscribes again.
Hot Line / Warm Line Number	Select this to enable the hot line or warm line feature on the Zyxel Device.
Hot Line	Select this to have the Zyxel Device dial the specified hot line number immediately when you pick up the telephone.
Warm Line	Select this to have the Zyxel Device dial the specified warm line number after you pick up the telephone and do not press any keys on the keypad for a period of time.
Hot Line / Warm Line Number	Enter the number of the hot line or warm line that you want the Zyxel Device to dial.

Table 149 VoIP &gt; SIP &gt; SIP Account &gt; SIP Account Entry Edit (continued)

LABEL	DESCRIPTION
Warm Line Timer	Enter a number of seconds that the Zyxel Device waits before dialing the warm line number if you pick up the telephone and do not press any keys on the keypad.
Enable Missed Call Email Notification	Select this option to have the Zyxel Device email you a notification when there is a missed call.
Mail Account	Select a mail account for the email address specified below. If you select <b>None</b> here, email notifications will not be sent through email. You must have configured a mail account already in the <b>Email Notification</b> screen.
Send Notification to e-mail	Notifications are sent to the email address specified in this field. If this field is left blank, notifications will not be sent through email.
Missed Call e-mail Title	Type a title that you want to be in the subject line of the email notifications that the Zyxel Device sends.
Early Media	Select this if you want people to hear a customized recording when they call you.
IVR Play Index	Select the tone you want people to hear when they call you. This field is configurable only when you select <b>Early Media</b> . See <a href="#">Section 24.10 on page 436</a> for information on how to record these tones.
Music On Hold (MOH)	Select this to play a customized recording when you put people on hold.
IVR Play Index	Select the tone to play when you put someone on hold. This field is configurable only when you select <b>Music on Hold</b> , See <a href="#">Section 24.10 on page 436</a> for information on how to record these tones.
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

## 24.4 SIP Service Provider

Use this screen to view the SIP service provider information on the Zyxel Device. A SIP provider offers Internet call services using VoIP technology. You may need to consult your SIP service provider for the following settings.

To access this screen, click **VoIP > SIP > SIP Service Provider**.

Figure 245 VoIP &gt; SIP &gt; SIP Service Provider

SIP Account SIP Service Provider

Use this screen to view the SIP service provider information on the Zyxel Device. A SIP provider offers Internet call services using VoIP technology. You may need to consult your SIP service provider for the following settings.

+ Add New Provider

#	SIP Service Provider Name	SIP Proxy Server Address	REGISTER Server Address	SIP Service Domain	Modify
1	ChangeMe	ChangeMe	ChangeMe	ChangeMe	

The following table describes the labels in this screen.


Table 150 VoIP > SIP > SIP Service Provider

LABEL	DESCRIPTION
Add New Provider	Click this button to add a new SIP service provider.
#	This is the index number of the entry.
SIP Service Provider Name	This shows the name of the SIP service provider.
SIP Proxy Server Address	This shows the IP address or domain name of the SIP server.
REGISTER Server Address	This shows the IP address or domain name of the SIP register server.
SIP Service Domain	Enter the SIP service domain name. In the full SIP URI, this is the part after the @symbol. You can use up to 127 printable ASCII Extended set characters.
Modify	Click the <b>Edit</b> icon to configure the SIP service provider. Click the <b>Delete</b> icon to delete this SIP service provider from the Zyxel Device.

### 24.4.1 Provider Entry Add or Edit

Use this screen to configure the SIP server information, the numbers for certain phone functions and dialing plan for a SIP service provider.

Click the **Modify** icon next to a profile of SIP service provider settings in the **VoIP > SIP > SIP Service Provider** to open the following screen.

Note: Click this () to see all the fields in the screen. You do not necessarily need to use all these fields to set up your account. Click again to see and configure only the fields needed for this feature.

**Figure 246** VoIP > SIP > SIP Service Provider: Add New Provider or Edit

**Add New Provider**

**IP Version Policy**  
Policy Selection: IPv4 Only

**Notice:**  
1. The setting will be applied and synchronized to all SIP Service Provider(s).  
2. When Set-up Non-ONLY Policy, VoIP will stop functioning from second SIP Service Provider.

**SIP Service Provider Selection**  
Service Provider Selection: ADD\_NEW

**General**

SIP Service Provider: ☒ Enable SIP Service Provider

SIP Service Provider Name:

SIP Local Port:  (1025~65535)

SIP Proxy Server Address:

SIP Proxy Server Port:  (1025~65535)

SIP REGISTRAR Server Address:

SIP REGISTRAR Server Port:  (1025~65535)

SIP Service Domain:

**RFC Support**  
☒ PRACK (RFC 3262, Require: 100rel)

**VoIP IOP Flags**  
☒ Replace dial digit '#' to '%23' in SIP messages  
☒ Remove the 'Route' header in SIP messages

**Bound Interface Name**  
Bound Interface Name: ☒ AnyWAN ☐ MultiWAN

**Outbound Proxy**  
Outbound Proxy Address:   
Outbound Proxy Port:  (1025~65535)  
☒ Use DHCP Option 120 First

**RTP Port Range**  
Start Port:  (1026~65470)  
End Port:  (1056~65500)

**SRTP Support**  
☒ SRTP Support  
Crypto Suite:  (Encryption and Authentication Type)

**DTMF Mode**  
DTMF Mode:

**Transport Type**  
Transport Type:

**FAX Option**  
☐ G.711 Fax Passthrough ☒ T.38 Fax Relay

**QoS Tag**  
SIP DSCP Mark Setting:  (0~63)  
RTP DSCP Mark Setting:  (0~63)

**Timer Setting**  
SIP Register Expiration Duration:  (20~65535) second  
SIP Register Fail Re-try Timer:  (30~65535) second  
Session Expires (SE):  (100~3600) second  
Min-SE:  (90~1800) second

**Dialing Interval Selection**  
Dialing Interval Selection:  second

**SIP Server Locating DNS Method**  
☒ BASIC ☐ SRV ☐ NAPTR

Cancel OK

The following table describes the labels in this screen.

Table 151 VoIP > SIP > SIP Service Provider > Add New Provider or Edit

LABEL	DESCRIPTION
IP Version Policy	
Policy Selection	<p>Select the policy or strategy for how you want the VoIP application to choose which interface IP address to bind to. Multiple interface IP addresses may be available through the <b>Bound Interface Name</b>.</p> <ul style="list-style-type: none"> <li>• Select <b>IPv4 Only</b> to bind the IPv4 interface and send both SIP and RTP packets using an IPv4 address.</li> <li>• Select <b>IPv6 Only</b> to bind the IPv6 interface and send both SIP and RTP packets using an IPv6 address.</li> <li>• Select <b>IPv4 First</b> to use an IPv4 address over an IPv6 address. If an IPv4 address is not available on the WAN interface, the Zyxel Device uses an IPv6 address instead.</li> <li>• Select <b>IPv6 First</b> to use an IPv6 address over an IPv4 address. If an IPv6 address is not available on the WAN interface, the Zyxel Device uses an IPv4 address instead.</li> <li>• Select <b>IPv4 Prefer</b> to use an IPv4 address over an IPv6 address. If an IPv4 address is not available on the WAN interface, the Zyxel Device uses an IPv6 address instead. The Zyxel Device changes to an IPv4 address whenever an IPv4 address is available.</li> <li>• Select <b>IPv6 Prefer</b> to use an IPv6 address over an IPv4 address. If an IPv6 address is not available on the WAN interface, the Zyxel Device uses an IPv4 address instead. The Zyxel Device changes to an IPv6 address whenever an IPv6 address is available.</li> </ul> <p>Note 1: If you are not sure which policy to use, or if VoIP still does not work, please contact your ISP or VoIP service provider.</p> <p>Note 2: If you select <b>IPv4 First</b>, <b>IPv6 First</b>, <b>IPv4 Prefer</b> or <b>IPv6 Prefer</b>, the second SIP service provider profile will not work.</p>
SIP Service Provider Selection	
Service Provider Selection	This field displays <b>ADD_NEW</b> if you are creating a new SIP service provider profile or the SIP service provider profile name you are modifying.
General	
SIP Service Provider	Select this if you want the Zyxel Device to use this SIP service provider profile. Clear it if you do not want the Zyxel Device to use this SIP service provider profile.
SIP Service Provider Name	Enter the name of your SIP service provider profile. You can use your VoIP service provider's name as a reference.
SIP Local Port	Enter the Zyxel Device's listening port number, if your VoIP service provider gave you one. Otherwise, keep the default value.
SIP Proxy Server Address	Enter the IP address or domain name of the SIP server provided by your VoIP service provider. You can use up to 95 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. It does not matter whether the SIP server is a proxy, redirect or register server.
SIP Proxy Server Port	Enter the SIP server's listening port number, if your VoIP service provider gave you one. Otherwise, keep the default value.
SIP REGISTRAR Server Address	Enter the IP address or domain name of the SIP register server, if your VoIP service provider gave you one. Otherwise, enter the same address you entered in the <b>SIP Server Address</b> field. You can use up to 95 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ].
SIP REGISTRAR Server Port	Enter the SIP register server's listening port number, if your VoIP service provider gave you one. Otherwise, enter the same port number you entered in the <b>SIP Server Port</b> field.

Table 151 VoIP &gt; SIP &gt; SIP Service Provider &gt; Add New Provider or Edit (continued)

LABEL	DESCRIPTION
SIP Service Domain	Enter the SIP service domain name. In the full SIP URI, this is the part after the @ symbol. You can use up to 127 printable characters except [ " ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ].
RFC Support	
PRACK (RFC 3262, Require: 100rel)	<p>During a call session, there are two types of SIP responses used – final and provisional. Final responses convey the result of a request and require a confirmation response. Provisional responses only convey the request processing progress and does not require a confirmation response, and are therefore considered unreliable.</p> <p>RFC 3262 defines a mechanism to provide reliable transmission of SIP provisional response messages, which convey information on the processing progress of the request. This uses the option tag 100rel and the Provisional Response ACKnowledgement (PRACK) method.</p> <p>Which is, the Zyxel Device includes a SIP Require header field with the option tag 100rel in all INVITE requests. When the Zyxel Device receives a SIP response message indicating that the phone it called is ringing, the Zyxel Device sends a PRACK message to have both sides confirm the message is received.</p> <p>Select this to have the caller require the option tag 100rel to send provisional responses reliably.</p>
VoIP IOP Flags – Select VoIP inter-operability settings.	
Replace dial digit '#' to '%23' in SIP messages	Replace a dial digit “#” with “%23” in the INVITE messages.
Remove the 'Route' header in SIP messages	Remove the 'Route' header in SIP packets.
Bound Interface Name	
Bound Interface Name	<p>If you select <b>AnyWAN</b>, the Zyxel Device automatically activates the VoIP service when any WAN connection is up.</p> <p>If you select <b>MultiWAN</b>, you also need to select the pre-configured WAN connections. The VoIP service is activated only when one of the selected WAN connections is up.</p>
Outbound Proxy	
Outbound Proxy Address	Enter the IP address or domain name of the SIP outbound proxy server if your VoIP service provider has a SIP outbound server to handle voice calls. This allows the Zyxel Device to work with any type of NAT router and eliminates the need for STUN or a SIP ALG. Turn off any SIP ALG on a NAT router in front of the Zyxel Device to keep it from re-translating the IP address (since this is already handled by the outbound proxy server).
Outbound Proxy Port	Enter the SIP outbound proxy server's listening port, if your VoIP service provider gave you one. Otherwise, keep the default value.
Use DHCP Option 120 first	Select this to have the Zyxel Device use DHCP Option 120 first.
RTP Port Range	
Start/End Port	<p>Enter the listening port numbers for RTP traffic, if your VoIP service provider gave you this information. Otherwise, keep the default values.</p> <p>To enter one port number, enter the port number in the <b>Start Port</b> and <b>End Port</b> fields.</p> <p>To enter a range of ports,</p> <ul style="list-style-type: none"> <li>enter the port number at the beginning of the range in the <b>Start Port</b> field.</li> <li>enter the port number at the end of the range in the <b>End Port</b> field.</li> </ul>

Table 151 VoIP &gt; SIP &gt; SIP Service Provider &gt; Add New Provider or Edit (continued)

LABEL	DESCRIPTION
DTMF Mode	<p>Control how the Zyxel Device handles the tones that your telephone makes when you push its buttons. You should use the same mode your VoIP service provider uses.</p> <p><b>RFC2833</b> – send the DTMF tones in RTP packets.</p> <p><b>PCM</b> – send the DTMF tones in the voice data stream. This method works best when you are using a codec that does not use compression (like G.711). Codecs that use compression (like G.729 and G.726) can distort the tones.</p> <p><b>SIP INFO</b> – send the DTMF tones in SIP messages.</p>
Transport Type	
Transport Type	<p>Select the protocol used to transport the SIP packets.</p> <p>For <b>UDP</b> and <b>TCP</b>, see the Service appendix for more information on the example services and the required protocol and port number.</p>
Ignore Direct IP	<p>Select <b>Enable</b> to have the connected devices accept SIP requests only from the SIP proxy/register server specified above. SIP requests sent from other IP addresses will be ignored.</p>
QoS Tag	
SIP DSCP Mark Setting	<p>Enter the DSCP (DiffServ Code Point) number for SIP message transmissions. The Zyxel Device creates Class of Service (CoS) priority tags with this number to SIP traffic that it transmits.</p>
RTP DSCP Mark Setting	<p>Enter the DSCP (DiffServ Code Point) number for RTP voice transmissions. The Zyxel Device creates Class of Service (CoS) priority tags with this number to RTP traffic that it transmits.</p>
Timer Setting	
SIP Register Expiration Duration	<p>Enter the number of seconds your SIP account is registered with the SIP register server before it is deleted. The Zyxel Device automatically tries to re-register your SIP account when one-half of this time has passed (The SIP register server might have a different expiration).</p>
SIP Register Fall Re-try timer	<p>Enter the number of seconds the Zyxel Device waits before it tries again to register the SIP account, if the first try failed or if there is no response.</p>
Session Expires [SE]	<p>Enter the number of seconds the Zyxel Device lets a SIP session remain idle (without traffic) before it automatically disconnects the session.</p>
Min-SE	<p>Enter the minimum number of seconds the Zyxel Device lets a SIP session remain idle (without traffic) before it automatically disconnects the session. When two SIP devices start a SIP session, they must agree on an expiration time for idle sessions. This field is the shortest expiration time that the Zyxel Device accepts.</p>
Dialing Interval Selection	
Dialing Interval Selection	<p>Enter the number of seconds the Zyxel Device should wait after you stop dialing numbers before it makes the phone call. The value depends on how quickly you dial phone numbers.</p>

Table 151 VoIP &gt; SIP &gt; SIP Service Provider &gt; Add New Provider or Edit (continued)

LABEL	DESCRIPTION
SIP Server Location DNS Method	<p>Select the method that the Zyxel Device used to query the ISP's DNS server for SIP server address. The Zyxel Device will use the query result to locate the SIP server for phone service registration.</p> <p>Select <b>BASIC</b> to have the Zyxel Device query the DNS server for a DNS A record that contains the IP address of the SIP server.</p> <p>Select <b>SRV</b> to have the Zyxel Device query the DNS server for a DNS Service (SRV) record. The SRV record is a list of all available SIP servers information that the DNS server maintains. The Zyxel Device will then use the SRV record to perform A query to get the SIP server IP. This is useful if your primary SIP server experiences difficulties, making it hard for your IP phone users to make SIP calls.</p> <p>Select <b>NAPTR</b> to have the Zyxel Device query the DNS server for DNS Name Authority Pointer (NAPTR) records in order to find the available services (transport protocols) supported by the SIP server. The Zyxel Device will then perform an SRV or A query to get the SIP server information.</p>
OK	Click this to save your changes.
Cancel	Click this to exit this screen without saving.

## 24.5 SIP TLS Common

Use this screen to:

- Change the default TLS local port.
- Select a local certificate for the SIP server to verify the Zyxel Device.

Note: To activate **SIP TLS Common**, select **TLS** in **Transport Type** in the **SIP Service Provider** screen.

To access this screen, click **VoIP > SIP > SIP TLS Common**.

Figure 247 VoIP &gt; SIP &gt; SIP TLS Common

SIP Account SIP Service Provider **SIP TLS Common**

All SIP Providers which use TLS as transport protocol, will share the setting in this page.

TLS Local Port:

Local Certificate:

Verify Server Certificate: ☐

Cancel Apply

The following table describes the labels in this screen.

Table 152 VoIP > SIP > SIP TLS Common

LABEL	DESCRIPTION
TLS Local Port	Port 5061 is typically used for SIP over TLS. Enter the Zyxel Device's TLS local port number if your VoIP service provider gave you one. Otherwise, keep the default value.
Local Certificate	This is the certificate the SIP server uses to verify the Zyxel Device. Go to <b>Certificate &gt; Local Certificate</b> and import a Zyxel Device certificate that the SIP server can use to verify the Zyxel Device, if required. Then select the certificate you imported in this field.
Verify Server Certificate	Click to enable this if you want the Zyxel Device to verify the certificate from the SIP server. If required or if your VoIP service provider gave you a certificate, import the dedicated CA in <b>Certificate &gt; Trusted CA</b> in order for the Zyxel Device to authenticate the SIP server.

## 24.6 Phone

Use these screens to configure SIP numbers and regions for IP phones that are connected to the Zyxel Device.

### 24.6.1 Phone Device

Use this screen to view detailed information on phones used for Internet phone calls (SIP). You can define which phones will ring when a specific SIP address receives an incoming call, and which SIP address will be used when an outgoing call is made with a specific phone.

To access this screen, click **VoIP > Phone > Phone Device**.

Figure 248 VoIP > Phone > Phone Device

**Phone**

**Phone Device**

Use this screen to view detailed information on phones used for Internet phone calls (SIP). You can define which phone(s) will ring when a specific SIP address receives an incoming call, and which SIP address will be used when an outgoing call is made with a specific phone.

**Analog Phone**

#	Phone ID	Internal Number	Incoming SIP Number	Outgoing SIP Number	Modify
1	PHONE1	**11	ChangeMe	ChangeMe	<input checked="" type="checkbox"/>
2	PHONE2	**12	ChangeMe	ChangeMe	<input checked="" type="checkbox"/>

Each field is described in the following table.

Table 153 VoIP > Phone > Phone Device

LABEL	DESCRIPTION
#	This displays the index number of the phone device.
Phone ID	This field displays the name of a phone port on the Zyxel Device.
Internal Number	This field displays the internal call prefix of a phone port on the Zyxel Device.
Incoming SIP Number	This field displays the SIP address that you use to receive calls on this phone port.

Table 153 VoIP &gt; Phone &gt; Phone Device

LABEL	DESCRIPTION
Outgoing SIP Number	This field displays the SIP address that you use to make calls on this phone port.
Modify	Click the <b>Edit</b> icon to configure the SIP account.

## 24.6.2 Phone Device Edit

Use this screen to control which SIP account and PSTN line each phone uses. Click an **Edit** icon in **VoIP > Phone > Phone Device** to open the following screen.

Figure 249 VoIP &gt; Phone &gt; Phone Device &gt; Edit

**Phone Device Edit**

**SIP Account to Make Outgoing Call**

SIP Account	SIP Number
<input checked="" type="radio"/> SIP1	ChangeMe
<input type="radio"/> SIP2	ChangeMe

**SIP Account(s) to Receive Incoming Call**

SIP Account	directoryNumber
<input checked="" type="checkbox"/> SIP1	ChangeMe
<input type="checkbox"/> SIP2	ChangeMe

**Immediate Dial Enable**

☒ Immediate Dial Enable

Cancel OK

Each field is described in the following table.

Table 154 VoIP &gt; Phone &gt; Phone Device &gt; Edit

LABEL	DESCRIPTION
SIP Account to Make Outgoing Call	Select the SIP account you want to use when making outgoing calls with the analog phone connected to this phone port.
SIP Account(s) to Receive Incoming Call	<p>Select a SIP account if you want to receive phone calls for the selected SIP account on this phone port.</p> <p>If you select more than one SIP account for incoming calls, there is no way to distinguish between them when you receive phone calls. If you do not select a source for incoming calls, you cannot receive any calls on this phone port.</p>

Table 154 VoIP &gt; Phone &gt; Phone Device &gt; Edit

LABEL	DESCRIPTION
Immediate Dial Enable	Select this if you want to use the pound key (#) to tell the Zyxel Device to make the phone call immediately, instead of waiting for the number of second you selected in the <b>Dialog Interval Selection</b> field of the <b>VoIP &gt; SIP &gt; SIP Service Provider &gt; Add New Provider</b> or <b>Edit</b> screen.  If you select this, dial the phone number, and then press the pound key. The Zyxel Device makes the call immediately instead of waiting. You can still wait, if you want.
Cancel	Click <b>Cancel</b> to exit this screen without saving
OK	Click <b>OK</b> to save your changes.

## 24.7 Phone Region

Use this screen to configure settings that depend on which region of the world the Zyxel Device is in. Selecting the region where the device is physically located improves the quality of phone calls.

To access this screen, click **VoIP > Phone > Region**.

Figure 250 VoIP &gt; Phone &gt; Region

The following table describes the labels in this screen.

Table 155 VoIP &gt; Phone &gt; Region

LABEL	DESCRIPTION
Region Setting	Select the place in which the Zyxel Device is located.
Call Service Mode	Select the mode for supplementary phone services (call hold, call waiting, call transfer and three-way conference calls) that your VoIP service provider supports. <ul style="list-style-type: none"> <li><b>Europe Type</b> – use supplementary phone services in European mode.</li> <li><b>USA Type</b> – use supplementary phone services American mode.</li> </ul> You might have to subscribe to these services to use them. Contact your VoIP service provider.
Apply	Click this to save your changes and to apply them to the Zyxel Device.
Cancel	Click this to set every field in this screen to its last-saved value.

**Note:** You need to reboot the Zyxel Device after changing the region settings for it to take effect.

## 24.8 Call Rule

Use this screen to add, edit, or remove speed-dial numbers for outgoing calls. Speed dial provides shortcuts for dialing frequently-used (VoIP) phone numbers. You also have to create speed-dial entries if you want to call SIP numbers that contain letters. Once you have configured a speed dial rule, you can use a shortcut (the speed dial number, #01 for example) on your phone's keypad to call the phone number. To access this screen, click **VoIP > Call Rule**.

**Figure 251** VoIP > Call Rule

**Call Rule**

Use this screen to add, edit, or remove speed-dial numbers for outgoing calls. Speed dial provides shortcuts for dialing frequently-used (VoIP) phone numbers. You also have to create speed-dial entries if you want to call SIP addresses that contain letters. Once you have configured a speed dial rule, you can use a shortcut (the speed dial number, #01 for example) on your phone's keypad to call the phone number.

**Clear All Speed Dials**

Keys	Number	Description
#01		
#02		
#03		
#04		
#05		
#06		
#07		
#08		
#09		
#10		

**Cancel**      **Apply**

The following table describes the labels in this screen.

**Table 156** VoIP > Call Rule

LABEL	DESCRIPTION
Keys	This field displays the speed-dial number you should dial to use this entry.
Number	Enter the SIP number you want the Zyxel Device to call when you dial the speed-dial number.
Description	Enter a short description to identify the party you call when you dial the speed-dial number. You can use up to 127 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Clear All Speed Dials	Click this button to remove all speed dials saved.
Apply	Click this to save your changes and to apply them to the Zyxel Device.
Cancel	Click this to set every field in this screen to its last-saved value.

## 24.9 Call History

The Zyxel Device logs calls from or to your SIP addresses. This screen allows you to view a summary of received, dialed and missed calls and a call history list. You can also view detailed information on each outgoing and incoming call.

To access this screen, click **VoIP > Call History**.

**Figure 252** VoIP > Call History

**Call History**

The Zyxel Device logs calls from or to your SIP addresses. This screen allows you to view the summary of received, dialed and missed calls and a call history list. You can also see detailed information for each outgoing call you made or each incoming call from someone calling you. The Zyxel Device stores up to 300 incoming call logs and 300 outgoing call logs. If the number of entries exceed the maximum value, the earliest log of that type will be deleted.

[Clear](#) [Refresh](#)

**Summary**

Date	Total Calls	Outgoing Calls	Incoming Calls	Missing Calls	Total Duration(hh:mm:ss)
>					

Classify All

Incoming
Outgoing
Missed

Type	Date/Time	Peer Number	Phone Number	Duration (hh:mm:ss)	Delete
>					

Each field is described in the following table.

**Table 157** VoIP > Call History

LABEL	DESCRIPTION
Clear	Click this button to remove all entries from the call history list.
Refresh	Click this button to renew the call history list.
Summary	
Date	This is the date when the calls were made.
Total Calls	This displays the total number of calls from or to your SIP addresses that day.
Outgoing Calls	This displays how many calls originated from you that day.
Incoming Calls	This displays how many calls you received that day.
Missing Calls	This displays how many incoming calls were not answered that day.
Total Duration (hh:mm:ss)	This displays how long all calls lasted that day.
Classify	Select the type of the calls. The call types are: <b>All</b> , <b>Incoming</b> , <b>Outgoing</b> and <b>Missed</b> .
Type	This displays the type of the calls.
Date/Time	This displays the date and time when the calls were made.
Peer Number	This displays the SIP address that called you or you called.
Phone Number	This displays the phone number of the call.

Table 157 VoIP &gt; Call History

LABEL	DESCRIPTION
Duration (hh:mm:ss)	This displays how long the call lasted.
Delete	Click the <b>Delete</b> icon to remove the call history.

## 24.10 Technical Reference

This section contains background material relevant to the **VoIP** screens.

### VoIP

VoIP is the sending of voice signals over Internet Protocol. This allows you to make phone calls and send faxes over the Internet at a fraction of the cost of using the traditional circuit-switched telephone network. You can also use servers to run telephone service applications like PBX services and voice mail. Internet Telephony Service Provider (ITSP) companies provide VoIP service.

Circuit-switched telephone networks require 64 kilobits per second (Kbps) in each direction to handle a telephone call. VoIP can use advanced voice coding techniques with compression to reduce the required bandwidth.

### SIP

The Session Initiation Protocol (SIP) is an application-layer control (signaling) protocol that handles the setting up, altering and tearing down of voice and multimedia sessions over the Internet.

SIP signaling is separate from the media for which it handles sessions. The media that is exchanged during the session can use a different path from that of the signaling. SIP handles telephone calls and can interface with traditional circuit-switched telephone networks.

### SIP Identities

A SIP account uses an identity (sometimes referred to as a SIP address). A complete SIP identity is called a SIP URI (Uniform Resource Identifier). A SIP account's URI identifies the SIP account in a way similar to the way an email address identifies an email account. The format of a SIP identity is SIP-Number@SIP-Service-Domain.

### SIP Number

The SIP number is the part of the SIP URI that comes before the "@" symbol. A SIP number can use letters like in an email address (johndoe@your-ITSP.com for example) or numbers like a telephone number (1122334455@VoIP-provider.com for example).

### SIP Service Domain

The SIP service domain of the VoIP service provider is the domain name in a SIP URI. For example, if the SIP address is [1122334455@VoIP-provider.com](mailto:1122334455@VoIP-provider.com), then "VoIP-provider.com" is the SIP service domain.

## SIP Registration

Each Zyxel Device is an individual SIP User Agent (UA). To provide voice service, it has a public IP address for SIP and RTP protocols to communicate with other servers.

A SIP user agent has to register with the SIP registrar and must provide information about the users it represents, as well as its current IP address (for the routing of incoming SIP requests). After successful registration, the SIP server knows that the users (identified by their dedicated SIP URIs) are represented by the UA, and knows the IP address to which the SIP requests and responses should be sent.

Registration is initiated by the User Agent Client (UAC) running in the VoIP gateway (the Zyxel Device). The gateway must be configured with information letting it know where to send the REGISTER message, as well as the relevant user and authorization data.

A SIP registration has a limited lifespan. The User Agent Client must renew its registration within this lifespan. If it does not do so, the registration data will be deleted from the SIP registrar's database and the connection will be broken.

The Zyxel Device attempts to register all enabled subscriber ports when it is switched on. When you enable a subscriber port that was previously disabled, the Zyxel Device attempts to register the port immediately.

## Authorization Requirements

SIP registrations (and subsequent SIP requests) require a username and password for authorization. These credentials are validated through a challenge / response system using the HTTP digest mechanism (as detailed in RFC 3261, "SIP: Session Initiation Protocol").

## SIP Servers

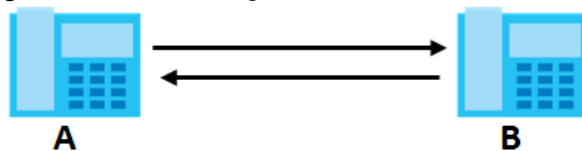
SIP is a client-server protocol. A SIP client is an application program or device that sends SIP requests. A SIP server responds to the SIP requests.

When you use SIP to make a VoIP call, it originates at a client and terminates at a server. A SIP client could be a computer or a SIP phone. One device can act as both a SIP client and a SIP server.

## SIP User Agent

A SIP user agent can make and receive VoIP telephone calls. This means that SIP can be used for peer-to-peer communications even though it is a client-server protocol. In the following figure, either **A** or **B** can act as a SIP user agent client to initiate a call. **A** and **B** can also both act as SIP user agents to receive the call.

**Figure 253** SIP User Agent



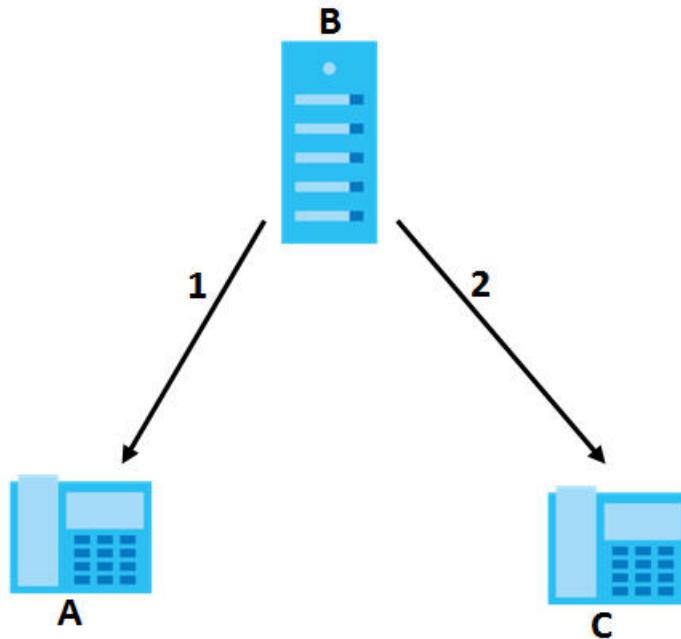
## SIP Proxy Server

A SIP proxy server receives requests from clients and forwards them to another server.

In the following example, you want to use client device **A** to call someone who is using client device **C**.

- 1 The client device (**A** in the figure) sends a call invitation to the SIP proxy server (**B**).
- 2 The SIP proxy server forwards the call invitation to **C**.

**Figure 254** SIP Proxy Server



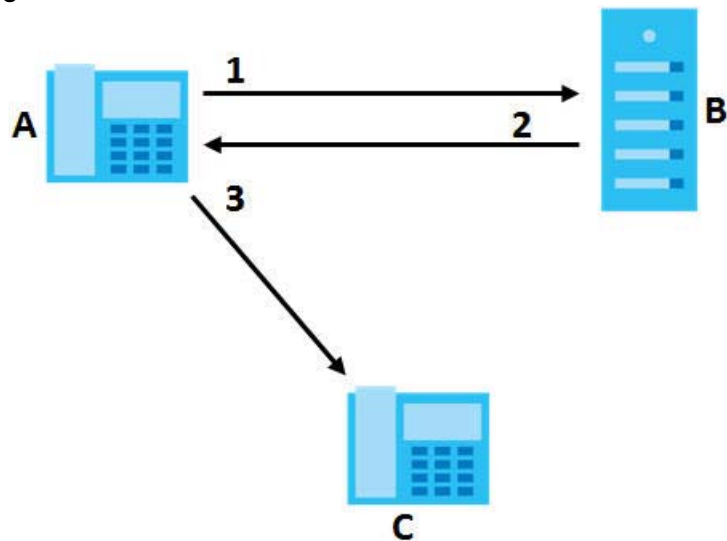
### SIP Redirect Server

A SIP redirect server accepts SIP requests, translates the destination address to an IP address and sends the translated IP address back to the device that sent the request. Then the client device that originally sent the request can send requests to the IP address that it received back from the redirect server. Redirect servers do not initiate SIP requests.

In the following example, you want to use client device **A** to call someone who is using client device **C**.

- 1 Client device **A** sends a call invitation for **C** to the SIP redirect server (**B**).
- 2 The SIP redirect server sends the invitation back to **A** with **C**'s IP address (or domain name).
- 3 Client device **A** then sends the call invitation to client device **C**.

**Figure 255** SIP Redirect Server



**SIP Register Server**

A SIP register server maintains a database of SIP identity-to-IP address (or domain name) mapping. The register server checks your user name and password when you register.

**RTP**

When you make a VoIP call using SIP, the RTP (Real time Transport Protocol) is used to handle voice data transfer. See RFC 1889 for details on RTP.

**Pulse Code Modulation**

Pulse Code Modulation (PCM) measures analog signal amplitudes at regular time intervals and converts them into bits.

**SIP Call Progression**

The following figure displays the basic steps in the setup and tear down of a SIP call. A calls B.

Table 158 SIP Call Progression

A		B
1. INVITE	→	
	←	2. Ringing
	←	3. OK
4. ACK	→	
	5. Dialogue (voice traffic)	
6. BYE	→	
	←	7. OK

- 1    **A** sends a SIP INVITE request to **B**. This message is an invitation for **B** to participate in a SIP telephone call.
- 2    **B** sends a response indicating that the telephone is ringing.
- 3    **B** sends an OK response after the call is answered.
- 4    **A** then sends an ACK message to acknowledge that **B** has answered the call.
- 5    Now **A** and **B** exchange voice media (talk).
- 6    After talking, **A** hangs up and sends a BYE request.
- 7    **B** replies with an OK response confirming receipt of the BYE request and the call is terminated.

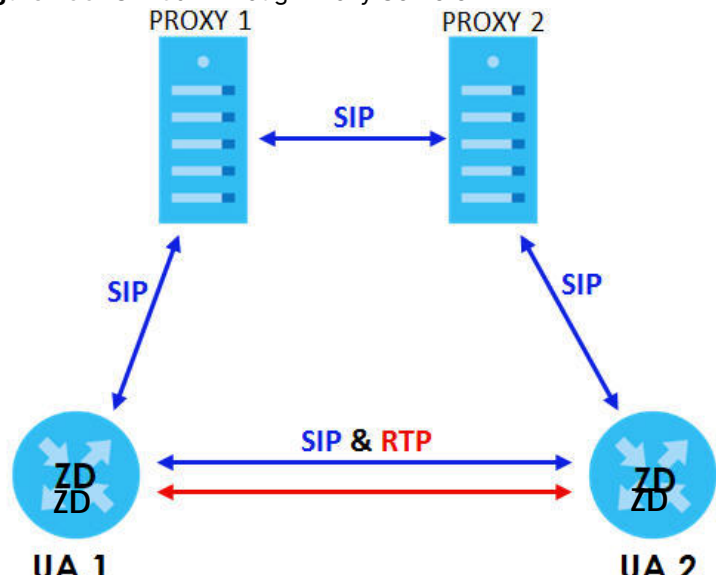
**SIP Call Progression Through Proxy Servers**

Usually, the SIP UAC sets up a phone call by sending a request to the SIP proxy server. Then, the proxy server looks up the destination to which the call should be forwarded (according to the URI requested by the SIP UAC). The request may be forwarded to more than one proxy server before arriving at its destination.

The response to the request goes to all the proxy servers through which the request passed, in reverse sequence. Once the session is set up, session traffic is sent between the UAs directly, bypassing all the proxy servers in between.

The following figure shows the SIP and session traffic flow between the user agents (**UA 1** and **UA 2**) and the proxy servers (this example shows two proxy servers, **PROXY 1** and **PROXY 2**).

**Figure 256** SIP Call Through Proxy Servers

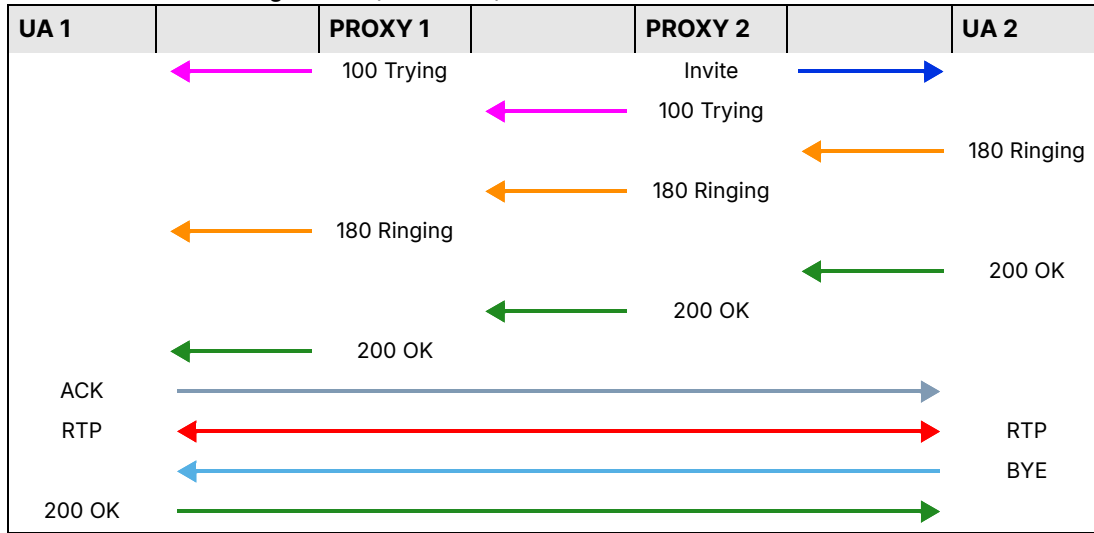


The following table shows the SIP call progression.

**Table 159** SIP Call Progression

UA 1		PROXY 1		PROXY 2		UA 2
Invite	→		Invite	→		

Table 159 SIP Call Progression (continued)



- 1 **User Agent 1** sends a SIP INVITE request to **Proxy 1**. This message is an invitation to **User Agent 2** to participate in a SIP telephone call. **Proxy 1** sends a response indicating that it is trying to complete the request.
- 2 **Proxy 1** sends a SIP INVITE request to **Proxy 2**. **Proxy 2** sends a response indicating that it is trying to complete the request.
- 3 **Proxy 2** sends a SIP INVITE request to **User Agent 2**.
- 4 **User Agent 2** sends a response back to **Proxy 2** indicating that the phone is ringing. The response is relayed back to **User Agent 1** through **Proxy 1**.
- 5 **User Agent 2** sends an OK response to **Proxy 2** after the call is answered. This is also relayed back to **User Agent 1** through **Proxy 1**.
- 6 **User Agent 1** and **User Agent 2** exchange RTP packets containing voice data directly, without involving the proxies.
- 7 When **User Agent 2** hangs up, he sends a BYE request.
- 8 **User Agent 1** replies with an OK response confirming receipt of the BYE request, and the call is terminated.

## Voice Coding

A codec (coder/decoder) codes analog voice signals into digital signals and decodes the digital signals back into analog voice signals. The Zyxel Device supports the following codecs.

- G.711 is a Pulse Code Modulation (PCM) waveform codec. PCM measures analog signal amplitudes at regular time intervals and converts them into digital samples. G.711 provides very good sound quality but requires 64 kbps of bandwidth.
- G.726 is an Adaptive Differential PCM (ADPCM) waveform codec that uses a lower bitrate than standard PCM conversion. ADPCM converts analog audio into digital signals based on the difference between each audio sample and a prediction based on previous samples. The more similar the audio sample is to the prediction, the less space needed to describe it. G.726 operates at 16, 24, 32 or 40 kbps.

- G.729 is an Analysis-by-Synthesis (AbS) hybrid waveform codec that uses a filter based on information about how the human vocal tract produces sounds. G.729 provides good sound quality and reduces the required bandwidth to 8 kbps.

## Voice Activity Detection/Silence Suppression

Voice Activity Detection (VAD) detects whether or not speech is present. This lets the Zyxel Device reduce the bandwidth that a call uses by not transmitting “silent packets” when you are not speaking.

## Comfort Noise Generation

When using VAD, the Zyxel Device generates comfort noise when the other party is not speaking. The comfort noise lets you know that the line is still connected as total silence could easily be mistaken for a lost connection.

## Echo Cancellation

G.168 is an ITU-T standard for eliminating the echo caused by the sound of your voice reverberating in the telephone receiver while you talk.

## MWI (Message Waiting Indication)

Message Waiting Indication (MWI) enables your phone to give you a message–waiting (beeping) dial tone when you have a voice message(s). Your VoIP service provider must have a messaging system that sends message waiting status SIP packets as defined in RFC 3842.

## Custom Tones (IVR)

Interactive Voice Response (IVR) is a feature that allows you to use your telephone to interact with the Zyxel Device. The Zyxel Device allows you to record custom tones for the **Early Media** and **Music On Hold** functions. The same recordings apply to both the caller ringing and on hold tones.

Table 160 Custom Tones Details

LABEL	DESCRIPTION
Total Time for All Tones	900 seconds for all custom tones combined
Maximum Time per Individual Tone	180 seconds
Total Number of Tones Recordable	5 You can record up to 5 different custom tones but the total time must be 900 seconds or less.

## Recording Custom Tones

Use the following steps if you would like to create new tones or change your tones:

- 1 Pick up the phone and press “\*\*\*\*” on your phone’s keypad and wait for the message that says you are in the configuration menu.
- 2 Press a number from 1101 – 1105 on your phone followed by the “#” key.

- 3 Play your desired music or voice recording into the receiver's mouthpiece. Press the "#" key.
- 4 You can continue to add, listen to, or delete tones, or you can hang up the receiver when you are done.

### Listening to Custom Tones

Do the following to listen to a custom tone:

- 1 Pick up the phone and press "\*\*\*\*" on your phone's keypad and wait for the message that says you are in the configuration menu.
- 2 Press a number from 1201 – 1208 followed by the "#" key to listen to the tone.
- 3 You can continue to add, listen to, or delete tones, or you can hang up the receiver when you are done.

### Deleting Custom Tones

Do the following to delete a custom tone:

- 1 Pick up the phone and press "\*\*\*\*" on your phone's keypad and wait for the message that says you are in the configuration menu.
- 2 Press a number from 1301 – 1308 followed by the "#" key to delete the tone of your choice. Press 14 followed by the "#" key if you wish to clear all your custom tones.

You can continue to add, listen to, or delete tones, or you can hang up the receiver when you are done.

## 24.10.1 Quality of Service (QoS)

Quality of Service (QoS) refers to both a network's ability to deliver data with minimum delay, and the networking methods used to provide bandwidth for real-time multimedia applications.

### Type of Service (ToS)

Network traffic can be classified by setting the ToS (Type of Service) values at the data source (for example, at the Zyxel Device) so a server can decide the best method of delivery, that is the least cost, fastest route and so on.

### DiffServ

DiffServ is a Class of Service (CoS) model that marks packets so that they receive specific per-hop treatment at DiffServ-compliant network devices along the route based on the application types and traffic flow. Packets are marked with DiffServ Code Points (DSCP) indicating the level of service desired. This allows the intermediary DiffServ-compliant network devices to handle the packets differently depending on the code points without the need to negotiate paths or remember state information for every flow. In addition, applications do not have to request a particular service or give advanced notice of where the traffic is going.<sup>3</sup>

---

3. The Zyxel Device does not support DiffServ at the time of writing.

## DSCP and Per-Hop Behavior

DiffServ defines a new DS (Differentiated Services) field to replace the Type of Service (TOS) field in the IP header. The DS field contains a 2-bit unused field and a 6-bit DSCP field, which can define up to 64 service levels. The following figure illustrates the DS field.

DSCP is backward compatible with the three precedence bits in the ToS octet so that non-DiffServ compliant, ToS-enabled network device will not conflict with the DSCP mapping.

**Figure 257** DiffServ: Differentiated Service Field

DSCP (6-bit)	Unused (2-bit)
-----------------	-------------------

The DSCP value determines the forwarding behavior, the PHB (Per-Hop Behavior), that each packet gets across the DiffServ network. Based on the marking rule, different kinds of traffic can be marked for different priorities of forwarding. Resources can then be allocated according to the DSCP values and the configured policies.

## 24.10.2 Phone Services Overview

Supplementary services such as call hold, call waiting, and call transfer are generally available from your VoIP service provider. The Zyxel Device supports the following services:

- Call Return
- Call Hold
- Call Waiting
- Making a Second Call
- Call Transfer
- Call Forwarding
- Three-Way Conference
- Internal Calls
- Call Park and Pickup
- Do not Disturb
- IVR
- Call Completion
- CCBS
- Outgoing SIP

**Note:** To take full advantage of the supplementary phone services available through the Zyxel Device's phone ports, you may need to subscribe to the services from your VoIP service provider.

### 24.10.2.1 The Flash Key

Flashing means to press the hook for a short period of time (a few hundred milliseconds) before releasing it. On newer telephones, there should be a "flash" key (button) that generates the signal electronically. If the flash key is not available, you can tap (press and immediately release) the hook by hand to achieve the

same effect. However, using the flash key is preferred since the timing is much more precise. With manual tapping, if the duration is too long, it may be interpreted as hanging up by the Zyxel Device.

You can invoke all the supplementary services by using the flash key.

### 24.10.2.2 Europe Type Supplementary Phone Services

This section describes how to use supplementary phone services with the **Europe Type Call Service Mode**. Commands for supplementary services are listed in the table below.

After pressing the flash key, if you do not issue the sub-command before the default sub-command timeout (2 seconds) expires or issue an invalid sub-command, the current operation will be aborted.

Table 161 European Flash Key Commands

COMMAND	SUB-COMMAND	DESCRIPTION
Flash		Put a current call on hold to place a second call. Switch back to the call (if there is no second call).
Flash	0	Drop the call presently on hold or reject an incoming call which is waiting to be answered.
Flash	1	Disconnect the current phone connection and answer the incoming call or resume with caller presently on hold.
Flash	2	1. Switch back and forth between two calls. 2. Put a current call on hold to answer an incoming call. 3. Separate the current three-way conference call into two individual calls (one is on-line, the other is on hold).
Flash	3	Create three-way conference connection.
Flash	*98#	Transfer the call to another phone.

#### European Call Hold

Call hold allows you to put a call (**A**) on hold by pressing the flash key.

If you have another call, press the flash key and then "2" to switch back and forth between caller **A** and **B** by putting either one on hold.

Press the flash key and then "0" to disconnect the call presently on hold and keep the current call on line.

Press the flash key and then "1" to disconnect the current call and resume the call on hold.

If you hang up the phone but a caller is still on hold, there will be a remind ring.

#### European Call Waiting

This allows you to place a call on hold while you answer another incoming call on the same telephone (directory) number.

If there is a second call to a telephone number, you will hear a call waiting tone. Take one of the following actions.

- Reject the second call.  
Press the flash key and then press "0".

- Disconnect the first call and answer the second call.  
Either press the flash key and press "1", or just hang up the phone and then answer the phone after it rings.
- Put the first call on hold and answer the second call.  
Press the flash key and then "2".

## European Call Transfer

Do the following to transfer an incoming call (that you have answered) to another phone.

- 1 Press the flash key to put the caller on hold.
- 2 When you hear the dial tone, dial "\*98#" followed by the number to which you want to transfer the call.
- 3 After you hear the ring signal or the second party answers it, hang up the phone.

## European Three-Way Conference

Use the following steps to make three-way conference calls.

- 1 When you are on the phone talking to someone, press the flash key to put the caller on hold and get a dial tone.
- 2 Dial a phone number directly to make another call.
- 3 When the second call is answered, press the flash key and press "3" to create a three-way conversation.
- 4 Hang up the phone to drop the connection.
- 5 If you want to separate the activated three-way conference into two individual connections (one is on-line, the other is on hold), press the flash key and press "2".

### 24.10.2.3 USA Type Supplementary Services

This section describes how to use supplementary phone services with the **USA Type Call Service Mode**. Commands for supplementary services are listed in the table below.

After pressing the flash key, if you do not issue the sub-command before the default sub-command timeout (2 seconds) expires or issue an invalid sub-command, the current operation will be aborted.

Table 162 USA Flash Key Commands

COMMAND	SUB-COMMAND	DESCRIPTION
Flash		Put a current call on hold to place a second call. After the second call is successful, press the flash key again to have a three-way conference call. Put a current call on hold to answer an incoming call.
Flash	*98#	Transfer the call to another phone.

## USA Call Hold

Call hold allows you to put a call (**A**) on hold by pressing the flash key.

If you have another call, press the flash key to switch back and forth between caller **A** and **B** by putting either one on hold.

If you hang up the phone but a caller is still on hold, there will be a remind ring.

### **USA Call Waiting**

This allows you to place a call on hold while you answer another incoming call on the same telephone (directory) number.

If there is a second call to your telephone number, you will hear a call waiting tone.

Press the flash key to put the first call on hold and answer the second call.

### **USA Call Transfer**

Do the following to transfer an incoming call (that you have answered) to another phone.

- 1** Press the flash key to put the caller on hold.
- 2** When you hear the dial tone, dial **"\*98#"** followed by the number to which you want to transfer the call.
- 3** After you hear the ring signal or the second party answers it, hang up the phone.

### **USA Three-Way Conference**

Use the following steps to make three-way conference calls.

- 1** When you are on the phone talking to someone (party A), press the flash key to put the caller on hold and get a dial tone.
- 2** Dial a phone number directly to make another call (to party B).
- 3** When party B answers the second call, press the flash key to create a three-way conversation.
- 4** Hang up the phone to drop the connection.
- 5** If you want to separate the activated three-way conference into two individual connections (with party A on-line and party B on hold), press the flash key.
- 6** If you want to go back to the three-way conversation, press the flash key again.
- 7** If you want to separate the activated three-way conference into two individual connections again, press the flash key. This time the party B is on-line and party A is on hold.

## 24.10.2.4 Phone Functions Summary

The following table shows the key combinations you can enter on your phone's keypad to use certain features.

Table 163 Phone Functions Summary

ACTION	FUNCTION	DESCRIPTION
*98#	Call transfer	Transfer a call to another phone. See <a href="#">Europe Type Supplementary Phone Services</a> (Europe type) and <a href="#">USA Type Supplementary Services</a> (USA type).
*66#	Call return	Place a call to the last person who called you.
*95#	Enable Do Not Disturb	Use these to set your phone not to ring when someone calls you, or to turn this function off.
#95#	Disable Do Not Disturb	
*41#	Enable Call Waiting	Use these to allow you to put a call on hold when you are answering another, or to turn this function off.
#41#	Disable Call Waiting	
****	IVR	Use these to set up Interactive Voice Response (IVR). IVR allows you to record custom caller ringing tones (the sound a caller hears before you pick up the phone) and on hold tones (the sound someone hears when you put their call on hold).
####	Internal Call	Call the phone(s) connected to the Zyxel Device.
*82	One Shot Caller Display Call	Activate or deactivate caller ID for the next call only.
*67	One Shot Caller Hidden Call	

# CHAPTER 25

## Log

### 25.1 What You Need To Know

The following terms and concepts may help as you read this chapter.

#### Alerts and Logs

An alert is a type of log that warrants more serious attention. They include system errors, attacks (access control) and attempted access to blocked web sites. Some categories such as **System Errors** consist of both logs and alerts. You may differentiate them by their color in the **View Log** screen. Alerts display in red and logs display in black.

### 25.2 System Log

Use the **System Log** screen to see the system logs. You can filter the entries by selecting a severity level and/or category. Click **System Monitor > Log** to open the **System Log** screen.

**Figure 258** System Monitor > Log > System Log

The screenshot shows the 'System Log' screen. At the top, there are tabs for 'System Log' (selected) and 'Security Log'. Below the tabs is a text box: 'Use the System Log screen to see the system logs. You can filter the entries by selecting a severity level and/or category.' Below this are two dropdown menus: 'Level' set to 'All' and 'Category' set to 'All'. To the right of these are four links: 'Clear Log', 'Refresh', 'Export Log', and 'E-mail Log Now'. Below these elements is a table with the following headers: '#', 'Time', 'Facility', 'Level', 'Category', and 'Messages'.

The following table describes the fields in this screen.

Table 164 System Monitor > Log > System Log

LABEL	DESCRIPTION
Level	Select a severity level from the drop-down list box. This filters search results according to the severity level you have selected. When you select a severity, the Zyxel Device searches through all logs of that severity or higher.
Category	Select the type of logs to display.
Clear Log	Click this to delete all the logs.
Refresh	Click this to renew the log screen.
Export Log	Click this to export the selected logs.
E-mail Log Now	Click this to send the log files to the email address you specify in the <b>Maintenance &gt; Log Setting</b> screen.
#	This field is a sequential value and is not associated with a specific entry.

Table 164 System Monitor &gt; Log &gt; System Log (continued)

LABEL	DESCRIPTION
Time	This field displays the time the log was recorded.
Facility	The log facility allows you to send logs to different files in the syslog server. Refer to the documentation of your syslog program for more details.
Level	This field displays the severity level of the log that the Zyxel Device is to send to this syslog server.
Category	This field displays the type of the log.
Messages	This field states the reason for the log.

## 25.3 Security Log

Use the **Security Log** screen to see the security-related logs for the categories that you select. You can filter the entries by selecting a severity level and/or category. Click **System Monitor > Log > Security Log** to open the following screen.

Figure 259 System Monitor &gt; Log &gt; Security Log

System Log **Security Log**

Use the **Security Log** screen to see the security-related logs for the categories that you select. You can filter the entries by selecting a severity level and/or category.

Level: All ▼ Category: All ▼

[Clear Log](#) [Refresh](#) [Export Log](#) [E-mail Log Now](#)

#	Time	Facility	Level	Category	Messages
---	------	----------	-------	----------	----------

The following table describes the fields in this screen.

Table 165 System Monitor &gt; Log &gt; Security Log

LABEL	DESCRIPTION
Level	Select a severity level from the drop-down list box. This filters search results according to the severity level you have selected. When you select a severity, the Zyxel Device searches through all logs of that severity or higher.
Category	Select the type of logs to display.
Clear Log	Click this to delete all the logs.
Refresh	Click this to renew the log screen.
Export Log	Click this to export the selected logs.
E-mail Log Now	Click this to send the log files to the email address you specify in the <b>Maintenance &gt; Log Setting</b> screen.
#	This field is a sequential value and is not associated with a specific entry.
Time	This field displays the time the log was recorded.
Facility	The log facility allows you to send logs to different files in the syslog server. Refer to the documentation of your syslog program for more details.
Level	This field displays the severity level of the log that the Zyxel Device is to send to this syslog server.
Category	This field displays the type of the log.
Messages	This field states the reason for the log.

# CHAPTER 26

## Traffic Status

### 26.1 Traffic Status Overview

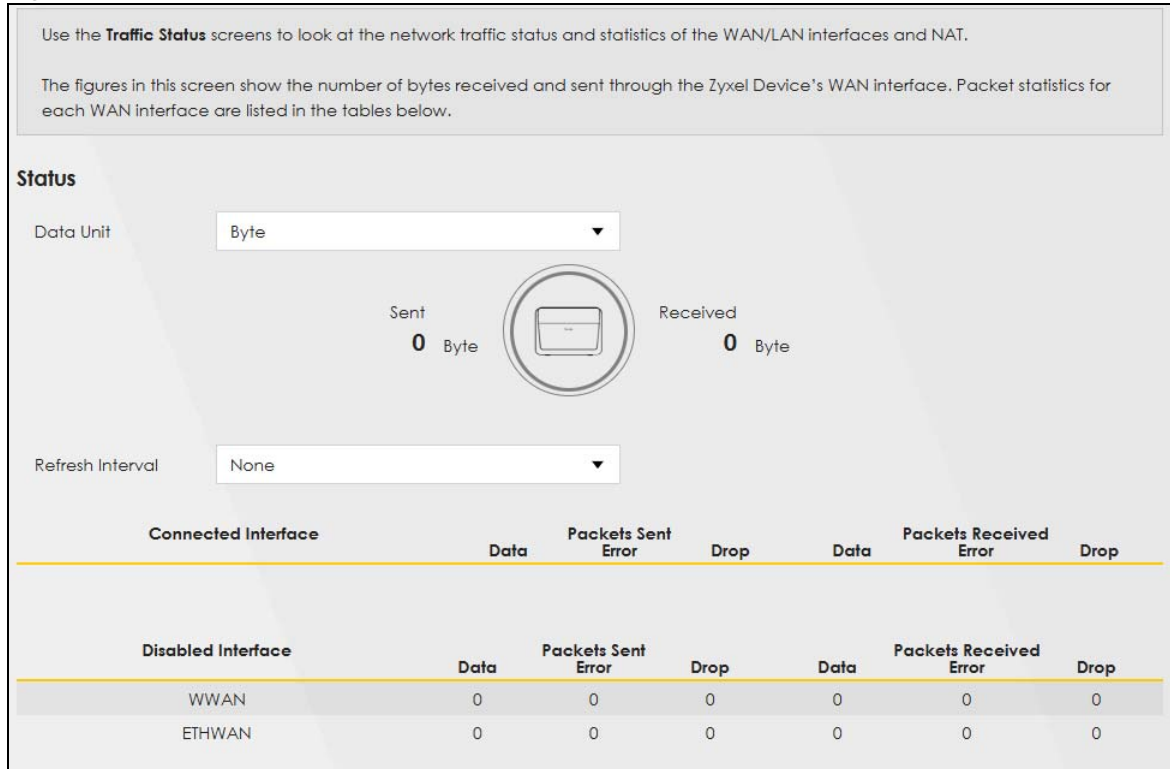
Use the **Traffic Status** screens to look at the network traffic status and statistics of the WAN/LAN interfaces and NAT.

#### 26.1.1 What You Can Do in this Chapter

- Use the **WAN** screen to view the WAN traffic statistics ([WAN Status](#)).
- Use the **LAN** screen to view the LAN traffic statistics ([LAN Status](#)).
- Use the **NAT** screen to view the NAT status of the Zyxel Device's clients ([NAT Status](#)).

### 26.2 WAN Status

Click **System Monitor > Traffic Status** to open the **WAN** screen. The figures in this screen show the number of bytes received and sent through the Zyxel Device's WAN interface. The table below shows packet statistics for each WAN interface.

**Figure 260** System Monitor > Traffic Status > WAN

The following table describes the fields in this screen.

**Table 166** System Monitor > Traffic Status > WAN

LABEL	DESCRIPTION
Status	
Data Unit	Select the unit for the number of bytes sent and received on the Zyxel Device. You can choose <b>Byte</b> , <b>KB</b> , <b>MB</b> , or <b>GB</b> from the drop-down list. Use a larger unit (gigabytes, megabytes, kilobytes, or bytes) if you have a lot of traffic in your network.
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
Connected Interface	This shows the name of the WAN interface that is currently connected.
Packets Sent	
Data	This indicates the number of transmitted packets on this interface.
Error	This indicates the number of frames with errors transmitted on this interface.
Drop	This indicates the number of outgoing packets dropped on this interface.
Packets Received	
Data	This indicates the number of received packets on this interface.
Error	This indicates the number of frames with errors received on this interface.
Drop	This indicates the number of received packets dropped on this interface.
Disabled Interface	This shows the name of the WAN interface that is currently disabled.
Packets Sent	
Data	This indicates the number of transmitted packets on this interface.
Error	This indicates the number of frames with errors transmitted on this interface.

Table 166 System Monitor &gt; Traffic Status &gt; WAN (continued)

LABEL	DESCRIPTION
Drop	This indicates the number of outgoing packets dropped on this interface.
Packets Received	
Data	This indicates the number of received packets on this interface.
Error	This indicates the number of frames with errors received on this interface.
Drop	This indicates the number of received packets dropped on this interface.

## 26.3 LAN Status

Click **System Monitor > Traffic Status > LAN** to open the following screen. This screen allows you to view packet statistics for each LAN or WLAN interface on the Zyxel Device.

Figure 261 System Monitor &gt; Traffic Status &gt; LAN

This screen allows you to view packet statistics for each LAN or WLAN interface on the Zyxel Device.						
Refresh Interval	None ▼					
Data Unit	Byte ▼					
Interface	LAN1	LAN2	LAN3	LAN4	2.4GHz WLAN	5GHz WLAN
Byte Sent	622173773	5711691	1170260511	0	0	0
Byte Received	35821	209521	2137218564	0	0	0
Interface	LAN1	LAN2	LAN3	LAN4	2.4GHz WLAN	5GHz WLAN
Sent (Packet)	Data	10139856	3108	7545728	0	0
	Error	0	0	0	0	0
	Drop	0	0	0	0	0
Received (Packet)	Data	305	2078	21696091	0	0
	Error	0	0	0	0	0
	Drop	7	0	165957	0	0

The following table describes the fields in this screen.

Table 167 System Monitor &gt; Traffic Status &gt; LAN

LABEL	DESCRIPTION
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
Data Unit	Select the unit for the number of bytes sent and received on the Zyxel Device. You can choose <b>Byte</b> , <b>KB</b> , <b>MB</b> , or <b>GB</b> from the drop-down list. Use a larger unit (gigabytes, megabytes, kilobytes, or bytes) if you have a lot of traffic in your network.
Interface	This shows the LAN or WLAN interface.

Table 167 System Monitor &gt; Traffic Status &gt; LAN (continued)

LABEL	DESCRIPTION
Bytes / KB / MB / GB Sent	<b>Byte:</b> This indicates the number of bytes sent on this interface. <b>KB:</b> This indicates the number of kilobytes sent on this interface. <b>MB:</b> This indicates the number of megabytes sent on this interface. <b>GB:</b> This indicates the number of gigabytes sent on this interface.
Bytes / KB / MB / GB Received	<b>Byte:</b> This indicates the number of bytes received on this interface. <b>KB:</b> This indicates the number of kilobytes received on this interface. <b>MB:</b> This indicates the number of megabytes received on this interface. <b>GB:</b> This indicates the number of gigabytes received on this interface.
Interface	This shows the LAN or WLAN interfaces.
Sent (Packets)	
Data	This indicates the number of transmitted packets on this interface.
Error	This indicates the number of frames with errors transmitted on this interface.
Drop	This indicates the number of outgoing packets dropped on this interface.
Received (Packets)	
Data	This indicates the number of received packets on this interface.
Error	This indicates the number of frames with errors received on this interface.
Drop	This indicates the number of received packets dropped on this interface.

## 26.4 NAT Status

Click **System Monitor > Traffic Status > NAT** to open the following screen. This screen lists the devices that have received an IP address from the Zyxel Device LAN or WLAN interfaces and have ever established a session with the Zyxel Device.

Figure 262 System Monitor &gt; Traffic Status &gt; NAT

Traffic Status			
WAN LAN NAT			
This screen lists the devices that have received an IP address from the Zyxel Device's LAN or WLAN Interface(s) and have ever established a session with the Zyxel Device.			
Refresh Interval: None			
Device Name	IPv4 Address	MAC Address	NO. of Open Sessions
NT122788-PC01	192.168.1.191	d4:4e:2e:40:ee:5f	26
Total:			

The following table describes the fields in this screen.

Table 168 System Monitor > Traffic Status > NAT

<b>LABEL</b>	<b>DESCRIPTION</b>
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
Device Name	This displays the name of the connected host.
IPv4 Address	This displays the IP address of the connected host.
MAC Address	This displays the MAC address of the connected host.
No. of Open Sessions	This displays the number of NAT sessions currently opened for the connected host.
Total	This displays what percentage of NAT sessions the Zyxel Device can support is currently being used by all connected hosts. You can also see the number of active NAT sessions and the maximum number of NAT sessions the Zyxel Device can support

# CHAPTER 27

## VoIP Status

### 27.1 VoIP Status Screen

Click **System Monitor > VoIP Status** to open the following screen. You can view the Voice over IP (VoIP) registration, current call status and phone numbers in this screen.

**Figure 263** System Monitor > VoIP Status

Information, such as whether a SIP account is registered and the total call volume made by a SIP account, can be viewed in the page.

Poll Interval  sec [Set Interval](#) [Stop](#)

(s)

#### SIP Status

Account	Register Action	Registration	Registration Time	URI	Message Waiting	Last Incoming Number	Last Outgoing Number
1	<input type="checkbox"/>	Disabled		ChangeMe@ChangeMe	No		

#### Call Status

Account	Duration	Status	Call Type	Codec	From Phone Port Type	To Phone Port Type	Peer Number
---------	----------	--------	-----------	-------	----------------------	--------------------	-------------

#### Phone Status

Phone	Outgoing Number	Incoming Number	Hook Status
Phone 1	ChangeMe	ChangeMe	On-hook

The following table describes the labels in this screen.

**Table 169** System Monitor > VoIP Status

LABEL	DESCRIPTION
Poll Interval	Enter the number of seconds the Device needs to wait before updating this screen and then click <b>Set Interval</b> . Click <b>Stop</b> to have the Device stop updating this screen.
SIP Status	
Account	This column displays each SIP account in the Device.
Register Action	Click on this switch to register/unregister the SIP account. This switch will turn blue if a registration attempt is successful; otherwise, it will revert to its unregistered setting. Unregistering an account does not delete the SIP account itself, but removes the mapping between your SIP identity and your IP address or domain name,

Table 169 System Monitor &gt; VoIP Status (continued)

LABEL	DESCRIPTION
Registration	<p>This field displays the current registration status of the SIP account.</p> <p><b>Registered</b> - The SIP account is activated and has been registered with a SIP server. You can use it to make a VoIP call.</p> <p><b>Unregistered</b> - The SIP account is activated, but the last time the Zyxel Device tried to register the SIP account with the SIP server, the attempt failed. Use the <b>Register Action</b> switch to register the account again. The Zyxel Device will also automatically try to register the SIP account again after a period of time that you configured in <b>VoIP &gt; SIP &gt; SIP Service Provider &gt; Add/Edit &gt; SIP Register Fail Re-Try Timer</b>.</p> <p><b>Disabled</b> - The SIP account is not active. Make sure the corresponding SIP Service Provider and SIP Account are both enabled in <b>VoIP &gt; SIP &gt; SIP Service Provider &gt; Add/Edit</b> and <b>VoIP &gt; SIP &gt; SIP Account &gt; Add/Edit</b>.</p>
Registration Time	This field displays the last time the Device successfully registered the SIP account. The field is blank if the Device has never successfully registered this account.
URI	This field displays the account number and service domain of the SIP account. You can change these in the <b>VoIP &gt; SIP</b> screen.
Message Waiting	This field indicates whether or not there are any messages waiting for the SIP account.
Last Incoming Number	This field displays the last number that called the SIP account. The field is blank if no number has ever dialed the SIP account.
Last Outgoing Number	This field displays the last number the SIP account called. The field is blank if the SIP account has never dialed a number.
Call Status	
Account	This column displays each SIP account in the Device.
Duration	This field displays how long the current call has lasted.
Status	<p>This field displays the current state of the phone call.</p> <p><b>Idle</b> – There are no current VoIP calls, incoming calls or outgoing calls being made.</p> <p><b>Dial</b> – The callee's phone is ringing.</p> <p><b>Ring</b> – The phone is ringing for an incoming VoIP call.</p> <p><b>Process</b> – There is a VoIP call in progress.</p> <p><b>DISC</b> – The callee's line is busy, the callee hung up or your phone was left off the hook.</p>
Call Type	<p>This field displays the call direction type of the current VoIP call. Outgoing Call – It is a SIP VoIP call made by local phone ports, and this SIP account is able to issue a (SIP-based) call setup to the SIP account of remote peers for a VoIP call establishment. This (SIP-based) call setup signal is sent to the SIP server first, and then the SIP server would relay it to the target peer after correctly resolving and locating the target peer. During the call setup (signaling) phase, Calling state is displayed in the Status field, and it turns to InCall state once the call is successfully established.</p> <p>Incoming Call – It is a SIP VoIP call made or originated by remote SIP accounts to connect to this local SIP account. One or more local phone ports can be configured to receive this type of call, see the Incoming Number below, and all of them should begin to ring during the call setup (signaling phase), see the Status above. Once some remote SIP accounts start to ring one local phone, answer by off-hook to the call, and the call is successfully established. The other ringing local phone ports will stop ringing and turning to InCall state in the Status field.</p> <p>Internal Call – It is a local VoIP call between two different local phone ports. No SIP signaling is needed and thus no SIP server is involved to establish this type of call. This type of call is established through the Internal and Non-SIP local setup signaling procedure between the call-originating and call-terminating local phone ports. In general, one or more local phone ports can be designed to receive this type of call, and once any of the ringing phones answer the call, the other ringing ones will stop ringing. During the call setup phase (signaling phase), Calling state is displayed in Status field, and turns to InCall state once the call is successfully established.</p>

Table 169 System Monitor &gt; VoIP Status (continued)

LABEL	DESCRIPTION
Codec	This field displays what voice codec is being used for a current VoIP call through a phone port.
From Phone Port Type	This field displays the phone ports type used to originate, start, or create the current VoIP call. Type Two possible type values will be displayed here: SIP – For the current call which is categorized as Incoming Call in the Call Type field, this field will show the type SIP. FXS – As for the other cases: Outgoing Call and Internal Call, this field will show the corresponding local phone port type: FXS, the legacy analog phone port on the device.
To Phone Port Type	This field displays the phone ports type used to receive the current VoIP call. Three possible type Type values will be displayed here: SIP – For the current call which is categorized as Outgoing Call in the Call Type field, this field will show the type SIP. FXS and Unknown – As for the other cases: Incoming Call and Internal Call, this field will show the corresponding local phone port type: FXS, the legacy analog phone port on the device. While the call is established, this field shows Unknown during the call setup phase (signaling phase). This is because one or more local phone ports can be configured or designed to receive these two types of calls, see the Call Type above, and the local phone port will answer the call that hasn't been determined yet at that time.
Peer Number	This field displays the SIP number of the party that is currently engaged in a VoIP call through a phone port.
Phone Status	
Phone	This field displays the name of a phone port on the Device.
Outgoing Number	This field displays the SIP number that you use to make calls on this phone port.
Incoming Number	This field displays the SIP number that you use to receive calls on this phone port.
Hook Status	<p>This field displays whether the phone is in the on or off hook status.</p> <p><b>Off-Hook</b> means a telephone connected to one of the phone port has its receiver off the hook.</p> <p><b>On-Hook</b> means a telephone connected to one of the phone port has its receiver on the hook.</p>

# CHAPTER 28

## ARP Table

### 28.1 ARP Table Overview

Address Resolution Protocol (ARP) is a protocol for mapping an Internet Protocol (IP) address to a physical machine address, known as a Media Access Control (MAC) address, on the local area network.

An IP version 4 address is 32 bits long. MAC addresses are 48 bits long. The ARP table maintains an association between each MAC address and its corresponding IP address.

#### 28.1.1 How ARP Works

When an incoming packet destined for a host device on a local area network arrives at the device, the device's ARP program looks in the ARP table and, if it finds the address, sends it to the device.

If no entry is found for the IP address, ARP broadcasts the request to all the devices on the LAN. The device fills in its own MAC and IP address in the sender address fields, and puts the known IP address of the target in the target IP address field. In addition, the device puts all ones in the target MAC field (FF.FF.FF.FF.FF.FF is the Ethernet broadcast address). The replying device (which is either the IP address of the device being sought or the router that knows the way) replaces the broadcast address with the target's MAC address, swaps the sender and target pairs, and unicasts the answer directly back to the requesting machine. ARP updates the ARP table for future reference and then sends the packet to the MAC address that replied.

### 28.2 ARP Table

Use the ARP table to view the IPv4-to-MAC address mappings for each device connected to the Zyxel Device. The neighbor table shows the IPv6-to-MAC address mappings of each IPv6 neighbor. To open this screen, click **System Monitor > ARP Table**.

**Figure 264** System Monitor > ARP Table

ARP Table			
<p>Address Resolution Protocol (ARP) is a protocol for mapping an Internet Protocol address (IP address) to a physical machine address, also known as a Media Access Control or MAC address, on the local area network.</p> <p>The ARP table maintains an association between each MAC address and its corresponding IP address.</p> <p>Use the ARP table to view the IPv4-to-MAC address mapping(s) for the LAN. The neighbor table shows the IPv6-to-MAC address mapping(s) of each neighbor.</p>			
IPv4 ARP Table			
#	IPv4 Address	MAC Address	Device
1			br0
2			br0
IPv6 Neighbour Table			
#	IPv6 Address	MAC Address	Device
1			br0
2			br0

The following table describes the labels in this screen.

**Table 170** System Monitor > ARP Table

LABEL	DESCRIPTION
#	This is the ARP table entry number.
IPv4 / IPv6 Address	This is the learned IPv4 or IPv6 IP address of a device connected to the Zyxel Device.
MAC Address	This is the MAC address of the connected device with the listed IP address.
Device	This is the type of interface used by the connected device. You can click the device type to go to its configuration screen.

# CHAPTER 29

## Routing Table

### 29.1 Routing Table Overview

Routing is based on the destination address only and the Zyxel Device takes the shortest path to forward a packet.

### 29.2 Routing Table

The table below shows IPv4 and IPv6 routing information. The IPv4 subnet mask is '255.255.255.255' for a host destination and '0.0.0.0' for the default route. The gateway address is written as '\*'(IPv4)/ '::'(IPv6) if none is set.

Click **System Monitor > Routing Table** to open the following screen.

**Figure 265** System Monitor > Routing Table

Routing Table					
<p>Routing is based on the destination address only and the Zyxel Device takes the shortest path to forward a packet.</p> <p>The table below shows IPv4 and IPv6 routing information. The IPv4 subnet mask is '255.255.255.255' for a host destination and '0.0.0.0' for the default route. The gateway address is written as '*' (IPv4) / '::' (IPv6) if none is set.</p> <p><b>Destination:</b> This indicates the destination IPv4 address or IPv6 address and prefix of this route.</p> <p><b>Gateway:</b> This indicates the IPv4 address or IPv6 address of the gateway that helps forward this route's traffic.</p> <p><b>Subnet Mask:</b> This indicates the destination subnet mask of the IPv4 route.</p> <p><b>Flag:</b> This indicates the route status.</p> <p>U-Up: The route is up.</p> <p>I-Reject: The route is blocked and will force a route lookup to fail.</p> <p>G-Gateway: The route uses a gateway to forward traffic.</p> <p>H-Host: The target of the route is a host.</p> <p>R-Reinstate: The route is reinstated for dynamic routing.</p> <p>D-Dynamic (redirect): The route is dynamically installed by a routing daemon or redirect.</p> <p>M-Modified (redirect): The route is modified from a routing daemon or redirect.</p> <p><b>Metric:</b> The metric represents the "cost of transmission". A router determines the best route for transmission by choosing a path with the lowest "cost". The smaller the number, the lower the "cost".</p> <p><b>Interface:</b> This indicates the name of the interface through which the route is forwarded.</p>					
IPv4 Routing Table					
Destination	Gateway	Subnet Mask	Flag	Metric	Interface
192.168.1.1	0.0.0.0	255.255.0.0	U	0	lo
192.168.1.1	0.0.0.0	255.255.255.0	U	0	br0
192.168.1.1	0.0.0.0	255.0.0.0	U	0	br0
IPv6 Routing Table					
Destination	Gateway	Flag	Metric	Interface	
fe80::/64	::	U	256	eth0	
fe80::/64	::	U	256	eth0.1	
fe80::/64	::	U	256	eth0.2	
fe80::/64	::	U	256	eth0.3	
fe80::/64	::	U	256	eth0.4	
fe80::/64	::	U	256	nas10	
fe80::/64	::	U	256	br0	
fe80::/64	::	U	256	ra0	
fe80::/64	::	U	256	ra1	
fe80::/64	::	U	256	ra2	
fe80::/64	::	U	256	ra3	
fe80::/64	::	U	256	rai0	
fe80::/64	::	U	256	rai1	
fe80::/64	::	U	256	rai2	
fe80::/64	::	U	256	rai3	
fe80::/64	::	U	256	rai5	
::1/128	::	U	0	lo	

The following table describes the labels in this screen.

**Table 171** System Monitor > Routing Table

LABEL	DESCRIPTION
Destination	This indicates the destination IPv4 address or IPv6 address and prefix of this route.
Gateway	This indicates the IPv4 address or IPv6 address of the gateway that helps forward this route's traffic.
Subnet Mask	This indicates the destination subnet mask of the IPv4 route.
Interface	<p>This indicates the name of the interface through which the route is forwarded.</p> <ul style="list-style-type: none"> <li><b>brx</b> indicates a LAN interface where x can be 0 – 3 to represent LAN1 to LAN4 respectively.</li> <li><b>ptm0</b> indicates a VDSL (including G.fast) WAN interface using IPoE or in bridge mode.</li> <li><b>ethx</b> indicates an Ethernet WAN interface using IPoE or in bridge mode.</li> <li><b>ppp0</b> indicates a WAN interface using PPPoE.</li> <li><b>wlx</b> indicates a wireless interface where x can be 0 – 1.</li> </ul>

# CHAPTER 30

## Multicast Status

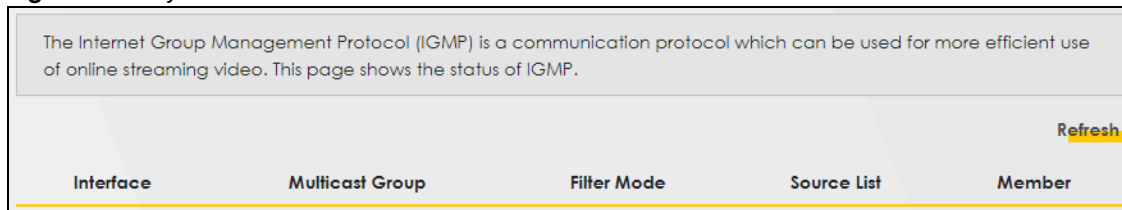
### 30.1 Multicast Status Overview

Use the **Multicast Status** screens to look at IGMP/MLD group status and traffic statistics.

### 30.2 The IGMP Status Screen

Use this screen to look at the current list of multicast groups the Zyxel Device manages through IGMP. Configure IGMP in **Network Setting > IGMP/MLD**. To open this screen, click **System Monitor > Multicast Status > IGMP Status**.

**Figure 266** System Monitor > Multicast Status > IGMP Status



The Internet Group Management Protocol (IGMP) is a communication protocol which can be used for more efficient use of online streaming video. This page shows the status of IGMP.				
Refresh				
Interface	Multicast Group	Filter Mode	Source List	Member

The following table describes the labels in this screen.

Table 172 System Monitor > Multicast Status > IGMP Status

LABEL	DESCRIPTION
Refresh	Click this button to update the information on this screen.
Interface	This field displays the name of an interface on the Zyxel Device that belongs to an IGMP multicast group.
Multicast Group	This field displays the name of the IGMP multicast group to which the interface belongs.
Filter Mode	<b>INCLUDE</b> means that only the IP addresses in the <b>Source List</b> get to receive the multicast group's traffic. <b>EXCLUDE</b> means that the IP addresses in the <b>Source List</b> are not allowed to receive the multicast group's traffic but other IP addresses can.
Source List	This is the list of IP addresses that are allowed or not allowed to receive the multicast group's traffic depending on the filter mode.
Member	This is the list of the members of the multicast group.

## 30.3 The MLD Status Screen

Use this screen to look at the current list of multicast groups the Zyxel Device manages through MLD. Configure MLD in **Network Setting > IGMP/MLD**. To open this screen, click **System Monitor > Multicast Status > MLD Status**.

**Figure 267** System Monitor > Multicast Status > MLD Status

The Multicast Listener Discovery (MLD) is a communication protocol for IPv6 which can be used for more efficient use of online streaming video. This page shows the status of MLD.

Refresh

Interface	Multicast Group	Filter Mode	Source List	Member
-----------	-----------------	-------------	-------------	--------

The following table describes the labels in this screen.

Table 173 System Monitor > Multicast Status > MLD Status

LABEL	DESCRIPTION
Refresh	Click this button to update the status on this screen.
Interface	This field displays the name of an interface on the Zyxel Device that belongs to an MLD multicast group.
Multicast Group	This field displays the name of the MLD multicast group to which the interface belongs.
Filter Mode	<p><b>INCLUDE</b> means that only the IP addresses in the <b>Source List</b> get to receive the multicast group's traffic.</p> <p><b>EXCLUDE</b> means that the IP addresses in the <b>Source List</b> are not allowed to receive the multicast group's traffic but other IP addresses can.</p>
Source List	This is the list of IP addresses that are allowed or not allowed to receive the multicast group's traffic depending on the filter mode.
Member	This is the list of members in the multicast group.

# CHAPTER 31

## WLAN Station Status

### 31.1 WLAN Station Status Overview

Click **System Monitor > WLAN Station Status** to open the following screen. Use this screen to view information and status of the Wi-Fi stations (Wi-Fi clients) that are currently associated with the Zyxel Device. Being associated means that a Wi-Fi client (for example, your computer with a Wi-Fi network card installed) has connected successfully to an AP (or Wi-Fi router) using the same SSID, channel, and Wi-Fi security settings.

**Figure 268** System Monitor > WLAN Station Status (For 2.4 GHz and 5 GHz models)

### WLAN Station Status

Use this screen to view information and status of the wireless stations (wireless clients) that are currently associated with the Zyxel Device. Being associated means that a wireless client (for example, your computer with a wireless network card installed) has connected successfully to an AP (or wireless router) using the same SSID, channel, and WiFi security settings.

Refresh Interval

#### WLAN 2.4G Station Status

#	MAC Address	Rate (Mbps)	RSSI (dBm)	SNR	Level	Connection Uptime
---	-------------	-------------	------------	-----	-------	-------------------

#### WLAN 5G Station Status

#	MAC Address	Rate (Mbps)	RSSI (dBm)	SNR	Level	Connection Uptime
1	00:14:3F:00:00:00	4803	-27	63	5	0 hours 0 minutes

**Figure 269** System Monitor > WLAN Station Status (for 2.4 GHz, 5 GHz, and 6 GHz models)

**WLAN Station Status**

Use this screen to view information and status of the wireless stations (wireless clients) that are currently associated with the Zyxel Device. Being associated means that a wireless client (for example, your computer with a wireless network card installed) has connected successfully to an AP (or wireless router) using the same SSID, channel, and WiFi security settings.

Refresh Interval None

WLAN 2.4G Station Status

#	IP	MAC Address	SSID	Rate (Mbps)	RSSI (dBm)	SNR	Level	Channel

WLAN 5G Station Status

#	IP	MAC Address	SSID	Rate (Mbps)	RSSI (dBm)	SNR	Level	Channel

WLAN 6G Station Status

#	IP	MAC Address	SSID	Rate (Mbps)	RSSI (dBm)	SNR	Level	Channel

WLAN MLO Station Status

#	MAC Address	Rate (Mbps)	RSSI (dBm)	SNR	Level

The following table describes the labels in this screen.

**Table 174** System Monitor > WLAN Station Status

LABEL	DESCRIPTION
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
#	This is the index number of an associated Wi-Fi station.
MAC Address	This field displays the MAC address of an associated Wi-Fi station.
Rate (Mbps)	This field displays the transmission rate of Wi-Fi traffic between an associated Wi-Fi station and the Zyxel Device.
RSSI (dBm)	<p>The RSSI (Received Signal Strength Indicator) field shows the Wi-Fi signal strength of the station's Wi-Fi connection.</p> <p>The normal range is -30dBm to -79dBm. If the value drops below -80dBm, try moving the associated Wi-Fi station closer to the Zyxel Device to get better signal strength.</p>
SNR	<p>The Signal-to-Noise Ratio (SNR) is the ratio between the received signal power and the received noise power. The greater the number, the better the quality of Wi-Fi.</p> <p>The normal range is 15 to 40. If the value drops below 15, try moving the associated Wi-Fi station closer to the Zyxel Device to get better quality Wi-Fi.</p>

Table 174 System Monitor &gt; WLAN Station Status (continued)

LABEL	DESCRIPTION
Level	<p>This field displays a number which represents the strength of the Wi-Fi signal between an associated Wi-Fi station and the Zyxel Device. The Zyxel Device uses the RSSI and SNR values to determine the strength of the Wi-Fi signal.</p> <p><b>5</b> means the Zyxel Device is receiving an excellent Wi-Fi signal.</p> <p><b>4</b> means the Zyxel Device is receiving a very good Wi-Fi signal.</p> <p><b>3</b> means the Zyxel Device is receiving a weak Wi-Fi signal,</p> <p><b>2</b> means the Zyxel Device is receiving a very weak Wi-Fi signal.</p> <p><b>1</b> means the Zyxel Device is not receiving a Wi-Fi signal.</p>
Channel	This field displays the wireless channel bandwidth of an associated Wi-Fi station.
Connection Uptime	This field displays the connection duration of the client devices currently linked to the Zyxel Device.

# CHAPTER 32

## Cellular Statistics

### 32.1 Cellular Statistics Overview

Use the **Cellular Statistics** screens to look at cellular Internet connection status. By default, a cellular WAN connection is used as a backup for the wired DSL or Ethernet WAN connections.

### 32.2 Cellular Statistics Settings

To open this screen, click **System Monitor > Cellular Statistics**. Cellular information is available on this screen only when you insert a compatible cellular dongle in the USB port on the Zyxel Device.

**Figure 270** System Monitor > Cellular Statistics

### Cellular Statistics

Use the **Cellular Statistics** screens to look at cellular Internet connection status. By default, a cellular WAN connection is used as a backup for the wired DSL/Ethernet WAN connections.

Cellular information is available on this screen only when you insert a compatible cellular dongle in the USB port on the Zyxel Device.

#### Monitor

Refresh Interval

None

#### Status

Cellular Status	No Device
Service Provider	N/A
Signal Strength	N/A
Connection Uptime	N/A
Cellular Card Manufacturer	N/A
Cellular Card Model	N/A
Cellular Card F/W Version	N/A
SIM Card IMSI	N/A
VID/PID	N/A

The following table describes the labels in this screen.

Table 175 System Monitor > Cellular Statistics

LABEL	DESCRIPTION
Monitor	
Refresh Interval	Select how often you want the Zyxel Device to update this screen. Select <b>None</b> to stop refreshing.
Status	
Cellular Status	<p>This field displays the status of the cellular Internet connection. This field can display:</p> <p><b>GSM</b> – Global System for Mobile Communications, 2G</p> <p><b>GPRS</b> – General Packet Radio Service, 2.5G</p> <p><b>EDGE</b> – Enhanced Data rates for GSM Evolution, 2.75G</p> <p><b>WCDMA</b> – Wideband Code Division Multiple Access, 3G</p> <p><b>HSDPA</b> – High-Speed Downlink Packet Access, 3.5G</p> <p><b>HSUPA</b> – High-Speed Uplink Packet Access, 3.75G</p> <p><b>HSPA</b> – HSDPA+HSUPA, 3.75G</p>
Service Provider	This field displays the name of the service provider.
Signal Strength	This field displays the strength of the signal in dBm.
Connection Uptime	This field displays the time the connection has been up.
Cellular Card Manufacturer	This field displays the manufacturer of the cellular card.
Cellular Card Model	This field displays the model name of the cellular card.
Cellular Card F/W Version	This field displays the firmware version of the cellular card.
SIM Card IMSI	The International Mobile Subscriber Identity or IMSI is a unique identification number associated with all cellular networks. This number is provisioned in the SIM card.
VID/PID	This field displays the USB Vendor ID and Product ID of the cellular card.

# CHAPTER 33

## Optical Signal Status

### 33.1 Overview

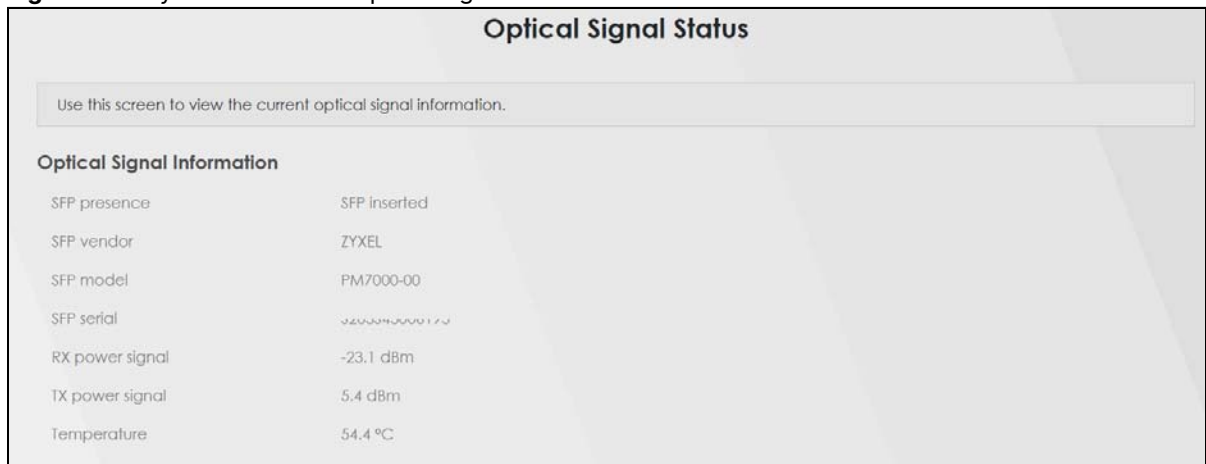
Use this screen to view the PON (Passive Optical Network) transceiver's TX power and RX power level and temperature.

### 33.2 The Optical Signal Status Screen

Click **System Monitor > Optical Signal Status** to open the **Optical Signal Status** screen to see the real-time DDMI (Digital Diagnostics Monitoring Interface) parameters.

The PON transceiver's support for the DDMI function lets you monitor the PON transceiver's parameters to perform component monitoring, fault isolation, and failure prediction tasks. This allows proactive, preventative network maintenance to help ensure service continuity.

**Figure 271** System Monitor > Optical Signal Status



The following table describes the labels in this screen.

Table 176 System Monitor > Optical Signal Status

LABEL	DESCRIPTION
Optical Signal Information	
SFP presence	This displays whether the SFP transceiver is inserted.
SFP vendor	This displays the vendor name of the inserted SFP transceiver.
SFP model	This displays the model name of the inserted SFP transceiver.
SFP serial	This displays the serial number of the inserted SFP transceiver.
RX power signal	This displays the PON transceiver's receiving power in dBm.

Table 176 System Monitor &gt; Optical Signal Status (continued)

<b>LABEL</b>	<b>DESCRIPTION</b>
TX power signal	This displays the PON transceiver's transmitting power in dBm.
Temperature	This displays the PON transceiver's temperature in degrees Celsius.

Note: Make sure the fiber optic cable is well connected to the PON port.

The following table shows the normal range of optical signal information.

Table 177 Normal Range of Optical Signal Information

<b>LABEL</b>	<b>NORMAL RANGE</b>
RX power signal	-9 to -28 dBm  Note: The higher the value, the stronger the signal as there is less background noise. For example, -9 dBm is a stronger signal than -28 dBm.
TX power signal	4 to 9 dBm
Temperature	0 to 85 degrees Celsius (185 degrees Fahrenheit)

Note: If the TX and RX power signals of the DDMI are out of range, inspect the fiber optic cable for dirt, any fiber optic cable bends or excessive curves. If the fiber optic cable is clean and undamaged, use the power meter to measure whether the actual RX power signal of the Zyxel Device falls within the normal range.

# CHAPTER 34

## System

### 34.1 System Overview

Use this screen to name your Zyxel Device (Host) and give it an associated domain name for identification purposes.

### 34.2 System

Click **Maintenance** > **System** to open the following screen. Assign a unique name to the Zyxel Device so it can be easily recognized on your network.

**Figure 272** Maintenance > System

**System**

Use this screen to name your Zyxel Device (Host) and give it an associated domain name for identification purposes.

Assign a unique name to the Zyxel Device so it can be easily recognized on your network. You can use up to 30 characters, including spaces.

Host Name

Domain Name

[Cancel](#) [Apply](#)

The following table describes the labels in this screen.

**Table 178** Maintenance > System

LABEL	DESCRIPTION
Host Name	Enter a descriptive host name for your Zyxel Device. You can use up to 30 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed. For some models, the supported maximum input length is 16 alphanumeric characters.
Domain Name	Enter a domain name for your host Zyxel Device. You can use up to 30 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Cancel	Click <b>Cancel</b> to abandon this screen without saving.
Apply	Click <b>Apply</b> to save your changes.

# CHAPTER 35

## User Account

### 35.1 User Account Overview

In the **User Account** screen, you can view the settings of the **admin** that you use to log into the Zyxel Device to manage it.

The total number of accounts you can create for each group type:

Administrator Account	4
User Account	4

**Note:** An admin or user account cannot belong to more than one group.

The privileges of administrator and user accounts differ. Some features are available only to the administrator accounts but are not accessible to user accounts.

Below is an example of the account privilege.

Table 179 Account Privilege Comparison Table - Example

	ADMINISTRATOR	USER
Wizard		
Quick Start	YES	NO
Configuration		
Connection Status	YES	YES
Network		
Broadband	YES	NO
Wireless	YES	NO
Home Networking	YES	NO
Routing	YES	NO
QoS	YES	NO
NAT	YES	NO
DNS	YES	NO
IGMP/MLD	YES	NO
Interface Grouping	YES	NO
USB Service	YES	NO
Security		
Firewall	YES	NO
Mac Filter	YES	NO
Home Security	YES	NO

Table 179 Account Privilege Comparison Table - Example (continued)

	ADMINISTRATOR	USER
Parental Control	YES	NO
Scheduler Rule	YES	NO
Certificates	YES	NO
VoIP		
Phone	YES	NO
Call Rule	YES	NO
Call History	YES	NO
System Monitor		
Log	YES	YES
Traffic Status	YES	YES
VoIP Status	YES	NO
ARP Table	YES	YES
Routing Table	YES	YES
xDSL Statistics	YES	YES
Multicast Status	YES	YES
WLAN Station Status	YES	YES
Maintenance		
System	YES	NO
User Account	YES	YES
Remote Management	YES	YES
Time	YES	YES
Email Notification	YES	YES
Log Setting	YES	YES
Firmware Upgrade	YES	YES
Backup/Restore	YES	YES
Reboot	YES	YES
Diagnostic	YES	YES

## 35.2 User Account

Click **Maintenance > User Account** to open the following screen. Use this screen to create and manage user accounts and their privileges on the Zyxel Device.

**Figure 273** Maintenance > User Account

**User Account**

In the **User Account** screen, you can view the settings of the "admin" and other user accounts that you use to log into the Zyxel Device to manage it.

Use this screen to create or manage user accounts and their privileges on the Zyxel Device.

Add New Account

#	Active	User Name	Retry Times	Idle Timeout	Lock Period	Group	Remote Privilege	Modify
1	<input checked="" type="checkbox"/>	admin	3	5	5	Administrator	LAN,WAN	

**Cancel**      **Apply**

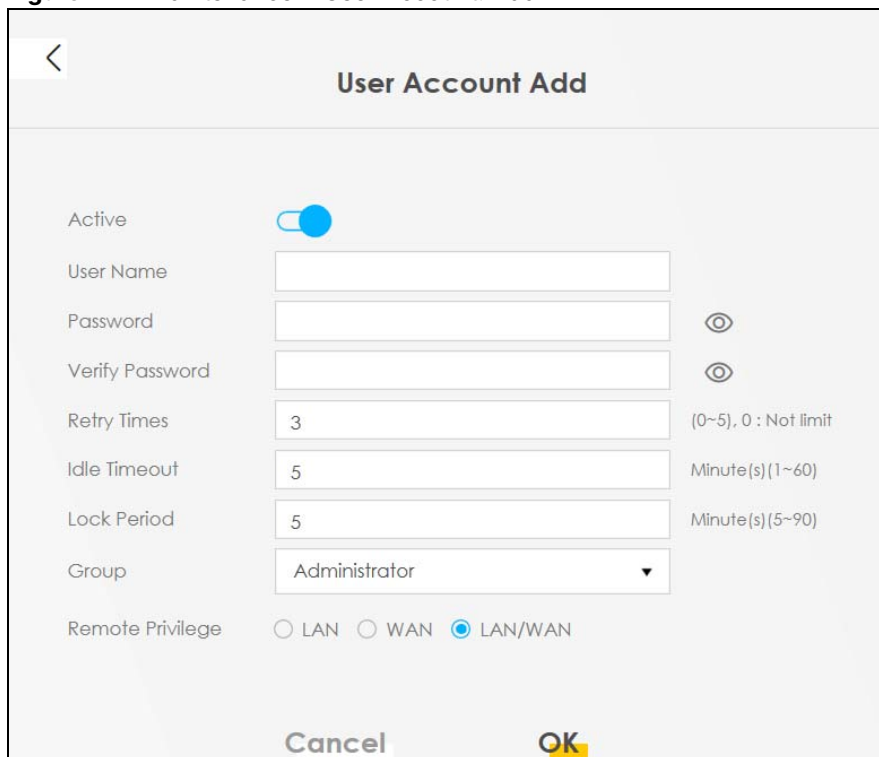
The following table describes the labels in this screen.

**Table 180** Maintenance > User Account

LABEL	DESCRIPTION
Add New Account	Click this button to add a new user account. You can create up to four accounts in total for the <b>admin</b> and <b>user</b> groups. An admin or user account cannot belong to more than one group.
#	This is the index number.
Active	This indicates whether the user account is active or not.  The checkbox is selected when the user account is enabled. It is cleared when it is disabled.
User Name	This displays the name of the account used to log into the Zyxel Device Web Configurator.
Retry Times	This displays the number of times consecutive wrong passwords can be entered for this account. 0 means there is no limit.
Idle Timeout	This displays the length of inactive time before the Zyxel Device will automatically log the user out of the Web Configurator.
Lock Period	This field displays the length of time a user must wait before attempting to log in again after a number of consecutive wrong passwords have been entered as defined in <b>Retry Times</b> .
Group	This field displays this user has <b>Administrator</b> privileges.
Remote Privilege	This field displays whether this user can access the Zyxel Device with HTTP, Telnet or SSH through the <b>WAN</b> , <b>LAN</b> or <b>LAN/WAN</b> .
Modify	Click the <b>Edit</b> icon to configure the entry.  Click the <b>Delete</b> icon to remove the entry.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
Apply	Click <b>Apply</b> to save your changes.

### 35.2.1 User Account Add or Edit

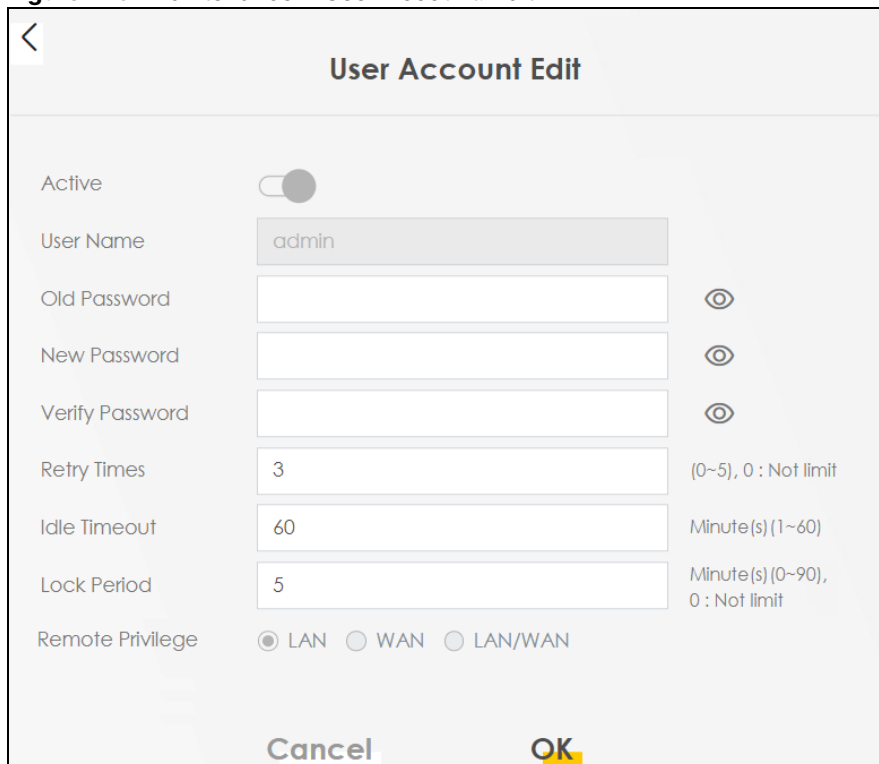
Add or change the name of the user account, set the security password and the retry times, and whether this user will have **Administrator** or **User** privileges. Click **Add New Account** or the **Edit** icon of an existing account in the **Maintenance > User Account** to open the following screen.

**Figure 274** Maintenance > User Account: Add

The 'User Account Add' form features a back arrow at the top left. The title 'User Account Add' is centered. The form includes the following fields and controls:

- Active:** A toggle switch that is currently turned on (blue).
- User Name:** A text input field.
- Password:** A text input field with a visibility icon (eye) to its right.
- Verify Password:** A text input field with a visibility icon (eye) to its right.
- Retry Times:** A text input field containing the value '3', with a hint '(0~5), 0 : Not limit' to its right.
- Idle Timeout:** A text input field containing the value '5', with a hint 'Minute(s) (1~60)' to its right.
- Lock Period:** A text input field containing the value '5', with a hint 'Minute(s) (5~90)' to its right.
- Group:** A dropdown menu currently showing 'Administrator'.
- Remote Privilege:** Three radio buttons labeled 'LAN', 'WAN', and 'LAN/WAN'. The 'LAN/WAN' option is selected.

At the bottom, there are 'Cancel' and 'OK' buttons. The 'OK' button is highlighted with a yellow background.

**Figure 275** Maintenance > User Account: Edit

The 'User Account Edit' form features a back arrow at the top left. The title 'User Account Edit' is centered. The form includes the following fields and controls:

- Active:** A toggle switch that is currently turned off (grey).
- User Name:** A text input field containing the value 'admin'.
- Old Password:** A text input field with a visibility icon (eye) to its right.
- New Password:** A text input field with a visibility icon (eye) to its right.
- Verify Password:** A text input field with a visibility icon (eye) to its right.
- Retry Times:** A text input field containing the value '3', with a hint '(0~5), 0 : Not limit' to its right.
- Idle Timeout:** A text input field containing the value '60', with a hint 'Minute(s) (1~60)' to its right.
- Lock Period:** A text input field containing the value '5', with a hint 'Minute(s) (0~90), 0 : Not limit' to its right.
- Remote Privilege:** Three radio buttons labeled 'LAN', 'WAN', and 'LAN/WAN'. The 'LAN' option is selected.

At the bottom, there are 'Cancel' and 'OK' buttons. The 'OK' button is highlighted with a yellow background.

The following table describes the labels in this screen.

Table 181 Maintenance > User Account > User Account Add/Edit

LABEL	DESCRIPTION
Active	Click to enable (switch turns blue) or disable (switch turns gray) to activate or deactivate the user account.
User Name	Enter a name for this account. You can use up to 31 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed.
Password	<p>Enter your new system password. The password must contain at least one numeric and one alphabetic character. You can use 6 – 64 alphanumeric (0-9, a-z, A-Z) and special characters except [ " ], [ ` ], [ ' ], [ &lt; ], [ &gt; ], [ ^ ], [ \$ ], [   ], [ &amp; ], or [ ; ]. Spaces are allowed.</p> <p>Note that as you type a password, the screen displays a (*) for each character you type. After you change the password, use the new password to access the Zyxel Device.</p> <p>If you are changing your existing password, you have to first enter your <b>Old Password</b> then enter your <b>New Password</b>.</p>
Verify Password	Enter the new password again for confirmation.
Retry Times	Enter the number of times consecutive wrong passwords can be entered for this account. 0 means there is no limit.
Idle Timeout	Enter the length of inactive time before the Zyxel Device will automatically log the user out of the Web Configurator.
Lock Period	Enter the length of time a user must wait before attempting to log in again after a number of consecutive wrong passwords have been entered as defined in <b>Retry Times</b> .
Group	Specify whether this user will have <b>Administrator</b> or <b>User</b> privileges. An <b>Administrator</b> account can access all Web Configurator menus. A <b>User</b> account can only access <b>System Monitor</b> and <b>Maintenance</b> menus.
	The maximum account number of <b>Administrator</b> and <b>User</b> are both four. The total number of the users allowed to log in the Zyxel Device at the same time is eight.
	An <b>Administrator</b> account can configure the following menus:
	Wizard
	Network Setting
	Security
	VoIP
	System Monitor
	Maintenance
	A <b>User</b> account can configure the following menus:
	System Monitor
	Maintenance
Remote Privilege	Select whether this user can access the Zyxel Device with HTTP, Telnet or SSH through the <b>WAN</b> , <b>LAN</b> or <b>LAN/WAN</b> . Only the <b>Administrator</b> is allowed to use Telnet and SSH for remote management.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.
OK	Click <b>OK</b> to save your changes.

# CHAPTER 36

## Remote Management

### 36.1 Remote Management Overview

Use Remote Management to control web services (HTTP, HTTPS, SSH, SNMP, and Ping) can access the Zyxel Device through which interfaces.

Note: Use the Web Configurator (HTTP) to manage the Zyxel Device.

#### 36.1.1 What You Can Do in this Chapter

- Use the **MGMT Services** screen to allow various approaches to access the Zyxel Device remotely from a WAN and/or LAN connection ([MGMT Services](#)).
- Use the **Trust Domain** screen to enable users to permit access from local management services by entering specific IP addresses ([Trust Domain](#)).

### 36.2 MGMT Services

Use this screen to configure the interfaces through which services can access the Zyxel Device. You can also specify service port numbers computers must use to connect to the Zyxel Device. Click **Maintenance > Remote Management > MGMT Services** to open the following screen.

**Figure 276** Maintenance > Remote Management > MGMT Services

**Remote Management**

**MGMT Services** Trust Domain

Use this screen to configure the interfaces through which services can access the Zyxel Device. You can also specify service port numbers computers must use to connect to the Zyxel Device.

**Service Control**

WAN Interface used for services: ☒ Any\_WAN ☐ Multi\_WAN

☐ WWAN ☐ ETHWAN

Service	LAN	WLAN	WAN	Trust Domain	Port	Redirect ⓘ
HTTP	<input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	80	<input type="checkbox"/> Enable
HTTPS	<input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	443	
SSH	<input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	22	
SNMP	<input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	161	
PING	<input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable		

Cancel Apply

The following table describes the fields in this screen.

**Table 182** Maintenance > Remote Management > MGMT Services

LABEL	DESCRIPTION
Service Control	
WAN Interface used for services	Select <b>Any_WAN</b> to have the Zyxel Device automatically activate the remote management service when any WAN connection is up.  Select <b>Multi_WAN</b> and then select one or more WAN connections to have the Zyxel Device activate the remote management service when the selected WAN connections are up.
WWAN	Enable the WWAN (cellular) connection configured in <b>Network Setting &gt; Broadband &gt; Cellular Backup</b> to access the service on the Zyxel Device.
ETHWAN	Enable the Ethernet WAN connection configured in <b>Network Setting &gt; Broadband &gt; Ethernet WAN</b> to access the service on the Zyxel Device.
ADSL	Enable the ADSL connection configured in <b>Network Setting &gt; Broadband &gt; Add New WAN Interface</b> or <b>Modify</b> to access the service on the Zyxel Device.
VDSL	Enable the VDSL WAN connection configured in <b>Network Setting &gt; Broadband &gt; Add New WAN Interface</b> or <b>Modify</b> to access the service on the Zyxel Device.
GPON	Enable the Gigabit Ethernet Passive Optical Network WAN connection configured in <b>Network Setting &gt; Broadband &gt; Add New WAN Interface</b> or <b>Modify</b> to access the service on the Zyxel Device.
Service	This is the service you may use to access the Zyxel Device.
LAN	Select the <b>Enable</b> checkbox for the corresponding services that you want to allow access to the Zyxel Device from the LAN.
WLAN	Select the <b>Enable</b> checkbox for the corresponding services that you want to allow access to the Zyxel Device from the WLAN.

Table 182 Maintenance &gt; Remote Management &gt; MGMT Services (continued)

LABEL	DESCRIPTION
WAN	Select the <b>Enable</b> checkbox for the corresponding services that you want to allow access to the Zyxel Device from all WAN connections.
Trust Domain	Select the <b>Enable</b> checkbox for the corresponding services that you want to allow access to the Zyxel Device from the trusted host IP address.
Port	You may change the server port number for a service if needed, however you must use the same port number in order to use that service for remote management.
Redirect	To allow only secure Web Configurator access, select this to redirect all HTTP connection requests to the HTTPS server. For example, if you enter http://192.168.1.1 in your browser to access the Web Configurator, then the Zyxel Device will automatically change this to the more secure https://192.168.1.1 for access.
Apply	Click <b>Apply</b> to save your changes back to the Zyxel Device.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

## 36.3 Trust Domain

Use this screen to view a list of public IP addresses which are allowed to access the Zyxel Device through the services configured in the **Maintenance > Remote Management > MGMT Services** screen. Click **Maintenance > Remote Management > Trust Domain** to open the following screen.

**Note:** Enter the IP address of the management station permitted to access the local management services. If specific services from the trusted hosts are allowed access but the trust domain list is empty, all public IP addresses can access the Zyxel Device from the WAN using the specified services.

Figure 277 Maintenance &gt; Remote Management &gt; Trust Domain

View a list of public IP addresses which you want to allow access to the Zyxel Device through the services configured in this screen.

If this list is empty, all public IP addresses can access the Zyxel Device from the WAN through the specified services.

+ Add Trust Domain

IP Address	Delete

The following table describes the fields in this screen.

Table 183 Maintenance &gt; Remote Management &gt; Trust Domain

LABEL	DESCRIPTION
Add Trust Domain	Click this to add a trusted host IP address.
IP Address	This field shows a trusted host IP address.
Delete	Click the <b>Delete</b> icon to remove the trusted host IP address.

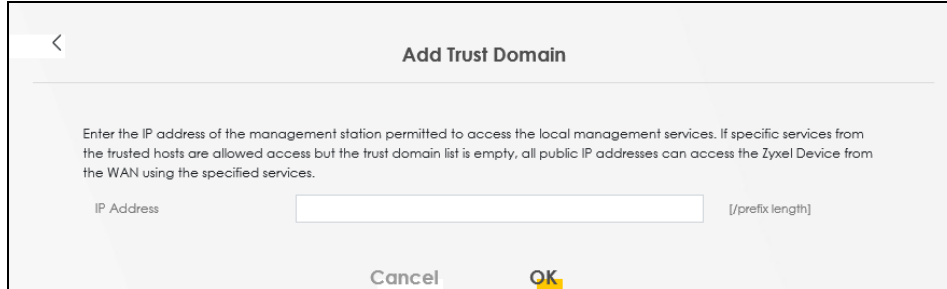
### 36.3.1 Add Trust Domain

Use this screen to add a public IP addresses or a complete domain name of a device which is allowed to access the Zyxel Device. Enter the IP address of the management station permitted to access the local management services. If specific services from the trusted-hosts are allowed access but the trust domain

list is empty, all public IP addresses can access the Zyxel Device from the WAN using the specified services.

Click the **Add Trust Domain** button in the **Maintenance > Remote Management > Trust Domain** screen to open the following screen.

**Figure 278** Maintenance > Remote Management > Trust Domain > Add Trust Domain



The following table describes the fields in this screen.

Table 184 Maintenance > Remote Management > Trust Domain > Add Trust Domain

LABEL	DESCRIPTION
IP Address	Enter a public IPv4/IPv6 IP address which is allowed to access the service on the Zyxel Device from the WAN.
OK	Click <b>OK</b> to save your changes back to the Zyxel Device.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

# CHAPTER 37

## Time Settings

### 37.1 Time Settings Overview

This chapter shows you how to configure system related settings, such as system date and time.

### 37.2 Time

For effective scheduling and logging, the Zyxel Device system time must be accurate. Use this screen to configure the Zyxel Device's time based on your local time zone. You can enter a time server address, select the time zone where the Zyxel Device is physically located, and configure Daylight Savings settings if needed.

To change your Zyxel Device's time and date, click **Maintenance** > **Time**. The screen appears as shown.

**Figure 279** Maintenance > Time

Use this screen to configure the Zyxel Device's time based on your local time zone. You can enter a time server address, select the time zone where the Zyxel Device is physically located, and configure Daylight Savings settings if needed.

### Current Date/Time

Current Time 13:21:25  
Current Date 2025-10-21

### Time and Date Setup

Time Protocol SNTP (RFC-1769)

First Time Server Address clock.fmt.he.net

Second Time Server Address clock.nyc.he.net

Third Time Server Address clock.sjc.he.net

Fourth Time Server Address None

Fifth Time Server Address None

### Time Zone

Time Zone (GMT+08:00) Taipei

Detect Time Zone ☒

Detecting

### Daylight Savings

Active ☒

### Start Rule

Day ☐ 1 in

☒ Last Sunday in

Month March

Hour 2 0

### End Rule

Day ☐ 1 in

☒ Last Sunday in

Month October

Hour 3 0

**Cancel** **Apply**

The following table describes the fields in this screen.

Table 185 Maintenance > Time

LABEL	DESCRIPTION
Current Date/Time	
Current Time	This displays the time of your Zyxel Device. Each time you reload this screen, the Zyxel Device synchronizes the time with the time server.
Current Date	This displays the date of your Zyxel Device. Each time you reload this screen, the Zyxel Device synchronizes the date with the time server.
Time and Date Setup	
Time Protocol	This displays the time protocol used by your Zyxel Device.
First – Fifth Time Server Address	Select an NTP time server from the drop-down list box for the first to fifth time servers. Otherwise, select <b>Other</b> and enter the IP address or URL (up to 29 printable characters in length) of your time server. Select <b>None</b> if you do not want to configure the time server. Check with your ISP/network administrator if you are unsure of this information. The Zyxel Device uses the time servers as shown in the web configurator by default.
Time Zone	
Time zone	Choose the time zone of your location. This will set the time difference between your time zone and Greenwich Mean Time (GMT).
Detect Time Zone	Click this switch to enable or disable automatic time zone detection on your Zyxel Device. Enable this switch if you are not sure of your time zone or if your time zone is not in the drop-down list.
Daylight Savings	
Daylight Saving Time is a period from late spring to early fall when many countries set their clocks ahead of normal local time by one hour to give more daytime light in the evening.	
Active	Click this switch to enable or disable Daylight Saving Time. When the switch turns blue, the function is enabled. Otherwise, it is not.
Start Rule	Configure the day and time when Daylight Saving Time starts if you enabled Daylight Saving. You can select a specific date in a particular month or a specific day of a specific week in a particular month. The <b>Time</b> field uses the 24 hour format. Here are a couple of examples:  Daylight Saving Time starts in most parts of the United States on the second Sunday of March. Each time zone in the United States starts using Daylight Saving Time at 2 A.M. local time. So in the United States, set the day to <b>Second, Sunday</b> , the month to <b>March</b> and the time to <b>2</b> in the <b>Hour</b> field.  Daylight Saving Time starts in the European Union on the last Sunday of March. All of the time zones in the European Union start using Daylight Saving Time at the same moment (1 A.M. GMT or UTC). So in the European Union you would set the day to <b>Last, Sunday</b> and the month to <b>March</b> . The time you select in the <b>o'clock</b> field depends on your time zone. In Germany for instance, you would select <b>2</b> in the <b>Hour</b> field because Germany's time zone is one hour ahead of GMT or UTC (GMT+1).  For example, if you are in the United States and Daylight Saving Time starts on March 28th, the Zyxel Device time of 6 a.m will become 7 a.m.

Table 185 Maintenance &gt; Time (continued)

LABEL	DESCRIPTION
End Rule	<p>Configure the day and time when Daylight Saving Time ends if you enabled Daylight Saving. You can select a specific date in a particular month or a specific day of a specific week in a particular month. The <b>Time</b> field uses the 24 hour format. Here are a couple of examples:</p> <p>Daylight Saving Time ends in the United States on the first Sunday of November. Each time zone in the United States stops using Daylight Saving Time at 2 A.M. local time. So in the United States you would set the day to <b>First, Sunday</b>, the month to <b>November</b> and the time to <b>2</b> in the <b>Hour</b> field.</p> <p>Daylight Saving Time ends in the European Union on the last Sunday of October. All of the time zones in the European Union stop using Daylight Saving Time at the same moment (1 A.M. GMT or UTC). So in the European Union you would set the day to <b>Last, Sunday</b>, and the month to <b>October</b>. The time you select in the <b>o'clock</b> field depends on your time zone. In Germany for instance, you would select <b>2</b> in the <b>Hour</b> field because Germany's time zone is one hour ahead of GMT or UTC (GMT+1).</p> <p>For example, if you are in the United States and Daylight Saving Time ends on October 31, the Zyxel Device time of 6 a.m will become 5 a.m.</p>
Cancel	Click <b>Cancel</b> to exit this screen without saving.
Apply	Click <b>Apply</b> to save your changes.

# CHAPTER 38

## Email Notification

### 38.1 Email Notification Overview

A mail server is an application or a computer that can receive, forward and deliver email messages.

To have the Zyxel Device send reports, logs or notifications through email, you must specify an email server and the email addresses of the sender and receiver.

### 38.2 Email Notification

Use this screen to view, remove and add email account information on the Zyxel Device. This account can be set to send email notifications for logs.

Click **Maintenance > E-mail Notification** to open the **E-mail Notification** screen.

Note: The default port number of the mail server is 25.


**Figure 280** Maintenance > E-mail Notification

### E-mail Notification


A mail server is an application or a computer that can receive, forward and deliver e-mail messages.

To have the modem send reports, logs or notifications via e-mail, you must specify an e-mail server and the e-mail addresses of the sender and receiver.

Use this screen to view, remove and add e-mail account information on the modem. This account can be set to receive e-mail notifications for logs.

 Add New e-mail

Mail Server Address	Username	Port	Security	E-mail Address	Modify	Remove
---------------------	----------	------	----------	----------------	--------	--------

 Note  
The default port number of the mail server is 25.

The following table describes the labels in this screen.

Table 186 Maintenance > E-mail Notification

LABEL	DESCRIPTION
Add New e-mail	Click this button to create a new entry (up to 32 can be created).
Mail Server Address	This displays the server name or the IP address of the mail server.
Username	This displays the user name of the sender's mail account.
Port	This field displays the port number of the mail server.
Security	This field displays the protocol used for encryption.
E-mail Address	This field displays the email address that you want to be in the from or sender line of the email that the Zyxel Device sends.
Modify	Click the <b>Edit</b> icon to configure the entry. Click the <b>Delete</b> icon to remove the entry.
Remove	Click this button to delete the selected entries.

## 38.2.1 E-mail Notification Edit

Click the **Add** button in the **E-mail Notification** screen. Use this screen to configure the required information for sending email through a mail server.

Figure 281 Maintenance > E-mail Notification > Add

The screenshot shows the 'Add New e-mail' configuration screen. It features a title bar with a back arrow and the text 'Add New e-mail'. Below this is the 'E-mail Notification Configuration' section. The fields include: 'Mail Server Address' (empty), 'Port' (25), 'Authentication Username' (empty), 'Authentication Password' (empty), and 'Account e-mail Address' (empty). To the right of the 'Port' field is the text '(SMTP Server NAME or IP)' and 'Default:25'. To the right of the 'Authentication Password' field is a toggle icon. At the bottom, there are radio buttons for 'Connection Security' with 'SSL' and 'STARTTLS' options, where 'STARTTLS' is selected. At the very bottom are 'Cancel' and 'OK' buttons.

The following table describes the labels in this screen.

Table 187 Maintenance > E-mail Notification > Add

LABEL	DESCRIPTION
Mail Server Address	Enter the server name or the IP address of the mail server for the email address specified in the <b>Account e-mail Address</b> field.  If this field is left blank, reports, logs or notifications will not be sent through email.
Port	Enter the same port number here as is on the mail server for mail traffic.
Authentication Username	Enter the user name. You can use up to 32 printable characters except [ " ], [ ` ], [ ' ], [ < ], [ > ], [ ^ ], [ \$ ], [   ], [ & ], or [ ; ]. Spaces are allowed. This is usually the user name of a mail account you specified in the <b>Account email Address</b> field.
Authentication Password	Enter the password associated with the user name above.
Account e-mail Address	Enter the email address that you want to be in the from or sender line of the email notification that the Zyxel Device sends.  If you activate SSL/TLS authentication, the email address must be able to be authenticated by the mail server as well.
Connection Security	Select <b>SSL</b> to use Secure Sockets Layer (SSL) or Transport Layer Security (TLS) if you want encrypted communications between the mail server and the Zyxel Device.  Select <b>STARTTLS</b> to upgrade a plain text connection to a secure connection using SSL/TLS.
Cancel	Click this button to begin configuring this screen afresh.
OK	Click this button to save your changes and return to the previous screen.

# CHAPTER 39

## Log Setting

### 39.1 Log Setting Overview

You can configure where the Zyxel Device sends logs and which type of logs the Zyxel Device records in the **Logs Setting** screen.

### 39.2 Log Setting

Use this screen to configure where the Zyxel Device sends logs, and which type of logs the Zyxel Device records.

If you have a server that is running a syslog service, you can also save log files to it by enabling **Syslog Logging**, and then entering the IP address of the server in the **Syslog Server** field. Select **Remote** to store logs on the syslog server, or select **Local File** to store logs on the Zyxel Device. Select **Local File and Remote** to store logs on both the Zyxel Device and the syslog server. To change your Zyxel Device's log settings, click **Maintenance > Log Setting**. The screen appears as shown.

Figure 282 Maintenance &gt; Log Setting

### Log Settings

Use this screen to configure where the Zyxel Device sends logs, and which type of logs the Zyxel Device records.

If you have a server that is running a syslog service, you can also save log files to it by enabling **Syslog Logging** and then entering the IP address of the server in the **Syslog Server** field. Select **Remote** to store logs on the syslog server, or select **Local File** to store logs on the Zyxel Device. Select **Local File and Remote** to store logs on both the Zyxel Device and on the syslog server.

#### Syslog Settings

Syslog Logging

☒

Mode

Local File and Remote

Syslog Server

0.0.0.0

(Server NAME or IPv4/IPv6 Address)

UDP Port

514

(Server Port)

Enable Syslog over TLS

☒

Local Certificate Used by Syslog Client

#### E-mail Log Settings

E-mail Log Settings

☒

Mail Account

Select one account

System Log Mail Subject

Security Log Mail Subject

Send Log to

(E-Mail Address)

Send Alarm to

(E-Mail Address)

Alarm Interval

60

(seconds)

#### Active Log

##### System Log

☒ WAN-DHCP

☒ DHCP Server

☒ PPPoE

☐ TR-069

☐ HTTP

☐ UPNP

☒ System

☒ xDSL

☐ ACL

☐ Wireless

☐ MESH

☐ IGMP

☐ Voice

☐ ZYEE

##### Security Log

☐ Account

☒ Attack

☒ Firewall

☐ MAC Filter

Cancel

Apply

The following table describes the fields in this screen.

Table 188 Maintenance > Log Setting

LABEL	DESCRIPTION
Syslog Settings	
Syslog Logging	Slide the switch to the right to enable syslog logging.
Mode	<p>Select <b>Remote</b> to have the Zyxel Device send to an external syslog server.</p> <p>Select <b>Local File</b> to have the Zyxel Device save the log file on the Zyxel Device itself.</p> <p>Select <b>Local File and Remote</b> to have the Zyxel Device save the log file on the Zyxel Device itself and send it to an external syslog server.</p> <p>Note: A warning appears upon selecting <b>Remote</b> or <b>Local File and Remote</b>. Just click <b>OK</b> to continue.</p>
Syslog Server	Enter the server name or IP address of the syslog server that will log the selected categories of logs.
UDP Port	Enter the port number used by the syslog server.
Enable Syslog over TLS	<p>Use <b>Syslog over TLS</b> to securely send logs from the Zyxel Device to the syslog server using TLS encryption.</p> <p>On the Zyxel Device, first generate a certificate for syslog authentication of the Zyxel Device. The CN (Certificate Name) must match the IP address of the Zyxel Device's interface to the syslog server. Go to <b>Certificates &gt; Local CA</b> and import a certificate for syslog authentication. This is required.</p>
Local Certificate Used by Syslog Client	Optionally, the Syslog server may also request a certificate from the Zyxel Device for mutual authentication. Go to <b>Certificates &gt; Local Certificate</b> and import a Zyxel Device certificate that the syslog server can use to verify the Zyxel Device.
E-mail Log Settings	
E-mail Log Settings	<p>Slide the switch to the right to allow to the email address specified in <b>Send Log to</b>.</p> <p>Note: Make sure that the <b>Mail Server Address</b> field is not left blank in the <b>Maintenance &gt; E-mail Notifications</b> screen.</p>
Mail Account	Select a server specified in <b>Maintenance &gt; E-mail Notifications</b> to send the logs to.
System Log Mail Subject	This field allows you to enter a descriptive name for the system log email (for example Zyxel System Log). Up to 127 printable characters are allowed for the <b>System Log Mail Subject</b> including special characters inside the square brackets [!#%()*+,-./:=?@[{}~].
Security Log Mail Subject	This field allows you to enter a descriptive name for the security log email (for example Zyxel Security Log). Up to 127 printable characters are allowed for the <b>Security Log Mail Subject</b> including special characters inside the square brackets [!#%()*+,-./:=?@[{}~].
Send Log to	This field allows you to enter the log's designated email recipient. The log's format is plain text file sent as an email attachment.
Send Alarm to	This field allows you to enter the alarm's designated e-mail recipient. The alarm's format is plain text file sent as an email attachment.
Alarm Interval	Select the frequency of showing of the alarm.
Active Log	
System Log	Select the categories of <b>System Logs</b> that you want to record.
Security Log	Select the categories of <b>Security Logs</b> that you want to record.
Apply	Click <b>Apply</b> to save your changes.
Cancel	Click <b>Cancel</b> to restore your previously saved settings.

## 39.2.1 Example Email Log

An 'End of Log' message displays for each mail in which a complete log has been sent. The following is an example of a log sent by email.

- You may edit the subject title.
- The date format here is Day-Month-Year.
- The date format here is Month-Day-Year. The time format is Hour-Minute-Second.
- 'End of Log' message shows that a complete log has been sent.

**Figure 283** Email Log Example

```
Subject:
    Firewall Alert From
Date:
    Fri, 07 Apr 2000 10:05:42
From:
    user@zyxel.com
To:
    user@zyxel.com
1|Apr  7 00 |From:192.168.1.1      To:192.168.1.255  |default policy  |forward
  | 09:54:03 |UDP      src port:00520 dest port:00520  |<1,00>         |
2|Apr  7 00 |From:192.168.1.131   To:192.168.1.255  |default policy  |forward
  | 09:54:17 |UDP      src port:00520 dest port:00520  |<1,00>         |
3|Apr  7 00 |From:192.168.1.6     To:10.10.10.10    |match           |forward
  | 09:54:19 |UDP      src port:03516 dest port:00053  |<1,01>         |
.....{snip}.....
.....{snip}.....
126|Apr  7 00 |From:192.168.1.1     To:192.168.1.255  |match           |forward
   | 10:05:00 |UDP      src port:00520 dest port:00520  |<1,02>         |
127|Apr  7 00 |From:192.168.1.131   To:192.168.1.255  |match           |forward
   | 10:05:17 |UDP      src port:00520 dest port:00520  |<1,02>         |
128|Apr  7 00 |From:192.168.1.1     To:192.168.1.255  |match           |forward
   | 10:05:30 |UDP      src port:00520 dest port:00520  |<1,02>         |

End of Firewall Log
```

# CHAPTER 40

## Firmware Upgrade

### 40.1 Firmware Upgrade Overview

This chapter explains how to upload new firmware to your Zyxel Device if you get new firmware releases from your service provider.

### 40.2 Firmware Upgrade

This screen lets you upload new firmware to your Zyxel Device.

Get the latest firmware from your service provider. Then upload the firmware file to your Zyxel Device. The upload process uses HTTP (Hypertext Transfer Protocol). The upload may take up to 3 minutes. After a successful upload, the Zyxel Device will reboot.

Click **Maintenance > Firmware Upgrade** to open the **following** screen.

**Do NOT turn off the Zyxel Device while firmware upload is in progress!**

**Figure 284** Maintenance > Firmware Upgrade

The screenshot shows the 'Firmware Upgrade' screen. At the top, the title 'Firmware Upgrade' is centered. Below it, a text box explains the process: 'This screen lets you upload new firmware to your Zyxel Device. Download the latest firmware file from the Zyxel website and upload it to your Zyxel Device using this screen. The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the Zyxel Device will reboot.' Below this, there are two sections: 'Upgrade Firmware' and 'Upgrade WWAN Package'. Each section has a 'File Path' input field with a 'Choose File' button and a 'No file chosen' status. There are also checkboxes for 'Reset All Settings After Firmware Upgrade' and 'Reset All Settings Except Mesh After Firmware Upgrade'. The current firmware version is 'V5.18(ACHN.0)b2' and the current WWAN package version is '1.24'. Yellow 'Upload' buttons are present for both sections.

**Firmware Upgrade**

This screen lets you upload new firmware to your Zyxel Device.

Download the latest firmware file from the Zyxel website and upload it to your Zyxel Device using this screen. The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the Zyxel Device will reboot.

Restore Partial Default Settings After Firmware Upgrade  
Reset All Settings Except Mesh After Firmware Upgrade resets all your configurations, except for Mesh WiFi settings, to the factory defaults after firmware upgrade.

**Upgrade Firmware**

Reset All Settings After Firmware Upgrade ☐

Reset All Settings Except Mesh After Firmware Upgrade ☐

Current Firmware Version: V5.18(ACHN.0)b2

File Path   No file chosen

**Upgrade WWAN Package**

Current WWAN Package Version: 1.24

File Path   No file chosen

The following table describes the labels in this screen.

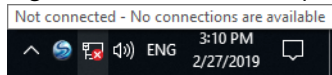
Table 189 Maintenance > Firmware Upgrade

LABEL	DESCRIPTION
Upgrade Firmware	
Restore Default Settings After Firmware Upgrade	<p>Select this to reset all your configurations, including Mesh Wi-Fi settings, to the factory defaults after firmware upgrade. Otherwise, make sure this is cleared if you do not want the Zyxel Device to lose all its current configurations and return to the factory defaults.</p> <p>Note: Make sure to back up the Zyxel Device's configuration settings first in case the reset all settings process is not successful.</p>
Reset All Settings Except Mesh After Firmware Upgrade	<p>Select this to reset all your configurations, except for Mesh Wi-Fi settings, to the factory defaults after firmware upgrade. This minimizes interruption to your Mesh Wi-Fi network after upgrading firmware.</p> <p>Mesh Wi-Fi settings include:</p> <ul style="list-style-type: none"> <li>• Controller/Agent Mode</li> <li>• Mesh Internet Access</li> <li>• Main and Guest SSIDs including Guest Wi-Fi isolation</li> <li>• 2.4GHz &amp; 5GHz Radios</li> <li>• 802.11 Mode</li> <li>• Protected Management Frames</li> <li>• Encryption and WPA keys</li> </ul>
Current Firmware Version	The firmware on each Zyxel Device is identified by the firmware trunk version, followed by a unique code which identifies the model, and then the release number after the period. For example, V5.70 (ACDZ.0) is a firmware for the 5.70 version trunk, the ACDZ code identifies the EX5601 model, and .0 is the first firmware release for the model.
Current Firmware Version	The firmware on each Zyxel Device is identified by the firmware trunk version, followed by a unique code which identifies the model, and then the release number after the period. For example, V5.66 (ACQZ.0) is a firmware for the 5.66 version trunk, the ACQZ code identifies the DE3301-00 model, and .0 is the first firmware release for the model.
File Path	Enter the location of the file you want to upload in this field or click <b>Choose File/Browse</b> to find it.
Choose File/Browse	Click this to find the .bin file you want to upload. Remember that you must decompress compressed (.zip) files before you can upload them.
Upload	<p>Click this to begin the upload process. This process may take up to 3 minutes.</p> <p>Note: Only use firmware for your Zyxel Device's specific model. Refer to the label on the bottom of your Zyxel Device. For example, if the Zyxel Device's current firmware version is V5.70(ACDZ.0)B4, you must upload the firmware file containing "ACDZ".</p>
Upgrade WWAN Package	
Current WWAN Package Version	This is the current version or the WWAN (Wireless Wide Area Network) package installed in the Zyxel Device. A WWAN package adds support for more 4G USB dongles without you having to upgrade the Zyxel Device's firmware.
File Path	Enter the location of the file you want to upload in this field or click <b>Choose File/Browse</b> to find it.
Choose File/Browse	Click this to find the .bin file you want to upload. Remember that you must decompress compressed (.zip) files before you can upload them.
Upload	Click this to begin the upload process. This process may take up to 3 minutes.

After you see the firmware updating screen, wait a few minutes before logging into the Zyxel Device again.

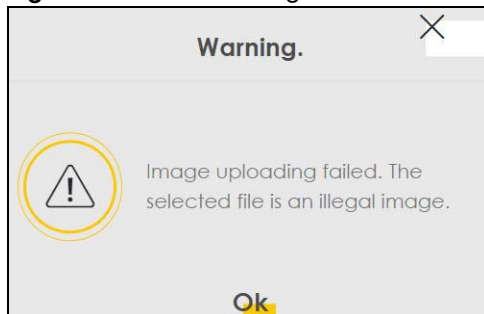
**Figure 285** Firmware Uploading

The Zyxel Device automatically restarts in this time, causing a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

**Figure 286** Network Temporarily Disconnected

After 2 minutes, log in again and check your new firmware version in the **Connection Status** screen.

If the upload was not successful, an error screen will appear. Click **OK** to go back to the **Firmware Upgrade** screen.

**Figure 287** Error Message

# CHAPTER 41

## Backup/Restore

### 41.1 Backup/Restore Overview

Information related to factory default settings and backup configuration are shown in this screen. You can also use this to restore Zyxel Device's previous configurations.

### 41.2 Backup/Restore

Click **Maintenance** > **Backup/Restore**. Information related to factory defaults, backup configuration, and restoring configuration appears in this screen, as shown next.

**Figure 288** Maintenance > Backup/Restore

## Backup/Restore

**Backup/Restore** ROM-D

Information related to factory default settings and backup configuration are shown in this screen. You can also use this to restore previous device configurations.

Backup Configuration allows you to back up (save) the Zyxel Device's current configuration to a file on your computer. Once your Zyxel Device is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes.

Restore Configuration allows you to upload a new or previously saved configuration file from your computer to your Zyxel Device.

### Backup Configuration

Click Backup to save the current configuration of your system to your computer.

**Backup**

### Restore Configuration

To restore a previously saved configuration file to your system, browse to the location of the configuration file and click Upload.

File Path

Choose File

No file chosen

**Upload**

### Perform Mesh Full Factory Reset

Mesh Full Factory Reset allows you to clear the controller and agents' all user-entered configuration information and return to factory default settings. After resetting, the

- Password is printed on a label on the bottom of the device, written after the text "Password".
- LAN IP address will be 192.168.1.1
- DHCP will be reset to default setting

**Reset All Settings**

### Perform Mesh Partial Factory Reset

Mesh Partial Factory Reset allows you to keep certain user configurables while bringing the reset of the controller and agents to factory default setting.

- System will keep Wi-Fi settings, include these user settings (Mesh Enable/Disable, Mesh Controller Mode, Mesh Backhaul information, Single SSID Enable/Disable, SSIDs, WPA keys, Encryption modes, 2.4GHz Enable/Disable, 5GHz Enable/Disable, Guest Wi-Fi Enable/Disable, Guest Wi-Fi Isolation setting, 802.11 Mode, PMF setting)

**Reset All Settings Except Mesh**

## Backup Configuration

**Backup Configuration** allows you to back up (save) the Zyxel Device's current configuration to a file on your computer. Once your Zyxel Device is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes. The backup configuration file will be useful in case you need to return to your previous settings.

Click **Backup** to save the Zyxel Device's current configuration to your computer.

## Restore Configuration

**Restore Configuration** allows you to upload a new or previously saved configuration file from your computer to your Zyxel Device.

Table 190 Maintenance > Backup/Restore: Restore Configuration

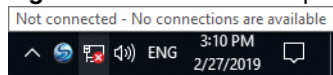
LABEL	DESCRIPTION
File Path	the location of the file you want to upload in this field or click <b>Choose File / Browse</b> to find it.
Choose File / Browse	Click this to find the file you want to upload. Remember that you must decompress compressed (.ZIP) files before you can upload them.
Upload	Click this to begin the upload process.
Reset	Click this to reset your Zyxel Device settings back to the factory default.

**Do not turn off the Zyxel Device while configuration file upload is in progress.**

After the Zyxel Device configuration has been restored successfully, the login screen appears. Login again to restart the Zyxel Device.

The Zyxel Device automatically restarts in this time, causing a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

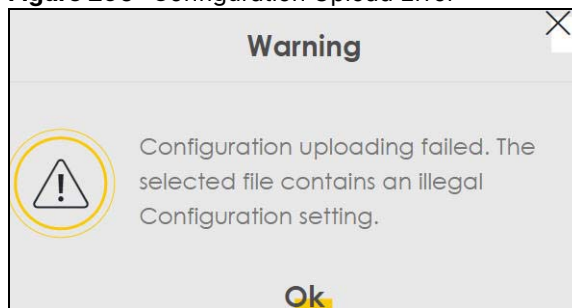
**Figure 289** Network Temporarily Disconnected



If you restore the default configuration, you may need to change the IP address of your computer to be in the same subnet as that of the default Zyxel Device IP address (192.168.1.1 – 192.168.1.254).

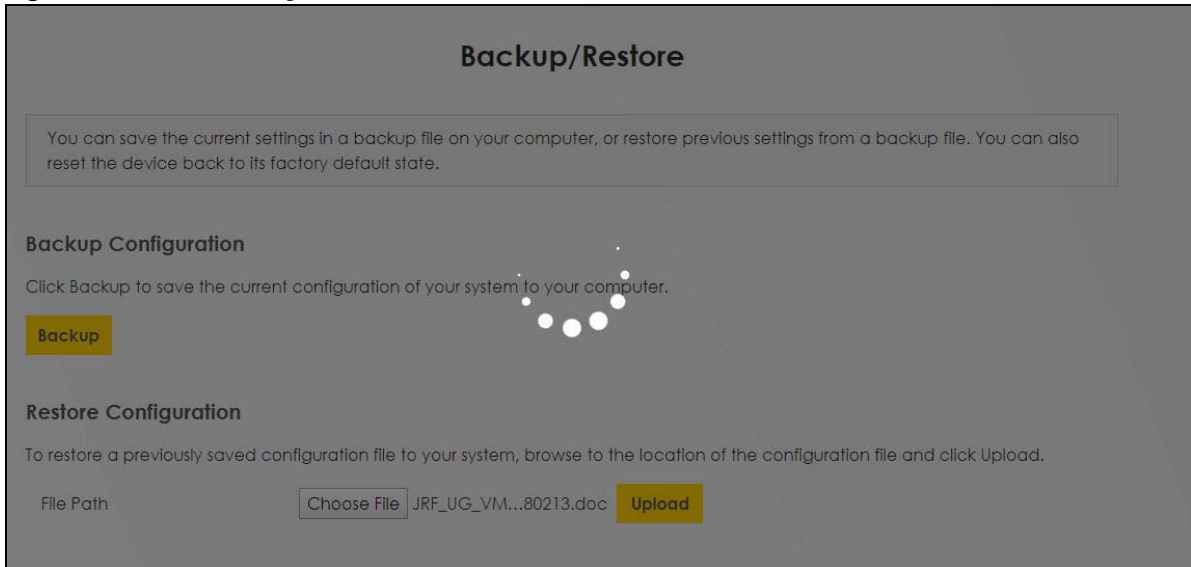
If the upload was not successful, an error screen will appear. Click **OK** to go back to the **Configuration** screen.

**Figure 290** Configuration Upload Error



## Back to Factory Default Settings

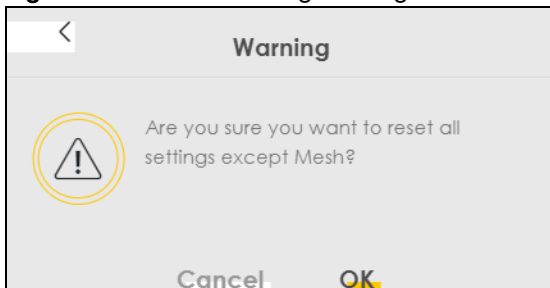
Click the **Reset All Settings** button to clear all user-entered configuration information and return the Zyxel Device to its factory defaults. The following warning screen appears.

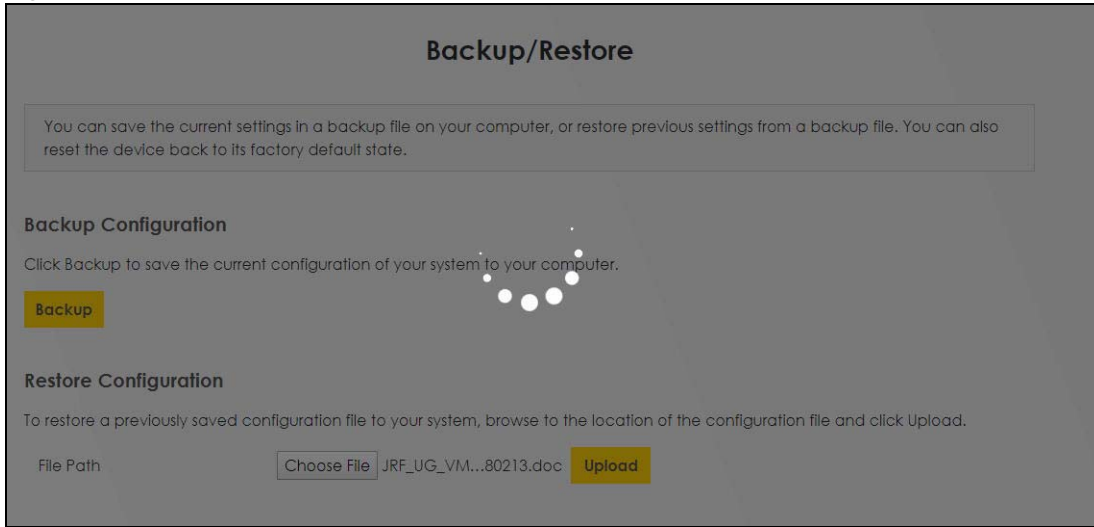
**Figure 291** Reset Warning Message**Figure 292** Reset In Progress

You can also press the **Reset** button on the Zyxel Device to reset the Zyxel Device to the factory defaults.

## Perform Partial Factory Reset

Click the **Reset All Settings Except Mesh** button to clear all user-entered configuration information and return the Zyxel Device to its factory defaults except for Mesh Wi-Fi settings. The following warning screen appears.

**Figure 293** Reset Warning Message

**Figure 294** Reset In Process

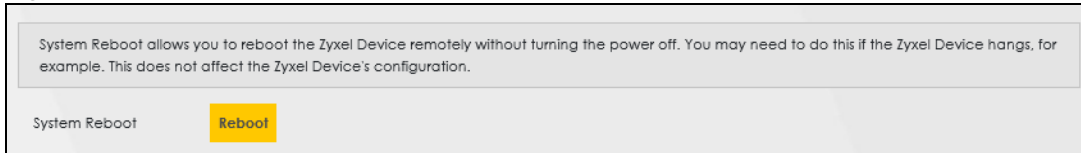
## 41.3 Reboot

For Zyxel Device supports mesh, this page displays **Mesh Reboot**. For Zyxel Device doesn't not support mesh, this page displays **System Reboot**,

### 41.3.1 System Reboot

**System Reboot** allows you to restart the Zyxel Device remotely without turning the power off. You may need to do this if the Zyxel Device hangs, for example. This does not affect the Zyxel Device's configuration.

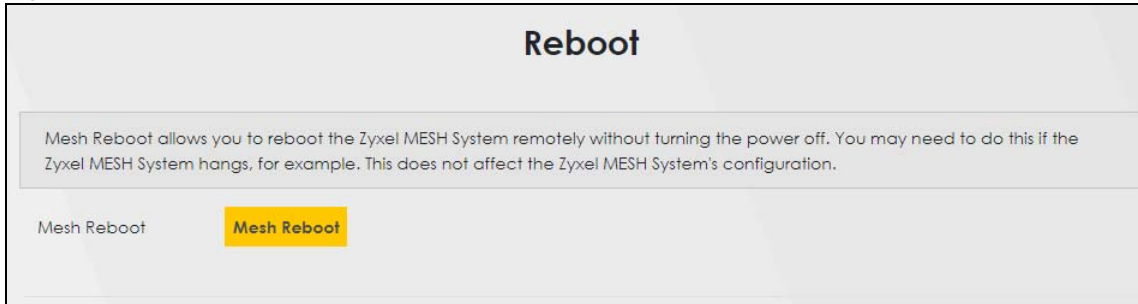
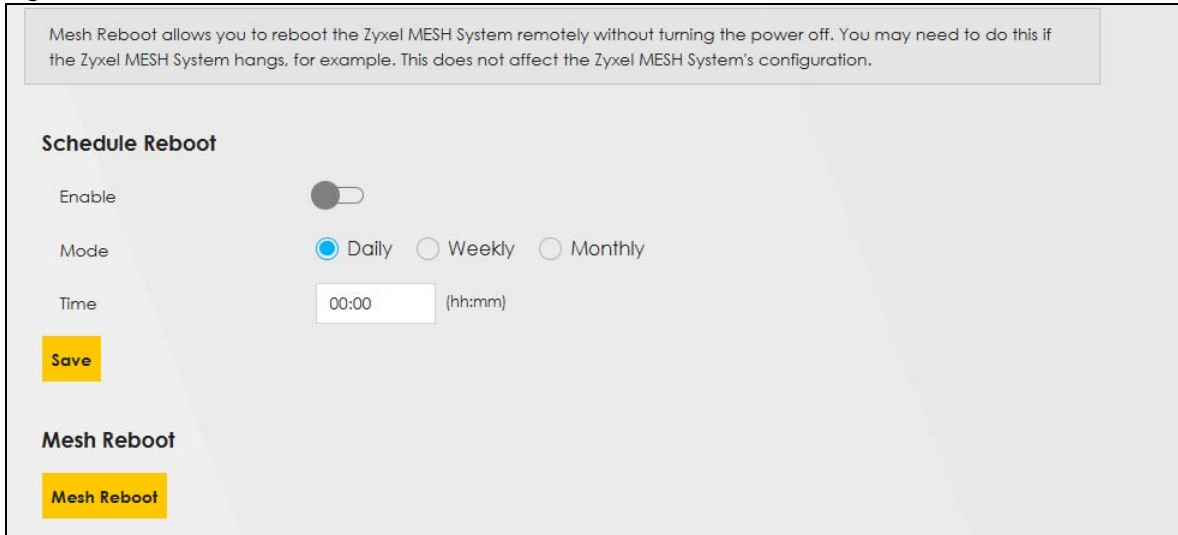
Go to **Maintenance > Reboot**. Click **Reboot** to have the Zyxel Device restart.

**Figure 295** Maintenance > Reboot > System Reboot

### 41.3.2 Mesh Reboot and Schedule Reboot

**Mesh Reboot** allows you to reboot the Zyxel Mesh system remotely without turning the power off. You may need to do this if the Mesh system hangs, for example. This does not affect the Zyxel Mesh system's configuration.

Go to **Maintenance > Reboot**. Click **Mesh Reboot** to have the Zyxel Mesh system reboot.

**Figure 296** Maintenance > Reboot > Mesh Reboot**Figure 297** Maintenance > Reboot > Schedule Reboot and Mesh Reboot

The following table describes the labels in this screen.

**Table 191** Maintenance > Reboot > Schedule Reboot and Mesh Reboot

LABEL	DESCRIPTION
Enable	Click this switch to the right to have the Zyxel Device reboot periodically.
Mode	Select the mode to apply periodic rebooting of the Zyxel Device. You can choose from rebooting daily, weekly, or monthly.
Time of Day	Select the time of the day that you plan to reboot the Zyxel Device remotely.
Save	Click this button to save your schedule reboot settings for the Zyxel Device.
Mesh Reboot	Click this button to reboot the Zyxel Mesh system remotely without turning the power off.

# CHAPTER 42

## Diagnostic

### 42.1 Diagnostic Overview

The **Diagnostic** screen displays information to help you identify Internet connection problems with the Zyxel Device.

The route between an Ethernet switch and one of its Customer-Premises Equipment (CPE) may go through switches owned by independent organizations. A connectivity fault point generally takes time to discover and impacts subscriber's network access. In order to eliminate the management and maintenance efforts, IEEE 802.1ag is a Connectivity Fault Management (CFM) specification which allows network administrators to identify and manage connection faults. Through discovery and verification of the path, CFM can detect, analyze and isolate connectivity faults in bridged LANs.

#### 42.1.1 What You Can Do in this Chapter

- The **Ping&Traceroute&Nslookup** screen lets you ping an IP address or trace the route packets take to a host ([Diagnostic](#)).
- The **802.1ag** screen lets you perform CFM actions ([802.1ag \(CFM\)](#)).
- The **802.3ah** screen lets you configure link OAM port parameters ([802.3ah \(OAM\)](#)).
- The **OAM Ping** screen lets you send an ATM OAM (Operation, Administration and Maintenance) packet to verify the connectivity of a specific PVC ([OAM Ping](#)).

### 42.2 What You Need to Know

The following terms and concepts may help as you read through this chapter.

#### How CFM Works

A Maintenance Association (MA) defines a VLAN and associated Maintenance End Point (MEP) ports on the device under a Maintenance Domain (MD) level. An MEP port has the ability to send Connectivity Check Messages (CCMs) and get other MEP ports information from neighbor devices' CCMs within an MA.

CFM provides two tests to discover connectivity faults.

- Loopback test – checks if the MEP port receives its Loop Back Response (LBR) from its target after it sends the Loop Back Message (LBM). If no response is received, there might be a connectivity fault between them.
- Link trace test – provides additional connectivity fault analysis to get more information on where the fault is. If an MEP port does not respond to the source MEP, this may indicate a fault. Administrators can take further action to check and resume services from the fault according to the line connectivity status report.

## 42.3 Diagnostic

Use this screen to ping, traceroute or nslookup for troubleshooting. Ping and traceroute are used to test whether a particular host is reachable. After entering an IP address and clicking one of the buttons to start a test, the results will be shown in the screen. Use nslookup to find the IP address for a host name and the host name for an IP address. Use TR-471 test to perform an Internet connection quality test through a TR-471 test server for applications such as live streaming, online games and VoIP.

Click **Maintenance > Diagnostic** to open the following screen.

**Figure 298** Maintenance > Diagnostic

The **Diagnostic** screens display information to help you identify problems with the Zyxel Device.

Use this screen to ping, traceroute, or nslookup for troubleshooting. Ping and traceroute are used to test whether a particular host is reachable. After entering an IP address and clicking on one of the buttons to start a test, the results will be shown in the Ping/Traceroute Test area. Use nslookup to find the IP address for a host name and vice versa.

**Diagnostic Test**

TCP/IP

Address

Ping Ping 6 Trace Route Trace Route 6 Nslookup

The following table describes the fields in this screen.

Table 192 Maintenance > Diagnostic

LABEL	DESCRIPTION
Ping/TraceRoute Test	The result of tests is shown here in the info area.
Select Test Method	
Ping	Select this to perform a ping test on the IPv4 address or host name in order to test a connection. The ping statistics will show in the info area.
Ping 6	Select this to perform a ping test on the IPv6 address or host name in order to test a connection. The ping statistics will show in the info area.
Trace Route	Select this to perform the IPv4 trace route function. This determines the path a packet takes to the specified host.
Trace Route 6	Select this to perform the IPv6 trace route function. This determines the path a packet takes to the specified host.
Nslookup	Select this to perform a DNS lookup on the IP address or host name.

Table 192 Maintenance &gt; Diagnostic (continued)

LABEL	DESCRIPTION
TCP/IP	
Address	Enter the IP address of a computer that you want to perform ping, trace route or nslookup in order to test a connection.

## 42.4 802.1ag (CFM)

Click **Maintenance > Diagnostic > 802.1ag** to open the following screen. Use this screen to configure and perform Connectivity Fault Management (CFM) actions as defined by the IEEE 802.1ag standard. CFM protocols include Continuity Check Protocol (CCP), Link Trace (LT), and Loopback (LB).

Figure 299 Maintenance &gt; Diagnostic &gt; 802.1ag

**Diagnostic**

Ping&Traceroute&Nslookup   SpeedTest   **802.1ag**   802.3ah

Use this screen to configure and perform Connectivity Fault Management (CFM) actions as defined by the IEEE 802.1ag standard. CFM protocols include Continuity Check Protocol (CCP), Link Trace (LT), and Loopback (LB).

### 802.1ag Connectivity Fault Management

IEEE 802.1ag CFM ☒

Y.1731 ☒

Interface  

Maintenance Domain (MD) Level 2

MEG ID  

802.1Q VLAN ID   (1~4094),empty means no VLAN tag

Local MEP ID 0 (1~8191)

CCM ☒

Remote MEP ID   (1~8191),empty means not configure Remote MEP

### Test the connection to another Maintenance End Point (MEP)

Destination MAC Address  

**Test Result**




Loopback Message (LBM)

Linktrace Message (LTM)


Apply
Send Loopback
Send Linktrace

The following table describes the fields in this screen.

Table 193 Maintenance > Diagnostic > 802.1ag

LABEL	DESCRIPTION
802.1ag Connectivity Fault Management	
IEEE 802.1ag CFM	Click this switch to enable or disable the IEEE802.1ag CFM specification, which allows network administrators to identify and manage connection faults. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Y.1731	Click this switch to enable or disable Y.1731, which monitors Ethernet performance. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Interface	Select the interface on which you want to enable the IEE 802.1ag CFM.
Maintenance Domain (MD) Level	Select a level (0 – 7) under which you want to create an MA.
MEG ID	Enter a descriptive name to identify the Maintenance Entity Group (MEG). This field only appears if the <b>Y.1731</b> field is enabled.
MD Name	Enter a descriptive name for the Maintenance Domain (MD). This field only appears if the <b>Y.1731</b> field is disabled.
MA ID	Enter a descriptive name to identify the Maintenance Association (MA). This field only appears if the <b>Y.1731</b> field is disabled.
MEG ID	Enter a descriptive name to identify the Maintenance Entity Group (MEG). This field only appears if the <b>Y.1731</b> field is enabled.
802.1Q VLAN ID	Enter a VLAN ID (1 – 4094) for this MA.
Local MEP ID	Enter the local Maintenance Endpoint (MEP) Identifier (1 – 8191).
CCM	Click the switch to the right  to continue sending MEP information by Connectivity Check Messages (CCM).  When CCMs are received the Zyxel Device will always process it, whether <b>CCM</b> is enabled or not.
Remote MEP ID	Enter the remote Maintenance Endpoint Identifier (1 – 8191).
Test the connection to another Maintenance End Point (MEP)	
Destination MAC Address	Enter the target device's MAC address to which the Zyxel Device performs a CFM loopback and linktrace test.
Test Result	
Loopback Message (LBM)	This shows <b>Pass</b> if a Loop Back Messages (LBMs) responses are received. If LBMs do not get a response it shows <b>Fail</b> .
Linktrace Message (LTM)	This shows the MAC address of MEPs that respond to the LTMs.
Apply	Click this button to save your changes.
Send Loopback	Click this button to have the selected MEP send the LBM to a specified remote end point.
Send Linktrace	Click this button to have the selected MEP send the LTMs to a specified remote end point.



## 42.5 802.3ah (OAM)

Click **Maintenance > Diagnostic > 803.ah** to open the following screen. Link layer Ethernet OAM (Operations, Administration and Maintenance) as described in IEEE 802.3ah is a link monitoring protocol. It utilizes OAM Protocol Data Units (OAM PDU's) to transmit link status information between directly connected Ethernet devices. Both devices must support IEEE 802.3ah.

**Figure 300** Maintenance > Diagnostic > 802.3ah

The following table describes the labels in this screen.

**Table 194** Maintenance > Diagnostic > 802.3ah

LABEL	DESCRIPTION
IEEE 802.3ah Ethernet OAM	Click this switch to enable or disable the Ethernet OAM on the specified interface. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Interface	Select the interface on which you want to enable the IEEE802.3ah.
OAM ID	Enter a positive integer to identify this node.
Auto Event	Click this switch to detect link status and send a notification when an error (such as errors in symbol, frames, or seconds) is detected. Otherwise, disable this and you will not be notified. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Features	<p>Select <b>Variable Retrieval</b> so the Zyxel Device can respond to requests for information, such as requests for Ethernet counters and statistics, about link events.</p> <p>Select <b>Link Events</b> so the Zyxel Device can interpret link events, such as link fault and dying asp.Link events are set in event notification PDUs (Protocol Data Units), and indicate when the number of errors in a certain given interval (time, number of frames, number of symbols, or number of error frame seconds) exceeds a specified threshold. Organizations may create organization-specific link event TLVs as well.</p> <p>Select <b>Remote Loopback</b> so the Zyxel Device can accept loopback control PDUs to convert Zyxel Device into loopback mode.</p> <p>Select <b>Active Mode</b> so the Zyxel Device initiates OAM discovery, send information PDUs; and may send event notification PDUs, variable request and response PDUs, or loopback control PDUs.</p>
Apply	Click this button to save your changes.

## 42.6 OAM Ping

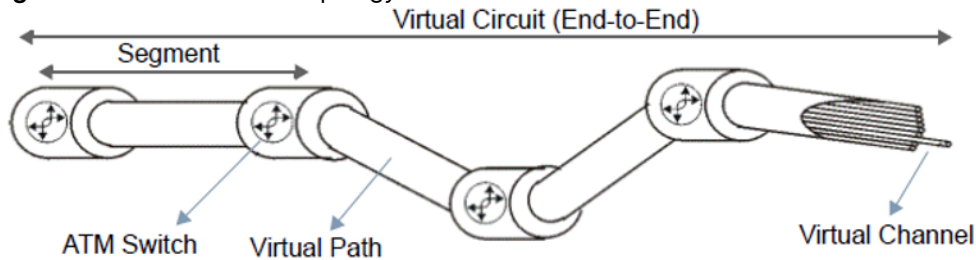
Click **Maintenance > Diagnostic > OAM Ping** to open the screen shown next. Use this screen to perform an OAM (Operation, Administration and Maintenance) F4 or F5 loopback test on a PVC. The DX5301-B2/

B3 sends an OAM F4 or F5 packet to the DSLAM or ATM switch and then returns it to the DX5301-B2/B3. The test result then displays in the text box.

ATM sets up virtual circuits over which end systems communicate. The terminology for virtual circuits is as follows:

- Virtual Channel (VC) Logical connections between ATM devices
- Virtual Path (VP) A bundle of virtual channels
- Virtual Circuits A series of virtual paths between circuit end points

**Figure 301** Virtual Circuit Topology



Think of a virtual path as a cable that contains a bundle of wires. The cable connects two points and wires within the cable provide individual circuits between the two points. In an ATM cell header, a VPI (Virtual Path Identifier) identifies a link formed by a virtual path; a VCI (Virtual Channel Identifier) identifies a channel within a virtual path. A series of virtual paths make up a virtual circuit.

F4 cells operate at the virtual path (VP) level, while F5 cells operate at the virtual channel (VC) level. F4 cells use the same VPI as the user data cells on VP connections, but use different predefined VCI values. F5 cells use the same VPI and VCI as the user data cells on the VC connections, and are distinguished from data cells by a predefined Payload Type Identifier (PTI) in the cell header. Both F4 flows and F5 flows are bidirectional and have two types.

- segment F4 flows (VCI=3)
- end-to-end F4 flows (VCI=4)
- segment F5 flows (PTI=100)
- end-to-end F5 flows (PTI=101)

OAM F4 or F5 tests are used to check virtual path or virtual channel availability between two DSL devices. Segment flows are terminated at the connecting point which terminates a VP or VC segment. End-to-end flows are terminated at the end point of a VP or VC connection, where an ATM link is terminated. Segment loopback tests allow you to verify integrity of a PVC to the nearest neighboring ATM device. End-to-end loopback tests allow you to verify integrity of an end-to-end PVC.

**Note:** The DSLAM to which the DX5301-B2/B3 is connected must also support ATM F4 and/or F5 to use this test.

**Note:** This screen is available only when you configure an ATM layer-2 interface using DX5301-B2/B3.

**Figure 302** Maintenance > Diagnostic > OAM Ping

The following table describes the labels in this screen.

**Table 195** Maintenance > Diagnostic > OAM Ping

<b>LABEL</b>	<b>DESCRIPTION</b>
Select a PVC on which you want to perform the loopback test.	
F4 segment	Press this to perform an OAM F4 segment loopback test.
F4 end-end	Press this to perform an OAM F4 end-to-end loopback test.
F5 segment	Press this to perform an OAM F5 segment loopback test.
F5 end-end	Press this to perform an OAM F5 end-to-end loopback test.

---

# **PART III**

# **Troubleshooting and Appendices**

---

Appendices contain general information. Some information may not apply to your Zyxel Device.

# CHAPTER 43

## Troubleshooting

### 43.1 Troubleshooting Overview

This chapter offers some suggestions to solve problems you might encounter. The potential problems are divided into the following categories.

- [Accessibility and Compatibility Problems](#)
- [Power and Hardware Problems](#)
- [Device Access Problems](#)
- [Internet Problems](#)
- [Wi-Fi Problems](#)
- [Mesh Problems](#)
- [USB Problems](#)
- [VoIP Problems](#)
- [UPnP Problems](#)

### 43.2 Accessibility and Compatibility Problems

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[Screen reader not reading content.](#)

---

- Ensure the latest version of the screen reader is installed.
- Check if the screen reader's accessibility settings are enabled.

---

[Web browser not displaying correctly.](#)

---

- Clear your web browser cache.
- Ensure that JavaScript is enabled.
- Try using a different supported web browser.

## 43.3 Power and Hardware Problems

---

The Zyxel Device does not turn on.

---

- 1 Make sure you are using the power adapter included with the Zyxel Device.
  - 2 Make sure the power adapter is connected to the Zyxel Device and plugged in to an appropriate power source. Make sure the power source is turned on.
  - 3 Disconnect and re-connect the power adapter to the Zyxel Device.
  - 4 Make sure you have pressed the **POWER** button to turn on the Zyxel Device.
  - 5 If the problem continues, contact the vendor.
- 

The LED does not behave as expected.

---

- 1 Make sure you understand the normal behavior of the LED.
  - 2 Check the hardware connections.
  - 3 Inspect your cables for damage. Contact the vendor to replace any damaged cables.
  - 4 Turn the Zyxel Device off and on.
  - 5 If the problem continues, contact the vendor.
- 

## 43.4 Device Access Problems

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I do not know the IP address of the Zyxel Device.

---

- 1 The default IP address is 192.168.1.1.
  - 2 If you changed the IP address, you might be able to find the IP address of the Zyxel Device by looking up the IP address of your computer's default gateway. To do this in Microsoft Windows, click **Start > Run**, enter **cmd**, and then enter **ipconfig**. The IP address of the **Default Gateway** might be the IP address of the Zyxel Device, depending on your network environment.
  - 3 If this does not work, reset the Zyxel Device to its factory defaults.
    - Locate a small hole labeled **RESET** on the Zyxel Device.
    - Use a paperclip or a similar tool to press and hold the **RESET** button for more than 5 seconds.
-

- Release the button, and the Zyxel Device will reset to its default settings, including the default IP address, user name, and password.

Note: Resetting the Zyxel Device will erase all your custom settings, so you need to reconfigure it.

---

### [I forgot the admin password.](#)

---

- 1 See the Zyxel Device label or this document's cover page for the default admin password.
- 2 If you changed the password from default and cannot remember the new one, you have to reset the Zyxel Device to its factory default settings.

---

### [I cannot access the Web Configurator login screen.](#)

---

- 1 Make sure you are using the correct IP address.
  - The default IP address is 192.168.1.1.
  - If you changed the IP address, use the new IP address.
  - If you changed the IP address and have forgotten the new address, see the troubleshooting suggestions for [I do not know the IP address of the Zyxel Device](#).
- 2 Check the hardware connections, and make sure the LEDs are behaving as expected.
- 3 Make sure your Internet browser does not block pop-up windows and has JavaScript and Java enabled.
- 4 Clear the Internet browser cache and try accessing the Web Configurator login screen again. Outdated browser data can cause login issues. If the problem persists, try logging into the Web Configurator using a different browser. (For example, Chrome, Firefox, Edge.)
- 5 If it is possible to log in from another interface, check the service control settings for HTTP and HTTPS (**Maintenance > Remote Management**).
- 6 Reset the Zyxel Device to its factory default, and try to access the Zyxel Device with the default IP address.
- 7 If the problem continues, contact the network administrator or vendor, or try one of the advanced suggestions.

#### **Advanced Suggestions**

- Make sure you have logged out of any earlier management sessions using the same user account even if they were through a different interface or using a different browser.
- Try to access the Zyxel Device using another service, such as Telnet. If you can access the Zyxel Device, check the remote management settings and firewall rules to find out why the Zyxel Device does not respond to HTTP.

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### I cannot log into the Zyxel Device.

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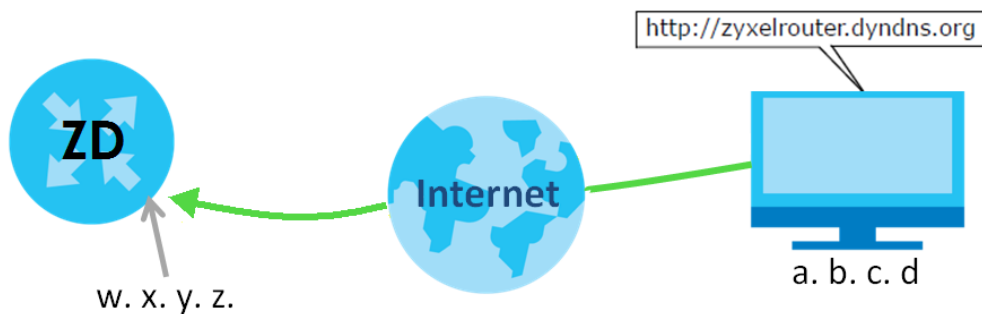
- 1 For first-time Zyxel Device logins, after using the label password to access the Web Configurator, ensure your new password meets the requirements on the screen. For example, some models require the new password to be at least 8 characters long and include at least one uppercase letter, one lowercase letter, one number, and one special character.
- 2 Make sure you have entered the user name and password correctly. The default user name is . These both user name and password are case-sensitive, so make sure [Caps Lock] is not on.
- 3 You cannot log in to the Web Configurator while someone is using Telnet to access the Zyxel Device. Log out of the Zyxel Device in the other session, or ask the person who is logged in to log out.
- 4 Turn the Zyxel Device off and on.
- 5 If this does not work, you have to reset the Zyxel Device to its factory default. To reset the Zyxel Device, press the **RESET** button until the POWER LED begins to blink and then release it.

---

### I cannot log into the Zyxel Device using DDNS.

---

If you connect your Zyxel Device to the Internet and it uses a dynamic WAN IP address, it is inconvenient for you to manage the Zyxel Device from the Internet. The Zyxel Device's WAN IP address changes dynamically. Dynamic DNS (DDNS) allows you to access the Zyxel Device using a domain name.



To use this feature, you have to apply for DDNS service at [www.dyndns.org](http://www.dyndns.org).

Note: If you have a private WAN IP address, then you cannot use DDNS.

Here are the three steps to use a domain name to log in the Web Configurator:

#### **Step 1 Register for a DDNS Account on [www.dyndns.org](http://www.dyndns.org)**

- 1 Open a browser and enter **<http://www.dyndns.org>**.
- 2 Apply for a user account. This tutorial uses **UserName1** and **12345** as the username and password.
- 3 Log into [www.dyndns.org](http://www.dyndns.org) using your account.

- 4 Add a new DDNS host name. This tutorial uses the following settings as an example.
  - Hostname: **zyxelrouter.dyndns.org**
  - Service Type: **Host with IP address**
  - IP Address: Enter the WAN IP address that your Zyxel Device is currently using. You can find the IP address on the Zyxel Device's Web Configurator **Status** page.

Then you will need to configure the same account and host name on the Zyxel Device later.

### Step 2 Configure DDNS on Your Zyxel Device

Configure the following settings in the **Network Setting > DNS > Dynamic DNS** screen.

- Select **Enable Dynamic DNS**.
- Select **www.DynDNS.com** as the service provider.
- Enter **zyxelrouter.dyndns.org** in the **Host Name** field.
- Enter the user name (**UserName1**) and password (**12345**). Click **Apply**.

### Step 3 Test the DDNS Setting

Now you should be able to access the Zyxel Device from the Internet. To test this:

- 1 Open a web browser on the computer (using the IP address **a.b.c.d**) that is connected to the Internet.
- 2 Enter **http://zyxelrouter.dyndns.org** and press [Enter].
- 3 The Zyxel Device's login page should appear. You can then log into the Zyxel Device and manage it.

---

### I cannot connect to the Zyxel Device using Telnet, SSH, or Ping.

---

- 1 See the Remote Management section for details on allowing web services (such as HTTPS, Telnet, SSH and Ping) to access the Zyxel Device.
- 2 Check the server **Port** number field for the web service in the **Maintenance > Remote Management** screen. You must use the same port number in order to use that web service for remote management.
- 3 Try the troubleshooting suggestions for [I cannot access the Web Configurator login screen](#). Ignore the suggestions about your browser.

---

### I cannot access the Zyxel Device from outside the network (WAN).

---

To test if this is due to CGNAT, follow these steps:

- 1 Log in to your Zyxel Device's Web Configurator using the default IPv4 address (for example, 192.168.1.1).
- 2 Locate the WAN IP address on the **Dashboard** screen. You can find this information in the Network or WAN settings.

- 3 Go to a website that can show you the public IP address of your network (for example, <https://whatsmyip.com>). When you access this site, it will display your public IP address.



- 4 Compare the WAN IP address displayed on the **Dashboard** screen with the public IP address shown on the <https://whatsmyip.com> website.
- If both IP addresses are the same, your ISP is not using Carrier-Grade NAT, and you should be able to access your Zyxel Device from the WAN (outside).
  - If the IP addresses are different, it indicates that your ISP is using Carrier-Grade NAT, and your Zyxel Device has a shared public IP address. As a result, remote access to your Zyxel Device from the WAN will not be possible.

If you discover that your Zyxel Device is behind a Carrier-Grade NAT and you need remote access, you must contact your ISP and request a public IP address for your SIM card or Zyxel Device.

---

### I need more than one account on my Zyxel Device.


---

To let multiple users access the Web Configurator, you can create more than one **Administrator** or **User** account. A total of eight users can log in to the Zyxel Device at the same time.

The total number of accounts you can create for each group type:

Administrator Account	4
User Account	4

Follow the steps below to create **Administrator** or **User** accounts:

- 1 Log in to the Web Configurator. Go to **Maintenance > User Account**. Click the  icon on the right to **Add New Account**.
- 2 Enter the information for the new account in the appropriate fields. In the **Group** drop-down list, select **Administrator** or **User** to assign different privileges to the account. For more details about the privileges of **Administrator** and **User** accounts, please refer to [User Account](#). Click **OK**.
- 3 In the **Maintenance > User Account** screen, the newly created account will be displayed. Click **Apply** to save the new accounts.

## 43.5 Internet Problems

---

I cannot access the Internet.

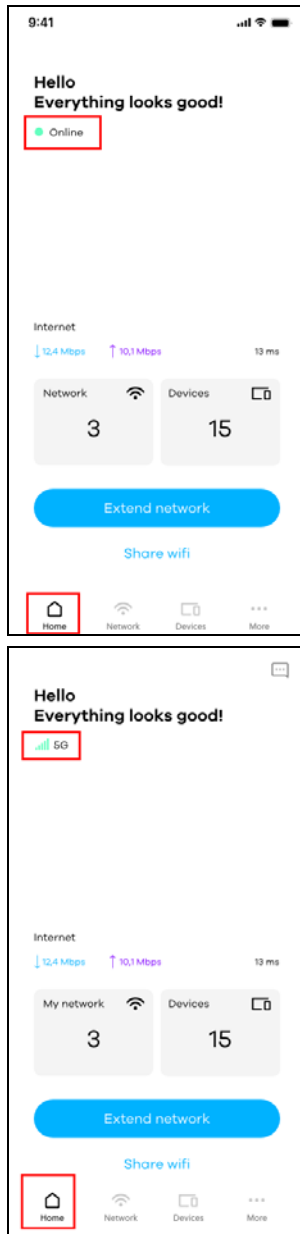
---

- 1 Check the hardware connections and make sure the LEDs are behaving as expected. See the **Quick Start Guide**.
  - 2 Make sure you entered your ISP account information correctly on the **Network Setting > Broadband** screen. Fields on this screen are case-sensitive, so check if [Caps Lock] is on or off.
  - 3 If you are trying to access the Internet wirelessly, make sure that you enabled the Wi-Fi in the Zyxel Device and your Wi-Fi client and that the Wi-Fi settings in the Wi-Fi client are the same as the settings in the Zyxel Device.
  - 4 Disconnect all the cables from your Zyxel Device and reconnect them.
  - 5 If the problem continues, contact your ISP.
- 

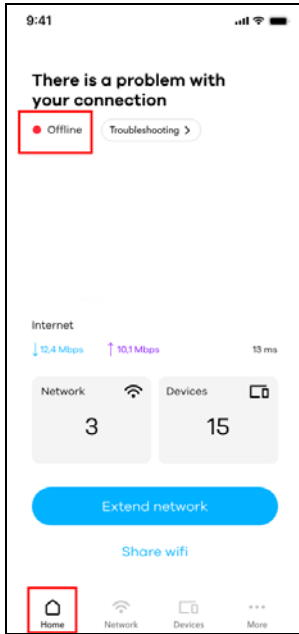
How to verify if my WAN connection is active?

---

- 1 Check the WAN LED indicator on the Zyxel Device to see if the WAN connection is active.
- 2 Log into the Web Configurator. In **Connection Status**, if the WAN connection is down, the **WAN Status** field displays **Connection down**. If there is an active WAN connection, the **WAN Status** field shows the type and speed of the connection. For example, Ethernet WAN 1000/Full means the Zyxel Device's Ethernet WAN link speed is 1000 megabits per second (1 Gbps) in full duplex mode. Full duplex means the Zyxel Device can transmit and receive data at the same time.
- 3 If you use the **Zyxel One** app to manage the Zyxel Device, you can view the status of the Zyxel Device in the **Home** page. When the connection is active, the status shows **Online** with a solid green circular icon. For cellular connections, the **Home** page displays **4G** or **5G** connection with a solid green signal icon.



If the connection is down, the status will display **Offline** in the **Home** page.



---

### I cannot connect to the Internet using an Ethernet connection.

---

- 1 Make sure you have the Ethernet WAN port connected to a Modem or Router.
- 2 Make sure you configured a proper Ethernet WAN interface (**Network Setting > Broadband** screen) with the Internet account information provided by your ISP and that it is enabled.
- 3 Check that the WAN interface you are connected to is in the same interface group as the Ethernet connection (**Network Setting > Interface Group**).
- 4 If you set up a WAN connection using bridging service, make sure you turn off the DHCP feature in the **Network Setting > Home Networking > LAN Setup** screen to have the clients get WAN IP addresses directly from your ISP's DHCP server.

---

### I cannot connect to the Internet using a Fiber connection.

---

- 1 Make sure the Fiber/SFP port has a compatible SFP/SFP+ transceiver installed with a fiber/Ethernet cable connected to it.
- 2 Check the hardware connections, and make sure the LEDs are behaving as expected. See the **Quick Start Guide**.

The **PON** LED is off if the optical transceiver has malfunctioned or the fiber cable is not connected or is broken or damaged enough to break the PON connection.

The **LOS** LED is red if the GPON Device is not receiving an optical signal.

The **LOS** LED blinks red if the GPON Device is receiving a weak optical signal.

- 3 Disconnect all the cables from your device and reconnect them. Make sure the fiber cable is not curved too much.
- 4 If that does not work, restart your Zyxel Device.
- 5 If the problems continues, contact your ISP.

---

#### I cannot connect to the Internet using a cellular connection.

---

- 1 The DSL and Ethernet connections have priority in that order. If the DSL or Ethernet connection is up, then the cellular connection will be disabled.
- 2 Make sure you have connected a compatible cellular dongle to the USB port, if required.
- 3 Make sure you have configured **Network Setting > Broadband > Cellular Backup** correctly.
  - If the cellular dongle supports **PIN** codes, ensure the SIM card's **PIN** code is entered in the **PIN** field in **Network Setting > Broadband > Cellular Backup > Cellular Connection Settings**.
  - In **Network Setting > Broadband > Cellular Backup > Cellular Connection Settings**, select **Obtain an IP Address Automatically** if your ISP did not assign a fixed IP address to the SIM card in your cellular dongle.
- 4 Check that the Zyxel Device is within range of a cellular base station. To check local 3G, 4G, and 5G network coverage, you can use the [nPerf website](#). Select your country, choose your carrier, and enter your address. You can also ask your ISP about the availability of 3G, 4G, and 5G signals in your area.
- 5 Make sure the SIM card in the cellular dongle is not damaged, is properly seated in the SIM slot, and has an active data plan. If the SIM card has exceeded its data limit, the ISP may reduce the network speed or stop data transmission until you pay the fee or purchase additional data.
- 6 Check with your ISP to ensure that the cellular base station is not experiencing network outages due to disasters, signal interference, or maintenance.
- 7 If the location where you set up the Zyxel Device has too many users, it may cause network congestion and lead to disconnection.

---

#### The Zyxel Device cannot assign individual IP addresses to the connected client devices.

---

- 1 Make sure to select **Bridge** in **Network Setting > Broadband > Add/Edit New WAN Interface: Mode**.
- 2 Make sure to reboot the Zyxel Device after changing to **Bridge** mode.
- 3 Make sure the Zyxel Device can get an IP address dynamically (DHCP) from the router controller.

---

### The Internet connection is slow or intermittent.

---

- 1 There might be a lot of traffic on the network. If the Zyxel Device is sending or receiving a lot of information, try closing some programs that use the Internet, especially peer-to-peer applications.
- 2 If your Zyxel Device keeps alternating between ISPs, then choose a fixed ISP. Go to the **Network Setting > Cellular PLMN** screen, disable **PLMN Auto Selection** and then choose your preferred ISP.
- 3 Turn the Zyxel Device off and on.
- 4 If the problem continues, contact the network administrator or vendor, or try the advanced suggestions in [I cannot access the Web Configurator login screen](#).

Note: If your Zyxel Device is an outdoor-type, inclement weather like rain and hot weather may affect cellular signals.

---

### What should I do if my Zyxel Device is under attack?

---

A slow Internet speed, a web browser that keeps redirecting you, suspicious activity alerts from your ISP, and increased pop-ups on the Zyxel Device; could be signs that your Zyxel Device is under attack. If you suspect that your Zyxel Device is under attack, do the following:

- 1 Create an ACL (Access Control List) rule to block the ports being targeted. See [Access Control \(Rules\)](#) for more information on using ACL. See also [Configure a Firewall Rule](#) for more information on configuring a firewall rule. Go to **System Monitor > Log > Security Log** to view the security-related logs to determine which ports are being targeted. See [Security Log](#) for more information on security logs.
- 2 Contact your ISP to report the attack and seek assistance.
- 3 When possible, turn off the Zyxel Device for 24 hours, then turn it on again.
- 4 Request the ISP to change your IP address.

## 43.6 Wi-Fi Problems

---

### I cannot connect to the Zyxel Device Wi-Fi.

---

- 1 Check the Wi-Fi LED status to make sure the Zyxel Device Wi-Fi is on.
- 2 Make sure your Wi-Fi client is within transmission range of the Zyxel Device.

- 3 Make sure you entered the correct SSID and password. See the Zyxel Device back label for the default SSID and password.
- 4 Make sure your Wi-Fi client is using the same Wi-Fi security type (WPA2-PSK, WPA3-SAE, or none) as the Zyxel Device.
- 5 Make sure the Wi-Fi adapter on your Wi-Fi client is working properly. Right-click your computer's network adapter then select **Properties** to check your network adapter status.
- 6 Make sure the Wi-Fi adapter on your Wi-Fi client is IEEE 802.11-compatible and supports the same Wi-Fi standard as the Zyxel Device radio.

Note: To check if it is your Zyxel Device that is causing the problem and not your Wi-Fi connection, try using a wired connection.

---

### The Wi-Fi connection is slow and intermittent.

---

The following factors may cause interference:

- Obstacles: walls, ceilings, furniture, and so on.
- Building Materials: metal doors, aluminum studs.
- Electrical devices: microwaves, monitors, electric motors, cordless phones, and other wireless devices.

To optimize the speed and quality of your Wi-Fi connection, you can:

- Move your wireless device closer to the AP if the signal strength is low.
- Reduce wireless interference that may be caused by other Wi-Fi networks or surrounding wireless electronics such as cordless phones.
- Place the AP where there are minimum obstacles (such as walls and ceilings) between the AP and the Wi-Fi client.
- Reduce the number of Wi-Fi clients connecting to the same AP simultaneously, or add additional APs if necessary.
- Try closing some programs that use the Internet, especially peer-to-peer applications. If the Wi-Fi client is sending or receiving a lot of information, it may have too many programs open that use the Internet.
- Place the Zyxel Device where there are minimum obstacles (such as walls and ceilings) between the Zyxel Device and the Wi-Fi client. Avoid placing the Zyxel Device inside any type of box that might block Wi-Fi signals.

---

### I can't find my Zyxel Device's Wi-Fi network name (SSID).

---

To easily identify your Zyxel Device's Wi-Fi network among the available networks, you can change the default Wi-Fi network name.

To modify the Wi-Fi network name:

- Log into the Web Configurator.
- Go to **Network Setting > Wireless > General**.
- In **Wireless Network Settings**, enter the new Wi-Fi network name in the **Wireless Network Name** field. You can use up to 32 printable characters, including spaces.
- When finished, scroll down and click **Apply**.

Your new Wi-Fi network name is now set.



---

### I want to allow or block specific devices from connecting to the Zyxel Device's Wi-Fi network.

---

MAC authentication allows devices with MAC addresses listed in the Zyxel Device's MAC address list to connect or block access to its Wi-Fi network.

To set up MAC authentication of your Zyxel Device, follow the steps below:

- 1 Log into your Zyxel Device's Web Configurator, and go to **Network Setting > Wireless > MAC Authentication**.
- 2 In the **General** section, select the SSID of the Wi-Fi network for which you want to configure MAC authentication from the drop-down list.
- 3 There are two ways to configure the MAC authentication:
  - 3a Set the MAC addresses you want to block access to the Zyxel Device's Wi-Fi network.
    - In the **MAC Restrict Mode** section, select **Deny**.
    - In the **MAC address list** section, click the  icon to add a new MAC address.
    - The **Add MAC address to list** screen will appear. In the **MAC Address** field, enter the MAC address you want to block access to the Zyxel Device's Wi-Fi network.
  - 3b Set the MAC addresses you want to allow to connect to the Zyxel Device's Wi-Fi network.
    - In the **MAC Restrict Mode** section, select **Allow**.
    - In the **MAC address list** section, click the  icon to add a new MAC address.
    - The **Add MAC address to list** screen will appear. In the **MAC Address** field, enter the MAC address you want to allow to connect to the Zyxel Device's Wi-Fi network.

---

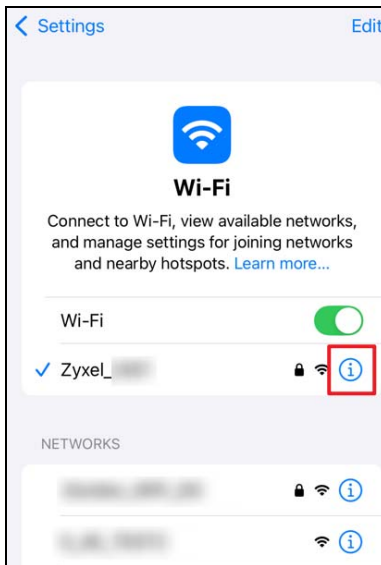
### I blocked a smartphone using the MAC Authentication screen, but it can still access the Zyxel Device's Wi-Fi network. Why?

---

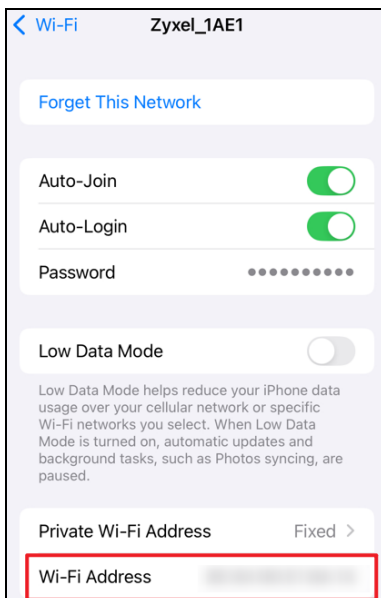
Nowadays, many smartphones use a private (randomized) MAC address for each Wi-Fi network instead of the device's actual MAC address.

To block a smartphone effectively, you need to find the private MAC address it uses for the specific Wi-Fi network. Follow the steps below to locate it:

- 1 For iOS devices, go to **Settings > Wi-Fi**, click the information icon next to the Wi-Fi network you want to block.



- 2 Look for the **Wi-Fi Address**. This is the private MAC address that the smartphone is using to connect to that Wi-Fi network. Add this address to the **MAC Authentication** deny list to block the device.



---

My notebook stays connected to the 2.4 GHz Wi-Fi network even though the Zyxel Device also supports 5 GHz.

---

To solve this issue, enable **Keep the same settings for 2.4GHz and 5GHz wireless networks**.


This setting allows the 2.4 GHz and 5 GHz Wi-Fi bands to share the same network name (SSID) and some security settings. Your notebook can seamlessly connect to the optimal band based on signal strength and

its specifications. The Zyxel Device intelligently connects the notebook to the best available band for optimal performance and coverage:

- 2.4 GHz: better range and slower speed
- 5 GHz: faster speed and shorter range
- 6 GHz (if supported): very fast but with the shortest range

Note: To see if your model supports 6 GHz, please see [Overview](#) for more information.

To do this, follow the steps below:

- 1 Log in to the Web Configurator.
- 2 Go to **Network Setting > Wireless > General**, and click the **Keep the same settings for 2.4GHz and 5GHz wireless networks** switch  to the right.
- 3 Click **Apply**.

Your notebook should now automatically connect to the best available band for optimal performance.

## 43.7 Mesh Problems

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[I can't build a mesh network between the Zyxel Device and the extender\(s\).](#)

---

Different mesh technologies may be incompatible, so make sure the Zyxel Device and the extender(s) use the same mesh technology.

To build a mesh network and ensure the smooth client roaming between the Zyxel Device and the extender(s), please check the following.

- 1 Make sure the Zyxel Device and the extender(s) have consistent SSID and security settings.
- 2 Make sure the Zyxel Device and the extender(s) are not too far or too close to each other.

## 43.8 USB Problems

---

[The Zyxel Device fails to detect my USB device.](#)

---

- 1 Disconnect the USB device.
- 2 Reboot the Zyxel Device.

- 3 If you are connecting a USB hard drive that comes with an external power supply, make sure it is connected to an appropriate power source that is on.
- 4 Reconnect your USB device to the Zyxel Device.

## 43.9 VoIP Problems

---

[I cannot make phone calls through the phone connected to the Zyxel Device.](#)

---

- 1 Pick up the phone and check the phone tone. You should hear the dial tone if your configuration on the Zyxel Device is correct, and your phone is successfully connected to the SIP server.
- 2 Check that the settings from your VoIP service are entered correctly on the Zyxel Device.
- 3 Make sure your phone is connected to the Zyxel Device phone port through an RJ-11 cable. Check the Zyxel Device phone LED for the corresponding phone status.
- 4 Make sure the Zyxel Device has an Internet connection. See [Internet Problems](#) for more information.
- 5 Make sure your SIP account is registered and your SIP service plan is valid. Use the **System Monitor > VoIP Status** screen to check the account **Registration** status.
- 6 Make sure your SIP server settings (in the **VoIP > SIP > SIP Service Provider** and the **VoIP > SIP > SIP Account** screens) use the correct information from your SIP service provider. For example, your SIP service provider name, SIP account and password.
- 7 Make sure your phone settings (in the **VoIP > Phone > Phone Device** screen) are correct.
- 8 Contact the SIP server administrator and make sure your SIP server is not down.

---

[I am experiencing echoes during calls.](#)

---

Go to **VoIP > SIP > SIP Account > SIP Account Entry Edit**. Click **Enable G.168 (Echo Cancellation)** to eliminate echo during calls.

## 43.10 UPnP Problems

---

[My computer cannot detect UPnP settings from the Zyxel Device.](#)

---

- 1 Make sure that UPnP is enabled in your computer.

- 2 On the Zyxel Device, make sure that UPnP is enabled on the **Network Settings > Home Networking > UPnP** screen.
- 3 Disconnect the Ethernet cable from the Zyxel Device's Ethernet port or from your computer.
- 4 Reconnect the Ethernet cable.
- 5 Restart your computer.

## 43.11 Getting More Troubleshooting Help

Search for support information for your model at <https://service-provider.zyxel.com/global/en/tech-support> and [community.zyxel.com](https://community.zyxel.com) for more troubleshooting suggestions.

# APPENDIX A

## Customer Support

In the event of problems that cannot be solved by using this manual, you should contact your vendor. If you cannot contact your vendor, then contact a Zyxel office for the region in which you bought the Zyxel Device.

For Zyxel Communication offices, see <https://service-provider.zyxel.com/global/en/contact-us> for the latest information.

For Zyxel Network offices, see <https://www.zyxel.com/index.shtml> for the latest information.

Please have the following information ready when you contact an office.

### Required Information

- Product model and serial number.
- Warranty Information.
- Date that you received your device.
- Brief description of the problem and the steps you took to solve it.

### Corporate Headquarters (Worldwide)

#### Taiwan

- Zyxel Communications (Taiwan) Co., Ltd.
- <https://www.zyxel.com>

### Asia

#### China

- Zyxel Communications Corporation–China Office
- <https://www.zyxel.com/cn/sc>

#### India

- Zyxel Communications Corporation–India Office
- <https://www.zyxel.com/in/en-in>

#### Kazakhstan

- Zyxel Kazakhstan
- <https://www.zyxel.com/ru/ru>

## **Korea**

- Zyxel Korea Co., Ltd.
- <http://www.zyxel.kr/>

## **Malaysia**

- Zyxel Communications Corp.
- <https://www.zyxel.com/global/en>

## **Philippines**

- Zyxel Communications Corp.
- <https://www.zyxel.com/global/en>

## **Singapore**

- Zyxel Communications Corp.
- <https://www.zyxel.com/global/en>

## **Taiwan**

- Zyxel Communications (Taiwan) Co., Ltd.
- <https://www.zyxel.com/tw/zh>

## **Thailand**

- Zyxel Thailand Co., Ltd.
- <https://www.zyxel.com/th/th>

## **Vietnam**

- Zyxel Communications Corporation–Vietnam Office
- <https://www.zyxel.com/vn/vi>

## **Europe**

### **Belarus**

- Zyxel Communications Corp.
- <https://www.zyxel.com/ru/ru>

### **Belgium (Netherlands)**

- Zyxel Benelux
- <https://www.zyxel.com/nl/nl>
- <https://www.zyxel.com/fr/fr>

### **Bulgaria**

- Zyxel Bulgaria

- <https://www.zyxel.com/bg/bg>

## **Czech Republic**

- Zyxel Communications Czech s.r.o.
- <https://www.zyxel.com/cz/cs>

## **Denmark**

- Zyxel Communications A/S
- <https://www.zyxel.com/dk/da>

## **Finland**

- Zyxel Communications
- <https://www.zyxel.com/fi/fi>

## **France**

- Zyxel France
- <https://www.zyxel.com/fr/fr>

## **Germany**

- Zyxel Deutschland GmbH.
- <https://www.zyxel.com/de/de>

## **Hungary**

- Zyxel Hungary & SEE
- <https://www.zyxel.com/hu/hu>

## **Italy**

- Zyxel Communications Italy S.r.l.
- <https://www.zyxel.com/it/it>

## **Norway**

- Zyxel Communications A/S
- <https://www.zyxel.com/no/no>

## **Poland**

- Zyxel Communications Poland
- <https://www.zyxel.com/pl/pl>

## **Romania**

- Zyxel Romania
- <https://www.zyxel.com/ro/ro>

## **Russian Federation**

- Zyxel Communications Corp.
- <https://www.zyxel.com/ru/ru>

## **Slovakia**

- Zyxel Slovakia
- <https://www.zyxel.com/sk/sk>

## **Spain**

- Zyxel Iberia
- <https://www.zyxel.com/es/es>

## **Sweden**

- Zyxel Communications A/S
- <https://www.zyxel.com/se/sv>

## **Switzerland**

- Studerus AG
- <https://www.zyxel.com/ch/de-ch>
- <https://www.zyxel.com/fr/fr>

## **Turkey**

- Zyxel Turkey A.S.
- <https://www.zyxel.com/tr/tr>

## **UK**

- Zyxel Communications UK Ltd.
- <https://www.zyxel.com/uk/en-gb>

## **Ukraine**

- Zyxel Ukraine
- <https://www.zyxel.com/ua/uk-ua>

## **South America**

### **Argentina**

- Zyxel Communications Corp.
- <https://www.zyxel.com/co/es-co>

### **Brazil**

- Zyxel Communications Brasil Ltda.

- <https://www.zyxel.com/br/pt>

## **Colombia**

- Zyxel Communications Corp.
- <https://www.zyxel.com/co/es-co>

## **Ecuador**

- Zyxel Communications Corp.
- <https://www.zyxel.com/co/es-co>

## **South America**

- Zyxel Communications Corp.
- <https://www.zyxel.com/co/es-co>

## **Middle East**

### **Israel**

- Zyxel Communications Corp.
- <https://il.zyxel.com>

## **North America**

### **USA**

- Zyxel Communications, Inc. – North America Headquarters
- <https://www.zyxel.com/us/en-us>

# APPENDIX B

## Wireless LANs

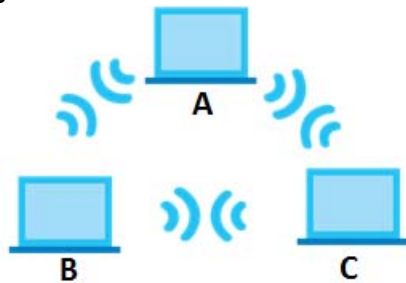
### Wireless LAN Topologies

This section discusses ad-hoc and infrastructure wireless LAN topologies.

#### Ad-hoc Wireless LAN Configuration

The simplest WLAN configuration is an independent (Ad-hoc) WLAN that connects a set of computers with wireless adapters (A, B, C). Any time two or more wireless adapters are within range of each other, they can set up an independent network, which is commonly referred to as an ad-hoc network or Independent Basic Service Set (IBSS). The following diagram shows an example of notebook computers using wireless adapters to form an ad-hoc wireless LAN.

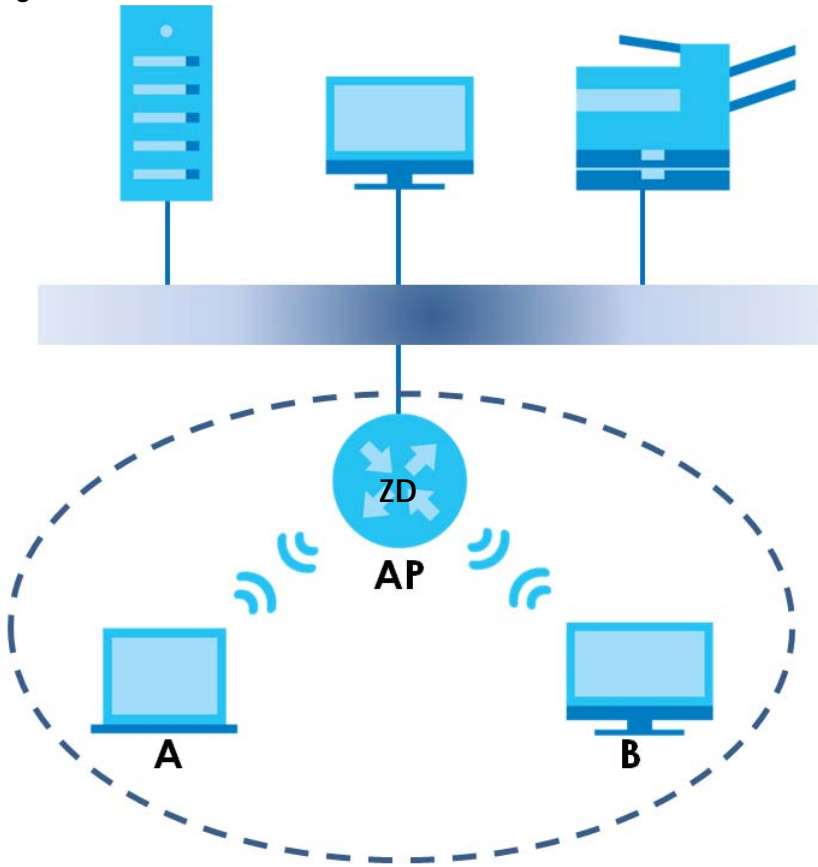
**Figure 303** Peer-to-Peer Communication in an Ad-hoc Network



### BSS

A Basic Service Set (BSS) exists when all communications between Wi-Fi clients or between a Wi-Fi client and a wired network client go through one access point (AP).

Intra-BSS traffic is traffic between Wi-Fi clients in the BSS. When Intra-BSS is enabled, Wi-Fi client **A** and **B** can access the wired network and communicate with each other. When Intra-BSS is disabled, Wi-Fi client **A** and **B** can still access the wired network but cannot communicate with each other.

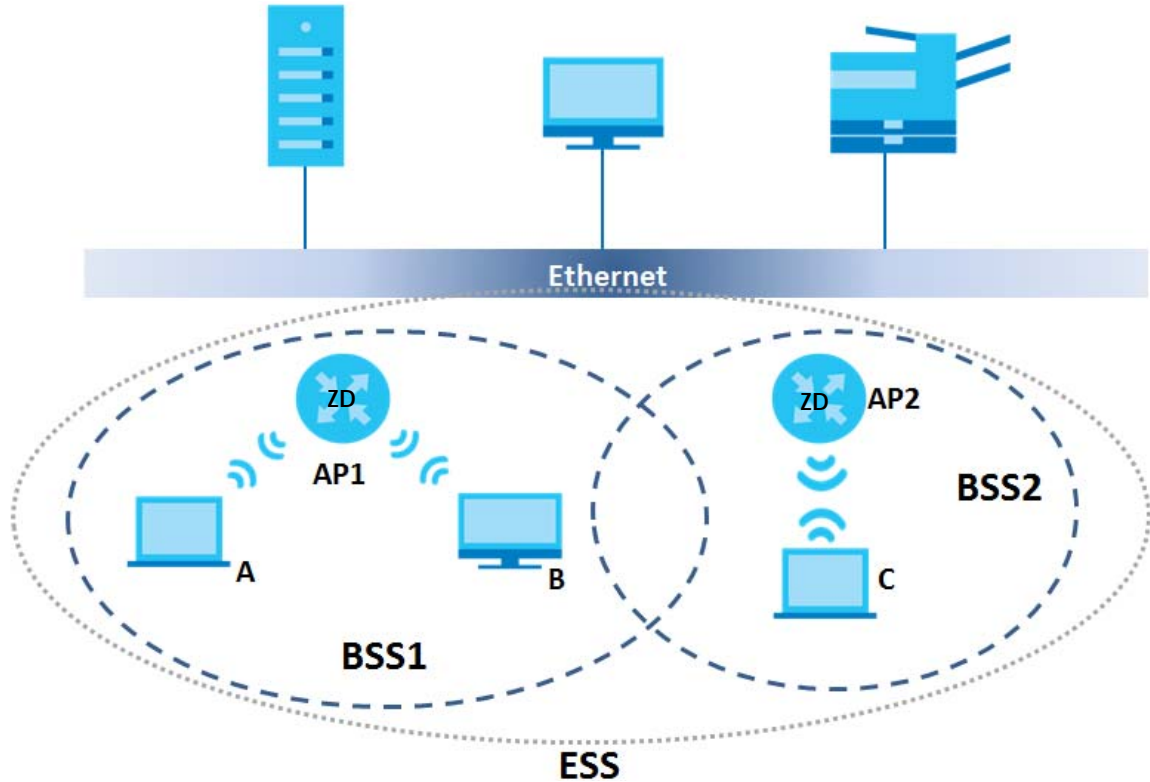
**Figure 304** Basic Service Set

## ESS

An Extended Service Set (ESS) consists of a series of overlapping BSSs, each containing an access point, with each access point connected together by a wired network. This wired connection between APs is called a Distribution System (DS).

This type of wireless LAN topology is called an Infrastructure WLAN. The Access Points not only provide communication with the wired network but also mediate wireless network traffic in the immediate neighborhood.

An ESSID (ESS IDentification) uniquely identifies each ESS. All access points and their associated Wi-Fi clients within the same ESS must have the same ESSID in order to communicate.

**Figure 305** Infrastructure WLAN

## Channel

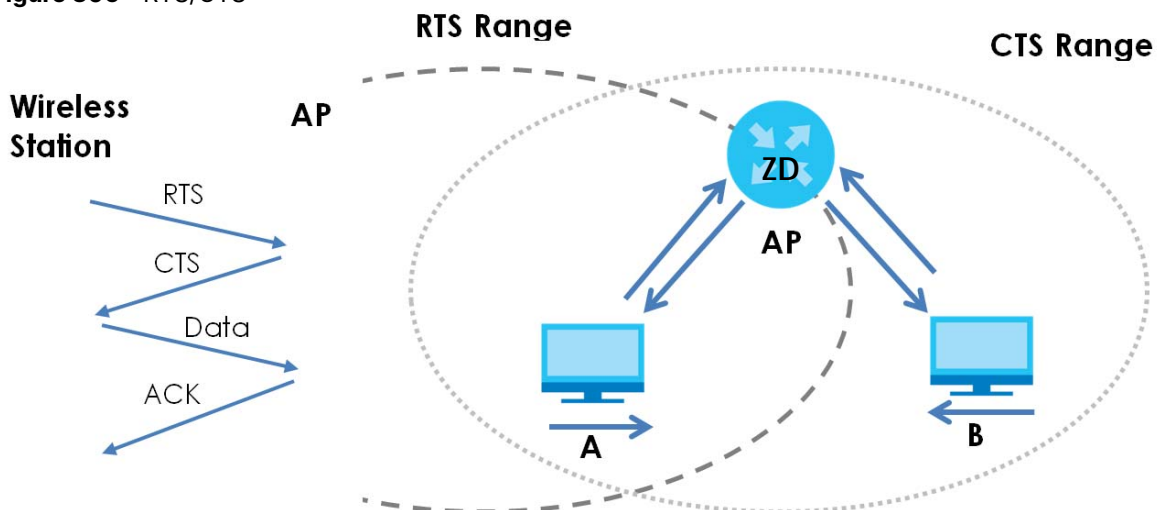
A channel is the radio frequency(ies) used by wireless devices to transmit and receive data. Channels available depend on your geographical area. You may have a choice of channels (for your region) so you should use a channel different from an adjacent AP (access point) to reduce interference. Interference occurs when radio signals from different access points overlap causing interference and degrading performance.

Adjacent channels partially overlap however. To avoid interference due to overlap, your AP should be on a channel at least five channels away from a channel that an adjacent AP is using. For example, if your region has 11 channels and an adjacent AP is using channel 1, then you need to select a channel between 6 or 11.

## RTS/CTS

A hidden node occurs when two stations are within range of the same access point, but are not within range of each other. The following figure illustrates a hidden node. Both stations (STA) are within range of the access point (AP) or wireless gateway, but out-of-range of each other, so they cannot "hear" each other, that is they do not know if the channel is currently being used. Therefore, they are considered hidden from each other.

Figure 306 RTS/CTS



When station **A** sends data to the AP, it might not know that the station **B** is already using the channel. If these two stations send data at the same time, collisions may occur when both sets of data arrive at the AP at the same time, resulting in a loss of messages for both stations.

**RTS/CTS** is designed to prevent collisions due to hidden nodes. An **RTS/CTS** defines the biggest size data frame you can send before an RTS (Request To Send)/CTS (Clear to Send) handshake is invoked.

When a data frame exceeds the **RTS/CTS** value you set (between 0 to 2432 bytes), the station that wants to transmit this frame must first send an RTS (Request To Send) message to the AP for permission to send it. The AP then responds with a CTS (Clear to Send) message to all other stations within its range to notify them to defer their transmission. It also reserves and confirms with the requesting station the time frame for the requested transmission.

Stations can send frames smaller than the specified **RTS/CTS** directly to the AP without the RTS (Request To Send)/CTS (Clear to Send) handshake.

You should only configure **RTS/CTS** if the possibility of hidden nodes exists on your network and the "cost" of resending large frames is more than the extra network overhead involved in the RTS (Request To Send)/CTS (Clear to Send) handshake.

If the **RTS/CTS** value is greater than the **Fragmentation Threshold** value (see next), then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

Note: Enabling the RTS Threshold causes redundant network overhead that could negatively affect the throughput performance instead of providing a remedy.

## Fragmentation Threshold

A **Fragmentation Threshold** is the maximum data fragment size (between 256 and 2432 bytes) that can be sent in the wireless network before the AP will fragment the packet into smaller data frames.

A large **Fragmentation Threshold** is recommended for networks not prone to interference while you should set a smaller threshold for busy networks or networks that are prone to interference.

If the **Fragmentation Threshold** value is smaller than the **RTS/CTS** value (see previously) you set then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

## IEEE 802.11g Wireless LAN

IEEE 802.11g is fully compatible with the IEEE 802.11b standard. This means an IEEE 802.11b adapter can interface directly with an IEEE 802.11g access point (and vice versa) at 11 Mbps or lower depending on range. IEEE 802.11g has several intermediate rate steps between the maximum and minimum data rates. The IEEE 802.11g data rate and modulation are as follows:

Table 196 IEEE 802.11g

DATA RATE (MBPS)	MODULATION
1	DBPSK (Differential Binary Phase Shift Keyed)
2	DQPSK (Differential Quadrature Phase Shift Keying)
5.5 / 11	CCK (Complementary Code Keying)
6/9/12/18/24/36/48/54	OFDM (Orthogonal Frequency Division Multiplexing)

## Wireless Security Overview

Wireless security is vital to your network to protect wireless communication between Wi-Fi clients, access points and the wired network.

Wireless security methods available on the Zyxel Device are data encryption, Wi-Fi client authentication, restricting access by device MAC address and hiding the Zyxel Device identity.

The following figure shows the relative effectiveness of these wireless security methods available on your Zyxel Device.

Table 197 Wireless Security Levels

SECURITY LEVEL	SECURITY TYPE
Least Secure	Unique SSID (Default)
	Unique SSID with Hide SSID Enabled
	MAC Address Filtering
	WEP Encryption
	IEEE802.1x EAP with RADIUS Server Authentication
Most Secure	Wi-Fi Protected Access (WPA)
	WPA2

Note: You must enable the same wireless security settings on the Zyxel Device and on all Wi-Fi clients that you want to associate with it.

## IEEE 802.1x

In June 2001, the IEEE 802.1x standard was designed to extend the features of IEEE 802.11 to support extended authentication as well as providing additional accounting and control features. It is supported by Windows XP and a number of network devices. Some advantages of IEEE 802.1x are:

- User based identification that allows for roaming.
- Support for RADIUS (Remote Authentication Dial In User Service, RFC 2138, 2139) for centralized user profile and accounting management on a network RADIUS server.
- Support for EAP (Extensible Authentication Protocol, RFC 2486) that allows additional authentication methods to be deployed with no changes to the access point or the Wi-Fi clients.

## **RADIUS**

RADIUS is based on a client-server model that supports authentication, authorization and accounting. The access point is the client and the server is the RADIUS server. The RADIUS server handles the following tasks:

- Authentication  
Determines the identity of the users.
- Authorization  
Determines the network services available to authenticated users once they are connected to the network.
- Accounting  
Keeps track of the client's network activity.

RADIUS is a simple package exchange in which your AP acts as a message relay between the Wi-Fi client and the network RADIUS server.

## **Types of RADIUS Messages**

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user authentication:

- Access-Request  
Sent by an access point requesting authentication.
- Access-Reject  
Sent by a RADIUS server rejecting access.
- Access-Accept  
Sent by a RADIUS server allowing access.
- Access-Challenge  
Sent by a RADIUS server requesting more information in order to allow access. The access point sends a proper response from the user and then sends another Access-Request message.

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user accounting:

- Accounting-Request  
Sent by the access point requesting accounting.
- Accounting-Response  
Sent by the RADIUS server to indicate that it has started or stopped accounting.

In order to ensure network security, the access point and the RADIUS server use a shared secret key, which is a password, they both know. The key is not sent over the network. In addition to the shared key, password information exchanged is also encrypted to protect the network from unauthorized access.

## Types of EAP Authentication

This section discusses some popular authentication types: EAP-MD5, EAP-TLS, EAP-TTLS, PEAP and LEAP. Your wireless LAN device may not support all authentication types.

EAP (Extensible Authentication Protocol) is an authentication protocol that runs on top of the IEEE 802.1x transport mechanism in order to support multiple types of user authentication. By using EAP to interact with an EAP-compatible RADIUS server, an access point helps a wireless station and a RADIUS server perform authentication.

The type of authentication you use depends on the RADIUS server and an intermediary AP(s) that supports IEEE 802.1x.

For EAP-TLS authentication type, you must first have a wired connection to the network and obtain the certificate(s) from a certificate authority (CA). A certificate (also called digital IDs) can be used to authenticate users and a CA issues certificates and guarantees the identity of each certificate owner.

## EAP-MD5 (Message-Digest Algorithm 5)

MD5 authentication is the simplest one-way authentication method. The authentication server sends a challenge to the Wi-Fi client. The Wi-Fi client 'proves' that it knows the password by encrypting the password with the challenge and sends back the information. Password is not sent in plain text.

However, MD5 authentication has some weaknesses. Since the authentication server needs to get the plaintext passwords, the passwords must be stored. Thus someone other than the authentication server may access the password file. In addition, it is possible to impersonate an authentication server as MD5 authentication method does not perform mutual authentication. Finally, MD5 authentication method does not support data encryption with dynamic session key. You must configure WEP encryption keys for data encryption.

## EAP-TLS (Transport Layer Security)

With EAP-TLS, digital certifications are needed by both the server and the Wi-Fi clients for mutual authentication. The server presents a certificate to the client. After validating the identity of the server, the client sends a different certificate to the server. The exchange of certificates is done in the open before a secured tunnel is created. This makes user identity vulnerable to passive attacks. A digital certificate is an electronic ID card that authenticates the sender's identity. However, to implement EAP-TLS, you need a Certificate Authority (CA) to handle certificates, which imposes a management overhead.

## EAP-TTLS (Tunneled Transport Layer Service)

EAP-TTLS is an extension of the EAP-TLS authentication that uses certificates for only the server-side authentications to establish a secure connection. Client authentication is then done by sending username and password through the secure connection, thus client identity is protected. For client authentication, EAP-TTLS supports EAP methods and legacy authentication methods such as PAP, CHAP, MS-CHAP and MS-CHAP v2.

## PEAP (Protected EAP)

Like EAP-TTLS, server-side certificate authentication is used to establish a secure connection, then use simple username and password methods through the secured connection to authenticate the clients, thus hiding client identity. However, PEAP only supports EAP methods, such as EAP-MD5, EAP-MSCHAPv2 and EAP-GTC (EAP-Generic Token Card), for client authentication. EAP-GTC is implemented only by Cisco.

## LEAP

LEAP (Lightweight Extensible Authentication Protocol) is a Cisco implementation of IEEE 802.1x.

## Dynamic WEP Key Exchange

The AP maps a unique key that is generated with the RADIUS server. This key expires when the wireless connection times out, disconnects or reauthentication times out. A new WEP key is generated each time reauthentication is performed.

If this feature is enabled, it is not necessary to configure a default encryption key in the wireless security configuration screen. You may still configure and store keys, but they will not be used while dynamic WEP is enabled.

**Note:** EAP-MD5 cannot be used with Dynamic WEP Key Exchange

For added security, certificate-based authentications (EAP-TLS, EAP-TTLS and PEAP) use dynamic keys for data encryption. They are often deployed in corporate environments, but for public deployment, a simple user name and password pair is more practical. The following table is a comparison of the features of authentication types.

Table 198 Comparison of EAP Authentication Types

	EAP-MD5	EAP-TLS	EAP-TTLS	PEAP	LEAP
Mutual Authentication	No	Yes	Yes	Yes	Yes
Certificate – Client	No	Yes	Optional	Optional	No
Certificate – Server	No	Yes	Yes	Yes	No
Dynamic Key Exchange	No	Yes	Yes	Yes	Yes
Credential Integrity	None	Strong	Strong	Strong	Moderate
Deployment Difficulty	Easy	Hard	Moderate	Moderate	Moderate
Client Identity Protection	No	No	Yes	Yes	No

## WPA and WPA2

Wi-Fi Protected Access (WPA) is a subset of the IEEE 802.11i standard. WPA2 (IEEE 802.11i) is a wireless security standard that defines stronger encryption, authentication and key management than WPA.

Key differences between WPA or WPA2 and WEP are improved data encryption and user authentication.

If both an AP and the Wi-Fi clients support WPA2 and you have an external RADIUS server, use WPA2 for stronger data encryption. If you don't have an external RADIUS server, you should use WPA2-PSK (WPA2-Pre-Shared Key) that only requires a single (identical) password entered into each access point, wireless

gateway and Wi-Fi client. As long as the passwords match, a Wi-Fi client will be granted access to a WLAN.

If the AP or the Wi-Fi clients do not support WPA2, just use WPA or WPA-PSK depending on whether you have an external RADIUS server or not.

Select WEP only when the AP and/or Wi-Fi clients do not support WPA or WPA2. WEP is less secure than WPA or WPA2.

## Encryption

WPA improves data encryption by using Temporal Key Integrity Protocol (TKIP), Message Integrity Check (MIC) and IEEE 802.1x. WPA2 also uses TKIP when required for compatibility reasons, but offers stronger encryption than TKIP with Advanced Encryption Standard (AES) in the Counter mode with Cipher block chaining Message authentication code Protocol (CCMP).

TKIP uses 128-bit keys that are dynamically generated and distributed by the authentication server. AES (Advanced Encryption Standard) is a block cipher that uses a 256-bit mathematical algorithm called Rijndael. They both include a per-packet key mixing function, a Message Integrity Check (MIC) named Michael, an extended initialization vector (IV) with sequencing rules, and a re-keying mechanism.

WPA and WPA2 regularly change and rotate the encryption keys so that the same encryption key is never used twice.

The RADIUS server distributes a Pairwise Master Key (PMK) key to the AP that then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys to encrypt every data packet that is wirelessly communicated between the AP and the Wi-Fi clients. This all happens in the background automatically.

The Message Integrity Check (MIC) is designed to prevent an attacker from capturing data packets, altering them and resending them. The MIC provides a strong mathematical function in which the receiver and the transmitter each compute and then compare the MIC. If they do not match, it is assumed that the data has been tampered with and the packet is dropped.

By generating unique data encryption keys for every data packet and by creating an integrity checking mechanism (MIC), with TKIP and AES it is more difficult to decrypt data on a Wi-Fi network than WEP and difficult for an intruder to break into the network.

The encryption mechanisms used for WPA(2) and WPA(2)-PSK are the same. The only difference between the two is that WPA(2)-PSK uses a simple common password, instead of user-specific credentials. The common-password approach makes WPA(2)-PSK susceptible to brute-force password-guessing attacks but it's still an improvement over WEP as it employs a consistent, single, alphanumeric password to derive a PMK which is used to generate unique temporal encryption keys. This prevents all wireless devices sharing the same encryption keys. (a weakness of WEP).

## User Authentication

WPA and WPA2 apply IEEE 802.1x and Extensible Authentication Protocol (EAP) to authenticate Wi-Fi clients using an external RADIUS database. WPA2 reduces the number of key exchange messages from six to four (CCMP 4-way handshake) and shortens the time required to connect to a network. Other WPA2 authentication features that are different from WPA include key caching and pre-authentication. These two features are optional and may not be supported in all wireless devices.

Key caching allows a Wi-Fi client to store the PMK it derived through a successful authentication with an AP. The Wi-Fi client uses the PMK when it tries to connect to the same AP and does not need to go with the authentication process again.

Pre-authentication enables fast roaming by allowing the Wi-Fi client (already connected to an AP) to perform IEEE 802.1x authentication with another AP before connecting to it.

## Wi-Fi Client WPA Supplicants

A Wi-Fi client supplicant is the software that runs on an operating system instructing the Wi-Fi client how to use WPA. At the time of writing, the most widely available supplicant is the WPA patch for Windows XP, Funk Software's Odyssey client.

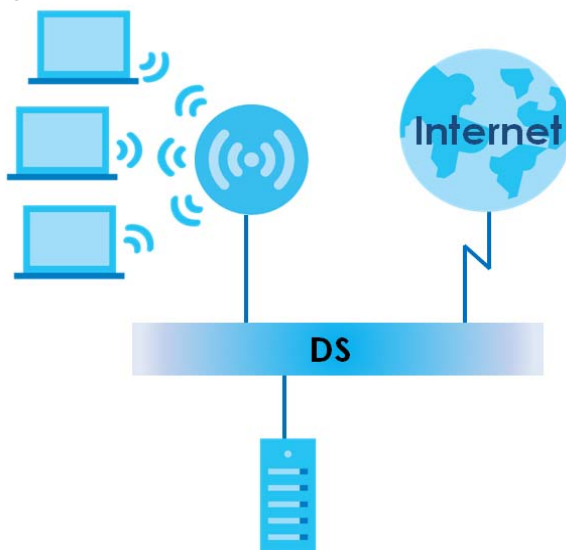
The Windows XP patch is a free download that adds WPA capability to Windows XP's built-in "Zero Configuration" Wi-Fi client. However, you must run Windows XP to use it.

## WPA(2) with RADIUS Application Example

To set up WPA(2), you need the IP address of the RADIUS server, its port number (default is 1812), and the RADIUS shared secret. A WPA(2) application example with an external RADIUS server looks as follows. "A" is the RADIUS server. "DS" is the distribution system.

- 1 The AP passes the Wi-Fi client's authentication request to the RADIUS server.
- 2 The RADIUS server then checks the user's identification against its database and grants or denies network access accordingly.
- 3 A 256-bit Pairwise Master Key (PMK) is derived from the authentication process by the RADIUS server and the client.
- 4 The RADIUS server distributes the PMK to the AP. The AP then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys. The keys are used to encrypt every data packet that is wirelessly communicated between the AP and the Wi-Fi clients.

**Figure 307** WPA(2) with RADIUS Application Example

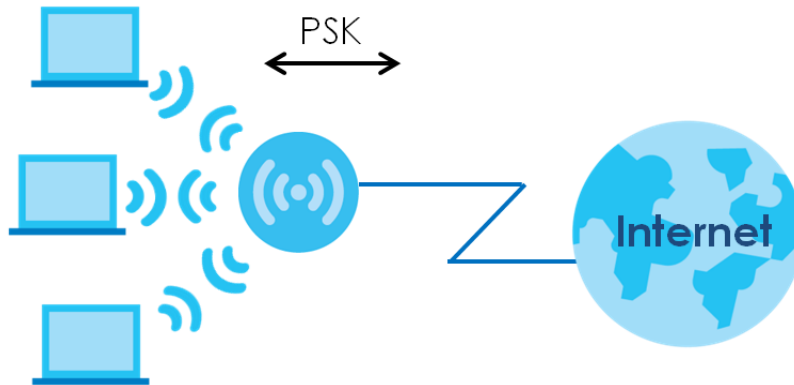


## WPA(2)-PSK Application Example

A WPA(2)-PSK application looks as follows.

- 1 First enter identical passwords into the AP and all Wi-Fi clients. The Pre-Shared Key (PSK) must consist of between 8 to 63 alphanumeric (0-9, a-z, A-Z) and special characters, including spaces.
- 2 The AP checks each Wi-Fi client's password and allows it to join the network only if the password matches.
- 3 The AP and Wi-Fi clients generate a common PMK (Pairwise Master Key). The key itself is not sent over the network, but is derived from the PSK and the SSID.
- 4 The AP and Wi-Fi clients use the TKIP or AES encryption process, the PMK and information exchanged in a handshake to create temporal encryption keys. They use these keys to encrypt data exchanged between them.

**Figure 308** WPA(2)-PSK Authentication



## Security Parameters Summary

Refer to this table to see what other security parameters you should configure for each authentication method or key management protocol type. MAC address filters are not dependent on how you configure these security features.

Table 199 Wireless Security Relational Matrix

AUTHENTICATION METHOD/ KEY MANAGEMENT PROTOCOL	ENCRYPTION METHOD	ENTER MANUAL KEY	IEEE 802.1X
Open	None	No	Disable
			Enable without Dynamic WEP Key
Open	WEP	No	Enable with Dynamic WEP Key
		Yes	Enable without Dynamic WEP Key
		Yes	Disable
Shared	WEP	No	Enable with Dynamic WEP Key
		Yes	Enable without Dynamic WEP Key
		Yes	Disable
WPA	TKIP/AES	No	Enable

Table 199 Wireless Security Relational Matrix (continued)

AUTHENTICATION METHOD/ KEY MANAGEMENT PROTOCOL	ENCRYPTION METHOD	ENTER MANUAL KEY	IEEE 802.1X
WPA-PSK	TKIP/AES	Yes	Disable
WPA2	TKIP/AES	No	Enable
WPA2-PSK	TKIP/AES	Yes	Disable

## Antenna Overview

An antenna couples RF signals onto air. A transmitter within a wireless device sends an RF signal to the antenna, which propagates the signal through the air. The antenna also operates in reverse by capturing RF signals from the air.

Positioning the antennas properly increases the range and coverage area of a wireless LAN.

## Antenna Characteristics

### Frequency

An antenna in the frequency of 2.4 GHz (IEEE 802.11b and IEEE 802.11g) or 5 GHz (IEEE 802.11a) is needed to communicate efficiently in a wireless LAN.

### Radiation Pattern

A radiation pattern is a diagram that allows you to visualize the shape of the antenna's coverage area.

### Antenna Gain

Antenna gain, measured in dB (decibel), is the increase in coverage within the RF beam width. Higher antenna gain improves the range of the signal for better communications.

For an indoor site, each 1 dB increase in antenna gain results in a range increase of approximately 2.5%. For an unobstructed outdoor site, each 1dB increase in gain results in a range increase of approximately 5%. Actual results may vary depending on the network environment.

Antenna gain is sometimes specified in dBi, which is how much the antenna increases the signal power compared to using an isotropic antenna. An isotropic antenna is a theoretical perfect antenna that sends out radio signals equally well in all directions. dBi represents the true gain that the antenna provides.

## Types of Antennas for Wi-Fi

There are two types of antennas used for Wi-Fi applications.

- Omni-directional antennas send the RF signal out in all directions on a horizontal plane. The coverage area is torus-shaped (like a donut) which makes these antennas ideal for a room environment. With a wide coverage area, it is possible to make circular overlapping coverage areas with multiple access points.

- Directional antennas concentrate the RF signal in a beam, like a flashlight does with the light from its bulb. The angle of the beam determines the width of the coverage pattern. Angles typically range from 20 degrees (very directional) to 120 degrees (less directional). Directional antennas are ideal for hallways and outdoor point-to-point applications.

## Positioning Antennas

In general, antennas should be mounted as high as practically possible and free of obstructions. In point-to-point application, position both antennas at the same height and in a direct line of sight to each other to attain the best performance.

For omni-directional antennas mounted on a table, desk, and so on, point the antenna up. For omni-directional antennas mounted on a wall or ceiling, point the antenna down. For a single AP application, place omni-directional antennas as close to the center of the coverage area as possible.

For directional antennas, point the antenna in the direction of the desired coverage area.

# APPENDIX C

## IPv6

### Overview

IPv6 (Internet Protocol version 6), is designed to enhance IP address size and features. The increase in IPv6 address size to 128 bits (from the 32-bit IPv4 address) allows up to  $3.4 \times 10^{38}$  IP addresses.

### IPv6 Addressing

The 128-bit IPv6 address is written as eight 16-bit hexadecimal blocks separated by colons (:). This is an example IPv6 address `2001:0db8:1a2b:0015:0000:0000:1a2f:0000`.

IPv6 addresses can be abbreviated in two ways:

- Leading zeros in a block can be omitted. So `2001:0db8:1a2b:0015:0000:0000:1a2f:0000` can be written as `2001:db8:1a2b:15:0:0:1a2f:0`.
- Any number of consecutive blocks of zeros can be replaced by a double colon. A double colon can only appear once in an IPv6 address. So `2001:0db8:0000:0000:1a2f:0000:0000:0015` can be written as `2001:0db8::1a2f:0000:0000:0015`, `2001:0db8:0000:0000:1a2f::0015`, `2001:db8::1a2f:0:0:15` or `2001:db8:0:0:1a2f::15`.

### Prefix and Prefix Length

Similar to an IPv4 subnet mask, IPv6 uses an address prefix to represent the network address. An IPv6 prefix length specifies how many most significant bits (start from the left) in the address compose the network address. The prefix length is written as `"/x"` where x is a number. For example,

`2001:db8:1a2b:15::1a2f:0/32`

means that the first 32 bits (`2001:db8`) is the subnet prefix.

### Link-local Address

A link-local address uniquely identifies a device on the local network (the LAN). It is similar to a "private IP address" in IPv4. You can have the same link-local address on multiple interfaces on a device. A link-local unicast address has a predefined prefix of `fe80::/10`. The link-local unicast address format is as follows.

Table 200 Link-local Unicast Address Format

1111 1110 10	0	Interface ID
10 bits	54 bits	64 bits

### Global Address

A global address uniquely identifies a device on the Internet. It is similar to a "public IP address" in IPv4. A global unicast address starts with a 2 or 3.

## Unspecified Address

An unspecified address (0:0:0:0:0:0 or ::) is used as the source address when a device does not have its own address. It is similar to "0.0.0.0" in IPv4.

## Loopback Address

A loopback address (0:0:0:0:0:1 or ::1) allows a host to send packets to itself. It is similar to "127.0.0.1" in IPv4.

## Multicast Address

In IPv6, Multicast addresses provide the same functionality as IPv4 broadcast addresses. Broadcasting is not supported in IPv6. A Multicast address allows a host to send packets to all hosts in a Multicast group.

Multicast scope allows you to determine the size of the Multicast group. A Multicast address has a predefined prefix of ff00::/8. The following table describes some of the predefined Multicast addresses.

Table 201 Predefined Multicast Address

MULTICAST ADDRESS	DESCRIPTION
FF01:0:0:0:0:0:0:1	All hosts on a local node.
FF01:0:0:0:0:0:0:2	All routers on a local node.
FF02:0:0:0:0:0:0:1	All hosts on a local connected link.
FF02:0:0:0:0:0:0:2	All routers on a local connected link.
FF05:0:0:0:0:0:0:2	All routers on a local site.
FF05:0:0:0:0:0:1:3	All DHCP servers on a local site.

The following table describes the Multicast addresses which are reserved and cannot be assigned to a Multicast group.

Table 202 Reserved Multicast Address

MULTICAST ADDRESS
FF00:0:0:0:0:0:0:0
FF01:0:0:0:0:0:0:0
FF02:0:0:0:0:0:0:0
FF03:0:0:0:0:0:0:0
FF04:0:0:0:0:0:0:0
FF05:0:0:0:0:0:0:0
FF06:0:0:0:0:0:0:0
FF07:0:0:0:0:0:0:0
FF08:0:0:0:0:0:0:0
FF09:0:0:0:0:0:0:0
FF0A:0:0:0:0:0:0:0
FF0B:0:0:0:0:0:0:0
FF0C:0:0:0:0:0:0:0
FF0D:0:0:0:0:0:0:0
FF0E:0:0:0:0:0:0:0
FF0F:0:0:0:0:0:0:0

### Subnet Masking

Both an IPv6 address and IPv6 subnet mask compose of 128-bit binary digits, which are divided into eight 16-bit blocks and written in hexadecimal notation. Hexadecimal uses four bits for each character (1 – 10, A – F). Each block's 16 bits are then represented by four hexadecimal characters. For example, FFFF:FFFF:FFFF:FFFF:FC00:0000:0000:0000.

### Interface ID

In IPv6, an interface ID is a 64-bit identifier. It identifies a physical interface (for example, an Ethernet port) or a virtual interface (for example, the management IP address for a VLAN). One interface should have a unique interface ID.

### EUI-64

The EUI-64 (Extended Unique Identifier) defined by the IEEE (Institute of Electrical and Electronics Engineers) is an interface ID format designed to adapt with IPv6. It is derived from the 48-bit (6-byte) Ethernet MAC address as shown next. EUI-64 inserts the hex digits fffe between the third and fourth bytes of the MAC address and complements the seventh bit of the first byte of the MAC address. See the following example.

Table 203

MAC	00	:	13	:	49	:	12	:	34	:	56
-----	----	---	----	---	----	---	----	---	----	---	----

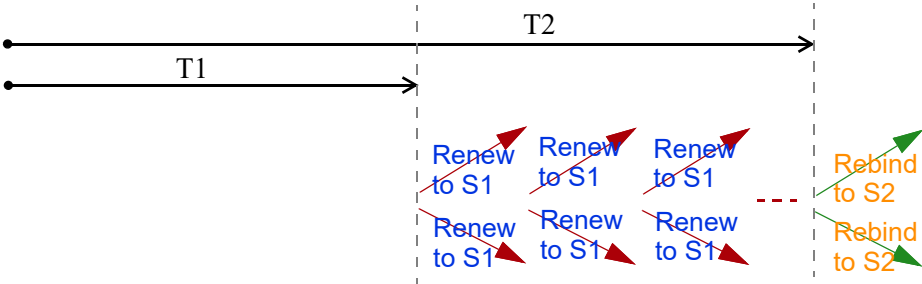
Table 204

EUI-64	02	:	13	:	49	:	FF	:	FE	:	12	:	34	:	56
--------	----	---	----	---	----	---	----	---	----	---	----	---	----	---	----

### Identity Association

An Identity Association (IA) is a collection of addresses assigned to a DHCP client, through which the server and client can manage a set of related IP addresses. Each IA must be associated with exactly one interface. The DHCP client uses the IA assigned to an interface to obtain configuration from a DHCP server for that interface. Each IA consists of a unique IAID and associated IP information.

The IA type is the type of address in the IA. Each IA holds one type of address. IA\_NA means an identity association for non-temporary addresses and IA\_TA is an identity association for temporary addresses. An IA\_NA option contains the T1 and T2 fields, but an IA\_TA option does not. The DHCPv6 server uses T1 and T2 to control the time at which the client contacts with the server to extend the lifetimes on any addresses in the IA\_NA before the lifetimes expire. After T1, the client sends the server (**S1**) (from which the addresses in the IA\_NA were obtained) a Renew message. If the time T2 is reached and the server does not respond, the client sends a Rebind message to any available server (**S2**). For an IA\_TA, the client may send a Renew or Rebind message at the client's discretion.



## DHCP Relay Agent

A DHCP relay agent is on the same network as the DHCP clients and helps forward messages between the DHCP server and clients. When a client cannot use its link-local address and a well-known multicast address to locate a DHCP server on its network, it then needs a DHCP relay agent to send a message to a DHCP server that is not attached to the same network.

The DHCP relay agent can add the remote identification (remote-ID) option and the interface-ID option to the Relay-Forward DHCPv6 messages. The remote-ID option carries a user-defined string, such as the system name. The interface-ID option provides slot number, port information and the VLAN ID to the DHCPv6 server. The remote-ID option (if any) is stripped from the Relay-Reply messages before the relay agent sends the packets to the clients. The DHCP server copies the interface-ID option from the Relay-Forward message into the Relay-Reply message and sends it to the relay agent. The interface-ID should not change even after the relay agent restarts.

## Prefix Delegation

Prefix delegation enables an IPv6 router to use the IPv6 prefix (network address) received from the ISP (or a connected uplink router) for its LAN. The Zyxel Device uses the received IPv6 prefix (for example, 2001:db2::/48) to generate its LAN IP address. Through sending Router Advertisements (RAs) regularly by Multicast, the Zyxel Device passes the IPv6 prefix information to its LAN hosts. The hosts then can use the prefix to generate their IPv6 addresses.

## ICMPv6

Internet Control Message Protocol for IPv6 (ICMPv6 or ICMP for IPv6) is defined in RFC 4443. ICMPv6 has a preceding Next Header value of 58, which is different from the value used to identify ICMP for IPv4. ICMPv6 is an integral part of IPv6. IPv6 nodes use ICMPv6 to report errors encountered in packet processing and perform other diagnostic functions, such as "ping".

## Neighbor Discovery Protocol (NDP)

The Neighbor Discovery Protocol (NDP) is a protocol used to discover other IPv6 devices and track neighbor's reachability in a network. An IPv6 device uses the following ICMPv6 messages types:

- Neighbor solicitation: A request from a host to determine a neighbor's link-layer address (MAC address) and detect if the neighbor is still reachable. A neighbor being "reachable" means it responds to a neighbor solicitation message (from the host) with a neighbor advertisement message.
- Neighbor advertisement: A response from a node to announce its link-layer address.
- Router solicitation: A request from a host to locate a router that can act as the default router and forward packets.
- Router advertisement: A response to a router solicitation or a periodical Multicast advertisement from a router to advertise its presence and other parameters.

## IPv6 Cache

An IPv6 host is required to have a neighbor cache, destination cache, prefix list and default router list. The Zyxel Device maintains and updates its IPv6 caches constantly using the information from response messages. In IPv6, the Zyxel Device configures a link-local address automatically, and then sends a neighbor solicitation message to check if the address is unique. If there is an address to be resolved or verified, the Zyxel Device also sends out a neighbor solicitation message. When the Zyxel Device receives

a neighbor advertisement in response, it stores the neighbor's link-layer address in the neighbor cache. When the Zyxel Device uses a router solicitation message to query for a router and receives a router advertisement message, it adds the router's information to the neighbor cache, prefix list and destination cache. The Zyxel Device creates an entry in the default router list cache if the router can be used as a default router.

When the Zyxel Device needs to send a packet, it first consults the destination cache to determine the next hop. If there is no matching entry in the destination cache, the Zyxel Device uses the prefix list to determine whether the destination address is on-link and can be reached directly without passing through a router. If the address is unreach, the address is considered as the next hop. Otherwise, the Zyxel Device determines the next-hop from the default router list or routing table. Once the next hop IP address is known, the Zyxel Device looks into the neighbor cache to get the link-layer address and sends the packet when the neighbor is reachable. If the Zyxel Device cannot find an entry in the neighbor cache or the state for the neighbor is not reachable, it starts the address resolution process. This helps reduce the number of IPv6 solicitation and advertisement messages.

## Multicast Listener Discovery

The Multicast Listener Discovery (MLD) protocol (defined in RFC 2710) is derived from IPv4's Internet Group Management Protocol version 2 (IGMPv2). MLD uses ICMPv6 message types, rather than IGMP message types. MLDv1 is equivalent to IGMPv2 and MLDv2 is equivalent to IGMPv3.

MLD allows an IPv6 switch or router to discover the presence of MLD listeners who wish to receive Multicast packets and the IP addresses of Multicast groups the hosts want to join on its network.

MLD snooping and MLD proxy are analogous to IGMP snooping and IGMP proxy in IPv4.

MLD filtering controls which Multicast groups a port can join.

## MLD Messages

A Multicast router or switch periodically sends general queries to MLD hosts to update the Multicast forwarding table. When an MLD host wants to join a Multicast group, it sends an MLD Report message for that address.

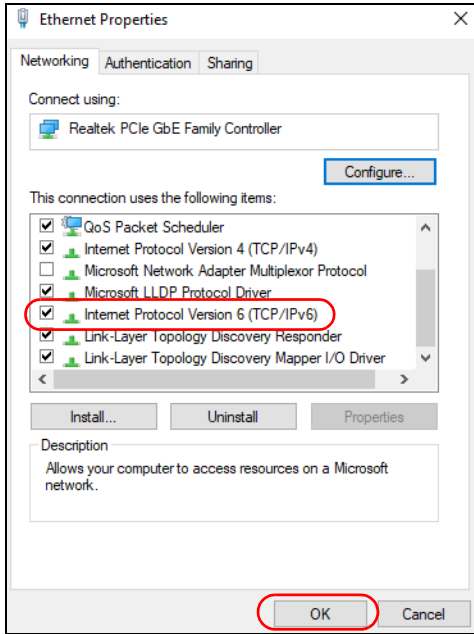
An MLD Done message is equivalent to an IGMP Leave message. When an MLD host wants to leave a Multicast group, it can send a Done message to the router or switch. The router or switch then sends a group-specific query to the port on which the Done message is received to determine if other devices connected to this port should remain in the group.

## Example – Enabling IPv6 on Windows 10

Windows 10 supports IPv6 by default. DHCPv6 is also enabled when you enable IPv6 on a Windows 10 computer.

To enable IPv6 in Windows 10:

- 1 Click the start icon, **Settings** and then **Network & Internet**.
- 2 Select the **Internet Protocol Version 6 (TCP/IPv6)** checkbox to enable it.
- 3 Click **OK** to save the change.



- 4 Click the Search icon (🔍) and then enter "cmd" in the search box.
- 5 Use the `ipconfig` command to check your dynamic IPv6 address. This example shows a global address (2001:b021:2d::1000) obtained from a DHCP server.

```
C:\>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix  . : 
    IPv6 Address. . . . . : 2001:b021:2d::1000
    Link-local IPv6 Address . . . . . : fe80::25d8:dcab:c80a:5189%11
    IPv4 Address. . . . . : 172.16.100.61
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : fe80::213:49ff:f
```

# APPENDIX D

## Services

The following table lists some commonly-used services and their associated protocols and port numbers.

- **Name:** This is a short, descriptive name for the service. You can use this one or create a different one, if you like.
- **Protocol:** This is the type of IP protocol used by the service. If this is **TCP/UDP**, then the service uses the same port number with TCP and UDP. If this is **USER-DEFINED**, the **Port(s)** is the IP protocol number, not the port number.
- **Port(s):** This value depends on the **Protocol**.
  - If the **Protocol** is **TCP**, **UDP**, or **TCP/UDP**, this is the IP port number.
  - If the **Protocol** is **USER**, this is the IP protocol number.
- **Description:** This is a brief explanation of the applications that use this service or the situations in which this service is used.

Table 205 Examples of Services

NAME	PROTOCOL	PORT(S)	DESCRIPTION
AH (IPSEC_TUNNEL)	User-Defined	51	The IPSEC AH (Authentication Header) tunneling protocol uses this service.
AIM	TCP	5190	AOL's Internet Messenger service.
AUTH	TCP	113	Authentication protocol used by some servers.
BGP	TCP	179	Border Gateway Protocol.
BOOTP_CLIENT	UDP	68	DHCP Client.
BOOTP_SERVER	UDP	67	DHCP Server.
CU-SEEME	TCP/UDP TCP/UDP	7648 24032	A popular videoconferencing solution from White Pines Software.
DNS	TCP/UDP	53	Domain Name Server, a service that matches web names (for instance <a href="http://www.zyxel.com">www.zyxel.com</a> ) to IP numbers.
ESP (IPSEC_TUNNEL)	User-Defined	50	The IPSEC ESP (Encapsulation Security Protocol) tunneling protocol uses this service.
FINGER	TCP	79	Finger is a UNIX or Internet related command that can be used to find out if a user is logged on.
H.323	TCP	1720	NetMeeting uses this protocol.
HTTP	TCP	80	Hyper Text Transfer Protocol – a client/server protocol for the world wide web.
HTTPS	TCP	443	HTTPS is a secured http session often used in e-commerce.
ICMP	User-Defined	1	Internet Control Message Protocol is often used for diagnostic purposes.
ICQ	UDP	4000	This is a popular Internet chat program.
IGMP (MULTICAST)	User-Defined	2	Internet Group Multicast Protocol is used when sending packets to a specific group of hosts.
IKE	UDP	500	The Internet Key Exchange algorithm is used for key distribution and management.
IMAP4	TCP	143	The Internet Message Access Protocol is used for email.
IMAP4S	TCP	993	This is a more secure version of IMAP4 that runs over SSL.
IRC	TCP/UDP	6667	This is another popular Internet chat program.
MSN Messenger	TCP	1863	Microsoft Networks' messenger service uses this protocol.
NetBIOS	TCP/UDP TCP/UDP TCP/UDP TCP/UDP	137 138 139 445	The Network Basic Input/Output System is used for communication between computers in a LAN.
NEW-ICQ	TCP	5190	An Internet chat program.
NEWS	TCP	144	A protocol for news groups.
NFS	UDP	2049	Network File System – NFS is a client/server distributed file service that provides transparent file sharing for network environments.
NNTP	TCP	119	Network News Transport Protocol is the delivery mechanism for the USENET newsgroup service.

Table 205 Examples of Services (continued)

NAME	PROTOCOL	PORT(S)	DESCRIPTION
PING	User-Defined	1	Packet Internet Groper is a protocol that sends out ICMP echo requests to test whether or not a remote host is reachable.
POP3	TCP	110	Post Office Protocol version 3 lets a client computer get email from a POP3 server through a temporary connection (TCP/IP or other).
POP3S	TCP	995	This is a more secure version of POP3 that runs over SSL.
PPTP	TCP	1723	Point-to-Point Tunneling Protocol enables secure transfer of data over public networks. This is the control channel.
PPTP_TUNNEL (GRE)	User-Defined	47	PPTP (Point-to-Point Tunneling Protocol) enables secure transfer of data over public networks. This is the data channel.
RCMD	TCP	512	Remote Command Service.
REAL_AUDIO	TCP	7070	A streaming audio service that enables real time sound over the web.
REXEC	TCP	514	Remote Execution Daemon.
RLOGIN	TCP	513	Remote Login.
ROADRUNNER	TCP/UDP	1026	This is an ISP that provides services mainly for cable modems.
RTELNET	TCP	107	Remote Telnet.
RTSP	TCP/UDP	554	The Real Time Streaming (media control) Protocol (RTSP) is a remote control for multimedia on the Internet.
SFTP	TCP	115	The Simple File Transfer Protocol is an old way of transferring files between computers.
SMTP	TCP	25	Simple Mail Transfer Protocol is the message-exchange standard for the Internet. SMTP enables you to move messages from one email server to another.
SMTPS	TCP	465	This is a more secure version of SMTP that runs over SSL.
SNMP	TCP/UDP	161	Simple Network Management Program.
SNMP-TRAPS	TCP/UDP	162	Traps for use with the SNMP (RFC:1215).
SQL-NET	TCP	1521	Structured Query Language is an interface to access data on many different types of database systems, including mainframes, midrange systems, UNIX systems and network servers.
SSDP	UDP	1900	The Simple Service Discovery Protocol supports Universal Plug-and-Play (UPnP).
SSH	TCP/UDP	22	Secure Shell Remote Login Program.
STRM WORKS	UDP	1558	Stream Works Protocol.
SYSLOG	UDP	514	Syslog allows you to send system logs to a UNIX server.
TACACS	UDP	49	Login Host Protocol used for (Terminal Access Controller Access Control System).

Table 205 Examples of Services (continued)

NAME	PROTOCOL	PORT(S)	DESCRIPTION
TELNET	TCP	23	Telnet is the login and terminal emulation protocol common on the Internet and in UNIX environments. It operates over TCP/IP networks. Its primary function is to allow users to log into remote host systems.
VDOLIVE	TCP UDP	7000 user- defined	A videoconferencing solution. The UDP port number is specified in the application.

# APPENDIX E

## Legal Information

### Copyright

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### Disclaimer

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### Regulatory Notice and Statement

#### United States of America



The following information applies if you use the product within USA area.

#### FCC Statement

- The device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
  - (1) This device may not cause harmful interference, and
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful

interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

### **FCC Radiation Exposure Statement**

- This device complies with FCC Radio Frequency (RF) radiation exposure limits set forth for an uncontrolled environment.
- This transmitter must be at least 20 cm from the user and must not be co-located or operating in conjunction with any other antenna or transmitter.

The following information applies for products operating in the 5.925 - 7.125 GHz band.

#### **Low-power Indoor Access Point**

- FCC regulations restrict the operation of this device to indoor use only.
- The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet in the 5.925 - 6.425 GHz band.
- Operation of transmitters in the 5.925 - 7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

#### **Standard Power Access Point**

- The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft.
- Operation of transmitters in the 5.925 - 7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

### **Industry Canada radiation exposure statement**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

### **Déclaration d'exposition aux radiations**

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

## Europe and the United Kingdom



The following information applies if you use the product within the European Union and United Kingdom.

### **Declaration of Conformity with Regard to EU Directive 2014/53/EU (Radio Equipment Directive, RED) and UK Radio Equipment Regulations 2017**

Model List: DX3300-T0, DX3300-T1, DX3301-T0, DX5401-B0, DX5401-B1, EX3300-T0, EX3300-T1, EX3301-T0, EX3500-T0, EX3501-T0, EX3600-T0, EX5401-B0, EX5401-B1, EX5600-T1, EX5601-T0, EX5601-T1, EX7501-B0, PX3321-T1, PX3321-T3, PX5301-T0, PX5302-00 AM7510-00,

- Compliance information for wireless products relevant to the EU, United Kingdom, and other Countries following the EU Directive 2014/53/EU (RED) and UK Radio Equipment Regulations 2017. And this product may be used in all EU countries (and other countries following the EU Directive 2014/53/EU) and United Kingdom without any limitation except for the countries mentioned below table:
- In the majority of the EU, United Kingdom, and other European countries, the 5 GHz bands have been made available for the use of wireless local area networks (LANs). Later in this document you will find an overview of countries in which additional restrictions or requirements or both are applicable. The requirements for any country may evolve. Zyxel recommends that you check with the local authorities for the latest status of their national regulations for the 5 GHz wireless LANs.
- If this device operates in the 5150 to 5350 MHz band, it is for indoor use only.
- This equipment should be installed and operated with a minimum distance of 20cm between the radio equipment and your body.
- The maximum RF operating power for each band is as follows:
- DX3300-T0 / DX3301-T0 / EX3300-T0 / EX3301-T0
  - 95.28 mW for the 2,400 to 2,483.5 MHz band
  - 192.31 mW for the 5,150 to 5,350 MHz band
  - 912.01 mW for the 5,470 to 5,725 MHz band
- DX5401-B0 / EX5401-B0
  - 8.57 mW for the 2,400 to 2,483.5 MHz band (Zigbee)
  - 97.72 mW for the 2,400 to 2,483.5 MHz band (Wi-Fi)
  - 177.42 mW for the 5,150 to 5,350 MHz band
  - 857.04 mW for the 5,470 to 5,725 MHz band
- DX5401-B1 / EX5401-B1
  - 96.61 mW for the 2,400 to 2,483.5 MHz band
  - 193.64 mW for the 5,150 to 5,350 MHz band
  - 698.23 mW for the 5,470 to 5,725 MHz band
- EX3500-T0 / EX3501-T0
  - 97.72 mW for the 2,400 to 2,483.5 MHz band
  - 191.43 mW for the 5,150 to 5,350 MHz band

- 916.22 mW for the 5,470 to 5,725 MHz band
- EX3600-T0
  - 90.99 dBm for the 2,400 to 2,483.5 MHz band
  - 192.75 dBm for the 5,150 to 5,350 MHz band
  - 602.55 dBm for the 5,470 to 5,725 MHz band
  - 182.81 dBm for the 5,725 to 5,850 MHz band (UK only)
- EX5600-T1 / EX5601-T0 / EX5601-T1
  - 86.5 mW for the 2,400 to 2,483.5 MHz band
  - 176.6 mW for the 5,150 to 5,350 MHz band
  - 870.1 mW for the 5,470 to 5,725 MHz band
  - 170.61 mW for the 5,725 to 5,850 MHz band (UK only)
- EX7501-B0
  - 88.51 mW for the 2,400 to 2,483.5 MHz band
  - 179.47 mW for the 5,150 to 5,350 MHz band
  - 883.08 mW for the 5,470 to 5,725 MHz band
  - 177.42 mW for the 5.725 to 5.850 MHz band (UK only)
- DX3300-T1 / EX3300-T1
  - 97.5 mW for the 2,400 to 2,483.5 MHz band
  - 194.09 mW for the 5,150 to 5,350 MHz band
  - 922.57 mW for the 5,470 to 5,725 MHz band
- PX3321-T1
  - 99.31 mW for the 2,400 to 2,483.5 MHz band
  - 194.98 mW for the 5,150 to 5,350 MHz band
  - 997.7 mW for the 5,470 to 5,725 MHz band
- PX3321-T3
  - 100 mW for the 2,400 to 2,483.5 MHz band
  - 199.53 mW for the 5,150 to 5,350 MHz band
  - 1000 mW for the 5,470 to 5,725 MHz band
- PX5301-T0
  - 92.26 mW for the 2,400 to 2,483.5 MHz band
  - 185.35 mW for the 5,150 to 5,350 MHz band
  - 957.19 mW for the 5,470 to 5,725 MHz band
- PX5302-00
  - 90.36 mW for the 2,400 to 2,483.5 MHz band
  - 173.78 mW for the 5,150 to 5,350 MHz band
  - 788.86 mW for the 5,470 to 5,725 MHz band

**Notes:**

- Not all European states that implement EU Directive 2014/53/EU are European Union (EU) members.

- The regulatory limits for maximum output power are specified in EIRP. The EIRP level (in dBm) of a device can be calculated by adding the gain of the antenna used (specified in dBi) to the output power available at the connector (specified in dBm).

### List of national codes

COUNTRY	ISO 3166 2 LETTER CODE	COUNTRY	ISO 3166 2 LETTER CODE
Austria	AT	Liechtenstein	LI
Belgium	BE	Lithuania	LT
Bulgaria	BG	Luxembourg	LU
Croatia	HR	Malta	MT
Cyprus	CY	Netherlands	NL
Czech Republic	CZ	Norway	NO
Denmark	DK	Poland	PL
Estonia	EE	Portugal	PT
Finland	FI	Romania	RO
France	FR	Serbia	RS
Germany	DE	Slovakia	SK
Greece	GR	Slovenia	SI
Hungary	HU	Spain	ES
Iceland	IS	Switzerland	CH
Ireland	IE	Sweden	SE
Italy	IT	Turkey	TR
Latvia	LV	United Kingdom	GB

### Safety Warnings

- To avoid possible eye injury, do NOT look into an operating fiber-optic module's connector.
- Do not put the device in a place that is humid, dusty, has extreme temperatures, or that blocks the device ventilation slots. These conditions may harm your device.
- Please refer to the device back label, datasheet, box specifications or catalog information for power rating of the device and operating temperature.
- There is a remote risk of electric shock from lightning: (1) Do not use the device outside, and make sure all the connections are indoors. (2) Do not install or service this device during a thunderstorm.
- The Power Supply is not waterproof, avoid contact with liquid. Handle the Power Supply with care; do not pry open, nor pull or press the pins on it.
- Do not expose your device to dampness, dust or corrosive liquids.
- Do not store things on the device.
- Do not obstruct the device ventilation slots as insufficient airflow may harm your device. For example, do not place the device in an enclosed space such as a box or on a very soft surface such as a bed or sofa.
- Do not install or service this device during a thunderstorm. There is a remote risk of electric shock from lightning.
- Connect ONLY suitable accessories to the device.

- Do not open the device. Opening or removing the device covers can expose you to dangerous high voltage points or other risks.
- Only qualified service personnel should service or disassemble this device. Please contact your vendor for further information.
- Make sure to connect the cables to the correct ports.
- Place connected cables carefully so that no one will step on them or stumble over them.
- Disconnect all cables from this device before servicing or disassembling.
- Do not remove the plug and connect it to a power outlet by itself; always attach the plug to the power adaptor first before connecting it to a power outlet.
- Do not allow anything to rest on the power adaptor or cord and do NOT place the product where anyone can walk on the power adaptor or cord.
- Please use the provided or designated connection cables/power cables/adaptors. Connect the power adaptor or cord to the right supply voltage (for example, 120 VAC in North America or 230 VAC in Europe). If the power adaptor or cord is damaged, it might cause electrocution. Remove the damaged power adaptor or cord from the device and the power source. Contact your local vendor to order a new one.
- CAUTION: There is a risk of explosion if you replace the device battery with an incorrect one. Dispose of used batteries according to the instructions. Dispose them at the applicable collection point for the recycling of electrical and electronic devices. For detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the store where you purchased the product.
- Do not leave a battery in an extremely high temperature environment or surroundings since it can result in an explosion or the leakage of flammable liquid or gas.
- Do not subject a battery to extremely low air pressure since it may result in an explosion or the leakage of flammable liquid or gas.
- The following warning statements apply, where the disconnect device is not incorporated in the device or where the plug on the power supply cord is intended to serve as the disconnect device,
  - For a permanently connected device, a readily accessible method to disconnect the device shall be incorporated externally to the device;
  - For a pluggable device, the socket-outlet shall be installed near the device and shall be easily accessible.
- This product is intended to be supplied by a DC power source marked 'L.P.S' or 'Limited Power Source'. The rating for each model is as follows:
  - DX3300-T0 / DX3301-T0 / EX3300-T0 / EX3301-T0: 12 VDC / 1.5 A or 2 A / Tma 40 °C
  - DX3300-T1 / EX3300-T1 / EX3500-T0 / EX3501-T0 / PX3321-T1 / PX3321-T3 / PX5301-T0 / PX5302-00: 12 VDC / 1.5A / Tma 40 °C
  - DX5401-B0 / EX5401-B0 / DX5401-B1 / EX5401-B1 / EX5600-T1 / EX5601-T0 / EX5601-T1: 12 VDC / 3A / Tma 40 °C
  - EX3600-T0: 12 VDC / 2A / Tma 40 °C
  - 12 VDC / 1 A / Tma 40 °C EX7501-B0: 12 VDC / 3.5 A / Tma 40 °C
  - DX3300-T0 / DX3301-T0 / EX3300-T0 / EX3301-T0: 12 VDC / 1.5 A or 2 A / Tma 40 °C
  - DX3300-T1 / EX3300-T1 / EX3500-T0 / EX3501-T0 / PX3321-T1 / PX3321-T3 / PX5301-T0 / PX5302-00: 12 VDC / 1.5A / Tma 40 °C
  - DX5401-B0 / EX5401-B0 / DX5401-B1 / EX5401-B1 / EX5600-T1 / EX5601-T0 / EX5601-T1: 12 VDC / 3A / Tma 40 °C
  - EX3600-T0: 12 VDC / 2A / Tma 40 °C

The following information applies for products with PON/Laser:

- CLASS 1 LASER PRODUCT & "IEC 60825-1:2014"
- CLASS 1 CONSUMER LASER PRODUCT & "EN 50689:2021"
- Caution – Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- Complies with 21 CFR 1040.10 and 1040.11 except for conformance with IEC 60825-1 Ed. 3., as described in Laser Notice No. 56, dated May 8, 2019.

## Important Safety Instructions

- Caution! The RJ-45 jacks are not used for telephone line connection.
- Caution! Do not use this product near water, for example a wet basement or near a swimming pool.
- Caution! Avoid using this product (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Caution! Always disconnect all telephone lines from the wall outlet before servicing or disassembling this product.
- Attention: Les prises RJ-45 ne sont pas utilisés pour la connexion de la ligne téléphonique.
- Attention: Ne pas utiliser ce produit près de l'eau, par exemple un sous-sol humide ou près d'une piscine.
- Attention: Évitez d'utiliser ce produit (autre qu'un type sans fil) pendant un orage. Il peut y avoir un risque de choc électrique de la foudre.
- Attention: Toujours débrancher toutes les lignes téléphoniques de la prise murale avant de réparer ou de démonter ce produit.
- Attention: L'utilisation des commandes ou réglages ou l'exécution des procédures autres que celles spécifiées dans les présents exigences peuvent être la cause d'une exposition à un rayonnement dangereux

## Environment Statement

### ErP (Energy-related Products)

Zyxel products put on the EU and United Kingdom market in compliance with the requirement of the European Parliament and the Council published Directive 2009/125/EC and UK regulation establishing a framework for the setting of ecodesign requirements for energy-related products (recast), so called as "ErP Directive (Energy-related Products directive) as well as ecodesign requirement laid down in applicable implementing measures, power consumption has satisfied regulation requirements which are:

- Network standby power consumption < 8 W, and/or
- Off mode power consumption < 0.5 W, and/or
- Standby mode power consumption < 0.5 W.

(Wireless setting, please refer to the chapter about wireless settings for more detail.)

### Disposal and Recycling Information

The symbol below means that according to local regulations your product and/or its battery shall be disposed of separately from domestic waste. If this product is end of life, take it to a recycling station designated by local authorities. At the time of disposal, the separate collection of your product and/or its battery will help save natural resources and ensure that the environment is sustainable development.

Die folgende Symbol bedeutet, dass Ihr Produkt und/oder seine Batterie gemäß den örtlichen Bestimmungen getrennt vom Hausmüll entsorgt werden muss. Wenden Sie sich an eine Recyclingstation, wenn dieses Produkt das Ende seiner Lebensdauer erreicht hat. Zum Zeitpunkt der Entsorgung wird die getrennte Sammlung von Produkt und/oder seiner Batterie dazu beitragen, natürliche Ressourcen zu sparen und die Umwelt und die menschliche Gesundheit zu schützen.

El símbolo de abajo indica que según las regulaciones locales, su producto y/o su batería deberán depositarse como basura separada de la doméstica. Cuando este producto alcance el final de su vida útil, llévelo a un punto limpio. Cuando llegue el momento de desechar el producto, la recogida por separado éste y/o su batería ayudará a salvar los recursos naturales y a proteger la salud humana y medioambiental.

Le symbole ci-dessous signifie que selon les réglementations locales votre produit et/ou sa batterie doivent être éliminés séparément des ordures ménagères. Lorsque ce produit atteint sa fin de vie, amenez-le à un centre de recyclage. Au moment de la mise au rebut, la collecte séparée de votre produit et/ou de sa batterie aidera à économiser les ressources naturelles et protéger l'environnement et la santé humaine.

Il simbolo sotto significa che secondo i regolamenti locali il vostro prodotto e/o batteria deve essere smaltito separatamente dai rifiuti domestici. Quando questo prodotto raggiunge la fine della vita di servizio portarlo a una stazione di riciclaggio. Al momento dello smaltimento, la raccolta separata del vostro prodotto e/o della sua batteria aiuta a risparmiare risorse naturali e a proteggere l'ambiente e la salute umana.

Symbolen innebär att enligt lokal lagstiftning ska produkten och/eller dess batteri kastas separat från hushållsavfallet. När den här produkten når slutet av sin livslängd ska du ta den till en återvinningsstation. Vid tiden för kasseringen bidrar du till en bättre miljö och mänsklig hälsa genom att göra dig av med den på ett återvinningsställe.



台灣



以下訊息僅適用於產品具有無線功能且銷售至台灣地區

- 取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
- 本機限在不干擾合法電台與不被干擾保障條件下於室內使用。本產品使用時建議應距離人體 20 cm 以上。

- 無線資訊傳輸設備忍受合法通信之干擾且不得干擾合法通信；如造成干擾，應立即停用，俟無干擾之虞，始得繼續使用。
- 無線資訊傳輸設備的製造廠商應確保頻率穩定性，如依製造廠商使用手冊上所述正常操作，發射的信號應維持於操作頻帶中
- 使用無線產品時，應避免影響附近雷達系統之操作。
- 高增益指向性天線只得應用於固定式點對點系統。

以下訊息僅適用於產品屬於專業安裝並銷售至台灣地區

- 本器材須經專業工程人員安裝及設定，始得設置使用，且不得直接販售給一般消費者。





安全警告 – 為了您的安全，請先閱讀以下警告及指示：

- 請勿將此產品接近水、火焰或放置在高溫的環境。
- 避免設備接觸：
  - 任何液體 - 切勿讓設備接觸水、雨水、高濕度、污水腐蝕性的液體或其他水份。
  - 灰塵及污物 - 切勿接觸灰塵、污物、沙土、食物或其他不合適的材料。
- 雷雨天氣時，不要安裝或維修此設備。有遭受電擊的風險。
- 切勿重摔或撞擊設備，並勿使用不正確的電源變壓器。
- 若接上不正確的電源變壓器會有爆炸的風險。
- 請勿隨意更換產品內的電池。
- 如果更換不正確之電池型式，會有爆炸的風險，請依製造商說明書處理使用過之電池。
- 請將廢電池丟棄在適當的電器或電子設備回收處。
- 請勿將設備解體。
- 請勿阻礙設備的散熱孔，空氣對流不足將會造成設備損害。
- 請使用隨貨提供或指定的連接線 / 電源線 / 電源變壓器，將其連接到合適的供應電壓（如：台灣供應電壓 110 伏特）。
- 假若電源變壓器或電源變壓器的纜線損壞，請從插座拔除，若您還繼續插電使用，會有觸電死亡的風險。
- 請勿試圖修理電源變壓器或電源變壓器的纜線，若有毀損，請直接聯絡您購買的店家，購買一個新的電源變壓器。
- 請勿將此設備安裝於室外，此設備僅適合放置於室內。
- 請勿隨一般垃圾丟棄。
- 請參閱產品背貼上的設備額定功率。
- 請參考產品型錄或是彩盒上的作業溫度。
- 產品沒有斷電裝置或者採用電源線的插頭視為斷電裝置的一部分，以下警語將適用：
  - 對永久連接之設備，在設備外部須安裝可觸及之斷電裝置；
  - 對插接式之設備，插座必須接近安裝之地點而且是易於觸及的。

## About the Symbols

Various symbols are used in this product to ensure correct usage, to prevent danger to the user and others, and to prevent property damage. The meaning of these symbols are described below. It is important that you read these descriptions thoroughly and fully understand the contents.

## Explanation of the Symbols

SYMBOL	EXPLANATION
	Alternating current (AC): AC is an electric current in which the flow of electric charge periodically reverses direction.
	Direct current (DC): DC is the unidirectional flow or movement of electric charge carriers.
	Earth; ground: A wiring terminal intended for connection of a Functional Earthing Conductor.
	Class II equipment: The method of protection against electric shock in the case of class II equipment is either double insulation or reinforced insulation.

## Viewing Certifications

Go to <http://www.zyxel.com> to view this product's documentation and certifications.

## Zyxel Limited Warranty

Zyxel warrants to the original end user (purchaser) that this product is free from any defects in material or workmanship for a specific period (the Warranty Period) from the date of purchase. The Warranty Period varies by region. Check with your vendor and/or the authorized Zyxel local distributor for details about the Warranty Period of this product. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, Zyxel will, at its discretion, repair or replace the defective products or components without charge for either parts or labor, and to whatever extent it shall deem necessary to restore the product or components to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal or higher value, and will be solely at the discretion of Zyxel. This warranty shall not apply if the product has been modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions.

### Note

Repair or replacement, as provided under this warranty, is the exclusive remedy of the purchaser. This warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular use or purpose. Zyxel shall in no event be held liable for indirect or consequential damages of any kind to the purchaser.

To obtain the services of this warranty, contact your vendor.

## Open Source Licenses

This product may contain in part some free software distributed under GPL license terms and/or GPL-like licenses.

To request the source code covered under these licenses, please go to: <https://service-provider.zyxel.com/global/en/gpl-oss-software-notice>.

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