

EE4210-00

Tri-Band Wireless BE9400 2.5G Ethernet Gateway



Quick Start Guide

ENGLISH

Package Contents



Device



Power Adapter



Ethernet Cable



Quick Start Guide

Support Information

<https://www.zyxel.com/service-provider/global/en/tech-support>



US Importer

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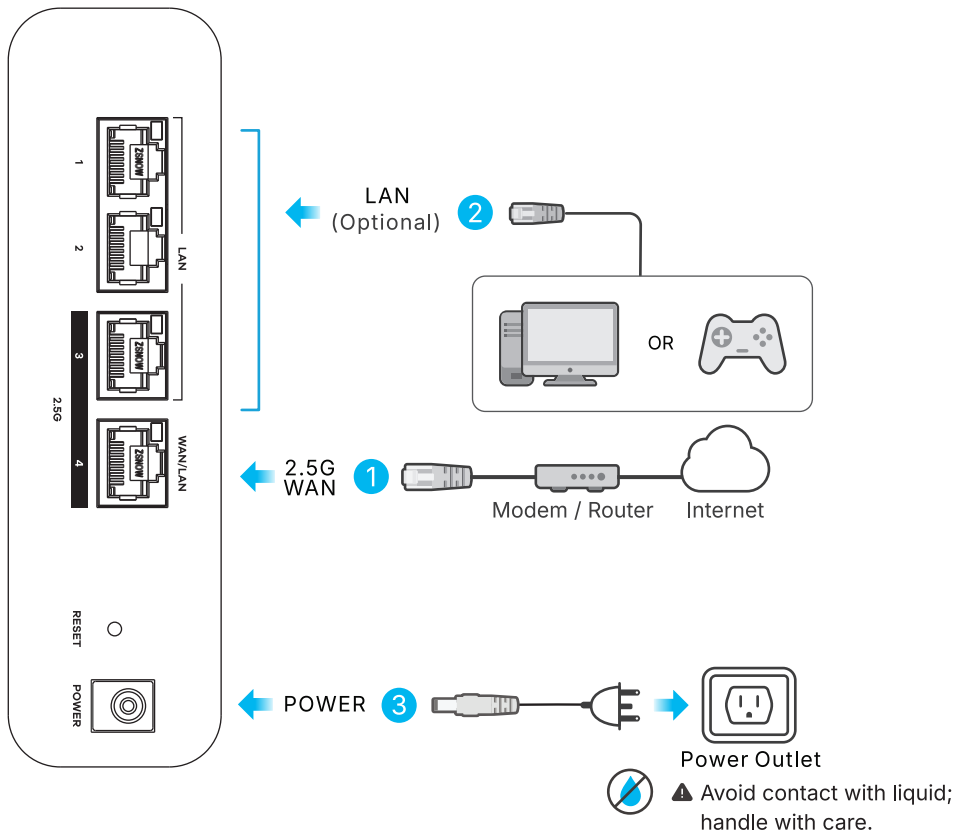
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Zyxel One App



EN Download the **Zyxel One** app for easy installation guidance or follow the connection steps outlined below. You can use the app or the web configurator to manage your Device.

Step 1 Hardware Connections



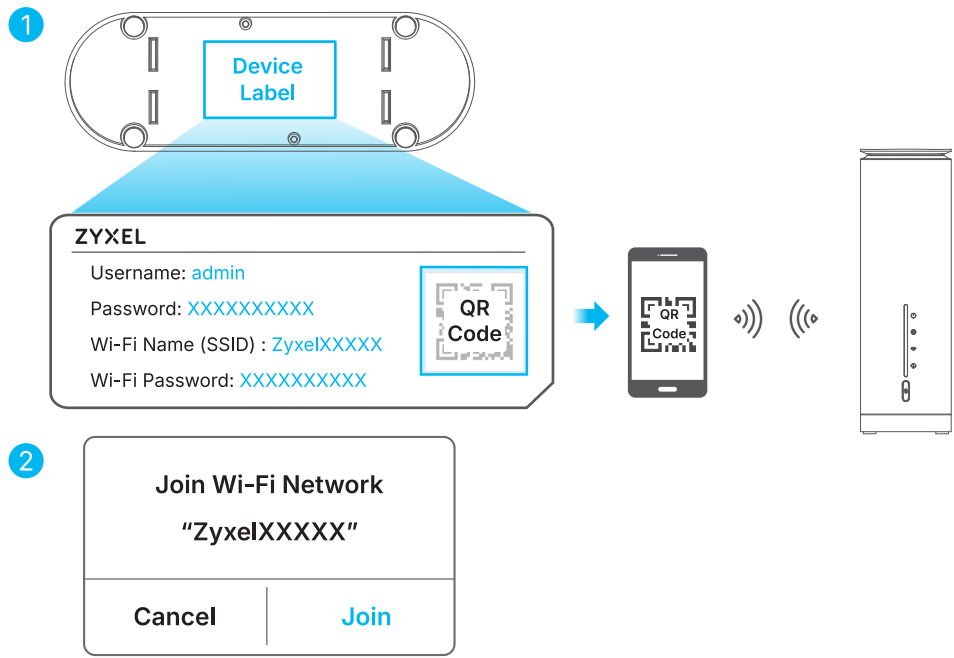
- EN**
- ① Use an Ethernet cable to connect the Ethernet **WAN** port to a gateway modem for Internet access.
 - ② Connect a computer to the **LAN** port using the Ethernet cable (optional).
 - ③ Use the included power adapter to connect the power plug to a power outlet. The **Power** ⏻ / **Internet** 🌐 / **WiFi** 📶 LEDs will light up when the setup is complete.
- Note:** If the LEDs do not turn on, please retry ① to ③ or contact your service provider for assistance.

POWER, INTERNET and Wi-Fi LEDs Indicator Table

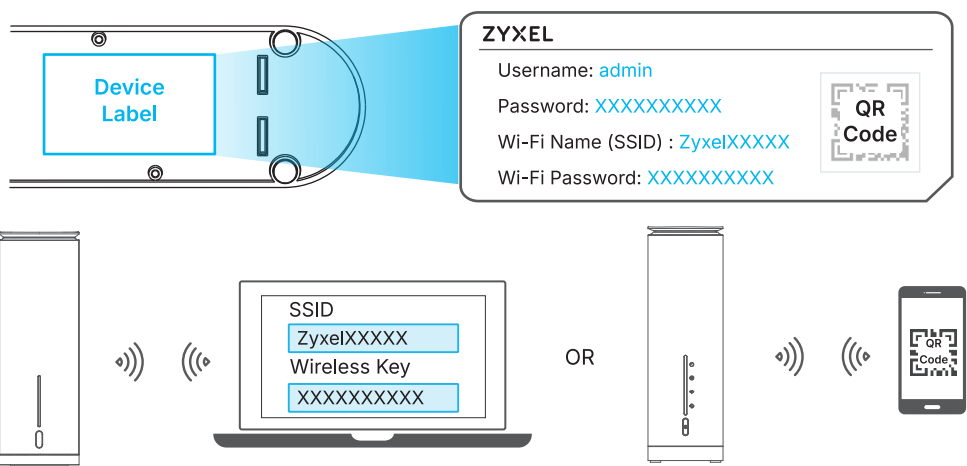
	Green	On - Power is on.
		Blinking - Starting up.
	Red	On - System failure.
		Blinking - Mesh failure or upgrading firmware.
	Router Mode	
	Green	On - Internet is ready.
	Blinking	- Transmitting/receiving internet data.
	Red	On - Attempt to get an IP address failed.
	Green	On - 2.4G, 5G and 6G wireless connections are ready.
	Blinking	- Transmitting/receiving data.
	Off	2.4G or 5G or 6G wireless connections is not ready or failed.

Step 2 Wi-Fi Connection - A or B or C

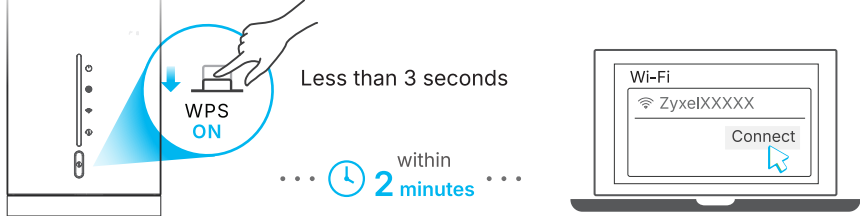
A Manual Connection (Scan QR Code)



B Manual Connection (using SSID)



C Automatic Connection (using WPS)



WPS LED Indicator Table

	Green	On - Mesh network is good. Blinking - WPS in progress.
	Amber	Blinking - IPTV SSID is pairing.
	Off	No WPS activity.

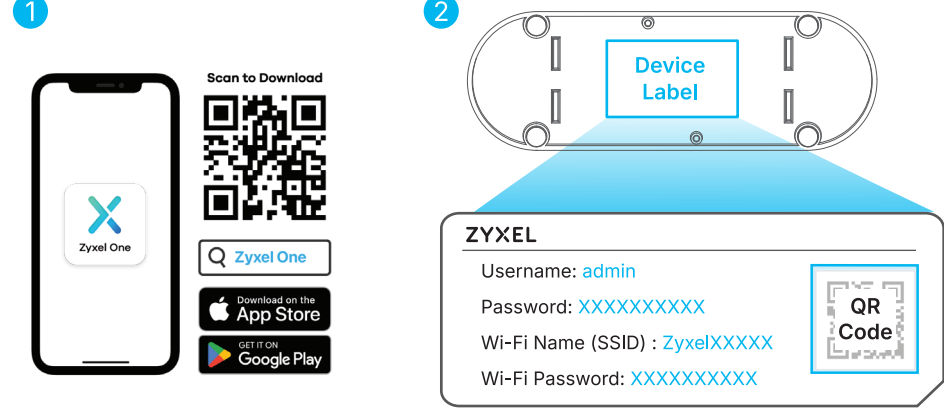
- EN A ① Use your mobile device to scan the QR code on the Device's label.
② After scanning the QR code, join this Wi-Fi network and you can surf the Internet.

- EN B Notebook: Use the SSID and Wireless Key on the device label to connect wirelessly to the Device.
Mobile device: Scan the QR code on the device label and connect to the Device Wi-Fi network.

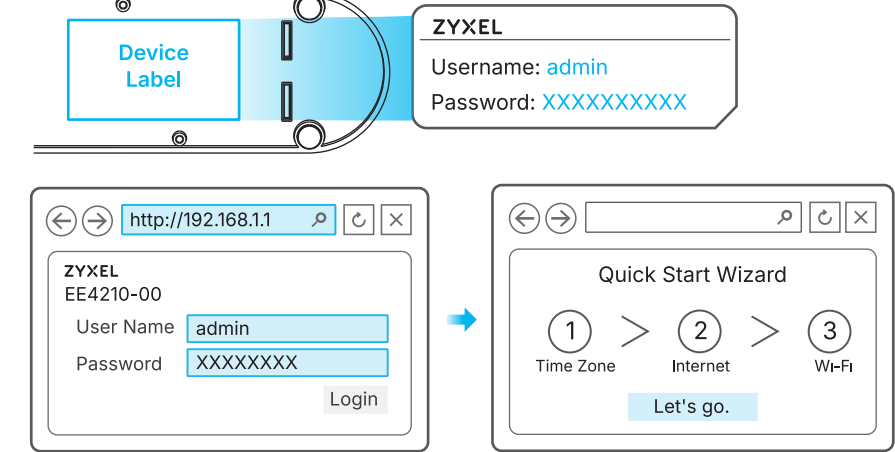
- EN C Press the WPS button until the WPS LED blinks in green.
Press the WPS button on the client. If the WPS method fails, scan the QR code or use the SSID and Wireless Key to set up a Wi-Fi connection.

Step 3 Management - A or B

A With App



B With Web Portal



- EN A ① Scan the QR code in this guide to download the Zyxel One app.
② Open the Zyxel One app and scan the QR code on the device label to set up the Device.

- EN B Open a web browser and go to <http://192.168.1.1>. Enter the default User Name and admin Login Password (on the device label), and then click Login. The Wizard runs. Follow the Wizard prompts to complete the setup.